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Winnebago County

Solid Waste Management Board

The Wave of the Future

DATE: March 27, 2020

TO: Winnebago County Landfill/Transfer Station Facility Customers

FROM: John M. Rabe, P.E., Director of Solid Waste *JMR*

RE: Solid Waste Department Operations Update in Response to COVID-19

The Winnebago County Solid Waste Department (Solid Waste) has taken a number of steps to protect the health and safety of our employees, while continuing to provide the essential services at the Landfill/Transfer Station Facility during the COVID-19 situation.

- The Sunnyview Landfill/Transfer Station and Customer Convenience Area are open to the public under normal operating hours. Public access to the Administration Office is now restricted, however, staff are available to answer questions via telephone and email.
- All scale communications and transactions are conducted over the telephone. Users are instructed to call the phone number posted at the scale. All transactions must be made by VISA, Mastercard or Account only. No cash or checks are accepted.
- Operational updates are available on the Solid Waste website and the Landfill/Administration telephone line. Both communication outlets will be updated weekly or as operational changes are made.
- Solid Waste employees are following the County's COVID-19 Management Plan to take basic precautions to slow the spread of the disease. This includes social/physical distancing, increased personal hygiene steps and additional cleaning and sanitization of facility equipment and workspaces.
- Solid Waste staff have contacted the facility's primary material hauling and processing vendors and confirmed that service will continue as "essential" under Governor Evers' Safer at Home Order.
- The Tri-County Single Stream Recycling Facility continues to operate under normal hours and staffing. Great steps have been taken to minimize employee exposure to potentially contaminated materials and to slow the spread of COVID-19.
- The 2020 Household and Ag Hazardous Material Clean Sweep Events in Winneconne and Fox Crossing have been cancelled. The opening of the Household Hazardous Materials Facility, which is scheduled in May, may be delayed.

KH/cs/KP/JMR