

2025 Fiscal Employer Agent (FEA) Scorecard

This scorecard should be used for comparing FEAs, not for comparing between the IRIS (Include, Respect, I Self-Direct) and Family Care programs. Star ratings are reflective of statewide data and are not specific to county-level performance.

		Acumen Fiscal Agent	GT Independence	iLIFE Financial Management Services*	Premier Financial Management Services
Survey	Overall Satisfaction	★★★★★	★★★★★	★★★★★	★★★☆☆
	FEA Responsiveness	★★★★★	★★★★★	★★★★★	★★★☆☆
	FEA Quality of Communication	★★★★★	★★★★★	★★★★★	★★★☆☆
		Acumen Fiscal Agent	GT Independence	iLIFE Financial Management Services*	Premier Financial Management Services
Additional Information	Phone and Fax	Telephone: 877-901-5826 Facsimile: 800-687-3121 Timesheet Fax: 800-687-3121	Telephone: 877-659-4500 Facsimile: 888-972-3891 Timesheet Fax: 855-329-8648	Telephone: 888-800-5599 Facsimile: 888-809-1224 Timesheet Fax: 414-937-2034	Telephone: 855-224-5810 Facsimile: 855-471-1731 Timesheet Fax: 888-210-9660
	Email	Wisconsin @acumen2.net	customerservice@ gtindependence.com	IRIS@iLIFE.org	IRIS@premier-fms .com
	Address	204 3rd Ave Suite 110 PO Box 945 Osceola WI 54020	607 E. Elizabeth St. Shawano, WI 54166	2020 W. Wells St. Milwaukee, WI 53233	10425 W. North Ave. Suite 345 Wauwatosa, WI 53226

*A participant cannot select both First Person Care Consultants (ICA) and iLife (FEA) because they are owned by the same company and it would be against IRIS policy to be served by both at the same time.

★★★★★ = Excellent

★★★★ = Very Good

★★★ = Good

★★ = Fair

★ = Poor

2025 Fiscal Employer Agent (FEA) Scorecard Additional Information

	Acumen Fiscal Agent	GT Independence	iLIFE Financial Management Services*	Premier Financial Management Services
Website	www.acumenfiscalagent...	www.gtindependence.co..	https://ilife.org/	www.premier-fms.com
Central Office	Mesa, Arizona.	Sturgis, Michigan.	Milwaukee, Wisconsin.	Milwaukee, Wisconsin.
Type of Agency	For Profit LLC	For Profit LLC	Not for Profit	For Profit LLC
Date FEA was Contracted	12/1/2016	5/9/2016	7/1/2008	7/10/2016

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