

News from the past quarter

Park View Recognizes Dr. William Weber for completing 25 years of service as Medical Director

On April 29th, family, friends, colleagues, staff, current and former administrators all surprised Dr. William Weber with a celebration of having completed 25 years of service as PVHC's Medical Director.

Dr. Weber began his journey with PVHC on January 1, 1990. What was to have been a temporary step in his life ended up becoming a permanent one as his fondness grew for the facility's residents, staff, and its history.

He is now in his 26th year serving as Medical Director (*not to mention his countless hours as a PVHC volunteer in leading the Master Gardens Project alongside his brother, Tom*).

We cannot even begin to thank this kind and caring individual for all he has contributed towards our residents. Park View is blessed to continue to be under Dr. Weber's guidance.

THANK YOU, DR. WEBER! And here's to many more to come!



July/Aug/Sept
2016



Park View Health Center NEWSLETTER

Look what's being displayed this summer at Park View!

Mr. Joseph Stieg has graciously offered to share his meticulous wood carvings of ducks and other birds this summer here at Park View.

Mr. Stieg began carving after retirement from the Oshkosh School System in 1980. The oldest carving on display was completed in 1985 and the last one he carved was around 2002. He liked to work with wood, and carving was something he could do without spending a great deal of money on equipment.

In addition to enjoying carving, he built his own garage, a pigeon roost house that was in a dog house/shed he built; the shed later became his wood carving shop after he stopped training dogs and raising pigeons. Mr. Stieg also built his own kitchen cupboards, and a beautiful rec room in the basement with a bar and fireplace where family and friends enjoyed many parties. During 1992, his old shop was in much needed repair and was actually getting too small, so Mr. Stieg's son, Gary, built him a new, insulated and heated shop so he could work out there year round. He had a TV and an intercom system so he and his wife had immediate contact for dinner calls. It had become his "get-away"!

To further master his craft, Mr. Stieg would meet and consult with other carvers in the area. That motivated him to work into the next level of achievement, as he started to create these very life-like carvings.

Please take time to stop by and view these marvelous works of art! Thanks Mr. Stieg and family for allowing us to showcase them!



Hope you didn't miss the past collection of hedgehogs!

Shannon Tynan, Activity Specialist, recently shared her collection of hedgehogs for several months. Statues, toys, photos of her pet hedgehog, clothing, even salt & pepper shakers were all part of the fun displays in both cases. Shannon's folks played a big part in helping with this collection through some purchases in Canada.



Thanks much, Shannon, for sharing your adorable hedgehogs with us!



Marleah Keuler, Administrator
Kathy Glander, Editor

725 Butler Avenue
Oshkosh, WI 54901-8149

Oshkosh Phone: 920-237-6300
Neenah Phone: 920-727-2883
Fax: 920-237-6944
TTY Phone: 920-237-6974

We're on the web!

www.co.winnebago.wi.us/parkview
Also—
"Like" us on Facebook!

Since its founding in 1875, Park View Health Center has provided over a century of quality health care to residents of Winnebago County.

Located just north of Oshkosh, Park View is serenely nestled near stately trees and beautifully landscaped, park-like grounds.

As the needs of the community change, so too do the services offered at Park View as we continue to meet and surpass those needs and expectations.

Our excellence comes from each staff member's personal commitment to serve our residents in a compassionate, supportive and professional manner.

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Annual Satisfaction Survey Results Summary

Park View Health Center sends out satisfaction surveys to our residents or their legal representatives on an annual basis. The purpose of the survey is two-fold:

1. To measure resident/family satisfaction in relation to Park View's facility, services, and staff.
2. To identify trends in order to make improvements.

Of the 156 surveys sent out, 98 or 63% were returned.

Of the responses:

- 100% (maintained from 100% last year) stated staff welcome and accommodate their visitors.
- 99% (up from 97% last year) stated they are able to find nursing staff when needed.
- 98% (up from 96% last year) stated staff does well assisting residents in being well-groomed.
- 100% (maintained 100% since 2012-the start of this particular survey) stated public areas look & smell clean.
- 98% (up from 93% last year) stated they are satisfied with scheduled activities & leisure opportunities.
- 92% (up from 89% last year) stated food served tastes good and looks appetizing.
- 100% (maintained 100% since 2012-start of this particular survey) stated they would recommend PVHC.

While there isn't room for all the comments received, here are a few:

- The health shakes are tasty.
- All staff are very professional with few exceptions. Staff on the unit are very positive and helpful. Feedback from staff is always timely and informative. There have not been any negative incidents to report. Unit staff are concerned and thorough in their job duties. Unit staff attitudes are always positive.
- Everyone is friendly & they say hello no matter where you are in the facility. Residents seem happy. Always get answers when I have questions.
- I can't say enough nice things about the staff—kind, caring, patient, and always very helpful. Also, amount and variety of activities and quality is exceptional.
- Would like more fresh fruit—oranges, grapes, bananas. MORE BINGO.
- We call Park View "the palace". Keep up the amazing ministry!
- (Resident) has been there four years. You are now his family, giving him needs and cares. Something I could never do for him all the years I knew him.
- The family of (Resident) has been so pleased with the facility and staff caring for our dad! Thank you for being such a blessing to us in treating him with dignity, kindness and compassion. The few concerns we had were met with prompt attention and we were satisfied with the outcomes. Thank you for all you do!
- If in the future I have to live in a nursing home, it would be PVHC. Great staff—great food.
- My entire family is grateful our mother is in such a wonderful, caring facility. We have complete peace of mind knowing she is safe and her medical needs are being met by professionals. The courtyard outside her dining area is where she spends most of the warm days, which lifts her spirits and provides the fresh air and sun she needs. She loves the times in the gardens, and we who visit, enjoy those special moments. I know my mother has reached (age) because of the care at Park View and the correct medicines prescribed by our caring family physician, (physician's name). Thanks for all you do for her and other residents.
- The nurses are very good! Therapy is awesome. "Can't" is not a word in Therapy. I rate them the best. The only thing I dislike at Park View is breakfast is served too late. Everyone should get 7% wage increase, PLEASE! Thank you.

We are thankful for giving hearts...

Monetary Gifts Received:

Butte des Morts Lions Club
Friends of Park View Volunteer Group

In-Kind Gifts Received:

4-Imprint
Marc Dupee
Carol Fenrich
Dorothy Gerth
Debbie Hauert
Kaye Hobart
Sharon Kipetz
Stan Plath
Helen Schwochert
Nadine Sieber
Paula Vaughan

Memorial and Honorary Donations Received:

Jill Backus
David Bork
Sue and S. William Clark
Shelly Goranson

Park View appreciates cash donations that will assist us in providing quality of life enrichment for our residents. Options for cash contributions include:

- 1) Cash contributions can be sent directly to Park View Health Center, c/o the Business Office. Checks should be made out to: Park View Health Center.
- 2) Park View also has two Endowment Funds set up through 1) the Oshkosh Area Community Foundation and 2) the Thomas A. Plein Foundation.

LADIES BENEVOLENT SOCIETY: ADVOCATES FOR OLDER ADULTS

The Ladies Benevolent Society: Advocates for Older Adults, through the Oshkosh Area Community Foundation, approved our grant request of \$2,808 for the purchase of eight Gaymar Temperature Therapy Pumps—one for each neighborhood!

OSHKOSH AREA UNITED WAY

The Oshkosh Area United Way approved our grant request of \$2,382.00 to fund the purchase TWO power-lift recliners for rehab residents while staying here for therapy!

These two organizations have been faithful supporters of the needs of PVHC residents for many years. We humbly thank them for their impact on the entire Oshkosh community, as well!

Getting to know...

Coral Schrauth, CNA, will be celebrating her 35th year in October as a CNA at PVHC!



Fulfilling part of her role: Coral says the feeling of making a resident's life better and easier for them is her favorite part of her job. The bonds of trust and a sense of security are formed between residents and nursing staff, and it's that accomplishment that is taken with her as she drives home each day from work.

Family: Coral has been married for 36 years, and has two children and four grandchildren. Both of Coral's kids are in healthcare services professions, so it runs in the family!

Hobbies/Interests: Coral and her family have a cabin near Crandon where they spend a lot of time in the summer. Spending time with family is a huge part of Coral's life.

Uplifting story while on the job: When Coral's granddaughter was three months old, she brought her into PVHC. One resident in particular had the opportunity to hold her. As the years went by that resident, amidst her failing health, always would remember holding that baby and would ask about Coral's granddaughter regularly. It's work experiences like these that strike a special chord with Coral.

Calissa Palches, Activity Specialist, is one of our newest staff members with her first day on the job being two and a half months ago. Calissa graduated from UW Oshkosh in 2014 with a Bachelors of Science in Kinesiology Exercise Fitness. The other portion of her week is spent at the Oshkosh Boys & Girls Club as a staff person who handles health and wellness for kids and staff.

Fulfilling part of her role: Calissa mentioned that listening to residents share about their histories, experiences as children, family, etc., is a fulfilling part of her time at PVHC. Each resident she works with leaves a strong impact on her life. She is here to help them find the positive in any situation. She stated, "My goal every day is to make as many people smile as possible."



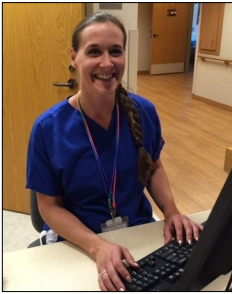
Family/Pets: Calissa's parents live in Larsen, and her brother lives in Beloit. What's interesting is they all originated from Winnebago County—in ILLINOIS! Calissa states her mom and dad as being her best friends.

Together with her boyfriend, Alex, they have THREE dogs, and as the picture shows, each one is quite different in appearance with differing personalities to match!

Hobbies/Interests: Calissa loves being out in the water on a pontoon, jet-ski or fishing boat. One of her past interests was cheerleading (she cheered for 14 years, all the way through collegiate and competitive cheerleading).

She is now an avid runner, having run the "Ragnar Race" which entailed a team of 12 who ran 200 miles from Madison to Milwaukee then down to Chicago. Her team accomplished the race in 32 hours (she ran 17 miles total between three legs of the race)!

Elizabeth Keller, CNA, has been here at Park View since November 1999—16 1/2 years! She began working on the PM shift for nine years. It then became her turn to move to the AM shift, where she started as a float on all units before taking a regular staff position on the main rehabilitation/therapy neighborhood.



Fulfilling part of her role: Hands down, Elizabeth's favor part of her job is meeting all the people that come through her neighborhood. She has met some truly wonderful residents, family members, volunteers and co-workers while here at PVHC. The other part she finds fulfilling is seeing how hard therapy residents work to reach their goals, and return home. It's even more rewarding when they stop back in for a visit—they are returning because they "want to" instead of because they "have to".

More about the therapy neighborhood: This area consists of both short and long-term care residents. About 2/3 of the residents are short-term, therapy stays. The diversity of this resident population provides a unique challenge in the role of caregiver. The unit can become extremely busy with frequent admission, discharges, therapy appointments, and rehab programs for our short-term residents. As Elizabeth states it, "It's very important, especially on chaotic days, that we always strive to provide our long-term residents with individualized care focused on the comforts of home."

Family/Pets: Elizabeth has three children, ages 18, 16, and 10. The family has a black female Pug named "Wednesday".

Hobbies/Interests: During her free time, Elizabeth enjoys gardening and planting flowers, hiking, biking, fishing, and scrapbooking.

Valuable Lessons: Elizabeth shared that trust is a very special gift that shouldn't be taken for granted and that attitude really can make all the difference!



Kimberly Foster, RN—Staff Development Coordinator, while having been a PVHC staff nurse for 15 years in September, is new to her current position. Kimberly began her employment at PVHC as an LPN, eventually becoming a neighborhood RN, as well as a responsibility pay shift coordinator, and she has recently been promoted to Staff Development Coordinator.

Fulfilling part of her role: Kimberly shared that her teaching role allows her to enjoy seeing the confidence building when staff are being trained. It is the most fulfilling part of her job. She is also finding there is something new to experience each day.

Family: Kimberly has two brothers and is proud of her three nieces and two nephews, which range in age from 24 years old down to a 1-year old! Her mom and dad, and most of her family lives in the Fond du Lac area.

Hobbies/Interests: Kimberly loves photography and her specialty is taking nature photos, although she is now self-teaching in photographing people, too. She presents photo albums to her nieces and nephews each year, which chronicle their experiences and accomplishments during that time frame.

Kimberly also loves traveling. She has traveled to many exotic places such as Aruba and the Cayman Islands. She particularly enjoys the tropical weather trips, however she loves traveling the United States a great deal. Her dream trip is to visit Italy and Greece some day.

Anticipate an incredible PVHC Fair Week this year!

Here's the "line-up"!

Sunday through Friday, July 24-30th:

SUNDAY at 2:00: Kicking off PVHC Fair Week with **Grandstand entertainment** by Tuba Dan!

MONDAY at 1:30: Resident flower arranging **AND exhibition** in the atrium.

TUESDAY at 1:30-3:00: Cavanaugh carriages and the Silverthorn family will bring **animals typically shown at the fair** to the Master Gardens for residents to enjoy.

WEDNESDAY at 2:00: Neighborhood **Sweet Breads Bake-Off**. Residents will choose a sweet bread recipe for their neighborhood to bake for this contest. Volunteers and Staff will be selected to "judge" each neighborhood entry. Residents in attendance will be enjoying refreshments of sweet breads and beverages as the judging is underway.

THURSDAY at 10:00: BINGO! Who doesn't like **games at a fair**?!

FRIDAY at 2:00: **Car Show with refreshments and musical entertainment**. This is a new fair event this year! Popcorn and Lemonade will be served outside as residents stroll around the car exhibits.

Pictures below were taken at last year's PVHC Fair Week.



Focus on...OUR VOLUNTEERS

Welcome New Volunteers!

Emily Logemann
Becky Stoffel
Shane Wissink

**Volunteers—please note
Fair Week information on Page 3.**

Volunteer Hours:

Please remember to utilize our "Volunteer Sign-In Book" to mark your volunteer hours. The sign-in book is conveniently located in the lobby of our building, left of the "Resident Location" computer.

April: 227 hours
May: 317 hours
June: 251 hours

Total volunteer hours so far this year: **1534**

Volunteer Recognition Recap

This past April 20th, Mark Harris, County Executive, and County Board Supervisors Tom Ellis, Larry Lautenschlager, and Michael Norton joined us as we celebrated our dear volunteers at a recognition party in the Great Room. Approximately 80 volunteers attended. While enjoying refreshments, a special media presentation was viewed which showcased many of our volunteers, followed with the volunteers being serenaded by the Westhaven Men's Barbershop Quartet.

The mainstay of PVHC is our volunteers. They spend countless hours of their time, talents, and caring hearts in being a shining light in our residents' lives. It is with this in mind that we reiterate a heartfelt "thank you" to each PVHC volunteer and remind them of how much they mean to our residents.



How can PVHC residents' families and friends reserve the Great Room or the Multi-Purpose Room for resident events?

Families/friends of Park View residents can reserve the Great Room or the Multi-Purpose Room for resident events by contacting the Business Office Mondays through Fridays, 8:00 a.m. – 4:00 p.m. The Great Room or the Multi-Purpose Room can be reserved no more than two months in advance of the event, and the hours the Great Room or the Multi-Purpose Room can be reserved are from 6:30 a.m. to 7:30 p.m. Requests for additional hours would need the Administrator's approval. A minimum donation of \$25.00 is recommended which will benefit the resident needs fund.

When reserving the Great Room or Multi-Purpose Room, the following information needs to be given:

- a. Name of person making the reservation
- b. Contact person's phone and address
- c. Name of resident involved and resident's neighborhood
- d. Date of reservation
- e. Time of reservation
- f. Approximate number of individuals attending
- g. If reserving the Great Room, specific area needed:
 - Full Great Room (capacity 120)
 - Great Room-South (altar area; capacity 70)
 - Great Room-North (capacity 50)
- h. Number of tables needed
- i. Number of chairs needed
- j. Any other special instructions



Additional information for the contact person's consideration:

1. Park View is a smoke-free campus and no open flames are permitted.
2. No alcoholic beverages may be consumed.
3. You will need to supply your own place settings and kitchen equipment.
4. Use the facility's main entrance, only.
5. The number of electrical outlets are as follows:
 - Entire Great Room = 2 floor and 6 wall outlets
 - Great Room-South = 1 floor and 3 wall outlets
 - Great Room-North = 1 floor and 3 wall outlets
 - Multi-Purpose Room = 1 floor and 8 wall outlets
6. Room capacity is as follows:
 - Entire Great Room = 120
 - Great Room-South = 70
 - Great Room-North = 50
 - Multi-Purpose Room = 30
7. A portable (piano) keyboard is available by request.
8. Tables and chairs are available.
9. The room needs to be cleaned up following use – brooms and garbage bags are available.
10. The contact person during the event is the RN Shift Coordinator, ext. 6960.
11. Housekeeping staff are available for room set-up Monday through Friday, 7:00 a.m. - 3:00 p.m., & Saturday/Sunday, 6:00 a.m. - 2:00 p.m. Housekeeping staff are not available on holidays.

