

2022 IRIS (Include, Respect, I Self-Direct) Consultant Agency Scorecard for Winnebago County

This scorecard should be used for comparing ICAs, not for comparing between the IRIS (Include, Respect, I Self-Direct) and Family Care programs. Star ratings are reflective of statewide data and are not specific to county-level performance.

		Advocates4U	Connections	First Person Care Consultants	Midstate Independent Living Choices	TMG
Survey	Overall Satisfaction	★★★★★	★★★★★	★★★★★★	★★★★★★	★★★★★★
	IRIS Consultant Responsiveness	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
	IRIS Consultant Quality of Communication	★★★★★★	★★★★★★	★★★★★★	★★★★★★	★★★★★★
Quality and Compliance	Overall Quality Standards	★★★★★	★★★★	★★★★	★★★★	★★★★★★
	Service Plan	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★★
	Participant Education	★★★★★★	★★★★	★★★★	★★★★★★	★★★★★★
	Quality and Timely Services	★★★★★	★★	★★★★	★★	★★★★★★
	IRIS Consultant to Participant Ratio	1:35	1:38	1:44	1:46	1:45

Contact Information

	Advocates4U	Connections	First Person Care Consultants	Midstate Independent Living Choices	TMG
Email	info@irisadvocates4u.org	connections@lsswis.org	info@firstpersoncare.com	milc@milc-inc.org	info@tmgwisconsin.com
Main ICA Office	11053 N. Towne Square Rd. Mequon, WI 53092	6737 W. Washington St. Suite 2275 West Allis, WI 53214	6100 N. Baker Rd. Suite 100A Glendale, WI 53209	3262 Church St. Stevens Point, WI 54481	1 S. Pinckney St. Suite 320 Madison, WI 53703
Phone Number	877-739-2203	844-520-1712	414-336-2448	715-344-4210	844-864-8987

★★★★★★ = Excellent ★★★★★ = Very Good ★★★ = Good ★★ = Fair ★ = Poor



2022 IRIS (Include, Respect, I Self-Direct) Consultant Agency Scorecard for Winnebago County Additional Information

	Advocates4U	Connections	First Person Care Consultants	Midstate Independent Living Choices	TMG
Website	https://irisadvocates4u.org	www.connections.wis.org	www.firstpersoncare.com	www.milc-inc.org	www.tmg.wisconsin.com
Type of Agency	For profit limited liability company (LLC)	Nonprofit organization	Nonprofit organization	Nonprofit limited liability company (LLC)	For profit limited liability company (LLC)
State Contracted	7/11/2016	7/1/2015	8/1/2016	6/15/2016	7/1/2008
Number of Counties the ICA Serves	54	72 (available statewide)	20	15	72 (available statewide)