

# Personal Emergency Response Systems

A Personal Emergency Response System (PERS) helps you get the help you need when you have an emergency.

You may have heard them referred to as "lifelines". This is generally a necklace that an individual can wear around their neck or a band around their wrist. The button on the necklace or wristband is what the individual would press to indicate they need help. There are multiple agencies that offer this kind of support. Some agencies also offer things like GPS tracking, fall detection (with hard falls), medication reminders and more. Some systems require landlines and some can run off signals from cell towers. The below list of agencies is not an all-inclusive list. Prices and information are subject to change. The ADRC of Winnebago County does not endorse one agency over another.

- **Comfort Keepers- Safety Choice Program**

- 920-922-1779
- [www.comfortkeepers.com](http://www.comfortkeepers.com)
- Does not require a landline
- Monthly rate ranges from \$39.95-\$50
- Also offers medication monitoring, health monitoring, and fall detection
- Company installs equipment
- Requires customer have at least 9 hours of homecare through Comfort Keepers

- **Lively**

- 866-359-5606
- [www.lively.com](http://www.lively.com)
- Does not require a landline or cell phone
- Must purchase the device for a one-time fee of \$49.99 and pay a \$35 activation fee (no installation required)
- Monthly rates then range from \$19.99 to \$39.99
- Also offers GPS and fall detection
- Also offer a Lively Home device that offers home, health, and medication monitoring. Call for rates.
- Company installs equipment for a fee

- **Home Helpers- Direct Link**

- 920-722-2273
- [www.homehelpershomecare.com](http://www.homehelpershomecare.com)
- Does not require a landline
- Monthly rate ranges from \$32-\$45
- Also offers medication monitoring, health monitoring, GPS, and fall detection
- Company installs equipment

- **LifeFone**

- 800-882-2280
- [www.lifefone.com](http://www.lifefone.com)
- Does not require a landline- uses ATT or Verizon with mobile set up
- Call for monthly rate
- Also offers medication monitoring, health monitoring, GPS, and fall detection
- Self-installation

- **Night Owl Support Systems**

- 877-559-1642
- [www.nossllc.com](http://www.nossllc.com)
- Recommends landline or cell phone
- Monthly rates \$30-\$50
- Self-installation with one-time \$50 activation fee
- Home and medication monitoring services range from \$150-\$600/month with fees for installation

- **Philips Lifeline**

- 855-681-5351
- [www.lifeline.philips.com](http://www.lifeline.philips.com)
- Does not require a landline
- Monthly rate ranges from \$29.95-\$55
- Also offers medication monitoring, GPS, and fall detection
- Self-installation



- **Alert1 (owned by Response Link)**

- 1-800-693-5433
- [www.alert-1.com](http://www.alert-1.com)
- Requires a landline for basic package
- Call for monthly rate
- Also offers medication monitoring, GPS, and fall detection
- Company installs equipment

- **Evergreen at Home: First Call**

- 920-237-2155
- [www.evergreenoshkosh.com/at-home-care](http://www.evergreenoshkosh.com/at-home-care)
- Does not require landline or cell phone
- Does not offer GPS or 222 fall detection
- Not waterproof
- Monthly rate ranges from \$40-\$43
- Company installs equipment for a \$35 fee

- **Valued Relationships Inc (VRI)**

- 800-860-4230
- <https://vricares.com>
- Does not require a landline or cell phone
- Monthly rate ranges from \$30-\$39.95
- Also offers medication monitoring, health monitoring, GPS, and fall detection
- Self-installation or company installs for \$50 fee

## Additional Emergency-Related Resources

### AngelSense

A GPS device worn by an individual who has a cognitive impairment who may be a wander risk. The tracker is stored in a small cloth sleeve that is can be fastened to clothing or inside the pocket of pair of pants. A magnetic key that is kept by the caregiver is the only device that can unfasten the sleeve that the device is in. The device can otherwise be placed in a watch or other AngelSense accessory. The caregiver can then download an app on their computer, IPAD, or cell phone that can track the individual. The device offers 2-way voice communication so that the caregiver can talk to the individual without them having to pick up. It also offers 1-way voice communication so that the caregiver can hear what the individual is hearing in their surroundings. Monthly rates are \$30-\$53. There is the start-up "guardian kit" that is a \$149 one-time fee and a \$59 one-time activation fee. Call 646-770-2950 or visit <https://www.angelsense.com/gps-tracker-for-elderly/> to learn more.



### Do Not Resuscitate (DNR)

A DNR order directs first responders, EMTs, and medical professionals not to attempt cardiopulmonary resuscitation (CPR) on an individual if they have a cardiac or respiratory arrest. These are good conversations to start with a doctor. A doctor has to write a DNR order and the individual needs to wear a bracelet indicating this wish. More information can be found by visiting [www.dhs.wisconsin.gov/ems/dnr.htm](http://www.dhs.wisconsin.gov/ems/dnr.htm) or calling 608-266-1568.



### Project Lifesaver

Project Lifesaver is a radio tracking system designed to locate an individual who has a diagnosis that may cause them to wander (ie: Dementia, Autism, or Down Syndrome). The individual wears a transmitter on their ankle that helps law enforcement locate the person if they have gone missing. This is available throughout all of Winnebago County. More information can be found by visiting <https://oshkoshpd.com/ProjectLifesaver/> or calling 920-236-5757.

### File of Life

File of Life is a way for emergency medical response teams to understand an individual's name, date of birth, allergies, medical history, emergency contact person, etc... This is packet is to be put on an individual's refrigerator. A smaller version is available for a wallet/purse. To learn more, click here (<https://www.folife.org/>). A File of Life can be obtained by calling the ADRC at 877-886-2372 or email [adrc@co.winnebago.wi.us](mailto:adrc@co.winnebago.wi.us). It is free of charge.

FILE OF LIFE	
KEEP INFORMATION UP TO DATE !! Review At Least Every Six Months	
MEDICAL DATA REVIEWED AS OF MO YR	
Name	Address
Doctor	Phone #
Doctor	Phone #
EMERGENCY CONTACTS	
Name	Phone #
Address	
Name	Phone #
Address	