

Possible Fraud Risk

The federal Food and Nutrition Service Supplemental Nutrition Assistance Program (SNAP) has notified states that there have been reports of the general public receiving unsolicited calls from what appears to be the [SNAP toll free information hotline number](#) at 1-800-221-5689. The unsolicited callers are requesting personal information offering assistance for filling out a SNAP application or other non-SNAP related services such as home security systems. Never provide personal information or your credit card number over the phone to unsolicited callers.

This outside entity that has “spoofed” the SNAP toll free information hotline number is not affiliated with the Food and Nutrition Service or SNAP.

If you suspect that you are receiving illegitimate calls from 1-800-221-5689, you may [file a complaint](#) with the FCC. If you have already fallen victim to this or a similar scam, please visit the [Federal Trade Commission Identify Theft Consumer Information](#) website for more information about identity theft.