



AGING & DISABILITY RESOURCE CENTER  
OF WINNEBAGO COUNTY

## 2023 OFFICIAL RESOURCE DIRECTORY

 Find us on  
Facebook

Compliments of Winnebago County  
[www.co.winnebago.wi.us/adrc](http://www.co.winnebago.wi.us/adrc)



In-Home Care | Independent Living | Assisted Living



Contact us today for a free in-home care consultation or to learn more about apartments, assisted living, and memory care.

## ▶ Caring for the community since 1908

- **In-Home Care** to keep you independent and safe in your home.
- **Independent Senior Apartments** to simplify your life and provide a continuum of care.
- **Assisted Living and Memory Care** for when your needs change, giving you joy and dignity as you age.
- **Life Enrichment Programs** provide a variety of opportunities to keep you active and engaged.

920.727.5555 • [ValleyVNA.org](http://ValleyVNA.org) • 1535 Lyon Drive, Neenah WI 54956



**HOME CARE**  
ASSISTANCE

**THESE ARE THE HANDS THAT DRIED YOUR TEARS, BANDAGED YOUR SCRAPED KNEES, AND DID OVER 2500 LOADS OF YOUR LAUNDRY.**

*Don't they deserve to live well at home and get the best care you can give them?*

We offer one-on-one care, 24 hour care, Alzheimer's and other dementia care, post hospital care, and hospice support. Our caregivers are experienced, rigorously screened and passionate about caring for others. Let us help you keep your loved one in the comfort of their home and give you peace of mind.



*Julie is ready to talk to you today to set up care.*

Call 920-349-CARE (2273)  
HomeCareAssistanceOshkosh.com

# THE AGING & DISABILITY RESOURCE CENTER



## What Is The ADRC?

The Aging & Disability Resource Center (ADRC) is a program of the U.S. Department of Health and Human Services, whose work is to serve as a highly visible and trusted place where people of all ages, income and disabilities can go to get information and one-on-one counseling on the full range of long-term services and support options. The Aging & Disability Resource Center of Winnebago County is one of almost 500 such centers across the U.S.

## What We Do

The ADRC of Winnebago County offers a no cost, single point of contact for information; assistance/referrals; options benefit and long term care enrollment counseling; short term case management; advocacy; plus health and wellness programs.

- Long-term Care Choices
- Social Security, Medicare and other Benefits
- Health and Wellness
- Support Services and Community Resources
- Adult Protective Services



The ADRC provides unbiased information about the providers and services in the community, their availability and costs. ADRC professionals will work with you to find the right options for your individual situation and help you make the best decisions.

## Who We Serve

- Older Adults
- Adults with Physical Disabilities
- Adults with Developmental Disabilities
- Youth with Disabilities Transitioning into the Adult Services System (over 17 ½ years old)
- Professionals
- Caregivers
- Family Members
- Healthy Adults Planning for the Future



Celebrating  
**25**  
Years



Specializing in  
24/7 and  
overnight care



Alzheimer and  
Dementia care

## Helping You Stay *Safe at Home*

Whether you need support several hours a day or all day, our compassionate Care Professionals provide a variety of services — tailored to your family's needs — to help you meet the demands of daily living.

And better yet, we come to you so you can continue enjoying the safety, security and comfort of home.

### Supportive in-home care services:

- Bathing, Dressing & Grooming
- Medication Reminders
- Meal Prep & Nutrition
- Transportation
- Housekeeping, Laundry & Linens
- Incontinence
- Companionship & Engagement

*Schedule a free care consultation today!*

*Learn More*

920.997.0118

[HomeInstead.com/203](https://www.homeinstead.com/203)

3020 E. College Ave.  
Appleton

Serving Outagamie,  
Calumet & Winnebago  
Counties



**Home  
Instead®**

*To us, it's personal*

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Dear Friends:

To provide you with the most up-to-date information about services and programs in our area, we are very pleased to present you with this 2023 edition of the Aging and Disability Resource Center (ADRC) of Winnebago County Resource Directory.

This directory is intended to serve as a starting point for accessing services in Winnebago County. It is our hope that this directory will be useful for you when making important decisions about your needs or the needs of others dear to you. And as always, our staff welcome the opportunity to meet with you to further discuss available resources and provide additional assistance.

This directory is a partnership between the ADRC of Winnebago County, 44<sup>th</sup> North Advertising and Design, and all of the agencies and organizations who provide resources and/or purchased ads, each of which we would like to thank. Additional complimentary copies of this directory are available throughout Winnebago County at a variety of locations. You may also request a free copy to be mailed to you by calling the ADRC toll free at 1-877-886-2372, or email us at [adrc@co.winnebago.wi.us](mailto:adrc@co.winnebago.wi.us).

Any corrections to this directory should be made by sending an email with the correction to the above email address and the correction will also be made on the ADRC website at [www.co.winnebago.wi.us/adrc](http://www.co.winnebago.wi.us/adrc). This website provides more detailed information, is updated regularly, and has a very easy-to-use search function.

With warm regards,

*Beth Roberts*

Beth Roberts, Director ADRC/Long Term Support Services

Winnebago County Department of Human Services  
220 Washington Avenue  
Oshkosh, WI 54901

For additional copies  
call the ADRC at  
1-877-886-2372

Being listed in this directory does not constitute the endorsement of the ADRC of Winnebago County.

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# FALLS PREVENTION PROGRAM

The Falls Application Referral Project (FARP) was designed to connect individuals who have fallen with services that can improve their health, environment, and overall well-being in an effort to prevent further falls. The referrals are usually generated by the local Fire Department when an individual who has fallen gives permission for their contact/personal information be sent to the Winnebago County Aging and Disability Resource Center (ADRC).

The ADRC receives the information and contacts the individual to discuss any unmet needs they have and connect them with resources/services to decrease their likelihood of falling again. The ADRC staff member may discuss potential services/resources such as: walkers, lift chairs, home care, medical equipment, home delivered meals, referrals to Public Health nurse for a home assessment, personal emergency response systems or fall prevention classes. The goal of these conversations is to increase the independence and safety of the individual in their home so that they can remain there as long as possible.

Through our community partnerships, we hope to continue to provide falls prevention and education throughout all of Winnebago County.

If you are interested in Fall Prevention, you can call the ADRC at 877-886-2372.



## Classes to help you live your best life!

**We offer a variety of interactive, researched tested, proven classes to increase your health and well-being**

View current class schedule online [bitly.com/wcwellnessplus](http://bitly.com/wcwellnessplus)

- Healthy Living with Diabetes
- Healthy Living with Chronic Pain
- Walking with Ease for Arthritis Sufferers
- Mind over Matter- Bladder Control Class
- Powerful Tools for Caregivers
- Stepping On for Falls Prevention
- Strong Bodies
- Tai Chi for Falls Prevention

For more information on any of these classes, contact Winnebago County Health Department at 920-232-3000 or visit the website: [www.winnebagopublichealth.org](http://www.winnebagopublichealth.org) and Search "Classes"

## WELLNESS PLUS





# ACCESS AND HEALTH INSURANCE MARKETPLACE



Access to Eligibility Support Services for Health and Nutrition

## Your Connection to Health & Nutrition

Call East Central Income Maintenance (IM)

1-888-256-4563 Toll Free • 7-1-1 TTY

Find out which low or no cost programs you may be able to get.

Apply online for FoodShare, Medicaid, BadgerCare Plus, Family Planning Only Services, and Child Care.

Replace your ForwardHealth card (for some plans).

Get an Explanation of Medical Benefits (EOMB).

Manage your benefits:

- Get up-to-date information.
- Report changes.
- Renew your benefits.
- Submit your FoodShare and Child Care Six-Month Report form.

**Go to [ACCESS.wi.gov](http://ACCESS.wi.gov) and create your MyACCESS account. FAST – PRIVATE – EASY**

## HealthCare.gov

### What is the health insurance Marketplace?

The health Insurance Marketplace provides a new way to buy health insurance.

The Marketplace lets you:

- See available options.
- Decide what fits your needs and budget.
- Apply for coverage and determine if you qualify for a federal tax subsidy.

## To Enroll

November 1st to December 15th

[www.healthcare.gov](http://www.healthcare.gov)

Call 1-800-318-2596

TTY: 1-855-889-4325

### What Do You Need to Enroll?

1. Social Security Numbers (or document numbers for legal immigrants).
2. Employer and income information for every member of your household who needs coverage (pay stub or W-2, etc).
3. Policy numbers for current health insurance plans covering.
4. If anyone in your household is eligible for a job-based insurance plan, you will need to have their employer complete an Employer Coverage Tool (available on the [healthcare.gov](http://healthcare.gov) website).

### You May Qualify for Lower Premiums or Out-of-Pocket Costs, Based on Your Household Income and Size.

#### Marketplace Assistance

Call Partnership Community Health for an appointment with a Certified Application Counselor

920-882-6420 or visit [healthcare.gov](http://healthcare.gov)

## ADVANCE DIRECTIVES

Advance planning allows you to make choices regarding your medical care and/or finances in the event that you become incapacitated. This is an opportunity to express your wishes instead of potentially having a court appoint a guardian to do this for you. Advance planning may be made by any competent individual 18 years and older.

The Wisconsin Department of Health Services has advance directive forms available online. These forms are designed to be completed without the assistance of an attorney. Given your particular circumstances or concerns, you may want to seek legal advice from an attorney.

You may access the following forms at [www.dhs.wisconsin.gov/forms/advdirectives](http://www.dhs.wisconsin.gov/forms/advdirectives):

- Declaration to Physicians (Wisconsin Living Will)
- Power of Attorney for Health Care
- Power of Attorney for Finance and Property
- Authorization for Final Disposition

To be valid, the forms must be complete and signed. The Declaration to Physicians (Living Will) and the Power of Attorney for Health Care have accompanying letters that are not part of the legal forms but contain information that should be read prior to completing the forms. The forms contain standardized wording specified in the Wisconsin Statutes. If these forms are filled out and signed correctly, the completed forms are presumed to be valid in the State of Wisconsin. Do not change the preprinted wording of the forms unless instructions indicate you may do so. Changing the forms, contrary to their instructions, may invalidate the completed forms. If the forms are not sufficient for your needs, consult an attorney.

Forms, or variation of these forms, are available from your attorney, physician, hospital or at the (ADRC).

Multi-language versions of the Advanced Directive and Power of Attorney for Health Care may be obtained at the State Bar of Wisconsin or Aging with Dignity.

## DEMENTIA CARE SPECIALIST (DCS)

### What is a Dementia Care Specialist (DCS)?

A DCS supports people with dementia and their caregivers in order to ensure the highest quality of life possible while living at home. They provide free information and assistance to adults with memory or cognitive concerns, or who have been given a dementia diagnosis. They provide information and support to family members and friends who are caregivers. They help to develop dementia-friendly and capable communities where people with dementia can remain active and safe, and caregivers can feel supported.

### Who should seek help from a Dementia Care Specialist?

Persons who are experiencing memory loss or have received a dementia diagnosis Caregivers and family who need support and information.

### What can a Dementia Care Specialist help you with?

- Memory Screens – a brief screening tool to assess memory
- Memory Cafés – a welcoming place for individuals with dementia, or other brain disorders and their caregivers.
- Respite Care – limited FREE supervised
- Support Groups
- SPARK! Programs – programs for caregivers and people with dementia. The program features interactive exhibit experiences in a welcoming environment.
- Powerful Tools for the Caregiver Class
- Alzheimer’s Family Caregiver Support Program (AFCAP) and National Family Caregiver Support Program (NFCSP)
- Purple Angel Program
- Dementia Crisis Response training
- Tracking and Safety programs
- Other information and assistance regarding dementia and memory loss

### How can I contact a Dementia Care Specialist?

Contact our Dementia Care Specialist at 920-236-1227 or [ARichetti@co.winnebago.wi.us](mailto:ARichetti@co.winnebago.wi.us)

# HIRING HOME CARE

When choosing home care there are a few things to think about. There is also the option of choosing an agency or hiring a person independently. If needed the ADRC can help you with this process.

## Considerations Hiring Home Care

- **Interview in Person** – Your initial reaction to the agency and/or home care provider is important.
- **References** – Ask for at least 3 to 6 references.
- **Criminal Background Checks** – Ensure the safety of home, self, personal property, etc. by following up with references and conducting a Criminal Background Check.
- **Insurance** – (Workers' Compensation, liability, bonding, etc.) What if something is broken in the home, a home care provider is dishonest or injured?
- **Taxes** – (Local, state and federal payroll taxes) Wages must be reported if you hire an independent home care provider.
- **Training** – What kind of training has the home care provider had? Do they participate in a continuing education program?
- **Availability** – Is care available up to 24 hours a day, 7 days a week, etc.? What happens if a home care provider calls in sick or needs time off?
- **Documentation** – Is a log maintained daily on activity? Daily events should be written down so that all those involved in caregiving are aware of what has happened.
- **Transportation** – Is there home care provider assistance for running errands, going to appointments, etc.? What about emergency transportation?
- **Rates and Billing** (private pay, Medicare, Medicaid, long term care insurance, etc.) – Check everything out. You are going to need resources to pay for care. Keep good records.
- **Contract or Service Agreement** – Are you obligated for a certain period of time? Is there a deposit required to initiate services? Define your caregiving expectations. Get it in writing.
- **Back up Plan** – No matter how well a plan has been thoughtout, be prepared if something goes wrong or the plan changes.

### Agency Provider

- Screen and hire qualified employees
- Provide help quickly
- Send replacements when necessary
- Provide training, supervisor and liability insurance
- Handles employee payroll
- Resolves conflicts between you and employee

#### Considerations•

- Services may be too costly to use regularly
- You may have to accept a schedule around employees
- You may not be pleased with the quality or reliability of the employee
- Different employees may be sent on different day, interrupting continuity of care

### Independent Provider

- Less costly than going through an agency
- You directly manage the worker and have control over hours, tasks and pay
- One person giving care which can provide continuity for your loved one

#### Considerations•

- Contacting, interviewing and screening are your job and can be time-consuming
- If worker is ill or unavailable, you need to arrange for substitutes
- You are responsible for all paperwork, i.e., Social Security records, payments and insurance
- You will need liability insurance to cover the worker in case of accidents

## ABUSE & NEGLECT

Please consider using ‘private’ or ‘incognito’ mode to access websites and delete any call or browsing history.

### Childhelp National Child Abuse Hotline

[www.childhelp.org](http://www.childhelp.org) • (800) 422-4453

Crisis counselors can provide assistance in 170 languages. Text and online chat now available.

### Christine Ann Domestic Abuse Services, Inc. – 24-Hour Helpline

[www.christineann.net](http://www.christineann.net) • (920) 235-5998  
206 Algoma Blvd., Oshkosh, WI

Crisis line, emergency safe shelter, counseling, legal advocacy and support groups for victims.

### Coalition of Wisconsin Aging Groups Elder Financial Empowerment Project

[www.cwag.org](http://www.cwag.org) • (800) 488-2596 Ext. 328

Provides information, advocacy and referrals to elder victims of financial abuse

### National Domestic Violence Hotline 24-Hour Hotline

[www.thehotline.org](http://www.thehotline.org) • (800) 799-7233  
Text Smart to 88788

### Rape, Abuse and Incest National Network

[www.rainn.org](http://www.rainn.org) • (800) 656-4673

National sexual assault hotline.

### Reach Counseling Services – Crisis & Counseling Services

[www.reachcounseling.com](http://www.reachcounseling.com)  
(920) 722-8150

1509 S. Commercial St., Neenah, WI

24 hr. crisis line for sexual abuse, incest and rape. Specializes in trauma treatment and human trafficking advocacy.

### Winnebago County Department of Human Services

[www.co.winnebago.wi.us](http://www.co.winnebago.wi.us)  
220 Washington Ave., Oshkosh, WI

#### Child Protective Services

(920) 236-4615

Addresses: child maltreatment, neglect, domestic violence, alcohol and drug abuse, household management, intervention efforts for safety issues and risk.

### Elder Adult and Adults at Risk Reporting System

(877) 886-2372

Emergency protective placement, guardianship, elder abuse investigation. Abuse includes physical, emotional and sexual abuse. Financial exploitation, neglect, self neglect treatment without consent or unreasonable confinement or restraint.

### Wisconsin Coalition Against Domestic Violence End Domestic Abuse WI

[www.endabusewi.org](http://www.endabusewi.org) • (608) 255-0539

Provides domestic abuse advocacy.

### Wisconsin Coalition Against Sexual Assault

[www.wcasa.org](http://www.wcasa.org) • (608) 257-1516

Information and referral on any issue related to sexual violence.

## ADULT DAY SERVICES

Adult day services provides services generally Monday through Friday in a group setting to adults who need assistance with the activities of daily living and supervision. Participants in adult daycare may receive assistance with personal cares, supervision, meals, medication administration, and may participate in various social activities and community outings.

Additional info available at

[www.dhs.wisconsin.gov/guide/adc.htm](http://www.dhs.wisconsin.gov/guide/adc.htm)

### Agnesian Health Care –

#### St. Agnes Hospital Adult Day Services

[www.agnesian.com/locations/adult-day-services](http://www.agnesian.com/locations/adult-day-services)  
(920) 921-5812

420 E. Merrill Ave., Fond du Lac, WI

A day program that helps meet the healthcare, personal care and socialization needs of the elderly, chronically ill and disabled.

### Clarity Care, Inc. – Day Services

[www.claritycare.org](http://www.claritycare.org) • (920) 236-6560  
424 Washington Ave., Oshkosh, WI

Serves adults 18 and older who have a physical, cognitive and/or memory impairments. Provides support with activities of daily living as well as a variety of health, social, recreational and physical activities.



**STATE OF THE ART BUILDING,  
WITH WORLD CLASS CARE GIVERS.  
AT AFFORDABLE PRICES.**

*"I have been nothing short of impressed with the care and dedication this facility has shown towards my father. They have gone out of their way to help my father find a place to live safely and most of all comfortably."*

*– Scott Everson, MD*

## **COPPERSTONE ASSISTED LIVING AND MEMORY CARE**

Often times families are called upon to provide care when their loved one has reached the point in life when they are no longer able to take care of themselves. Caring for a loved one, while attending to matters of your own daily life, can make this challenging. Moving your loved one into an Assisted Living facility can be a difficult and emotional process. You may have serious questions about the quality of care and the engagement of the community, leaving you worried and skeptical. At CopperStone Assisted Living, we have a trusted team of professionals that guide you through this important process every step of the way. We understand your fears and reservations. Lean on us to walk alongside you and ensure you that your loved one gets the care, attention, and love they deserve. You can be confident that you honored your elderly family member by providing them with the best care available in the Fox Valley.

**We are here to help, always.**

**For More Information, please contact us:**

(920) 550-1258 | Fax: (920) 550-1253 | 751 Deerwood Ave, Neenah, WI 54956  
www.CopperStoneAssistedLiving.com | info@CopperStoneCommunities.com

 Find us on  
**Facebook**

@CopperStoneAssistedLiving



**Covey**

[www.covey.org](http://www.covey.org) • (920) 424-4071

**Community Based Day Service**

1930 Algoma Blvd., Oshkosh, WI

Respite care, Skill-building classes, and community engagement programs for adults with developmental disabilities ages 18-64.

**Respite House**

1325 Eastman, Oshkosh, WI

8-bed respite house. Provides service on an hourly or overnight basis for persons with disabilities

**Lakeside Packaging Plus, Inc. – Adult Services**

[www.lakesidepackagingplus.com](http://www.lakesidepackagingplus.com)

(920) 231-0870

100 W. Fernau Ave., Oshkosh, WI

(920) 725-8241

1040 Breezewood Ln., Neenah, WI

Adult day services and community based prevocational services for adults with special needs.

**Morning Star Respite, LLC**

(920) 415-6055

1000 W. Main St., Little Chute, WI

Adult day center program is for persons age 18 and older. Physical, behavioral and developmental disabilities.

**St. Paul Elder Services, Inc. – Club Gabriel**

[www.stpaulelders.org](http://www.stpaulelders.org) • (920) 766-6020, ext. 189

316 E. Fourteenth St., Kaukauna, WI

Serves adults, who have physical, cognitive and/or memory impairment. Provides a variety of health, social, recreation activities. On-site bathing services available.

**Valley Packaging Industries, Inc. – Adult Day Services**

[www.vpind.com/rehabilitation/facility-based-services/day-services/](http://www.vpind.com/rehabilitation/facility-based-services/day-services/) • (920) 749-5870

3375 W. Brewster St., Appleton, WI

Serves adults who have physical, cognitive and/or memory impairment. Provides a variety of health, social and recreational activities.

**ADVOCACY & SUPPORT**

**ADRC - Winnebago County** The ADRC of Winnebago County provides: information; assistance/referral; options, enrollment and benefit counseling; prevention and early intervention; short term case management; eligibility determination for long term support benefits; Disability and Elder Benefit Specialist. The ADRC provides informational resources online at [www.co.winnebago.wi.us/adrc](http://www.co.winnebago.wi.us/adrc).

**AARP – American Association of Retired Persons**

[www.aarp.org](http://www.aarp.org) • (888) 687-2277

Promotes the interests of people 50+.

**Advocap Senior Friends**

[www.advocap.org](http://www.advocap.org) • (920) 426-0150

2929 Harrison St., Oshkosh, WI

A volunteer is matched with a person age 65+ for peer support.

**Agnesian HealthCare****Bereavement Center/Grief Relief**

[www.agnesian.com/bereavement](http://www.agnesian.com/bereavement)

(920) 907-3940

1161 W. Johnson St., Fond du lac, WI

**AIDS.org**

[www.aids.org](http://www.aids.org)

**ALS Association - Wisconsin Chapter (Lou Gehrig's)**

[www.alsawi.org](http://www.alsawi.org)

(414) 763-2220 • (920) 279-4449

**Alzheimer's & Other Dementia**

See page: 28

**American Cancer Society**

[www.cancer.org](http://www.cancer.org) • (800) 227-2345

**American Council of the Blind**

[www.acb.org](http://www.acb.org) • (800) 424-8666

**American Heart Association & American Stroke Association**

[www.heart.org](http://www.heart.org) • (800) 242-8721

**American Kidney Fund Helpline**

[www.kidneyfund.org](http://www.kidneyfund.org) • (866) 300-2900

**American Liver Foundation**

[www.liverfoundation.org](http://www.liverfoundation.org) • (800) 465-4837

**American Lung Association of WI**

[www.lung.org](http://www.lung.org) • (262) 703-4200

**American Parkinson Disease Association – Wisconsin Chapter**

[www.apdaparkinson.org/community/wisconsin/](http://www.apdaparkinson.org/community/wisconsin/)  
(608) 345-7938  
5900 Monona Dr., Ste. 407, Monona, WI

**American Psychiatric Association Healthy Minds. Healthy Living**

[www.psychiatry.org/](http://www.psychiatry.org/) • (202) 559-3900

**Ascension**

[www.healthcare.ascension.org/Events](http://www.healthcare.ascension.org/Events)  
(800) 362-9900  
500 S. Oakwood Rd., Oshkosh, WI

Provides support, education and classes for many conditions and chronic diseases.

**Asthma and Allergy Foundation of America**

[www.aafa.org](http://www.aafa.org) • (800) 727-8462

**Aurora Health Care – Support Groups**

[www.aurorahealthcare.org/events](http://www.aurorahealthcare.org/events)  
(800) 499-5736

855 N. Westhaven Dr., Oshkosh, WI

Provides support and education for many conditions and chronic diseases.

**Autism Society of the Fox Valley**

[www.autismgreater.org/fox-valley/](http://www.autismgreater.org/fox-valley/)  
(920) 558-4602

**Autism Society of Greater Wisconsin**

[www.autismgreaterwi.org](http://www.autismgreaterwi.org)  
(888) 428-8476 • (920) 558-4602

**Brain Injury Alliance of Wisconsin**

[www.biaw.org](http://www.biaw.org) • (608) 206-6426

Provides advocacy, education, information, resources, prevention, support services to brain injury survivors, their families.



**When it comes to your spine,  
only the best will do!**

**Services**

- Manual Chiropractic Adjustments
- Impulse Instrument Adjustments
- Exercise Rehabilitation
- Interferential, Ultrasound, and Red light Therapies
- Graston Technique Therapy, Active Release Technique (ART), and Dry needling



Dr. Kent Belville



Dr. Nicholas Belville



Dr. Joshua Belville



Kyle Belville, Rehab

920.230.2525 | [belvillechiro.com](http://belvillechiro.com) | 440 N Koeller St, Oshkosh, WI 54902

**Brain Injury Resource Center of Wisconsin**

[www.bircofwi.org](http://www.bircofwi.org) • (262) 770-4882  
511 N. Grand Ave., Waukesha, WI

Offers statewide brain injury assistance and resources.

**Breastcancer.org**

[www.breastcancer.org](http://www.breastcancer.org)

**Caregiver Support**

See page:

**Center for Medicare Advocacy, Inc.  
Medicare Advocacy Hotline**

[www.medicareadvocacy.org](http://www.medicareadvocacy.org) • (860) 456-7790

**Christine Ann Domestic Abuse Services, Inc. –  
Domestic Abuse Program**

[www.christineann.net](http://www.christineann.net) • (920) 235-5998  
206 Algoma Blvd., Oshkosh, WI

One-to-one advocacy services and support groups for victims and their families. 24-hour helpline.

**Cleft Palate Foundation**

[www.cleftline.org](http://www.cleftline.org) • (919) 933-9044

**Community for Hope of Greater Oshkosh, Inc.****Hope Line – Oshkosh**

[www.communityforhope.org](http://www.communityforhope.org)  
[www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)  
(920) 230-4840

Community members promoting and supporting mental wellness and building awareness about suicide prevention, intervention and response.

**National Suicide Prevention Lifeline**

[www.communityforhope.org](http://www.communityforhope.org)  
(800) 784-2433

24-hour national helpline.

**S.O.S. - Survivors of Suicide Support Group**

[www.communityforhope.org](http://www.communityforhope.org)  
(920) 230-4840

Support groups for family, friends, classmates, and colleagues of suicide victims.

**The Compassionate Friends**

[www.compassionatefriends.org](http://www.compassionatefriends.org) • (877) 969-0010

Provides support groups for bereaved parents who have lost a child.

**Cystic Fibrosis Foundation – WI Chapter**

<https://www.cff.org/chapters/wisconsin-chapter>  
(262) 798-2060

**Community Circles of Support**

(920) 840-2918

People helping people transition from incarceration to the community.

**Disability Rights Wisconsin**

[www.disabilityrightswi.org](http://www.disabilityrightswi.org) • (800) 928-8778

Advocacy resource for persons with disability issues.

**Victim Advocacy Program**

Provides direct service to individuals with disabilities who experience crime, regardless if it has been reported. Advocacy, service and support.

**Epilepsy Foundation Wisconsin**

[www.epilepsywisconsin.org](http://www.epilepsywisconsin.org) • (608) 665-1848

**Ex-Incarcerated People Organizing (EXPO) –  
Fox Cities**

[www.expowisconsin.org](http://www.expowisconsin.org) • (920) 479-0869  
449 High Ave., Oshkosh, WI

Post incarceration support group for people as they return to the community.

**Families Anonymous**

[www.familiesanonymous.org](http://www.familiesanonymous.org) • (800) 736-9805

Information for families coping with drug and/or alcohol abuse and related behaviors.

**Forge Forward**

[www.forge-forward.org/aging](http://www.forge-forward.org/aging) • (414) 559-2123

Support, educate and advocate for the rights and lives of transgender individuals.

**Fox Valley Hearing Loop**

[www.loopwisconsin.com](http://www.loopwisconsin.com)

Promotes awareness and installation of hearing loops. Listing of places that offer loops in WI.

**Friendship Place Inc.**

[www.friendshipplaceinc.com](http://www.friendshipplaceinc.com) • (920) 729-9975  
220 N. Commercial St., Neenah, WI

Social, educational and recreational support for persons with severe and persistent mental illness.



### **Greater Wisconsin Agency on Aging Resources Inc. – Advocacy**

[gwaar.org/advocacy-and-grassroots-resources1](http://gwaar.org/advocacy-and-grassroots-resources1)  
Website resource for advocacy materials on issues affecting older adults and caregivers.

### **Healthy Bowels, Healthy Bladder**

[www.healthybowelandbladder.org](http://www.healthybowelandbladder.org)  
Free educational website to promote bowel and bladder health for women.

### **International OCD Foundation, Inc. – (Obsessive Compulsive Disorder)**

[iocdf.org](http://iocdf.org) • (617) 973-5801  
Education about OCD, hoarding and related disorders.

### **Leaven, Inc. – Emotional CPR Warmline**

[www.leavenfoxcities.org](http://www.leavenfoxcities.org) • (920) 931-2572  
1475 Opportunity Way, Menasha, WI  
Trained listeners available to offer emotional support.

### **Leukemia & Lymphoma Society**

[www.lls.org](http://www.lls.org) • (262) 790-4701  
Helps pay insurance premiums and meet co-pay obligations. Assists in finding additional support programs.

### **Make A Wish Foundation of Wisconsin – Northeastern Office**

[wish.org/wisconsin](http://wish.org/wisconsin) • (920) 993-9994  
Grants wishes to children under 18 years old with life threatening medical conditions.

### **Mesothelioma Prognosis Network**

[www.mesotheliomaprognosis.com](http://www.mesotheliomaprognosis.com)  
(888) 719-3136  
Provides free information and resources about asbestos exposure.

### **MyConnectionNEW.org**

[www.myconnectionnew.org](http://www.myconnectionnew.org)  
Online resource to connect with mental health and substance abuse service providers.

### **National Alliance on Mental Illness (NAMI) – Fox Valley**

[www.namifoxvalley.org](http://www.namifoxvalley.org) • (920) 954-1550  
211 E. Franklin St., Appleton, WI  
Support and education for people with mental illness as well as families and friends.

### **National Alliance on Mental Illness (NAMI) – Oshkosh**

[www.namioshosh.org](http://www.namioshosh.org) • (920) 651-1148  
525 N. Main St., Oshkosh, WI  
Provides support, education and advocacy for those affected by mental illness.

### **National Cancer Institute – Cancer Information Service**

[www.cancer.gov](http://www.cancer.gov) • (800) 422-6237  
Specialists can answer your questions about cancer and explain medical information.

### **National Institute of Mental Health**

[www.nimh.nih.gov](http://www.nimh.nih.gov) • (866) 615-6464

### **National Institute on Aging – Alzheimer’s Caregiving**

[www.nia.nih.gov](http://www.nia.nih.gov) • (800) 438-4380  
Alzheimer’s Disease and related Dementias education and Referral center.

### **National Kidney Foundation – NKF of Wisconsin, Inc.**

[www.kidneywi.org](http://www.kidneywi.org)  
(800) 622-9010 • (414) 897-8669

### **National Multiple Sclerosis Society – WI Chapter**

[www.nationalmssociety.org/chapters/WIG](http://www.nationalmssociety.org/chapters/WIG)  
(800) 344-4867

### **National Resource Center of LGBT Aging**

[www.lgbtagingcenter.org](http://www.lgbtagingcenter.org) • (212) 741-2247  
Resource center improving the quality of services and support for lesbian, gay, bisexual and transgender (LGBT) older adults.

### **National Sudden Death Syndrome Foundation**

[www.firstcandle.org](http://www.firstcandle.org) • (800) 221-7437  
Provides information and counseling on SIDS.

### **Options for Independent Living, Inc. (Fox Valley Office)**

[www.optionsil.org](http://www.optionsil.org) • (920) 882-9309  
2331 E. Lourdes Dr., Rm 208, Appleton, WI

#### **Peer Support and Advocacy**

Staff and trained volunteers, who have experienced a disability provide training, information and support.

**Oshkosh Seniors Center – Support Groups**

[www.ci.oshkosh.wi.us/SeniorServices](http://www.ci.oshkosh.wi.us/SeniorServices)  
(920) 232-5300  
200 N. Campbell Rd., Oshkosh, WI

Ongoing support groups for grief, Parkinson's and visually challenged.

**Overeaters Anonymous**

[www.aa.org](http://www.aa.org) • (505) 891-2664

**Post-Polio Health International**

[www.post-polio.org](http://www.post-polio.org) • (314) 534-0475

**Prader-Willi Syndrome Association**

[www.pwsaofwi.org](http://www.pwsaofwi.org) • (920) 733-3077

**Prevent Blindness Wisconsin**

<https://wisconsin.preventblindness.org/>  
(414) 765-0505

Education, information, vision risk assessment and vouchers for low income families.

**Reach Counseling Services**

[www.reachcounseling.com](http://www.reachcounseling.com) • (920) 722-8150  
1509 S. Commercial St., Neenah, WI

Confidential crisis and support services. Counseling, treatment, prevention, advocacy and human trafficking advocacy.

**Rogers Behavioral Health**

[www.rogersbh.org](http://www.rogersbh.org) • (920) 843-5660  
4351 W. College Ave., Ste 300, Appleton, WI

Inpatient psychiatric hospital, specializing in eating disorders, OCD, anxiety and chemical dependency.

**Schizophrenia**

[www.schizophrenia.com](http://www.schizophrenia.com)

**Sexual Assault Crisis Center**

[www.sacc-foxcities.org](http://www.sacc-foxcities.org)  
(800) 722-7797 • (920) 733-8119  
17 Park Place, Ste. 400, Appleton, WI

Support groups for women, men, children and their families who are victims of sexual abuse. Medical and legal advocacy, support groups, counseling, prevention education and community outreach, 24-hour hotline.

**WisconSibs**

[www.wisconsibs.org](http://www.wisconsibs.org) • (920) 968-1742  
211 E. Franklin St., #C, Appleton, WI

Provides assistance, education, advocacy and support to siblings of persons with disabilities.

**SOAR Fox Cities**

[www.soarfoxcities.com](http://www.soarfoxcities.com) • (920) 731-9831  
211 E. Franklin St. #A, Appleton, WI

Education and advocacy for persons with disabilities.

**Traumatic Brain Injury Support**

<https://soarfoxcities.com/programs/tbi/>

Support, navigate, inform and care for individuals living with a traumatic brain injury.

**Take Off Pounds Sensibly – TOPS**

[www.tops.org](http://www.tops.org) • (414) 482-4620

**Text “Hopeline”**

Text 741741

Text hopeline provided by the Center of Suicide Awareness. Emotional support text line.

**ThedaCare - Classes and Events**

[thedacare.org/about-us/classes](http://thedacare.org/about-us/classes) • (800) 236-2236  
130 Second St., Neenah, WI

Provides support and education for many conditions and chronic diseases.

**U.S. Department of Housing and Urban Development Housing Discrimination Hotline**

[www.hud.gov](http://www.hud.gov) • (800) 669-9777

Provides information on fair housing rights. Accepts housing complaints.

**University of Wisconsin Extension – Grandparents Raising Grandchildren**

[www.winnebago.uwex.edu](http://www.winnebago.uwex.edu) • (920) 232-1973  
625 E. County Rd. Y, Ste. 600, Oshkosh, WI

Focuses on the roles grandparent/relatives play and provides an opportunity to meet others who share similar experiences.

**Well Badger Resource First Wisconsin First Step**

<https://wellbadger.org/> • (800) 642-7837

Information and referral service for, parents of children with special needs, womens health, Health Care and Family services.

**Winnebago County Department of Human Services****Long-Term Support – Family Support Services**

[www.co.winnebago.wi.us](http://www.co.winnebago.wi.us) • (920) 236-4650  
220 Washington Ave., Oshkosh, WI  
211 N. Commercial St., Neenah, WI

Provide Service Coordination, resources and support funding to eligible families and individuals, aged 0 - 22.



## Oakridge Gardens - Built on a Foundation of Care

### *Serving the Neenah, Menasha and Appleton areas*

Finding the right facility for your loved one can be difficult. At Oakridge Gardens, we provide memory care and short-term rehab care in a newly renovated, home-like and caring environment.

We have been family-owned for more than 30 years, which means we care for you or your loved one the way we would for our own family.

We're ready to help you make the decision that is right for you.

**Oakridge  
Gardens**   
REHABILITATION &  
MEMORY CENTER

Call today for a private tour (920) 739-0111  
[oakridgegardens.com](http://oakridgegardens.com)

**State Street Center**

[www.co.winnebago.wi.us](http://www.co.winnebago.wi.us) • (920) 232-3320  
206 State St., Oshkosh, WI

Week day drop in center, providing holistic support services for adults looking to their mental health or substance use disorder. Monday - Friday 9am - 3pm.

**Wisconsin Board for People with Developmental Disabilities – Wisconsin BPDD**

[www.wi-bpdd.org](http://www.wi-bpdd.org) • (608) 266-7826

Advocacy and planning group influencing legislation for individuals with developmental disabilities.

**Wisconsin Board on Aging and Long Term Care – Ombudsman Programs**

[longtermcare.wi.gov](http://longtermcare.wi.gov) • (800) 815-0015  
1402 Pankratz St., Ste. 111, Madison, WI

Investigates complaints concerning improper treatment of aged/disabled persons receiving long term care. Advocates for client interests.

**Wisconsin Council on Problem Gambling, Inc.**

[www.wi-problemgamblers.org](http://www.wi-problemgamblers.org) • (800) 426-2535  
24-hour helpline. Text for Help to 1-800-GAMBLE-5

**Wisconsin Department of Health Services – Client Rights Office**

[www.dhs.wisconsin.gov/clientrights/](http://www.dhs.wisconsin.gov/clientrights/)  
(608) 266-3102

Handles grievance procedures for mental health, developmentally disabled and substance abuse.

**Wisconsin Family Assistance Center for Education, Training and Support (WI FACETS)**

[www.wifacets.org](http://www.wifacets.org) • (877) 374-0511  
600 W. Virginia St., Milwaukee, WI

Provides information, support and referral for families and others who support children with special needs.

**Wisconsin Family Ties**

[www.wifamilyties.org](http://www.wifamilyties.org) • (608) 267-6800

Provides guidance to families with children with emotional, behavioral and mental disorders.

**Wisconsin Parkinson Association**

[www.wiparkinson.org](http://www.wiparkinson.org) • (414) 312-6990

**WI Regional Center for Children & Youth with Special Health Care Needs – Northeast Regional Center**

[www.northeastregionalcenter.org](http://www.northeastregionalcenter.org)  
(877) 568-5205

325 N. Commercial St., Neenah WI

Provides advocacy and help for special needs children, birth to 21 and their families.

**Wisconsin Tourette Syndrome Association**

[tourette.org/chapter/wi/](http://tourette.org/chapter/wi/)

**ALCOHOL & SUBSTANCE ABUSE****Addiction Medical Solutions**

[www.amsoshkosh.com](http://www.amsoshkosh.com) • (920) 232-2332  
505 S. Washburn St., Oshkosh, WI

Methadone drug clinic that offers comprehensive evaluations, custom treatment plans and counseling services

**Al-Anon Family Groups-WI**

[alanon-wi.org](http://alanon-wi.org)  
(888) 425-2666 • (414) 257-2415

Services and support for persons affected by alcoholism.

**Alcoholics Anonymous**

[www.district02aa.org](http://www.district02aa.org)  
Appleton: (920) 731-4331  
Oshkosh: (920) 410-4620

**Apricity Residential Treatment**

<https://apricityservices.com> • (920) 722-2345  
607 W. Seventh St., Appleton, WI

Residential treatment and ongoing recovery support services. Also provides employment options.

**Ascension – Behavioral Health**

[www.healthcare.ascension.org](http://www.healthcare.ascension.org)  
(920) 223-8570

Mercy Medical Center:  
500 S. Oakwood Rd., Oshkosh, WI

Outpatient AODA and mental health services.

**Club 206 of Menasha**

(920) 725-5699  
64 Racine St., Menasha, WI

Social gathering place in a non-alcoholic entertainment environment.

**Cocaine Anonymous**

[www.cawisconsin.org](http://www.cawisconsin.org) • (414) 445-5433

### Families Anonymous

[www.familiesanonymous.org](http://www.familiesanonymous.org)  
(800) 736-9805

Twelve step program for families coping with drug and/or alcohol abuse and related behaviors.

### Genesis Club

(920) 733-6180

1213 N. Appleton St., Appleton, WI

Support group and drop in center for recovering alcoholics and drug addicts.

### Iris Place

[www.namifoxvalley.org/iris-place/](http://www.namifoxvalley.org/iris-place/)  
(920) 815-3217

1213 S. Matthias St., Appleton, WI

Provides peer-based support and short-term respite (up to 8 days) for individuals experiencing emotional distress or crisis.

### Lutheran Social Services of Wisconsin and Upper Michigan

[www.lsswis.org](http://www.lsswis.org) • (920) 730-1326

### Older Adult AODA & Mental Health Counseling

3003 A N. Richmond St., Appleton, WI

Individual (60+ yrs. old), couple, family or group counseling. Services include support groups for caregivers. Specifically for older adults needs.

### MyConnectionNEW.org

[www.myconnectionnew.org](http://www.myconnectionnew.org)

Online resource to connect with mental health and substance abuse service providers.

### National Council on Alcoholism & Drug Dependence

[www.ncaddms.org](http://www.ncaddms.org) • (601) 899-5880

### Nova Counseling Services, Inc. – Treatment & Terra Halfway House

[www.novaoshkosh.com](http://www.novaoshkosh.com) • (920) 231-0143

3240 Jackson St., Oshkosh, WI

Licensed residential, 28 day and 90 day transitional programs for adults who are chemically dependent.



## REMEMBER WHEN FINANCIAL INSTITUTIONS TREATED YOU LIKE A PERSON? WE STILL DO.

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- Auto Pay
- Loan Calculators

#### Loans

- Auto and Recreational
- Mortgage
- Line of Credit

#### Notary Services

#### Financial Counseling

#### Prepaid Gift Cards

#### Money Orders

#### Cashier's Checks

#### E-Statements

**Health Care Credit Union, where you are treated like a person, not a number.**

920.233.1140 • [www.healthcarecu.org](http://www.healthcarecu.org)  
429 N. Sawyer St., Oshkosh, WI 54902

### Options Treatment Programs

www.optionstx.com  
(920) 735-9010  
1000 N. Lynndale Ave., Ste. C, Appleton, WI  
Substance abuse and mental health counseling.

### Oshkosh Police Department – Law Enforcement Addiction Assistance Program – LEAAP

www.oshkoshpd.com • (920) 236-5734  
420 Jackson St., Oshkosh, WI  
A voluntary program for Oshkosh residents that desire assist for heroin and opiod drug abuse.

### Samaritan Counseling Center

www.samaritan-counseling.com  
(920) 235-1678  
110 Church Ave., Oshkosh, WI  
(920) 886-9319  
1478 Kenwood Dr., Ste. 1, Menasha, WI  
Substance abuse and mental health counseling.

### Solutions Recovery, Inc.

sri-wi.org • (920) 233-0888  
621 Evans St., Oshkosh, WI  
12 step recovery club. Free sober living facility.

### ThedaCare – Behavioral Health

www.thedacare.org  
(800) 501-8247 • (920) 720-2300  
1095 Midway Rd., Menasha WI  
Offers alcohol and substance abuse treatment and counseling.

### Winnebago County Department of Human Services – AODA Services

www.co.winnebago.wi.us  
(920) 236-4734  
220 Washington Ave., Oshkosh, WI  
(920) 727-2882  
211 N. Commercial St., Neenah, WI  
Focus on prevention, increased awareness and treatment. Assess those convicted of operating while intoxicated.

### Winnebago County Drug and Alcohol Coalition

www.winnebagodac.org  
Prevent and reduce drug and alcohol use by empowering our community to effect individual and social change through education, advocacy, collaboration and coordination.

### Winnebago County Health Department – Harm Reduction Services

(920) 232-3000  
112 Otter Ave., Oshkosh, WI  
Lifepoint needle exchange, Narcan and fentanyl test strips available for free during office hours.

### Wisconsin Addiction Recovery Helpline

www.addictionhelpWI.org • (833) 944-4673  
Text your zip code to 898211  
between 8am - 5pm  
24/7 Helpline for finding substance use treatment and recovery services.

## ALZHEIMER'S & OTHER DEMENTIA

ADRC Dementia Care Specialist provides support for people with dementia and their caregivers with up to date information on programs.  
www.co.winnebago.wi.us (877) 886-2372  
220 Washington Ave Oshkosh WI &  
211 N. Commercial St Neenah WI  
See ADRC ad page 22

### Alzheimer's Association – Greater WI Chapter

www.alz.org/gwwi  
(800) 272-3900 • (920) 469-2110  
Provides website, 24/7 helpline and Alzheimer's related information and referral for support groups and services, clinical trials and educational programs.

### Association for Frontotemporal Degeneration

www.theaftd.org • (866) 507-7222

### Fox Valley Memory Project

www.foxvalleymemoryproject.org  
(920) 225-1711  
1800 Appleton Rd., Menasha, WI  
Programs and supports to help people with dementia. Memory Cafés, Mindworks Programs, a chorus, support groups and resource navigator program.

### Memory Care Respite Partners

A free community program that provides organized arts, crafts, and music for persons with memory loss and respite for caregivers.

### Our Saviors Luthern Church – 1:30-3:30 p.m.

(920) 727-5555 ext. 2217  
1860 Wisconsin St., Oshkosh  
4th Tuesday of each month



## FEATURING SIGNATURE NORTH & SIGNATURE SOUTH COMMUNITIES



## SERVICES AND AMENITIES

At American Grand, we care for your family member through all stages of aging, giving you true peace of mind. Come visit us and discover why we are the premiere assisted living residence in Wisconsin.

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- 24 Hour Care & On-Site RN
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- Diabetic Monitoring
- Transportation Concierge Services
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- Activities & Happy Hour
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- Grand Spa & Salon
- American Star Theater
- Spacious Private Suites w/Master Bath
- Bistro / Internet Cafe
- Housekeeping & Laundry
- Onsite Rehabilitation Service
- Fun Bus
- Some Pets Allowed

**900 MEADOW LANE, NEENAH - [WWW.AMERICANGRAND.COM](http://WWW.AMERICANGRAND.COM)**

**St. Paul Luthern Church** – 1:30-3:30 p.m.  
(920) 383-1180  
200 N. Commercial St., Neenah  
1st and 2nd Monday of each month

### Mosaic Family Health - RCI REACH Program

(920) 997-8407  
229 S. Morrison St., Appleton, WI  
Evidence based program to provide coaching and support caregivers of persons with dementia.

### Oshkosh Police Department – Project Lifesaver

[www.oshkoshpd.com/ProjectLifesaver/](http://www.oshkoshpd.com/ProjectLifesaver/)  
(920) 236-5757  
420 Jackson St., Oshkosh, WI  
A radio tracking system designed for people with diagnoses that involve a wandering risk. This program covers all of Winnebago County.

### Silver Alert Program

[www.wisconsincrimealert.gov](http://www.wisconsincrimealert.gov)  
Offers a statewide program for missing residents over 60 years old who have form of memory loss, Alzheimer's, or dementia.

### Spark!

[www.sparkprograms.org](http://www.sparkprograms.org)  
A program for people with memory loss and their care partners to experience art and creative experiences.

#### Spark! At The Paine

[www.thepaine.org/calendar/programs](http://www.thepaine.org/calendar/programs)  
1410 Algoma Blvd., Oshkosh, WI

#### Spark! At Bergstrom-Mahler Museum of Glass

<https://bmmglass.com/>  
(920) 751-4658  
165 N. Park Ave., Neenah, WI

### Wisconsin Alzheimers Institute

[www.wai.wisc.edu](http://www.wai.wisc.edu) • (608) 265-9955  
Provides dementia awareness, research and education. Oversees the dementia diagnostic clinic network in WI.

## ASSISTED LIVING

Community Based Residential Facilities (CBRF)  
see pages 76 - 78.  
Residential Care Apartment Complexes (RCAC)  
see page 73.

**Wisconsin Assisted Living Directories at**  
[www.dhs.wisconsin.gov/bqaconsumer/AssistedLiving/Aslivindex.htm](http://www.dhs.wisconsin.gov/bqaconsumer/AssistedLiving/Aslivindex.htm)

## BENEFIT ASSISTANCE

### ADRC of Winnebago County – Benefit Specialist Program

[www.co.winnebago.wi.us](http://www.co.winnebago.wi.us) • (877) 886-2372  
220 Washington Ave., Oshkosh, WI  
211 N. Commercial St., Neenah, WI

#### Disability Benefit Specialist

(DBS) Assists people ages 18-59 with physical and/or developmental disabilities, mental health concerns, or substance use disorders. They provide information and application assistance for public benefits including but not limited to social security disability income (SSDI), supplemental social security income (SSI), Medicare benefits, and/or health insurance.

#### Elder Benefit Specialist

(EBS) Assists people ages 60 and older with health benefit checkups, and/or application assistance for private or public benefits regardless of income or disability. EBS staff are experts regarding Medicare, SeniorCare, prescription drug assistance, social security, and/or other retirement benefits.

### AARP - American Association of Retired Persons

[www.aarp.org](http://www.aarp.org) • (888) 687-2277  
Promotes the interests of people 50+

### Benefits Checkup

[www.benefitscheckup.org](http://www.benefitscheckup.org)  
A web-based service to find benefit programs to help pay medications, healthcare, utilities and more.

### Board on Aging and Long Term Care – Prescription Drug Helpline

[www.longtermcare.wi.gov](http://www.longtermcare.wi.gov) • (855) 677-2783  
Provides information and assistance to Medicare beneficiaries regarding the various prescription drug programs, including costs, eligibility and benefit coverage.

### Center for Medicare Advocacy, Inc. – Medicare Advocacy Hotline

[www.medicareadvocacy.org](http://www.medicareadvocacy.org) • (860) 456-7790



### East Central Income Maintenance Partnership

[www.access.wi.gov](http://www.access.wi.gov) • (888) 256-4563

A call center to connect people with information about Wisconsin programs and services; health insurance, food share and child care.

### Great Lakes Inter-Tribal Council, Inc. – Tribal Disability Benefit

[www.glitc.org](http://www.glitc.org)  
(800) 472-7207 • (715) 588-3324

Benefit counseling for enrolled tribal members aged 18 and over living on or near a reservation.

### Health Insurance Marketplace

[www.healthcare.gov](http://www.healthcare.gov) • (800) 318-2596

Assists in finding health insurance through the Marketplace.

### Medicare

[www.medicare.gov](http://www.medicare.gov) • (800) 633-4227

Provides Medicare information. Request a free handbook.

### National Underinsured Resource Directory – Patient Advocate Foundation

[www.patientadvocate.org](http://www.patientadvocate.org) • (800) 532-5274

Online tool to help underinsured individuals faced with high out-of-pocket medical costs.

### Partnership Community Health Center – Application Counseling

[www.partnershipchc.org](http://www.partnershipchc.org) • (920) 882-6420  
2999 W. Spencer St., Appleton, WI  
2310 Westown Ave., Oshkosh, WI

Certified Application Counselors that can help you enroll in the Insurance Marketplace and assist with BadgerCare applications.

### Social Security Administration

[www.ssa.gov](http://www.ssa.gov) • (877) 445-0834  
400 City Center, Ste. B, Oshkosh, WI  
(877) 694-5495

607 W. Northland Ave., Appleton, WI

Assists with Social Security including retirement, survivors and dependents, disability, Medicare and Supplemental Security Income (SSI) benefits.



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Highlands Communities represent the very best in apartments & townhomes designed for those 55 and better. **Come see what everyone's been talking about.**



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De Pere (920) 336-6100 | Weston (715) 359-7000



**Tricare Humana Military East**

[www.tricare.mil](http://www.tricare.mil) • [www.humanamilitary.com](http://www.humanamilitary.com)  
(800) 444-5445

Health care program for uniformed service members, veterans and dependents.

**Upper Midwest Pension Rights Project**

[www.midwestpensions.org](http://www.midwestpensions.org) • (866) 783-5021

Provides free counseling, information and advocacy to Wisconsin residents with pension issues.

**Winnebago County Department of Veterans Services**

[www.co.winnebago.wi.us/veterans](http://www.co.winnebago.wi.us/veterans)  
(920) 232-3400

112 Otter Ave., Oshkosh, WI

(920) 729-4820

211 N. Commercial St., Neenah, WI

Assistance with application and submission for veterans' benefits. Includes: Medical, Education, Loans (home, home improvement, and personal), compensation for disabilities, Veterans home at King, Veterans assistance program for homeless.

**Wisconsin Board on Aging and Long Term Care  
Medigap Helpline / SHIP**

[longtermcare.wi.gov](http://longtermcare.wi.gov) • (800) 242-1060

Free, confidential counseling service for Medicare beneficiaries. Assists with questions about various health insurance topics such as: supplemental insurance, Part D, Savings Programs, COBRA.

**Wisconsin Department of Health Services –  
Katie Beckett Program**

[www.dhs.wisconsin.gov](http://www.dhs.wisconsin.gov) • (608) 266-3236

Allows certain children with long-term disabilities, mental illness, or complex medical needs, living at home with their families, to obtain a Wisconsin Medicaid card. Children who are not eligible for other Medicaid programs because the income or assets of their parents are too high, may be eligible for Medicaid through the Katie Beckett Program.

**Wisconsin Department of Health Services –  
Senior Care – Rx Program**

[www.dhs.wisconsin.gov/seniorcare/index.htm](http://www.dhs.wisconsin.gov/seniorcare/index.htm)  
(800) 657-2038 • (608) 266-3236

Prescription drug assistance for WI residents who are 65 or older and meet enrollment requirements

**CARE PLANNING &  
COORDINATION**

ADRC assesses needs of persons 18 years and older. Provides long-term care options counseling and short-term case management. Links persons to community resources.

**Adult Care Consultants, Inc. – Care Management -  
Private & Forensic Case Management**

[www.acccommunityconnections.com/](http://www.acccommunityconnections.com/)  
(920) 886-3191

4321 W. College Ave., Appleton, WI

Care management services are designed to help persons with mental illness find and maintain services needed to remain living independently in the community.

**Advocap, Inc. – People Achieving  
Self Sufficiency (PASS)**

[www.advocap.org](http://www.advocap.org) • (920) 426-0150  
2929 Harrision St., Oshkosh, WI

Case management and referral services connecting people to resources in the community to help them achieve economic self-sufficiency.

**Care Patrol of the Fox Cities**

[foxcities.carepatrol.com](http://foxcities.carepatrol.com) • (920) 428-0827  
3701 E. Evergreen Dr., Ste. 275, Appleton, WI

Assists elders and families to evaluate, coordinate and manage care.

**Community Care, Inc. – Family Care**

[www.communitycareinc.org](http://www.communitycareinc.org) • (920) 441-5000  
1848 N. Casaloma Dr., Appleton, WI

Offers care management services to help eligible elders and adults with disabilities live independently at home or in their community. Family Care eligibility is determined by the Aging and Disability Resource Center (ADRC) of Winnebago County.

**Community Circles of Support**

(920) 840-2918

Provides recently incarcerated individuals with a support network of local volunteers that provides guidance, mentoring, and direction to the offender in all areas of his/her life including employment, education, housing and social skills.

**Coyle Care Management and Consulting, LLC**

[www.coylecaremanagement.com](http://www.coylecaremanagement.com) • (920) 740-8441

Assists elders and families to evaluate, coordinate and manage care.

## HUB - Hub-Oshkosh

[www.huboshkosh.org](http://www.huboshkosh.org) • (920) 426-0150

A connecting point for Oshkosh residents experiencing financial barriers. A coach assists persons/families create a personal plan to overcome crisis and gain self-sufficiency.

## Include, Respect, I Self-Direct (IRIS)

<https://www.dhs.wisconsin.gov/iris/index.htm>  
(888) 515-4747

Provides Wisconsin self-directed Medicaid funded long term care where enrolled members choose their own support services and goods. Eligibility determined by Aging & Disability Resource Center (ADRC) of Winnebago County.

## Inclusa

[www.inclusa.org](http://www.inclusa.org) • (877) 622-6700  
1486 Kenwood Dr., Ste. 102, Menasha, WI

Offers care management services to help eligible elders and adults with disabilities live independently at home or in their community. Family Care eligibility is determined by the Aging and Disability Resource Center (ADRC) of Winnebago County.

## Lakeland Care, Inc. – Family Care

[www.lakelandcareinc.com](http://www.lakelandcareinc.com) • (920) 456-3200  
520 N. Koeller St., Oshkosh, WI

Offers care management services to help eligible elders and adults with disabilities live independently at home or in their community. Family Care eligibility is determined by the Aging and Disability Resource Center (ADRC) of Winnebago County.

## Lutheran Social Services of WI and Upper Michigan – Support Brokers

[www.lsswis.org](http://www.lsswis.org) • (715) 552-2426

Assists individuals to create connections and coordinate support for self directed services.

## Mecca Financial Solutions, LLC

[www.meccafinancial.net](http://www.meccafinancial.net) • (715) 498-2565

Assists with daily money management such as balancing checkbooks, paying monthly bills, insurance claims and estate settlement.

## N.E.W. Living Support, LLC – Support Brokers

[www.newlivingsupport.com](http://www.newlivingsupport.com)  
(920) 252-5100 • (920) 243-8996

Assists elders and families to evaluate, coordinate and manage care.



**A NO COST SERVICE DEDICATED TO HELPING FAMILIES.**

**Working to find safer assisted living, memory care and senior living options.**

"I strongly urge anyone who begins the emotional journey of placing a loved one in a care facility to contact CarePatrol. They have the resources to take away the stress of the unknown."  
- Marilyn



Call Michelle Graf and her team of Senior Care Advisors today!

920.428.0827 | [Foxcities.CarePatrol.com](http://Foxcities.CarePatrol.com)

**Let the Oshkosh Seniors Center help you on your healthy aging journey**

Campuses located at  
200 and 234 North  
Campbell Road



- **Personal training**
- **State-of-the-art fitness center**
- **Balance and wellness programs**
- **Social events, art, and craft classes**
- **Technology assistance**

**Call for a tour! 920-232-5300**

**Respite Care Association of WI**

[www.respitecarewi.org](http://www.respitecarewi.org) • (608) 222-2033  
1835 E. Edgewood Dr., Ste. 105-436,  
Appleton, WI

Programs for families in need of respite providers. Caregiver registry, training and grant funding for respite across the lifespan.

**Winnebago County Department of Human Services****Aging & Disability Resource Center (ADRC)**

[www.co.winnebago.wi.us](http://www.co.winnebago.wi.us)  
(877) 886-2372

220 Washington Ave., Oshkosh, WI  
211 N. Commercial St., Neenah, WI

Assesses needs of persons 18 years and older. Provides long-term care options counseling and short-term case management. Links persons to community resources.

**Behavioral Health**

[www.co.winnebago.wi.us](http://www.co.winnebago.wi.us)  
(920) 236-4700 • (920) 729-2777  
220 Washington Ave., Oshkosh, WI  
211 N. Commercial St., Neenah, WI

Public outpatient clinic serves children and adults. Assessment and treatment ranging from acute, short-term, to chronic ongoing emotional problems or mental health disturbances and AODA. Comprehensive community services, medication management.

**Long-Term Support – Family Support Services**

[www.co.winnebago.wi.us](http://www.co.winnebago.wi.us)  
(920) 236-4650  
220 Washington Ave., Oshkosh, WI  
211 N. Commercial St., Neenah, WI

Provides Service Coordination, resources and support funding to eligible families and individuals, aged 0 - 22.

**CAREGIVER SUPPORT**

ADRC provides caregiver information, assistance and support.

**AARP - American Association of Retired Persons – AARP Caregiving Resources**

[www.aarp.org/caregiving](http://www.aarp.org/caregiving) • (877) 333-5885

Information about resources and programs to help you as you care for those who need assistance.

**Alzheimer's Association - Greater WI Chapter**

[www.alz.org/gwwi](http://www.alz.org/gwwi) • (800) 272-3900

Provides website, 24/7 helpline and Alzheimer's related information and referral for support groups and services, clinical trials and educational programs. Alzconnected.org is an online community.

**Caregivers Action Network**

[www.caregiveraction.org](http://www.caregiveraction.org) • (855) 227 3640

Provides education, peer support, and resources to family caregivers.

**Caringbridge**

[www.caringbridge.org](http://www.caringbridge.org)

Provides a website that connects and supports caregivers with others.

**Clarity Care, Inc. – Caregiver Support**

[www.claritycare.org](http://www.claritycare.org) • (920) 236-6560  
424 Washington Ave., Oshkosh, WI

Training, continuing education and resources provided to both professional and family caregivers. State-certified Nursing Aide training programs.

**Family Caregiver Alliance**

[www.caregiver.org](http://www.caregiver.org) • (800) 445-8106

National hotline, online resources and printed publications which serve persons seeking assistance regarding care giving.

**Family Caregivers Rock - Non Profit**

[www.familycaregiversrock.org](http://www.familycaregiversrock.org)

Supports caregivers through the granting of wishes at no cost to the caregiver. WI based non-profit. Apply on line.

**National Institute on Aging – Alzheimer's Caregiving**

[www.nia.nih.gov](http://www.nia.nih.gov) • (800) 438-4380

Alzheimer's Disease and related Dementias education Referral center.

**Oshkosh Seniors Center – Support Groups**

[www.ci.oshkosh.wi.us/SeniorServices](http://www.ci.oshkosh.wi.us/SeniorServices)  
(920) 232-5300

200 N. Campbell Rd., Oshkosh, WI

Information and programs for older adults and their families.

**Powerful Tools for Caregivers**

[www.co.winnebago.wi.us/ADRC](http://www.co.winnebago.wi.us/ADRC)  
(920) 236-1227

A class to provide caregivers with tools and strategies to better handle daily challenges.

## Respite Care Association of WI

[www.respitecarewi.org](http://www.respitecarewi.org) • (608) 222-2033  
1835 E. Edgewood Dr., Ste. 105-436,  
Appleton, WI

Programs for families in need of respite providers. Caregiver registry, training and grant funding for respite across the lifespan.

## University of Wisconsin Extension – Family Living Education

[www.winnebago.uwex.edu](http://www.winnebago.uwex.edu) • (920) 232-1970  
625 E. County Rd. Y, Oshkosh, WI

Provides education to strengthen family relationships, become more effective parents and caregivers, enhance interpersonal skills and decision making, identify and address family related, community issues and concerns.

## Well Spouse Association

[www.wellspouse.org](http://www.wellspouse.org) • (732) 577-8899

Connects caregivers to useful tools, peer support, information and advice from fellow caregivers.

## WellMed Charitable Foundation – Caregiver Teleconnection

[www.caregiversos.org](http://www.caregiversos.org) • (866) 390-6491

Telephone and recorded online learning sessions with professional experts given.

## Wisconsin Family Caregiver Support Program – Trualta

[www.wisconsin caregiver.org](http://www.wisconsin caregiver.org)

Online caregiver program that offers training and support. Register at [WisconsinCaregiver.trualta.com](http://WisconsinCaregiver.trualta.com)

## CLOTHING & HOUSEHOLD GOODS

### 2nd Chance Thrift Store

(920) 230-3565

753 N. Main St., Oshkosh, WI

Used clothing and household goods resale shop.

### Ablelight – Albelight Thrift Store

[ablelight.org/thrift-stores](http://ablelight.org/thrift-stores) • (920) 725-7467

846 Fox Point Plaza, Neenah, WI

Used clothing and household goods resale shop.



**LAKESIDE Packaging PLUS**

**WORKING IN THE COMMUNITY IS IMPORTANT TO ME**

Lakeside Packaging Plus is a non-profit organization providing meaningful projects, employment and activities that enrich the lives of our associates with diverse abilities.

**WE PROVIDE:**

- Day Services
- Production Prevocational Services
- Community Employment Services
- Building Full Lives
- Group Supported Employment

For more information visit [www.lakesidepackagingplus.com](http://www.lakesidepackagingplus.com) or call us at:

1040 Breezewood Ln. Neenah, WI 54956 (920) 725.8241	100 W Fernau Ave. Oshkosh, WI 54901 (920) 231.0870
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**Community Clothes Closet, Inc.**

[www.communityclothescloset.org](http://www.communityclothescloset.org)  
(920) 731-7834

1465B Opportunity Way, Menasha, WI

Provides free interview clothing and more to those who are re-entering the job market, general re-sale shopping.

**Evergreen Retirement Community – Evergreen Manor Mart**

(920) 233-2340

1130 N. Westfield St., Oshkosh, WI

Secondhand store located within Evergreen.

**Freecycle**

[www.freecycle.org](http://www.freecycle.org)

An online network that lists items to be recycled. Items must be free, legal and appropriate for all ages.

**Goodwill Industries of North Central WI**

[www.goodwillncw.org](http://www.goodwillncw.org)

1600 W. 20th Ave., Oshkosh • (920) 233-3897

2303 Westowne Ave., Oshkosh • (920) 479-1719

907 S. Green Bay Rd., Neenah • (920) 558-4507

1800 Appleton Rd., Menasha • (920) 731-6601

Used clothing and household goods resale shop.

**Habitat for Humanity – ReStore Oshkosh**

[www.habitatoshkosh.org](http://www.habitatoshkosh.org) • (920) 230-3535

1640 S. Koeller St., Oshkosh, WI

A retail outlet where quality new and used building materials are sold at a fraction of original retail prices.

**Omro Thrift Store**

(920) 685-0568 • 800 E. Main St., Omro, WI

Resale of used and donated household items and clothing.

**St. Vincent De Paul Society Thrift/Furniture Store**

[www.svdposhkosh.org](http://www.svdposhkosh.org)

(920) 235-9368

2551 Jackson St., Oshkosh, WI

[www.svdpneenah.org](http://www.svdpneenah.org)

(920) 727-1766

1425 S. Commercial St., Neenah, WI

Used clothing and household items. Financial assistance available.

**Winneconne Thrift & Gift**

[www.winneconnethriftgift.org](http://www.winneconnethriftgift.org)

(920) 582-3932

911 E. Main St., Winneconne, WI

Used clothing and household goods resale shop.

**CONSUMER INFORMATION & PROTECTION****AARP - American Association of Retired Persons**

[www.aarp.org](http://www.aarp.org) • (703) 247-9321

Advocacy organization for seniors; an organization that promotes the interests of people 50+

**Better Business Bureau of WI**

[www.bbb.org/wisconsin](http://www.bbb.org/wisconsin)

(800) 273-1002 • (920) 734-4352

Provides instant access to business and consumer alerts. Can file a complaint online.

**Better Business Bureau – Wise Giving Alliance**

[www.give.org](http://www.give.org) • (703) 276-0100

Provides information to donors and charities.

**Center for Auto Safety**

[www.autosafety.org](http://www.autosafety.org) • (202) 328-7700

Consumer information on automobile defects, common problems and advice, allows you to file complaints and view other filed complaints, access lemon laws by state.

**Consumer Product Safety Commission**

[www.cpsc.gov](http://www.cpsc.gov) • (800) 638-2772

Provides information on recalls, education and safety of various consumer products.

**Credit Report Request Service**

[www.annualcreditreport.com](http://www.annualcreditreport.com) • (877) 322-8228

Free credit reports.

**Department of Workforce Development State of WI - Equal Rights Division**

[dwd.wisconsin.gov/er/](http://dwd.wisconsin.gov/er/) • (608) 266-6860

201 E. Washington Ave., Madison, WI

Enforces anti-discrimination laws, wage and hour laws, and other conditions related to employment. Includes housing discrimination.

**Eldercare Locator**

[eldercare.acl.gov](http://eldercare.acl.gov) • (800) 677-1116

Information on services for the elderly to enable them to remain independent.

# ClarityCare

**A leader in quality care since 1972**, Clarity Care is dedicated to providing care and services to individuals with acute, chronic or long-term conditions, including those with disabilities and special needs.

From in-home healthcare and senior living options, to employment services, we enable our clients to feel in control of their lives and remain an active part of the community.

In everything we do, we strive to serve our customers with the utmost respect and integrity, consistently fulfilling our role as a quality care provider.

- **In-Home Health Care**  
Services that help people stay in their own homes.
- **Heritage Court**  
Apartments for independent seniors.
- **Residential Programs**  
A full array of services for persons with limitations, disabilities, traumatic brain injury, and the frail elderly.
- **Day Services**  
Socialization, skills building, activities.
- **Community Employment Services**  
Providing job seekers the tools they need to gain employment.  
Providing employers with motivated workers.
- **Clarity Care Training Institute**  
Professional caregiver education: CNA, HHA, continuing education, and customized on-site classes for care providers.



(920) 236-6560

homecare@claritycare.org • www.claritycare.org

Caring for **your** family member like **our** family member!

**Fair Housing Council**

[www.fairhousingwisconsin.com](http://www.fairhousingwisconsin.com) • (877) 647-3247  
4321 W. College Ave., Ste. 200, Appleton, WI

Provides advocacy and helps with discrimination matters for clients, investigates complaints and performs presentations on fair housing issues.

**Federal Trade Commission - National Do Not Call Registry**

[www.donotcall.gov](http://www.donotcall.gov) • (888) 382-1222

Sign up to reduce telemarketing calls.

**Federal Trade Commission – Identity Theft**

[www.ftc.gov](http://www.ftc.gov) • (877) 438-4338 • (202) 326-2222

Report misuse of personal information or identity theft.

**Fox Valley Funeral Consumer Alliance**

(920) 725-6880

Volunteer organization dedicated to affordable funerals. Information available on cremation, and funeral planning.

**Medicare**

[www.medicare.gov](http://www.medicare.gov) • (800) 633-4227

Provides Medicare information. Request a free handbook.

**Medicare Fraud and Abuse Hotline**

[oig.hhs.gov/fraud/report-fraud](http://oig.hhs.gov/fraud/report-fraud) • (800) 447-8477

Report Medicare fraud.

**National Neighborhood Watch - Find a Watch Program**

[www.nnw.org](http://www.nnw.org) • (800) 424-7827

Division of the National Sheriff's Association, A website to find a watch program in your neighborhood.

**National Highway Traffic Safety Administration**

[www.nhtsa.gov](http://www.nhtsa.gov) • (888) 327-4236

Information on vehicle recalls. Vehicle crash test report information, tire quality and grading information. Obtain product safety and report unsafe products.

**Occupational, Safety & Health Administration (O.S.H.A.)**

[www.osha.gov](http://www.osha.gov) • (920) 734-4521

Enforces federal safety and health standards in the work place.

**Ready Wisconsin**

<https://readywisconsin.wi.gov/contact-us/>  
(608) 242-3000

Provides information on emergency preparedness, including cyber safety, natural disasters and potential terrorist attacks.

**Recalls.gov – [www.recalls.gov](http://www.recalls.gov)**

Website providing recall information and safety tips. Includes links to consumer products.

**State of Wisconsin Dept. of Agriculture, Trade and Consumer Protection – Consumer Protection Bureau**

[https://datcp.wi.gov/pages/programs\\_services\\_consumerprotection.aspx](https://datcp.wi.gov/pages/programs_services_consumerprotection.aspx)  
(800) 422-7128

Assist with landlord tenant issues, consumer scams to file a consumer complaint.

**Winnebago Conflict Resolution Center, Inc.**

[www.mediationwrcrc.org](http://www.mediationwrcrc.org) • (920) 236-4925  
415 Jackson St., Ste. 417, Oshkosh, WI

Training and workshops in mediation skills, leadership skills, client interviewing skills for professionals, dealing with difficult people.

**Winnebago County Wide Crime Stoppers**

[www.winnebago crimestoppers.org](http://www.winnebago crimestoppers.org)  
(920) 231-8477 • 420 Jackson St., Oshkosh, WI

Allows those with knowledge of a crime to make an anonymous tip.

**Wisconsin Board on Aging and Long Term Care – Ombudsman Programs**

[longtermcare.wi.gov](http://longtermcare.wi.gov) • (800) 815-0015

Investigates complaints concerning improper treatment of aged/disabled persons receiving long term care in Wisconsin. Advocates for client interests, information on client rights, educates the public about long term care.

**Wisconsin Bureau of Quality Assurance – Information and Complaint Message Center**

[www.dhs.wisconsin.gov/guide/complaints.htm](http://www.dhs.wisconsin.gov/guide/complaints.htm)  
(800) 642-6552

Offers information and takes complaints about home health agencies, hospitals, hospice, dialysis centers, assisted living facilities, adult family homes, State Centers, and nursing homes. Types of abuse include: abuse, neglect, theft, mental health and substance abuse.



### Wisconsin Department of Health Services – Home Health Hotline

<https://www.dhs.wisconsin.gov/regulations/hha/contacts.htm> • (800) 642-6552

Provides information about home health care agencies, hospice agencies, agency certification for Medicare or Medical Assistance, state inspections and complaints confirmed against an agency.

### Wisconsin Department of Workforce Development – Fair Employment and Housing

[www.dwd.wisconsin.gov/er](http://www.dwd.wisconsin.gov/er) • (608) 266-6860

Handles discrimination complaints in employment, housing and public accommodations and complaints under Wisconsin's Family Medical Leave Law.

### Wisconsin Department of Workforce Development – Worker's Compensation

[dwd.wisconsin.gov/wc/](http://dwd.wisconsin.gov/wc/) • (608) 266-3131

Administers programs designed to ensure that injured workers receive required benefits from insurers or self-insured employers; encourage rehabilitation and re-employment for injured workers; promotes the reduction of work related injuries and illnesses.

### Wisconsin Office of the Commissioner of Insurance

[www.oci.wi.gov](http://www.oci.wi.gov) • (800) 236-8517

Information and assistance, regulates & enforces Wisconsin insurance laws.

## CRIME & VICTIM RELATED SUPPORT

### Disability Rights Wisconsin – Victim Advocacy Program

[www.disabilityrightswi.org](http://www.disabilityrightswi.org) • (800) 928-8778

Provides direct service to individuals with disabilities who experience crime, regardless if it has been reported. Advocacy, service and support.

**Your Needs.  
Your Independence.  
Your Best Life.**

Lakeland Care is your local option for Family Care Program services. Contact your local Aging and Disability Resource Center (ADRC) for more information.

[www.lakelandcareinc.com](http://www.lakelandcareinc.com)



**LAKELAND CARE**  
Local. Compassionate. Dependable.

DHS Approval 3/16/20

### Community Circles of Support

Provides recently incarcerated individuals with a support network of local volunteers that provides guidance, mentoring, and direction to the offender in all areas of his/her life including employment, education, housing and social skills.

### Office of Crime Victim Services

[www.doj.state.wi.us/ocvs](http://www.doj.state.wi.us/ocvs) • (800) 446-6564

### Reach Counseling Services – Crisis & Counseling Services

[www.reachcounseling.com](http://www.reachcounseling.com) • (920) 722-8150  
1509 S. Commercial St., Neenah, WI

24-hour crisis line for sexual abuse, incest and rape, specializes in trauma treatment. Certified outpatient mental health clinic. Counseling programs.

## DENTAL

### Affordable Dentures

[www.affordabledentures.com](http://www.affordabledentures.com) • (800) 336-8873

Offers low-cost denture options. Can apply for Care Credit. Does not take insurance.

### Familia Dental

[www.familiadental.com](http://www.familiadental.com)  
Green Bay East: 1931 Main St. • (920) 499-2770  
Green Bay West: 2280 W. Mason St.  
(920) 321-3501

Full service dental, root canals, crowns, dentures and bridges. Accepts Medical Assistance and private insurance and cash payment.

### Fox Valley Technical College – Dental Hygiene Student Clinic

(920) 735-4839  
1825 N. Bluemound Dr., Appleton, WI

Offers cleaning, x-rays and fluoride treatments.

### Gardetto Family Community Dental Clinic

(414) 210-2440  
2450 W. North Ave, Milwaukee, WI

Serves children and adults with moderate to severe cognitive or physical disabilities. Referral needed by a doctor or dentist.

### Marquette University School of Dentistry

[www.marquette.edu/dentistry](http://www.marquette.edu/dentistry) • (414) 288-6790  
1801 W. Wisconsin Ave., Milwaukee, WI

Provides dental care in the general clinic by pre-doctoral students. Accepts some Medicaid.

### My County Cares Dental Plan

[www.mycountycares.com](http://www.mycountycares.com) • (877) 354-6226

Offers discounted dental services with local providers with membership.

### Partnership Community Health Center – Dental Health Care

[www.partnershipchc.org](http://www.partnershipchc.org)  
(920) 731-7445  
2310 Westowne Ave., Oshkosh, WI  
(920) 731-7445

5337 W. Grande Market Dr., Appleton, WI

Family dental care, preventative and restorative care for children, adults and seniors. Provides underinsured and uninsured dental care.

### Tri-County Community Dental Clinic

[www.tricountydental.org](http://www.tricountydental.org) • (920) 882-5500  
9 Tri-Parkway, Grand Chute, WI

Dental care to those who are underinsured or uninsured.

### Wisconsin Dental Association – Donated Dental Service Program

[www.wda.org/wda-foundation/donated-dental-services#application](http://www.wda.org/wda-foundation/donated-dental-services#application) • (888) 338-6852

Dentists throughout the state have volunteered to donate dental care to people of all ages who because of a permanent disability, chronic illness or advanced age (65 and over) are unable to afford dental care. Program is by application only and not an emergency service.

## DISABILITY RESOURCES

ADRC provides access to developmental and physical disability services. Assists youth with disabilities over 17 1/2 years in transition to the Adult Service system. The ADRC has an Assistive Technology kit and manual with examples of equipment used to maintain or improve the functional capabilities of persons with disabilities.

### Agnesian HealthCare – Agnesian Beyond Boundaries of Autism (ABBA)

[www.agnesian.com/services/autism-treatment-services-abba](http://www.agnesian.com/services/autism-treatment-services-abba) • (920) 907-3928  
371 E. First St., Fond du lac, WI

Provides individualized services to maximize independence and manage behaviors. Services kids 6 and under.

### Autism Society of the Fox Valley

[www.autismgreaterwi.org/fox-valley](http://www.autismgreaterwi.org/fox-valley)  
(888) 428-8476 • (920) 558-4602

Provide information and referral, advocacy, public awareness, education and support.

### Autism Society of Greater Wisconsin

[www.autismgreaterwi.org](http://www.autismgreaterwi.org)  
(888) 428-8476 • (920) 558-4602  
1477 Kenwood Dr., Menasha, WI

Provides information, resource links and advocacy.

### BEAMING, Inc.

[www.beaminginc.org](http://www.beaminginc.org) • (920) 851-6160

Provides equine therapy services to persons with disabilities and veterans.

### Bertrand Schmitz Consulting Services

(920) 205-1087

Provides behavioral consults for children and adults, in addition to services for children with Autism.

### Caravel Autism Health

[www.caravelautism.com](http://www.caravelautism.com) • (920) 280-1651

Provides services for children and families affected by Autism spectrum disorders, childhood mental health concerns and other behavioral and emotional challenges.

### Central Wisconsin Center – Evaluations & Treatment Program

[www.dhs.wisconsin.gov/cwc](http://www.dhs.wisconsin.gov/cwc) • (608) 301-9200  
317 Knutson Dr., Madison, WI

Provides evaluation, treatment, intensive rehabilitation and training for at risk, medically involved children and adults with intellectual disabilities. Inpatient behavioral treatment

### Challenge the Outdoors, Inc.

[www.ctoforme.org](http://www.ctoforme.org) • (920) 593-6300  
901 Anderson Dr., Green Bay, WI

Enables persons with physical challenges to participate in hunting, fishing and other recreational activities.

### Children and Adults with Attention-Deficit / Hyperactivity Disorder – CHADD

[www.chadd.org](http://www.chadd.org) • (920) 735-1099

Provides education, support and advocacy around the issues of ADD/ADHD

## Assisi Homes of Neenah

*A Mercy Housing Community*

### Now Renting:

- Affordable housing for Seniors Age 62+
- One bedroom apartments include heat and water
- Many activities and wellness programs offered
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- Smoke free facility

Assisi Homes of Neenah  
210 Byrd Avenue  
Neenah, WI 54956

Phone: 920-729-1771  
Fax: 920-729-1797  
TTY: 800-924-1973



When life offers the gift of time...

*how will you spend it?*

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**We'll help you every step of the way.**

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- Assisted Living
- Memory Care

Call 920-702-0000 or email  
[menashasales@oakparkplace.com](mailto:menashasales@oakparkplace.com)

Live Life, Live well.



2205 Midway Road, Menasha, WI 54952  
[www.OakParkPlace.com/Menasha](http://www.OakParkPlace.com/Menasha)



**Covey**

[www.covey.org](http://www.covey.org) • (920) 424-4071  
1930 Algoma Blvd., Oshkosh, WI

Empowers people with disabilities to fully engage with the community with life enrichment and respite programs.

**Disability Rights Wisconsin**

[www.disabilityrightswi.org](http://www.disabilityrightswi.org) • (800) 928-8778

Statewide advocacy resource for persons with disability issues.

**Down Syndrome Association Fox Cities**

[www.dsawfoxcities.org](http://www.dsawfoxcities.org) • (920) 460-9494  
211 E. Franklin St., Appleton, WI

**Down Syndrome Association of Wisconsin**

[www.dsaw.org](http://www.dsaw.org) • (414) 327-3729

**Fox Valley Autism Treatment Program**

[www.foxvalleyautism.com](http://www.foxvalleyautism.com) • (920) 205-0475

Behavioral treatment program for individuals with Autism.

**Hands Up Wisconsin**

<https://handsupwisconsin.com/>  
(920) 306-1470  
1410 Alcan Dr., Menasha, WI

Resource center for deaf, blind and hard of hearing. Interpreting services available.

**Innovative Counseling, Inc.**

[www.innovativecounseling.com](http://www.innovativecounseling.com)  
(866) 460-8848

Outpatient counseling, Autism in-home intensive program and intensive in-home psychotherapy program.

**Learning Disability Association of America (LDA)**

[www.ldaamerica.org](http://www.ldaamerica.org) • (412) 341-1515

Offers parent support, information and referral network, legislation, school program development and adult issues. Provides support to children and adults through advocacy, education, information and research.

**National Association for Down Syndrome**

[www.nads.org](http://www.nads.org) • (630) 325-9112

**National Down Syndrome Society**

[www.ndss.org](http://www.ndss.org) • (800) 221-4602

**National Institute of Neurological Disorders & Stroke (NINDS)**

[www.ninds.nih.gov](http://www.ninds.nih.gov) • (800) 352-9424

Offers information on traumatic brain injury and the nervous system.

**Northern Wisconsin Center**

[www.dhs.wisconsin.gov/nwc](http://www.dhs.wisconsin.gov/nwc) • (715) 723-5542  
2820 E. Park Ave., Chippewa Falls, WI

A state operated intermediate care facility for persons with intellectual disabilities, serving adults and children with developmental disabilities combined with mental illness and aggressive/challenging behaviors.

Short-term treatment.

**Options for Independent Living, Inc. – Peer Support and Advocacy**

[www.optionsil.org](http://www.optionsil.org) • (888) 465-1515  
2331 E. Lourdes Dr., Rm 208, Appleton, WI

Provides advocacy, independent living skills training, information and referrals and peer support.

**Rawhide - Equine Therapy & Assisted Services**

[www.rawhide.org/youth-counseling/equine-therapy](http://www.rawhide.org/youth-counseling/equine-therapy) • (877) 300-9101  
E7475 Rawhide Rd., New London, WI

Counseling and equine-assisted mental health activities for troubled youth.

**SOAR Fox Cities**

[www.soarfoxcities.com](http://www.soarfoxcities.com) • (920) 731-9831  
211 E. Franklin St., Ste. A, Appleton, WI

Provides programs and services to individuals with developmental disabilities. Youth, adult and family programs including advocacy services, community education, special olympics, recreation and respite programs.

**Southern Wisconsin Center**

[www.dhs.wisconsin.gov/swc](http://www.dhs.wisconsin.gov/swc) • (262) 878-2411  
21425 Spring St., Union Grove, WI

State operated intermediate care facility, serving people with developmental disabilities, often combined with mental illness and problem behaviors. Residential care and treatment preparing persons to live in a community setting. Short term treatment.

### Trempealeau County Health Care Center

www.tchcc.com • (715) 538-4312  
W20410 State Rd. 121, Whitehall, WI

Inpatient and residential treatment facilities for persons with mental illness, developmental disabilities, alcohol and drug dependency.

### Winnebago County Department of Human Services – Long-Term Support – Family Support Services

www.co.winnebago.wi.us • (920) 236-4650  
220 Washington Ave., Oshkosh, WI  
211 N. Commercial St., Neenah, WI

Provide service coordination, resources and support funding to eligible families and individuals, aged 0 - 22.

### WisconSibs

www.wisconsibs.org • (920) 968-1742  
211 E. Franklin St., #C, Appleton, WI

Provides assistance, education, advocacy and support to siblings of persons with disabilities.

### Wisconsin Board for People with Developmental Disabilities – Wisconsin BPDD

www.wi-bpdd.org • (608) 266-7826

An advocacy and planning body to influence the direction of programs and policies for individuals with developmental disabilities.

### Wisconsin Department of Public Instruction

www.dpi.state.wi.us • (800) 441-4563

State transition and requirement information.

### Wisconsin Division of Long-Term Support

www.dhs.wisconsin.gov/long-term-care-support.htm • (608) 266-1865

Links Wisconsin residents to a variety of public services.

### Wisconsin Early Autism Project (WEAP)

www.wiautism.com • (920) 338-1610  
1141 W. Main Ave., Ste. 201, DePere, WI

A program and clinic for the treatment of children with Autism.



**Free or low-cost  
local programs to support you.  
No diagnosis required!**

*Helping individuals and families live well with dementia*

- Memory Cafés
- Mindworks respite classes
- Social outings
- Caregiver support groups
- Resource navigation
- Specialized programs for people with IDD



**Call us at (920) 225-1711 or  
visit [www.FoxValleyMemoryProject.org](http://www.FoxValleyMemoryProject.org)**

### Wisconsin Family Assistance Center for Education, Training and Support – WI FACETS

[www.wifacets.org](http://www.wifacets.org) • (877) 374-0511

Provides information and support for families and others who support children with special needs.

### WisPACT, Inc

[www.wispact.org](http://www.wispact.org) • (608) 268-6006

Manages Special Needs Trusts for persons with a disability to safeguard their public benefits.

## EDUCATION & SELF ENRICHMENT

### AARP – American Association of Retired Persons – Drivers Safety Program

[www.aarp.org/auto](http://www.aarp.org/auto) • (877) 846-3299

### Advocap, Inc.

[www.advocap.org](http://www.advocap.org)

(800) 631-7760 • (920) 922-7760

2929 Harrison St., Oshkosh, WI

181 E. North Water St., Ste. 210, Neenah, WI

#### Business Development Program

(920) 922-7760

Helps persons with low-incomes gain self sufficiency through self employment. The program administers a Business Loan Fund that provides loans to start-up and existing eligible businesses.

#### Educational Opportunities

(920) 922-7760

Assists adults to obtain high school diploma, GED or HSED.

#### Skills Enhancement

(920) 922-7760

Provides opportunities for working adults to increase their income by building skills through education.

### American Red Cross Northeast Chapter – First Aid and CPR Courses

[www.redcross.org/local/wisconsin/chapters/northeast](http://www.redcross.org/local/wisconsin/chapters/northeast) • (920) 231-3590

2905 Universal St., Ste. LL5 Ste. 201, Oshkosh, WI

### Ascension – Safe Driver Program

(920) 738-2681 • N496 Milky Way, Appleton

Provides driver evaluation and training to senior and individuals with all levels of physical or cognitive disability. Offers Clinical Evaluation, Behind-the-Wheel Evaluation, Behind-the-Wheel Training. Vehicle modifications and adaptive equipment needs are evaluated.

### Aurora Health Care – Driver Readiness Program

(920) 303-5300

712 Doctors Ct., Oshkosh, WI

Evaluation performed by an Occupational Therapist. Testing includes: strength/coordination, vision, memory, problem solving/cognition, reaction time, attention skills and vehicle ergonomics.

### Ablelight – Ablelight College

[www.ablelightcollege.org](http://www.ablelightcollege.org) • (262) 243-5700

12800 N. Lake Shore Dr., Mequon, WI

A two-year postsecondary certificate program for persons with intellectual and developmental disabilities. On the Concordia University campus.

### Clarity Care, Inc. – Training Institute

[www.claritycare.org](http://www.claritycare.org) • (920) 236-6560

424 Washington Ave., Oshkosh, WI

Provides an instruction program to certify adults as caregivers. Offers a Home Health Aide/Nurses Aide Program.

### Covey – Community Connects & Echelon

[www.covey.org/covey-connects](http://www.covey.org/covey-connects) • (920) 424-4071

1930 Algoma Blvd., Oshkosh, WI

Incorporates educational and social programming to provide on going learning opportunities.

### Fox Valley Literacy Coalition

[www.foxvalleylit.org](http://www.foxvalleylit.org) • (920) 991-9840

130 E. Franklin St., Appleton, WI

Tutoring for English language learners and preparation for GED.

### Fox Valley Technical College

[www.fvtc.edu](http://www.fvtc.edu) • (800) 735-3882

150 N. Campbell Rd., Oshkosh, WI

1825 N. Bluemound Dr., Appleton, WI

### Adult Basic Education (ABE)

(920) 993-5210

Self paced adult learning lab for high school credit, GED/HSED.

### Educational Support Services

Oshkosh: (920) 236-6142

Appleton: (920) 735-2569

Provides information, assistance and support to individuals who have disabilities, are academically disadvantaged.

### English Language Learning (ELL)

(920) 236-6187

Designed to meet needs of adults whose native language is not English.

### QUEST (Alternative High School)

(920) 735-5723

A competency-based, self-paced program for students age 16 and older for whom traditional high school has not proven satisfactory.

### Menasha Senior Center

[www.cityofmenasha-wi.gov/departments/senior\\_center](http://www.cityofmenasha-wi.gov/departments/senior_center) (920) 967-3530

116 Main St., Menasha, WI

Offers a wide variety of social and educational activities for older adults.

### Omro Area Community Center

[www.omrocommunity.org](http://www.omrocommunity.org) • (920) 685-0380

130 W. Larrabee St., Omro, WI

Offers a wide variety of social and education activities.

### Oshkosh Seniors Center

[www.ci.oshkosh.wi.us/SeniorServices](http://www.ci.oshkosh.wi.us/SeniorServices)

(920) 232-5300

200 N. Campbell Rd., Oshkosh, WI (S. Building)

234 N. Campbell Rd., Oshkosh, WI (N. Building)

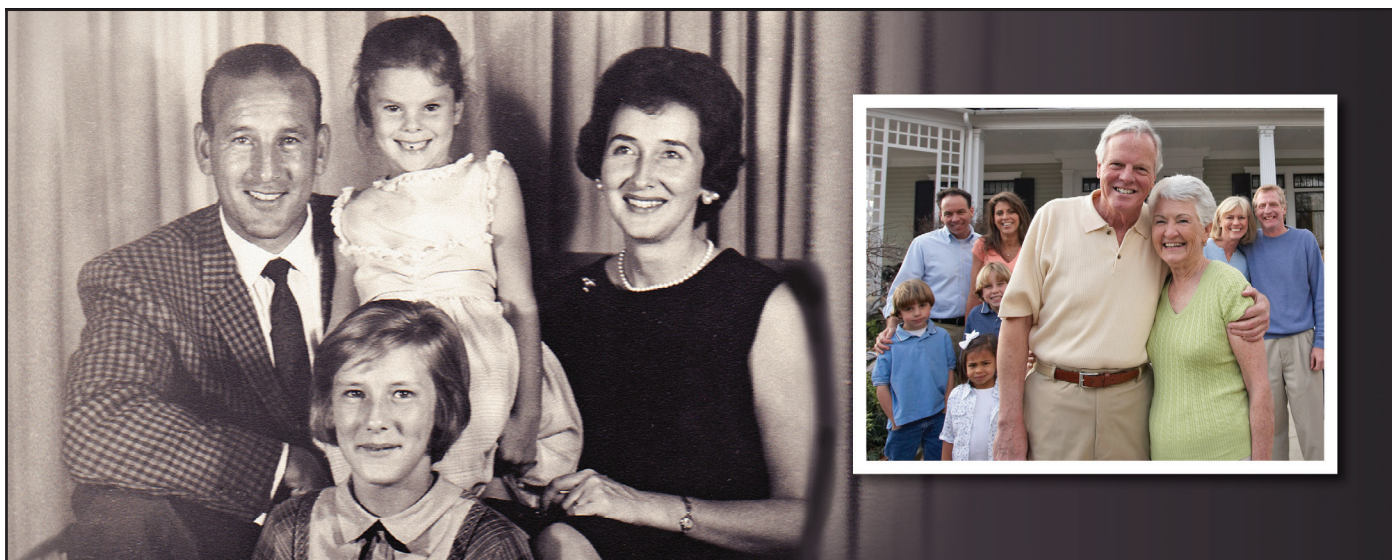
Offers a wide variety of social and educational activities for older adults.

### Oshkosh/Winnebago County Housing Authority – Family Self Sufficiency Program (FSS)

[www.ohawcha.org](http://www.ohawcha.org) • (920) 424-1450

600 Merritt Ave., Oshkosh, WI

Assists residents with Section 8 Housing Vouchers, attain self-sufficiency through education, employment skill development, home-ownership opportunities, and development of financial assets.



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### Ries Driving School

[www.riesdrivingschool.com](http://www.riesdrivingschool.com) • (920) 921-2846  
643 S. Military Dr., Fond Du Lac, WI

Driving evaluation or remedial course for persons experiencing difficulty driving.

### Road Scholar

[www.roadsscholar.org](http://www.roadsscholar.org) • (800) 454-5768

Educational and travel adventures for life long learning.

### Sheperds College

[www.shepherdscollege.edu](http://www.shepherdscollege.edu) • (262) 878-5620  
1805 15th Ave., Union Grove, WI

An accredited 3 year post-secondary school that assists young adults with intellectual disabilities, transitioning to independent living. Classes in functional academics, daily living skills with an emphasis in areas of study in horticulture, culinary arts and technology.

### SOAR Fox Cities – Adult Programming

[www.soarfoxcities.com](http://www.soarfoxcities.com) • (920) 731-9831  
211 E. Franklin St., Ste. A, Appleton, WI

This program develops self-esteem, social skills and healthy lifestyles by providing educational, cultural and recreational opportunities to increase community involvement.

### Think College

[www.thinkcollege.net](http://www.thinkcollege.net)

Website to find and compare information about college programs for students with intellectual disabilities.

### The Thompson Center on Lourdes

[www.thetcol.org](http://www.thetcol.org) • (920) 939-3088  
2331 E. Lourdes Dr., Appleton, WI

Offers a wide variety of social & educational activities.

### University of Wisconsin Extension

[www.winnebago.uwex.edu](http://www.winnebago.uwex.edu) • (920) 232-1970  
625 E. County Rd. Y, Ste. 600, Oshkosh, WI

#### Family and Finance Programs

Provides education on financial management and budgeting.

#### Health and Well-Being

Educational classes on food, food safety, and nutrition information, healthy and active lifestyles.

### Rent Smart

Tenant training program provides practical education to help people looking for rental housing to find, get and keep suitable housing.

### University of Wisconsin Oshkosh Fox Cities Campus – Senior Auditors

(920) 424-3164

800 Algoma Blvd., Oshkosh WI

WI residents, 60 years of age or older may audit classes for free. Based on available space.

### University of Wisconsin Oshkosh – Learning In Retirement

[www.uwosh.edu/lir](http://www.uwosh.edu/lir) • (920) 424-0876

800 Algoma Blvd., Oshkosh, WI

Programs for Seniors 55+ on and off campus.

### University of Wisconsin Oshkosh – Project Success

[www.uwosh.edu/success](http://www.uwosh.edu/success) • (920) 424-1033

800 Algoma Blvd., Oshkosh, WI

A remedial program for students with language-based learning disabilities attending UW O.

### University of Wisconsin Whitewater – LIFE Program

[www.uww.edu/coeps/departments/life-program](http://www.uww.edu/coeps/departments/life-program)  
(262) 472-1905

800 Main St., Whitewater, WI

Offers a complete college experience for persons with intellectual disabilities.

### Winnebago County Literacy Council

[www.winlit.org](http://www.winlit.org) • (920) 236-5185

106 Washington Ave., Oshkosh, WI

Offers one to one Adult Basic Education, English as a second language tutoring and road to work for refugees. Public library locations in Oshkosh, Neenah, Menasha, Winneconne and Omro.

### Wisconsin Center for the Blind and Visually Impaired

[www.wcbvi.k12.wi.us/wsbvi](http://www.wcbvi.k12.wi.us/wsbvi)

(800) 832-9784 • (608) 758-6100

1700 W. State St., Janesville, WI

Offers educational facility for visually impaired children, outreach and summer rehabilitation for adults with vision loss.



## WI Department of Workforce Development – Division of Vocational Rehabilitation (DVR)

[www.dwd.wisconsin.gov/dvr](http://www.dwd.wisconsin.gov/dvr)

(920) 930-6735

219 Washington Suite 105, Oshkosh, WI

(920) 930-6736

1802 Appleton Rd., Menasha, WI

Provides services to enable persons with disabilities to prepare for and/or re-enter the workplace or maintain competitive employment including educational support to persons with disabilities.

## Wisconsin Parents Association – Homeschooling

[www.homeschooling-wpa.org](http://www.homeschooling-wpa.org) • (608) 283-3131

Accurate information about home schooling to interested families.

## Wisconsin Public Libraries

[www.publiclibraries.com/state/wisconsin](http://www.publiclibraries.com/state/wisconsin)

A listing of public libraries in Wisconsin.

## EMERGENCY SHELTERS & SERVICES

911 Emergency

### Non-emergency by city:

Appleton: (920) 832-5500

Fox Crossing: (920) 720-7109

Menasha: (920) 967-3500

Neenah: (920) 886-6000

Omro: (920) 685-7007

Oshkosh: (920) 236-5700

Winneconne: (920) 582-9944

### Advocap, Inc.

[www.advocap.org](http://www.advocap.org) • (920) 426-0150

2929 Harrison St., Oshkosh, WI

(920) 725-2791

181 E. North Water St., Ste. 210, Neenah, WI



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[jb@reff-law.com](mailto:jb@reff-law.com), [ae@reff-law.com](mailto:ae@reff-law.com)

**Bridges**

A temporary emergency assistance program that provides eligible clients with direct financial assistance and referrals. For person in Southern Winnebago County.

**Homeless Services**

Program to help homeless families or individuals.

**Rental Housing**

(920) 922-7760 Ext. 3588

Provides limited rental units for persons coming out of homeless shelters, persons with disabilities and larger households.

**American Red Cross Northeast Chapter – Disaster Services**

[www.redcross.org/local/wisconsin](http://www.redcross.org/local/wisconsin)  
(920) 231-3590

2905 Universal St., Ste. LL5 Ste. 201, Oshkosh, WI  
24 hour assistance to families who have been affected by fires, tornadoes, and other types of natural and man made disasters. Includes food, shelter, clothing.

**CHEMTREC**

[www.chemtrec.com](http://www.chemtrec.com) • (800) 262-8200

Emergency call center that provides immediate critical response information during incidents involving chemicals, hazardous materials and dangerous goods.

**Christine Ann Domestic Abuse Services, Inc.**

[www.christineann.net](http://www.christineann.net) • (920) 235-5998  
206 Algoma Blvd., Oshkosh, WI

Shelter and services for victims and their children who are in need of a safe place to stay because of domestic abuse.

**Community Outreach Temporary Services (COTS)**

[www.appletoncots.org](http://www.appletoncots.org) • (920) 734-3609

Provides transitional housing for individuals who are homeless, working toward independent living.

**COTS Men's Program**

913 S. West Ave., Appleton, WI  
1158 N. Koeller St., Oshkosh, WI

**COTS Women's & Children Program**

1003 W. College Ave., Appleton, WI  
2501 Harrison St., Oshkosh, WI

**COTS Young Adult/Veterans Program**

819 S. West Ave., Appleton, WI

**Day by Day Warming Shelter**

[www.warmingshelter.com](http://www.warmingshelter.com) • (920) 203-4865  
449 High Ave., Oshkosh, WI

Provides temporary emergency shelter for adults who have no other sheltering options in Oshkosh. Services and assistance are offered during mid Oct. - mid April.

**Emergency Services – CDC**

[www.emergency.cdc.gov](http://www.emergency.cdc.gov) • (800) 232-4636

Emergency preparedness website in response to natural disasters, severe weather conditions and other hazards.

**Father Carr's Place To Be**

[www.fathercarrs.org](http://www.fathercarrs.org) • (920) 231-2378  
1062 N. Koeller St., Oshkosh, WI

Temporary housing. Holy Family Villa for women and children, Bethlehem Inn for Men.

**Federal Emergency Management (FEMA)**

[www.fema.gov](http://www.fema.gov) • (800) 621-3362

Supports citizens and first responders to work together to build, sustain, and improve the capability to prepare for, protect against, respond to, recover from disasters.

**Leaven, Inc.**

[www.leavenfoxcities.org](http://www.leavenfoxcities.org) • (920) 738-9635  
1475 Opportunity Way, Menasha, WI

Provides emergency financial assistance with housing, utilities, transportation and other related emergencies. For Winnebago County, must live in Neenah, Menasha, or Appleton.

**National Alliance on Mental Illness (NAMI) - Fox Valley – Iris Place**

[www.namifoxvalley.org/iris-place](http://www.namifoxvalley.org/iris-place)  
(920) 815-3217

1213 S. Matthias St., Appleton, WI

Provides peer support and shelter to individuals that want to avoid a crisis related to mental health and/or substance abuse.

**Pillars, Inc**

[www.pillarsinc.org](http://www.pillarsinc.org) • (920) 734-9192  
605 E. Hancock St., Appleton, WI

**Housing Solutions**

Affordable housing options.

**Pillars Adult and Family Shelter**

400 N. Division St., Appleton, WI  
Shelter for homeless and families.

**Pillars Adult Shelter**

1928 W. College Ave., Appleton, WI  
Evening/overnight shelter for homeless

**Pillars Resource Center**

129 S. Mason St., Appleton, WI  
Open Monday through Friday daytime to  
provide housing related resources.

**Sexual Assault Crisis Center – Hotline**

[www.sacc-foxcities.org](http://www.sacc-foxcities.org)

(800) 722-7797

(920) 733-8119 24-hr Hotline

17 Park Place Ste. 400, Appleton, WI

**U.S. Department of Veterans Affairs –  
National Call Center for Homeless Veterans**

[www.va.gov/HOMELESS/NationalCallCenter.](http://www.va.gov/HOMELESS/NationalCallCenter.asp)

asp • (877) 424-3838

Hotline to assist homeless Veterans and their  
families.

**Winnebago County Department of Human  
Services – Crisis Intervention/Helpline**

(920) 233-7707

Provides 24/7 emergency crisis evaluation,  
brief counseling, information and referral.

**Winnebago County Emergency Management**

[www.co.winnebago.wi.us](http://www.co.winnebago.wi.us) • (920) 236-7460

Reduce the impact of disasters and large-scale  
emergencies for the citizens of Winnebago  
County.

**EMPLOYMENT****Advocap, Inc.**

[www.advocap.org](http://www.advocap.org) • (800) 631-7760

**Business Development Program**

(920) 922-7760 • (800) 631-7760

2929 Harrison St., Oshkosh, WI

Helps low-income person through self-  
employment. Business Loan Fund provides  
loans to start-up and existing  
eligible businesses.

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FOR YOUTH DEVELOPMENT®  
FOR HEALTHY LIVING  
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- Pickleball
- Free towel service and coffee
- Free membership for caregivers
- Monthly Memory Cafés
- And so much more...

The Oshkosh Y participates in the Silver&Fit, Renew Active, and Silver Sneakers® programs for Medicare-age members. Check with your insurance provider to see if you are eligible for a free Oshkosh YMCA membership.

**STOP IN OR CALL TO LEARN MORE!**

OSHKOSH COMMUNITY YMCA [www.oshkoshymca.org](http://www.oshkoshymca.org)  
Downtown (920) 236-3380 | 20th Avenue (920) 230-8439

**HAVENWOOD LAKE**

*Adult Living for 55+*

Heated Underground Parking • Fitness Area • Central Air  
Close to Shopping, Medical Facilities and Churches  
On Bus Route • Storage Units • Community Gathering Area  
Appliances Included Limited Entry Access • Elevator

**(920) 231-6248 • 2520 Witzel Ave • Oshkosh**

**BRIARWOOD COTTAGES**

*of Hunters Ridge Adult Living for 55+*

Condo Style Living • Individual Entrance w/Front Porch  
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Large Walk-in Showers • Pets Welcome (some restrictions)  
Central Air • Appliances Included • Community Clubhouse

**(920) 230-6600 • 3161 Elk Ridge Drive • Oshkosh**



**Funds for Fines**

(800) 323-0150 • (920) 426-0150  
2929 Harrison St., Oshkosh, WI

Loans to help people with low income, pay fines and fees that would otherwise cause them to lose their job (Not OWI related fines).

**Job & Career Work Force Development Centers**

(920) 232-6273  
219 Washington Ave. Ste. 107, Oshkosh, WI

Provides job training services in local colleges and technical schools for persons who have been laid off, victim of businesses closings, looking to get retrained.

**Work-N-Wheels Program**

(800) 323-0150 • (920) 426-0150  
2929 Harrison St., Oshkosh, WI

Assists with loans to purchase or repair vehicles to enable low-income workers retain employment.

**Apricity Contract Packaging**

www.apricitycontractpackaging.com  
(920) 722-2345

1010 Strohmayer Dr., Neenah, WI  
Transitional employment for adults who are recovering from substance abuse.

**Clarity Care, Inc. –****Community Employment Services**

www.claritycare.org • (920) 236-6560  
424 Washington Ave., Oshkosh, WI

Assists individuals with varying types of disabilities or limitations obtain/retain work.

**Curvative Connections – Senior Service Program**

www.curvativeconnections.org  
(920) 468-1161  
2900 Curry Ln., Green Bay, WI

Employment and training program for unemployed, low income people age 55 and older.

**Easter Seals Wisconsin – Farm Program**

www.eastersealswisconsin.com  
(800) 422-2324

Helps farmers continue to farm after a disabling, illness or injury and helps non-farmers with disabilities learn the skills necessary to successfully enter the agricultural workforce.

**Employment Resources, Inc.**

www.eri-wi.org/programs  
(855) 401-8549 • (608) 246-3444  
2701 International Ln., Ste. 210, Madison

Work incentive planning and assistance for persons receiving SSI or SSD benefits. Ticket to Work, Plans for Achieving Self Support (PASS), Impairment Related Work Expenses (IRWE), Medicaid Purchase Plan (MAPP).

**Epilepsy Foundation Wisconsin**

www.epilepsywisconsin.org • (608) 665-1848

Counseling and case management, support groups, a parent network, employment, mediation, emergency funding for medications and life skills training.

**Equal Employment Opportunity Commission – WI**

www.eeoc.gov  
(800) 669-6820 TTY • (414) 297-4133

Information about discrimination, disability and/or age.

**Forward Services Corporation**

www.fsc-corp.org  
(920) 292-1330 • 2201 Oregon St., Oshkosh, WI  
(920) 886-7118 • 1050 Midway Rd.,  
Menasha, WI

**FoodShare Employment and Training (FSET)**

If you're getting FoodShare, you are eligible for FSET, which helps with career exploration, training, gas vouchers and other benefits to help you start a job.

**Emergency Assistance**

One time payment to help custodial parents in need, to secure first months rent, a security deposit or pay utilities.

**Wisconsin Works (W2)**

Helps parents get the support and resources they need to start careers.

**Goodwill Industries of North Central Wisconsin – Employment Programs**

www.goodwillncw.org • (920) 968-6881

Provides vocational assessments along with job development and training to persons with disabilities.



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### Greater Wisconsin Agency on Aging Resources Inc. – WI Senior Employment Program (WISE)

[gwaar.org/wisconsin-senior-employment-program-title-v](http://gwaar.org/wisconsin-senior-employment-program-title-v) • (920) 469-8858 • (608) 220-1011  
1401 McMahon Dr., Ste. 200, Neenah, WI

Assists people 55 and older learn new skills by placing them in training positions.

### Hmong American Partnership Fox Valley

(920) 739-3192

2198 S. Memorial Dr., Appleton, WI

Assists refugees with counseling and integration into American society. Case management services for refugees and former refugees in the Neenah and Menasha area.

### Job Accommodation Network (JAN)

[www.askjan.org](http://www.askjan.org)

(800) 526-7234 • (877) 781-9403 TTY

Provides free and confidential guidance on the disability employment laws, workplace accommodations and self-employment options for people with disabilities.

### Junior Achievement of WI – Fox Cities & Oshkosh

[www.juniorachievement.org/web/ja-wisconsin/winnebago-region-district](http://www.juniorachievement.org/web/ja-wisconsin/winnebago-region-district) • (920) 882-0773

11 Tri-Parkway, Appleton, WI

Educating students about entrepreneurship, work readiness and financial literacy.

### Lakeside Packaging Plus, Inc. – Adult Services

[www.lakesidepackagingplus.com](http://www.lakesidepackagingplus.com)

(920) 725-8241

1040 Breezewood Ln., Neenah, WI

(920) 231-0870

100 W. Fernau Ave., Oshkosh, WI

Adult day services and community based prevocational services for adults with special needs. Part-time production work.

### Options for Independent Living, Inc.

[www.optionsil.org](http://www.optionsil.org) • (888) 465-1515

#### Telework

(920) 882-9309

2331 E. Lourdes Dr., Appleton, WI

A statewide, alternative loan program that allows Wisconsin residents with disabilities to purchase computers and other equipment needed to work from home or other remote sites away from the office.

### Worksite Assessment

(920) 490-0500

555 Country Club Rd., Green Bay, WI

On-site worker's task evaluation and recommendations for more ergonomic and efficient working conditions.

### Todd Steven & Associates, Inc.

[www.toddsteven.com](http://www.toddsteven.com) • (920) 232-3649

1244 Midway Rd., Ste. C, Menasha, WI

Assists individuals with varying types of disabilities or limitations obtain/retain work.

### Valley Packaging Industries, Inc. – Vocational Support Program

[www.vpind.com](http://www.vpind.com) • (920) 749-5859

2730 N. Roemer Rd., Appleton, WI

Vocational evaluation, employment, training, job placement services, school to work transition and day services.

### Wisconsin Department of Workforce Development

[www.dwd.wisconsin.gov](http://www.dwd.wisconsin.gov)

[www.foxvalleyjobcenters.com](http://www.foxvalleyjobcenters.com) • (920) 968-6219

1802 Appleton Rd., Menasha, WI

#### Division of Vocational Rehabilitation (DVR)

Provides services to enable persons with disabilities to prepare for and/or re-enter the workplace or maintain competitive employment including educational support to persons with disabilities.

#### Workforce Development Center

Serve job seekers of all ages by providing training and consultation.

### Wisconsin Department of Veterans Affairs – Department of Workforce Development

[dwd.wisconsin.gov/veterans/home\\_vet.htm](http://dwd.wisconsin.gov/veterans/home_vet.htm)

TTY: (920) 832-2756

Menasha: (920) 997-3272

1802 Appleton Rd., Menasha, WI

Employment assistance for Veterans.

## FAMILY & RELATIONSHIPS

### Catholic Diocese of Green Bay – Adoption/Pregnancy/Birth Parent Services

[www.catholicchartiesgb.org](http://www.catholicchartiesgb.org) • (920) 272-8234

Pregnancy planning, before and after adoption services, parenting resources and assistance.

### **CESA 6 – Cooperative Educational Service Agency – Family Engagement Services**

[www.cesa6.org](http://www.cesa6.org) • (920) 233-2372  
2300 State Rd. 44, Oshkosh, WI

Supports parents and educators to build partnerships among parents, schools and communities on behalf of children and youth with disabilities.

### **Child Care Information Center**

[dcf.wisconsin.gov/ccic](http://dcf.wisconsin.gov/ccic)

A mail-order lending library for information on child care topics. Childcare search for licensed care providers.

### **Child Care Resource & Referral, Inc.**

[www.crrfoxvalley.org](http://www.crrfoxvalley.org) • (920) 886-1211  
1001 W. Kennedy Ave., Ste. A, Kimberly, WI

Information and materials to help parents evaluate, choose and monitor child care services.

### **Family Services of Northeast Wisconsin – Parent Connection - Oshkosh**

[www.familyservicesnew.org/parent-connection](http://www.familyservicesnew.org/parent-connection)  
(920) 233-6630

36 Broad St., Ste. 150, Oshkosh, WI  
(920) 739-4226

1810 Appleton Rd., Menasha, WI

Parent education workshops. Parents as teachers home visitation. Teen parent program.

### **Lutheran Social Services of WI and Upper Michigan**

[www.lsswis.org](http://www.lsswis.org) • (920) 730-1326  
3003 A N. Richmond St., Appleton, WI

Counseling and therapies, public adoption.

### **National Alliance on Mental Illness (NAMI)**

[www.namioshoshkosh.org](http://www.namioshoshkosh.org)  
[www.namifoxvalley.org](http://www.namifoxvalley.org) • (920) 954-1550

211 E. Franklin St., Appleton, WI  
(920) 651-1148 • 525 N. Main St., Oshkosh, WI

Providing education, advocacy and support for those affected by mental illness.



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[www.mccleerlaw.com](http://www.mccleerlaw.com)  
128 State St., Oshkosh, WI



**JOSEPH McCLEER**  
ATTORNEY

### **PFLAG of the Fox Cities, Inc. – Parents Families & Friends of Lesbians & Gays**

[www.pflag.org](http://www.pflag.org) • (920) 740-8331

Promotes the health and well-being of gay, lesbian, bisexual and transgender persons and their families.

### **University of Wisconsin Extension**

[www.winnebago.uwex.edu](http://www.winnebago.uwex.edu)

625 E. County Rd. Y, Ste. 600, Oshkosh, WI

#### **Grandparents Raising Grandchildren**

(920) 232-1973

Support group and network.

#### **Family and Finance Programs**

(920) 232-1970

Provides education that enables people to: Strengthen family relationships, become more effective parents and caregivers, enhance interpersonal skills and decision making, identify and achieve financial well being.

### **Valley Packaging Industries, Inc. – Early Intervention Program**

(920) 997-1484

313 S. State St., Appleton, WI

Information, developmental screening, evaluation and access to services for children birth to age 3.

### **Well Badger Resource Center – Maternal and Child Health Hotline**

[wellbadger.org](http://wellbadger.org) • (800) 642-7837

Information and referral services for pregnant women, families, and children and youth with special health care needs.

### **Winnebago Conflict Resolution Center, Inc.**

[www.mediationwrc.org](http://www.mediationwrc.org) • (920) 236-4925

415 Jackson St., Ste. 417, Oshkosh, WI

Mediation service to negotiate and resolve disputes.

## **FINANCIAL ASSISTANCE**

ADRC Disability and Elder Benefit Specialists provide assistance with private and government benefits. Provides caregiver financial support.

### **Advocap, Inc.**

[www.advocap.org](http://www.advocap.org)

2929 Harrison St., Oshkosh, WI

### **Bridges**

(800) 323-0150 • (920) 426-0150

Provides short-term emergency financial assistance to persons in need. For persons in Southern Winnebago County.

### **Funds for Fines**

(800) 323-0150 • (920) 426-0150

Loans to help people with low income pay fines and fees that would otherwise cause them to lose their job (Not OWI related fines).

### **Homeowner Education, Assistance and Direction Program (AHEAD)**

(800) 631-7760 • (920) 426-0150

Mortgage down payment assistance and foreclosure prevention for income eligible households.

### **Work-N-Wheels Program**

(800) 323-0150 • (920) 426-0150

Assists with loans to purchase or repair vehicles to enable low-income workers retain employment.

### **American Red Cross Northeast Chapter – Disaster Services**

[www.redcross.org/local/wisconsin](http://www.redcross.org/local/wisconsin)

(920) 231-3590

2905 Universal St., Ste. LL5 Ste. 201, Oshkosh, WI

24-hour assistance to families who have been affected by fires, tornadoes, and other disasters. Includes food, shelter, clothing.

### **Catholic Diocese of Green Bay – New Life Fund**

[catholiccharitiesgb.org](http://catholiccharitiesgb.org) • (920) 272-8234

Grants last resort funding to pregnant women and parents of infants who are experiencing needs related to pregnancy, adoptive placement or basic necessities.

### **Community Benefit Tree – Medical Crisis Programs**

[www.communitybenefittree.org](http://www.communitybenefittree.org)

(920) 422-1919

2204 Crooks Ave., Ste. C, Kaukauna, WI

Provides financial, emotional support and resources for those going through a medical crisis. Assists with individual fundraisers, individual funds, medical crisis budgeting or receiving funds.



### Energy Services, Inc. – Energy Assistance

www.homeenergyplus.wi.gov • (800) 506-5596  
(920) 231-0600

303 Pearl Ave., Ste. D, Oshkosh, WI  
(920) 729-1433

1475 Opportunity Way., Menasha, WI

Provides assistance for home heating and electric costs, and energy crisis situations.

### Foundation for Rural Housing

www.wisconsinruralhousing.org • (888) 400-5974

One time payment assist for rent or security deposit, mortgage, utility or property tax assist to prevent homelessness.

### Goodwill Industries of North Central Wisconsin – Financial and Debt Solutions

www.goodwillncw.org/financial-and-debt-solutions/

Oshkosh: (920) 233-3897

1600 W. 20th Ave., Oshkosh, WI

Menasha: (920) 731-6605

1800 Appleton Rd., Menasha, WI

Debt management and financial education.

### Homesteads Solutions Inc.

www.homesteadsolutions.org • (920) 420-9130  
5041 Washington St., Oshkosh, WI

Non-profit HUD-certified housing counseling agency that works with homeowners at risk of foreclosure.

### HUB – Oshkosh

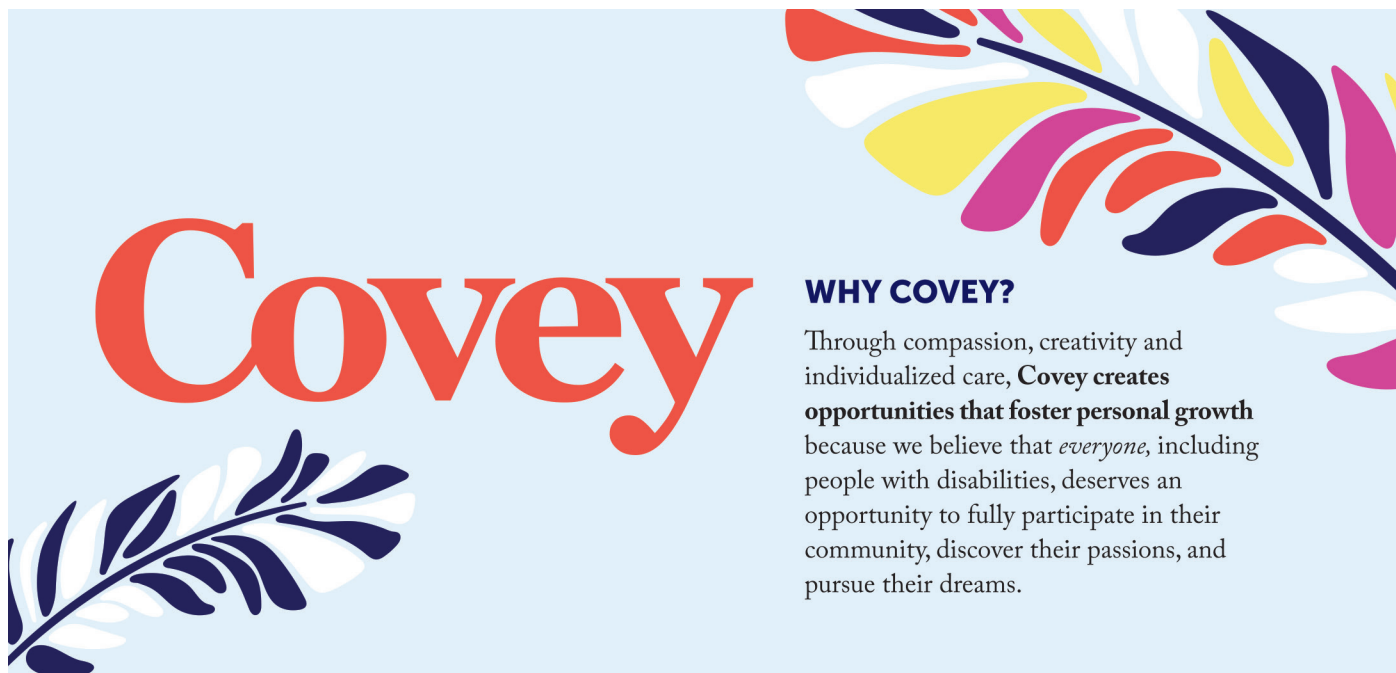
www.huboshkosh.org • (920) 426-0150

A connecting point for Oshkosh residents experiencing financial barriers. A coach assists persons/families to create a personal plan to overcome crisis and gain self-sufficiency.

### Keep Wisconsin Warm/Cool Fund

www.kwwf.org • (800) 891-9276

Preventative services and financial assistance to person with unmet energy needs. Arranges payment plans, offers budget counseling and teaches ways to conserve energy.



# Covey

## WHY COVEY?

Through compassion, creativity and individualized care, **Covey creates opportunities that foster personal growth** because we believe that *everyone*, including people with disabilities, deserves an opportunity to fully participate in their community, discover their passions, and pursue their dreams.

**ARE YOU A CAREGIVER  
OR A CASE MANAGER  
FOR SOMEONE WITH  
DISABILITIES?**

Discover how Covey can provide support through the following programs:

- Community Engagement (*Daily Living Skills, Volunteering, Covey Connects*)
- Long or Short-term Respite Care

Email: [info@covey.org](mailto:info@covey.org) | Phone: **920.424.4071** | Visit: [Covey.org](http://Covey.org)

**Leaven, Inc.**

[www.leavenfoxcities.org](http://www.leavenfoxcities.org) • (920) 738-9635  
1475 Opportunity Way, Menasha, WI

Provides short-term emergency financial assistance to persons in need. Must live in Neenah or Menasha.

**Salvation Army**

[www.saoshkosh.org](http://www.saoshkosh.org) • (920) 232-7660  
417 Algoma Blvd., Oshkosh, WI

Offers food pantry and noon meal services, social services, holiday assistance program, free school supplies via the back-to-school fair, and birthday club for children in need. Sunday services, women's ministry, bible study and men's fellowship. Laundry program for families with minor children, Veterans rides to Appleton VA clinic.

**Social Security Administration**

[www.ssa.gov](http://www.ssa.gov) • (877) 445-0834  
400 City Center, Ste. B, Oshkosh, WI  
(877) 694-5495  
607 W. Northland Ave., Appleton, WI

Assists with Social Security including retirement, survivors and dependents, disability, Medicare and Supplemental Security Income (SSI) benefits.

**Spierings Cancer Foundation**

[www.spieringscancerfoundation.org](http://www.spieringscancerfoundation.org)  
(920) 788-7189  
700 Harvest Trail, Appleton, WI

Provides financial support for families affected by cancer, to enhance medical care for cancer patients and to fund cancer research in Wisconsin.

**St. Vincent De Paul Society Thrift Store**

[www.svdposhkosh.org](http://www.svdposhkosh.org) • (920) 235-9368  
2551 Jackson St., Oshkosh, WI  
[www.svdpneenah.org](http://www.svdpneenah.org) • (920) 727-1766  
1425 S. Commercial St., Neenah, WI

Used clothing and household items. Financial assistance available.

**Winnebago County Department of Human Services – East Central Income Maintenance Partnership**

[www.access.wi.gov](http://www.access.wi.gov) • (888) 256-4563  
220 Washington Ave., Oshkosh, WI  
211 N. Commercial St., Neenah, WI

**Badger Care**

Healthcare insurance meet state and federal financial criteria.

**Child Care Assistance**

Helps working families who qualify pay a portion of childcare expenses.

**Food Share**

Income-based supplemental nutritional program for individuals and families seeking assistance to obtain food.

**Medicaid or MA**

Healthcare insurance for individuals that are over 65 years old or disabled and meet financial guidelines.

**Winnebago County Health Department – Women, Infants and Children (WIC)**

[www.winnebagopublichealth.org](http://www.winnebagopublichealth.org)  
(920) 232-3350  
112 Otter Ave., Oshkosh, WI  
(920) 729-2945  
211 N. Commercial St., Neenah, WI

Low to moderate income women, infants and children up to age 5 who are at nutrition risk provided nutritious foods to supplement diets, information on healthy eating and referrals to health care.

**WI Department of Health Services – AIDS/HIV Insurance and Drug Assistance Program**

[www.dhs.wisconsin.gov/hiv](http://www.dhs.wisconsin.gov/hiv) • (800) 991-5532  
Pays the cost of group and certain individual health insurance premiums for qualified residents who have reduced their work hours or stopped working because of HIV.

**WI Department of Workforce Development – Division of Worker's Compensation**

[dwd.wisconsin.gov/wc/](http://dwd.wisconsin.gov/wc/) • (608) 266-3131  
Programs to ensure that injured workers receive required benefits from insurers or self-insured employers; encourage rehabilitation and reemployment for injured workers.

**WI Housing and Economic Development Authority – Property Tax Deferral Loan Program**

(800) 334-6873  
Helps low-income homeowners over 65 years of age with loans to pay current property taxes.

**WisPACT, Inc.**

[www.wispact.org](http://www.wispact.org) • (608) 268-6006  
Manages Special Needs Trusts for persons with a disability.

## FOOD, MEALS & GROCERIES

### DINING SITES

See Spreadsheet

#### Advocap, Inc.

www.advocap.org  
(800) 631-7760 • (920) 725-2791

Mid-day meals Monday - Friday

#### Dining Sites

Neenah: Hearthside Commons and Menasha Senior Center.

Oshkosh: Senior Center, Marian Manor, Raulf Place, Heritage Court and Court Tower.

Rural: Fox View Manor, Omro Community Center, Riverside Apts in Winneconne and Pickett Community Center.

#### Christ The Rock Community Church – Food Pantry

www.christtherock.org  
(920) 730-8383

W6254 U.S. 10, Menasha, WI

Winnebago and Outagamie county residents, must phone in for order pick up by Friday for the following Tuesday pick up.

#### Fox Valley Community Table, Inc. FVCT

(920) 725-3961

200 N. Commercial St., Neenah, WI

Mid-day meals are served Tuesdays & Saturdays.

#### Loaves & Fishes of the Fox Valley

www.loavesandfishesfv.org • (920) 205-6900  
213 E. Wisconsin Ave., Appleton, WI

Evening meal served Monday, Wednesday and Friday.

#### Salvation Army Fox Cities – Appleton Meal Site

(920) 734-3324

130 E. North St., Appleton, WI

Mid-day meals 7 days a week. Serves people of any city or county.



**The Arc**  
Fond du Lac

*Offering a broad range of services and programs for all ages with IDD, we invite you to achieve with us!*

- Adult Day Services
- Youth Services (ages 5+)
- Afternoon & Evening programs for all ages
- Special Olympics programs
- Respite Care
- Residential Living
- Transportation

The Arc Fond du Lac contracts with various funding sources including Managed Care Organizations (MCO), county & state agencies, and private pay.



To learn more, visit [arcfdl.org](http://arcfdl.org) or contact us at **920-923-3810**.







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- **Hours you can count on**
- **A Support Team and More!**

Apply Now...Interview Tomorrow!  
Visit Us at [synergyhomecare.com/careers](http://synergyhomecare.com/careers) or call **920-843-1700**

**Salvation Army – Oshkosh Meal Site**

[www.saoshkosh.org](http://www.saoshkosh.org) • (920) 232-7660  
417 Algoma Blvd., Oshkosh, WI

Mid-day meals Monday through Friday & from 8-9am coffee & donuts. Serves Winnebago County residents, excluding Neenah and Menasha.

**St. Thomas Episcopal Church**

[www.stthomaswi.com](http://www.stthomaswi.com) • (920) 725-5601  
226 Washington St., Menasha, WI

Serves a mid-day meal Monday, Wednesday and Thursday.

**Trinity Episcopal Church –  
Loaves and Fishes Program**

[www.oshkosh-episcopal.org](http://www.oshkosh-episcopal.org) • (920) 231-2420  
311 Division St., Oshkosh, WI

Mid-day meals are served the first and third Saturday of the month.

**Food Pantries****Cornerstone Community Church**

(920) 725-7252  
357 Broad St., Menasha, WI

Pantry open the first and third Saturday morning of the month.

**Emmanuel United Church of Christ – Food Pantry**

(920) 235-8340  
1306 Michigan St., Oshkosh, WI

Oshkosh residents can receive food once a month on Tuesdays, Wednesdays, and Fridays. Call ahead.

**Father Carr's Place To Be**

[www.fathercarrs.org](http://www.fathercarrs.org) • (920) 231-2378  
1062 N. Koeller St., Oshkosh, WI

Pantry open Monday through Thursday and Saturday. Drive up pantry on Fridays.

**His Church - World Outreach Center Pantry**

[www.hcwo.org](http://www.hcwo.org) • (920) 426-4596  
2704 Jackson St., Oshkosh, WI

Recipients can receive food once a month. Fridays 9am - 1pm. Photo ID needed

**Lutheran Food Pantry**

[www.jerichoroadoshkosh.org](http://www.jerichoroadoshkosh.org) • (920) 379-4774  
714 Division St., Oshkosh, WI

Bring identification and your own boxes or bags. Can receive assistance once a month. Monday, Tuesday & Thursdays.

**Omro Area Community Pantry**

(920) 231-7546  
310 N. Webster Ave., Omro, WI

Open Tuesday & Thursday. Photo ID needed.

**Oshkosh Area Community Pantry**

[www.oacptoday.org](http://www.oacptoday.org) • (920) 651-9960  
2551 Jackson St., Oshkosh, WI

Serves southern Winnebago County residents including Oshkosh, Omro, Winneconne, Butte des Morts, Eureka, Waukau, Pickett, Fisk and Rush Lake. Pantry guests have shopping privileges during specific timeframes each month. Must register.

**Ruth's Pantry – Grace Lutheran Church**

[www.glcw.org](http://www.glcw.org) • (920) 836-2382  
8396 Steeple Hill Dr., Larsen, WI

Open Mondays.

**Salvation Army – Oshkosh Food Pantry**

[www.saoshkosh.org](http://www.saoshkosh.org) • (920) 232-7660  
417 Algoma Blvd., Oshkosh, WI

Recipients can receive food once per month. Monday - Friday. Photo ID needed.

**St. Joseph Food Program, Inc.**

[www.stjoesfoodprogram.org](http://www.stjoesfoodprogram.org) • (920) 734-9461  
1465 A. Opportunity Way, Menasha, WI

Serves northern Winnebago County. Recipients must bring their own containers. Monday, Wednesday & Friday.

**St. Thomas Episcopal Church**

[www.stthomaswi.com](http://www.stthomaswi.com) • (920) 725-5601  
226 Washington St., Menasha, WI

Recipients receive two bags of non-perishable food once a month.

**Winneconne Area Assistance Center**

(920) 851-5757  
102 S. 3rd St., Winneconne, WI

Open Wed. evenings and Sat. mornings.

## MEALS DELIVERY & GROCERIES

### Advocap, Inc. – Nutrition Program

www.advocap.org  
 (800) 631-7760 • (920) 725-2791  
 181 E. North Water St., Ste. 210, Neenah, WI  
 Home delivered meals to elderly and eligible disabled individuals who cannot leave their home throughout Winnebago County. Mid-day meals are provided Monday through Friday (No special diets). Cold weekend meals available.

### Eat Street

www.eatstreet.com  
 Order restaurant food online for delivery.

### Festival Foods

www.festivalfoods.com  
 Oshkosh: 2415 Westowne Ave. • (920) 966-3378  
 Neenah: 647 S. Green Bay Rd. • (920) 967-3300  
 Grocery delivery service. Order groceries online for pick up.

### Food Dudes Delivery

www.fooddudesdelivery.com • (800) 599-5770  
 Order restaurant food online for delivery.

### Grubhub

www.grubhub.com  
 Order restaurant food online for delivery

### Home Style Direct

www.homestyledirect.com • (866) 735-0921  
 2032 Highland Ave., E, Twin Falls, ID  
 Home delivered meal service, dietary restrictions available.

### Instacart – Grocery Delivery

www.instacart.com • (888) 246-7822  
 Order groceries online from Aldi, Pick N Save, Festival and Piggly Wiggly and have them delivered.

### Mom's Meals

www.momsmeals.com • (877) 508-6667  
 Home delivered meal service, dietary restrictions available.

Since 1957



Haviland Hearing Aids, Inc.  
 1336 E Wisconsin Ave.  
 Appleton, WI 54911  
 (920) 733-7525



Kyle Martell, Au.D. CCC-A &  
 Peter J. Zellmer, Au.D. CCC-A

## Free Hearing Aid Trial

- Free Hearing Evaluation  
 (By Appointment or In Your Home)
- Personal Hearing Aid Fitting
- One Month Supply of Batteries
- Yours to use for One Full Month

NO Cost, NO Gimmicks,  
 and NO Obligation to buy.

www.havilandhearing.com

**Pick 'n Save**

[www.picknsavefood.com](http://www.picknsavefood.com)  
All locations in Winnebago County  
Order groceries online for pick up.

**Walmart**

[www.walmart.com](http://www.walmart.com) • Oshkosh: (920) 231-1575  
Neenah: (920) 722-8072  
Order groceries online for pick up. Will deliver with online order through phone app Door Dash.

**Valley VNA Senior Care – Valley VNA Meals on Wheels**

[www.valleyvna.org](http://www.valleyvna.org)  
(866) 930-8862 • (920) 727-5555  
210 E. Bell St., Neenah, WI  
Home delivered meals to seniors & disabled in the cities of Neenah & Menasha. Regular & special diets.

**FOOT CARE****In-Home Foot and Nail Care, LLC**

(920) 840-3521  
In-home foot care.

**Lotus Foot Care, LLC**

[www.lotusfootnurse.com](http://www.lotusfootnurse.com) • (920) 637-0754  
1608 Bluebird Ct., Neenah, WI  
In-home foot care.

**Oshkosh Seniors Center**

[www.ci.oshkosh.wi.us/senior\\_services/](http://www.ci.oshkosh.wi.us/senior_services/)  
(920) 232-5310  
200 N. Campbell Rd., Oshkosh, WI (South Building)

**Valley VNA Senior Care – Foot Care Clinics**

[www.valleyvna.org](http://www.valleyvna.org) • (920) 727-5555  
Various Community Sites

**GOVERNMENT & PUBLIC SERVICES****Department of Workforce Development State of WI – Equal Rights Division**

[dwd.wisconsin.gov/er/](http://dwd.wisconsin.gov/er/) • (608) 266-6860  
201 E. Washington Ave., Madison, WI  
Enforces anti-discrimination laws, wage and hour laws, and other conditions related to employment. Includes housing discrimination.

**Committees on Aging**

Volunteer groups of appointees who monitor programs, identify needs and improve conditions for older citizens.

**Menasha**

[www.cityofmenasha-wi.gov](http://www.cityofmenasha-wi.gov)  
116 Main St. • (920) 967-3531

**Neenah**

[www.ci.neenah.wi.us](http://www.ci.neenah.wi.us)  
P.O. Box 426 • (920) 886-6128

**Oshkosh**

[www.ci.oshkosh.wi.us/](http://www.ci.oshkosh.wi.us/)  
200 N. Campbell Rd. • (920) 232-5300

**Division of Motor Vehicles (DMV)**

[www.wisconsin.gov](http://www.wisconsin.gov)  
(800) 924-3570 • (608) 264-7447  
2301 Omro Road, Oshkosh, WI  
711 W. Association Dr., Appleton, WI  
State vehicle registration and drivers license services. Issues identification cards for those who do not have a driver's license.

**Greater Wisconsin Agency on Aging Resources Inc.**

[www.gwaar.org](http://www.gwaar.org) • (608) 243-5670  
1414 MacArthur Rd. Ste. A, Madison, WI  
Monitors federal Older Americans Act programs serving persons 60 years and older (Elderly Nutrition Program, Transportation, Elder Benefit Specialist Program, Advocacy etc). Sponsors Guardianship Support Center.

**Menasha Public Health**

[www.cityofmenasha-wi.gov](http://www.cityofmenasha-wi.gov) • (920) 967-3520  
100 Main St., Suite 100, Menasha, WI  
Public health, school health and environmental health programs.

**Social Security Administration**

[www.ssa.gov](http://www.ssa.gov) • (877) 445-0834  
400 City Center, Ste. B, Oshkosh, WI  
(877) 694-5495  
607 W. Northland Ave., Appleton, WI  
Assists with Social Security including retirement, survivors and dependents, disability, Medicare and Supplemental Security Income (SSI) benefits.

**Social Security Multi-Language Gateway**

[www.ssa.gov/multilanguage](http://www.ssa.gov/multilanguage)  
Offers Social Security information in 16 languages.



OSHKOSH AREA  
COMMUNITY  
FOUNDATION

## Paint your Own Picture. Leave a Legacy

Establishing a fund with the Oshkosh Area Community Foundation gives you the benefit of watching your philanthropic dollars at work now. Naming the Foundation in your will or estate plan allows you to support the causes you care about forever.

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230 Ohio Street, Suite 100  
Oshkosh, WI 54902

920-426-3993  
[www.oshkoshareacf.org](http://www.oshkoshareacf.org)



*“The foundation  
gives us the  
opportunity  
to leave a legacy.*

*We’re painting a picture  
of what can be and it’s  
connected to what we love.”*

## Winnebago County

### Clerk of Courts

(920) 236-4848

[www.co.winnebago.wi.us/clerk-courts](http://www.co.winnebago.wi.us/clerk-courts)  
415 Jackson St., Oshkosh, WI

Manages court files, collects fines. Filing of court actions, processes record searches, provides copies of court records, petitions for occupational driver license and passport applications. Manages jury processes.

### County Clerk

(920) 232-3430

[www.co.winnebago.wi.us/county-clerk](http://www.co.winnebago.wi.us/county-clerk)  
112 Otter Ave., Oshkosh, WI

Issues marriage licenses & work permits. Provides county maps and plat books. Access to voter information & Public Officials.

### Register of Deeds

(920) 232-3390

[www.co.winnebago.wi.us/register-deeds](http://www.co.winnebago.wi.us/register-deeds)  
112 Otter Ave., Oshkosh, WI

County record keeper of real estate, birth, death, marriage certificates, divorces and domestic partnerships.

### Solid Waste Management

(920) 232-1800

[www.winnebago-county-waste.com](http://www.winnebago-county-waste.com)  
100 W. Cty. Road Y, Oshkosh, WI

Electronics recycling call or go online for rates.

## Winnebago County Health Department

[www.winnebago-public-health.org](http://www.winnebago-public-health.org)

(920) 232-3000

112 Otter St., Oshkosh, WI  
211 N. Commercial St., Neenah WI

Public health, school health and environmental health programs.

### Health Department – Drug Drop

[www.co.winnebago.wi.us/health/drug-drop](http://www.co.winnebago.wi.us/health/drug-drop)

Oshkosh Public Safety Building –  
420 Jackson St. • (920) 236-5700

Neenah Police Dept. –  
2111 Marathon Ave. • (920) 886-6000

City of Menasha Police Dept. –  
430 1st St. • (920) 967-3500

Fox Crossing Police Dept. -  
2000 Municipal Dr., Neenah, WI

(920) 720-7109

(920) 720-7109

Safely dispose of medications.

## Wisconsin Department of Health Services

[www.dhs.wisconsin.gov](http://www.dhs.wisconsin.gov) • (608) 266-1865

1 W. Wilson St., Madison, WI

Resource info regarding child/youth services, healthcare benefits, home care supports, long term care, mental health, nutrition, hunger relief, services for developmental disabled, services for elderly, substance abuse, public health & vital records.

## Wisconsin Department of Natural Resources (DNR) – Oshkosh Office

[dnr.wi.gov](http://dnr.wi.gov) • (888) 936-7463 • (920) 424-3050

625 E. County Road Y, Ste. 700, Oshkosh, WI

Boating, hunter education classes, hunting and fishing licenses, stamps and applications. State park parking stickers and campsite reservations.

## GUARDIANSHIP/ REPRESENTATIVE PAYEE

ADRC provides guardianship information and assistance. (877) 886-2372 See ADRC ad page

## Goodwill Industries of North Central Wisconsin – Payment Partners

[www.paymentpartner.org](http://www.paymentpartner.org) • (920) 968-6984

1800 Appleton Rd., Menasha, WI

Provides representative payee & bill paying services.

## Guardians of Tomorrow, Inc.

[www.gotinc.org](http://www.gotinc.org) • (920) 858-2900

PO Box 1753, Appleton, WI

Guardianship services.

## Oshkosh Family, Inc.

[www.oshkoshfamily.org](http://www.oshkoshfamily.org) • (920) 231-9520

36 Broad St., Ste. 120, Oshkosh, WI

Provides representative payee, guardianship and bill paying services.

## HEALTH RELATED SERVICES

See Memory Clinics Listings pages 88.

## Ascension – Nurse Direct

(800) 362-9900

24-hour phone service that connects callers with a registered nurse.



### Bella Pregnancy Medical Clinic

bellamedicalclinic.org • (920) 231-6006  
1484 W. South Park Ave., Oshkosh, WI

Medical pregnancy testing, ultrasounds, parenting classes, abortion education and recovery, information regarding sexual health, contraception, pregnancy and STD's.

### City of Menasha – Public Health

www.cityofmenasha-wi.gov • (920) 967-3520  
100 Main St., Suite 100, Menasha, WI

Public health, school health and environmental health programs.

### Father Carr's Place To Be – St. Francis Community Clinic

www.fathercarrs.org • (920) 230-2273  
1000 N. Koeller St., Oshkosh, WI

Comprehensive health care, full service clinic to uninsured and underinsured, AIDS testing/screening available.

### Hope Clinic and Care Center

www.hopeclinic.care • (920) 931-1150  
1814 Appleton Rd., Menasha, WI

A free medical clinic designed to serve the uninsured people of Fox Valley and surrounding areas.

### Medical College of Wisconsin – Anatomical Gift Registry

(414) 955-8261

Body donation for research.

### Nurse Practitioner Health Services, LLC

www.np-health-services.com/ • (920) 840-8524  
2535 Northern Rd., Ste. D, Appleton, WI

Nurse Practitioners providing primary care, preventive care, lab testing and blood work in their clinic or can come to your home. Cash only clinic.



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- Scooter Lifts for a vehicle
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920.731.7910 or 1.800.731.7910 • www.myericksonmobility.com • 644 Valley Rd., Menasha, WI 54952

### Partnership Community Health Center – Medical and Behavioral Health Center

[www.partnershipchc.org](http://www.partnershipchc.org) • (844) 493-1052  
5471 Waterford Ln., Appleton, WI

Medical care for urgent (non-emergency) and chronic care needs. Accepts all medical insurance. Discounted fees to those with no insurance, based on income and family size.

### Planned Parenthood of America, Inc.

[www.plannedparenthood.org](http://www.plannedparenthood.org) • (920) 235-0115  
378 S. Koeller St., Oshkosh, WI

Men's and women's health care, pregnancy testing and services, STD and HIV testing, treatment and vaccines. Emergency contraception & birth control pick up.

### St. Anne's Clinic

[watercitycaremission.org](http://watercitycaremission.org) • (920) 234-6970  
449 High Ave., Oshkosh, WI

Primary care for acute or chronic conditions for the uninsured and under-insured. Tuesday & Thursday 12-4pm, Saturday 10am-2pm.

### Theda Care on Call – Health Access

[www.thedacare.org](http://www.thedacare.org) • (920) 830-6877

24-hour phone service that connects with a registered nurse.

### University of Wisconsin Hospitals & Clinic – Organ Procurement Program

Referrals: (866) 894-2676  
Donations: (608) 265-0356

Register to be an organ, tissue and eye donor.

### Vivent Health

[www.vivenhealth.org](http://www.vivenhealth.org) • (800) 359-9272

Provides HIV medical, dental, and mental health services, medical management, general health conditions, social work, benefit advocacy, legal services and housing assistance.

### Winnebago County Health Department

[www.winnebagopublichealth.org](http://www.winnebagopublichealth.org)  
Oshkosh: 112 Otter Ave. • (920) 232-3000  
Neenah: 211 N. Commercial St. • (920) 727-2894

Public health, school health and environment health programs. In-home fall risk assessments.

### Wisconsin Department of Health Services – Donate Life Wisconsin

[www.donatelifewisconsin.org](http://www.donatelifewisconsin.org) • (608) 261-6854  
Register to be an organ, tissue or eye donor.

## HEARING

### ActiveEar Hearing Aid Center

[www.activeear1@gmail.com](mailto:www.activeear1@gmail.com) • (920) 333-1080  
1173 S. Washburn St. Ste. G, Oshkosh, WI  
Hearing aid sales and service. Free hearing exams.

### Affordable Audiology – Hearing Aid Sales and Repairs

[www.affordableaudiology.com](http://www.affordableaudiology.com) • (920) 267-5220  
2390 State Rd. 44, Ste. D, Oshkosh, WI  
Sells and repairs all types of hearing devices. Hearing testing offered.

### American Speech Language Hearing Association (ASHA)

[www.asha.org](http://www.asha.org)  
Member: (800) 498-2071  
Non-Member: (800) 638-8255

Provides information on hearing aid insurance coverage and related services plus referrals to a certified audiologist or speech language pathologist.

### CaptionCall

[www.captioncall.com](http://www.captioncall.com) • (833) 691-1600  
An amplified and captioning phone that is a no cost service for those with hearing loss.

### Center for Deaf / Blind Persons, Inc.

[www.deaf-blind.org](http://www.deaf-blind.org)  
Voice/TTY/DBC: (414) 481-7477  
Specializing in services for persons with combined hearing and vision loss.

### Elite Hearing

[elitehearingcenters.com/](http://elitehearingcenters.com/) • (920) 232-1010  
1954 S. Koeller St., Oshkosh, WI  
Hearing aid sales and service. Free hearing consultations.

### Fox Valley Hearing Center, Inc. – Audiology Services

[www.foxvalleyhearingcenter.com](http://www.foxvalleyhearingcenter.com)  
(920) 267-4071  
1820 West Point Dr., Oshkosh, WI  
(920) 725-8804  
1148 Westowne Dr., Neenah, WI 54956  
Provides hearing evaluations, hearing aid sales and service, cleaning and repairs.

### Fox Valley Hearing Loop

[www.loopwisconsin.com](http://www.loopwisconsin.com)

Promotes awareness and installation of hearing loops. Listing of places that offer loops in WI.

### Hands Up Wisconsin

<https://handsupwisconsin.com/> • (920) 306-1470

1410 Alcan Dr., Menasha, WI

Resource center for deaf, blind and hard of hearing. Interpreting services available.

### Hearing Life

[www.hearinglife.com](http://www.hearinglife.com) • (920) 267-4825

384 S. Koeller Rd., Oshkosh, WI

(920) 243-4688

1440 S. Oneida St., Ste. N, Appleton, WI

Provides hearing evaluations, hearing aid sales and service, cleaning and repairs.

### Hear Wisconsin

[www.hearwi.org](http://www.hearwi.org) • (414) 604-2200

Provides communication options and services.

### HIA - Hearing Industries Association

[www.hearing.org](http://www.hearing.org) • (202) 975-0905

Provides education, support and treatment information for people with hearing losses.

### Lifetone Technology – Bedside Fire Alarm & Clock

[www.lifetonesafety.com](http://www.lifetonesafety.com) • (800) 648-7923

Bedside alarm that connects to smoke detectors.

### Options for Independent Living, Inc. – WisLoan - Equipment Loan Program

[www.optionsil.org](http://www.optionsil.org)

(888) 465-1515 • (920) 490-0550

2331 E. Lourdes Dr., Rm. 208, Appleton, WI

Offers assistive technology loans to individuals who have a disability. Loans help buy equipment such as hearing aides.

### Public Service Commission of WI – Telecommunications Equipment Purchase Program (TEPP)

[psc.wi.gov/Pages/Programs/TEPP.aspx](http://psc.wi.gov/Pages/Programs/TEPP.aspx)

(608) 231-3305 • TTY: (888) 816-3831

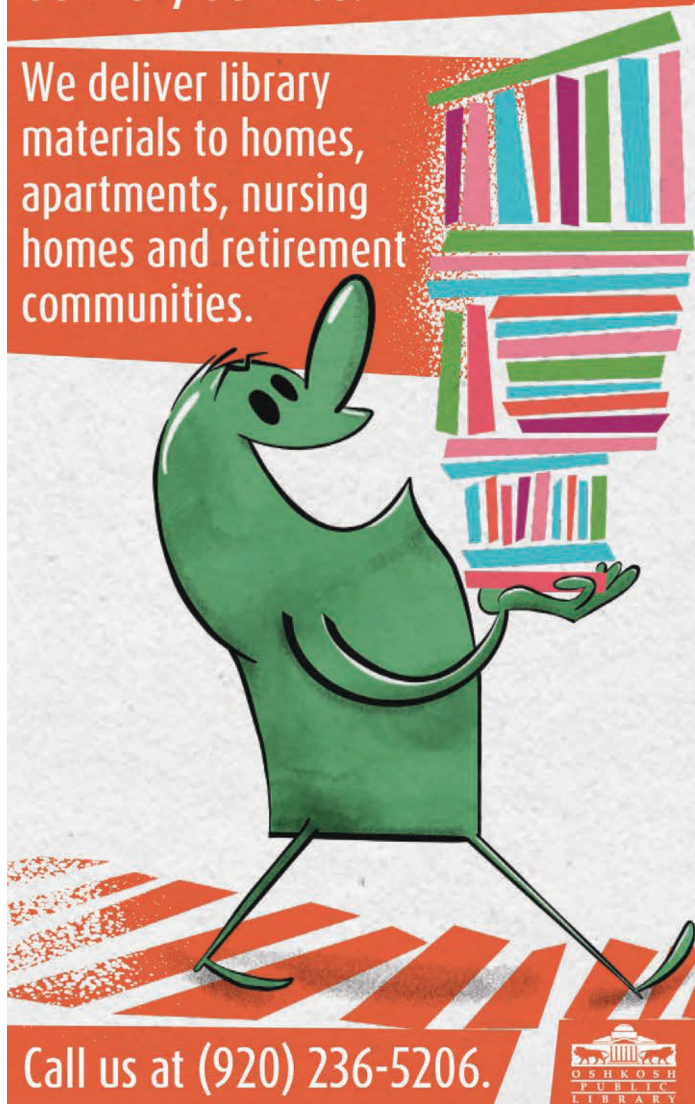
Assists residents who are hearing, speech or motion impaired buy equipment they need in order to use basic telephone services such as TTY, amplified telephone and hand/headset.

# Home Delivery Service

## Is visiting the library difficult for you?

You may be eligible for home delivery service.

We deliver library materials to homes, apartments, nursing homes and retirement communities.



Call us at (920) 236-5206.



### University of Wisconsin Hospital - Madison – Hearing Aid Recycling Program (HARP)

[csd.wisc.edu/harp.htm](http://csd.wisc.edu/harp.htm) • (608) 262-3951

Free or low-cost reconditioned hearing aids, ear molds, and batteries to low-income individuals. Apply online.

### Wisconsin Department of Health Services – Office for the Deaf and Hard of Hearing

[www.dhs.wisconsin.gov/odhh](http://www.dhs.wisconsin.gov/odhh) • (855) 359-5252

Provides statewide information and referral services for hearing impaired residents.

### Wisconsin Lions Foundation, Inc. – Hearing Aid Project

[www.wlf.info](http://www.wlf.info) • (877) 463-6953

Helps individuals who cannot afford to purchase a hearing instrument, and do not qualify for any existing state-funded financial assistance programs.

### Wisconsin Relay

[www.wisconsinrelay.com](http://www.wisconsinrelay.com) • Dial 7-1-1

Provides telecommunication relay service for persons who are deaf, hard of hearing, and/or speech disabled.

### Wisconsin Talking Book and Braille Library

[www.dpi.wi.gov/talkingbooks](http://www.dpi.wi.gov/talkingbooks)  
(800) 242-8822 • (414) 286-3045

Provides Braille and recorded books and playback equipment for those who cannot read normal print.

## HOME CARE SERVICES

### MEDICAL (INCLUDES HOSPICE PROVIDERS)

See Chart on page 72 - 73.

### NON-MEDICAL

See Chart on pages 70 - 71.

### HOME EMERGENCY/ MEDICAL RESPONSE SYSTEMS

See Chart on page 75.

## HOME IMPROVEMENT MODIFICATIONS

Also see Medical / Adaptive / Mobility Equipment section on pages 86.

### Advocap, Inc.

[www.advocap.org](http://www.advocap.org) • (800) 631-7760

#### Advocap Housing Rehab Program

(920) 922-7760

19 W. First St., Fond du Lac, WI

Deferred loans and grants for safety improvements and comprehensive repairs to homes. Income eligibility applies.

#### Advocap Weatherization Program

(920) 426-0150

2929 Harrison St., Oshkosh, WI

Energy efficiency improvements made at no cost to homes of WHEAP eligible homeowners and renters. Income eligibility for WHEAP is determined by Energy Services, Inc.

### Arrow Lift

[www.arrowlift.com](http://www.arrowlift.com)

(888) 815-4387 • (920) 325-3994

411 N. Casaloma Dr., Appleton, WI

Stair lifts, elevators and wheelchair platform lifts.

### A-Z Home Improvement

[azhomeimprovementinc.com](http://azhomeimprovementinc.com) • (920) 233-5400

1856 Oregon St., Oshkosh, WI

Home repair and accessibility modifications. Handyman and maintenance service.

### Bridgeway Independent Living Designs, LLC

[www.bildnow.com](http://www.bildnow.com)

(888) 482-2453 • (920) 569-0148

9209 W. Bluemound Rd., Milwaukee, WI

Provides home accessibility assessments, building and home modifications.

### Energy Services, Inc. – Weatherization

[www.homeenergyplus.wi.gov](http://www.homeenergyplus.wi.gov)

(800) 506-5596 • (920) 231-0600

303 Pearl Ave., Ste. D, Oshkosh, WI

(920) 729-1433

1475 Opportunity Way, Menasha, WI

Assistance for households with excessive energy costs for occupants who are elderly, handicapped and/or children less than 6 years of age.

### Expertise

[www.expertise.com/home-and-garden/home-remodeling-for-disability-and-special-needs](http://www.expertise.com/home-and-garden/home-remodeling-for-disability-and-special-needs)

Provides guides for disability remodeling options.



## Are “Home Care” and “Home Health Care” the same thing?

*They offer different services, for your convenience!*

**Home Care** agencies provide household and personal care services—like making meals, cleaning and helping with bathing or dressing. Services can be tailored to an individual’s wants and needs.

**Home Health Care** provides medical and therapy treatment for an illness, injury or chronic condition—usually for a short period of time with the intention of helping individuals recover and regain independence. Home Health Care services must be part of a plan of care ordered by a physician.

**Evergreen At Home** provides both: Home Care, and licensed Home Health Care services.

*Call today  
to learn  
more!*

**Home Care:**  
(920) 237-2155

**Home  
Health Care:**  
(920) 237-6205



**Habitat for Humanity – Home Repair**

[www.foxcitieshabitat.org/programs/home-repair/](http://www.foxcitieshabitat.org/programs/home-repair/)  
(920) 957-8898 • 921 Midway Rd., Menasha, WI

No interest loans for home repairs and rehab, for low to moderate income home owners in Northern Winnebago County.

**Habitat for Humanity – Restore**

[www.habitatoshkosh.org](http://www.habitatoshkosh.org) • (920) 230-3535

1640 S. Koeller St., Oshkosh, WI

[www.foxcitieshabitat.org](http://www.foxcitieshabitat.org) • (920) 830-8400

3000 E. College Ave., Appleton, WI

5402 W. Integrity Way Appleton, WI

A retail outlet where new and used building materials are sold at a fraction of original retail prices.

**Larsen / Winchester Lions Club**

[www.e-clubhouse.org/sites/larsenwinchester](http://www.e-clubhouse.org/sites/larsenwinchester)

(920) 427-3236

8348 County Rd., T, Larsen, WI

Wheelchair ramp construction for Winnebago County.

**Menasha, City of**

[www.cityofmenasha-wi.gov](http://www.cityofmenasha-wi.gov) • (920) 967-3650

100 Main St., Ste. 200, Menasha, WI

**Community Dev Block Grant**

Limited owner occupied rehab loan program for critical repair. City residents with low to moderate income.

**Strong Neighborhoods Menasha**

Curb Appeal: Is a reimbursable grant of up to \$5,000 for exterior repair and maintenance projects. Major Renovation: Is a forgivable loan of up to \$10,000 for large home renovations that may cover the interior or exterior of the home.

**Neenah Housing Rehabilitation**

[www.ci.neenah.wi.us](http://www.ci.neenah.wi.us) • (920) 886-6128

211 Walnut St., Neenah, WI

Provides financial assistance for housing repairs to qualified low and moderate income residents.

**Northeastern WI Housing CDBG Loan Program**

[www.browncountywi.gov/planning](http://www.browncountywi.gov/planning)

(920) 448-6480

PO Box 23600, Green Bay, WI

Provides no interest loans to low income homeowners for housing repairs. Payments are not required until the home is sold. Down payment assistance.

**Options for Independent Living, Inc. – Fox Valley Office**

[www.optionsil.org](http://www.optionsil.org) • (920) 882-9309

2331 E. Lourdes Dr., Rm. 208, Appleton, WI

Equipment (demonstration, trial, and loan services) for persons who have sensory, physical or other impairments. Staff provide training, information and support.

**Home Accessibility Assistance Loan Program - Wisloan & Telework**

(920) 490-0500

Provides deferred payment, no interest loans to low income persons with disabilities.

**Showcase Model Home and Office**

(920) 490-0500

Unique office facility is a showcase of assistive technology and modifications in a home-like environment.

**Oshkosh, City of**

[www.ci.oshkosh.wi.us](http://www.ci.oshkosh.wi.us) • (920) 236-5059

215 Church St., Room 204, Oshkosh, WI

**Curb Appeal Program**

[www.ci.oshkosh.wi.us/Community\\_Development/Planning\\_Services/Oshkosh\\_Neighborhoods/](http://www.ci.oshkosh.wi.us/Community_Development/Planning_Services/Oshkosh_Neighborhoods/)

Funding for exterior home improvement projects. Preference given to properties in recognized neighborhoods.

**Oshkosh Housing Rehabilitation - Comprehensive Repair Loan**

Provides financial assistance for housing repairs to qualified low and moderate income owner-occupants living in the city. No interest, deferred loan. Application mid Dec. - mid March.

**Owner Occupied Rehabilitation Program**

[www.ci.oshkosh.wi.us/PlanningServices/HousingRehabilitation.aspx](http://www.ci.oshkosh.wi.us/PlanningServices/HousingRehabilitation.aspx)

Funding for home owners for interior and exterior home improvement projects.

**Rental Rehabilitation Program**

[www.ci.oshkosh.wi.us/PlanningServices/HousingRehabilitation.aspx](http://www.ci.oshkosh.wi.us/PlanningServices/HousingRehabilitation.aspx)

Funding for home owners and owners of rental properties for interior and exterior home improvement projects.

### Rebuilding Together – Fox Valley

www.rtfv.org • (920) 730-2156  
1800 Appleton Rd., Menasha, WI

Repairs and rehabilitates homes for low-income older and disabled homeowners.

### Rural Housing, Inc.

www.wisconsinruralhousing.org  
(888) 400-5974 • (608) 238-3448

Provides financial assistance for housing expenses and costs.

### Tomorrows Home Foundation

www.tomorrowshomefoundation.org  
(608) 255-1088

Emergency assistance grants to provide critical repairs so that individuals can stay in their manufactured or mobile home. Assists with the disposal of mobile homes.

### United States Department of Agriculture USDA – Rural Development

www.rd.usda.gov/wi • (715) 345-7600  
5417 Clems Way, Stevens Point, WI

Provides home rehabilitation loans to low-income rural homeowners.

## HOME PURCHASING & MOVING

### Advocap, Inc. – Home Program

www.advocap.org  
(800) 631-7760 • (920) 426-0150  
2929 Harrison St., Oshkosh, WI

Mortgage downpayment assistance. Income eligibility applies.

### All Senior Movers

www.allseniormovers.com • (920) 306-1995  
N9463 Bloomingrose Ln., Appleton, WI  
Packing and moving service.

### Clear the Clutter – Junk Removal

www.clear-the-clutter-junk-removal.business.site

Removal and disposal of a single item or a household.

### Fox Valley Pack and Clean Services

(920) 573-2601

Services include start to finish moving assistance, cleaning, handy helper, and seasonal cleaning. Senior and Military Discounts available.

### Habitat for Humanity – Homeownership Program

www.habitatoshkosh.org • (920) 235-3535  
1640 S. Koeller St., Oshkosh, WI  
www.foxcitieshabitat.org • (920) 954-8702  
921 Midway Rd., Menasha, WI

Builds new construction homes and sells them to qualified families.

### Long's Senior Transitions

www.longmoving.com • (920) 734-6052  
2301 W. Everett St., Appleton, WI

Services include planning, home organization, home sale, moving and move-in.

### Movin' Out Inc. – Forgivable Rehab Loans

www.movin-out.org  
(877) 861-6746, Ext. 7  
(608) 251-4446, Ext. 7

Provides housing counseling, down payment and rehab/repair and rental property assistance.

### Patriot Partners Removal

patriotpartnersremoval.com/removal  
(920) 214-3204

Downsize, declutter and move. Assistance with moving, removal and responsible disposal.

## YOUR RIDE IS HERE



**Seniors age 60 and older ride GO Transit buses for the lowest fare in the City.**

Call 920.232.5340 for info about your mobility options.

Subsidized taxi service within the city is also available with an ID Card provided by the Oshkosh Seniors Center.

  
926 Dempsey Trail, Oshkosh, WI 54902  
920.232.5340

**Segues Senior Move Company**

[www.segues.net](http://www.segues.net) • (262) 442-4200

Helps with downsizing, moving and settling in.

**Seniors First Remodeling, LLC**

[www.linkedlivinghomes.com](http://www.linkedlivinghomes.com) • (920) 903-0919

Modular home additions for seniors and those with special living needs. Manufacture, deliver and install living suites that attach to a home.

**Sold on Oshkosh Program**

[www.ci.oshkosh.wi.us/Community\\_Development/Planning\\_Services/Oshkosh\\_Neighborhoods/](http://www.ci.oshkosh.wi.us/Community_Development/Planning_Services/Oshkosh_Neighborhoods/)  
(920) 236-5059

215 Church Ave., Room 204, Oshkosh, WI

Funding for homebuyers looking to purchase a home in participating neighborhoods.

**Truck 'N Junk**

[www.trucknjunk.com](http://www.trucknjunk.com) • (920) 858-1455

Recycles and disposes clutter.

**Winnebago County – Tri-County Recycling**

[www.recyclemoretricity.org/recycling-guide](http://www.recyclemoretricity.org/recycling-guide)  
(920) 232-1800

Winnebago County waste / recycling guidelines and information.

**WIHousingSearch.org**

[www.wihousingsearch.org](http://www.wihousingsearch.org) • (877) 428-8844

Helps search for up to date home & apartment rentals.  
Listing of home buyer resource.

**HOUSING****ADULT FAMILY HOMES**

See chart on page 74.

**COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF)**

See chart on pages 76 - 78.

**INDEPENDENT LIVING APARTMENTS**

See chart on pages 79 - 82.

**RESIDENTIAL CARE APARTMENT COMPLEXES (RCAC)**

See chart on page 73.

**Wisconsin Department of Health Services Wisconsin Assisted Living Directories**

[www.dhswisconsin.gov/guide/assisted-living.htm](http://www.dhswisconsin.gov/guide/assisted-living.htm)

Online Wisconsin adult day care programs, adult family homes (AFH), community based residential facilities (CBRF), and residential care apartment complexes (RCAC) listings.

**HOUSING QUESTIONS TO ASK**

- Is there an entrance fee? If yes, is it reimbursed when I move out?
- What determines the monthly fee and how often can it be raised?
- How much notice do I have to give if I leave?
- What is included in the monthly rate?
- Do I have a private bathroom?
- What are the costs for additional services or meals, private room, telephone, etc?
- What is the meal plan and are meals provided?
- Do you accommodate special diets?
- Are pets allowed?
- Is there awake staff overnight?
- Is there an emergency response system?
- Does the facility have an Emergency Preparedness Plan (power outage, fire, etc.)
- May outside services come in to help me?
- Is there a nurse on call 24 hours a day?
- What is the ratio of staff to residents?
- Is the facility at maximum capacity?
- What are the policies regarding visitors?
- Is there transportation available if I have a doctor appointment? What is the cost?
- Do you have parking or garage for a vehicle?
- If I have to be hospitalized for a period of time, what happens to my apartment or room?
- What personal possessions may I bring?
- Has the facility had any citations?
- What happens when my money runs out?
- Is the facility accessible?
- Does the facility have an emergency power back-up?



## HOUSING DEFINITIONS

### Independent Living Apartment

- Multi-unit dwellings specifically for older and/or disabled residents capable of managing their own lives.
- Costs range from subsidized apartments for low income individuals to expensive condominium style units.
- Some complexes may have recreation rooms, activities, transportation services and/or a mealsite.
- These facilities have minimal health services.
- Some may charge entrance fees.

### Residential Care Apartment Complex (RCAC)

- Apartment-type units with their own kitchen, bathroom, living and sleeping areas.
- Residents are somewhat independent, usually needing some degree of help with daily living activities. Through the facility, a resident can obtain up to 28 hours of assistance/week. Emergency assistance is available.
- Social and recreational activities as well as meals available. Ask what services are included in the monthly rate and what services require additional payment.
- RCAC facilities that are registered with the state accept private pay only.
- If the facility is certified with the state, they may be able to accept funding if it is available and the resident is eligible. The RCAC manager can answer financial questions.

### Community Based Residential Facility (CBRF)

- Group home setting consisting of 5-21+ beds. Can be single or double occupancy rooms, usually with a halfbath.
- Common dining and living areas.
- Facilities are licensed by the state and classified according to size and the population served.
- Required to provide assistance with bathing, dressing, grooming, medications, referral services.
- Many facilities offer additional service packages for increased rates.
- Scheduled in-home and community activities, transportation for errands, etc.
- Payment for these facilities are generally private pay. Long term support funding is available to help with costs. The CBRF manager can answer questions regarding financial matters.

### Skilled Nursing Facility (Nursing Home)

- Health care facility that provides nursing services 24 hours a day.
- Persons needing extensive supervision, those with complex health plans, residents needing rehabilitative services (occupational, physical or speech therapy) or those who do not have supportive living services available are residents who would benefit from nursing home care.
- Costs vary according to the services and the level of care provided.
- The daily rate should include room and board, activities, social services and nursing care.
- Therapy, medications, dental care, foot care and personal items are typically not included in the daily rate.
- Nursing homes have admission agreements that include information about the daily rate, policies regarding transfers and discharges, policies regarding the handling of residents funds and the rights and responsibilities of the residents.
- Nursing homes are licensed and surveyed by state and federal regulators.
- There are a variety of ways to pay for nursing home costs:
  - Medicare pays for limited nursing home stays as long as it meets their requirements.
  - Long term care or supplemental insurance may pay for some stays.
  - Medical Assistance may cover unlimited stays once financial criteria is met.
  - Private pay or veterans benefits may also be used.

The nursing home administrator and/or social worker can answer questions regarding financial matters.

**Contact the ADRC for further information.**

## HOME CARE SERVICES – NON MEDICAL

H = Housekeeping MA = Medical Assistance MP = Meal Preparation MR = Medication Reminders  
PC = Personal Care RC = Respite Care/Companion S = Shopping

	H	MA	MP	MR	PC	RC	S
<b>ACG Home Cares LLC</b> 920-203-2455 • <a href="http://www.acghomecaresllc.com">www.acghomecaresllc.com</a>	•		•	•	•	•	•
<b>Almost Family</b> Oshkosh: 920-922-8098 • Neenah/Menasha: 920-729-6165 <a href="http://lhcgroupp.com">lhcgroupp.com</a>	•	•	•	•	•	•	•
<b>A-Z Home Improvement</b> 920-233-5400 • <a href="http://Azhomeimprovementinc.com">Azhomeimprovementinc.com</a>	•						
<b>Brightstar Care - Neenah/Menasha</b> 920-882-7277 • <a href="http://www.brightstarcare.com/appleton">www.brightstarcare.com/appleton</a>	•		•	•	•	•	•
<b>Brightstar Care - Oshkosh/Omro</b> 920-808-2020 • <a href="http://www.brightstarcare.com/oshkosh-fond-du-lac">www.brightstarcare.com/oshkosh-fond-du-lac</a>	•		•	•	•	•	•
<b>Christian Servants Home Care, LLC</b> 920-378-9522 • <a href="http://www.christianservantshomecare.com">www.christianservantshomecare.com</a>	•		•	•	•	•	•
<b>Clarity Care, Inc.</b> 920-236-6560 • <a href="http://www.claritycare.org">www.claritycare.org</a>	•	•	•	•	•	•	•
<b>Cleaning for a Reason Foundation (for women undergoing chemotherapy)</b> 877-337-3348 • <a href="http://www.cleaningforareason.org">www.cleaningforareason.org</a>	•						
<b>Conquer Your Clutter Organizing, LLC</b> 920-915-2233 • <a href="http://www.conqueryourclutterorganizing.com">www.conqueryourclutterorganizing.com</a>	Organizing						
<b>Endearment Unlimited</b> 608-807-0408 • <a href="http://www.endearmentunlimited.com">www.endearmentunlimited.com</a>	•	•	•	•	•	•	•
<b>Evergreen at Home - Home Care</b> 920-237-2155 • <a href="http://www.evergreenoshkosh.com">www.evergreenoshkosh.com</a>	•		•	•	•	•	•
<b>Good People - Live in Caregivers only 24/7</b> 414-759-7482 • 800-608-8003 • <a href="http://www.goodpeople.us">www.goodpeople.us</a>	•		•	•	•	•	•
<b>Helping Hands Caregivers</b> 920-217-2961 • <a href="http://www.helpinghandswi.com">www.helpinghandswi.com</a>	•	•	•	•	•	•	•
<b>HomeAid Health Care</b> 920-637-4486 • <a href="http://www.homeaidhealthcare.com">www.homeaidhealthcare.com</a>	•		•	•	•	•	•
<b>Home Care Assistance</b> 920-372-2273 • <a href="http://www.homecareassistanceoshkosh.com">www.homecareassistanceoshkosh.com</a>	•		•	•	•	•	•
<b>Home Helpers</b> 920-722-2273 • <a href="http://www.homehelpershomecare.com/appletonwi/home">www.homehelpershomecare.com/appletonwi/home</a>	•		•	•	•	•	•
<b>Home Instead</b> 920-997-0118 • <a href="http://www.homeinstead.com">www.homeinstead.com</a>	•		•	•	•	•	•
<b>Integrated Care and Cleaning</b> 920-574-2272	•		•	•	•	•	•

## HOME CARE SERVICES – NON MEDICAL (CONTINUED)

H = Housekeeping MA = Medical Assistance MP = Meal Preparation MR = Medication Reminders  
PC = Personal Care RC = Respite Care/Companion S = Shopping

	H	MA	MP	MR	PC	RC	S
<b>Interim Healthcare of the Fox Cities</b> 920-944-8945 • <a href="http://www.interimhealthcare.com/foxcities">www.interimhealthcare.com/foxcities</a>	•		•	•	•	•	•
<b>In Its Place Organizing Services</b> 920-419-1828 • <a href="http://www.initsplaceorganizer.com">www.initsplaceorganizer.com</a>	Organizing & Downsizing						
<b>Lori Knapp, Inc. - Home Care</b> 920-907-0949 • <a href="http://www.loriknappcares.com">www.loriknappcares.com</a>	•		•	•	•	•	•
<b>Pasoua Home Care, LLC</b> 920-358-7902 • <a href="http://www.pasouahomecare.com">www.pasouahomecare.com</a>	•	•	•	•	•		
<b>Preferred Home Health Care, Inc.</b> 920-725-1116 • <a href="http://www.phhcare.com">www.phhcare.com</a>	•	•	•	•	•	•	
<b>Quality Home Care of Oshkosh, LLC</b> 920-230-3553 • <a href="http://www.qualityhomecareoshkosh.com">www.qualityhomecareoshkosh.com</a>	•		•	•	•	•	•
<b>Right at Home In Home Care &amp; Assistance - Neenah/Menasha</b> 920-257-4667 • <a href="http://www.rightathome.net/appleton">www.rightathome.net/appleton</a>	•		•	•	•	•	•
<b>Senior Helpers</b> 920-749-9700 • <a href="http://www.seniorhelpers.com/wi/appleton">www.seniorhelpers.com/wi/appleton</a>	•		•	•	•	•	•
<b>St. Paul Elder Services, Inc. - St. Paul at Home</b> 920-766-6020 Ext. 189 • <a href="http://www.stpaulelders.org">www.stpaulelders.org</a>	•		•	•	•	•	•
<b>Stay at HomeCare</b> 920-989-0157 • <a href="http://www.stay-at-homecare.com">www.stay-at-homecare.com</a>	•	•	•	•	•	•	•
<b>Supportive Learning Care</b> 920-267-8200	•		•	•	•	•	•
<b>Synergy HomeCare</b> 920-843-1700 • <a href="http://www.synergyhomecare.com">www.synergyhomecare.com</a>	•		•	•	•	•	•
<b>Thao Enterprises, Inc - Tongxeng Personal Home Care, LLC</b> 920-734-1702 • <a href="http://www.tongxenghomecare.com">www.tongxenghomecare.com</a>	•	•	•	•	•		•
<b>Valley VNA Senior Care - In Home Care</b> 920-727-5555 • 866-930-8862 • <a href="http://www.valleyvna.org">www.valleyvna.org</a>	•		•	•	•	•	•
<b>Visiting Angels</b> 920-312-7000 • <a href="http://www.visitingangels.com/oshkosh">www.visitingangels.com/oshkosh</a>	•		•	•	•	•	•
<b>Wisconsin Home Health Care, Inc.</b> 920-288-0661 • <a href="http://www.whhcllc.com">www.whhcllc.com</a>		•			•		

## HOME CARE SERVICES – MEDICAL & HOSPICE

	Hospice	Skilled	Rehab	Specialty Services
<b>Ascension at Home</b> 866-236-8500 • www.ascensionathome.com	•	•	•	
<b>Almost Family</b> Neenah/Menasha: 920-729-6165 Oshkosh: 920-922-8098 • lhgroup.com		•	•	
<b>Amedisys Home Health</b> 920-497-1234 • www.amedisys.com		•	•	Behavioral-dementia in home
<b>Amedisys Home Health - AseraCare Hospice</b> 920-339-9065 • www.amedisys.com/aseracare-hospice	•			
<b>Aurora at Home</b> 920-288-5100 • 800-862-2201 www.aurorahealthcare.org/services/home-care	•	•	•	
<b>Aveanna Health Care</b> 715-258-2130 • www.aveanna.com		•	•	Private Duty Nursing
<b>Brightstar Care - Neenah/Menasha</b> 920-882-7277 • www.brightstarcare.com/appleton		•		
<b>Brightstar Care - Oshkosh/Omro</b> 920-808-2020 • www.brightstarcare.com/oshkosh-fond-du-lac		•		
<b>Compassus - Neenah</b> 888-806-6539 • www.compassus.com	•			
<b>Evergreen at Home - Home Health</b> 844-654-7600 • www.evergreenoshkosh.com		•	•	Whirlpool Bathing
<b>Fox Rehabilitation</b> 920-322-0447 • www.foxrehab.org			•	
<b>Generations Hospice, Inc.</b> 920-922-0134 • www.generationshomeandhospice.com	•			
<b>Heartland Home Care &amp; Hospice</b> 866-216-5708 • www.heartlandhospice.com	•	•	•	Wound care
<b>Marquardt Home Health &amp; Hospice</b> 844-206-4930 • www.marquardtathome.org	•	•	•	
<b>Moments Hospice of Appleton</b> 920-212-8533 • www.momentshospice.com/appleton	•			
<b>Nurse Practitioner Health Services, LLC</b> 920-840-8524 • www.np-health-services.com		•		In Home primary & preventative care by a certified Nurse Practitioner
<b>Preferred Home Health Care, Inc.</b> 920-725-1116 • www.phhcare.com		•		
<b>PRN Home Health and Therapy</b> 920-830-9911 • www.prncares.com		•	•	Wound, Lymphedema, Big & Loud Therapy
<b>SSM Health at Home and Hospice Hope</b> 920-923-7950 • 800-236-4156 • www.ssmhealth.com	•	•	•	

## HOME CARE SERVICES – MEDICAL & HOSPICE (CONTINUED)

	Hospice	Skilled	Rehab	Specialty Services
<b>St. Croix Hospice</b> 920-933-6040 • <a href="http://www.stcroixhospice.com/fond-du-lac-wi">www.stcroixhospice.com/fond-du-lac-wi</a>	•			Music, Pet, Massage Therapy
<b>St. Paul Elder Services, Inc. - St. Paul Hospice</b> 920-766-6020 • <a href="http://www.stpaulelders.org">www.stpaulelders.org</a>	•			
<b>ThedaCare at Home - Hospice of Cherry Meadows</b> 920-454-6859 • <a href="http://www.thedacare.org">www.thedacare.org</a>	•	•		10 Bed Residential Facility
<b>ThedaCare at Home &amp; ThedaCare Hospice</b> 920-969-0919 • 800-984-5554 • <a href="http://www.thedacare.org">www.thedacare.org</a>	•	•	•	
<b>Valley VNA Senior Care - In Home Care</b> 920-727-5555 • 866-930-8862 • <a href="http://www.valleyvna.org">www.valleyvna.org</a>		•		

## HOUSING – RESIDENTIAL CARE APARTMENT COMPLEXES (RCAC)

	# Apts	Certified	Registered	Pet Friendly
<b>Eden Senior Care - Bella Vista</b> 631 Hazel St. Oshkosh, WI • 920-233-6667 • <a href="http://www.bellavistaofeden.com">www.bellavistaofeden.com</a>	96	•		•
<b>Evergreen Retirement Community - Garden Place</b> 1130 N. Westfield St. Oshkosh, WI 920-237-2122 • <a href="http://www.evergreenoshkosh.com">www.evergreenoshkosh.com</a>	20		•	Visits Only
<b>Heritage Senior Living - Aspire Senior Living</b> 150 Aspire Ln., Oshkosh, WI 920-891-7077 • <a href="https://heritagesenior.com/oshkosh">https://heritagesenior.com/oshkosh</a>	17	•	•	•
<b>Ivy Lane, LLC - Emerald Ridge Assisted Living</b> 130 Byrd Ave. Neenah, WI • 920-722-5100	45	•		
<b>Miravida Living - Gabriel's Villa</b> 215 N. Westfield St. Oshkosh, WI 920-651-8600 • <a href="http://www.miravidaliving.com">www.miravidaliving.com</a>	40 5 Respite		•	Visits Only
<b>Senior Lifestyles, LLC - Island Shores</b> 131 E. North Water St. Neenah, WI 920-725-7110 • <a href="http://www.seniorlifestyle.com">www.seniorlifestyle.com</a>	101	•		•
<b>Thedacare, Inc. - Heritage Assisted Living</b> 2600 S. Heritage Woods Dr. Appleton, WI 920-738-3000 • <a href="https://thedacare.org/services/senior-living/the-heritage/">https://thedacare.org/services/senior-living/the-heritage/</a>	137		•	
<b>Touchmark Living Centers - Touchmark on W. Prospect</b> 2601 Touchmark Dr. Appleton, WI 920-832-9100 • <a href="http://www.touchmark.com">www.touchmark.com</a>	76		•	•
<b>Valley VNA Senior Care - Alexandrite Manor Senior Apartments</b> 1537 Lyon Dr. Neenah, WI 920-727-5544 • <a href="http://www.valleyvna.org">www.valleyvna.org</a>	32		•	Visits Only

Visit [www.dhs.wisconsin.gov/guide/provider-search.htm](http://www.dhs.wisconsin.gov/guide/provider-search.htm) for current information

## HOUSING – ADULT FAMILY HOMES

ELD = Elderly      DA = Dementia/Alzheimer's      DD = Developmentally Disabled  
 TBI = Traumatic Brain Injury      PD = Physically Disabled      ED/MI = Emotionally Disturbed/Mental Illness

	# Beds	ELD	DA	DD	PD	TBI	ED/MI
<b>Clarity Care, Inc. - Multiple Locations</b> 424 Washington Ave., Oshkosh, WI 920-236-6560 • www.claritycare.org		•	•	•	•	•	•
<b>Connie Home, LLC - Multiple Locations</b> 920-479-1401		•	•	•	•	•	•
<b>Covey - Multiple Locations</b> 920-424-4071 • www.covey.org				•	•		
<b>Empowerment Living Services - Multiple Listings</b> 333 N. Commercial St., Ste 300, Neenah, WI 920-558-4504 • www.empowermentlivingservices.com				•	•	•	•
<b>Harbor Hope, Inc. - Harbor Hope</b> 908 Baldwin St., Neenah, WI 920-969-9210	4 Male			•			
<b>Karen's Adult Family Home &amp; Respite</b> 807 E. Nevada Ave., Oshkosh, WI 920-231-5061	4	•	•	•		•	•
<b>MAGi Support Services - Multiple Locations</b> 404 N. Main St., Ste. 801 Oshkosh, WI 920-231-5061				•	•	•	
<b>Nobility Reigns - Todd's Adult Family Home</b> 516 Washington Ave., Oshkosh, WI 920-363-0250 • www.nobility-reigns.com	4	•		•		•	•
<b>Productive Living Systems, Inc. - Multiple Locations</b> 619 Lynndale Dr., Appleton, WI 920-738-5393 • www.plsjobs.net				•		•	•
<b>Robinson Adult Family Home</b> 1077 Harold Dr., Menasha, WI 920-832-8727	4			•			
<b>VistaCare - Multiple Locations</b> 920-889-4719 • www.vistacare.org		•	•	•	•	•	•

Visit [www.dhs.wisconsin.gov/guide/provider-search.htm](http://www.dhs.wisconsin.gov/guide/provider-search.htm) for current information

## HOME EMERGENCY/MEDICAL RESPONSE SYSTEMS

	Personal Response Service	Medication Monitoring	Home Monitoring	Health Monitoring	GPS	Fall Alert
<b>Alert 1</b> 800-693-5433 • www.alert-1.com	•	•			•	•
<b>Angel Sense</b> 646-770-2950 • www.angelsense.com					•	
<b>Best Buy Health</b> 888-557-4462 • www.healthcare.bestbuy.com	•	•		•	•	•
<b>Comfort Keepers - Safety Choice Program</b> 920-922-1779 • www.comfortkeepers.com	•	•		•	•	•
<b>Evergreen - First Call Emergency Response System</b> 920-237-2155 • www.evergreenoshkosh.com/at-home-care	•					
<b>Home Helpers - Direct Link</b> 920-722-2273 • www.homehelpershomecare.com	•	•		•	•	•
<b>LifeFone</b> 800-882-2280 • www.lifefone.com	•	•		•	•	•
<b>Lively</b> 866-359-5606 • lively.com	•	•	•	•	•	•
<b>Night Owl</b> 877-559-1642 • www.nosllc.com	•	•	•		•	•
<b>Philips Lifeline</b> 855-681-5351 • www.lifeline.philips.com	•	•			•	•
<b>Valued Relationships Inc. (VRI)</b> 800-860-4230 • www.vricares.com	•	•		•	•	•

**Do Not Resuscitate (DNR):** A DNR order directs first responders, EMT's and medical professionals not to attempt cardiopulmonary resuscitation (CPR) on an individual if they have a cardiac or respiratory arrest. A doctor has to write a DNR order and the individual needs to wear a bracelet indicating this wish. <https://www.dhs.wisconsin.gov/ems/dnr.htm> or (608) 266-1568.

**Project Lifesaver:** Is a radio tracking system designed to locate an individual who has a diagnosis that may cause them to wander (i.e. Dementia, Autism or Down Syndrome). The individual wears a transmitter on their ankle. Available throughout all of Winnebago County. <https://oshkoshpd.com/ProjectLifesaver/> or (920) 236-5757

**File of Life:** Is a way for emergency medical response teams to understand an individual's name, date of birth, allergies, medical history, emergency contact person etc. This packet is to be put on an individual's refrigerator. Call the ADRC at (877) 886-2372 or email [adrc@co.winnebago.wi.us](mailto:adrc@co.winnebago.wi.us). This is free of charge.

## HOUSING – COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF)

ELD = Elderly      DA = Dementia/Alzheimer's      DD = Developmentally Disabled  
 PD = Physically Disabled      TBI = Traumatic Brain Injury      ED = Emotionally Disturbed/ Mental Illness  
 TI = Terminally Ill      A/D = Alcohol & Drug

	# Beds	ELD	DA	DD	PD	TBI	ED	TI	A/D
<b>Alten Haus, LLC - Alten Haus Traditions</b> 1091 Jacobsen Rd., Neenah, WI 920-470-9040 • www.ah-assistedliving.com	15	•	•	•					
<b>Alten Haus, LLC</b> 625 & 635 Bondow Dr., Neenah, WI • 920-470-9040	10-12	•	•						
<b>American Grand</b> 900 Meadow Lane, Neenah, WI 920-585-6985 • www.americangrand.com	72	•	•	•	•	•	•	•	
<b>ANEW Choice Care, Inc. I &amp; II</b> 1255 & 1265 Depere St., Menasha, WI 920-955-3131 • www.HeartwoodSeniorLiving.com	6	•	•	•	•	•	•	•	
<b>Azura Memory Care of Oshkosh</b> 2220 Brookview Ct., Oshkosh, WI 920-426-9900 • www.azuramemory.com	18	•	•						
<b>Bethel Assisted Living - Menasha</b> 1645 - 1670 Century Oaks Court, Menasha, WI • 920-903-8228 bethel-assistedliving.com	8	•	•	•	•	•	•	•	
<b>Brookeview Assisted Living, LLC - Eastbrooke &amp; Westbrooke</b> 3504 & 3508 W. 20th Ave., Oshkosh, WI • 920-232-9002	25	•	•						
<b>Care Partners Assisted Living, LLC - Care Partners I &amp; II</b> 234 S. 5th St. Winneconne, WI 920-582-4662 • www.carepartners-countryterrace.com	8-15	•	•	•	•			•	
<b>Care Partners Assisted Living, LLC - Care Partners Fox Crossing</b> 1750 Irish Rd., Neenah, WI 920-486-3316 • www.carepartners-countryterrace.com	56	•	•		•			•	
<b>Clarity Care, Inc. - Multiple Locations</b> 424 Washington Ave., Oshkosh, WI 920-236-6560 • www.claritycare.org	64	•	•	•	•	•	•		
<b>CopperStone Assisted Living</b> 751 Deerwood Ave., Neenah, WI 920-550-1258 • www.copperstoneassistedliving.com	60	•	•		•	•		•	
<b>Country Villa Assisted Living</b> 1900 Huckleberry Ave., Omro, WI 920-685-0607 • www.cvassistedliving.com	38	•	•	•	•	•	•	•	
<b>Covey Respite House</b> 1325 Eastman St., Oshkosh, WI 920-424-4071 • www.covey.org	8			•	•				
<b>CRL Senior Living - Centennial Inn</b> 1628 N. Main Street, Oshkosh, WI • 920-236-9360	18	•	•		•		•	•	



## HOUSING – CBRF (CONTINUED)

ELD = Elderly      DA = Dementia/Alzheimer's      DD = Developmentally Disabled  
 PD = Physically Disabled      TBI = Traumatic Brain Injury      ED = Emotionally Disturbed/ Mental Illness  
 TI = Terminally Ill      A/D = Alcohol & Drug

	# Beds	ELD	DA	DD	PD	TBI	ED	TI	A/D
<b>Eden Senior Care - Bella Vista Manor</b> 631 Hazel Street, Oshkosh, WI 920-233-6667 • www.bellavistaofeden.com	36	•	•		•		•		
<b>Eden Senior Care - Lakeshore Manor</b> 711 Bayshore Dr., Oshkosh, WI 920-426-2670 • www.lakeshoreofeden.com	53	•	•		•	•		•	
<b>Encore Senior Living - The Courtyard at Oshkosh</b> 3851 Jackson St., Oshkosh, WI • 920-969-8020 www.thecourtyardatoshkosh.com	67	•	•		•			•	
<b>Evergreen Retirement Community - Sharehaven Home</b> 1095 N. Westfield St., Oshkosh, WI 920-233-2340 • www.evergreenoshkosh.com	20		•						
<b>Evergreen Retirement Community - Garden Heights/Manorview</b> 1130 N. Westfield St. Oshkosh, WI 920-233-2340 • www.evergreenoshkosh.com	40	•	•						
<b>Good Life Assisted Living, Inc. - Arborview Manor</b> 1520 Arboretum Dr., Oshkosh, WI 920-231-7900 • www.thegoodlife.care	36	•	•		•	•		•	
<b>Good Life Assisted Living, Inc. - Oakwood Manor</b> 2675 Omro Road, Oshkosh, WI 920-231-7900 • www.thegoodlife.care	22	•	•		•	•			
<b>Good Life Assisted Living, Inc. - Webster Manor</b> 515 S. Webster Ave., Omro, WI 920-231-7900 • www.thegoodlife.care	20	•	•	•	•			•	
<b>Heritage Senior Living - Aspire Senior Living</b> 150 Aspire Ln., Oshkosh, WI 920-315-8102 • https://heritagesenior.com/oshkosh	66	•	•						
<b>Lakepoint Villa Assisted Living</b> 190 Lake Pointe Dr., Oshkosh, WI 920-232-8686 • www.lakepointevilla.com	20	•	•		•				
<b>Matthews Senior Housing LLC - Matthews of Irish Road</b> 1760 Irish Road, Neenah, WI 920-727-3898 • www.matthewsseniorliving.com	20	•	•		•		•	•	
<b>Matthews Senior Housing, LLC - Matthews of Neenah I &amp; II</b> 970 W. American Dr., Neenah, WI • 920-886-0491 990 W. American Dr., Neenah, WI • 920-886-3982 www.matthewsseniorliving.com	16 & 20	•	•		•		•	•	
<b>Mayberry Manor LLC - Mayberry Manor of Oshkosh</b> 3539 Witzel Ave., Oshkosh, WI 920-267-3535 • www.mayberrymanorcare.com	8	•	•		•	•	•	•	

## HOUSING – CBRF (CONTINUED)

ELD = Elderly      DA = Dementia/Alzheimer's      DD = Developmentally Disabled  
 PD = Physically Disabled      TBI = Traumatic Brain Injury      ED = Emotionally Disturbed/ Mental Illness  
 TI = Terminally Ill      A/D = Alcohol & Drug

	# Beds	ELD	DA	DD	PD	TBI	ED	TI	A/D
<b>Miravida Living - Elijah's Place</b> 1551 Southland Ave., Oshkosh, WI 920-235-5599 • www.miravidaliving.com	12		•						
<b>Mission Living - The Residence at Oshkosh I, II &amp; III</b> 1018 & 1110 W. Murdock St. & 1816 Vinland St., Oshkosh, WI 920-385-0570 • www.theresidenceatoshkosh.com	28-43	•	•					•	
<b>Nova Counseling Services, Inc. - Terra Halfway House</b> 3240 Jackson St., Oshkosh, WI 920-231-0143 • www.novaoshkosh.com	50								•
<b>Oakridge Gardens Nursing Center - Gardenview, Inc.</b> 1712 Midway Rd., Menasha, WI 920-733-4305 • www.oakridgegardens.com	15	•	•						
<b>Parkside Senior Living</b> 2330 Bruce St., Neenah, WI 920-727-1120 • www.parksideseniorliving.net	20	•	•	•					
<b>Pnuma LLC - Pnuma 3</b> 1955 County Rd. A, Neenah, WI • 920-727-4827	6			•			•		
<b>Prairie Home Assisted Living, LLC - I, II, III</b> 1459 - 1463 Kenwood Dr., Menasha, WI 920-969-0526 Ext. 0 • www.prairiehomeassistedliving.com	15-20	•	•	•	•	•		•	
<b>Productive Living Systems, Inc. - Coral House</b> 675 Planeview Dr., Oshkosh, WI 920-738-5393 • www.plsjobs.com	8			•		•	•		
<b>Rehabilitation House Inc - Bletzinger House</b> 107 Professional Plaza, Neenah, WI 920-725-2271 • www.bletzingerhouse.com	14						•		•
<b>Thedacare, Inc. - Heritage Assisted Living</b> 2600 S. Heritage Woods Dr., Appleton, WI • 920-738-3000 <a href="https://thedacare.org/services/senior-living/the-heritage/">https://thedacare.org/services/senior-living/the-heritage/</a>	20	•	•						
<b>Touchmark on West Prospect</b> 2601 Touchmark Dr., Appleton, WI 920-710-1381 • www.touchmark.com	50	•	•						
<b>Valley VNA Senior Care</b> 1533 Lyon Dr., Neenah, WI • 920-727-5544 • www.valleyvna.org	64	•	•		•			•	

Visit [www.dhs.wisconsin.gov/guide/provider-search.htm](http://www.dhs.wisconsin.gov/guide/provider-search.htm) for current information

## HOUSING – INDEPENDENT LIVING APARTMENTS

	# of Apartments, Rooms, Duplexes	Family	Admission Age/ Elderly	Disabled	Housing Assistance	Pet Friendly
<b>ACC Management Group, Inc - Cabrini School Lofts</b> 619 Merritt Ave., Oshkosh, WI • 920-410-0876 www.accmanagementgroup.com	33		55	•	•	•
<b>ACC Management Group, Inc - Camelot Court</b> 515 - 540 Camelot Court, Oshkosh, WI • 920-237-0795 www.accmanagementgroup.com	40	•		•	•	
<b>ACC Management Group, Inc - Fairway Meadows</b> 1721 - 1727 & 1705 - 1715 Maricopa Dr., Oshkosh, WI 920-729-6336 • www.accmanagementgroup.com	21	•		•	•	
<b>ACC Management Group, Inc - Fireside Commons</b> 115 Professional Plaza, Neenah, WI • 920-722-2242 www.accmanagementgroup.com	61		62	•	•	•
<b>ACC Management Group, Inc - Fireside Commons - Fox Meadows I</b> www.accmanagementgroup.com	8	•		•	•	
<b>ACC Management Group, Inc - Fireside Commons - Fox Meadows II</b> 374 - 386 Stanley Ct., Neenah, WI • 920-722-2242 www.accmanagementgroup.com	7	•		•	•	
<b>ACC Management Group, Inc - Hearthside Commons</b> 210 Haylett St Neenah WI • 920-725-8816 www.accmanagementgroup.com	60		62	•	•	•
<b>ACC Management Group, Inc - Lakeside Commons</b> 37 Tayco St Menasha WI • 920-729-6336 www.accmanagementgroup.com	37		62	•	•	
<b>ACC Management Group, Inc - Maple Meadows I</b> www.accmanagementgroup.com	8	•		•	•	
<b>ACC Management Group, Inc - Maple Meadows II</b> www.accmanagementgroup.com	8	•		•	•	
<b>ACC Management Group, Inc - Menasha Woods</b> 1810 Chain Dr Menasha WI • 920-722-9136 www.accmanagementgroup.com	40	•		•	•	
<b>ACC Management Group, Inc - Neenah Court Apartments</b> 2112 Marathon Ave Neenah WI • 920-722-9136 www.accmanagementgroup.com	24	•		•	•	
<b>ACC Management Group, Inc - The Rivers Senior Living</b> 455 & 475 Marion Rd., Oshkosh, WI • 920-252-5298 www.accmanagementgroup.com	100		55	•	•	•
<b>ACC Management Group, Inc - Woodland Meadows</b> 1400 - 1426 & 1500 - 1504 Lucerne Dr Menasha WI 920-729-6336 • www.accmanagementgroup.com	22	•		•	•	
<b>Clarity Care, Inc. - Heritage Court</b> 600 W. Packer Ave., Oshkosh, WI 920-236-6540 • www.claritycare.org/heritage-court	69		55	•	•	

## HOUSING – INDEPENDENT LIVING APARTMENTS (CONTINUED)

	# of Apartments, Rooms, Duplexes	Family	Admission Age/ Elderly	Disabled	Housing Assistance	Pet Friendly
<b>Eden Senior Care - Bella Vista</b> 631 Hazel St., Oshkosh, WI • 920-233-6667	140		55	•		•
<b>Elizabeth Court Apartments</b> 936 6th St., Menasha, WI • 920-729-9253 www.elizabethcourtaprts.com	60		62	•	•	•
<b>Evergreen Communities</b> 1130 N. Westfield St. Oshkosh, WI 920-237-2122 • www.evergreenoshkosh.com	157		55	•		•
<b>Evergreen - Linden Oaks</b> 908 Linden Oaks Lane, Oshkosh, WI • 920-237-2128 www.lindenoaksoshkosh.com	40		55	•		•
<b>Fox Valley Meadows</b> 300 Schindler Place, Apt. 103, Menasha, WI • 920-830-3361	60	•		•	•	•
<b>Gilead Apartments I, II &amp; III</b> Oshkosh, WI • 920-379-1266	15, 9, 6			Persistent Mental Illness	•	•
<b>Good Life Assisted Living, Inc - Webster Manor Independent Apartments</b> 525 S. Webster Ave., Omro, WI • 920-231-7900	12			•		•
<b>Henrietta Foundation - Henrietta Apartments</b> 5300 Ann St., Larsen, WI • 920-836-2200	10		55	•		•
<b>Heritage Senior Living - Aspire Senior Living</b> 150 Aspire Ln., Oshkosh, WI 920-315-9196 • https://heritagesenior.com/oshkosh	50		55	•		•
<b>Herman &amp; Kittle Properties, Inc. - Jackson Square Apartments</b> 2490 Jackson St., Oshkosh, WI 920-303-0877 • www.apartmentsinoshkosh.com	54	•		•	•	•
<b>JoMar of Zion Apartments</b> 521 W. 16th Ave., Oshkosh, WI • 920-379-1266	15		62	•	•	•
<b>Lakefront Manor &amp; Villas Senior Apartments</b> 680 Oak St., Oshkosh, WI • 920-231-6550 www.lakefrontmanorvillas.com	66		55	•	•	•
<b>Lighthouse Landings</b> 120 Byrd Ave. Neenah, WI • 920-886-7550 www.greystonerents.com/communities/lighthouse-landings	52		55	•	•	•
<b>Mercy Housing - Assisi Homes of Neenah</b> 210 Byrd Ave., Neenah, WI • 920-729-1771 • www.mercyhousing.org	38		62	•	•	•
<b>Meridian Group - Glynn Park</b> 1255 W. 18th Ave., Oshkosh, WI • 920-231-7701 www.meridiangroupinc.net	66		55	•	•	•

## HOUSING – INDEPENDENT LIVING APARTMENTS (CONTINUED)

	# of Apartments, Rooms, Duplexes	Family	Admission Age/ Elderly	Disabled	Housing Assistance	Pet Friendly
<b>Midwest Realty Management - Briarwood Cottages of Menasha</b> 1700 Midway Place, Menasha, WI 920-725-2885 • www.midwestrents.com	80		55	•		•
<b>Midwest Realty Management - Briarwood Cottages of Oshkosh</b> 1118 W. 20th Ave., Oshkosh, WI 920-232-1474 • www.midwestrents.com	56		55	•		•
<b>Midwest Realty Management - Briarwood of Hunter's Ridge</b> 3161 Elk Ridge Dr., Oshkosh, WI 920-230-6600 • www.midwestrents.com	122		55	•		•
<b>Midwest Realty Management - Havenwood Lake</b> 2520 Witzel Ave., Oshkosh, WI 920-231-6248 • www.midwestrents.com	76		55	•		
<b>Miravida Living - Carmel Residence</b> 220 N. Westfield St., Oshkosh, WI 920-232-5231 • www.miravidaliving.com	73		55	•		•
<b>Miravida Living - Simeanna Apartments</b> 145, 151 & 155 N. Eagle St., Oshkosh, WI 920-232-5230 • www.miravidaliving.com	217		62	Mobility Impaired	•	•
<b>Mission Village of Menasha</b> 1455 Kenwood Dr., Menasha, WI 920-886-8002 • www.missionvillagemenasha.com	66		55	•	•	•
<b>Oshkosh/Winnebago County Housing Authority - Housing Subsidy</b> 600 Merritt Ave., Oshkosh, WI • 920-424-1450	See Chart Next Page					
<b>Primrose Apartments</b> 1316 Primrose Lane, Neenah, WI • 920-729-0672	72	•		•	•	
<b>Rusch Properties - Regency House</b> 10 Main St., Menasha, WI • 920-312-1678	37			•	•	
<b>Thedacare, Inc. - Heritage - In Peabody Community</b> 2600 S. Heritage Woods Dr., Appleton, WI • 920-738-3000	142		55	•		
<b>United Apartments - The Highlands at Mahler Park</b> 1555 Lyon Dr., Neenah, WI • 920-722-3222	191		55	•	•	•
<b>United Apartments - The Highlands at River Crossing</b> 424 Cleveland St., Winneconne, WI • 920-722-3222	39		55	•	•	•
<b>Valley VNA Senior Care - Alexandrite Manor</b> 1537 Lyon Dr., Neenah, WI • 920-727-5544	32		55	•		
<b>Zion Lutheran Apartments</b> 420, 430, 440 N. Sawyer St., Oshkosh, WI • 920-573-6964 www.zionoshkosh.com/apartments	46		55	•		

## HOUSING – INDEPENDENT LIVING APARTMENTS (CONTINUED)

Oshkosh/Winnebago County Housing Authority: Online application: [www.ohawcha.org](http://www.ohawcha.org)

Housing Subsidy • 920-424-1450 • <a href="http://www.ohawcha.org">www.ohawcha.org</a>	# of Apartments, Rooms, Duplexes	Family	Admission Age/Elderly	Disabled	Housing Assistance	Pet Friendly
Court Tower • 100 Court St., Oshkosh, WI	104			•	•	•
Cumberland Court • Oshkosh, WI	72	•			•	•
Fox View Manor • 330 W. Main St., Omro, WI	30		62	•	•	•
Homes, Duplexes, Town homes Various Locations in Oshkosh, Neenah, & Menasha, WI	156	•		•	•	•
Marian Manor • 600 Merritt Ave., Oshkosh, WI	121			•	•	•
Raulf Place Apts. • 530 N. Main St., Oshkosh, WI	104			•	•	•
Riverside Apartments • 101 N. Second St., Winneconne, WI	31		62	•	•	•
Waite Rug Place • 300 E. Custer Ave., Oshkosh, WI	56			•	•	•
Willo Apartments • 202 E. Tennessee Ave., Oshkosh, WI	12			Physically Disabled	•	•

## HOUSING – NURSING HOMES/SKILLED NURSING FACILITY

	# Beds	Dementia	Hospice	Respite	Rehab
Clearview L.T.C. and Rehabilitation - Clearview Brain Injury Center (Dodge County) 198 County DF., Juneau, WI • 920-386-3400 <a href="http://www.co.dodge.gov/government/departments-a-d/clearview">www.co.dodge.gov/government/departments-a-d/clearview</a>	30				•
Edenbrook - Oshkosh 1850 Bowen St. Oshkosh, WI 920-233-4011 • <a href="http://www.edenbrookoshkosh.com">www.edenbrookoshkosh.com</a>	110	•	•	•	•
Evergreen Retirement Community 1130 N. Westfield St., Oshkosh, WI 920-233-2340 • <a href="http://www.evergreenoshkosh.com">www.evergreenoshkosh.com</a>	80	•	•	•	•
Miravida Living - Bethel Home 225 N. Eagle St., Oshkosh, WI 920-235-4653 • <a href="http://www.miravidaliving.com">www.miravidaliving.com</a>	124	•	•	•	•
Miravida Living - Eden Meadows Rehabilitation Suites and Green House Homes 3151 Eden Ct., Oshkosh, WI 920-651-4000 • <a href="http://www.miravidaliving.com">www.miravidaliving.com</a>	50	•	•	•	•
Oakridge Gardens Nursing Center, Inc. 1700 Midway Rd. Menasha, WI 920-739-0111 • <a href="http://www.oakridgegardens.com">www.oakridgegardens.com</a>	108	•	•	•	•

## HOUSING – NURSING HOMES/SKILLED NURSING FACILITY (CONTINUED)

	# Beds	Dementia	Hospice	Respite	Rehab
<b>Omro Care Center</b> 500 Grant St., Omro, WI 920-685-2755 • www.omronursing.com	50		•	•	•
<b>Park View Health Center</b> 725 Butler Ave., Oshkosh, WI 920-420-0971 • www.co.winnebago.wi.us/parkview	168	•	•	•	•
<b>ThedaCare, Inc. - Peabody Manor</b> 2500 S. Heritage Woods Dr., Appleton, WI 920-738-3000	58	•	•	•	•
<b>Wisconsin Veterans Home at King (Waupaca County)</b> N2665 County Rd. QQ, King, WI • 715-258-5586 <a href="http://dva.wi.gov/pages/veteranshomes/veteranshomeking.aspx">dva.wi.gov/pages/veteranshomes/veteranshomeking.aspx</a>	521	•	•	•	•

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## INFORMATION & ASSISTANCE/REFERRAL

### 2-1-1

[www.211wisconsin.org](http://www.211wisconsin.org) • Dial 2-1-1  
Simple access to health and human services resources.

### 5-1-1 Wisconsin Traffic

[www.511wi.gov](http://www.511wi.gov) • Dial 5-1-1  
Road condition report.

### Child Care Resource & Referral, Inc.

[www.ccrfoxvalley.org](http://www.ccrfoxvalley.org) • (920) 886-1211  
Information and materials to help parents evaluate, choose and monitor child care services.

### Coalition of WI Aging Groups

[www.cwag.org](http://www.cwag.org) • (800) 488-2596  
Represents and serves Wisconsin's seniors with the goal to improve quality of life.

#### Elder Financial Empowerment Project

[www.cwag.org](http://www.cwag.org) • (800) 488-2596, ext. 32  
Provides information, advocacy and referrals to elder victims of financial abuse

### Medicare Rights Center – Medicare Interactive

[www.medicareinteractive.org](http://www.medicareinteractive.org) • (800) 333-4114  
Online resource providing Medicare information.

### Narcotics Anonymous Helpline

(866) 635-2254

### National Institute of Mental Health

[www.nimh.nih.gov](http://www.nimh.nih.gov) • (866) 615-6464

### National Multiple Sclerosis Society – Wisconsin MS Chapter

[www.nationalmssociety.org/chapters/WIG](http://www.nationalmssociety.org/chapters/WIG)  
(800) 344-4867

### Substance Abuse and Mental Health Services Administration – National Helpline

[www.samhsa.gov/find-help/national-helpline](http://www.samhsa.gov/find-help/national-helpline)  
(800) 662-4357

### Well Badger Resource Center

[www.wellbadger.org/](http://www.wellbadger.org/)

### Hotline for Women, Children & Families

(800) 642-7837

Information and links to public programs that serve pregnant women and children.

### Wisconsin First Step

(800) 642-7837

Information and referral service for parents of children with special needs, womens health, Health Care and Family services.

### Winnebago County Department of Human Services – Crisis Intervention/Helpline

[www.co.winnebago.wi.us](http://www.co.winnebago.wi.us)  
(920) 233-7707

Provides 24/7 emergency crisis evaluation, brief counseling, information and referral.

### Wisconsin Board on Aging and Long-Term Care – Ombudsman Programs

[longtermcare.wi.gov](http://longtermcare.wi.gov) • (800) 815-0015

Investigates complaints concerning improper treatment of aged/disabled persons receiving long-term care. Advocates for client interests.

### Wisconsin Council on Problem Gambling, Inc. – Referrals to Gamblers Anonymous

[www.wi-problemgamblers.org](http://www.wi-problemgamblers.org) • (800) 426-2535

### Wisconsin Department of Health Services

[www.dhs.wisconsin.gov](http://www.dhs.wisconsin.gov) • (608) 266-1865

Resource info regarding child/youth services, healthcare benefits, home care supports, long-term care, mental health, nutrition, hunger relief, services for developmental disabled and elderly, substance abuse, public health & vital records.

### Wisconsin Office of the Commissioner of Insurance

[oci.wi.gov](http://oci.wi.gov) • (800) 236-8517

Provides current state information regarding state insurance policies. Regulates and enforces Wisconsin insurance laws.

### Wisconsin Poison Center – Poison Control

[www.wisconsinpoison.org](http://www.wisconsinpoison.org) • (800) 222-1222

### Wisconsin State Legislature

[legis.wisconsin.gov](http://legis.wisconsin.gov) • (800) 362-9472

Provides information about state legislative processes, bill histories, etc.



## INTERPRETER & TRANSLATION

### International Languages

[www.itlanguages.com](http://www.itlanguages.com) • (920) 380-0980  
1500 N. Casaloma Dr., Suite 409, Appleton, WI  
Provides interpreters and translation services.

### The Sign Language Group

[www.thesignlanguagegroup.com](http://www.thesignlanguagegroup.com)  
(920) 720-3046  
1478 Kenwood Dr #2., Menasha, WI  
Provides interpreter services and sign language services statewide. Also provides sign language instruction for corporations and individuals.

### United Translators, Inc.

[www.unitedtranslatorsinc.com](http://www.unitedtranslatorsinc.com)  
(877) 968-0040 • (920) 944-8433  
(920) 422-4171  
622 W. Airport Rd., Menasha, WI  
Provides interpreters and translation services.

## LEGAL ASSISTANCE

### AARP - American Association of Retired Persons

[www.aarp.org](http://www.aarp.org) • (888) 687-2277

### Disability Rights Wisconsin

[www.disabilityrightswi.org](http://www.disabilityrightswi.org) • (800) 928-8778  
Advocacy resource for persons with disability issues.

### Greater Wisconsin Agency on Aging Resources, Inc. – GWAAR

[www.gwaar.org](http://www.gwaar.org) • (855) 409-9410  
1414 MacArthur Rd., Suite A, Madison, WI

### Elder Law Center

(608) 243-5670

Legal services and resources to citizens 60+ years with special emphasis on the frail and vulnerable elderly in need of long-term care. Provides most services free of charge.

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[www.azuraliving.com](http://www.azuraliving.com)



**Guardianship Support Center****(855) 409-9410**

A statewide resource for information. Provides legal information, consultation and referrals. Does not provide legal representation.

**Legal Action of Wisconsin**

[www.legalaction.org](http://www.legalaction.org) • (920) 233-6521  
300 Ohio St., Oshkosh, WI

**Elder Rights Project**

Free civil legal service to victims of elder abuse. For WI residents, 60+ victim of a crime and have a civil need related to their victimization.

**Legal Services**

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**Legal Tune Up**

[www.legaltuneup.org](http://www.legaltuneup.org)

On line record access to find out what legal problems can be fixed without lawyer assist: suspended driver's license, eviction records, arrest records and more.

**LegalShield Legal Services**

[www.legalshield.com](http://www.legalshield.com) • (855)932-0910

Affordable access for attorney advice, family law, child custody, contract review, landlord tenant law, wills and estate planning.

**The National Academy of Elder Law Attorneys**

[www.naela.org](http://www.naela.org) • (703) 942-5711

Attorneys who deal with legal issues affecting people as they age and people with disabilities. Features a search engine for locating local attorneys.

**Pro Se Divorce and Mediation Service**

[www.prosedivorce.net](http://www.prosedivorce.net) • (920) 980-7055  
309 High St., Oshkosh, WI

Information on how to prepare and file divorce papers.

**State Bar of WI**

**(800) 362-9082**

**Lawyer Referral and Information Service**

[www.wisbar.org/forPublic/INeedaLawyer/Pages/i-need-a-lawyer.aspx](http://www.wisbar.org/forPublic/INeedaLawyer/Pages/i-need-a-lawyer.aspx)

Provides information consultation and referral services at lower rates.

**Modest Means Program**

[www.wisbar.org/forPublic/INeedaLawyer/Pages/Modest-Means.aspx](http://www.wisbar.org/forPublic/INeedaLawyer/Pages/Modest-Means.aspx)

Legal assist for individuals whose income is too high to qualify for free legal services. Sliding fee.

**State Public Defender**

[www.wispd.org](http://www.wispd.org) • (920) 424-3304  
303 Pearl Ave., Ste. B, Oshkosh, WI

Court ordered legal services to indigent persons charged with crimes

**Winnebago Conflict Resolution Center, Inc.**

[www.mediationwrcrc.org](http://www.mediationwrcrc.org) • (920) 236-4925  
415 Jackson St., Ste. 417, Oshkosh, WI

Mediation service for people in conflict who are willing to listen to each other, negotiate and resolve disputes.

**WI Adoptions Record Search Program**

[dcf.wisconsin.gov/adoption/search](http://dcf.wisconsin.gov/adoption/search)  
(608) 422-6928

**MEDICAL/ADAPTIVE/  
MOBILITY EQUIPMENT****101 Mobility**

[www.appleton.101mobility.com](http://www.appleton.101mobility.com)  
(920) 738-7000

2312 W Nordcale Dr., Appleton, WI

Offers a complete line of mobility and accessibility products and equipment for home and vehicles. Installation and rentals.

**180 Medical**

[www.180medical.com](http://www.180medical.com) • (877) 688-2729

Home delivery of incontinence, ostomy and catheter supplies.

**A & J Mobility**

[www.aandjmobility.com](http://www.aandjmobility.com)  
(920) 632-4882

1330 Mid Valley Dr., DePere, WI

(920) 775-9333

333 W. Washington St., Valders, WI

Wheelchair accessible vehicles and adaptations.

Van rentals available.

**ActivStyle**

[www.activstyle.com](http://www.activstyle.com) • (800) 651-6223

Home delivery of incontinent, urological, ostomy and nutritional supplements.

**ALS Association – Wisconsin Chapter (Lou Gehrig's)**

www.alsawi.org  
(414) 763-2220

Home equipment and assistive devices for loan.

**Apria Healthcare, Inc.**

www.apria.com • (920) 469-4800  
2980 Voyager Dr., Green Bay, WI

Sells or rents home respiratory equipment.

**Arrow Lift**

www.arrowlift.com  
(888) 815-4387 • (920) 325-3994  
411 N. Casaloma Dr., Appleton, WI

Mobility products including stair lifts, elevators and wheelchair platform lifts.

**Ascension – Safe Driver Program**

(920) 738-2681  
N496 Milky Way, Appleton, WI

Provides driver evaluation and training to senior and individuals with disabilities. Offer Clinical Evaluation, Behind-the-Wheel Evaluation, Behind-the-Wheel Training. Vehicle modifications and adaptive equipment needs are evaluated.

**Aurora Health Care –  
Aurora at Home Home Medical Equipment**

(866) 853-3559

Variety of medical equipment for purchase or rental.

**Bach Mobilities, Inc.**

www.bachmobilitiesinc.com  
(800) 828-2224 • (906) 789-9490

Lifts and ramps for the home, vehicles and scooters.

**Bill-Ray Home Mobility**

www.billrayhomemobility.com • (920) 257-4001  
1110 W. Kennedy Ave., Ste. C, Kimberly, WI

Provides assist rails, TV mounts, trapeze, Friendly Bed, med. alert alarms and toilet lift chairs, etc.

**Erickson Mobility**

www.myericksonmobility.com  
(800) 731-7910 • (920) 731-7910  
644 Valley Rd., Menasha, WI

Wheelchairs, scooters, ramps, lifts and other adaptive equipment. Wheelchair and ramp rentals. Vehicle modifications.

**Independence First – Mobility Store**

www.independencefirst.org/resources/equipment-donations • (414) 291-7520  
540 S. 1st St., Milwaukee, WI

Provides a wide variety of quality, refurbished medical and mobility equipment.

**Independent Mobility Plus**

www.themobility.biz • (920) 965-6000  
450 N. Military Rd., Ste. 7, Green Bay, WI

Home medical and mobility equipment.

**J & B Medical Supply**

www.jandbmedical.com • (800) 737-0045

Home delivery of incontinent, urological and diabetic supplies.

**Larsen / Winchester Lions Club**

www.e-clubhouse.org/sites/larsenwinchester  
(920) 427-3244  
8348 County Rd., T, Larsen, WI

Medical equipment loan closet open Tuesdays 9-11am and Saturdays 9-11am. Donations appreciated. Ramp building program (920) 427-3236

**Lincare**

www.lincare.com • (920) 735-1261  
1760 Prospect Ct., Ste. 112, Appleton, WI

Sells or rents home respiratory equipment.

**Mobility 4 Vets Wheelchair Shop**

www.mobility4vets.com • (715) 281-6175  
270 Grand Seasons Dr., Waupaca, WI

Provides a wide variety of quality refurbished medical and mobility equipment. For veterans their families and others in need.

**Mobility Works**

www.mobilityworks.com  
(877) 741-8413 • (920) 491-8384  
844 Ontario Rd., Green Bay, WI

Adaptive equipment for cars, trucks, vans, lifts, etc. Van rentals available.

**National Seating & Mobility**

www.nsm-seating.com • (920) 364-9659  
N922 Tower view Dr., Unit N, Greenville, WI

Offers custom-made mobility devices.

**Nu Motion**

[www.numotion.com](http://www.numotion.com)

(800) 924-8313 • (920) 749-3777

920 N. Westhill Blvd., Appleton, WI

Variety of medical equipment for purchase or rental.

**Options for Independent Living, Inc. – WisLoan – Equipment Loan Program**

[www.optionsil.org](http://www.optionsil.org) • (888) 465-1515

(920) 490-0550

2331 E. Lourdes Dr., Rm 208, Appleton, WI

(920) 490-0500

555 Country Club Rd., Green Bay, WI

Offers assistive technology loans to help buy equipment such as hearing aides, modified vehicles, wheelchairs and ramps. Technical assistance and applications. Accepts and loans used adaptive equipment. Provides equipment demonstrations, trial and loans.

**Public Service Commission of Wisconsin – Telecommunications Equipment Purchase Program (TEPP)**

[psc.wi.gov/Pages/Programs/TEPP.aspx](http://psc.wi.gov/Pages/Programs/TEPP.aspx)

(888) 816-3831 TTY • (608) 231-3305

Assists residents who are hearing, speech or motion impaired buy equipment they need in order to use basic telephone services such as TTY, amplified telephone and hand/headset.

**SSM Health at Home**

[www.ssmhealth.com/locations/location-details/health-shoppe-camelot-drive](http://www.ssmhealth.com/locations/location-details/health-shoppe-camelot-drive)

(920) 926-5277

307 Camelot Dr., Fond du Lac, WI

307 Camelot Dr., Fond du Lac, WI

Variety of medical equipment for purchase or rental.

Offers free home safety assessments and delivery of home health and respiratory equipment.

**The Standing Company**

[www.thestandingcompany.com](http://www.thestandingcompany.com) • (800) 782-6346

Offers the SuperStand standing wheelchair.

**ThedaCare at Home**

[www.thedacare.org](http://www.thedacare.org)

(800) 984-5554 • (920) 969-0919

3000 E. College Ave., Ste. A, Appleton, WI

2100 Omro Rd., Unit E, Oshkosh, WI

Variety of medical equipment for purchase or rental.

**Wisconsin Council of the Blind & Visually Impaired**

[www.wcblind.org](http://www.wcblind.org)

(800) 783-5213 • (608) 255-1166

Advocacy, vision service, education, assistive products, computer technology training, in-home evaluation. College and vocational school scholarships, free white canes.

**MEMORY CLINICS**

Wisconsin Alzheimer's Institute affiliated dementia clinics provide dementia diagnostic services, education and treatment to individual is experiencing memory changes, as well as support to the caregivers. Contact the clinic or your primary care physician with concerns about memory loss, thinking skills or behavioral changes.

**Green Bay VA Health Care Center - Memory Assessment Clinic**

(920) 431-2500

2851 University Ave., Green Bay, WI

**Madison Veterans Administrative – Memory Assessment Clinic**

(608) 280-7000

2500 Overlook Terrace, Madison, WI

**Memory Care Center at the Neuroscience Group**

[www.neurosciencegroup.com](http://www.neurosciencegroup.com) • (920) 725-9373

1305 W. American Drive, Neenah, WI

**Mosaic Family Health – Fox Valley Family Medicine**

[www.mosaicfamilyhealth.org](http://www.mosaicfamilyhealth.org) • (920) 832-2783

229 S. Morrison St., Appleton, WI

**Prevea Health Clinic**

(920) 272-1610

1821 S Webster Ave., Green Bay, WI

**UW - Health – Neurology Memory Clinic**

[www.uwhealth.org](http://www.uwhealth.org)

(608) 265-1210 • (800) 323-8942

5249 E. Terrace Dr., Madison, WI

**MENTAL HEALTH SERVICES**

ADRC Provides information and referral for adults with mental health needs.

**Anxiety and Depression Association of America**

[www.adaa.org](http://www.adaa.org)

Promotes preventative treatment and cure of anxiety disorders.

### Ascension – Behavioral Health

www.healthcare.ascension.org  
 Mercy Medical Center: (920) 223-8570  
 2700 W. 9th Ave., Ste. 102, Oshkosh, WI  
 St Elizabeth's: (920) 730-4411  
 1506 S. Oneida St., Appleton, WI  
 Mental health services outpatient program.

### Ascension – Behavioral Health Adult Inpatient

www.healthcare.ascension.org  
 Mercy Medical Center • (920) 223-3400  
 500 S. Oakwood Rd., Oshkosh, WI  
 St. Elizabeth's • (920) 738-2350  
 1506 S. Oneida St., Appleton, WI  
 Assessment and treatment for persons experiencing mental health problems requiring an acute setting.  
 Specialty unit for geriatric patients.

### Aurora Health Care – Behavioral Health

www.aurorahealthcare.org  
 (920) 456-2030  
 Oshkosh: 700 N. Westhavn Dr.  
 414 Doctors Ct. • (920) 456-2030  
 Neenah: 1136 Westown Dr. • (920) 456-2030  
 Outpatient mental health services.

### BEAMING Inc.

www.beaminginc.org  
 (920) 851-6160  
 2692 County Rd., GG, Neenah, WI  
 Equine assisted therapeutic riding.

### Brown County Community Treatment Center

www.browncountywi.gov  
 (920) 391-4700  
 3150 Gershwin Dr., Green Bay, WI  
 State licensed inpatient psychiatric hospital and nursing home.

### Catalpa Health

www.catalpahealth.org • (920) 750-7000  
 4635 W. College Ave., Appleton, WI  
 540 N. Koeller Rd., Oshkosh, WI  
 Mental health services and group therapy for youth and families.

### Catholic Charities – Mental Health

www.catholiccharitiesgb.org  
 (920) 734-2601  
 1475 Opportunity Way, Menasha, WI

### Christine Ann Domestic Abuse Services, Inc.

www.christineann.net • (920) 235-5998  
 206 Algoma Blvd., Oshkosh, WI  
 24 hour helpline, support groups, advocacy and self-sufficiency programs for victims and family members of domestic abuse.

### Community for Hope of Greater Oshkosh, Inc.

www.communityforhope.org

#### Hope Line – Oshkosh

www.suicidepreventionlifeline.org  
 (920) 230-4840  
 2700 W. 9th Ave., Ste. 100, Oshkosh, WI  
 Community members promoting and supporting mental wellness and building awareness about suicide prevention, intervention and response.

#### National Suicide Lifeline

Dial Code 988  
 24-hour National help line.

### Family Services of Northeast Wisconsin – Counseling and Treatment Services

www.familyservicesnew.org • (920) 739-4226  
 1810 Appleton Rd., Menasha, WI  
 Family, marriage, individual and group counseling.

### Fond du Lac County Health Care Center – Acute Unit Psychiatric Hospital

(920) 929-3513  
 459 East 1st St., Fond du Lac, WI  
 A mental health psychiatric inpatient unit.

### Harbor House Domestic Abuse Programs

www.harborhousewi.org  
 (800) 970-1171 • (920) 832-1667  
 720 W. Fifth St., Appleton, WI  
 24/7 crisis counseling.

### Iris Place

www.namifoxvalley.org/iris-place • (920) 815-3217  
 1213 S. Matthias St., Appleton, WI  
 Provides peer based support and short term respite (up to 7 days) for individuals experiencing emotional distress or crisis.

### MyConnectionNEW.org

www.myconnectionnew.org  
 Online resource to connect with mental health and substance abuse service providers.

### National Alliance on Mental Illness (NAMI) – Fox Valley

[www.namifoxvalley.org](http://www.namifoxvalley.org) • [www.namioshkosh.org](http://www.namioshkosh.org)  
(920) 954-1550 • 211 E. Franklin St., Appleton  
(920) 651-1148 • 525 N. Main St., Oshkosh

Support and education for people with mental illness their family and friends. Support Groups for family, veterans, teens, and young adults.

### National Institute of Mental Health

[www.nimh.nih.gov](http://www.nimh.nih.gov) • (866) 615-6464

### National Suicide Prevention Lifeline – Suicide Prevention & Veteran's Crisis Line

[www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)  
(800) 273-8255

Press 1 Deaf & hard of hearing (800)799-4889

### Options Treatment Programs

[www.optionstx.com](http://www.optionstx.com) • (920) 735-9010  
1000 N. Lynndale Ave., Ste. C, Appleton, WI  
Substance abuse and mental health counseling.

### Partnership Community Health Center – Medical and Behavioral Health Center

[www.partnershipchc.org](http://www.partnershipchc.org) • (844) 493-1052  
5471 Waterford Lane, Appleton, WI

Medical care for urgent, non-emergency, chronic care needs, physicals, behavioral health services and prescription assistance. Discounted fee for underinsured.

### Psychology Associates of the Fox Cities

[www.pa-fc.com](http://www.pa-fc.com) • (920) 738-9999  
1427 Province Ter Ste B, Menasha, WI

Counseling and testing for children, adolescents, adults, couples and families.

### Rawhide – Youth & Family Counseling

[www.rawhide.org/youth-counseling](http://www.rawhide.org/youth-counseling)  
(877) 300-9101

446 Westhill Blvd., Appleton, WI  
2692 County Rd., GG, Neenah, WI

Outpatient mental health services for youth and families.

### Reach Counseling Services – Crisis & Counseling Services

[www.reachcounseling.com](http://www.reachcounseling.com) • (920) 722-8150  
1509 S. Commercial St., Neenah, WI

24-hour crisis line for sexual abuse, incest and rape, specializes in trauma treatment. Certified outpatient mental health clinic, for children, adolescents and adults.

### Rodgers Behavioral Health

[www.rogersbh.org](http://www.rogersbh.org)  
(920) 843-5660  
4351 W. College Ave., Appleton, WI

Trauma outpatient care, eating disorders, depression and other mood disorders, addiction and mental health recovery.

### Samaritan Counseling Center

[www.samaritan-counseling.com](http://www.samaritan-counseling.com)  
(920) 235-1678  
110 Church Ave., Oshkosh WI  
(920) 886-9319  
1478 Kenwood Dr., Ste. 1, Menasha, WI

Substance abuse, gambling and mental health counseling.

### Sexual Assault Crisis Center – Short-Term Counseling

[www.sacc-foxcities.org](http://www.sacc-foxcities.org) • (800) 722-7797  
24-hour Hotline: (920) 733-8119  
17 Park Place, Ste. 400, Appleton, WI

Provides crisis intervention, advocacy and counseling for individuals and families affected by sexual trauma and exploitation at no cost.

### TheDaCare – Behavioral Health

[www.thedacare.org](http://www.thedacare.org) • (920) 720-2300  
600 N. Westhaven Dr., Oshkosh, WI  
1095 Midway Rd., Menasha, WI

Outpatient mental health services.

#### Adult Inpatient

(920) 738-5934  
130 2nd St., Neenah, WI

Assessment and treatment for person experiencing mental health problems requiring an acute setting.

#### Walk - In

(920) 720-2300  
333 Green Bay Rd., Neenah, WI

Walk in outpatient clinic for adults who have immediate behavioral health needs.

### Trempealeau County Health Care Center

www.tchcc.com • (715) 538-4312  
W20410 State Rd., 121, Whitehall, WI

Inpatient and residential treatment facilities for persons with mental illness, developmental disabilities, alcohol and drug dependency.

### Winnebago County Dept. of Human Services

www.co.winnebago.wi.us

#### Behavioral Health

(920) 236-4700

220 Washington Ave, Oshkosh, WI

(920) 729-2777

211 N. Commercial St., Neenah, WI

Public outpatient clinic serves children and adults. Assessment and treatment. Walk-in hours available. Medical Assistance, Medicare or underinsured, based on ability to pay.

#### Crisis Intervention/Hotline

Oshkosh: (920) 233-7707

24 hour help line.

#### State Street Center

(920) 232-3320

206 State St., Oshkosh, WI

Week day drop in center, providing holistic support services for adults looking to their mental health or substance use disorder. Monday -Friday 9am - 3pm.

## MULTI-CULTURAL SUPPORT

### Casa Hispana

www.casahispanawi.org • (920) 968-6880  
1475 Opportunity Way, Menasha, WI

Provides a bilingual center to the Hispanic/Latino community.

### Hmong American Partnership Fox Valley

(920) 739-3192

2198 S. Memorial Dr., Appleton, WI

Assists refugees with counseling and integration, case management services for Neenah & Menasha residents.

### Hmong Service Center

(920) 385-7656

736 N. Main St., Oshkosh, WI

Provides community resources, education, scholarships, Hmong language classes and collaboration/networking events.

### National Alliance for Hispanic Health

www.healthyamericas.org  
(866) 783-2645 • (202) 387-5000

Information and referral.

### Office of Minority Health

www.minorityhealth.hhs.gov • (800) 444-6472

Information and referral.

### Reach Counseling Services – Indigenous Connections

www.reachcounseling.com • (920) 722-8150  
1509 S. Commercial St., Neenah, WI

Offers outreach, advocacy and support to Native survivors of sexual and domestic violence and their families.

### Social Security Multi – Language Gateway

www.ssa.gov/multilanguage

Offers Social Security information in 16 languages.

### US Citizenship and Immigration Services

www.uscis.gov • (800) 375-5283

Oversees immigration to the U.S. Filing forms available on the website.

### World Relief Corporation – Fox Valley – Oshkosh

www.worldrelieffoxvalley.org • (920) 231-3600

Refugee resettlement, employment service, immigration services, international.

## NURSING HOME/ SKILLED NURSING FACILITY

See Chart on page 82 - 83.

## PRESCRIPTION DRUG ASSISTANCE

### Board on Aging and Long Term Care – Prescription Drug Helpline

longtermcare.wi.gov • (855) 677-2783

Provides information and assistance to Medicare beneficiaries regarding the various prescription drug programs, including costs, eligibility and benefit coverage.

### Discount Drug Network

www.discountdrugnetwork.com  
(877) 537-5537

Provides a prescriptions discount card to use at select pharmacies.

**Drug Benefit Helpline**

(800) 926-4862 • (855) 677-2783

Assists persons with Medicare Part D age 60+.

**Good Days**[www.mygooddays.org](http://www.mygooddays.org) • (877) 968-7233

Offers assistance to pay for medications for chronic disease.

**Leukemia & Lymphoma Society**[www.lls.org](http://www.lls.org) • (262) 790-4701

Helps pay insurance premiums and meet co-pay obligations.

**NeedyMeds**[www.needymeds.org](http://www.needymeds.org) • (800) 503-6897

Offers a database of medications that can be obtained free or at low cost by uninsured, low income patients.

**Partnership for Prescription Assistance**[www.aafp.org](http://www.aafp.org) • (888) 477-2669

Affordable medications for uninsured or underinsured persons.

**Patient Access Network**[www.panfoundation.org](http://www.panfoundation.org) • (866) 316-7263

Helps eligible underinsured patients afford the copayments for pharmaceutical treatment.

**Rx Assist – Patient Assistance Program Center**[www.rxassist.org](http://www.rxassist.org)

Website to help find programs to help with pharmaceutical costs.

**The RX Solution**[www.rxsolution.net](http://www.rxsolution.net) • (888) 823-0042

Assists uninsured or under-insured person apply for and get approved for the Patient Assistance Programs.

**U.S. Department of Veterans Affairs –  
John H. Bradley Community Based Outpatient Clinic**[www.va.gov](http://www.va.gov) • (920) 831-0070

10 Tri-Parkway, Appleton, WI

Prescription drug assistance for veterans.

**Wisconsin BadgerCare Plus HMO –  
Badgercare (State of WI)**[www.dhs.wisconsin.gov](http://www.dhs.wisconsin.gov) • (888) 256-4563

Health insurance to individuals and/or families that meet certain requirements.

**Wisconsin Department of Health Services –  
Wisconsin AIDS Drug Assistance Program**[www.dhs.wisconsin.gov/hiv/adap.htm](http://www.dhs.wisconsin.gov/hiv/adap.htm)  
(800) 991-5532

General information and additional resources for prescription and care assistance.

**Wisconsin SeniorCare**[www.dhs.wisconsin.gov/seniorcare](http://www.dhs.wisconsin.gov/seniorcare)  
(800) 657-2038

Prescription drug assistance program for residents over 65 years.

**PREVENTION &  
WELLNESS SERVICES**

In addition to the information in this section about Prevention and Wellness Services, please refer to page 8 for Wellness Plus - Tools for Better Health.

**Ascension – Classes and Events**[www.healthcare.ascension.org/events](http://www.healthcare.ascension.org/events)  
(800) 362-9900

Various education opportunities and events each month. Call or see website for information and registration.

**Aurora Health Care – Classes and Events**[www.aurorahealthcare.org/events](http://www.aurorahealthcare.org/events)  
(800) 499-5736

Various education opportunities and events each month. Call or see website for information and registration.

**National Institute on Aging**[www.nia.nih.gov](http://www.nia.nih.gov) • (800) 222-2225

Provides research and resources for better health in the aging process.

**Planned Parenthood of America, Inc.**[www.plannedparenthood.org](http://www.plannedparenthood.org) • (920) 235-0115  
378 S. Koeller St., Oshkosh, WI

Men's and women's health care, pregnancy testing and services, STD and HIV testing, treatment and vaccines. Emergency contraception &amp; birth control pick up.





# Built on a Foundation of Care

*Serving the Neenah, Menasha and Appleton areas*

Two outstanding, amenity-filled assisted living facilities to care for you or your loved one.

We have been family-owned for more than 30 years, which means we care for you or your loved one the way we would for our own family. Our expert, caring staff understands how overwhelming the search for an assisted living facility can be.

We're ready to help you make the decision that is right for you.

Call today for a private tour (920) 739-0111  
[oakridgegardens.com](http://oakridgegardens.com)

The Gardens of  
**Fountain Way** LLC  
ASSISTED LIVING

**GardenView** INC  
ASSISTED LIVING

### ThedaCare – Classes and Events

<https://thedacare.org/about-us/classes>  
(800) 236-2236

Various education opportunities and events each month. Call or see website for information and registration.

### Vivent Health

[www.viventhealth.org](http://www.viventhealth.org) • (800) 359-9272

HIV medical, dental, and mental health services. Management of general health conditions, social work, benefit advocacy, legal services and housing assistance.

### Winnebago County Health Department

[www.winnebagohealth.org](http://www.winnebagopublichealth.org)

(920) 232-3000

112 Otter Ave., Oshkosh, WI

(920) 727-2894

211 N. Commercial St., Neenah, WI

#### Breakwater

[www.breakwaterwi.org](http://www.breakwaterwi.org)

(920) 232-3308

Youth and adult substance abuse prevention program.

#### Harm Reduction Services

Lifepoint needle exchange, Narcan and fentanyl test strips available for free during office hours.

#### HIV/AIDS Programs

Confidential counseling and testing for persons at risk. Rapid testing with results in 20 minutes.

#### Immunization Clinic

Childhood and adolescent vaccines at no cost to eligible children. Adult immunizations also available.

#### Injury Prevention - Maternal Child Health

Cribs and car seats available for those that meet eligibility requirements.

#### Older Adult Health Services

Provides evidenced based wellness and fitness classes, nurse home visits, medication management assistance and care coordination with a physician. No charge for this service. See page 8 for class listing.

### Stay Active - Be Confident

A free home assessment to identify any fall hazards. Upon request a depression screening, a cognitive screening and medication review is available.

### Women, Infants and Children (WIC)

Oshkosh: (920) 232-3350

Neenah: (920) 729-2945

Nutrition program for pregnant, breast feeding, post-partum women, infants and children up to age 5. Provides nutritious foods, to supplement diets, information on healthy eating and referrals to health care.

### Wisconsin Poison Control Center

[www.wisconsinpoison.org](http://www.wisconsinpoison.org) • (800) 222-1222

### Wisconsin Tobacco Quit Line

[www.ctri.wisc.edu/quitline](http://www.ctri.wisc.edu/quitline) • (800) 784-8669

## RECREATION & SOCIAL

### Abilities Travel Club

(414) 759-2580

2120 N. 83rd St., Wauwatosa, WI

Offers trips and outing for persons with disabilities and seniors.

### Able Trek Tours

[www.abletrektours.com](http://www.abletrektours.com)

(800) 205-6713 • (608) 524-3021

Vacations designed for those who need assistance vacationing. Wheelchair accessible.

### Access Ability Wisconsin

[www.accessabilitywi.org](http://www.accessabilitywi.org) • (608) 886-9388

Recreational opportunities for physically challenged people, including wheelchair users, who want to enjoy the Wisconsin outdoors.

### Accessible Nature

[www.accessiblenature.info](http://www.accessiblenature.info)

A collection of links to places you can go to enjoy nature with minimal obstacles. These are wheelchair accessible or easily walkable trails.

### Advocap Senior Friends

[www.advocap.org](http://www.advocap.org) • (920) 426-0150

2929 Harrison St., Oshkosh, WI

A volunteer is matched with a person age 65+ for peer support.

**Challenge the Outdoors. Inc.**

[www.ctoforme.org](http://www.ctoforme.org) • (920) 593-6300  
901 Anderson Dr., Green Bay, WI

Enables persons with physical challenges to participate in hunting, fishing and other recreational activities.

**Clarity Care, Inc. – Chance Program**

[www.claritycare.org](http://www.claritycare.org) • (920) 236-6560  
424 Washington Ave., Oshkosh, WI

Provides enrichment opportunities for adults with developmental disabilities.

**Covey**

[www.covey.org](http://www.covey.org) • (920) 424-4071  
1930 Algoma Blvd., Oshkosh, WI

Serves individuals with disabilities with life enrichment classes and social events.

**Easter Seals Wisconsin – Wisconsin Elks/Easter Seals Respite Camp – Wisconsin Dells**

[www.eastersealswisconsin.com](http://www.eastersealswisconsin.com) • (800) 422-2324

Camp for individuals with medical conditions, behavior disorders and/or multiple disabilities. Wheelchair accessible. Ages 3 and up.

**Fishing Has No Boundaries Inc.**

[www.fhnbinc.org](http://www.fhnbinc.org)  
(800) 243-3462 • (715) 634-3185  
15453 County Hwy B, PO Box 175, Hayward, WI

Provides recreational fishing opportunities for persons with disabilities regardless of their age.

**Friendship Place, Inc.**

[www.friendshipplaceinc.com](http://www.friendshipplaceinc.com) • (920) 729-9975  
220 N. Commercial St., Neenah, WI

Social, educational, recreational activities for those with severe and persistent mental illness.

**Goodwill Industries of North Central WI – The Miracle League of the Fox Valley**

[www.foxvalleymiracleleague.com](http://www.foxvalleymiracleleague.com)  
(920) 733-3217

1800 Appleton Rd., Menasha, WI  
A baseball league for children ages 4 - 19 with cognitive and/or physical disabilities.

**Lamers Tour and Travel – Special Needs Tours**

[www.golamers.com](http://www.golamers.com) • (800) 832-0807

Organized tours for individuals with mental or physical challenges.

**Menasha Parks & Recreation Dept.**

[www.cityofmenasha-wi.gov](http://www.cityofmenasha-wi.gov) • (920) 967-3640  
100 Main St., Menasha, WI

General recreational and fitness activities for all ages.

**Menasha Public Library – Home Delivery**

[www.menashalibrary.org](http://www.menashalibrary.org) • (920) 967-3690  
440 First St., Menasha, WI

Free home delivery service to residents who cannot get to the library.

**Menasha Senior Center**

[www.cityofmenasha-wi.gov](http://www.cityofmenasha-wi.gov) • (920) 967-3530  
116 Main St., Menasha, WI

Regularly scheduled activities for people 55+. Exercises, trips, presentations, parties and planned events.

**Neenah Parks & Recreation Department**

[www.ci.neenah.wi.us](http://www.ci.neenah.wi.us) • (920) 886-6060  
211 Walnut St., Neenah, WI

General recreational and fitness activities for all ages.

**Neenah Public Library Home Delivery**

[www.neenahlibrary.org](http://www.neenahlibrary.org) • (920) 886-6315  
240 E. Wisconsin Ave., Neenah, WI

Free home delivery service to residents who cannot get to the library.

**Omro Area Community Center**

[www.omrocommunity.org](http://www.omrocommunity.org) • (920) 685-0380  
130 W. Larrabee St., Omro, WI

Intergenerational programming, meal site and Senior Center.

**Oshkosh Area School District – Recreation Department**

[www.oshkoshrecdept.com](http://www.oshkoshrecdept.com) • (920) 424-0150  
425 Division St., Oshkosh, WI

General recreational and fitness activities for all ages.

**Oshkosh Public Library – Home Delivery**

[www.oshkoshpubliclibrary.org](http://www.oshkoshpubliclibrary.org)  
(920) 236-5205

106 Washington Ave., Oshkosh, WI  
Free home delivery service to residents who cannot get to the library.

**Oshkosh Seniors Center**

[www.ci.oshkosh.wi.us/SeniorServices](http://www.ci.oshkosh.wi.us/SeniorServices)  
 (920) 232-5300  
 200 N. Campbell Rd., Oshkosh, WI (South Building)  
 234 N. Campbell Rd., Oshkosh, WI (North Building)

Scheduled activities for people 50+. Exercises, trips, presentations, parties and planned events. The Fox Fitness Center has top of the line exercise equipment.

**Pickett Community Center**

[www.pickettcommunitycenter.com](http://www.pickettcommunitycenter.com)  
 (920) 589-6111  
 6687 State Rd. 44, Pickett, WI

Regularly scheduled activities, exercises, trips, presentations, parties and planned events.

**SOAR Fox Cities**

[www.soarfoxcities.com](http://www.soarfoxcities.com) • (920) 731-9831  
 211 E. Franklin St., Ste. A, Appleton, WI  
 Provides social and recreational services for person with developmental disabilities; camps & Special Olympics.

**Volunteer Fox Cities – Phone Pals Program**

[www.volunteerfoxcities.org/phonepals-call](http://www.volunteerfoxcities.org/phonepals-call)  
 (920) 832-9360

Friendly phone calls to individuals who are homebound or isolated.

**Winnebago County Department of Human Services – State Street Center**

[www.co.winnebago.wi.us](http://www.co.winnebago.wi.us) • (920) 232 3320  
 206 State St., Oshkosh, WI

Week day drop in center, providing holistic support services for adults looking to their mental health or substance use disorder. Monday- Friday 9am - 3pm.

**Wisconsin Adaptive Sports Association**

[www.wasa.org](http://www.wasa.org) • (414) 430-6543  
 Promotes community collaboration of adaptive sports and recreation opportunities to those with physical disabilities and/or visual impairments.

**Wisconsin Badger Camp**

[www.badgercamp.org](http://www.badgercamp.org) • (608) 348-9689  
 11815 Munz Ln., Prairie Du Chien, WI  
 Serves individuals with developmental disabilities by providing quality outdoor recreational experiences.

**Wisconsin Department of Natural Resources (DNR)**

[www.dnr.wi.gov](http://www.dnr.wi.gov)  
 (888) 936-7463 • (920) 424-3050  
 625 E. County Road Y, Ste. 700, Oshkosh, WI  
 Boating and hunter safety classes, hunting and fishing licenses, stamps and applications. Maps, public hunting grounds. State Parks parking stickers and campsite reservations.

**Open the Outdoors – WI DNR**

[dnr.wi.gov/topic/openoutdoors/](http://dnr.wi.gov/topic/openoutdoors/)  
 (608) 267-7490  
 101 S. Webster St., Madison, WI  
 Resource to all the available recreation options for individuals with disabilities; adaptive kayaks, beach wheelchairs, accessible cabins, sit skis. Accessible boat access and shore fishing sites.

**YMCA – Neenah/Menasha**

[www.ymcafoxcities.org](http://www.ymcafoxcities.org) • (920) 729-9622  
 110 West North Water Street, Neenah, WI

**YMCA – Oshkosh 20th Avenue**

[www.oshkoshymca.org](http://www.oshkoshymca.org) • (920) 230-8439  
 3303 West 20th Ave., Oshkosh, WI

**YMCA – Oshkosh Downtown**

[www.oshkoshymca.org](http://www.oshkoshymca.org) • (920) 236-3380  
 324 Washington Ave., Oshkosh, WI

**SENIOR & COMMUNITY CENTERS****Menasha Senior Center**

[www.cityofmenasha-wi.gov](http://www.cityofmenasha-wi.gov) • (920) 967-3530  
 116 Main St., Menasha, WI

**Omro Area Community Center**

[www.omrocommunity.org](http://www.omrocommunity.org) • (920) 685-0380  
 130 W. Larrabee St., Omro, WI

**Oshkosh Seniors Center**

[www.ci.oshkosh.wi.us/SeniorServices](http://www.ci.oshkosh.wi.us/SeniorServices)  
 (920) 232-5300  
 200 N. Campbell Rd., Oshkosh, WI (South Building)  
 234 N. Campbell Rd., Oshkosh, WI (North Building)

**Pickett Community Center**

[www.pickettcommunitycenter.com](http://www.pickettcommunitycenter.com)  
 (920) 589-6111  
 6687 State Rd. 44, Pickett, WI

## The Thompson Center on Lourdes – Programs and Services

[www.thetcol.org](http://www.thetcol.org) • (920) 939-3088  
2331 E. Lourdes Dr., Appleton, WI

## TAX ASSISTANCE

### AARP – American Association of Retired Persons – Tax Assistance

[www.goodwillncw.org/programs/financial/vita](http://www.goodwillncw.org/programs/financial/vita)  
Oshkosh: (920) 385-6756  
Neenah/Menasha: (920) 215-1040

Free tax help. Call to make an appointment and you will be given an appointment and location update. Please leave a message and someone will call you back.

### Goodwill Industries of North Central WI – Volunteer Income Tax Assistance

[www.goodwillncw.org/programs/financial/vita](http://www.goodwillncw.org/programs/financial/vita)  
(920) 968-6044

During the tax season provides free tax assistance, preparation and electronic filing. Serving low-income, persons with disabilities and older adults.

### Internal Revenue Service – Appleton Office

[www.irs.gov](http://www.irs.gov) • (800) 829-1040 • (920) 996-4860  
1901B E. Capitol Dr., Appleton, WI  
Provides federal income tax information.

### Taxpayer Advocate Helpline

[www.taxpayeradvocate.irs.gov](http://www.taxpayeradvocate.irs.gov) • (877) 777-4778  
Helps taxpayers resolve tax issues not resolved through the IRS.

### Wisconsin Department of Revenue

[www.revenue.wi.gov](http://www.revenue.wi.gov) • (920) 832-2727  
265 W. Northland Ave., Appleton, WI  
State income tax information. Homestead tax assistance.

## TELEPHONE & OTHER COMMUNICATION

### Assurance Wireless

[www.assurancewireless.com](http://www.assurancewireless.com) • (888) 321-5880  
Federal government assistance program that offers free or discounted phones and service plans to low-income individuals.

### CaptionCall

[www.captioncall.com](http://www.captioncall.com) • (833) 691-1600

An amplified and captioning phone that is a no cost service for those with hearing loss.

### Options for Independent Living, Inc.

[www.optionsil.org](http://www.optionsil.org) • (888) 465-1515  
Fox Valley Office: (920) 490-0500  
2331 E. Lourdes Dr., Rm 208, Appleton, WI

#### Computer Assessment

Computer and related technology assessment and referral program.

#### Independent Options

Equipment demonstration, trial, and loan services for persons who have sensory, physical or other impairments. Training, information and support provided.

#### Telework

Loan program for computers and equipment needed to work from home.

### Public Service Commission of Wisconsin – Lifeline

[psc.wi.gov/pages/programs/lifelinelinkup.aspx](http://psc.wi.gov/pages/programs/lifelinelinkup.aspx)  
(608) 266-5481  
4822 Madison Yards Way, Madison, WI

A program that makes landlines, cell phones and internet services more affordable by reducing the monthly phone charges for income-eligible households.

### Public Service Commission of Wisconsin – (TEPP) Telecommunications Equipment Purchase Program

[psc.wi.gov/pages/programs/TEPP.aspx](http://psc.wi.gov/pages/programs/TEPP.aspx)  
TTY: (888) 816-3831 • (608) 231-3305

Assists residents who are hearing, speech or motion impaired buy equipment they need in order to use basic telephone services such as TTY, amplified telephone and hand/headset.

### Wisconsin Talking Book and Braille Library

[www.dpi.wi.gov/talkingbooks](http://www.dpi.wi.gov/talkingbooks)  
(800) 242-8822 • (414) 286-3045

Provides Braille, recorded books and playback equipment.

## Wisconsin Telecommunications Telephone Relay System

[www.wisconsinrelay.com](http://www.wisconsinrelay.com)

To place a call – TTY: 7-1-1 • (608) 234-4781

A TTY (TDD, TT or text telephone) device allows person who cannot hear and/or speak to type and read their phone conversations. During a relay call, the voice will be typed.

## TRANSPORTATION

### ADRC of Winnebago County

[www.co.winnebago.wi.us/adrc](http://www.co.winnebago.wi.us/adrc) • (877) 886-2372

220 Washington Ave., Oshkosh, WI  
211 N. Commercial St., Neenah, WI

Information and referral on transportation for older adults and adults with disabilities.

### Advocap, Inc.

[www.advocap.org](http://www.advocap.org) • (920) 426-0150  
2929 Harrison St., Oshkosh, WI

#### Volunteer Driver Program

Provides transportation to older adults and person with disabilities. Wheelchair accommodations are not available. ADRC referral needed.

### Amtrak – I-41 Bus Service

[www.amtrakhiawatha.com](http://www.amtrakhiawatha.com) • (800) 872-7245

Daily bus service from Green Bay to Milwaukee with stops in Oshkosh and Appleton.

### Angel Flight, Inc.

[www.angelflight.com](http://www.angelflight.com) • (918) 749-8992

Arranges free flight transportation to medical treatment.

### Arms of Angels Transportation Services

(920) 370-7599

1658 Silhouette Ln., DePere, WI

Specializing in wheelchair transportation.

### Ascension – Safe Driver Program

(920) 738-2681 • N496 Milky Way, Appleton

Provides driver evaluation and training to senior and individuals with all levels of physical or cognitive disability. Clinical evaluation, behind-the-wheel evaluation, behind-the-wheel training. Evaluates vehicle modifications and adaptive equipment needs.

### Aurora Health Care – Driver Readiness Program

(920) 303-5300

712 Doctors Ct., Oshkosh, WI

Evaluation performed by an Occupational Therapist. Testing includes: strength/coordination, vision, memory, problem solving/cognition, reaction time, attention skills and vehicle ergonomics.

### A & J Mobility

[www.aandjmobility.com](http://www.aandjmobility.com)

DePere: (920) 632-4882

1330 Mid Valley Dr., DePere, WI

Valders: (920) 775-9333

333 W. Washington St., Valders, WI

Wheelchair accessible vehicles and adaptations. Van rentals available.

### Fox Valley Cab

[www.foxvalleycab.com](http://www.foxvalleycab.com) • (920) 734-4545

719 W. Francis St., Appleton, WI

24 hour taxi service. Can provide wheelchair transportation.

### GO Transit

[www.ci.oshkosh.wi.us/Transit/](http://www.ci.oshkosh.wi.us/Transit/)

(920) 232-5340

926 Dempsey Trail, Oshkosh, WI

### Access to Jobs (ATJ) Program

After hours transportation to get to work. Childcare transportation considered. Oshkosh residents with low income. Must work 30 hrs or more per week.

### Americans with Disabilities Act (ADA) Paratransit

Provides reduced cost, door to door non-wheelchair & wheelchair van service for individuals unable to use the fixed bus route. 24/7. Certification is required.

### Buses – Go Transit

A fixed-route bus service from 6:15 a.m. to 6:15 p.m. Mon. - Sat. in the City of Oshkosh. Inter-city route between Oshkosh and Neenah that operates from 6:30 a.m. to 6:30 p.m. Mon. - Fri., and 7:30 a.m. to 6:45 p.m. Sat. Bus travel training available.

### Rural Program

Reduced fare transportation to rural Winnebago County residents that are disabled or 60+ years. Certification process required. 10 one-way rides per month.

### Senior Dial-A-Ride

Is provided by the Oshkosh City Cab and provides reduced rates for ages of 60+. A Dial-A-Ride card can be obtained at the Oshkosh Seniors Center, 200 N. Campbell Road, Oshkosh, 920-232-5300.

### Gold Cross Ambulance Service

[www.goldcross.org](http://www.goldcross.org) • (920) 727-3034  
1055 Wittmann Dr., Menasha, WI

Emergency and non-emergency ambulance service.

### Kobussen Buses LTD

[www.kobussen.com](http://www.kobussen.com) • (920) 766-0606

Provides specialized transportation services. Wheelchair accessible.

### Lamers Tour and Travel

[www.golamers.com](http://www.golamers.com) • (866) 552-6377

#### Lamers Connect

Provides a daily route service to and from multiple Wisconsin cities.

### Lutheran Social Services of WI and Upper Michigan

[www.lsswis.org](http://www.lsswis.org) • (920) 225-1719  
3003 A N. Richmond St., Appleton, WI

#### Make the Ride Happen

[www.maketheridehappen.org](http://www.maketheridehappen.org)

Provides transportation, information and ride options to older adults and persons with disabilities. City bus training is also available. Limited wheelchair accommodations.

### Winnebago Catch-A-Ride

Provides transportation options for disadvantaged individuals in Winnebago County. Employment subsidies available.

### Metro Medical Transport

(920) 982-6059  
E9321 Crain Rd., New London, WI

Provides wheelchair and cot transportation.

### Mobility Works

[www.mobilityworks.com](http://www.mobilityworks.com) • (877) 741-8413  
844 Ontario Rd., Green Bay, WI

Adaptive equipment for cars, trucks, vans, lifts etc. Van rentals available.

### Non-Emergency Medical Transportation – Veyo

[www.veyo.com](http://www.veyo.com) • (866) 907-1493 • TTY: 711

Provides for non-emergency, medical transportation services for persons on Medicaid or BadgerCare Plus.

### Northern Winnebago Dial-A-Ride

City of Neenah/Menasha:

[www.ci.neenah.wi.us/departments/community-development/dial-a-ride](http://www.ci.neenah.wi.us/departments/community-development/dial-a-ride)

(920) 886-6125 • (920) 720-7106

Fox Crossing:

[www.foxcrossingwi.gov/department/finance/elderlytransportation](http://www.foxcrossingwi.gov/department/finance/elderlytransportation) • (920) 720-7106

Reduced fare transportation for residents of the cities of Neenah, Menasha and Fox Crossing, aged 60+. Certification required at Neenah City Hall, Menasha Town Hall and Menasha Senior Center.

### On the Go with Tina

(920) 659-0619

Non-emergency medical transportation with wheel chair accessibility

### Oshkosh Cab Company, Inc.

2723 Harrison St., Oshkosh, WI

#### Cab-U-Lance Program

(920) 235-7000

Provides door to door wheelchair van service for individuals outside city limits.

#### Taxi Cab

(920) 235-7000

24 hour taxi service.

### RideShare Wisconsin

[www.rideshareetc.org](http://www.rideshareetc.org)

Website that provides ride sharing connections.

### St. Vincent De Paul Society – Bike Program

(920) 235-9368

2551 Jackson St., Oshkosh, WI

Repaired bikes for those in need at no cost. Voucher required from non-profit organization.

### Salvation Army of Oshkosh –

#### Department of Veterans Services Transportation

[www.saoshkosh.org](http://www.saoshkosh.org) • (920) 232-7660

Coordinates transportation for veterans to VA Appleton Clinic.

**STAT Medical Rides, LLC**

www.statmedicalrides.com • (920) 386-8043  
218 A E. Oak St., Juneau, WI

Provides specialized transportation services.  
Wheelchair accessible.

**Valley Transit – Northern Winnebago County**

www.myvalleytransit.com  
TTY: (800) 947-3529 • (920) 832-5800  
801 S. Whitman Ave., Appleton, WI

**Bus Services**

Fixed bus route public transportation. Reduced fare to those with disabilities or 65+. Bus travel training available.

**Valley Transit II**

Provides transportation for people with disabilities who are unable to use the fixed bus route system. Certification required.

**The Connector**

Provides transportation for Fox City residents who are not on the bus route or need after hours transportation to get to work. A fixed-rout bus service from 6:15am - 9:15pm F-F. 8:15am - 9:15pm on Saturdays. Wheelchair accessible.

**Wisconsin Department of Motor Vehicles – Disabled Parking Permits**

wisconsin.gov/pages/dmv/vehicles/dsbld-prkg  
(608)-266-3041  
2301 Omro Rd., Oshkosh

Applications for a disabled parking permit. Provides state licensing of vehicles.

**WI Disabled American Veterans (DAV) – Van Program**

www.dav-wi.org/dav-van-program  
(920) 338-8620  
1253 Scheuring Rd., Ste A, De Pere, WI

Medical transportation to major VA medical facilities and VA out patient clinics.

**VETERAN'S SERVICES****American Red Cross Northeast Chapter – Armed Forces Emergency Services**

www.redcross.org/local/wisconsin  
(920) 231-3590  
2905 Universal St., Ste. LL5 Ste. 201, Oshkosh, WI

Relay emergency messages, leave requests, coordination of emergency financial grants.

**Artists for the Humanities**

www.a4th.org • (920) 915-5595  
Art therapy program.

**Blinded Veterans Association**

www.bva.org  
Donor Hotline: (800) 669-7079  
Benefits Hotline: (844) 250-5180

**Center for Veterans Issues**

www.cvivet.org • (920) 906-4779  
50 N. Portland St., Fond du Lac, WI  
Support services for veterans and their families.

**Easter Seals Wisconsin – Community OneSource**

(414) 449-4444  
Information and referral.

**Easter Seals Wisconsin – Veterans Family Camp Wawbeek - Wisconsin Dells**

www.eastersealswisconsin.com • (608) 237-1551

**Fox Valley Veterans Council**

https://www.foxvalleyveterans.org/  
(920) 358-0662  
2 North Systems Dr., Appleton, WI

Resource and information hub for veteran services. Provides emergency funding for basic needs to veterans and families

**Green Bay VA Health Care Center – Memory Assessment Clinic**

(920) 431-2500  
2851 University Ave., Green Bay, WI

**Madison VA Medical Center**

www.madison.va.gov  
(888) 478-8321 • (608) 256-1901  
2500 Overlook Terrace, Madison, WI

Geriatric research education clinical center. VA referral needed for memory testing and evaluation.

**Military OneSource**

www.militaryonesource.mil • (800) 342-9647  
Information and referral website.

**Milwaukee VA Medical Center**

(414) 384-2000  
5000 W. National Ave., Milwaukee, WI  
Full service medical hospital for veterans.



### **Mobility 4 Vets Wheelchair Shop**

[www.mobility4vets.com](http://www.mobility4vets.com) • (715) 281-6175  
270 Grand Seasons Dr., Waupaca, WI

Donations of used scooters and wheelchairs are rehabbed for resale to those in need.

### **National Suicide Prevention Lifeline & Veteran's Crisis Line**

[www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)  
(800) 273-8255

Press 1 Deaf & hard of hearing (800) 799-4889  
Veterans crisis line. Text to 838255.

### **Paralyzed Veterans of America**

[www.pva.org](http://www.pva.org) • (866) 734-0857

Provides advocacy and information for veterans and all persons with a spinal cord injury.

### **Salvation Army of Oshkosh – Department of Veterans Services Transportation**

[www.saoshkosh.org](http://www.saoshkosh.org) • (920) 232-7660  
504 Algoma Blvd., Oshkosh, WI

Coordinates transportation for veterans to all VA Appleton Clinic.

### **Senior Veterans Service Alliance**

[www.veteransaidbenefit.org](http://www.veteransaidbenefit.org) • (800) 728-1497

Information and assistance with veterans benefits.

### **Tricare Humana Military East**

[www.tricare.mil](http://www.tricare.mil) • [www.humanamilitary.com](http://www.humanamilitary.com)  
(800) 444-5445

Health care insurance program for veterans and dependents.

### **U.S. Department of Veterans Affairs – John H. Bradley Community Clinic**

[www.milwaukee.va.gov/locations/appleton.asp](http://www.milwaukee.va.gov/locations/appleton.asp)  
(920) 831-0070

10 Tri-Parkway, Appleton, WI

Medical clinic and out patient mental health counseling for veterans.

### **U.S. Department of Veterans Affairs – National Call Center for Homeless Veterans**

[www.va.gov/HOMELESS/NationalCallCenter.asp](http://www.va.gov/HOMELESS/NationalCallCenter.asp)  
(877) 424-3838

### **U.S. Department of Veterans Affairs – National Caregiver Support Line**

[www.caregiver.va.gov](http://www.caregiver.va.gov) • (855) 260-3274

Social workers provide information and referral to local VA services.

### **Veterans Assistance Foundation Inc. – Supportive Services for Veterans Families**

[www.vafvets.org](http://www.vafvets.org)  
(866) 823-8387 • (608) 372-8387  
312 Superior Ave., Tomah, WI

Temporary financial assistance.

### **Winnebago County Department of Veterans Services**

[www.co.winnebago.wi.us/veterans](http://www.co.winnebago.wi.us/veterans)  
(920) 232-3400

112 Otter Ave., Oshkosh, WI  
(920) 729-4820

211 N. Commercial St., Neenah, WI

Information about Veterans benefits available to senior Veterans and their spouses.

### **Wisconsin Department of Veterans Affairs**

[dva.wi.gov](http://dva.wi.gov) • (800) 947-8387

Assists with eligibility determination, education, employment etc.

### **WI Disabled American Veterans (DAV) – DAV Van Program**

[www.dav-wi.org/dav-van-program](http://www.dav-wi.org/dav-van-program)  
(920) 338-8620

1253 Scheuring Rd., Ste A, De Pere, WI

Medical transportation to major VA medical facilities and VA out patient clinics.

### **Wisconsin Department of Veterans Affairs – Veterans Outreach and Recovery (VORP)**

[www.dva.wi.gov](http://www.dva.wi.gov)  
(800) 947-8387 • (715) 409-3767  
2135 Rimrock Rd., Madison, WI

Connects WI Veterans to community services.

Provides case management with a special emphasis on treatment and recovery.

### **Wisconsin Veterans Home at King**

[dva.wi.gov](http://dva.wi.gov)  
(888) 458-5586 • (715) 258-5586  
N2665 County Rd. QQ, King, WI

Long term care for elderly and eligible veterans, spouse, widow/widower.

### **Wisconsin Veterans Village Association**

[wisvva.org](http://wisvva.org) • (920) 574-3342  
2919 W. Glenpark Dr., Appleton, WI

Affordable housing, support and community to veterans.

## VISION

### AB See

[www.abseevision.com](http://www.abseevision.com)  
(888) 613-2020 • (920) 722-2020  
1401 McMahon Dr., Ste 100, Neenah, WI  
Vision therapy center for adults and children.

### American Council of the Blind

[www.acb.org](http://www.acb.org) • (800) 424-8666  
Provides advocacy, educational scholarships and a monthly publication.

### Center for Deaf/Blind Persons Inc.

[deaf-blind.org](http://deaf-blind.org)  
Toll Free: (844) 638-5800  
8306 W. Lincoln, West Allis, WI  
Specializing in services for persons with combined hearing and vision loss.

### Eye Care America

[www.eyecareamerica.com](http://www.eyecareamerica.com) • (877) 887-6327  
Online referral center for a no cost vision exam.

### Hands Up Wisconsin

(920) 306-1470  
1410 Alcan Dr., Menasha, WI  
Resource center for deaf, blind and hard of hearing.

### Larsen / Winchester Lions Club

[www.e-clubhouse.org/sites/larsenwinchester](http://www.e-clubhouse.org/sites/larsenwinchester)  
(920) 427-3244  
8348 County Rd., T, Larsen, WI  
Provides eye exam, glasses, contacts for those unable to pay for them.

### Office for the Blind and Visually Impaired

[www.dhs.wisconsin.gov/blind](http://www.dhs.wisconsin.gov/blind)  
(888) 879-0017 • (920) 831-2090  
2331 E. Lourdes Dr., Appleton, WI  
Provides in home rehabilitation to reduce the effects of vision loss by teaching techniques to help persons adapt to vision loss.

### OneSight

[www.onesight.org](http://www.onesight.org)  
Eyewear and vision care program for low income. Free eye exams and glasses. Referral needed by a local agency.

### Fox River Mall

Lens Crafters:  
(920) 730-8770 • (888) 935-4589  
4301 W. Wisconsin Ave., Appleton, WI

### Target Optical

(920) 749-9785 • (888) 935-4589  
1800 S. Kensington Dr., Appleton, WI

### Prevent Blindness Wisconsin

<https://wisconsin.preventblindness.org/>  
(414) 765-0505  
Education, information, vision risk assessment and vouchers for low income families.

### VisionAware

[www.visionaware.org](http://www.visionaware.org) • (800) 232-5463  
Website that connects people dealing with vision loss and local resources.

### Vision Forward Association

[www.Vision-forward.org](http://www.Vision-forward.org)  
(855) 878-6056 • (414) 615-0100  
Empower, enhance and educate those with vision loss.

### Wisconsin Council of the Blind & Visually Impaired

[www.wcblind.org](http://www.wcblind.org)  
(800) 783-5213 • (608) 255-1166  
Advocacy, vision service, education, assistive products, computer technology training, in home evaluation. College and vocational school scholarships, free white canes.

### WI Department of Public Instruction – Wisconsin Center for the Blind and Visually Impaired

[www.wcbvi.k12.wi.us/outreach](http://www.wcbvi.k12.wi.us/outreach)  
(800) 832-9784 • (608) 758-6100  
1700 W. State St., Janesville, WI  
Offers educational facility for visually impaired children, outreach and summer rehabilitation for adults with vision loss.

### Wisconsin Talking Book and Braille Library

[dpi.wi.gov/talkingbooks](http://dpi.wi.gov/talkingbooks)  
(800) 242-8822 • (414) 286-3045  
Provides braille and recorded books and playback equipment.

## VOLUNTEER SERVICES

### AARP – American Association of Retired Persons

[www.aarp.org](http://www.aarp.org) • (888) 687-2277

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WinCU.org 920.233.9096



**Advocap, Inc.**

www.advocap.org • (920) 426-0150  
2929 Harrison St., Oshkosh, WI

**Fall Clean Up**

Volunteers provide assistance to those in need of lawn care in the fall.

**Foster Grandparent Program**

15 hour/week. Stipend provided. Work in school settings in groups or one on one with students.

**Retired & Senior Volunteer Program-RSVP**

Provides volunteer opportunities for persons over 55 years.

**Senior Friends**

A volunteer is matched with a person age 65+ for peer support.

**Transportation**

Volunteer drivers transport people to appointments. Mileage reimbursed for drivers.

**Big Brothers Big Sisters of East Central WI**

www.bbbsecw.org • (920) 739-3542  
Matches children with adults for mentoring.

**Boys and Girls Club of Oshkosh**

www.bgcosh.org • (920) 233-1414  
501 E. Parkway Ave., Oshkosh, WI

**Covey**

www.covey.org • (920) 424-4071  
1930 Algoma Blvd., Oshkosh, WI

**Fox Valley Literacy Coalition**

www.fvlc.net • (920) 991-9840  
130 E. Franklin St., Appleton, WI  
Volunteer tutoring for adults.

**Goodwill Industries of North Central Wisconsin – Volunteer Income Tax Assistance**

www.goodwillncw.org/programs/financial/vita  
(920) 968-6044  
1800 Appleton Rd., Menasha, WI  
Volunteers provide free tax assistance.

**Habitat for Humanity**

www.habitatoshkosh.org  
www.foxcitieshabitat.org  
(920) 235-3535  
1640 S. Koeller St., Oshkosh, WI  
(920) 954-8702  
921 Midway Rd, Menasha, WI  
Variety of volunteer positions.

**HUB – Oshkosh**

www.huboshkosh.org • (920) 426-0150  
A connecting point for Oshkosh residents experiencing financial barriers. An advocate (case manager) assists persons/families to create a personal plan to overcome crisis and gain self-sufficiency.

**Lutheran Social Services of WI and Upper Michigan**

(920) 225-1719  
3003 A N. Richmond St., Appleton, WI

**Make the Ride Happen**

<https://www.maketheridehappen.org>  
Volunteer driver program.

**Winnebago Catch-A-Ride**

Volunteers needed for driving. Mileage reimbursement available, set your own hours

**Menasha Public Library**

www.menashalibrary.org • (920) 967-3690  
440 First St., Menasha, WI

**Menasha Senior Center**

www.cityofmenasha-wi.gov/departments/senior\_center  
(920) 967-3530  
116 Main St., Menasha, WI

**Neenah Public Library**

www.neenahlibrary.org • (920) 886-6321  
240 E. Wisconsin Ave., Neenah, WI

**Omro Area Community Center**

www.omrocommunity.org • (920) 685-0380  
130 W. Larrabee St., Omro, WI

**Oshkosh Area Humane Society**

www.oahs.org • (920) 424-2128  
1925 Shelter Ct., Oshkosh, WI

**Oshkosh Public Library**

www.oshkoshpubliclibrary.org/getinvolved  
(920) 236-5205  
106 Washington Ave., Oshkosh, WI

**Oshkosh Seniors Center**

www.ci.oshkosh.wi.us/SeniorServices  
(920) 232-5300  
200 N. Campbell Rd., Oshkosh, WI (S. Building)  
234 N. Campbell Rd., Oshkosh, WI (N. Building)

**Oshkosh Area United Way, Inc. – Volunteer Oshkosh**

www.volunteeroshkosh.org  
Website listing of volunteer opportunities in the Oshkosh Area.

**Pickett Community Center**

www.pickettcommunitycenter.com  
(920) 589-6111  
6687 State Rd. 44, Pickett, WI

**Rebuilding Together – Fox Valley**

www.rtfv.org  
(920) 730-2156  
1800 Appleton Rd., Menasha, WI  
Volunteers assist in revitalizing homes.

**The Thompson Center on Lourdes**

www.thetcol.org • (920) 939-3088  
2331 E. Lourdes Dr., Appleton, WI

**Volunteer Fox Cities**

www.volunteerfoxcities.org • (920) 832-9360  
A volunteer matching program.

**Winnebago County Health Dept. – re-THINK -  
Winnebago’s Healthy Living Partnership**

www.rethinkwinnebago.org • (920) 232-3000  
112 Otter Ave., Oshkosh, WI  
211 N. Commercial St., Neenah, WI  
Volunteers help promote prevention and wellness.

**Winnebago Area Literacy Council**

www.winlit.org • (920)573-5507  
106 Washington Ave., Oshkosh, WI  
Volunteer tutoring for adults.

**Wisconsin Board on Aging and Long Term Care –  
Ombudsman Programs**

longtermcare.wi.gov • (800) 815-0015  
Volunteers advocate for nursing home client rights.

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# Memory Cafés



Social gathering that allows people experiencing memory loss and their loved ones to connect, socialize, and build a support network.

## Join Us

**Oshkosh Public Library**

Second Wed. of each month | 1:30 - 3:00 pm

**Oshkosh Community YMCA**

Last Mon. of each month | 1:30 - 3:00 pm

**Question? Call 920.225.1711**



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[edenbrookoshkosh.com](http://edenbrookoshkosh.com)

Omro Care Center  
920-685-2755  
[omronursing.com](http://omronursing.com)

Lakeshore Manor  
Memory Care  
920-426-2670  
[lakeshoremanorofeden.com](http://lakeshoremanorofeden.com)

Bella Vista  
Independent &  
Assisted Living  
920-233-6667  
[bellavistaofeden.com](http://bellavistaofeden.com)