



2022 OFFICIAL RESOURCE DIRECTORY



Compliments of Winnebago County
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220 Washington Ave., Oshkosh | 211 N. Commercial St., Neenah



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HOME CARE
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THESE ARE THE HANDS THAT DRIED YOUR TEARS, BANDAGED YOUR SCRAPED KNEES, AND DID OVER 2500 LOADS OF YOUR LAUNDRY.

Don't they deserve to live well at home and get the best care you can give them?

We offer one-on-one care, 24 hour care, Alzheimer's and other dementia care, post hospital care, and hospice support. Our caregivers are experienced, rigorously screened and passionate about caring for others. Let us help you keep your loved one in the comfort of their home and give you peace of mind.



Julie is ready to talk to you today to set up care.

Call 920-349-CARE (2273)
HomeCareAssistanceOshkosh.com

THE AGING & DISABILITY RESOURCE CENTER



What Is The ADRC?

The Aging & Disability Resource Center (ADRC) is a program of the U.S. Department of Health and Human Services, whose work is to serve as a highly visible and trusted place where people of all ages, income and disabilities can go to get information and one-on-one counseling on the full range of long-term services and support options. The Aging & Disability Resource Center of Winnebago County is one of almost 500 such centers across the U.S.

What We Do

The ADRC of Winnebago County offers a no cost, single point of contact for information; assistance/referrals; options benefit and long term care enrollment counseling; short term case management; advocacy; plus health and wellness programs.

- Long-term Care Choices
- Social Security, Medicare and other Benefits
- Health and Wellness
- Support Services and Community Resources
- Adult Protective Services



The ADRC provides unbiased information about the providers and services in the community, their availability and costs. ADRC professionals will work with you to find the right options for your individual situation and help you make the best decisions.

Who We Serve

- Older Adults
- Adults with Physical Disabilities
- Adults with Developmental Disabilities
- Youth with Disabilities Transitioning into the Adult Services System (over 17 ½ years old)
- Professionals
- Caregivers
- Family Members
- Healthy Adults Planning for the Future





By Their Side

So they can stay at home.

Whether you need support a few hours a week or 24 hours a day, our award-winning CAREGivers provide a variety of in-home care services **tailored to your individual needs:**

- Alzheimer's & Dementia Care
- Bathing, Dressing & Grooming
- Hospice Support & End-of-Life Care
- Meal Prep & Nutrition
- Transfer & Ambulation Assistance
- Transportation
- Medication Reminders
- Housekeeping & Laundry
- Companionship
- Incontinence Care

Ask about our new Vitals Monitoring service!



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HomeInstead.com/OshkoshWI

3020 E. College Ave. | Appleton
HomeInstead.com/AppletonWI

Each Home Instead® franchise office is independently owned and operated.



Dear Friends:

To provide you with the most up-to-date information about services and programs in our area, we are very pleased to present you with this 2022 edition of the Aging and Disability Resource Center (ADRC) of Winnebago County Resource Directory.

This directory is intended to serve as a starting point for accessing services in Winnebago County. It is our hope that this directory will be useful for you when making important decisions about your needs or the needs of others dear to you. And as always, our staff welcome the opportunity to meet with you to further discuss available resources and provide additional assistance.

This directory is a partnership between the ADRC of Winnebago County, 44th North Advertising and Design, and all of the agencies and organizations who provide resources and/or purchased ads, each of which we would like to thank. Additional complimentary copies of this directory are available throughout Winnebago County at a variety of locations. You may also request a free copy to be mailed to you by calling the ADRC toll free at 1-877-886-2372, or email us at adrc@co.winnebago.wi.us.

Any corrections to this directory should be made by sending an email with the correction to the above email address and the correction will also be made on the ADRC website at www.co.winnebago.wi.us/adrc. This website provides more detailed information, is updated regularly, and has a very easy-to-use search function.

With warm regards,

Beth Roberts

Beth Roberts, Director ADRC/Long Term Support Services

Winnebago County Department of Human Services
220 Washington Avenue
Oshkosh, WI 54901

For additional copies
call the ADRC at
1-877-886-2372

Being listed in this directory does not constitute the endorsement of the ADRC of Winnebago County.

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DEMENTIA CARE SPECIALIST (DCS)

What is a Dementia Care Specialist (DCS)?

A DCS supports people with dementia and their caregivers in order to ensure the highest quality of life possible while living at home. They provide free information and assistance to adults with memory or cognitive concerns, or who have been given a dementia diagnosis. They provide information and support to family members and friends who are caregivers. They help to develop dementia-friendly and capable communities where people with dementia can remain active and safe, and caregivers can feel supported.

Who should seek help from a Dementia Care Specialist?

Persons who are experiencing memory loss or have received a dementia diagnosis Caregivers and family who need support and information

What can a Dementia Care Specialist help you with?

- Memory Screens – a brief screening tool to assess memory
- Memory Café's – a welcoming place for individuals with dementia, or other brain disorders.
- Respite Care – limited FREE supervised services for loved ones
- Support Groups
- SPARK! Programs – local programs for caregivers and loved ones with dementia, or other brain disorder. The program features interactive exhibit experiences in a welcoming environment.
- The DICE (Describe, Investigate, Create, Evaluate) Approach
- Powerful Tools for the Caregiver Class
- AFCSP and NFCSP programs
- Purple Angel Program
- Dementia Crisis Response training
- Dementia Friends Wisconsin
- Tracking and Safety programs
- Other information and assistance regarding dementia and memory loss

How can I contact a Dementia Care Specialist?

Contact our Dementia Care Specialist at 920-236-1227 or ARichetti@co.winnebago.wi.us

WELLNESS PLUS

Classes to help you live your best life

We offer a variety of interactive, researched tested, proven classes to increase your health and well-being

- Healthy Living with Diabetes
- Healthy Living with Chronic Pain
- Walking with Ease for Arthritis Sufferers
- Mind over Matter- Bladder Control Class
- Powerful Tools for Caregivers
- Stepping On for Falls Prevention
- Strong Bodies
- Tai Chi for Falls Prevention



For more information on any of these classes, contact Winnebago County Health Department at 920-232-3000 or visit the website: www.winnebagopublichealth.org and Search "Classes"

ACCESS AND HEALTH INSURANCE MARKETPLACE



Access to Eligibility Support Services for Health and Nutrition

Your Connection to Health & Nutrition

Call East Central Income Maintenance (IM)

1-888-256-4563 Toll Free • 7-1-1 TTY

Find out which low or no cost programs you may be able to get.

Apply online for FoodShare, Medicaid, BadgerCare Plus, Family Planning Only Services, and Child Care.

Replace your ForwardHealth card (for some plans).

Get an Explanation of Medical Benefits (EOMB).

Manage your benefits:

- Get up-to-date information.
- Report changes.
- Renew your benefits.
- Submit your FoodShare and Child Care Six-Month Report form.

Go to ACCESS.wi.gov and create your MyACCESS account. FAST – PRIVATE – EASY

HealthCare.gov

What Is the health insurance Marketplace?

The health Insurance Marketplace provides a new way to buy health insurance.

The Marketplace lets you:

- See available options.
- Decide what fits your needs and budget.
- Apply for coverage and determine if you qualify for a federal tax subsidy.

To Enroll

November 1st to December 15th

www.healthcare.gov

Call 1-800-318-2596

TTY: 1-855-889-4325

What Do You Need to Enroll?

1. Social Security Numbers (or document numbers for legal immigrants).
2. Employer and income information for every member of your household who needs coverage (pay stub or W-2, etc).
3. Policy numbers for current health insurance plans covering.
4. If anyone in your household is eligible for a job-based insurance plan, you will need to have their employer complete an Employer Coverage Tool (available on the healthcare.gov website).

You May Qualify for Lower Premiums or Out-of-Pocket Costs, Based on Your Household Income and Size.

Marketplace Assistance

Call Partnership Community Health for an appointment with a Certified Application Counselor

920-882-6420 or visit healthcare.gov

ADVANCE DIRECTIVES

Advance planning allows you to make choices regarding your medical care and/or finances in the event that you become incapacitated. This is your opportunity to express your wishes rather than potentially having a court appoint a guardian to do this for you. Advance planning may be made by any competent individual 18 years and older.

The Wisconsin Department of Health Services has advance directive forms available online. These forms are designed to be completed without the assistance of an attorney. Given your particular circumstances or concerns, you may want to seek legal advice from an attorney.

You may access the following forms at www.dhs.wisconsin.gov/forms/advdirectives:

- [Declaration to Physicians \(Wisconsin Living Will\)](#)
- [Power of Attorney for Health Care](#)
- [Power of Attorney for Finance and Property](#)
- [Authorization for Final Disposition](#)

If printing off the Internet, please ensure that you print and complete all pages of the forms you are using. To be valid, the forms must be complete and signed. The Declaration to Physicians (Living Will) and the Power of Attorney for Health Care have accompanying letters that are not part of the legal forms but contain information that should be read prior to completing the forms. The forms contain standardized wording specified in the Wisconsin Statutes. If these forms are filled out and signed correctly, the completed forms are presumed to be valid in the State of Wisconsin. Do not change the preprinted wording of the forms unless instructions indicate you may do so. Changing the forms, contrary to their instructions, may invalidate the completed forms. If the forms are not sufficient for your needs, consult an attorney.

For one copy, send a stamped, self-addressed business sized envelope to:

Power of Attorney
Division of Public Health
PO Box 2659
Madison, WI 53701-2659

Forms, or variation of these forms, are available from your attorney, physician, hospital or at the [Aging & Disability Resource Center \(ADRC\)](#).

Multi-language versions of the Advanced Directive and Power of Attorney for Health Care may be obtained at the State Bar of Wisconsin or Aging with Dignity.

CAREGIVER SUPPORT PROGRAMS

National Family Caregiver Support Program

What is the National Family Caregiver Support Program (NFCSP)?

It is a program that offers respite, information, support, and other resources to caregivers.

How does the program work?

Caregiver support services are open to all families caring for a person age 60+ or a person with a type of Dementia of any age. The program can provide limited respite that could be offered in the home, a day program, or in a facility. Other services that could be offered are yard work, snow shoveling, meal prep, housework, transportation, emergency response system, personal care, incontinence supplies, etc...

Who is eligible?

- Any caregiver who provides unpaid care to a person age 60+ or person with a type of Dementia of any age (note the person must require assistance with daily cares).
- Grandparents or relatives age 55 and older who are the primary caregivers for a child under age 19 or who care for a person age 19-59 with a long-term disability.
- There are no fees or income requirements.

Alzheimer's Family Caregiver Support Program

What is the Alzheimer's Family Caregiver Support Program (AFCSP)?

It is a program created to help enhance the lives of caregivers who care for a person with Dementia to help them live in the community as long as possible.

How does the program work?

Funds are available in each county for eligible persons to provide some respite care or purchase and goods/services needed to help care for someone with a type of Dementia. The program can provide limited respite, emergency response system, personal care, housework, home delivered meals, activity and hobby supplies, caregiver education classes, incontinence supplies, transportation expenses, lawn care, snow shoveling, etc...

Who is eligible?

- Diagnosis of Alzheimer's or another Dementia.
- The person must reside in a home setting (not a facility).
- The person with Dementia and their spouse (if applicable) have a gross annual income less than \$48,000 (costs related to the Dementia-related care can be deducted when calculating).
- There are no fees.

How do I apply for one of these programs?

Call the Aging and Disability Resource Center (ADRC) of Winnebago County to learn more. Call us toll free at 1-877-886-2372, stop in at our office: 220 Washington Ave, Oshkosh or 211 N. Commercial St, Neenah or email us at adrc@co.winnebago.wi.us

HIRING HOME CARE

When choosing home care there are a few things to think about. There is also the option of choosing an agency or hiring a person independently. If needed the ADRC can help you with this process.

Considerations Hiring Home Care

- **Interview in Person** – Your initial reaction to the agency and/or home care provider is important.
- **References** – Ask for at least 3 to 6 references.
- **Criminal Background Checks** – Ensure the safety of home, self, personal property, etc. by following up with references and conducting a Criminal Background Check.
- **Insurance** – (Workers' Compensation, liability, bonding, etc.) What if something is broken in the home, a home care provider is dishonest or injured?
- **Taxes** – (Local, state and federal payroll taxes) Wages must be reported if you hire an independent home care provider.
- **Training** – What kind of training has the home care provider had? Do they participate in a continuing education program?
- **Availability** – Is care available up to 24 hours a day, 7 days a week, etc.? What happens if a home care provider calls in sick or needs time off?
- **Documentation** – Is a log maintained daily on activity? Daily events should be written down so that all those involved in caregiving are aware of what has happened.
- **Transportation** – Is there home care provider assistance for running errands, going to appointments, etc.? What about emergency transportation?
- **Rates and Billing** (private pay, Medicare, Medicaid, long term care insurance, etc.) – Check everything out. You are going to need resources to pay for care. Keep good records.
- **Contract or Service Agreement** – Are you obligated for a certain period of time? Is there a deposit required to initiate services? Define your caregiving expectations. Get it in writing.
- **Back up Plan** – No matter how well a plan has been thoughtout, be prepared if something goes wrong or the plan changes.

Agency Provider

- Screen and hire qualified employees
- Provide help quickly
- Send replacements when necessary
- Provide training, supervisor and liability insurance
- Handles employee payroll
- Resolves conflicts between you and employee

Considerations

- Services may be too costly to use regularly
- You may have to accept a schedule around employees
- You may not be pleased with the quality or reliability of the employee
- Different employees may be sent on different day, interrupting continuity of care

Independent Provider

- Less costly than going through an agency
- You directly manage the worker and have control over hours, tasks and pay
- One person giving care which can provide continuity for your loved one

Considerations

- Contacting, interviewing and screening are your job and can be time-consuming
- If worker is ill or unavailable, you need to arrange for substitutes
- You are responsible for all paperwork, i.e., Social Security records, payments and insurance
- You will need liability insurance to cover the worker in case of accidents

DISABILITY BENEFIT SPECIALIST (DBS)

What is a disability benefit specialist (DBS)?

A Disability Benefit Specialist is trained to counsel residents 18 to 59 years with physical disabilities, developmental disabilities, mental illness and/or substance use disorders about private or public benefits. They are experts at helping residents with extensive paperwork that is often required in benefit programs. Disability Benefit Specialists are continually trained by Disability Rights Wisconsin attorneys knowledgeable in disability benefits. They work closely with other state and local professionals.

Who should seek help from a disability benefit specialist?

- Persons who want to know more about private or public benefits
- Persons who need help in organizing their paperwork and applying for benefits
- Persons who have been denied a benefit they think they are entitled to

What can a disability benefit specialist help you with?

- Social Security Disability Income (SSDI)
- Medicare Supplemental Insurance
- Supplemental Security Income (SSI)
- Veterans Benefits Information and Assistance
- Medicaid
- FoodShare Wisconsin Application Assistance
- Medicare Part A, B, C, and D Information
- Prescription Drug Assistance Programs and Assistance
- Housing and Utility Issues
- Private Health and Disability Insurance
- Other/benefit Needs and Issues

ELDER BENEFIT SPECIALIST (EBS)

What is an elder benefit specialist (EBS)?

An Elder Benefit Specialist is trained to counsel residents 60 years and older about private or public benefits regardless of income. They are experts at helping older residents with extensive paperwork that is often required in benefit programs. Elder Benefit Specialists are continually trained by attorneys knowledgeable in elder law issues. They work closely with other federal, state, and local professionals.

Who should seek help from a disability benefit specialist?

- Persons who want to know more about private or public benefits
- Persons who need help in organizing their paperwork and applying for benefits
- Persons who have been denied a benefit they think they are entitled to

What can an elder benefit specialist help you with?

- Consumer Problems
- Spousal Impoverishment Protection Information
- Medicare Supplemental Insurance
- Medicare A, B, C, and D Information and Assistance
- SeniorCare and other Prescription Assistance Programs
- Veterans Benefit Information and Referral Assistance Programs
- FoodShare Wisconsin
- Private Health Insurance
- Housing and Utility Issues
- Social Security Disability Insurance
- Social Security
- Supplemental Security Income
- Other Legal/Benefit Needs and Issues (SSI) Assistance
- Medicaid

Contact the Aging & Disability Resource Center (ADRC) for Benefit Specialist assistance. Appointments are encouraged. Language interpreters are provided upon request.

ABUSE & NEGLECT

Childhelp National Child Abuse Hotline

www.childhelp.org • (800) 422-4453

Crisis counselors can provide assistance in 170 languages. Text and online chat now available.

Christine Ann Domestic Abuse Services, Inc. – 24-Hour Helpline

www.christineann.net • (920) 235-5998

206 Algoma Blvd., Oshkosh, WI

Crisis line, emergency safe shelter, counseling, legal advocacy and support groups for victims.

Coalition of Wisconsin Aging Groups Elder Financial Empowerment Project

www.cwagwisconsin.org/elder-law-center/62-2/
(800) 488-2596 Ext. 328

Provides information, advocacy and referrals to elder victims of financial abuse

National Domestic Violence Hotline 24-Hour Hotline

www.thehotline.org • (800) 799-7233

Rape, Abuse and Incest National Network

www.rainn.org • (800) 656-4673

National sexual assault hotline.

Reach Counseling Services – Crisis & Counseling Services

www.reachcounseling.com

(920) 722-8150

1509 S. Commercial St., Neenah, WI

24 hr. crisis line for sexual abuse, incest and rape.

Specializes in trauma treatment.

Winnebago County Department of Human Services

www.co.winnebago.wi.us

220 Washington Ave., Oshkosh, WI

Child Protective Services

(920) 236-4615

Addresses: child maltreatment, neglect, domestic violence, alcohol and drug abuse, household management, intervention efforts for safety issues and risk.

Elder Adult and Adults at Risk Reporting System

(877) 886-2372

Emergency protective placement, guardianship, elder abuse investigation. Abuse includes physical, emotional and sexual abuse. Financial exploitation, neglect, self neglect treatment without consent or unreasonable confinement or restraint.

Wisconsin Coalition Against Domestic Violence End Domestic Abuse WI

www.endabusewi.org • (608) 255-0539

Provides domestic abuse advocacy.

Wisconsin Coalition Against Sexual Assault

www.wcasa.org • (608) 257-1516

Information and referral on any issue related to sexual violence.

ADULT DAY SERVICES

Adult day services provides services generally Monday through Friday in a group setting to adults who need assistance with the activities of daily living and supervision. Participants in adult daycare may receive assistance with personal cares, supervision, meals, medication administration, and may participate in various social activities and community outings.

Additional info available at

www.dhs.wisconsin.gov/guide/adc.htm

Agnesian Health Care –

St. Agnes Hospital Adult Day Services

www.agnesian.com/locations/adult-day-services

(920) 921-5812

420 E. Merrill Ave., Fond du Lac, WI

A day program that helps meet the healthcare, personal care and socialization needs of the elderly, chronically ill and disabled.

Clarity Care, Inc. – Day Services

www.claritycare.org • (920) 236-6560

424 Washington Ave., Oshkosh, WI

Serves adults 18 and older who have a physical, cognitive and/or memory impairments. Provides support with activities of daily living as well as a variety of health, social, recreational and physical activities.



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WITH WORLD CLASS CARE GIVERS.
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Caring for Fox Valley’s Greatest People

Assisted Living CBRF Community

Our Senior Community includes a 40-Unit Assisted Living CBRF Community which offers a wide variety of services:

- Individualized assistance with daily living
- On-site registered nurse
- Highly trained direct care staff
- Balance training, exercise and strengthening, and fall prevention classes offered by in-house therapists.
- On-site podiatry services
- Help with medication management
- Individualized meal plans reviewed by a licensed dietitian
- Various dining experiences
- Coffee bar with continental options
- Various life enrichment activities and programs
- On-site interdenominational chapel services
- Continuous community involvement
- Assistance with scheduling appointments, transportation services available
- On-site salon and massage services

Secured Memory Care Neighborhood

Our Memory Care Neighborhood offers families a piece of mind knowing that their loved one is safe. This neighborhood offers all the same services as our CBRF community with a few added amenities:

- Private, spacious rooms
- Secure exits that alert our staff
- Individualized care plans
- Secured outdoor dining area
- Private dining area for special events
- Cozy lounge with a fireplace
- Safe involvement in all daily activities with one-to-one care and services available
- Customizable memory box outside all resident rooms
- Specialized activity planning for alzheimer’s

For More Information, please contact us:

(920) 550-1258 | 751 Deerwood Ave, Neenah, WI 54956
www.CopperStoneAssistedLiving.com | info@CopperStoneCommunities.com

 Find us on
Facebook

@CopperStoneAssistedLiving



Covey – Covey Respite House

www.covey.org • (920) 424-4071
1325 Eastman, Oshkosh, WI

8-bed respite house. Provides service on an hourly or overnight basis for persons with disabilities

Lakeside Packaging Plus, Inc. – Adult Services

www.lakesidepackagingplus.com
(920) 231-0870
100 W. Fernau Ave., Oshkosh, WI
(920) 725-8241
1040 Breezewood Ln., Neenah, WI

Adult day services and senior retirement services for adults with special needs.

Morning Star Respite, LLC

(920) 415-6055
1000 W. Main St., Little Chute, WI

Adult day center program is for persons age 18 and older. Physical, behavioral and developmental disabilities.

St. Paul Elder Services, Inc. – Club Gabriel

www.stpaulelders.org • (920) 766-6020, ext. 189
316 E. Fourteenth St., Kaukauna, WI

Serves adults, who have physical, cognitive and/or memory impairment. Provides a variety of health, social, recreation activities. On-site bathing services available.

Valley Packaging Industries, Inc. – Adult Day Services

www.vpind.com/rehabilitation/facility-based-services/day-services/ • (920) 749-5870
3375 W. Brewster St., Appleton, WI

Serves adults who have physical, cognitive and/or memory impairment. Provides a variety of health, social and recreational activities.

ADVOCACY & SUPPORT

ADRC - Winnebago County The ADRC of Winnebago County provides: information; assistance/referral; options, enrollment and benefit counseling; prevention and early intervention; short term case management; eligibility determination for long term support benefits; Disability and Elder Benefit Specialist. The ADRC provides informational resources online at www.co.winnebago.wi.us/adrc.

AARP – American Association of Retired Persons

www.aarp.org • (888) 687-2277
Promotes the interests of people 50+.

Advocap Senior Friends

www.advocap.org • (920) 426-0150
2929 Harrison St., Oshkosh, WI

A volunteer is matched with a person age 65+ for peer support.

Agnesian HealthCare**Bereavement Center/Grief Relief**

www.agnesian.com/bereavement
(920) 907-3940
1161 W. Johnson St., Fond du lac, WI

AIDS.org

www.aids.org

ALS Association - Wisconsin Chapter (Lou Gehrig's)

www.alsawi.org
(414) 763-2220 • (920) 279-4449

Alzheimer's & Other Dementia

See page: 28

American Cancer Society

www.cancer.org • (800) 227-2345

American Council of the Blind

www.acb.org • (800) 424-8666

American Heart Association & American Stroke Association

www.heart.org • (800) 242-8721

American Kidney Fund Helpline

www.kidneyfund.org • (866) 300-2900

American Liver Foundation

www.liverfoundation.org • (800) 465-4837

American Lung Association of WI

www.lung.org • (262) 703-4200

American Parkinson Disease Association – Wisconsin Chapter

www.apdaparkinson.org/community/wisconsin/
(608) 345-7938
5900 Monona Dr., Ste. 407, Monona, WI

American Psychiatric Association Healthy Minds. Healthy Living

www.psychiatry.org/ • (202) 559-3900

Ascension

www.healthcare.ascension.org/Events
(800) 362-9900

500 S. Oakwood Rd., Oshkosh, WI

Provides support, education and classes for many conditions and chronic diseases.

Asthma and Allergy Foundation of America

www.aafa.org • (800) 727-8462

Aurora Health Care – Support Groups

www.aurorahealthcare.org/events
(800) 499-5736

855 N. Westhaven Dr., Oshkosh, WI

Provides support and education for many conditions and chronic diseases.

Autism Society of the Fox Valley

www.autismfoxvalley.org • (920) 558-4602

Autism Society of Greater Wisconsin

www.autismgreaterwi.org
(888) 428-8476 • (920) 558-4602

Brain Injury Alliance of Wisconsin

www.biaw.org • (608) 206-6426

Provides advocacy, education, information, resources, prevention, support services to brain injury survivors, their families.

Brain Injury Resource Center of Wisconsin

www.bircofwi.org • (262) 770-4882
511 N. Grand Ave., Waukesha, WI

Offers statewide brain injury assistance and resources.

Breastcancer.org

www.breastcancer.org

Caregiver Support

See page: 30



**When it comes to your spine,
only the best will do!**

Services

- Manual Chiropractic Adjustments
- Impulse Instrument Adjustments
- Exercise Rehabilitation
- Interferential, Ultrasound, and Red light Therapies
- Graston Technique Therapy, Active Release Technique (ART), and Dry needling



Dr. Kent Belville



Dr. Nicholas Belville



Dr. Adam Mootz



Dr. Joshua Belville



Kyle Belville, Rehab

920.230.2525 | belvillechiro.com | 440 N Koeller St, Oshkosh, WI 54902

Center for Medicare Advocacy, Inc. Medicare Advocacy Hotline

www.medicareadvocacy.org • (860) 456-7790

Christine Ann Domestic Abuse Services, Inc. – Domestic Abuse Program

www.christineann.net • (920) 235-5998
206 Algoma Blvd., Oshkosh, WI

One-to-one advocacy services and support groups for victims and their families. 24-hour helpline.

Cleft Palate Foundation

www.cleftline.org • (919) 933-9044

Community for Hope of Greater Oshkosh, Inc.

Hope Line – Oshkosh

www.communityforhope.org
www.suicidepreventionlifeline.org
(920) 230-4840

Community members promoting and supporting mental wellness and building awareness about suicide prevention, intervention and response.

National Suicide Prevention Lifeline

www.communityforhope.org
(800) 784-2433

24-hour national helpline.

S.O.S. - Survivors of Suicide Support Group

www.communityforhope.org
(920) 230-4840

Support groups for family, friends, classmates, and colleagues of suicide victims.

The Compassionate Friends

www.compassionatefriends.org • (877) 969-0010

Provides support groups for bereaved parents who have lost a child.

Cystic Fibrosis Foundation – WI Chapter

www.cff.org/wisconsin
(262) 798-2060

Community Circles of Support

(920) 840-2918

People helping people transition from incarceration to the community.

Disability Rights Wisconsin

www.disabilityrightswi.org • (800) 928-8778

Advocacy resource for persons with disability issues.

Victim Advocacy Program

Provides direct service to individuals with disabilities who experience crime, regardless if it has been reported. Advocacy, service and support.

Epilepsy Foundation Wisconsin

www.epilepsywisconsin.org • (608) 665-1848

Families Anonymous

www.familiesanonymous.org • (800) 736-9805

Information for families coping with drug and/or alcohol abuse and related behaviors.

Forge Forward

www.forge-forward.org/aging • (414) 559-2123

Support, educate and advocate for the rights and lives of transgender individuals.

Fox Valley Fibromyalgia Support Group

www.fmaware.net

Fox Valley Grief Supports and Services

www.wichmannfuneralhomes.com/services/grief-recovery • (920) 831-9905

Listing of numerous local grief support groups.

Fox Valley Hearing Loop

www.loopwisconsin.com

Promotes awareness and installation of hearing loops. Listing of places that offer loops in WI.

Friendship Place Inc.

www.friendshipplaceinc.com • (920) 729-9975
220 N. Commercial St., Neenah, WI

Social, educational and recreational support for persons with severe and persistent mental illness.

Greater Wisconsin Agency on Aging Resources Inc. – Advocacy

gwaar.org/advocacy-and-grassroots-resources1
Website resource for advocacy materials on issues affecting older adults and caregivers.

Healthy Bowels, Healthy Bladder

www.healthybowelandbladder.org

Free educational website to promote bowel and bladder health for women.

**International OCD Foundation, Inc. –
(Obsessive Compulsive Disorder)**

iocdf.org • (617) 973-5801

Education about OCD, hoarding and related disorders.

Leukemia & Lymphoma Society

www.lls.org • (262) 790-4701

Helps pay insurance premiums and meet co-pay obligations. Assists in finding additional support programs.

**Make A Wish Foundation of Wisconsin –
Northeastern Office**

wish.org/wisconsin • (920) 993-9994

Grants wishes to children under 18 years old with life threatening medical conditions.

Mesothelioma Prognosis Network

www.mesotheliomaprognosis.com
(833) 595-1804

Provides free information and resources about asbestos exposure.

MyConnectionNEW.org

www.myconnectionnew.org

Online resource to connect with mental health and substance abuse service providers.

**National Alliance on Mental Illness (NAMI) –
Fox Valley**

www.namifoxvalley.org • (920) 954-1550
211 E. Franklin St., Appleton, WI

Support and education for people with mental illness as well as families and friends.

**National Alliance on Mental Illness (NAMI) –
Oshkosh**

www.namioshoshkosh.org • (920) 651-1148
525 N. Main St., Oshkosh, WI

Provides support, education and advocacy for those affected by mental illness.

**National Cancer Institute –
Cancer Information Service**

www.cancer.gov • (800) 422-6237

Specialists can answer your questions about cancer and explain medical information.

National Institute of Mental Health

www.nimh.nih.gov • (866) 615-6464

National Institute on Aging – Alzheimer’s Caregiving

www.nia.nih.gov • (800) 438-4380

Alzheimer’s Disease and related Dementias education and Referral center.

National Kidney Foundation – NKF of Wisconsin, Inc.

www.kidneywi.org
(800) 622-9010 • (414) 897-8669

National Multiple Sclerosis Society – WI Chapter

www.nationalmssociety.org/chapters/WIG
(800) 344-4867

National Resource Center of LGBT Aging

www.lgbtagingcenter.org • (212) 741-2247

Resource center improving the quality of services and support for lesbian, gay, bisexual and transgender (LGBT) older adults.

National Sudden Death Syndrome Foundation

www.firstcandle.org • (800) 221-7437

Provides information and counseling on SIDS.



PHILOSOPHY

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Neenah, WI 54956
920-725-8241

100 W Fernau Ave.
Oshkosh, WI 54901
920-231-0870

www.lakesidepackagingplus.com

Options for Independent Living, Inc. (Fox Valley Office)

www.optionsil.org • (920) 882-9309
2331 E. Lourdes Dr., Rm 208, Appleton, WI

Peer Support and Advocacy

Staff and trained volunteers, who have experienced a disability provide training, information and support.

Oshkosh Seniors Center – Support Groups

www.ci.oshkosh.wi.us/SeniorServices
(920) 232-5300
200 N. Campbell Rd., Oshkosh, WI

Ongoing support groups for grief, Parkinson's and visually challenged.

Overeaters Anonymous

www.aa.org

Post-Polio Health International

www.post-polio.org • (314) 534-0475

Prader-Willi Syndrome Association

www.pwsaofwi.org • (920) 733-3077

Prevent Blindness Wisconsin

<https://wisconsin.preventblindness.org/>
(414) 765-0505

Education, information, vision risk assessment and vouchers for low income families.

Reach Counseling Services

www.reachcounseling.com • (920) 722-8150
1509 S. Commercial St., Neenah, WI

Confidential crisis and support services. Counseling, treatment, prevention and advocacy.

Rogers Behavioral Health

www.rogersbh.org • (920) 843-5660
4351 W. College Ave., Ste 300, WI

Inpatient psychiatric hospital, specializing in eating disorders, OCD, anxiety and chemical dependency.

Schizophrenia

www.schizophrenia.com

Sexual Assault Crisis Center

www.sacc-foxcities.org
(800) 722-7797 • (920) 733-8119
17 Park Place, Ste. 400, Appleton, WI

Support groups for women, men, children and their families who are victims of sexual abuse. Medical and legal advocacy, support groups, counseling, prevention education and community outreach, 24-hour hotline.

WisconSibs

www.wisconsibs.org • (920) 968-1742
211 E. Franklin St., #C, Appleton, WI

Provides assistance, education, advocacy and support to siblings of persons with disabilities.

SOAR Fox Cities

www.soarfoxcities.com • (920) 731-9831
211 E. Franklin St. #A, Appleton, WI

Education and advocacy for persons with disabilities.

Traumatic Brain Injury Support

<https://soarfoxcities.com/programs/tbi/>

Support, navigate, inform and care for individuals living with a traumatic brain injury.

Take Off Pounds Sensibly – TOPS

www.tops.org • (414) 482-4620

Text “Hopeline”

Text 741741

Text hopeline provided by the Center of Suicide Awareness. Emotional support text line.

ThedaCare - Classes and Events

thedacare.org/about-us/classes
(800) 236-2236
130 Second St., Neenah, WI

Provides support and education for many conditions and chronic diseases.

U.S. Department of Housing and Urban Development Housing Discrimination Hotline

www.hud.gov • (800) 669-9777

Provides information on fair housing rights. Accepts housing complaints.



Oakridge Gardens - Built on a Foundation of Care

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MEMORY CENTER

Call today for a private tour (920) 739-0111
oakridgegardens.com

University of Wisconsin Extension – Grandparents Raising Grandchildren

www.winnebago.uwex.edu • (920) 232-1973
625 E. County Rd. Y, Ste. 600, Oshkosh, WI

Focuses on the roles grandparent/relatives play and provides an opportunity to meet others who share similar experiences.

Well Badger Resource First Wisconsin First Step

<https://wellbadger.org/> • (800) 642-7837

Information and referral service for, parents of children with special needs, womens health, Health Care and Family services.

Winnebago County Department of Human Services

Long-Term Support – Family Support Services

www.co.winnebago.wi.us • (920) 236-4650
220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI

Provide Service Coordination, resources and support funding to eligible families and individuals, aged 0 - 22.

Wisconsin Board for People with Developmental Disabilities – Wisconsin BPDD

www.wi-bpdd.org • (608) 266-7826

Advocacy and planning group influencing legislation for individuals with developmental disabilities.

Wisconsin Board on Aging and Long Term Care – Ombudsman Programs

longtermcare.wi.gov • (800) 815-0015
1402 Pankratz St., Ste. 111, Madison, WI

Investigates complaints concerning improper treatment of aged/disabled persons receiving long term care. Advocates for client interests.

Wisconsin Council on Problem Gambling, Inc.

www.wi-problemgamblers.org • (800) 426-2535
24-hour helpline. Text for Help to 1-800-GAMBLE-5

Wisconsin Department of Health Services – Client Rights Office

www.dhs.wisconsin.gov/clientrights/
(608) 266-3102

Handles grievance procedures for mental health, developmentally disabled and substance abuse.

Wisconsin Family Assistance Center for Education, Training and Support (WI FACETS)

www.wifacets.org • (877) 374-0511
600 W. Virginia St., Milwaukee, WI

Provides information, support and referral for families and others who support children with special needs.

Wisconsin Family Ties

www.wifamilyties.org • (608) 267-6800

Provides guidance to families with children with emotional, behavioral and mental disorders.

Wisconsin Parkinson Association

www.wiparkinson.org • (414) 312-6990

WI Regional Center for Children & Youth with Special Health Care Needs – Northeast Regional Center

www.northeastregionalcenter.org
(877) 568-5205

325 N. Commercial St., Neenah WI

Provides advocacy and help for special needs children, birth to 21 and their families.

Wisconsin Tourette Syndrome Association

tourette.org/chapter/wi/

ALCOHOL & SUBSTANCE ABUSE

Addiction Medical Solutions

www.amsoshkosh.com • (920) 232-2332
505 S. Washburn St., Oshkosh, WI

Methadone drug clinic that offers comprehensive evaluations, custom treatment plans and counseling services

Al-Anon Family Groups-WI

alanon-wi.org
(888) 425-2666 • (414) 257-2415

Services and support for persons affected by alcoholism.

Alcoholics Anonymous

www.district02aa.org
Appleton: (920) 731-4331
Oshkosh: (920) 410-4620

Apricity Residential Treatment

<https://apricityservices.com> • (920) 722-2345
607 W. Seventh St., Appleton, WI

Residential treatment and ongoing recovery support services. Also provides employment options.

Ascension – Behavioral Health

www.healthcare.ascension.org

(920) 223-8570

Mercy Medical Center:

500 S. Oakwood Rd., Oshkosh, WI

Outpatient AODA and mental health services.

Club 206 of Menasha

(920) 725-5699

64 Racine St., Menasha, WI

Social gathering place in a non-alcoholic entertainment environment.

Cocaine Anonymous

www.cawisconsin.org • (414) 445-5433

Families Anonymous

www.familiesanonymous.org

(800) 736-9805

Twelve step program for families coping with drug and/or alcohol abuse and related behaviors.

Genesis Club

(920) 733-6180

1213 N. Appleton St., Appleton, WI

Support group and drop in center for recovering alcoholics and drug addicts.

Iris Place

www.namifoxvalley.org/iris-place/

(920) 815-3217

1213 S. Matthias St., Appleton, WI

Provides peer-based support and short-term respite (up to 8 days) for individuals experiencing emotional distress or crisis.

Lutheran Social Services of Wisconsin and Upper Michigan

www.lsswis.org • (920) 730-1321

Older Adult AODA & Mental Health Counseling

3003 A N. Richmond St., Appleton, WI

Individual (60+ yrs. old), couple, family or group counseling. Services include support groups for caregivers. Specifically for older adults needs.

MyConnectionNEW.org

www.myconnectionnew.org

Online resource to connect with mental health and substance abuse service providers.



PICTURE YOURSELF IN WINNEBAGO COUNTY PARKS & SUNNYVIEW EXPO CENTER



920.232.1960

@winncoparksexpo

co.winnebago.wi.us/parks

National Council on Alcoholism & Drug Dependence

www.ncaddms.org • (601) 899-5880

Nova Counseling Services, Inc. – Treatment & Terra Halfway House

www.novaoshkosh.com
(800) 298-8170 • (920) 231-0143
3240 Jackson St., Oshkosh, WI

Licensed residential, 28 day and 90 day transitional programs for adults who are chemically dependent.

Options Treatment Programs

www.optionstx.com
(920) 735-9010
1000 N. Lynndale Ave., Ste. C, Appleton, WI
Substance abuse and mental health counseling.

Oshkosh Police Department – Law Enforcement Addiction Assistance Program – LEAAP

www.oshkoshpd.com • (920) 236-5734
420 Jackson St., Oshkosh, WI

A voluntary program for Oshkosh residents that desire assist for heroin and opiod drug abuse.

Samaritan Counseling Center

www.samaritan-counseling.com
(920) 235-1678
110 Church Ave., Oshkosh, WI
(920) 886-9319
1478 Kenwood Dr., Ste. 1, Menasha, WI
Substance abuse and mental health counseling.

Solutions Recovery, Inc.

sir-wi.org • (920) 233-0888
621 Evans St., Oshkosh, WI
12 step recovery club. Free sober living facility.

ThedaCare – Behavioral Health

www.thedacare.org
(800) 501-8247 • (920) 720-2300
1095 Midway Rd., Menasha WI
Offers alcohol and substance abuse treatment and counseling.

Winnebago County Department of Human Services – AODA Services

www.co.winnebago.wi.us
(920) 236-4734
220 Washington Ave., Oshkosh, WI
(920) 727-2882
211 N. Commercial St., Neenah, WI
Focus on prevention, increased awareness and treatment. Assess those convicted of operating while intoxicated.

Winnebago County Drug and Alcohol Coalition

www.winnebagodac.org
Prevent and reduce drug and alcohol use by empowering our community to effect individual and social change through education, advocacy, collaboration and coordination.

Wisconsin Addiction Recovery Helpline

www.addictionhelpWI.org • (833) 944-4673
Text your zip code to 898211
between 8am - 5pm
24/7 Helpline for finding substance use treatment and recovery services.

ALZHEIMER'S & OTHER DEMENTIA

ADRC Dementia Care Specialist provides support for people with dementia and their caregivers with up to date information on programs.
www.co.winnebago.wi.us (877) 886-2372
220 Washington Ave Oshkosh WI &
211 N. Commercial St Neenah WI
See ADRC ad page 4

Alzheimer's Association – Greater WI Chapter

www.alz.org/gwwi
(800) 272-3900 • (920) 260-4683
Provides 24/7 helpline and Alzheimer's related information and referral for support groups and services, clinical trials and educational programs.

AlzPossible – Webinar Resource for Caregivers

www.alzpossible.org

Association for Frontotemporal Degeneration

www.theaftd.org • (866) 507-7222



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Fox Valley Memory Project

www.foxvalleymemoryproject.org
(920) 225-1711
1800 Appleton Rd., Menasha, WI

Programs and services to help people with dementia. Memory Cafés Midworks Program, a chorus, in-home coaching, support groups and a resource library.

Making Sense of Alzheimer's

<http://makingsenseofalzheimers.org>

Memory Cafés – Oshkosh and Fox Valley

Memory Cafés welcome those experiencing early stage dementia, mild memory loss or cognitive impairment and the care partners of those affected. It is a fun time to share laughter, learn new things and relax and enjoy refreshments. Cafés vary in format, there is something for everyone.

Menasha Public Library – 1:30-3:00 p.m.
440 1st St., Menasha
3rd Wednesday of the Month

Neenah Public Library – 1:30-3:30 p.m.
240 E. Wisconsin Ave., Neenah
3rd Monday of the Month

Oshkosh Public Library – 1:00-3:00 p.m.
106 Washington Ave., Oshkosh
2nd Wednesday of the Month

Oshkosh YMCA – 1:00-3:00 p.m.
3303 W. 20th Ave., Oshkosh
Last Monday of each month

Memory Care Respite Partner

Neenah: St. Paul Lutheran Church 200 N. Commercial St. • Oshkosh: 1860 Wisconsin St.

A free community program that provides organized arts, crafts, and music for persons with memory loss and respite for caregivers.

Our Saviors Luthern Church – 1:30-3:30 p.m.
(920) 235-4850
1860 Wisconsin St., Oshkosh
3rd and 4th Tuesday of each month

St. Paul Luthern Church – 1:30-3:30 p.m.
(920) 383-1180
200 N. Commercial St., Neenah
1st and 2nd Monday of each month

Mosaic Family Health - RCI REACH Program

(920) 997-8407
229 S. Morrison St., Appleton, WI

Evidence based program to support caregivers of persons with dementia.

Oshkosh Police Department – Project Lifesaver

www.oshkoshpd.com/ProjectLifesaver/
(920) 236-5757
420 Jackson St., Oshkosh, WI

A radio tracking system designed for people with diagnoses that involve a wandering risk.

Silver Alert Program

www.wisconsincrimealert.gov
Offers a statewide program for missing residents over 60 years old who have form of memory loss, Alzheimer's, or dementia.

Spark!

www.sparkprograms.org

A program for people with memory loss and their care partners to experience art and creative experiences.

Spark! At The Paine

www.thepaine.org/calendar/programs
1410 Algoma Blvd., Oshkosh, WI

Spark! At Bergstrom-Mahler Museum of Glass

<https://bmmglass.com/>
(920) 751-4658
165 N. Park Ave., Neenah, WI

This Caring Home

www.thiscaringhome.org

Website that provides information on home safety, dementia care and networking.

Valley VNA Senior Care – Lyrics & Laughter

www.valleyvna.org • (920) 727-5555
1535 Lyon Dr., Neenah, WI

Group activity designed around the benefits of music and singing for individuals with dementia and their caregivers.

Wisconsin Alzheimers Institute

www.wai.wisc.edu • (608) 265-9955

Provides dementia awareness, research, education, clinical and community engagement. Has dementia diagnostic clinic network in WI.

ASSISTED LIVING

Community Based Residential Facilities (CBRF)
see pages 78 - 81.

Residential Care Apartment Complexes (RCAC)
see page 75.

Wisconsin Assisted Living Directories at

[www.dhs.wisconsin.gov/bqaconsumer/
AssistedLiving/Aslivindex.htm](http://www.dhs.wisconsin.gov/bqaconsumer/AssistedLiving/Aslivindex.htm).

BENEFIT ASSISTANCE

ADRC of Winnebago County – Benefit Specialist Program

www.co.winnebago.wi.us • (877) 886-2372
220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI

Disability Benefit Specialist

Assists persons 18 - 59 years with physical disabilities, developmental disabilities, mental illness and/or substance use disorders.

Elder Benefit Specialist

Assists persons 60 and over with private and government benefits (Medicare, supplemental insurance, SSI, Social Security, Medical Assistance, SeniorCare, etc.).

AARP - American Association of Retired Persons

www.aarp.org • (888) 687-2277

Promotes the interests of people 50+

Benefits Checkup

www.benefitscheckup.org

A web-based service to find benefit programs to help pay medications, healthcare, utilities and more.

Board on Aging and Long Term Care – Prescription Drug Helpline

www.longtermcare.wi.gov • (855) 677-2783

Provides information and assistance to Medicare beneficiaries regarding the various prescription drug programs, including costs, eligibility and benefit coverage.



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Appleton (920) 954-1920 | Neenah (920) 722-3222 | Winneconne (920) 582-7200

De Pere (920) 336-6100 | Weston (715) 359-7000



Center for Medicare Advocacy, Inc. – Medicare Advocacy Hotline

www.medicareadvocacy.org • (860) 456-7790

East Central Income Maintenance Partnership

www.access.wi.gov • (888) 256-4563

A call center to connect people with information about Wisconsin programs and services; health insurance, food share and child care.

Great Lakes Inter-Tribal Council, Inc. – Tribal Disability Benefit

www.glitc.org
(800) 472-7207 • (715) 588-3324

Benefit counseling for enrolled tribal members aged 18 and over living on or near a reservation.

Health Insurance Marketplace

www.healthcare.gov • (800) 318-2596

Assists in finding health insurance through the Marketplace.

Medicare

www.medicare.gov • (800) 633-4227

Provides Medicare information. Request a free handbook.

National Underinsured Resource Directory – Patient Advocate Foundation

www.patientadvocate.org • (800) 532-5274

Online tool to help underinsured individuals faced with high out-of-pocket medical costs.

Partnership Community Health Center – Application Counseling

www.partnershipchc.org • (920) 882-6420
2999 W. Spencer St., Appleton, WI
2310 Westown Ave., Oshkosh, WI

Certified Application Counselors that can help you enroll in the Insurance Marketplace and assist with BadgerCare applications.

Social Security Administration

www.ssa.gov
(877) 445-0834
400 City Center, Ste. B, Oshkosh, WI
(877) 694-5495
607 W. Northland Ave., Appleton, WI

Assists with Social Security including retirement, survivors and dependents, disability, Medicare and Supplemental Security Income (SSI) benefits.

Tricare Humana Military East

www.tricare.mil • www.humanamilitary.com
(800) 444-5445

Health care program for uniformed service members, veterans and dependents.

Upper Midwest Pension Rights Project

www.midwestpensions.org • (866) 783-5021

Provides free counseling, information and advocacy to Wisconsin residents with pension issues.

Winnebago County Department of Veterans Services

www.co.winnebago.wi.us/veterans
(920) 232-3400
112 Otter Ave., Oshkosh, WI
(920) 729-4820

211 N. Commercial St., Neenah, WI

Assistance with application and submission for veterans' benefits. Includes: Medical, Education, Loans (home, home improvement, and personal), compensation for disabilities, Veterans home at King, Veterans assistance program for homeless.

Wisconsin Board on Aging and Long Term Care Medigap Helpline / SHIP

longtermcare.wi.gov • (800) 242-1060

Free, confidential counseling service for Medicare beneficiaries. Assists with questions about various health insurance topics such as: supplemental insurance, Part D, Savings Programs, COBRA.

Wisconsin Department of Health Services – Katie Beckett Program

www.dhs.wisconsin.gov • (608) 266-3236

Allows certain children with long-term disabilities, mental illness, or complex medical needs, living at home with their families, to obtain a Wisconsin Medicaid card. Children who are not eligible for other Medicaid programs because the income or assets of their parents are too high, may be eligible for Medicaid through the Katie Beckett Program.

Wisconsin Department of Health Services – Senior Care – Rx Program

www.dhs.wisconsin.gov/seniorcare/index.htm
(800) 657-2038 • (608) 266-3236

Prescription drug assistance for WI residents who are 65 or older and meet enrollment requirements

CARE PLANNING & COORDINATION

ADRC assesses needs of persons 18 years and older. Provides long-term care options counseling and short-term case management. Links persons to community resources.

Adult Care Consultants, Inc. – Care Management - Private & Forensic Case Management

www.acccommunityconnections.com/
(920) 886-3191

4321 W. College Ave., Appleton, WI

Care management services are designed to help persons with mental illness find and maintain services needed to remain living independently in the community.

Advocap, Inc. – People Achieving Self Sufficiency (PASS)

www.advocap.org • (920) 426-0150
2929 Harrision St., Oshkosh, WI

Case management and referral services connecting people to resources in the community to help them achieve economic self-sufficiency.

Care Patrol of the Fox Cities

www.NEWI.carepatrol.com • (920) 428-0827
3701 E. Evergreen Dr., Ste. 275, Appleton, WI

Assists elders and families to evaluate, coordinate and manage care.

Community Care, Inc. – Family Care

www.communitycareinc.org • (920) 441-5000
1826 N. Casaloma Dr., Appleton, WI

Offers care management services to help eligible elders and adults with disabilities live independently at home or in their community. Family Care eligibility is determined by the Aging and Disability Resource Center (ADRC) of Winnebago County.

Community Circles of Support

(920) 840-2918

Provides recently incarcerated individuals with a support network of local volunteers that provides guidance, mentoring, and direction to the offender in all areas of his/her life including employment, education, housing and social skills.

Care Patrol™

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"I strongly urge anyone who begins the emotional journey of placing a loved one in a care facility to contact CarePatrol. They have the resources to take away the stress of the unknown."

- Marilyn



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920.312.7000

www.VisitingAngels.com/Oshkosh

Coyle Care Management and Consulting, LLC

www.coylecaremanagement.com • (920) 740-8441
Assists elders and families to evaluate, coordinate and manage care.

HUB - Hub-Oshkosh

www.huboshkosh.org • (920) 426-0150
A connecting point for Oshkosh residents experiencing financial barriers. A coach assists persons/families create a personal plan to overcome crisis and gain self-sufficiency.

Include, Respect, I Self-Direct (IRIS)

<https://www.dhs.wisconsin.gov/iris/index.htm>
(888) 515-4747

Provides Wisconsin self-directed Medicaid funded long term care where enrolled members choose their own support services and goods. Eligibility determined by Aging & Disability Resource Center (ADRC) of Winnebago County.

Inclusa

www.inclusa.org • (877) 622-6700
1486 Kenwood Dr., Ste. 102, Menasha, WI
Offers care management services to help eligible elders and adults with disabilities live independently at home or in their community. Family Care eligibility is determined by the Aging and Disability Resource Center (ADRC) of Winnebago County.

Lakeland Care, Inc. – Family Care

www.lakelandcareinc.com • (920) 456-3200
520 N. Koeller St., Oshkosh, WI
Offers care management services to help eligible elders and adults with disabilities live independently at home or in their community. Family Care eligibility is determined by the Aging and Disability Resource Center (ADRC) of Winnebago County.

Lutheran Social Services of WI and Upper Michigan – Support Brokers

www.lsswis.org • (715) 552-2426
Assists individuals to create connections and coordinate support for self directed services.

N.E.W. Living Support, LLC – Support Brokers

www.newlivingsupport.com
(920) 252-5100 • (920) 243-8996
Local care coordination and community connections for adults wishing to maintain independence at home. Provides assistance to individuals in the IRIS program.

Respite Care Association of WI

www.respitecarewi.org • (608) 222-2033
1835 E. Edgewood Dr., Ste. 105-436, Appleton, WI
On-line matching service for families in need of respite providers.

Winnebago County Department of Human Services**Aging & Disability Resource Center (ADRC)**

www.co.winnebago.wi.us
(877) 886-2372
220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI
Assesses needs of persons 18 years and older. Provides long-term care options counseling and short-term case management. Links persons to community resources.

Behavioral Health

www.co.winnebago.wi.us
(920) 236-4700 • (920) 729-2777
220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI
Public outpatient clinic serves children and adults. Assessment and treatment ranging from acute, short-term, to chronic ongoing emotional problems or mental health disturbances and AODA. Comprehensive community services, medication management.

Long-Term Support – Family Support Services

www.co.winnebago.wi.us
(920) 236-4650
220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI
Provides Service Coordination, resources and support funding to eligible families and individuals, aged 0 - 22.

CAREGIVER SUPPORT

ADRC provides caregiver information, assistance and support.

AARP - American Association of Retired Persons – AARP Caregiving Resources

www.aarp.org/caregiving • (877) 333-5885
Information about resources and programs to help you as you care for those who need assistance.

Alzheimer's Association - Greater WI Chapter

www.alz.org/gwwi • (800) 272-3900

Provides 24/7 helpline and Alzheimer's related information and referral for support groups and services, clinical trials and educational programs.

AlzPossible – Webinar Resource for Caregivers

www.alzpossible.org

Caregivers Action Network

www.caregiveraction.org • (855) 227 3640

Provides education, peer support, and resources to family caregivers.

Caringbridge

www.caringbridge.org

Provides a website that connects and supports caregivers with others.

Clarity Care, Inc. – Caregiver Support

www.claritycare.org • (920) 236-6560
424 Washington Ave., Oshkosh, WI

Training, continuing education and resources provided to both professional and family caregivers. State-certified Nursing Aide training programs.

Family Caregiver Alliance

www.caregiver.org • (800) 445-8106

National hotline, online resources and printed publications which serve persons seeking assistance regarding care giving.

Family Caregivers Rock - Non Profit

www.familycaregiversrock.org

Supports caregivers through the granting of wishes at no cost to the caregiver. WI based non-profit. Apply on line.

National Institute on Aging – Alzheimer's Caregiving

www.nia.nih.gov • (800) 438-4380

Alzheimer's Disease and related Dementias education Referral center.

Oshkosh Seniors Center – Support Groups

www.ci.oshkosh.wi.us/SeniorServices
(920) 232-5300

200 N. Campbell Rd., Oshkosh, WI

Information and assistance to older adults and their families.

Powerful Tools for Caregivers

(920) 236-1227

A class to provide caregivers with tools and strategies to better handle daily challenges.

Respite Care Association of WI

www.respitecarewi.org • (608) 222-2033
1835 E. Edgewood Dr., Ste. 105-436,
Appleton, WI

On-line matching service for families in need of respite providers.

U.S. Department of Veterans Affairs – National Caregiver Support Line

www.caregiver.va.gov • (855) 260-3274

Licensed Clinical Social Workers available to answer questions, listen to concerns and directly link caregivers to the Caregiver Support Coordinator at their local VA Medical Center.

University of Wisconsin Extension – Family Living Education

www.winnebago.uwex.edu • (920) 232-1970
625 E. County Rd. Y, Oshkosh, WI

Provides education to strengthen family relationships, become more effective parents and caregivers, enhance interpersonal skills and decision making, identify and address family related, community issues and concerns.

Well Spouse Association

www.wellspouse.org • (732) 577-8899

Connects caregivers to useful tools, peer support, information and advice from fellow caregivers.

WellMed Charitable Foundation – Caregiver Teleconnection

www.caregiversos.org • (866) 390-6491

Telephone and recorded online learning sessions with professional experts given.

Wisconsin Family Caregiver Support Program

www.wisconsincaregiver.org • (866) 843-9810

Offers information, support and resources to help caregivers better care for their loved ones and themselves.

CLOTHING & HOUSEHOLD GOODS

2nd Chance Thrift Store

(920) 230-3565

753 N. Main St., Oshkosh, WI

Used clothing and household goods resale shop.

Bethesda Lutheran Communities – Bethesda Thrift Mart

bethesdalc.org • (920) 725-7467

846 S. Green Bay Rd., Neenah, WI

Used clothing and household goods resale shop.

Community Clothes Closet, Inc.

www.communityclothescloset.org

(920) 731-7834

1465B Opportunity Way, Menasha, WI

Provides free interview clothing and more to those who are re-entering the job market, general re-sale shopping.

Evergreen Retirement Community – Evergreen Manor Mart

(920) 233-2340

1130 N. Westfield St., Oshkosh, WI

Secondhand store located within Evergreen.

Freecycle

www.freecycle.org

An online network that lists items to be recycled. Items must be free, legal and appropriate for all ages.

Goodwill Industries of North Central WI

www.goodwillncw.org

1600 W. 20th Ave., Oshkosh • (920) 233-3897

2303 Westowne Ave., Oshkosh • (920) 479-1719

907 S. Green Bay Rd., Neenah • (920) 558-4507

1800 Appleton Rd., Menasha • (920) 731-6601

Used clothing and household goods resale shop.

Habitat for Humanity – ReStore Oshkosh

www.habitatoshkosh.org • (920) 230-3535

1640 S. Koeller St., Oshkosh, WI

A retail outlet where quality new and used building materials are sold at a fraction of original retail prices.

Omro Thrift Store

(920) 685-0568 • 800 E. Main St., Omro, WI

Resale of used and donated household items and clothing.

St. Vincent De Paul Society Thrift/Furniture Store

www.svdposhkosh.org

(920) 235-9368

2551 Jackson St., Oshkosh, WI

www.svdpneenah.org

(920) 727-1766

1425 S. Commercial St., Neenah, WI

Used clothing and household items. Financial assistance available.

Winneconne Thrift & Gift

www.winneconnethriftgift.org

(920) 582-3932

911 E. Main St., Winneconne, WI

Used clothing and household goods resale shop.

CONSUMER INFORMATION & PROTECTION

AARP - American Association of Retired Persons

www.aarp.org • (703) 247-9321

Advocacy organization for seniors; an organization that promotes the interests of people 50+

Better Business Bureau of WI

www.bbb.org/wisconsin

(800) 273-1002 • (920) 734-4352

Provides instant access to business and consumer alerts. Can file a complaint online.

Better Business Bureau – Wise Giving Alliance

www.give.org • (703) 276-0100

Provides information to donors and charities.

Center for Auto Safety

www.autosafety.org • (202) 328-7700

Consumer information on automobile defects, common problems and advice, allows you to file complaints and view other filed complaints, access lemon laws by state.

Consumer Product Safety Commission

www.cpsc.gov • (800) 638-2772

Provides information on recalls, education and safety of various consumer products.

Credit Report Request Service

www.annualcreditreport.com • (877) 322-8228

Free credit reports.

ClarityCare

A leader in quality care since 1972, Clarity Care is dedicated to providing care and services to individuals with acute, chronic or long-term conditions, including those with disabilities and special needs.

From in-home healthcare and senior living options, to employment services, we enable our clients to feel in control of their lives and remain an active part of the community.

In everything we do, we strive to serve our customers with the utmost respect and integrity, consistently fulfilling our role as a quality care provider.

- **In-Home Health Care**
Services that help people stay in their own homes.
- **Heritage Court**
Apartments for independent seniors.
- **Residential Programs**
A full array of services for persons with limitations, disabilities, traumatic brain injury, and the frail elderly.
- **Day Services**
Socialization, skills building, activities.
- **Community Employment Services**
Providing job seekers the tools they need to gain employment.
Providing employers with motivated workers.
- **Clarity Care Training Institute**
Professional caregiver education: CNA, HHA, continuing education, and customized on-site classes for care providers.

(920) 236-6560

homecare@claritycare.org • www.claritycare.org

Caring for **your** family member like **our** family member!



Department of Workforce Development State of WI - Equal Rights Division

dwd.wisconsin.gov/er/ • (608) 266-6860
201 E. Washington Ave., Madison, WI

Enforces anti-discrimination laws, wage and hour laws, and other conditions related to employment. Includes housing discrimination.

Eldercare Locator

eldercare.acl.gov • (800) 677-1116

Information on services for the elderly to enable them to remain independent.

Fair Housing Council

www.fairhousingwisconsin.com • (877) 647-3247
4321 W. College Ave., Ste. 200, Appleton, WI

Provides advocacy and helps with discrimination matters for clients, investigates complaints and performs presentations on fair housing issues.

Federal Trade Commission - National Do Not Call Registry

www.donotcall.gov • (888) 382-1222

Sign up to reduce telemarketing calls.

Federal Trade Commission – Identity Theft

www.ftc.gov • (877) 438-4338 • (202) 326-2222

Report misuse of personal information or identity theft.

Fox Valley Funeral Consumer Alliance

www.funeralsfoxvalley.com/home
(920) 725-6880

Volunteer organization dedicated to affordable funerals. Information available on cremation, and funeral planning.

Medicare

www.medicare.gov • (800) 633-4227

Provides Medicare information. Request a free handbook.

Medicare Fraud and Abuse Hotline

oig.hhs.gov/fraud/report-fraud • (800) 447-8477

Report Medicare fraud.

National Neighborhood Watch - Find a Watch Program

www.nnw.org • (800) 424-7827

Division of the National Sheriff's Association, A website to find a watch program in your neighborhood.

National Highway Traffic Safety Administration

www.nhtsa.dot.gov • (888) 327-4236

Information on vehicle recalls. Vehicle crash test report information, tire quality and grading information. Obtain product safety and report unsafe products.

Occupational, Safety & Health Administration (O.S.H.A.)

www.osha.gov • (920) 734-4521

Enforces federal safety and health standards in the work place.

Ready Wisconsin

<https://readywisconsin.wi.gov/contact-us/>
(608) 242-3000

Provides information on emergency preparedness, including cyber safety, natural disasters and potential terrorist attacks.

Recalls.gov – www.recalls.gov

Website providing recall information and safety tips. Includes links to consumer products.

State of Wisconsin Dept. of Agriculture, Trade and Consumer Protection – Consumer Protection Bureau

https://datcp.wi.gov/pages/programs_services_consumerprotection.aspx
(800) 422-7128

Assist with landlord tenant issues, consumer scams to file a consumer complaint.

Winnebago Conflict Resolution Center, Inc.

www.mediationwrcrc.org • (920) 236-4925
415 Jackson St., Ste. 417, Oshkosh, WI

Training and workshops in mediation skills, leadership skills, client interviewing skills for professionals, dealing with difficult people.

Winnebago County Wide Crime Stoppers

www.winnebagocrimestoppers.org
(920) 231-8477 • 420 Jackson St., Oshkosh, WI

Allows those with knowledge of a crime to make an anonymous tip.

Wisconsin Board on Aging and Long Term Care – Ombudsman Programs

longtermcare.wi.gov • (800) 815-0015

Investigates complaints concerning improper treatment of aged/disabled persons receiving long term care in Wisconsin. Advocates for client interests, information on client rights, educates the public about long term care.

Wisconsin Bureau of Quality Assurance – Information and Complaint Message Center

www.dhs.wisconsin.gov/guide/complaints.htm
(800) 642-6552

Offers information and takes complaints about home health agencies, hospitals, hospice, dialysis centers, assisted living facilities, adult family homes, State Centers, and nursing homes. Types of abuse include: abuse, neglect, theft, mental health and substance abuse.

Wisconsin Department of Health Services – Home Health Hotline

<https://www.dhs.wisconsin.gov/regulations/hha/contacts.htm> • (800) 642-6552

Provides information about home health care agencies, hospice agencies, agency certification for Medicare or Medical Assistance, state inspections and complaints confirmed against an agency.

Wisconsin Department of Workforce Development – Fair Employment and Housing

www.dwd.wisconsin.gov/er • (608) 266-6860

Handles discrimination complaints in employment, housing and public accommodations and complaints under Wisconsin's Family Medical Leave Law.

**Your Needs.
Your Independence.
Your Best Life.**

Lakeland Care is your local option for Family Care Program services. Contact your local Aging and Disability Resource Center (ADRC) for more information.

www.lakelandcareinc.com



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Local. Compassionate. Dependable.

DHS Approval 3/16/20

Wisconsin Department of Workforce Development – Worker’s Compensation

dwd.wisconsin.gov/wc/ • (608) 266-3131

Administers programs designed to ensure that injured workers receive required benefits from insurers or self-insured employers; encourage rehabilitation and re-employment for injured workers; promotes the reduction of work related injuries and illnesses.

Wisconsin Office of the Commissioner of Insurance

www.oci.wi.gov • (800) 236-8517

Information and assistance, regulates & enforces Wisconsin insurance laws.

CRIME & VICTIM RELATED SUPPORT

Disability Rights Wisconsin – Victim Advocacy Program

www.disabilityrightswi.org • (800) 928-8778

Provides direct service to individuals with disabilities who experience crime, regardless if it has been reported. Advocacy, service and support.

Community Circles of Support

Provides recently incarcerated individuals with a support network of local volunteers that provides guidance, mentoring, and direction to the offender in all areas of his/her life including employment, education, housing and social skills.

Office of Crime Victim Services

www.doj.state.wi.us/ocvs • (800) 446-6564

Reach Counseling Services – Crisis & Counseling Services

www.reachcounseling.com • (920) 722-8150
1509 S. Commercial St., Neenah, WI

24-hour crisis line for sexual abuse, incest and rape, specializes in trauma treatment. Certified outpatient mental health clinic. Counseling programs.

DENTAL

Affordable Dentures

www.affordabledentures.com • (800) 336-8873

Offers low-cost denture options and payment plans.

Familia Dental

www.familiadental.com

Green Bay East: 1931 Main St. • (920) 499-2770

Green Bay West: 2280 W. Mason St.

(920) 321-3501

Full service dental, root canals, crowns, dentures and bridges. Accepts Medical Assistance and private insurance and cash payment.

Fox Valley Technical College – Dental Hygiene Student Clinic

(920) 735-4839

1825 N. Bluemound Dr., Appleton, WI

Offers cleaning, x-rays and fluoride treatments.

Gardetto Family Community Dental Clinic

(414) 210-2440

2450 W. North Ave, Milwaukee, WI

Serves children and adults with moderate to severe cognitive or physical disabilities. Referral needed by a doctor or dentist.

Marquette University School of Dentistry

www.marquette.edu/dentistry • (414) 288-6790

1801 W. Wisconsin Ave., Milwaukee, WI

Provides dental care in the general clinic by pre-doctoral students.

My County Cares Dental Plan

www.mycountycares.com • (877) 354-6226

Offers discounted dental services with local providers with membership.

Partnership Community Health Center – Dental Health Care

www.partnershipchc.org

(920) 731-7445

2310 Westowne Ave., Oshkosh, WI

(920) 731-7445

5337 W. Grande Market Dr., Appleton, WI

Family dental care, preventative and restorative care for children, adults and seniors. Provides underinsured and uninsured dental care.

Tri-County Community Dental Clinic

www.tricountydental.org • (920) 882-5500

9 Tri-Parkway, Grand Chute, WI

Dental care to those who are underinsured or uninsured.

Wisconsin Dental Association – Donated Dental Service Program

www.wda.org/wda-foundation/donated-dental-services#application • (888) 338-6852

Dentists throughout the state have volunteered to donate dental care to people of all ages who because of a permanent disability, chronic illness or advanced age (65 and over) are unable to afford dental care. Program is by application only and not an emergency service.

DISABILITY RESOURCES

ADRC provides access to developmental and physical disability services. Assists youth with disabilities over 17 1/2 years in transition to the Adult Service system. The ADRC has an Assistive Technology kit and manual with examples of equipment used to maintain or improve the functional capabilities of persons with disabilities.

Agnesian HealthCare – Agnesian Beyond Boundaries of Autism (ABBA)

www.agnesian.com/services/autism-treatment-services-abba • (920) 907-3928

371 E. First St., Fond du lac, WI

Provides individualized services to maximize independence and manage behaviors. Services kids 6 and under.

Autism Society of the Fox Valley

www.autismfoxvalley.org
(888) 428-8476 • (920) 558-4602

Provide information and referral, advocacy, public awareness, education and support.

Autism Society of Greater Wisconsin

www.autismgreaterwi.org
(888) 428-8476 • (920) 558-4602
1477 Kenwood Dr., Menasha, WI

Provides information, resource links and advocacy.

BEAMING, Inc.

www.beaminginc.org • (920) 851-6160

Provides equine therapy services to persons with disabilities and veterans.

Assisi Homes of Neenah

A Mercy Housing Community

Now Renting:

- Affordable housing for Seniors Age 62+
- One bedroom apartments include heat and water
- Many activities and wellness programs offered
- Income restrictions apply
- Smoke free facility

Assisi Homes of Neenah
210 Byrd Avenue
Neenah, WI 54956

Phone: 920-729-1771
Fax: 920-729-1797
TTY: 800-924-1973









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*The Most Trusted Name
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- Personal Care
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- Medication Reminders
- Errands / Appointments

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FREE CARE Assessment*

(920) 843-1700

www.synergyhomecare.com

Bertrand Schmitz Consulting Services

(920) 378-0940 • (920) 205-1087

Provides behavioral consults for children and adults, in addition to services for children with Autism.

Caravel Autism Health

www.caravelautism.com • (920) 521-7477

Provides services for children and families affected by Autism spectrum disorders, childhood mental health concerns and other behavioral and emotional challenges.

Central Wisconsin Center – Evaluations & Treatment Program

www.dhs.wisconsin.gov/cwc • (608) 301-9200
317 Knutson Dr., Madison, WI

Provides evaluation, treatment, intensive rehabilitation and training for at risk, medically involved children and adults with intellectual disabilities. Inpatient behavioral treatment

Challenge the Outdoors, Inc.

www.ctoforme.org • (920) 593-6300
901 Anderson Dr., Green Bay, WI

Enables persons with physical challenges to participate in hunting, fishing and other recreational activities.

Children and Adults with Attention-Deficit / Hyperactivity Disorder – CHADD

www.chadd.org • (920) 735-1099

Provides education, support and advocacy around the issues of ADD/ADHD

Covey

www.covey.org • (920) 424-4071
1930 Algoma Blvd., Oshkosh, WI

Empowers people with disabilities to fully engage with the community with life enrichment and respite programs.

Disability Rights Wisconsin

www.disabilityrightswi.org • (800) 928-8778

Statewide advocacy resource for persons with disability issues.

Down Syndrome Association Fox Cities

www.dsawfoxcities.org • (920) 460-9494
211 E. Franklin St., Appleton, WI

Down Syndrome Association of Wisconsin

www.dsaw.org • (414) 327-3729

Fox Valley Autism Treatment Program

www.foxvalleyautism.com • (920) 205-0475

Behavioral treatment program for individuals with Autism.

Hands Up Wisconsin

<https://handsupwisconsin.com/> • (920) 306-1470
1410 Alcan Dr., Menasha, WI

Resource center for deaf, blind and hard of hearing. Interpreting services available.

Innovative Counseling, Inc.

www.innovativecounseling.com
(866) 460-8848

Outpatient counseling, Autism in-home intensive program and intensive in-home psychotherapy program.

Learning Disability Association of America (LDA)

www.ldaamerica.org • (412) 341-1515

Offers parent support, information and referral network, legislation, school program development and adult issues. Provides support to children and adults through advocacy, education, information and research.

National Association for Down Syndrome

www.nads.org • (630) 325-9112

National Down Syndrome Society

www.ndss.org • (800) 221-4602

National Institute of Neurological Disorders & Stroke (NINDS)

www.ninds.nih.gov • (800) 352-9424

Offers information on traumatic brain injury and the nervous system.

Northern Wisconsin Center

www.dhs.wisconsin.gov/nwc • (715) 723-5542
2820 E. Park Ave., Chippewa Falls, WI

A state operated intermediate care facility for persons with intellectual disabilities, serving adults and children with developmental disabilities combined with mental illness and aggressive/challenging behaviors.

Short-term treatment.

Options for Independent Living, Inc. – Peer Support and Advocacy

www.optionsil.org • (888) 465-1515
2331 E. Lourdes Dr., Rm 208, Appleton, WI
Provides advocacy, independent living skills training,
information and referrals and peer support.

Rawhide - CHAPS Equine - Assisted Services

www.rawhide.org/chaps • (877) 300-9101
E7475 Rawhide Rd., New London, WI
Counseling and equine-assisted mental
health activities.

SOAR Fox Cities

www.soarfoxcities.com • (920) 731-9831
211 E. Franklin St., Ste. A, Appleton, WI
Provides programs and services to individuals with
developmental disabilities. Youth, adult and family
programs including advocacy services, community
education, special olympics, recreation and respite
programs.

Southern Wisconsin Center

www.dhs.wisconsin.gov/swc • (262) 878-2411
21425 Spring St., Union Grove, WI

State operated intermediate care facility, serving
people with developmental disabilities, often
combined with mental illness and problem behaviors.
Residential care and treatment preparing persons to
live in a community setting. Short term treatment.

Trempealeau County Health Care Center

www.tchcc.com • (715) 538-4312
W20410 State Rd. 121, Whitehall, WI

Inpatient and residential treatment facilities for
persons with mental illness, developmental disabilities,
alcohol and drug dependency.

You've worked hard all of your life.

Now, let us take care of things while
you enjoy the fruits of your labor.

TOUCHMARK ON WEST PROSPECT is
Appleton's leading retirement community
for people ages 55+. Get the best of a social
lifestyle plus the services and amenities you
deserve to fully enjoy retirement.

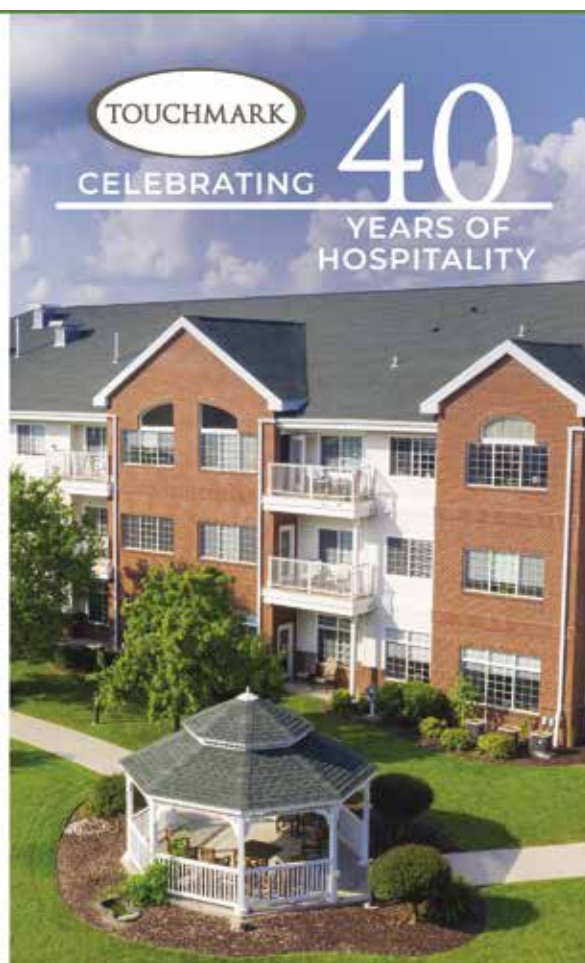
We offer:

- Independent living
- Assisted living (including CBRF-level care)
- Memory care (including early memory care)

Call 920-372-0109 to learn more.

TOUCHMARK ON WEST PROSPECT
FULL-SERVICE RETIREMENT COMMUNITY
TOUCHMARKAPPLETON.COM

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Winnebago County Department of Human Services – Long-Term Support – Family Support Services

www.co.winnebago.wi.us • (920) 236-4650
220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI

Provide service coordination, resources and support funding to eligible families and individuals, aged 0 - 22.

WisconSibs

www.wisconsibs.org • (920) 968-1742
211 E. Franklin St., #C, Appleton, WI

Provides assistance, education, advocacy and support to siblings of persons with disabilities.

Wisconsin Board for People with Developmental Disabilities – Wisconsin BPDD

www.wi-bpdd.org • (608) 266-7826

An advocacy and planning body to influence the direction of programs and policies for individuals with developmental disabilities.

Wisconsin Department of Public Instruction

www.dpi.state.wi.us • (800) 441-4563

State transition and requirement information.

Wisconsin Division of Long-Term Support

www.dhs.wisconsin.gov/long-term-care-support.htm • (608) 266-1865

Links Wisconsin residents to a variety of public services.

Wisconsin Early Autism Project (WEAP)

www.wiautism.com • (920) 338-1610
1141 W. Main Ave., Ste. 201, DePere, WI

A program and clinic for the treatment of children with Autism.

Wisconsin Family Assistance Center for Education, Training and Support – WI FACETS

www.wifacets.org • (877) 374-0511

Provides information and support for families and others who support children with special needs.

WisPACT, Inc

www.wispact.org • (608) 268-6006

Manages Special Needs Trusts for persons with a disability to safeguard their public benefits.

EDUCATION & SELF ENRICHMENT

AARP – American Association of Retired Persons – Drivers Safety Program

www.aarp.org/driversafety • (877) 846-3299
222 W. Washington Ave., Madison, WI

Contact information given for local driver safety courses.

Advocap, Inc.

www.advocap.org
(800) 631-7760 • (920) 922-7760
2929 Harrison St., Oshkosh, WI
181 E. North Water St., Ste. 210, Neenah, WI

Business Development Program

(920) 922-7760

Helps persons with low-incomes gain self sufficiency through self employment. The program administers a Business Loan Fund that provides loans to start-up and existing eligible businesses.

Educational Opportunities

(920) 922-7760

One-on-one GED & HSED classes. The instruction provides assistance to adults in completing their basic educational goals.

Skills Enhancement

(920) 922-7760

Provides opportunities for working adults to increase their income by building skills through education. Persons must be working at least 20 hours a week and meet the 150% of poverty guidelines.

American Red Cross Northeast Chapter – First Aid and CPR Courses

www.redcross.org/local/wisconsin/chapters/northeast • (920) 231-3590
2905 Universal St., Ste. LL5 Ste. 201, Oshkosh, WI

Ascension – Safe Driver Program

(920) 738-2681 • N496 Milky Way, Appleton

Provides driver evaluation and training to senior and individuals with all levels of physical or cognitive disability. Offers Clinical Evaluation, Behind-the-Wheel Evaluation, Behind-the-Wheel Training. Vehicle modifications and adaptive equipment needs are evaluated.

Aurora Health Care – Driver Readiness Program

(920) 303-5300

712 Doctors Ct., Oshkosh, WI

Evaluation performed by an Occupational Therapist. Testing includes: strength/coordination, vision, memory, problem solving/cognition, reaction time, attention skills and vehicle ergonomics.

Bethesda Lutheran Communities – Bethesda College

www.bethesdalc.org • (262) 243-5700

12800 N. Lake Shore Dr., Mequon, WI

A two-year postsecondary certificate program for persons with intellectual and developmental disabilities. On the Concordia University campus.

CESA 6 – Cooperative Educational Service Agency

www.cesa6.org • (920) 233-2372

2300 State Rd. 44, Oshkosh, WI

Facilitates communication and cooperation among all public and private schools and agencies.

Child Care Information Center

dcf.wisconsin.gov/ccic • (888) 256-4563

A mail order lending library for information on child care topics. Childcare search for licensed care providers.

Clarity Care, Inc. – Training Institute

www.claritycare.org • (920) 236-6560

424 Washington Ave., Oshkosh, WI

Provides an instruction program to certify adults as caregivers. Offers a Home Health Aide/Nurses Aide Program.

Covey – Community Engagement

www.covey.org • (920) 424-4071

1930 Algoma Blvd., Oshkosh, WI

Incorporates educational and social programming to provide on going learning opportunities.



**They probably weren't thinking about home health care fifty years ago.
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Fox Valley Literacy Coalition

www.fvlc.net • (920) 991-9840
130 E. Franklin St., Appleton, WI
Tutoring for English language learners and preparation for GED.

Fox Valley Technical College

www.fvtc.edu • (800) 735-3882
150 N. Campbell Rd., Oshkosh, WI
1825 N. Bluemound Dr., Appleton, WI

Adult Basic Education (ABE)

(920) 236-6142
Self paced adult learning lab for high school credit, GED/HSED.

Educational Support Services

(920) 236-6142
Provides information, assistance and support to individuals who have disabilities, are academically disadvantaged.

English Language Learning (ELL)

(920) 236-6187
Designed to meet needs of adults whose native language is not English.

QUEST (Alternative High School)

(920) 735-5723
A competency-based, self-paced program for students age 16 and older for whom traditional high school has not proven satisfactory.

Menasha Senior Center

www.cityofmenasha-wi.gov/departments/senior_center (920) 967-3530
116 Main St., Menasha, WI
Offers a wide variety of social and educational activities for older adults.

Omro Area Community Center

www.omrocommunity.org • (920) 685-0380
130 W. Larrabee St., Omro, WI
Offers a wide variety of social and education activities.

Oshkosh Seniors Center

www.ci.oshkosh.wi.us/SeniorServices
(920) 232-5300
200 N. Campbell Rd., Oshkosh, WI (S. Building)
234 N. Campbell Rd., Oshkosh, WI (N. Building)
Offers a wide variety of social and educational activities for older adults.

Oshkosh/Winnebago County Housing Authority – Family Self Sufficiency Program (FSS)

www.ohawcha.org • (920) 424-1450
600 Merritt Ave., Oshkosh, WI
Assists residents with Section 8 Housing Vouchers, attain self-sufficiency through education, employment skill development, home-ownership opportunities, and development of financial assets.

Ries Driving School

www.riesdrivingschool.com • (920) 921-2846
643 S. Military Dr., Fond Du Lac, WI
Driving evaluation or remedial course for persons experiencing difficulty driving.

Road Scholar

www.roadscholar.org • (800) 454-5768
Educational and travel adventures for life long learning.

Sheperds College

www.shepherdscollege.edu • (262) 878-5620
1805 15th Ave., Union Grove, WI
An accredited 3 year post-secondary school that assists young adults with intellectual disabilities, transitioning to independent living. Classes in functional academics, daily living skills with an emphasis in areas of study in Horticulture and Culinary Arts.

SOAR Fox Cities – Adult Programming

www.soarfoxcities.com • (920) 731-9831
211 E. Franklin St., Ste. A, Appleton, WI
This program develops self-esteem, social skills and healthy lifestyles by providing educational, cultural and recreational opportunities to increase community involvement.

Think College

www.thinkcollege.net
Website to find and compare information about college programs for students with intellectual disabilities.

The Thompson Center on Lourdes

www.thetcol.org • (920) 939-3088
2331 E. Lourdes Dr., Appleton, WI
Offers a wide variety of social & educational activities.

University of Wisconsin Extension

www.winnebago.uwex.edu • (920) 232-1970
625 E. County Rd. Y, Ste. 600, Oshkosh, WI

Human Development & Relationships

Provides education on financial management and budgeting.

Family Nutrition

Educational classes on food, food safety, and nutrition information.

Rent Smart

Tenant training program provides practical education to help people looking for rental housing to find, get and keep suitable housing.

University of Wisconsin Fox Valley – Senior Auditors

(920) 424-3164
800 Algoma Blvd., Oshkosh WI

WI residents, 60 years of age or older may audit classes for free. Based on available space.

University of Wisconsin Oshkosh – Learning In Retirement

www.uwosh.edu/lir • (920) 424-0876
800 Algoma Blvd., Oshkosh, WI

Programs for Seniors 55+ on and off campus.

University of Wisconsin Oshkosh – Project Success

www.uwosh.edu/success • (920) 424-1033
800 Algoma Blvd., Oshkosh, WI

A remedial program for students with language-based learning disabilities attending UWO.

University of Wisconsin Whitewater – LIFE Program

www.uww.edu/coeps/departments/life-program
(262) 472-1101
800 Main St., Whitewater, WI

Offers a complete college experience for persons with intellectual disabilities.



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920-231-8380
217 Ceape Ave., Oshkosh, WI 54901
jb@reff-law.com, ae@reff-law.com

Winnebago County Literacy Council

www.winlit.org
 (800) 936-7463 • (920) 236-5185
 106 Washington Ave., Oshkosh, WI

Offers one to one Adult Basic Education, English as a second language tutoring and road to work for refugees. Public library locations in Oshkosh, Neenah, Menasha, Winneconne and Omro.

WI Department of Public Instruction – Wisconsin Center for the Blind and Visually Impaired

www.wcbvi.k12.wi.us/outreach
 (800) 832-9784 • (608) 758-6100
 1700 W. State St., Janesville, WI

Offers educational facility for visually impaired children, outreach and summer rehabilitation for adults with vision loss.

WI Department of Workforce Development – Division of Vocational Rehabilitation (DVR)

www.dwd.wisconsin.gov/drv
 (608) 261-0050 • (920) 424-4409
 315 Algoma Blvd., Ste 106, Oshkosh, WI
 (920) 968-6219
 1802 Appleton Rd., Menasha, WI

Provides services to enable persons with disabilities to prepare for and/or re-enter the workplace or maintain competitive employment including educational support to persons with disabilities.

Wisconsin Parents Association – Homeschooling

www.homeschooling-wpa.org • (608) 283-3131
 Accurate information about home schooling to interested families.

Wisconsin Public Libraries

www.publiclibraries.com/state/wisconsin
 A listing of public libraries in Wisconsin.

EMERGENCY SHELTERS & SERVICES**911 Emergency****Non-emergency by city-**

Appleton: (920) 832-5500
 Fox Crossing: (920) 720-7109
 Menasha: (920) 967-3500
 Neenah: (920) 886-6000
 Omro: (920) 685-7007
 Oshkosh: (920) 236-5700
 Winneconne: (920) 582-9944

Advocap, Inc.

www.advocap.org
 (920) 426-0150
 2929 Harrison St., Oshkosh, WI
 (920) 725-2791
 181 E. North Water St., Ste. 210, Neenah, WI

Bridges

A temporary emergency assistance program that provides eligible clients with direct financial assistance and referrals. For person in Southern Winnebago County.

Homeless Services

Program to help homeless families or individuals.

Rental Housing

(920) 922-7760 Ext. 3588
 Provides limited rental units for persons coming out of homeless shelters, persons with disabilities and larger households.

American Red Cross Northeast Chapter – Disaster Services

www.redcross.org/local/wisconsin
 (920) 231-3590
 2905 Universal St., Ste. LL5 Ste. 201, Oshkosh, WI
 24 hour assistance to families who have been affected by fires, tornadoes, and other types of natural and man made disasters. Includes food, shelter, clothing.

CHEMTREC

www.chemtrec.com • (800) 262-8200
 Emergency call center that provides immediate critical response information during incidents involving chemicals, hazardous materials and dangerous goods.

Christine Ann Domestic Abuse Services, Inc.

www.christineann.net • (920) 235-5998
 206 Algoma Blvd., Oshkosh, WI
 Shelter and services for victims and their children who are in need of a safe place to stay because of domestic abuse.

Community Outreach Temporary Services (COTS)

www.appletoncots.org • (920) 734-3609
 Provides transitional housing for individuals who are homeless, working toward independent living.

COTS Men's Program

913 S. West Ave., Appleton, WI

COTS Women's & Children Program

1003 W. College Ave., Appleton, WI

COTS Young Adult/Veterans Program

819 S. West Ave., Appleton, WI

Day by Day Warming Shelterwww.warmingshelter.com • (920) 203-4865
449 High Ave., Oshkosh, WI

Provides temporary emergency shelter for adults who have no other sheltering options in Oshkosh. Services and assistance are offered during mid Oct. - mid April.

Emergency Services – CDC

www.emergency.cdc.gov • (800) 232-4636

Emergency preparedness website in response to natural disasters, severe weather conditions and other hazards.

Father Carr's Place To Bewww.fathercarrs.org • (920) 231-2378
1062 N. Koeller St., Oshkosh, WI

Temporary housing. Holy Family Villa for women and children, Bethlehem Inn for Men.

Federal Emergency Management (FEMA)

www.fema.gov • (800) 621-3362

Supports citizens and first responders to work together to build, sustain, and improve the capability to prepare for, protect against, respond to, recover from disasters.

Leaven, Inc.www.leavenfoxcities.org • (920) 738-9635
1475 Opportunity Way, Menasha, WI

Provides emergency financial assistance with housing, utilities, transportation and other related emergencies. For Winnebago County, must live in Neenah, Menasha, or Appleton.

**National Alliance on Mental Illness (NAMI) -
Fox Valley – Iris Place**www.namifoxvalley.org/iris-place
(920) 815-3217

1213 S. Matthias St., Appleton, WI

Provides peer support and shelter to individuals that want to avoid a crisis related to mental health and/or substance abuse.

Pillars, Incwww.pillarsinc.org • (920) 734-9192
605 E. Hancock St., Appleton, WI**Housing Solutions**

Affordable housing options.

Pillars Adult and Family Shelter400 N. Division St., Appleton, WI
Shelter for homeless and families.**Pillars Adult Shelter**1928 W. College Ave., Appleton, WI
Evening/overnight shelter for homeless**Pillars Resource Center**

129 S. Mason St., Appleton, WI

Open Monday through Friday daytime to provide housing related resources.

Sexual Assault Crisis Center – Hotlinewww.sacc-foxcities.org
(800) 722-7797 • (920) 733-8119 24-hr Hotline
17 Park Place Ste. 400, Appleton, WI**HAVENWOOD LAKE***Luxury Adult Living for 55+*Heated Underground Parking • Fitness Center
Close to Shopping, Medical Facilities and Churches
Many Activities Available • Elevator • On Bus Route
(920) 231-6248 • 2520 Witzel Ave • Oshkosh**BRIARWOOD COTTAGES***of Hunter's Ridge*

Midwest's Newest 55+ Luxury Apartment Community

Condo Style Living • Individual Entrance w/Front Porch
Attached Garage • All One Level, No Stairs
Large Walk-in Showers • Pets Welcome (some restrictions)
(920) 230-6600 • 3161 Elk Ridge Drive • Oshkosh**BRIARWOOD COTTAGES**Condo Style Living • Individual Entrance w/Front Porch
Attached Garage • All One Level, No Stairs

Large Walk-in Showers

Pets Welcome (some restrictions)

(920) 232-1474

1118 W. 20th Ave • Oshkosh



U.S. Department of Veterans Affairs – National Call Center for Homeless Veterans

www.va.gov/HOMELESS/NationalCallCenter.asp
(877) 424-3838

Hotline to assist homeless Veterans and their families.

Winnebago County Department of Human Services – Crisis Intervention/Hotline

(920) 233-7707

Provides 24/7 emergency crisis evaluation, counseling, information and referral.

Winnebago County Emergency Management

www.co.winnebago.wi.us • (920) 236-7460

Reduce the impact of disasters and large-scale emergencies for the citizens of Winnebago County.

EMPLOYMENT

Advocap, Inc.

www.advocap.org • (800) 631-7760

Business Development Program

(920) 922-7760 • (800) 631-7760
2929 Harrison St., Oshkosh, WI

Helps low-income person through self-employment. Business Loan Fund provides loans to start-up and existing eligible businesses.

Fresh Start Program

(920) 922-7760 • (800) 631-7760
2929 Harrison St., Oshkosh, WI

Young adults aged 18 - 24, receive individualized tutoring to complete a high school equivalency diploma, on-site new house construction training work experience, academic instruction and supportive services.

Funds for Fines

(800) 323-0150 • (920) 426-0150
2929 Harrison St., Oshkosh, WI

Loans to help people with low income, pay fines and fees that would otherwise cause them to lose their job (Not OWI related fines).

Job & Career Work Force Development Centers

(920) 232-6273

219 Washington Ave. Ste. 107, Oshkosh, WI

Provides job training services in local colleges and technical schools for persons who have been laid off, victim of businesses closings, looking to get retrained.

Work-N-Wheels Program

(800) 323-0150 • (920) 426-0150

2929 Harrison St., Oshkosh, WI

Assists with loans to purchase or repair vehicles to enable low-income workers retain employment.

Apricity Contract Packaging

www.apricitycontractpackaging.com

(920) 722-2345

1010 Strohmayer Dr., Neenah, WI

Transitional employment for adults who are recovering from substance abuse.

Clarity Care, Inc. –

Community Employment Services

www.claritycare.org • (920) 236-6560

424 Washington Ave., Oshkosh, WI

Assists individuals with varying types of disabilities or limitations obtain/retain work.

Curative Connections – Senior Service Program

www.curativeconnections.org

(920) 468-1161

2900 Curry Ln., Green Bay, WI

Employment and training program for unemployed, low income people age 55 and older.

Easter Seals Wisconsin – Farm Program

www.eastersealswisconsin.com

(800) 422-2324

Helps farmers continue to farm after a disabling, illness or injury and helps non-farmers with disabilities learn the skills necessary to successfully enter the agricultural workforce.

Employment Resources, Inc.

www.eri-wi.org/programs

(855) 401-8549 • (608) 246-3444

2701 International Ln., Ste. 210, Madison

Work incentive planning and assistance for persons receiving SSI or SSD benefits. Ticket to Work, Plans for Achieving Self Support (PASS), Impairment Related Work Expenses (IRWE), Medicaid Purchase Plan (MAPP).

Income-Based Independent Housing



**Call for a Private Tour
(920) 424-1450**

Amenities

- Noon Meal
- Indoor Mailboxes
- Kitchen Appliances
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- Secured Entrance with Intercom
- Activity Room & Resident Lounges
- All Oshkosh Properties on Bus Line
- Wellness Nurse
- Social Services Team
- Leasing & Maintenance Staff on-site

Court Tower

- Award-winning 104 unit complex
- 93 two-bedroom apartments
- 11 efficiency units
- Near the Fox River in Oshkosh

Raulf Place

- Renovated historic 10-story apartment complex
- 104 one- and two-bedroom apartments
- On Main Street, downtown Oshkosh

Marian Manor

- 6-story, 121 unit complex
- 120 one-bedroom and 1 two-bedroom units
- Serving the elderly and disabled communities
- Located in Menominee South Neighborhood, Oshkosh

Waite Rug Place

- Renovated Historic Waite Grass Carpet Factory
- Laundry hookups in units & laundry room ea. floor
- 56 one- and two-bedroom apartments
- Varied floor plans
- On the corner of Harrison & Custer in Oshkosh
- Fitness center
- Theater room
- Dining room

Fox View, Omro and Riverside, Winneconne

- Both Serving the Elderly
- Fox View Apartments: 3-story, 30 one-bedroom apartments located in Omro
- Riverside: 3-story, 31 unit apartment complex (30 one-bedroom and 1 two-bedroom unit) located in Winneconne

Oshkosh / Winnebago County Housing Authority

600 Merritt Avenue, Oshkosh, WI 54901

Applications online at www.ohawcha.org



Epilepsy Foundation Wisconsin

www.epilepsywisconsin.org • (608) 665-1848

Counseling and case management, support groups, a parent network, employment, mediation, emergency funding for medications and life skills training.

Equal Employment Opportunity Commission – WI

www.eeoc.gov

(800) 669-6820 TTY • (414) 297-4133

Information about discrimination, disability and/or age.

Forward Services Corporation

www.fsc-corp.org

(920) 292-1330 • 2201 Oregon St., Oshkosh, WI

(920) 886-7118 • 1050 Midway Rd., Menasha, WI

FoodShare Employment and Training (FSET)

If you're getting FoodShare, you are eligible for FSET, which helps with career exploration, training, gas vouchers and other benefits to help you start a job.

Emergency Assistance

One time payment to help custodial parents in need, to secure first months rent, a security deposit or pay utilities.

Wisconsin Works (W2)

Helps parents get the support and resources they need to start careers.

Goodwill Industries of North Central Wisconsin – Employment Programs

www.goodwillncw.org • (920) 968-6881

Provides vocational assessments along with job development and training to persons with disabilities.

Greater Wisconsin Agency on Aging Resources Inc. – WI Senior Employment Program (WISE)

gwaar.org/wisconsin-senior-employment-program-title-v • (920) 469-8858 • (608) 220-1011

1401 McMahon Dr., Ste. 200, Neenah, WI

Assists people 55 and older learn new skills by placing them in training positions.

Hmong American Partnership Fox Valley

(920) 739-3192

2198 S. Memorial Dr., Appleton, WI

Assists refugees with counseling and integration into American society. Case management services for refugees and former refugees in the Neenah and Menasha area.

Job Accommodation Network (JAN)

www.askjan.org

(800) 526-7234 • (877) 781-9403 TTY

Provides free and confidential guidance on the disability employment laws, workplace accommodations and self-employment options for people with disabilities.

Junior Achievement of WI – Fox Cities & Oshkosh

www.juniorachievement.org/web/ja-wisconsin/winnebago-region-district • (920) 882-0773

11 Tri-Parkway, Appleton, WI

Educating students about entrepreneurship, work readiness and financial literacy.

Lakeside Packaging Plus, Inc. – Adult Services

www.lakesidepackagingplus.com

(920) 725-8241

1040 Breezewood Ln., Neenah, WI

(920) 231-0870

100 W. Fernau Ave., Oshkosh, WI

Adult day services and senior retirement services for adults with special needs. Part-time production work.

Options for Independent Living, Inc.

www.optionsil.org • (888) 465-1515

Telework

(920) 882-9309

2331 E. Lourdes Dr., Appleton, WI

A statewide, alternative loan program that allows Wisconsin residents with disabilities to purchase computers and other equipment needed to work from home or other remote sites away from the office.

Worksite Assessment

(920) 490-0500

555 Country Club Rd., Green Bay, WI

On-site worker's task evaluation and recommendations for more ergonomic and efficient working conditions.

Todd Steven & Associates, Inc.

www.toddsteven.com • (920) 232-3649

1244 Midway Rd., Ste. C, Menasha, WI

Assists individuals with varying types of disabilities or limitations obtain/retain work.

Valley Packaging Industries, Inc. – Vocational Support Program

www.vpind.com • (920) 749-5859
2730 N. Roemer Rd., Appleton, WI

Vocational evaluation, employment, training, job placement services, school to work transition and day services.

Wisconsin Department of Workforce Development

www.dwd.wisconsin.gov
www.foxvalleyjobcenters.com • (920) 968-6219
1802 Appleton Rd., Menasha, WI

Division of Vocational Rehabilitation (DVR)

Provides services to enable persons with disabilities to prepare for and/or re-enter the workplace or maintain competitive employment including educational support to persons with disabilities.

Workforce Development Center

Serve job seekers of all ages by providing training and consultation.

Wisconsin Department of Veterans Affairs – Department of Workforce Development

dwd.wisconsin.gov/veterans/home_vet.htm
TTY: (920) 832-2756

Menasha: (920) 997-3272
1802 Appleton Rd., Menasha, WI
Employment assistance for Veterans.

FAMILY & RELATIONSHIPS

Catholic Diocese of Green Bay – Adoption/ Pregnancy/Birth Parent Services

www.gbdioc.org
(877) 500-3580 • (920) 437-7531

Pregnancy planning, before and after adoption services, parenting resources and assistance.



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CESA 6 – Cooperative Educational Service Agency – Family Engagement Services

www.cesa6.org • (920) 233-2372
2300 State Rd. 44, Oshkosh, WI

Supports parents and educators to build partnerships among parents, schools and communities on behalf of children and youth with disabilities.

Child Care Information Center

dcf.wisconsin.gov/ccic • (888) 256-4563

A mail-order lending library for information on child care topics. Childcare search for licensed care providers.

Child Care Resource & Referral, Inc.

www.ccrfoxvalley.org
(800) 749-5437 • (920) 886-1211
1001 W. Kennedy Ave., Ste. A, Kimberly, WI

Consumer information and materials to help parents evaluate, choose and monitor child care services.

Child Find of America, Inc.

www.childfindofamerica.org • (800) 426-5678

Works to prevent and resolve all cases of missing, abducted and runaway children. Services provided to parents in conflict.

Easter Seals Wisconsin – Parents 4 Parents

www.eastersealswisconsin.com
(800) 422-2324

Provides opportunities for parents and caregivers to network when raising a child with special needs.

Family Services of Northeast Wisconsin – Parent Connection - Oshkosh

www.familyservicesnew.org
(920) 233-6630
36 Broad St., Ste. 150, Oshkosh, WI
(920) 739-4226
1810 Appleton Rd., Menasha, WI

Parent education workshops. Parents as teachers home visitation. Teen parent program.

Lutheran Social Services of WI and Upper Michigan

www.lsswis.org • (920) 730-1326
3003 A N. Richmond St., Appleton, WI

Child care services, child abuse, sexual assault services, alternative education, residential treatment and family preservation. Adoption and counseling.

National Alliance on Mental Illness (NAMI) - Family to Family Education Course

www.namioshoshkosh.org
www.namifoxvalley.org • (920) 954-1550
211 E. Franklin St., Appleton, WI
(920) 651-1148 • 525 N. Main St., Oshkosh, WI
Support and education for people with mental illness, families and friends.

PFLAG of the Fox Cities, Inc. – Parents Families & Friends of Lesbians & Gays

www.pflag.org • (920) 740-8331
Promotes the health and well-being of gay, lesbian, bisexual and transgender persons and their families.

University of Wisconsin Extension

www.winnebago.uwex.edu
625 E. County Rd. Y, Ste. 600, Oshkosh, WI

Grandparents Raising Grandchildren

(920) 232-1973
Support group and network.

Human Development & Relationships

(920) 232-1970
Provides education that enables people to: Strengthen family relationships, become more effective parents and caregivers, enhance interpersonal skills and decision making, address family related, community issues and concerns.

Valley Packaging Industries, Inc. – Early Intervention Program

(920) 997-1484
313 S. State St., Appleton, WI
Information, developmental screening, evaluation and access to services for children birth to age 3.

Well Badger Resource Center – Maternal and Child Health Hotline

wellbadger.org
(800) 642-7837 • (800) 722-2295
Information and referral services for pregnant women, families, and children and youth with special health care needs.

Winnebago Conflict Resolution Center, Inc.

www.mediationwerc.org • (920) 236-4925
415 Jackson St., Ste. 417, Oshkosh, WI
Mediation service to negotiate and resolve disputes.

FINANCIAL ASSISTANCE

ADRC Disability and Elder Benefit Specialists provide assistance with private and government benefits. Provides caregiver financial support.

Advocap, Inc.

www.advocap.org
2929 Harrison St., Oshkosh, WI

Bridges

(800) 323-0150 • (920) 426-0150

Provides short-term emergency financial assistance to persons in need. For persons in Southern Winnebago County.

Funds for Fines

(800) 323-0150 • (920) 426-0150

Loans to help people with low income pay fines and fees that would otherwise cause them to lose their job (Not OWI related fines).

Homeowner Education, Assistance and Direction Program (AHEAD)

(800) 631-7760 • (920) 922-7760

Provides budget counseling and financial assistance to eligible households who are at risk of foreclosure.

Work-N-Wheels Program

(800) 323-0150 • (920) 426-0150

Assists with loans to purchase or repair vehicles to enable low-income workers retain employment.

American Red Cross Northeast Chapter – Disaster Services

www.redcross.org/local/wisconsin
(920) 231-3590

2905 Universal St., Ste. LL5 Ste. 201, Oshkosh, WI
24-hour assistance to families who have been affected by fires, tornadoes, and other disasters. Includes food, shelter, clothing.



Covey

WHY COVEY?

Through compassion, creativity and individualized care, **Covey creates opportunities that foster personal growth** because we believe that *everyone*, including people with disabilities, deserves an opportunity to fully participate in their community, discover their passions, and pursue their dreams.

ARE YOU A CAREGIVER OR A CASE MANAGER FOR SOMEONE WITH DISABILITIES?

Discover how Covey can provide support through the following programs:

- Community Engagement (*Daily Living Skills, Volunteering, Covey Connects*)
- Long or Short-term Respite Care

Email: info@covey.org | Phone: 920.424.4071 | Visit: Covey.org

Catholic Diocese of Green Bay – New Life Fund

newcatholiccharities.org • (920) 272-8234

Grants last resort funding to pregnant women and parents of infants who are experiencing needs related to pregnancy, adoptive placement or basic necessities.

Community Benefit Tree – Medical Crisis Programs

www.communitybenefittree.org

(920) 422-1919

2204 Crooks Ave., Ste. C, Kaukauna, WI

Provides financial, emotional support and resources for those going through a medical crisis. Assists with individual fundraisers, individual funds, medical crisis budgeting or receiving funds.

Energy Services, Inc. – Energy Assistance

www.homeenergyplus.wi.gov • (800) 506-5596

(920) 231-0600

303 Pearl Ave., Ste. D, Oshkosh, WI

(920) 729-1433

1475 Opportunity Way., Menasha, WI

Provides assistance for home heating and electric costs, and energy crisis situations.

Foundation for Rural Housing

www.wisconsinruralhousing.org • (888) 400-5974

One time payment assist for rent or security deposit, mortgage, utility or property tax assist to prevent homelessness.

Goodwill Industries of North Central Wisconsin – Financial and Debt Solutions

www.goodwillncw.org/financial-and-debt-solutions/

Oshkosh: (920) 966-1200

1600 W. 20th Ave., Oshkosh, WI

Menasha: (920) 886-1000

1800 Appleton Rd., Menasha, WI

Debt management and financial education.

Homesteads Solutions Inc.

www.homesteadsolutions.org • (920) 420-9130

5041 Washington St., Oshkosh, WI

Non-profit HUD-certified housing counseling agency that works with homeowners at risk of foreclosure.

HUB – Oshkosh

www.huboshkosh.org • (920) 426-0150

A connecting point for Oshkosh residents experiencing financial barriers. A coach assists persons/families to create a personal plan to overcome crisis and gain self-sufficiency.

Keep Wisconsin Warm/Cool Fund

www.kwwf.org • (800) 891-9276

Preventative services and financial assistance to person with unmet energy needs. Arranges payment plans, offers budget counseling and teaches ways to conserve energy.

Leaven, Inc.

www.leavenfoxcities.org • (920) 738-9635

1475 Opportunity Way, Menasha, WI

Provides short-term emergency financial assistance to persons in need. Must live in Neenah or Menasha.

Salvation Army

www.saoshkosh.org • (920) 232-7660

417 Algoma Blvd., Oshkosh, WI

Offers food pantry and noon meal services, social services, holiday assistance program, free school supplies via the back-to-school fair, and birthday club for children in need. Sunday services, women's ministry, bible study and men's fellowship. Laundry program for families with minor children, Veterans rides to Appleton VA clinic.

Social Security Administration

www.ssa.gov

(877) 445-0834

400 City Center, Ste. B, Oshkosh, WI

(877) 694-5495

607 W. Northland Ave., Appleton, WI

Assists with Social Security including retirement, survivors and dependents, disability, Medicare and Supplemental Security Income (SSI) benefits.

Spierings Cancer Foundation

www.spieringscancerfoundation.org

(920) 788-7189

700 Harvest Trail, Appleton, WI

Provides financial support for families affected by cancer, to enhance medical care for cancer patients and to fund cancer research in Wisconsin.

St. Vincent De Paul Society Thrift Store

www.svdposhkosh.org • (920) 235-9368

2551 Jackson St., Oshkosh, WI

www.svdpneenah.org • (920) 727-1766

1425 S. Commercial St., Neenah, WI

Used clothing and household items. Financial assistance available.

Winnebago County Department of Human Services – East Central Income Maintenance Partnership

www.access.wi.gov • (888) 256-4563
220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI

Badger Care

Healthcare insurance meet state and federal financial criteria.

Child Care Assistance

Helps working families who qualify pay a portion of childcare expenses.

Food Share

Income-based supplemental nutritional program for individuals and families seeking assistance to obtain food.

Medicaid or MA

Healthcare insurance for individuals that are over 65 years old or disabled and meet financial guidelines.

Winnebago County Health Department – Women, Infants and Children (WIC)

www.co.winnebago.wi.us/health
(800) 250-3110
(920) 232-3350
112 Otter Ave., Oshkosh, WI
(920) 729-2945

211 N. Commercial St., Neenah, WI

Low to moderate income women, infants and children up to age 5 who are at nutrition risk provided nutritious foods to supplement diets, information on healthy eating and referrals to health care.

WI Department of Health Services – AIDS/HIV Insurance and Drug Assistance Program

www.dhs.wisconsin.gov/hiv • (800) 991-5532
Pays the cost of group and certain individual health insurance premiums for qualified residents who have reduced their work hours or stopped working because of HIV.

WI Department of Workforce Development – Division of Worker's Compensation

dwd.wisconsin.gov/wc/ • (608) 266-1340

Programs to ensure that injured workers receive required benefits from insurers or self-insured employers; encourage rehabilitation and reemployment for injured workers.

WI Housing and Economic Development Authority – Property Tax Deferral Loan Program

(800) 755-7835

Helps low-income homeowners over 65 years of age with loans to pay current property taxes.

WisPACT, Inc.

www.wispact.org • (608) 268-6006

Manages Special Needs Trusts for persons with a disability.

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Oak Park Place 2205 Midway Road, Menasha WI 54952
(920) 702-0000
menashasales@oakparkplace.com

FOOD, MEALS & GROCERIES

DINING SITES

See Spreadsheet

Advocap, Inc.

www.advocap.org
(800) 631-7760 • (920) 725-2791
Mid-day meals Monday - Friday

Dining Sites

Neenah: Hearthside Commons and Menasha Senior Center.

Oshkosh: Senior Center, Marian Manor, Raulf Place, Heritage Court and Court Tower.

Rural: Fox View Manor, Omro Community Center, Riverside Apts in Winneconne and Pickett Community Center.

Christ The Rock Community Church – Food Pantry

www.christtherock.org
(920) 730-8383
W6254 U.S. 10, Menasha, WI

Winnebago and Outagamie county residents, must phone in for order pick up by Friday for the following Wednesday pick up.

Food Dudes Delivery

www.fooddudesdelivery.com
(920) 205-6900
213 E. Wisconsin Ave., Appleton WI
Evening meal serviced Monday, Wednesday and Friday

Fox Valley Community Table, Inc. FVCT

(920) 725-3961
200 N. Commercial St., Neenah, WI
Mid-day meals are served Tuesdays & Saturdays.

Loaves & Fishes of the Fox Valley

www.loavesandfishesfv.org • (920) 205-6900
213 E. Wisconsin Ave., Appleton, WI
Evening meal served Monday, Wednesday and Friday.

Salvation Army Fox Cities – Appleton Meal Site

(920) 734-3324
130 E. North St., Appleton, WI
Mid-day meals 7 days a week. Serves people of any city or county.

Salvation Army – Oshkosh Meal Site

www.saoshkosh.org • (920) 232-7660
417 Algoma Blvd., Oshkosh, WI
Mid-day meals Monday through Friday. Serves Winnebago County residents, excluding Neenah and Menasha.

St. Thomas Episcopal Church

www.stthomaswi.com • (920) 725-5601
226 Washington St., Menasha, WI
Serves a mid-day meal Monday, Wednesday and Thursday.

Trinity Episcopal Church – Loaves and Fishes Program

www.oshkosh-episcopal.org • (920) 231-2420
311 Division St., Oshkosh, WI
Mid-day meals are served the first, third and fifth Saturday of the month.

Food Pantries

Christ The Rock Community Church – Food Pantry

www.christtherock.org
(920) 730-8383
W6254 U.S. 10, Menasha, WI
Winnebago and Outagamie county residents, must phone in for order pick up by Friday for the following Wednesday pick up.

Cornerstone Community Church

(920) 725-7252
357 Broad St., Menasha, WI
Pantry open the first and third Saturday morning of the month.

Emmanuel United Church of Christ – Food Pantry

(920) 235-8340
1306 Michigan St., Oshkosh, WI
Oshkosh residents can receive food once a month on Tuesdays, Wednesdays, and Fridays. Call ahead.

Father Carr's Place To Be

www.fathercarrs.org • (920) 231-2378
1062 N. Koeller St., Oshkosh, WI
Pantry open Monday through Thursday and Saturday. Drive up pantry on Fridays.

His Church - World Outreach Center Pantry

www.hcwo.org • (920) 426-4596
2704 Jackson St., Oshkosh, WI

Recipients can receive food once a month.
Fridays 9am - 1pm.

Lutheran Food Pantry

www.jerichoroadoshkosh.org • (920) 379-4774
714 Division St., Oshkosh, WI

Bring identification and your own boxes or bags. Can receive assistance once a month. Monday, Tuesday & Thursdays.

Omro Area Community Pantry

(920) 231-7546
310 N. Webster Ave., Omro, WI
Open Tuesday & Thursday.

Oshkosh Area Community Pantry

www.oacptoday.org • (920) 651-9960
2551 Jackson St., Oshkosh, WI

Serves southern Winnebago County residents including Oshkosh, Omro, Winneconne, Butte des Morts, Eureka, Waukau, Pickett, Fisk and Rush Lake. Pantry guests have shopping privileges during specific timeframes each month. Must register.

Ruth's Pantry – Grace Lutheran Church

www.glcw.org • (920) 836-2382
8396 Steeple Hill Dr., Larsen, WI
Open Mondays.

Salvation Army Fox Cities – Neenah/Menasha Food Pantry

(920) 734-3324
181 E. North Water St., Neenah, WI
Recipients can receive food once per month.
Open Wednesdays.

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1336 E Wisconsin Ave.
Appleton, WI 54911
(920) 733-7525



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Peter J. Zellmer, Au.D. CCC-A

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(By Appointment or In Your Home)
- Personal Hearing Aid Fitting
- One Month Supply of Batteries
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and NO Obligation to buy.



www.havilandhearing.com

Salvation Army – Oshkosh Food Pantry

www.saoshkosh.org • (920) 232-7660
417 Algoma Blvd., Oshkosh, WI

Recipients can receive food once per month. Monday - Friday.

St. Joseph Food Program, Inc.

www.stjoesfoodprogram.org • (920) 734-9461
1465 A. Opportunity Way, Menasha, WI

Serves northern Winnebago County. Recipients must bring their own containers. Monday - Friday.

St. Thomas Episcopal Church

www.stthomaswi.com • (920) 725-5601
226 Washington St., Menasha, WI

Recipients receive two bags of non-perishable food once a month.

Winneconne Area Assistance Center

(920) 851-5757
102 S. 3rd St., Winneconne, WI

Open Wed. evenings and Sat. mornings.

MEALS DELIVERY & GROCERIES**Advocap, Inc. – Nutrition Program**

www.advocap.org
(800) 631-7760 • (920) 725-2791
181 E. North Water St., Ste. 210, Neenah, WI

Home delivered meals to elderly and eligible disabled individuals throughout Winnebago County. Mid-day meals are provided Monday through Friday (No special diets). Cold weekend meals available.

Eat Street

www.eatstreet.com

Order restaurant food online for delivery.

Festival Foods

www.festivalfoods.com
Oshkosh: 2415 Westowne Ave. • (920) 966-3378
Neenah: 647 S. Green Bay Rd. • (920) 967-3300

Grocery delivery service. Order groceries online for pick up.

Food Dudes Delivery

www.fooddudesdelivery.com • (800) 599-5770
Order restaurant food online for delivery.

Grubhub

www.grubhub.com

Order restaurant food online for delivery

Home Style Direct

www.homestyledirect.com • (866) 735-0921
2032 Highland Ave., E, Twin Falls, ID

Home delivered meal service, dietary restrictions available.

Instacart – Grocery Delivery

www.instacart.com • (888) 246-7822

Order groceries online from Aldi, Pick N Save, Festival and Piggly Wiggly and have them delivered.

Mom's Meals

www.momsmeals.com • (877) 508-6667

Home delivered meal service, dietary restrictions available.

Pick 'n Save

www.picknsavefood.com

All locations in Winnebago County

Order groceries online for pick up.

Walmart

www.walmart.com

Oshkosh: (920) 231-1575

Neenah: (920) 722-8072

Order groceries online for pick up. Will deliver with online order through phone app Door Dash.

**Valley VNA Senior Care –
Valley VNA Meals on Wheels**

www.valleyvna.org
(866) 930-8862 • (920) 727-5555
210 E. Bell St., Neenah, WI

Home delivered meals to seniors & disabled in the cities of Neenah & Menasha. Regular & special diets.

FOOT CARE**In-Home Foot and Nail Care, LLC**

(920) 840-3521

In-home foot care.

Lotus Foot Care, LLC

www.lotusfootnurse.com • (920) 637-0754
1608 Bluebird Ct., Neenah, WI

In-home foot care.



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230 Ohio Street | Suite 100 | Oshkosh, WI 54902
920.426.3993 | www.OshkoshAreaCF.org

Oshkosh Seniors Center

www.ci.oshkosh.wi.us/senior_services/
 (920) 232-5310
 200 N. Campbell Rd., Oshkosh, WI (South Building)

Valley VNA Senior Care – Foot Care Clinics

www.valleyvna.org
 (866) 930-8862 • (920) 727-5555
 Various Community Sites

GOVERNMENT & PUBLIC SERVICES**Department of Workforce Development State of WI – Equal Rights Division**

dwd.wisconsin.gov/er/ • (608) 266-6860
 201 E. Washington Ave., Madison, WI
 Enforces anti-discrimination laws, wage and hour laws, and other conditions related to employment. Includes housing discrimination.

Committees on Aging

Volunteer groups of appointees who monitor programs, identify needs and improve conditions for older citizens.

Menasha

www.cityofmenasha-wi.gov
 116 Main St. • (920) 967-3531

Neenah

www.ci.neenah.wi.us
 P.O. Box 426 • (920) 886-6128

Oshkosh

www.ci.oshkosh.wi.us/
 200 N. Campbell Rd. • (920) 232-5300

Division of Motor Vehicles (DMV)

www.dot.state.wi.us
 (800) 924-3570 • (608) 264-7447
 2301 Omro Road, Oshkosh, WI
 711 W. Association Dr., Appleton, WI
 State vehicle registration and drivers license services. Issues identification cards for those who do not have a driver's license.

Greater Wisconsin Agency on Aging Resources Inc. (GWAAR)

www.gwaar.org • (608) 243-5670
 1414 MacArthur Rd. Ste. A, Madison, WI
 Monitors federal Older Americans Act programs serving persons 60 years and older (Elderly Nutrition Program, Transportation, Elder Benefit Specialist Program, Advocacy etc). Sponsors Guardianship Support Center.

Menasha Public Health

www.cityofmenasha-wi.gov • (920) 967-3520
 100 Main St., Suite 100, Menasha, WI
 Public health, school health and environmental health programs.

Social Security Administration

www.ssa.gov • (877) 445-0834
 400 City Center, Ste. B, Oshkosh, WI
 (877) 694-5495
 607 W. Northland Ave., Appleton, WI
 Assists with Social Security including retirement, survivors and dependents, disability, Medicare and Supplemental Security Income (SSI) benefits.

Social Security Multi-Language Gateway

www.ssa.gov/multilanguage
 Offers Social Security information in 16 languages.

Winnebago County**Clerk of Courts**

(920) 236-4848
www.co.winnebago.wi.us/clerk-courts
 415 Jackson St., Oshkosh, WI
 Manages court files, collects fines. Filing of court actions, processes record searches, provides copies of court records, petitions for occupational driver license and passport applications. Manages jury processes.

County Clerk

(920) 232-3430
www.co.winnebago.wi.us/county-clerk
 112 Otter Ave., Oshkosh, WI
 Issues marriage licenses & work permits. Provides county maps and plat books. Access to voter information & Public Officials.

Material Recycling Facility

(920) 232-1800

www.co.winnebago.wi.us/solid-waste

100 W. Cty. Road Y, Oshkosh, WI

Electronics recycling call or go online for rates.

Register of Deeds

(920) 232-3390

www.co.winnebago.wi.us/register-deeds/vital-records

112 Otter Ave., Oshkosh, WI

County record keeper of real estate, birth, death, marriage certificates, divorces and domestic partnerships.

Winnebago County Health Departmentwww.co.winnebago.wi.us/health • (920) 232-3000

112 Otter St., Oshkosh, WI

211 N. Commercial St., Neenah WI

Public health, school health and environmental health programs.

Health Department – Drug Dropwww.co.winnebago.wi.us/health/drug-drop

Oshkosh Public Safety Building –

420 Jackson St. • (920) 236-5700

Neenah Police Dept. –

2111 Marathon Ave. • (920) 886-6000

City of Menasha Police Dept. –

430 1st St. • (920) 967-3500

Town of Menasha Police Dept. -

2000 Municipal Dr., Neenah, WI

(920) 720-7109

Safely dispose of medications.

Wisconsin Department of Health Serviceswww.dhs.wisconsin.gov • (608) 266-1865

1 W. Wilson St., Madison, WI

Resource info regarding child/youth services, healthcare benefits, home care supports, long term care, mental health, nutrition, hunger relief, services for developmental disabled, services for elderly, substance abuse, public health & vital records.

Wisconsin Department of Natural Resources (DNR) – Oshkosh Office<http://dnr.wi.gov>

(888) 936-7463 • (920) 424-3050

625 E. County Road Y, Ste. 700, Oshkosh, WI

Boating, hunter education classes, hunting and fishing licenses, stamps and applications. State park parking stickers and campsite reservations.

**GUARDIANSHIP/
REPRESENTATIVE PAYEE**

ADRC provides guardianship information and assistance. (877) 886-2372

Goodwill Industries of North Central Wisconsin – Payment Partnerswww.paymentpartner.org • (920) 968-6984
1800 Appleton Rd., Menasha, WI

Provides representative payee & bill paying services.

Guardians of Tomorrow, Inc.www.gotinc.org • (920) 858-2900

PO Box 1753, Appleton, WI

Guardianship services.

Guardian Payee Services, Inc.

(920) 233-7646

3270 Isaac Ln., Oshkosh, WI

Guardianship services.



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920.233.1140 • www.healthcarecu.org
429 N. Sawyer St., Oshkosh, WI 54902

Helping Hands Caregivers

www.helpinghandswi.com
 (920) 217-2961 • (855) 434-1011
 509 W. Walnut St., Green Bay, WI
 Rep payee service.

Oshkosh Family, Inc.

www.oshkoshfamily.org • (920) 231-9520
 36 Broad St., Ste. 120, Oshkosh, WI
 Provides representative payee, guardianship and bill paying services.

HEALTH RELATED SERVICES

See Memory Center Listings pages 91.

AIDS Resource Center of Wisconsin

www.vivenhealth.org • (800) 359-9272
 Provides HIV medical, dental, and mental health services, medical management, general health conditions, social work, benefit advocacy, legal services and housing assistance.

Ascension – Nurse Direct

(800) 362-9900
 24-hour phone service that connects callers with a registered nurse.

Bella Pregnancy Medical Clinic

bellamedicalclinic.org • (920) 231-6006
 1484 W. South Park Ave., Oshkosh, WI
 Medical pregnancy testing, ultrasounds, parenting classes, abortion education and recovery, information regarding sexual health, contraception, pregnancy and STD's.

City of Menasha – Public Health

www.cityofmenasha-wi.gov • (920) 967-3520
 100 Main St., Suite 100, Menasha, WI
 Public health, school health and environmental health programs.

**Father Carr's Place To Be –
St. Francis Community Clinic**

www.fathercarrs.org • (920) 230-2273
 1000 N. Koeller St., Oshkosh, WI
 Comprehensive health care, full service clinic to uninsured and underinsured, AIDS testing/screening available.

Hope Clinic and Care Center

www.hopeclinic.care • (920) 931-1150
 1814 Appleton Rd., Menasha, WI
 A free medical clinic designed to serve the uninsured people of Fox Valley and surrounding areas.

**Medical College of Wisconsin –
Anatomical Gift Registry**

(414) 955-8261
 Body donation for research.

Nurse Practitioner Health Services, LLC

www.np-health-services.com/ • (920) 840-8524
 2535 Northern Rd., Ste. D, Appleton, WI
 Nurse Practitioners providing primary care, preventive care, lab testing and blood work in their clinic or can come to your home. Cash only clinic.

**Partnership Community Health Center –
Medical and Behavioral Health Center**

www.partnershipchc.org • (920) 731-7445
 5471 Waterford Ln., Appleton, WI
 Medical care for urgent (non-emergency) and chronic care needs. Accepts all medical insurance. Discounted fees to those with no insurance, based on income and family size.

Planned Parenthood of America, Inc.

www.plannedparenthood.org • (920) 235-0115
 378 S. Koeller St., Oshkosh, WI
 Men's and women's health care, pregnancy testing and services, STD and HIV testing, treatment and vaccines. Emergency contraception & birth control pick up.

St. Anne's Clinic

watercitycaremission.org • (920) 234-6970
 449 High Ave., Oshkosh, WI
 Primary care for acute or chronic conditions for the uninsured and under-insured. Tuesday & Thursday 12-4pm, Saturday 10am-2pm.

Theda Care on Call – Health Access

www.thedacare.org • (920) 830-6877
 24-hour phone service that connects with a registered nurse.

**University of Wisconsin Hospitals & Clinic –
Organ Procurement Program**

Referrals: (866) 894-2676
 Donations: (608) 265-0356
 Register to be an organ, tissue and eye donor.

Winnebago County Health Department

www.co.winnebago.wi.us/health
(800) 250-3110

Oshkosh: 112 Otter Ave. • (920) 232-3000
Neenah: 211 N. Commercial St. • (920) 727-2894

Public health, school health and environment health programs. In-home fall risk assessments.

Wisconsin Department of Health Services – Donate Life Wisconsin

www.donatelifewisconsin.org • (608) 261-6854

Register to be an organ, tissue or eye donor.

HEARING

ActiveEar Hearing Aid Center

www.activeear1@gmail.com
(920) 333-1080

1173 S. Washburn St. Ste. G, Oshkosh, WI

Hearing aid sales and service. Free hearing exams.

Affordable Audiology – Hearing Aid Sales and Repairs

www.affordableaudiology.com • (920) 232-4752
2390 State Rd. 44, Ste. D, Oshkosh, WI

Sells and repairs all types of hearing devices. Hearing testing offered.

American Speech Language Hearing Association (ASHA)

www.asha.org
(800) 638-8255 • (301) 296-5700

Provides information on hearing aid insurance coverage and related services plus referrals to a certified audiologist or speech language pathologist.

CaptionCall

www.captioncall.com • (920) 551-0232

An amplified and captioning phone that is a no cost service for those with hearing loss.

Elite Hearing

elitehearingcenters.com/ • (920) 232-1010
1730 Algoma Blvd., Ste. C, Oshkosh, WI

Hearing aid sales and service. Free hearing consultations.



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920.731.7910 or 1.800.731.7910 • www.myericksonmobility.com • 644 Valley Rd., Menasha, WI 54952

Fox Valley Hearing Center, Inc. – Audiology Services

www.foxvalleyhearingcenter.com
(920) 267-4071
1820 West Point Dr., Oshkosh, WI
(920) 725-8804
1148 Westowne Dr., Neenah, WI 54956
Provides hearing evaluations, hearing aid sales and service, cleaning and repairs.

Fox Valley Hearing Loop

www.loopwisconsin.com
Promotes awareness and installation of hearing loops.
Listing of places that offer loops in WI.

Hands Up Wisconsin

<https://handsupwisconsin.com/> • (920) 306-1470
1410 Alcan Dr., Menasha, WI
Resource center for deaf, blind and hard of hearing.
Interpreting services available.

Hearing Life

www.hearinglife.com • (888) 878-3525
(920) 267-4825
384 S. Koeller Rd., Oshkosh, WI
(920) 243-4688
1440 S. Oneida St., Ste. N, Appleton, WI
Provides hearing evaluations, hearing aid sales and service, cleaning and repairs.

Hear Wisconsin

www.hearwi.org • (414) 604-2200
Provides communication options and services.

HIA - Hearing Industries Association

www.hearing.org • (202) 975-0905
Provides education, support and treatment information for people with hearing losses.

Lifetone Technology – Bedside Fire Alarm & Clock

www.lifetonesafety.com • (800) 648-7923
Bedside alarm that connects to smoke detectors.

Options for Independent Living, Inc. – WisLoan - Equipment Loan Program

www.optionsil.org
(888) 465-1515 • (920) 882-9309
2331 E. Lourdes Dr., Rm. 208, Appleton, WI
Offers assistive technology loans to individuals who have a disability. Loans help buy equipment such as hearing aides.

Public Service Commission of WI – Telecommunications Equipment Purchase Program (TEPP)

psc.wi.gov/Pages/Programs/TEPP.aspx
(608) 231-3305 • TTY: (888) 816-3831
Assists residents who are hearing, speech or motion impaired buy equipment they need in order to use basic telephone services such as TTY, amplified telephone and hand/headset.

Starkey Hearing Foundation – Hear Now

www.starkeyhearingfoundation.org/hear-now
(800) 328-8602
Assists those who are hard of hearing and have no other resources to acquire hearing aids. Collects hearing aids for recycling.

University of Wisconsin Hospital - Madison – Hearing Aid Recycling Program (HARP)

csd.wisc.edu/harp.htm • (608) 262-3951
Free or low-cost reconditioned hearing aids, ear molds, and batteries to low-income individuals. Apply online.

Wisconsin Center for Deaf / Blind Persons, Inc.

www.deaf-blind.org
Toll Free: (844) 638-5800
Voice/TTY/DBC: (414) 481-7477
Specializing in services for persons with combined hearing and vision loss.

Wisconsin Department of Health Services – Office for the Deaf and Hard of Hearing

www.dhs.wisconsin.gov/odhh • (855) 359-5252
Provides statewide information and referral services for hearing impaired residents.

Wisconsin Lions Foundation, Inc. – Hearing Aid Project

www.wlf.info • (877) 463-6953
Helps individuals who cannot afford to purchase a hearing instrument, and do not qualify for any existing state-funded financial assistance programs.

Wisconsin Relay

www.wisconsinrelay.com • Dial 7-1-1
Provides telecommunication relay service for persons who are deaf, hard of hearing, and/or speech disabled.

Wisconsin Talking Book and Braille Library

www.dpi.wi.gov/talkingbooks
(800) 242-8822 • (414) 286-3045

Provides Braille and recorded books and playback equipment for those who cannot read normal print.

HOME CARE SERVICES

MEDICAL (INCLUDES HOSPICE PROVIDERS)

See Chart on page 74 - 75.

NON-MEDICAL

See Chart on pages 72 - 73.

HOME EMERGENCY/ MEDICAL RESPONSE SYSTEMS

See Chart on page 77.

HOME IMPROVEMENT MODIFICATIONS

Also see Medical / Adaptive / Mobility Equipment section on pages 89.

Advocap, Inc.

www.advocap.org • (800) 631-7760

Advocap Housing Rehab Program

(920) 922-7760

19 W. First St., Fond du Lac, WI

Provides assistance with housing rehab needs. All rehab is based on health safety, and accessibility issues.

Advocap Weatherization Program

(920) 426-0150

2929 Harrison St., Oshkosh, WI

Renters or homeowners living in a house, mobile home, duplex, or apartment may qualify. Must have received help with utility bills last year. Installing insulation, replacing water heaters, furnaces, freezers and refrigerators.

Arrow Lift

www.arrowlift.com

(888) 815-4387 • (920) 733-3421

411 N. Casaloma Dr., Appleton, WI

Stair lifts, elevators and wheelchair platform lifts.

Bridgeway Independent Living Designs, LLC

www.bildnow.com

(888) 482-2453 • (920) 569-0148

9209 W. Bluemound Rd., Milwaukee, WI

Provides home accessibility assessments, building and home modifications.

Energy Services, Inc. – Weatherization

www.homeenergyplus.wi.gov

(800) 506-5596 • (920) 231-0600

303 Pearl Ave., Ste. D, Oshkosh, WI

(920) 729-1433

1475 Opportunity Way, Menasha, WI

Assistance for households with excessive energy costs for occupants who are elderly, handicapped and/or children less than 6 years of age.

Expertise

www.expertise.com/home-and-garden/home-remodeling-for-disability-and-special-needs

Provides guides for disability remodeling options.

Habitat for Humanity – Home Repair

www.foxcitieshabitat.org/programs/home-repair/
(920) 957-8898

921 Midway Rd., Menasha, WI

No interest loans for home repairs and rehab, for low to moderate income home owners in Northern Winnebago County.

Habitat for Humanity – Restore

www.habitatoshkosh.org • (920) 230-3535
1640 S. Koeller St., Oshkosh, WI

www.foxcitieshabitat.org • (920) 830-8400

3000 E. College Ave., Appleton, WI

5402 W. Integrity Way Appleton, WI

A retail outlet where new and used building materials are sold at a fraction of original retail prices.

Larsen / Winchester Lions Club

www.e-clubhouse.org/sites/larsenwinchester
(920) 427-3236

8348 County Rd., T, Larsen, WI

Wheelchair ramp construction for Winnebago County.

Menasha, City of

www.cityofmenasha-wi.gov • (920) 967-3650
100 Main St., Ste. 200, Menasha, WI

Community Dev Block Grant

Limited owner occupied rehab loan program for critical repair. City residents with low to moderate income.

Strong Neighborhoods Menasha

Curb Appeal: Is a reimbursable grant of up to \$5,000 for exterior repair and maintenance projects. Major Renovation: Is a forgivable loan of up to \$10,000 for large home renovations that may cover the interior or exterior of the home.

Neenah Housing Rehabilitation

www.ci.neenah.wi.us • (920) 886-6128
211 Walnut St., Neenah, WI

Provides financial assistance for housing repairs to qualified low and moderate income residents.

Northeastern WI Housing Rehab Loan Program – Community Dev. Block Grant (CDBG)

(920) 448-6485
305 E. Walnut St., Rm. 320, Green Bay, WI

Provides no interest loans to low income homeowners for housing repairs. Payments are not required until the home is sold.

Options for Independent Living, Inc. – Fox Valley Office

www.optionsil.org • (920) 882-9309
2331 E. Lourdes Dr., Rm. 208, Appleton, WI

Equipment (demonstration, trial, and loan services) for persons who have sensory, physical or other impairments. Staff provide training, information and support.

Home Accessibility Assistance Loan Program - Wisloan & Telework

(920) 490-0500

Provides deferred payment, no interest loans to low income persons with disabilities.

Showcase Model Home and Office

(920) 490-0500

Unique office facility is a showcase of assistive technology and modifications in a home-like environment.

Oshkosh, City of

www.ci.oshkosh.wi.us • (920) 236-5059
215 Church St., Room 204, Oshkosh, WI

Curb Appeal Program

www.ci.oshkosh.wi.us/Community_Development/Planning_Services/Oshkosh_Neighborhoods/

Funding for exterior home improvement projects. Preference given to properties in recognized neighborhoods.

Oshkosh Housing Rehabilitation - Comprehensive Repair Loan

Provides financial assistance for housing repairs to qualified low and moderate income owner-occupants living in the city. No interest, deferred loan. Application mid Dec. - mid March.

Owner Occupied Rehabilitation Program

www.ci.oshkosh.wi.us/PlanningServices/HousingRehabilitation.aspx

Funding for home owners for interior and exterior home improvement projects.

Rental Rehabilitation Program

www.ci.oshkosh.wi.us/PlanningServices/HousingRehabilitation.aspx

Funding for home owners and owners of rental properties for interior and exterior home improvement projects.

Rebuilding Together – Fox Valley

www.rtfv.org • (920) 730-2156
1800 Appleton Rd., Menasha, WI

Repairs and rehabilitates homes for low-income older and disabled homeowners.

Rural Housing, Inc.

www.wisconsinruralhousing.org
(888) 400-5974 • (608) 238-3448

Provides financial assistance for housing expenses and costs.

Tomorrows Home Foundation

www.tomorrowshomefoundation.org
(608) 255-1088

Emergency assistance grants to provide critical repairs so that individuals can stay in their manufactured or mobile home. Assists with the disposal of mobile homes.

United States Department of Agriculture USDA – Rural Development

www.rd.usda.gov/wi • (715) 345-7600
5417 Clems Way, Stevens Point, WI

Provides home rehabilitation loans to low-income rural homeowners.

HOME PURCHASING & MOVING

Advocap, Inc. – Home Buyer Program

www.advocap.org
 (800) 631-7760 • (920) 922-7760
 2929 Harrison St., Oshkosh, WI

Provides education and opportunities for households to acquire a home of their own, as well as down payment assistance to qualified persons.

All Senior Movers

www.allseniormovers.com • (920) 306-1995
 1200 W. Henry St., Kaukauna, WI

Packing and moving service.

Clear the Clutter

www.cleartheclutterwi.com/

Removal and disposal of a single item or a household.

Fox Valley Pack and Clean Services

(920) 573-2601

Services include start to finish moving assistance, cleaning, handy helper, and seasonal cleaning. Senior and Military Discounts available.

Habitat for Humanity – Homeownership Program

www.habitatoshkosh.org • (920) 235-3535
 1640 S. Koeller St., Oshkosh, WI
www.foxcitieshabitat.org • (920) 954-8702
 921 Midway Rd., Menasha, WI

Builds new construction homes and sells them to qualified families.

Long's Senior Transitions

www.longmoving.com • (920) 734-6052
 2301 W. Everett St., Appleton, WI

Services include planning, home organization, home sale, moving and move-in.

Movin' Out Inc. – Forgivable Rehab Loans

www.movin-out.org
 (877) 861-6746, Ext. 7
 (608) 251-4446, Ext. 7

Provides housing counseling, down payment and rehab/repair and rental property assistance.

Patriot Partners Removal

patriotpartnersremoval.com/removal
 (920) 214-3204

Downsize, declutter and move. Assistance with moving, removal and responsible disposal.

Home Delivery Service

Is visiting the library difficult for you?

You may be eligible for home delivery service.

We deliver library materials to homes, apartments, nursing homes and retirement communities.

Call us at (920) 236-5206.

OSHKOSH PUBLIC LIBRARY

Segues Senior Move Company

www.segues.net • (262) 442-4200

Helps with downsizing, moving and settling in.

Seniors First Remodeling, LLC

www.linkedlivinghomes.com • (920) 903-0919

Modular home additions for seniors and those with special living needs. Manufacture, deliver and install living suites that attach to a home.

Sold on Oshkosh Program

www.ci.oshkosh.wi.us/Community_Development/Planning_Services/Oshkosh_Neighborhoods/
(920) 236-5059

215 Church Ave., Room 204, Oshkosh, WI

Funding for homebuyers looking to purchase a home in participating neighborhoods.

Trunk 'N Junk

www.trunknjunk.com • (920) 858-1455

Recycles and disposes clutter.

Winnebago County - Tri-County Recycling

www.recyclemoretricity.org/recycling-guide
(920) 232-1800

Winnebago County waste / recycling guidelines and information.

WIHousingSearch.org

www.wihousingsearch.org • (877) 428-8844

Helps search for up to date home & apartment rentals.
Listing of home buyer resource.

HOUSING

ADULT FAMILY HOMES

See chart on page 76.

COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF)

See chart on pages 78 - 81.

INDEPENDENT LIVING APARTMENTS

See chart on pages 81 - 84.

RESIDENTIAL CARE APARTMENT COMPLEXES (RCAC)

See chart on page 75.

Wisconsin Department of Health Services Wisconsin Assisted Living Directories

www.dhswisconsin.gov/guide/assisted-living.htm

Online Wisconsin adult day care programs, adult family homes (AFH), community based residential facilities (CBRF), and residential care apartment complexes (RCAC) listings.

HOUSING QUESTIONS TO ASK

- Is there an entrance fee? If yes, is it reimbursed when I move out?
- What determines the monthly fee and how often can it be raised?
- How much notice do I have to give if I leave?
- What is included in the monthly rate?
- Do I have a private bathroom?
- What are the costs for additional services or meals, private room, telephone, etc?
- What is the meal plan and are meals provided?
- Do you accommodate special diets?
- Are pets allowed?
- Is there awake staff overnight?
- Is there an emergency response system?
- Does the facility have an Emergency Preparedness Plan (power outage, fire, etc.)
- May outside services come in to help me?
- Is there a nurse on call 24 hours a day?
- What is the ratio of staff to residents?
- Is the facility at maximum capacity?
- What are the policies regarding visitors?
- Is there transportation available if I have a doctor appointment? What is the cost?
- Do you have parking or garage for a vehicle?
- If I have to be hospitalized for a period of time, what happens to my apartment or room?
- What personal possessions may I bring?
- Has the facility had any citations?
- What happens when my money runs out?
- Is the facility accessible?
- Does the facility have an emergency power back-up?

HOUSING DEFINITIONS

Community Based Residential Facility (CBRF)

- Group home setting consisting of 5-21+ beds. Can be single or double occupancy rooms, usually with a halfbath.
- Common dining and living areas.
- Facilities are licensed by the state and classified according to size and the population served.
- Required to provide assistance with bathing, dressing, grooming, medications, referral services.
- Many facilities offer additional service packages for increased rates.
- Scheduled in-home and community activities, transportation for errands, etc.
- Payment for these facilities are generally private pay. Long term support funding is available to help with costs. The CBRF manager can answer questions regarding financial matters.

Independent Living Apartment

- Multi-unit dwellings specifically for older and/or disabled residents capable of managing their own lives.
- Costs range from subsidized apartments for low income individuals to expensive condominium style units.
- Some complexes may have recreation rooms, activities, transportation services and/or a mealsite.
- These facilities have minimal health services.
- Some may charge entrance fees.

Residential Care Apartment Complex (RCAC)

- Apartment-type units with their own kitchen, bathroom, living and sleeping areas.
- Residents are somewhat independent, usually needing some degree of help with daily living activities. Through the facility, a resident can obtain up to 28 hours of assistance/week. Emergency assistance is available.
- Social and recreational activities as well as meals available. Ask what services are included in the monthly rate and what services require additional payment.
- RCAC facilities that are registered with the state accept private pay only.
- If the facility is certified with the state, they may be able to accept funding if it is available and the resident is eligible. The RCAC manager can answer financial questions.

Skilled Nursing Facility (Nursing Home)

- Health care facility that provides nursing services 24 hours a day.
- Persons needing extensive supervision, those with complex health plans, residents needing rehabilitative services (occupational, physical or speech therapy) or those who do not have supportive living services available are residents who would benefit from nursing home care.
- Costs vary according to the services and the level of care provided.
- The daily rate should include room and board, activities, social services and nursing care.
- Therapy, medications, dental care, foot care and personal items are typically not included in the daily rate.
- Nursing homes have admission agreements that include information about the daily rate, policies regarding transfers and discharges, policies regarding the handling of residents funds and the rights and responsibilities of the residents.
- Nursing homes are licensed and surveyed by state and federal regulators.
- There are a variety of ways to pay for nursing home costs:
 - Medicare pays for limited nursing home stays as long as it meets their requirements.
 - Long term care or supplemental insurance may pay for some stays.
 - Medical Assistance may cover unlimited stays once financial criteria is met.
 - Private pay or veterans benefits may also be used.

The nursing home administrator and/or social worker can answer questions regarding financial matters.

Contact the ADRC for further information.

HOME CARE SERVICES – NON MEDICAL

H = Housekeeping MA = Medical Assistance MP = Meal Preparation MR = Medication Reminders
PC = Personal Care RC = Respite Care/Companion S = Shopping

	H	MA	MP	MR	PC	RC	S
Almost Family Oshkosh: 920-922-8098 • Neenah/Menasha: 920-729-6165 lhcgroupp.com	•	•	•	•	•	•	•
Brightstar Care - Neenah/Menasha 920-882-7277 • 866-618-7872 • www.brightstarcare.com/appleton	•		•	•	•	•	•
Brightstar Care - Oshkosh/Omro 920-808-2020 • www.brightstarcare.com/oshkosh-fond-du-lac	•		•	•	•	•	•
Clarity Care, Inc. 920-236-6560 • 855-224-7487 • www.claritycare.org	•	•	•	•	•	•	•
Christian Servants Home Care, LLC 262-939-0894 • www.christianservantshomecare.com	•		•	•	•	•	•
Cleaning for a Reason Foundation (for women undergoing chemotherapy) 877-337-3348 • www.cleaningforareason.org	•						
Comfort Keepers 920-922-1779 • www.comfortkeepers.com	•		•	•	•	•	•
Conquer Your Clutter Organizing, LLC 920-915-2233 • www.conqueryourclutterorganizing.com	Organizing						
Cooperative Care 920-787-1886 • www.cooperativecare.us	•		•	•	•	•	•
Endearment Unlimited 608-807-0408 • www.endearmentunlimited.com	•	•	•	•	•	•	•
Evergreen at Home - Home Care 920-237-2155 • www.evergreenoshkosh.com	•		•	•	•	•	•
Good People - Live in Caregivers only 24/7 414-759-7482 • 800-608-8003 • www.goodpeople.us	•		•	•	•	•	•
Helping Hands Caregivers 920-217-2961 • 855-434-1011 • www.helpinghandswi.com	•	•	•	•	•	•	•
HomeAid Health Care 920-637-4486 • www.homeaidhealthcare.com	•		•	•	•	•	•
Home Care Assistance - Fox Cities 920-372-2273 • www.homecareassistancefoxcities.com	•		•	•	•	•	•
Home Helpers 920-722-2273 • www.homehelpershomecare.com/appletonwi/home	•		•	•	•	•	•
Home Instead 920-997-0118 • www.homeinstead.com	•		•	•	•	•	•
Integrated Care and Cleaning 920-574-2272	•		•	•	•	•	•

HOME CARE SERVICES – NON MEDICAL (CONTINUED)

H = Housekeeping MA = Medical Assistance MP = Meal Preparation MR = Medication Reminders
PC = Personal Care RC = Respite Care/Companion S = Shopping

	H	MA	MP	MR	PC	RC	S
Interim Healthcare of the Fox Cities 920-944-8945 • www.interimhealthcare.com/foxcities	•	•	•	•	•	•	•
In Its Place Organizing Services 920-419-1828 • www.initsplaceorganizer.com	Organizing						
Lori Knapp, Inc. - Home Care 920-907-0949 • www.loriknappcompanies.com	•	•	•	•	•	•	•
Pasoua Home Care, LLC 920-358-7902 • www.pasouahomecare.com	•	•	•	•	•	•	
Preferred Home Health Care, Inc. 920-725-1116 • www.phhcare.com	•	•	•	•	•	•	•
Quality Home Care of Oshkosh, LLC 920-230-3553 • www.qualityhomecareoshkosh.com	•		•	•	•	•	•
Right at Home In Home Care & Assistance - Neenah/Menasha 920-257-4667 • www.rightathome.net/appleton	•		•	•	•	•	•
Right at Home In Home Care & Assistance - Oshkosh 920-651-9400 • www.rightathome.net/oshkosh-central	•		•	•	•	•	•
Senior Helpers 920-749-9700 • www.seniorhelpers.com/foxcities/	•		•	•	•	•	•
St. Paul Elder Services, Inc. - St. Paul at Home 920-766-6020 Ext. 189 • www.stpaulelders.org	•		•	•	•	•	•
Stay at HomeCare 920-989-0157 • www.stay-at-homecare.com	•	•	•	•	•	•	•
Supportive Learning Care 920-267-8200	•		•	•	•	•	•
Synergy HomeCare 920-843-1700 • www.synergyhomecare.com	•		•	•	•	•	•
Thao Enterprises, Inc - Tongxeng Personal Home Care, LLC 920-734-1702 • www.tongxenghomecare.com	•	•	•	•	•	•	•
Valley VNA Senior Care - In Home Care 920-727-5555 • 866-930-8862 • www.valleyvna.org	•		•	•	•	•	•
Visiting Angels 920-312-7000 • www.visitingangels.com/oshkosh	•	•	•	•	•	•	•
Wisconsin Home Health Care, Inc. 920-288-0661 • www.whhcllc.com	•	•	•		•		

HOME CARE SERVICES – MEDICAL & HOSPICE

	Hospice	Skilled	Rehab	Specialty Services
Ascension at Home and Compassus Hospice 866-236-8500 • www.ascensionathome.com	•	•	•	
Agnesian Health Care and Hospice Hope 920-923-7950 • 800-236-4156 • www.agnesian.com	•	•	•	
Almost Family Neenah/Menasha: 920-729-6165 Oshkosh: 920-922-8098 • lhcgroupp.com		•	•	
Amedisys Home Health 920-497-1234 • www.amedisys.com		•	•	Behavioral-dementia in home
AseraCare Hospice 920-339-9065 • www.aseracare.com	•			
Aurora at Home 920-288-5100 • 800-862-2201 www.aurorahealthcare.org/services/home-care	•	•	•	
Brightstar Care - Neenah/Menasha 920-882-7277 • www.brightstarcare.com/appleton		•		
Brightstar Care - Oshkosh/Omro 920-808-2020 • www.brightstarcare.com/oshkosh-fond-du-lac		•		
Evergreen at Home - Home Health 844-654-7600 • www.evergreenoshkosh.com		•	•	Whirlpool Bathing
Generations Hospice, Inc. 920-922-0134 • www.generationshomeandhospice.com	•			
Heartland Home Care & Hospice 866-216-5708 • www.heartlandhospice.com	•	•	•	Wound care
Hospice Compassus 920-321-2004 • www.compassus.com	•			
Marquardt Home Health & Hospice 844-206-4930 • www.marquardtmanagement.com/home-services	•	•	•	
Moments Hospice of Appleton 920-212-8533 • www.momentshospice.com	•			
Nurse Practitioner Health Services, LLC 920-840-8524 • www.np-health-services.com		•		In Home primary & preventative care by a certified Nurse Practitioner
Preferred Home Health Care, Inc. 920-725-1116		•		
PRN Home Health and Therapy 920-830-9911 • www.prncares.com		•	•	Wound, Lymphedema, Big & Loud Therapy
RecoverHealth 715-258-2130 • www.recoverhealth.org		•	•	Private Duty Nursing

HOME CARE SERVICES – MEDICAL & HOSPICE (CONTINUED)

	Hospice	Skilled	Rehab	Specialty Services
St. Croix Hospice 920-933-6040 • www.stcroixhospice.com	•			Music, Pet, Massage Therapy
St. Paul Elder Services, Inc. - St. Paul Hospice 920-766-6020 • www.stpaulelders.org	•			
Taylorred Rehab, LLC 920-322-0447 • www.taylorredrehab.com			•	Vertigo, Parkinson's specific therapy-Big & Loud, Lymphedema
ThedaCare at Home - Hospice of Cherry Meadows 920-454-6859 • www.thedacare.org	•	•		10 Bed Residential Facility
ThedaCare at Home & ThedaCare Hospice Residence 920-969-0919 • 800-984-5554 • www.thedacare.org	•	•	•	Hospice Residence at The Heritage

HOUSING – RESIDENTIAL CARE APARTMENT COMPLEXES (RCAC)

	# Apts	Certified	Registered	Pet Friendly
Eden Senior Care - Bella Vista 631 Hazel St. Oshkosh, WI • 920-233-6667 • www.bellavistaofeden.com	96	•		•
Evergreen Retirement Community - Garden Place 1130 N. Westfield St. Oshkosh, WI 920-237-2122 • www.evergreenoshkosh.com	20		•	Visits Only
Heritage Senior Living - Aspire Senior Living 150 Aspire Ln., Oshkosh, WI 920-301-0910 • https://heritagesenior.com/oshkosh	17	•	•	•
Ivy Lane, LLC - Emerald Ridge Assisted Living 130 Byrd Ave. Neenah, WI • 920-722-5100	45	•		
Miravida Living - Gabriel's Villa 215 N. Westfield St. Oshkosh, WI 920-651-8600 • www.miravidaliving.com	39 5 Respite		•	Visits Only
Senior Lifestyles, LLC - Island Shores 131 E. North Water St. Neenah, WI 920-725-7110 • www.seniorlifestyle.com	101	•		•
Thedacare, Inc. - Heritage Assisted Living 2600 S. Heritage Woods Dr. Appleton, WI 920-738-3000 • https://thedacare.org/services/senior-living/the-heritage/	137		•	
Touchmark Living Centers - Touchmark on W. Prospect 2601 Touchmark Dr. Appleton, WI 920-832-9100 • www.touchmark.com	76		•	•
Valley VNA Senior Care - Alexandrite Manor Senior Apartments 1537 Lyon Dr. Neenah, WI 920-727-5544 • www.valleyvna.org	32		•	Visits Only

Visit www.dhs.wisconsin.gov/guide/provider-search.htm for current information

HOUSING – ADULT FAMILY HOMES

ELD = Elderly DA = Dementia/Alzheimer's DD = Developmentally Disabled
 TBI = Traumatic Brain Injury PD = Physically Disabled ED/MI = Emotionally Disturbed/Mental Illness

	# Beds	ELD	DA	DD	PD	TBI	ED/MI
Clarity Care, Inc. - Multiple Locations 424 Washington Ave., Oshkosh, WI 920-236-6560 • www.claritycare.org		•	•	•	•	•	•
Connie Home, LLC - Multiple Locations 414-345-7781		•	•	•	•	•	•
Empowerment Living Services - Multiple Listings 333 N. Commercial St., Ste 300, Neenah, WI 920-558-4504 • www.empowermentlivingservices.com				•	•	•	•
Harbor Hope, Inc. - Harbor Hope 908 Baldwin St., Neenah, WI 920-225-9045	4 Male			•			
Karen's Adult Family Home & Respite 807 E. Nevada Ave., Oshkosh, WI 920-231-5061	4	•	•	•		•	•
MAGi Support Services - Multiple Locations 404 N. Main St., Ste. 801 Oshkosh, WI 920-231-5061				•	•	•	
Nobility Reigns - Todd's Adult Family Home 516 Washington Ave., Oshkosh, WI 920-366-8707 • www.nobility-reigns.com	4	•		•	•		•
Productive Living Systems, Inc. - Multiple Locations 619 Lynndale Dr., Appleton, WI 920-738-5393 • www.plsjobs.net				•		•	•
Robinson Adult Family Home 1077 Harold Dr., Menasha, WI 920-832-8727	4			•			
VistaCare - Multiple Locations 920-889-4719 • www.vistacare.org		•	•	•	•	•	•

Visit www.dhs.wisconsin.gov/guide/provider-search.htm for current information

HOME EMERGENCY/MEDICAL RESPONSE SYSTEMS

	Personal Response Service	Medication Monitoring	Home Monitoring	Health Monitoring	GPS	Fall Alert
Alert 1 888-981-9895 • www.alert-1.com	•	•			•	•
Comfort Keepers - Safety Choice Program 920-922-1779 • www.comfortkeepers.com	•	•		•	•	•
Critical Signal Technologies 888-557-4462 • www.cstitl.com	•	•			•	•
Evergreen - First Call Emergency Response System 920-237-2155 • www.evergreenoshkosh.com/at-home-care	•					
Helping Hands Caregivers 920-217-2961 • www.helpinghandswi.com	•				•	•
Home Helpers - Direct Link 920-722-2273 • www.homehelpershomecare.com	•	•		•	•	•
LifeFone 800-882-2280 • www.lifefone.com	•				•	•
Lively 866-359-5606 • lively.com	•				•	•
Night Owl 877-559-1642 • www.nosllc.com	•	•	•			
Philips Lifeline 855-681-5351 • www.lifeline.philips.com	•	•			•	•
Valued Relationships Inc. (VRI) 800-860-4230 • www.vricares.com	•	•		•	•	•

Do Not Resuscitate (DNR): A DNR order directs first responders, EMT's and medical professionals not to attempt cardiopulmonary resuscitation (CPR) on an individual if they have a cardiac or respiratory arrest. A doctor has to write a DNR order and the individual needs to wear a bracelet indicating this wish. <https://www.dhs.wisconsin.gov/ems/dnr.htm> or (608) 266-1568.

Project Lifesaver: Is a radio tracking system designed to locate an individual who has a diagnosis that may cause them to wander (i.e. Dementia, Autism or Down Syndrome). The individual wears a transmitter on their ankle. Available throughout all of Winnebago County. <https://oshkoshpd.com/ProjectLifesaver/> or (920) 236-5757

File of Life: Is a way for emergency medical response teams to understand an individual's name, date of birth, allergies, medical history, emergency contact person etc. This packet is to be put on an individual's refrigerator. Call the ADRC at (877) 886-2372 or email adrc@co.winnebago.wi.us.

HOUSING – COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF)

ELD = Elderly DA = Dementia/Alzheimer's DD = Developmentally Disabled
 PD = Physically Disabled TBI = Traumatic Brain Injury ED = Emotionally Disturbed/ Mental Illness
 TI = Terminally Ill A/D = Alcohol & Drug

	# Beds	ELD	DA	DD	PD	TBI	ED	TI	A/D
Alten Haus, LLC - Alten Haus Traditions 1091 Jacobsen Rd., Neenah, WI 920-470-9040 • www.ah-assistedliving.com	15	•	•	•					
Alten Haus, LLC 625 & 635 Bondow Dr., Neenah, WI • 920-470-9040	10-12	•	•						
American Grand 900 Meadow Lane, Neenah, WI 920-585-6985 • www.americangrand.com	72	•	•	•		•		•	
ANEW Choice Care, Inc. I & II 1255 & 1265 Depere St., Menasha, WI 920-955-3131 • www.HeartwoodSeniorLiving.com	6	•	•	•	•	•	•	•	
Azura Memory Care of Oshkosh 2220 Brookview Ct., Oshkosh, WI 920-426-9900 • www.azuramemory.com	18	•	•						
Bethel Assisted Living - Menasha 1645 - 1670 Century Oaks Court, Menasha, WI • 920-903-8228 bethel-assistedliving.com	8-16	•	•	•	•	•	•	•	
Brookeview Assisted Living, LLC - Eastbrooke & Westbrooke 3504 & 3508 W. 20th Ave., Oshkosh, WI • 920-232-9002	25	•	•						
Care Partners Assisted Living, LLC - Care Partners I & II 234 S. 5th St. Winneconne, WI 920-582-4662 • www.carepartners-countryterrace.com	56	•	•		•			•	
Clarity Care, Inc. - Multiple Locations 424 Washington Ave., Oshkosh, WI 920-236-6560 • www.claritycare.org	64	•	•	•	•	•	•		
CopperStone Assisted Living 751 Deerwood Ave., Neenah, WI 920-550-1258 • www.copperstoneassistedliving.com	60	•	•		•	•		•	
Country Villa Assisted Living 1900 Huckleberry Ave., Omro, WI 920-685-0607 • www.cvassistedliving.com	38	•	•	•	•	•	•	•	
Covey Respite House 1325 Eastman St., Oshkosh, WI 920-424-4071 • www.covey.org	8			•	•	•	•		
CRL Senior Living - Centennial Inn 1628 N. Main Street, Oshkosh, WI • 920-236-9360	18	•	•		•		•	•	
Diverse Options, Inc. - Bonneview Home 6412 Bonnieview Rd., Pickett, WI 920-589-5014 • www.diverseoptions.org	8	•		•	•				

HOUSING – CBRF (CONTINUED)

ELD = Elderly DA = Dementia/Alzheimer's DD = Developmentally Disabled
 PD = Physically Disabled TBI = Traumatic Brain Injury ED = Emotionally Disturbed/ Mental Illness
 TI = Terminally Ill A/D = Alcohol & Drug

	# Beds	ELD	DA	DD	PD	TBI	ED	TI	A/D
Eden Senior Care - Bella Vista Manor 631 Hazel Street, Oshkosh, WI 920-233-6667 • www.bellavistaofeden.com	36	•	•		•		•		
Eden Senior Care - Lakeshore Manor 711 Bayshore Dr., Oshkosh, WI 920-426-2670 • www.lakeshoreofeden.com	53	•	•		•	•			
Elder Lodge Assisted Living 1055 Jacobsen Rd., Neenah, WI 920-969-1002 • www.elderlodgcare.com	15	•	•	•	•			•	
Encore Senior Living - The Courtyard at Oshkosh 3851 Jackson St., Oshkosh, WI • 920-969-8020 www.thecourtyardatoshkosh.com	67	•	•		•			•	
Evergreen Retirement Community - Sharehaven Home 1095 N. Westfield St., Oshkosh, WI 920-233-2340 • www.evergreenoshkosh.com	20		•						
Evergreen Retirement Community - Garden Heights/Manorview 1130 N. Westfield St. Oshkosh, WI 920-233-2340 • www.evergreenoshkosh.com	40	•	•						
Good Life Assisted Living, Inc. - Arborview Manor 1520 Arboretum Dr., Oshkosh, WI 920-231-7900 • www.thegoodlife.care	36	•	•		•	•		•	
Good Life Assisted Living, Inc. - Oakwood Manor 2675 Omro Road, Oshkosh, WI 920-231-7900 • www.thegoodlife.care	22	•	•		•	•			
Good Life Assisted Living, Inc. - Webster Manor 515 S. Webster Ave., Omro, WI 920-231-7900 • www.thegoodlife.care	20	•	•	•	•			•	
Heritage Senior Living - Aspire Senior Living 150 Aspire Ln., Oshkosh, WI 920-301-0910 • https://heritagesenior.com/oshkosh	66	•	•	•	•	•		•	
Lake Pointe Villa 190 Lake Pointe Dr., Oshkosh, WI 920-232-8686 • www.lakepointevilla.com	20	•	•		•				
Matthews Senior Housing LLC - Matthews of Irish Road 1760 Irish Road, Neenah, WI 920-727-3898 • www.matthewsseniorliving.com	20	•	•		•		•	•	
Matthews Senior Housing, LLC - Matthews of Neenah I & II 970 W. American Dr., Neenah, WI • 920-886-0491 990 W. American Dr., Neenah, WI • 920-886-3982 www.matthewsseniorliving.com	16 & 20	•	•		•		•	•	

HOUSING – CBRF (CONTINUED)

ELD = Elderly DA = Dementia/Alzheimer's DD = Developmentally Disabled
 PD = Physically Disabled TBI = Traumatic Brain Injury ED = Emotionally Disturbed/ Mental Illness
 TI = Terminally Ill A/D = Alcohol & Drug

	# Beds	ELD	DA	DD	PD	TBI	ED	TI	A/D
Mayberry Manor LLC - Mayberry Manor of Oshkosh 3539 Witzel Ave., Oshkosh, WI 920-267-3535 • www.mayberrymanorcare.com	8	•	•		•	•	•	•	•
Miravida Living - Elijah's Place 1551 Southland Ave., Oshkosh, WI 920-235-5599 • www.miravidaliving.com	12		•						
Mission Living - The Residence at Oshkosh I, II & III 1018 & 1110 W. Murdock St. & 1816 Vinland St., Oshkosh, WI 920-479-0303 • www.theresidenceatoshkosh.com	28-43	•	•					•	
Nova Counseling Services, Inc. - Terra Halfway House 3240 Jackson St., Oshkosh, WI 920-231-0143 • www.novaoshkosh.com	50								•
Oak Park Place 2205 Midway Rd., Menasha, WI 920-702-0000 • www.oakparkplace.com/communities/menasha	84	•	•		•		•		
Oakridge Gardens Nursing Center - Gardenview, Inc. 1712 Midway Rd., Menasha, WI 920-733-4305 • www.oakridgegardens.com	15	•	•						
Parkside Senior Living 2330 Bruce St., Neenah, WI 920-727-1120 • www.parkside seniorliving.net	20	•	•	•					
Pnuma LLC - Pnuma 3 1955 County Rd. A, Neenah, WI • 920-727-4827	6			•			•		
Prairie Home Assisted Living, LLC - I, II, III 1459 - 1463 Kenwood Dr., Menasha, WI 920-969-0526 Ext. 0 • www.prairiehomeassistedliving.com	15-20	•	•	•	•	•		•	
Productive Living Systems, Inc. - Coral House 675 Planeview Dr., Oshkosh, WI 920-738-5393 • www.productivelivingsystems.com	8			•		•	•		
Rehabilitation House Inc - Bletzinger House 107 Professional Plaza, Neenah, WI 920-725-2271 • www.bletzingerhouse.com	14						•		•
Serenity Place, Inc. 1538 W. 6th Ave. Oshkosh, WI • 920-233-8942	7	•	•	•			•		
Thedacare, Inc. - Heritage Assisted Living 2600 S. Heritage Woods Dr., Appleton, WI 920-738-3000 https://thedacare.org/services/senior-living/the-heritage/	20	•	•						

Visit www.dhs.wisconsin.gov/guide/provider-search.htm for current information

HOUSING – CBRF (CONTINUED)

ELD = Elderly DA = Dementia/Alzheimer's DD = Developmentally Disabled
 PD = Physically Disabled TBI = Traumatic Brain Injury ED = Emotionally Disturbed/ Mental Illness
 TI = Terminally Ill A/D = Alcohol & Drug

	# Beds	ELD	DA	DD	PD	TBI	ED	TI	A/D
Touchmark on West Prospect 2601 Touchmark Dr., Appleton, WI 920-710-1381 • www.touchmark.com	50	•	•						
Valley VNA Senior Care 1533 Lyon Dr., Neenah, WI • 920-727-5544 • www.valleyvna.org	64	•	•		•			•	
VistaCare - Allerton 1657 Maricopa Dr., Oshkosh, WI 920-694-1152 • www.vistacare.org	8			•	•	•	•		

HOUSING – INDEPENDENT LIVING APARTMENTS

	# of Apartments, Rooms, Duplexes	Family	Admission Age/ Elderly	Disabled	Housing Assistance	Pet Friendly
Brookstone Commons 120 Byrd Ave. Neenah, WI 920-886-7550 • www.brookstonecommonapts.com	52		55	•	•	•
Cardinal Capital Management - Fairway Meadows 1721 Maricopa Dr., Oshkosh, WI • 920-729-6336	21	•		•	•	•
Cardinal Capital Management - Fireside Commons 115 Professional Plaza, Neenah, WI • 920-722-2242	61		62	•	•	•
Cardinal Capital Management - Fox Meadows I 1206 - 1222 Doctors Dr. Neenah, WI • 920-722-2242	8	•		•	•	
Cardinal Capital Management - Fox Meadows II 374 - 386 Stanley Ct., Neenah, WI • 920-722-2242	7	•		•	•	
Cardinal Capital Management - Hearthside Commons 210 Haylett St., Neenah, WI • 920-725-8816	60		62	•	•	•
Cardinal Capital Management - Maplewood Meadows I 1015 Maple St., Neenah, WI • 920-729-6336	8	•		•	•	•
Cardinal Capital Management - Maplewood Meadows II 230 Byrd Ave., Neenah, WI • 920-729-6336	8	•		•	•	•
Cardinal Capital Management - Menasha Woods 1820 Chain Dr. Menasha, WI • 920-722-9136	40	•		•	•	
Cardinal Capital Management - Neenah Court Apartments 2112 Marathon Ave., Neenah, WI • 920-722-9136	24	•		•	•	
Cardinal Capital Management - Lakeside Commons 37 Tayco St., Menasha, WI • 920-729-6336	36		62	•	•	•
Cardinal Capital Management - Woodland Meadows 1400 Lucerne Dr. Menasha, WI • 920-729-6336	30	•		•	•	•

HOUSING – INDEPENDENT LIVING APARTMENTS (CONTINUED)

	# of Apartments, Rooms, Duplexes	Family	Admission Age/ Elderly	Disabled	Housing Assistance	Pet Friendly
Clarity Care, Inc. - Heritage Court 600 W. Packer Ave., Oshkosh, WI 920-236-6540 • www.claritycare.org/heritage-court	69		55	•	•	
Elizabeth Court Apartments 936 6th St., Menasha, WI • 920-729-9253 www.elizabethcourtaprts.com	60		62	•	•	•
Evergreen Communities 1130 N. Westfield St. Oshkosh, WI 920-237-2122 • www.evergreenoshkosh.com	157		55	•		•
Evergreen - Linden Oaks Oshkosh, WI • 920-237-2128 • www.lindenoaksoshkosh.com	40		55	•		•
Fox Valley Meadows 300 Schindler Place, Apt. 103, Menasha, WI • 920-830-3361	60	•		•	•	•
Gilead Apartments I, II & III Oshkosh, WI • 920-379-1266	15, 9, 6			Chronically Mentally Ill	•	•
Good Life Assisted Living, Inc - Webster Manor Independent Apartments 525 S. Webster Ave., Omro, WI • 920-231-7900	12		55	•		•
Henrietta Foundation - Henrietta Apartments 5300 Ann St., Larsen, WI • 920-836-2200	10		55	•		•
Heritage Senior Living - Aspire Senior Living 150 Aspire Ln., Oshkosh, WI 920-301-0910 • https://heritagesenior.com/oshkosh	50		55	•		•
Herman & Kittle Properties, Inc. - Jackson Square Apartments 2490 Jackson St., Oshkosh, WI 920-303-0877 • www.apartmentsinoshkosh.com	54	•		•	•	•
Homz Management Corp. - Camelot Court 515 - 540 Camelot Court • 920-237-0795	40	•		•	•	
JoMar of Zion Apartments 521 W. 16th Ave., Oshkosh, WI • 920-379-1266	15		62	•	•	•
KMG Prestige - Primrose Apartments 1316 Primrose Lane, Neenah, WI • 920-729-0672	72	•		•	•	
Lakefront Manor & Villas Senior Apartments 680 Oak St., Oshkosh, WI • 920-231-6550	66		55	•	•	•
Mercy Housing - Assisi Homes of Neenah 210 Byrd Ave., Neenah, WI • 920-729-1771 • www.mercyhousing.org	38		62	•	•	•
Midwest Realty Management - Briarwood Cottages of Menasha 1700 Midway Place, Menasha, WI 920-725-2885 • www.midwestrents.com	80		55	•		•

HOUSING – INDEPENDENT LIVING APARTMENTS (CONTINUED)

	# of Apartments, Rooms, Duplexes	Family	Admission Age/ Elderly	Disabled	Housing Assistance	Pet Friendly
Midwest Realty Management - Briarwood Cottages of Oshkosh 1118 W. 20th Ave., Oshkosh, WI 920-232-1474 • www.midwestrents.com	56		55	•		•
Midwest Realty Management - Briarwood of Hunter's Ridge 3161 Elk Ridge Dr., Oshkosh, WI 920-230-6600 • www.midwestrents.com	122		55	•		•
Midwest Realty Management - Havenwood Lake 2520 Witzel Ave., Oshkosh, WI 920-231-6248 • www.midwestrents.com	76		55	•		
Miravida Living - Carmel Residence 220 N. Westfield St., Oshkosh, WI 920-232-5231 • www.miravidaliving.com	73		55	•		•
Miravida Living - Simeanna Apartments 145, 151 & 155 N. Eagle St., Oshkosh, WI 920-232-5230 • www.miravidaliving.com	217		62	Mobility Impaired	•	•
Mission Village of Menasha 1455 Kenwood Dr., Menasha, WI 920-886-8002 • www.missionvillagemenasha.com	66		55	•		•
Oshkosh/Winnebago County Housing Authority - Housing Subsidy 600 Merritt Ave., Oshkosh, WI • 920-424-1450	See Chart Next Page					
Professional Property Management - Glynn Park 1255 W. 18th Ave., Oshkosh, WI • 920-231-7701	66		55	•	•	•
Rusch Properties - Regency House 10 Main St., Menasha, WI • 920-312-1678	37			•	•	
Senior Life Styles, LLC - Bella Vista 631 Hazel St., Oshkosh, WI • 920-233-6667	121			•		•
Thedacare, Inc. - Heritage - In Peabody Community 2600 S. Heritage Woods Dr., Appleton, WI • 920-738-3000	156		55	•		
The Rivers Senior Living 455 & 475 Marion Rd., Oshkosh, WI • 920-252-5298	100		55	•	•	•
United Apartments - The Highlands at Mahler Park 1555 Lyon Dr., Neenah, WI • 920-722-3222	191		55	50+	•	•
United Apartments - The Highlands at River Crossing 424 Cleveland St., Winneconne, WI • 920-582-7200	39		55	50+	•	•
Valley VNA Senior Care - Alexandrite Manor Senior Apartments 1537 Lyon Dr., Neenah, WI • 920-727-5544	32		55	•		
Zion Lutheran Apartments 420 N. Sawyer St., Oshkosh, WI • 920-573-6964	46		55	•		

HOUSING – INDEPENDENT LIVING APARTMENTS (CONTINUED)

Oshkosh/Winnebago County Housing Authority: Online application: www.ohawcha.org

Housing Subsidy • 920-424-1450 • www.ohawcha.org	# of Apartments, Rooms, Duplexes	Family	Admission Age/Elderly	Disabled	Housing Assistance	Pet Friendly
Court Tower • 100 Court St., Oshkosh, WI	104			•	•	•
Cumberland Court • Oshkosh, WI	72	•			•	•
Fox View Manor • 330 W. Main St., Omro, WI	30		62	•	•	•
Homes, Duplexes, Town homes Various Locations in Oshkosh, Neenah, & Menasha, WI	156	•		•	•	•
Marian Manor • 600 Merritt Ave., Oshkosh, WI	121			•	•	•
Raulf Place Apts. • 530 N. Main St., Oshkosh, WI	104			•	•	•
Riverside Apartments • 101 N. Second St., Winneconne, WI	31		62	•	•	•
Waite Rug Place • 300 E. Custer Ave., Oshkosh, WI	56			•	•	•
Willo Apartments • 202 E. Tennessee Ave., Oshkosh, WI	12			Physically Disabled	•	•

HOUSING – NURSING HOMES/SKILLED NURSING FACILITY

	# Beds	Dementia	Hospice	Respite	Rehab	Brain Injury
Clearview L.T.C. and Rehabilitation - Clearview Brain Injury Center (Dodge County) 198 County DF., Juneau, WI • 920-386-3400 www.co.dodge.gov/government/departments-a-d/clearview	30				•	•
Edenbrook - Oshkosh 1850 Bowen St. Oshkosh, WI 920-233-4011 • www.edenbrookoshkosh.com	110	•	•	•	•	
Evergreen Retirement Community 1130 N. Westfield St., Oshkosh, WI 920-233-2340 • www.evergreenoshkosh.com	80	•	•	•	•	
Miravida Living - Bethel Home 225 N. Eagle St., Oshkosh, WI 920-235-4653 • www.miravidaliving.com	124	•	•	•	•	
Miravida Living - Eden Meadows Campus 3151 Eden Ct., Oshkosh, WI 920-651-4000 • www.miravidaliving.com	50	•	•	•	•	
Oakridge Gardens Nursing Center, Inc. 1700 Midway Rd. Menasha, WI 920-739-0111 • www.oakridgegardens.com	108	•	•	•	•	
Omro Care Center 500 Grant St., Omro, WI 920-685-2755 • www.omronursing.com	50	•	•	•	•	

HOUSING – NURSING HOMES/SKILLED NURSING FACILITY (CONTINUED)

	# Beds	Dementia	Hospice	Respite	Rehab	Brain Injury
Park View Health Center 725 Butler Ave., Oshkosh, WI 920-420-0971 • www.co.winnebago.wi.us/parkview	168	•	•	•	•	
ThedaCare, Inc. - Peabody Manor 2500 S. Heritage Woods Dr., Appleton, WI 920-738-3000	58	•	•	•	•	
Wisconsin Veterans Home at King (Waupaca County) N2665 County Rd. QQ, King, WI • 715-258-5586 dva.state.wi.us/Pages/veteransHomes/VeteransHomeKing.aspx	521	•	•	•	•	



The Arc Fond du Lac empowers people with intellectual & developmental disabilities to independence and integration in the community. Offering a broad range of services and programs for all ages, we invite you to achieve with us!

- Adult Day Services
- Youth Services (ages 5+)
- Afternoon & Evening programs for all ages
- Special Olympics programs
- Respite Care
- Residential Living
- Transportation

The Arc Fond du Lac contracts with various funding sources including Managed Care Organizations (MCO), county & state agencies, and private pay.

To learn more, visit arcfdl.org or contact us at 920-923-3810.

INFORMATION & ASSISTANCE/REFERRAL

2-1-1

www.211now.org • Dial 2-1-1

Provide easy, simple access to health and human services, to give callers an opportunity to give or get help.

5-1-1 Wisconsin Traffic

www.511wi.gov • Dial 5-1-1

Road condition report.

Child Care Resource & Referral, Inc.

www.ccrfoxvalley.org
(800) 749-5437 • (920) 886-1211

Consumer information and materials to help parents evaluate, choose and monitor child care services.

Coalition of WI Aging Groups

www.cwag.org • (800) 488-2596

Represents and serves Wisconsin's seniors with the goal to improve quality of life.

Elder Financial Empowerment Project

www.cwagwisconsin.org/elder-law-center/62-2/ (800) 488-2596, ext. 32

Provides information, advocacy and referrals to elder victims of financial abuse

Medicare Rights Center – Medicare Interactive

www.medicareinteractive.org

Online resource providing Medicare information.

Narcotics Anonymous Helpline

(866) 635-2254

National Council on Alcoholism & Drug Dependence

www.ncaddms.org • (601) 899-5880

National Institute of Mental Health

www.nimh.nih.gov • (866) 615-6464

National Multiple Sclerosis Society – Wisconsin MS Chapter

www.nationalmssociety.org/chapters/WIG
(800) 344-4867 • (262) 369-4400

Substance Abuse and Mental Health Services Administration – National Helpline

www.samhsa.gov/find-help/national-helpline
(800) 662-4357

Well Badger Resource Center

www.wellbadger.org/
1900 South Ave., La Crosse, WI

Hotline for Women, Children & Families

(800) 642-7837

Information and links to public programs that serve pregnant women and children.

Wisconsin First Step

(800) 642-7837

Information and referral service for parents of children with special needs, womens health, Health Care and Family services.

Winnebago County Department of Human Services – Crisis Intervention/Helpline

www.co.winnebago.wi.us
(920) 233-7707

220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI

Provides 24/7 emergency crisis evaluation, counseling, information and referral.

Wisconsin Board on Aging and Long-Term Care – Ombudsman Programs

longtermcare.wi.gov • (800) 815-0015
1402 Pankratz St. Ste. 111, Madison, WI

Investigates complaints concerning improper treatment of aged/disabled persons receiving long-term care. Advocates for client interests.

Wisconsin Council on Problem Gambling, Inc. – Referrals to Gamblers Anonymous

www.wi-problemgamblers.org • (800) 426-2535

Wisconsin Department of Health Services

www.dhs.wisconsin.gov • (608) 266-1865

Resource info regarding child/youth services, healthcare benefits, home care supports, long-term care, mental health, nutrition, hunger relief, services for developmental disabled and elderly, substance abuse, public health & vital records.

Wisconsin Office of the Commissioner of Insurance

oci.wi.gov • (800) 236-8517

Provides current state information regarding state insurance policies. Regulates and enforces Wisconsin insurance laws.

Wisconsin Poison Center – Poison Control

www.wisconsinpoison.org • (800) 222-1222



Are “Home Care” and “Home Health Care” the same thing?

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Home Care agencies provide household and personal care services—like making meals, cleaning and helping with bathing or dressing. Services can be tailored to an individual’s wants and needs.

Home Health Care provides medical and therapy treatment for an illness, injury or chronic condition—usually for a short period of time with the intention of helping individuals recover and regain independence. Home Health Care services must be part of a plan of care ordered by a physician.

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to learn
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Health Care:**
(920) 237-6205



Wisconsin State Legislature

legis.wisconsin.gov • (800) 362-9472

Provides information about state legislative processes, bill histories, etc.

INTERPRETER & TRANSLATION

International Languages

www.itlanguages.com • (920) 380-0980
1500 N. Casaloma Dr., Suite 409, Appleton, WI

Provides interpreters and translation services.

The Sign Language Group

www.thesignlanguagegroup.com
(920) 720-3046

1478 Kenwood Dr., Menasha, WI

Provides interpreter services and sign language services statewide. Also provides sign language instruction for corporations and individuals.

United Translators, Inc.

www.unitedtranslatorsinc.com
(877) 968-0040 • (920) 944-8433
(920) 422-4171

622 W. Airport Rd., Menasha, WI

Provides interpreters and translation services.

LEGAL ASSISTANCE

AARP - American Association of Retired Persons

www.aarp.org • (888) 687-2277

Disability Rights Wisconsin

www.disabilityrightswi.org • (800) 928-8778

Advocacy resource for persons with disability issues.

Greater Wisconsin Agency on Aging Resources, Inc. – GWAAR

www.gwaar.org • (855) 409-9410
1414 MacArthur Rd., Suite A, Madison, WI

Elder Law Center

(608) 243-5670

Legal services and resources to citizens 60+ years with special emphasis on the frail and vulnerable elderly in need of long-term care. Provides most services free of charge.

Guardianship Support Center

(855) 409-9410

A statewide resource for information. Provides legal information, consultation and referrals. Does not provide legal representation.

Legal Action of Wisconsin

www.legalaction.org • (920) 233-6521
300 Ohio St., Oshkosh, WI

Elder Rights Project

Free civil legal service to victims of elder abuse. For WI residents, 60+ victim of a crime and have a civil need related to their victimization.

Legal Services

Legal representation in civil law such as family, public benefits, consumer law, housing law, tenant rights and public assistance and other limited areas.

Legal Tune Up

www.legaltuneup.org

On line record access to find out what legal problems can be fixed without lawyer assist: suspended driver's license, eviction records, arrest records and more.

LegalShield Legal Services

www.legalshield.com • (800) 654-7757

Affordable access for attorney advice, family law, child custody, contract review, landlord tenant law, wills and estate planning.

The National Academy of Elder Law Attorneys

www.naela.org • (703) 942-5711

Attorneys who deal with legal issues affecting people as they age and people with disabilities. Features a search engine for locating local attorneys.

Pro Se Divorce and Mediation Service

www.prosedivorce.net • (920) 980-7055
309 High St., Oshkosh, WI

Information on how to prepare and file divorce papers.

State Bar of WI

(800) 362-9082

Lawyer Referral and Information Service

www.wisbar.org/forPublic/INeedaLawyer/Pages/i-need-a-lawyer.aspx

Provides information consultation and referral services at lower rates.

Modest Means Program

www.wisbar.org/forPublic/INeedaLawyer/Pages/Modest-Means.aspx

Legal assist for individuals whose income is too high to qualify for free legal services. Sliding fee.

State Public Defender

www.wisspd.org • (920) 424-3304
303 Pearl Ave., Ste. B, Oshkosh, WI

Court ordered legal services to indigent persons charged with crimes

Winnebago Conflict Resolution Center, Inc.

www.mediationwrcrc.org • (920) 236-4925
415 Jackson St., Ste. 417, Oshkosh, WI

Mediation service for people in conflict who are willing to listen to each other, negotiate and resolve disputes.

WI Adoptions Record Search Program

dcf.wisconsin.gov/adoption/search
(608) 422-6928

MEDICAL/ADAPTIVE/ MOBILITY EQUIPMENT

101 Mobility

www.appleton.101mobility.com
(920) 738-7000
2312 W Nordcale Dr., Appleton, WI

Offers a complete line of mobility and accessibility products and equipment for home and vehicles. Installation and rentals.

180 Medical

www.180medical.com • (877) 688-2729
Home delivery of incontinence, ostomy and catheter supplies.

A & J Mobility

www.aandjmobility.com
(920) 632-4882
1330 Mid Valley Dr., DePere, WI
(920) 775-9333
333 W. Washington St., Valders, WI

Wheelchair accessible vehicles and adaptations. Van rentals available.

ActivStyle

www.activstyle.com • (800) 651-6223
Home delivery of incontinent, urological and diabetic supplies and nutritional supplements.



Pam Lang, Owner

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Exceptional Caregivers to provide services

**Personal Cares • Homemakers • Companions
Nursing Services as needed**

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- Personal Care/ADL's
- Companionship
- Meal Preparation
- Medication Reminders
- Cleaning/Laundry Assistance
- Errands/Outings/Shopping
- Appointments (to and from)
- Overnights
- Respite Services
- Hospice

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2100 Omro Road, Suite H
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920.651.9400
www.rahhomecare.com

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www.agnesianhealthshoppe.com
 (800) 922-3400 • (920) 926-5277
 307 Camelot Dr., Fond du Lac, WI

Variety of medical equipment for purchase or rental. Offers free home safety assessments and delivery of home health and respiratory equipment.

ALS Association – Wisconsin Chapter (Lou Gehrig's)

www.alsawi.org
 (414) 763-2220

Home equipment and assistive devices for loan.

Apria Healthcare, Inc.

www.apria.com • (920) 469-4800
 2980 Voyager Dr., Green Bay, WI

Sells or rents home respiratory equipment.

Arrow Lift

www.arrowlift.com
 (888) 815-4387 • (920) 733-3421
 411 N. Casaloma Dr., Appleton, WI

Mobility products including stair lifts, elevators and wheelchair platform lifts.

Ascension – Safe Driver Program

(920) 738-2681
 N496 Milky Way, Appleton, WI

Provides driver evaluation and training to senior and individuals with disabilities. Offer Clinical Evaluation, Behind-the-Wheel Evaluation, Behind-the-Wheel Training, Vehicle modifications and adaptive equipment needs are evaluated.

**Aurora Health Care –
Aurora at Home Home Medical Equipment**

(866) 853-3559

Variety of medical equipment for purchase or rental.

Bach Mobilities, Inc.

www.bachmobilitiesinc.com
 (800) 828-2224 • (906) 789-9490

Lifts and ramps for the home, vehicles and scooters.

Bill-Ray Home Mobility

www.billrayhomemobility.com • (920) 257-4001
 1110 W. Kennedy Ave., Ste. C, Kimberly, WI

Provides assist rails, TV mounts, trapeze, Friendly Bed, med. alert alarms and toilet lift chairs, etc.

Erickson Mobility

www.myericksonmobility.com
 (800) 731-7910 • (920) 731-7910
 644 Valley Rd., Menasha, WI

Wheelchairs, scooters, ramps, lifts and other adaptive equipment. Wheelchair and ramp rentals. Vehicle modifications.

Independence First – Mobility Store

www.independencefirst.org/resources/equipment-donations • (414) 291-7520
 540 S. 1st St., Milwaukee, WI

Provides a wide variety of quality, refurbished medical and mobility equipment.

Independent Mobility Plus

www.themobility.biz • (920) 965-6000
 450 N. Military Rd., Ste. 7, Green Bay, WI

Home medical and mobility equipment.

J & B Medical Supply

www.jandbmedical.com • (800) 737-0045

Home delivery of incontinent, urological and diabetic supplies.

Larsen / Winchester Lions Club

www.e-clubhouse.org/sites/larsenwinchester
 (920) 427-3244
 8348 County Rd., T, Larsen, WI

Medical equipment loan closet open Tuesdays 9-11am and Saturdays 9-11am. Donations appreciated. Ramp building program (920) 427-3236

Lincare

www.lincare.com • (920) 735-1261
 1760 Prospect Ct., Ste. 112, Appleton, WI
 Sells or rents home respiratory equipment.

Mobility 4 Vets Wheelchair Shop

www.mobility4vets.com • (715) 281-6175
 270 Grand Seasons Dr., Waupaca, WI

Provides a wide variety of quality refurbished medical and mobility equipment. For veterans their families and others in need.

Mobility Works

www.mobilityworks.com
 (877) 741-8413 • (920) 491-8384
 844 Ontario Rd., Green Bay, WI

Adaptive equipment for cars, trucks, vans, lifts, etc. Van rentals available.

National Seating & Mobility

www.nsm-seating.com • (920) 364-9659
N922 Tower view Dr., Unit N, Greenville, WI
Offers custom-made mobility devices.

Nu Motion

www.numotion.com
(800) 924-8313 • (920) 749-3777
920 N. Westhill Blvd., Appleton, WI
Variety of medical equipment for purchase or rental.

Options for Independent Living, Inc. – WisLoan – Equipment Loan Program

www.optionsil.org • (888) 465-1515
(920) 882-9309
2331 E. Lourdes Dr., Rm 208, Appleton, WI
(920) 490-0500
555 Country Club Rd., Green Bay, WI
Offers assistive technology loans to help buy equipment such as hearing aides, modified vehicles, wheelchairs and ramps. Technical assistance and applications. Accepts and loans used adaptive equipment. Provides equipment demonstrations, trial and loans.

Public Service Commission of Wisconsin – Telecommunications Equipment Purchase Program (TEPP)

psc.wi.gov/Pages/Programs/TEPP.aspx
(888) 816-3831 TTY • (608) 231-3305
Assists residents who are hearing, speech or motion impaired buy equipment they need in order to use basic telephone services such as TTY, amplified telephone and hand/headset.

The Standing Company

www.thestandingcompany.com • (800) 782-6346
Offers the SuperStand standing wheelchair.

ThedaCare at Home

www.thedacare.org
(800) 984-5554 • (920) 969-0919
3000 E. College Ave., Ste. A, Appleton, WI
2100 Omro Rd., Unit E, Oshkosh, WI
Variety of medical equipment for purchase or rental.

Wisconsin Council of the Blind & Visually Impaired

www.wcblind.org
(800) 783-5213 • (608) 255-1166
Advocacy, vision service, education, assistive products, computer technology training, in-home evaluation. College and vocational school scholarships, free white canes.

MEMORY CENTERS

Memory clinics are staffed by professional providers who are well-informed in the diagnosis and treatment of dementia and Alzheimer's disease. Contact the clinics or your primary care physician with concerns about memory loss, thinking skills or behavior changes.

Ascension – Neurology

www.healthcare.ascension.org • (920) 223-2727
Appleton, Oshkosh and Neenah

Green Bay VA Health Care Center - Memory Assessment Clinic

(920) 431-2500
2851 University Ave., Green Bay, WI

Mosaic Family Health – Memory Assessment Clinic

www.mosaicfamilyhealth.org • (920) 832-2783
229 S. Morrison St., Appleton, WI

Neuroscience Group – Memory Care Center

www.neurosciencegroup.com • (920) 725-9373
1305 W. American Drive, Neenah, WI

Prevea Health Clinic

(920) 272-1610
1821 S Webster Ave., Green Bay, WI

ThedaCare – Behavioral Health

www.thedacare.org • (920) 720-2300
1095 Midway Rd., Menasha, WI

UW - Health East Clinic – Memory Assessment Clinic

www.uwhealth.org
(608) 265-1210 • (800) 323-8942
5249 E. Terrace Dr., Madison, WI

William S. Middleton VA Hospital – Memory Assessment Clinic

www.madison.va.gov • (608) 280-7000
2500 Overlook Terrace, Madison, WI

MENTAL HEALTH SERVICES

ADRC Provides information and referral for adults with mental health needs.

Anxiety and Depression Association of America

www.adaa.org
Promotes preventative treatment and cure of anxiety disorders.

Ascension – Behavioral Health

www.healthcare.ascension.org
 Mercy Medical Center: (920) 223-8570
 2700 W. 9th Ave., Ste. 102, Oshkosh, WI
 St Elizabeth's: (920) 730-4411
 1531 S. Madison St., Ste. 580, Appleton, WI
 Mental health services outpatient program.

Ascension – Behavioral Health Adult Inpatient

www.healthcare.ascension.org
 Mercy Medical Center • (920) 223-3400
 500 S. Oakwood Rd., Oshkosh, WI
 St. Elizabeth's • (920) 738-2350
 1506 S. Oneida St., Appleton, WI
 Assessment and treatment for persons experiencing mental health problems requiring an acute setting.
 Specialty unit for geriatric patients.

Aurora Health Care – Behavioral Health

www.aurorahealthcare.org
 (920) 456-2030
 Oshkosh: 700 N. Westhavn Dr.
 414 Doctors Ct. • (920) 303-5100
 Neenah: 1136 Westown Dr. • (920) 456-2030
 Outpatient mental health services.

BEAMING Inc.

www.beaminginc.org
 (920) 851-6160
 2692 County Rd., GG, Neenah, WI
 Equine assisted therapeutic riding.

Brown County Community Treatment Center

www.co.brown.wi.us/departments/
 (920) 391-4700
 3150 Gershwin Dr., Green Bay, WI
 State licensed inpatient psychiatric hospital and nursing home.

Catalpa Health

www.catalpahealth.org
 (920) 882-5495
 4635 W. College Ave., Appleton, WI
 (920) 651-0272
 540 N. Koeller Rd., Oshkosh, WI
 Mental health services and group therapy for youth and families.

Catholic Charities – Mental Health

www.newcatholiccharities.org
 (920) 734-2601
 1475 Opportunity Way, Menasha, WI

Christine Ann Domestic Abuse Services, Inc.

www.christineann.net • (920) 235-5998
 206 Algoma Blvd., Oshkosh, WI
 24 hour helpline, support groups, advocacy and self-sufficiency programs for victims and family members of domestic abuse.

Community for Hope of Greater Oshkosh, Inc.

www.communityforhope.org

Hope Line – Oshkosh

www.suicidepreventionlifeline.org
 (920) 230-4840
 2700 W. 9th Ave., Ste. 100, Oshkosh, WI
 Community members promoting and supporting mental wellness and building awareness about suicide prevention, intervention and response.

National Suicide Prevention Lifeline

(800) 784-2433
 24-hour National help line.

Family Services of Northeast Wisconsin – Counseling and Treatment Services

www.familyservicesnew.org • (920) 739-4226
 1810 Appleton Rd., Menasha, WI
 Family, marriage, individual and group counseling.

Fond du Lac County Health Care Center – Acute Unit Psychiatric Hospital

(920) 929-3513
 459 East 1st St., Fond du Lac, WI
 A mental health psychiatric inpatient unit.

Harbor House Domestic Abuse Programs

www.harborhousewi.org
 (800) 970-1171 • (920) 832-1667
 720 W. Fifth St., Appleton, WI
 24/7 crisis counseling.

Iris Place

www.namifoxvalley.org/iris-place • (920) 815-3217
 1213 S. Matthias St., Appleton, WI
 Provides peer based support and short term respite (up to 7 days) for individuals experiencing emotional distress or crisis.

Lutheran Social Services of WI and Upper Michigan – Appleton Mental Health Clinic

www.lsswis.org • (920) 730-1321
 3003 A N. Richmond St., Appleton, WI
 Provides counseling for individuals of all ages and families.

MyConnectionNEW.org

www.myconnectionnew.org

Online resource to connect with mental health and substance abuse service providers.

National Alliance on Mental Illness (NAMI) – Fox Valley

www.namifoxvalley.org

www.namioshkosh.org

(920) 954-1550 • 211 E. Franklin St., Appleton

(920) 651-1148 • 525 N. Main St., Oshkosh

Support and education for people with mental illness their family and friends. Support Groups for family, veterans, teens, and young adults.

National Institute of Mental Health

www.nimh.nih.gov • (866) 615-6464

National Suicide Prevention Lifeline – Suicide Prevention & Veteran's Crisis Line

www.suicidepreventionlifeline.org

(800) 273-8255

Press 1 Deaf & hard of hearing (800)799-4889

Options Treatment Programs

www.optionstx.com • (920) 735-9010

1000 N. Lynndale Ave., Ste. C, Appleton, WI

Substance abuse and mental health counseling.

Oshkosh Counseling and Wellness Center

www.oshcc.com • (920) 231-2858

501 Merritt Ave., Oshkosh, WI

Provides marriage, family and individual psychotherapy.

Partnership Community Health Center – Medical and Behavioral Health Center

www.partnershipchc.org • (920) 731-7445

5471 Waterford Lane, Appleton, WI

Medical care for urgent, non-emergency, chronic care needs, physicals, behavioral health services and prescription assistance. Discounted fee for underinsured.

Psychology Associates of the Fox Cities

www.pa-fc.com • (920) 738-9999

1427 C Province Terrace, Menasha, WI

Counseling for children, adolescents, adults, couples and families. In-home family counseling available.

Rawhide – Youth & Family Counseling

www.rawhide.org/youth-counseling

(877) 300-9101

446 Westhill Blvd., Appleton, WI

2692 County Rd., GG, Neenah, WI

Outpatient mental health services for youth and families.

Reach Counseling Services – Crisis & Counseling Services

www.reachcounseling.com • (920) 722-8150

1509 S. Commercial St., Neenah, WI

24-hour crisis line for sexual abuse, incest and rape, specializes in trauma treatment. Certified outpatient mental health clinic, for children, adolescents and adults.

Rodgers Behavioral Health

www.rogersbh.org

(920) 843-5660

4351 W. College Ave., Appleton, WI

Trauma outpatient care, eating disorders, depression and other mood disorders, addiction and mental health recovery.

Samaritan Counseling Center

www.samaritan-counseling.com

(920) 235-1678

110 Church Ave., Oshkosh WI

(920) 886-9319

1478 Kenwood Dr., Ste. 1, Menasha, WI

Substance abuse, gambling and mental health counseling.

Sexual Assault Crisis Center – Short-Term Counseling

www.sacc-foxcities.org • (800) 722-7797

24-hour Hotline: (920) 733-8119

17 Park Place, Ste. 400, Appleton, WI

Provides crisis intervention, advocacy and counseling for individuals and families affected by sexual trauma and exploitation at no cost.

ThedaCare – Behavioral Health

www.thedacare.org • (920) 720-2300

600 N. Westhaven Dr., Oshkosh, WI

1095 Midway Rd., Menasha, WI

Outpatient mental health services.

Adult Inpatient

(920) 738-5934

130 2nd St., Neenah, WI

Assessment and treatment for person experiencing mental health problems requiring an acute setting.

Walk - In

(833) 249-5546

333 Green Bay Rd., Neenah, WI

Walk in outpatient clinic for adults who have immediate behavioral health needs.

Trempealeau County Health Care Center

www.tchcc.com • (715) 538-4312

W20410 State Rd., 121, Whitehall, WI

Inpatient and residential treatment facilities for persons with mental illness, developmental disabilities, alcohol and drug dependency.

Winnebago County Dept. of Human Services

www.co.winnebago.wi.us

Behavioral Health

(920) 236-4700

220 Washington Ave, Oshkosh, WI

(920) 729-2777

211 N. Commercial St., Neenah, WI

Public outpatient clinic serves children and adults. Assessment and treatment. Walk-in hours available. Medical Assistance, Medicare or underinsured, based on ability to pay.

Crisis Intervention/Helpline

Oshkosh: (920) 233-7707

24 hour help line.

MULTI-CULTURAL SUPPORT**Casa Hispana**

www.casahispanawi.org • (920) 968-6880

1800 Appleton Rd., Menasha, WI

Provides a bilingual center to the Hispanic/Lation community.

Hmong American Partnership Fox Valley

(920) 739-3192

2198 S. Memorial Dr., Appleton, WI

Assists refugees with counseling and integration, case management services for Neenah & Menasha residents.

Hmong Service Center

(920) 385-7656

736 N. Main St., Oshkosh, WI

Provides community resources, education, scholarships, Hmong language classes and collaboration/networking events.

National Alliance for Hispanic Health

www.healthyamericas.org

(866) 783-2645 • (202) 387-5000

Information and referral.

Office of Minority Health

www.minorityhealth.hhs.gov • (800) 444-6472

Information and referral.

Reach Counseling Services – Indigenous Connections

www.reachcounseling.com • (920) 722-8150

1509 S. Commercial St., Neenah, WI

Offers outreach, advocacy and support to Native survivors of sexual and domestic violence and their families.

Social Security Multi – Language Gateway

www.ssa.gov/multilanguage

Offers Social Security information in 16 languages.

US Citizenship and Immigration Services

www.uscis.gov • (800) 375-5283

Oversees immigration to the U.S. Filing forms available on the website.

World Relief Corporation – Fox Valley – Oshkosh

www.worldrelieffoxvalley.org • (920) 231-3600

Refugee resettlement, employment service, immigration services, international.

**NURSING HOME/
SKILLED NURSING FACILITY**

See Chart on page 84 - 85.

**PRESCRIPTION DRUG
ASSISTANCE****Board on Aging and Long Term Care –
Prescription Drug Helpline**

longtermcare.wi.gov • (855) 677-2783

Provides information and assistance to Medicare beneficiaries regarding the various prescription drug programs, including costs, eligibility and benefit coverage.

Discount Drug Network

www.discountdrugnetwork.com

(877) 537-5537

Provides a prescriptions discount card to use at select pharmacies.



Built on a Foundation of Care

Serving the Neenah, Menasha and Appleton areas

Two outstanding, amenity-filled assisted living facilities to care for you or your loved one.

We have been family-owned for more than 30 years, which means we care for you or your loved one the way we would for our own family. Our expert, caring staff understands how overwhelming the search for an assisted living facility can be.

We're ready to help you make the decision that is right for you.

Call today for a private tour (920) 739-0111
oakridgegardens.com

The Gardens of
Fountain Way LLC
ASSISTED LIVING

GardenView INC
ASSISTED LIVING

Drug Benefit Helpline

(800) 926-4862 • (855) 677-2783

Assists persons with Medicare Part D age 60+.

Good Dayswww.mygooddays.org • (877) 968-7233

Offers assistance to pay for medications for chronic disease.

Leukemia & Lymphoma Societywww.lls.org • (262) 790-4701

Helps pay insurance premiums and meet co-pay obligations.

NeedyMedswww.needymeds.org • (800) 503-6897

Offers a database of medications that can be obtained free or at low cost by uninsured, low income patients.

Partnership for Prescription Assistancewww.aafp.org • (888) 477-2669

Affordable medications for uninsured or underinsured persons.

Patient Access Networkwww.panfoundation.org • (866) 316-7263

Helps eligible underinsured patients afford the copayments for pharmaceutical treatment.

Rx Assist – Patient Assistance Program Centerwww.rxassist.org

Website to help find programs to help with pharmaceutical costs.

The RX Solution

(888) 823-0042

Assists uninsured or under-insured person apply for and get approved for the Patient Assistance Programs.

**U.S. Department of Veterans Affairs –
John H. Bradley Community Based Outpatient Clinic**www.va.gov • (920) 831-0070

10 Tri-Parkway, Appleton, WI

Prescription drug assistance for veterans.

**Wisconsin BadgerCare Plus HMO –
Badgercare (State of WI)**www.dhs.wisconsin.gov • (888) 256-4563

Health insurance to individuals and/or families that meet certain requirements.

**Wisconsin Department of Health Services –
Wisconsin AIDS Drug Assistance Program**www.dhs.wisconsin.gov/hiv/adap.htm
(800) 991-5532

General information and additional resources for prescription and care assistance.

Wisconsin SeniorCarewww.dhs.wisconsin.gov/seniorcare
(800) 657-2038

Prescription drug assistance program for residents over 65 years.

**PREVENTION & WELLNESS
SERVICES**

In addition to the information in this section about Prevention and Wellness Services, please refer to page 8 for Wellness Plus - Tools for Better Health.

AIDS Resource Center of Wisconsinwww.arcw.org • www.viventhealth.org
(800) 359-9272

HIV medical, dental, and mental health services. Management of general health conditions, social work, benefit advocacy, legal services and housing assistance.

Ascension – Classes and Eventswww.healthcare.ascension.org/events
(800) 362-9900

Various education opportunities and events each month. Call or see website for information and registration.

Aurora Health Care – Classes and Eventswww.aurorahealthcare.org/events
(800) 499-5736

Various education opportunities and events each month. Call or see website for information and registration.

National Institute on Agingwww.nia.nih.gov • (800) 222-2225

Provides research and resources for better health in the aging process.

Planned Parenthood of America, Inc.

www.plannedparenthood.org • (920) 235-0115
378 S. Koeller St., Oshkosh, WI

Men's and women's health care, pregnancy testing and services, STD and HIV testing, treatment and vaccines. Emergency contraception & birth control pick up.

ThedaCare – Classes and Events

<https://thedacare.org/about-us/classes>
(800) 236-2236

Various education opportunities and events each month. Call or see website for information and registration.

Winnebago County Health Department

www.co.winnebago.wi.us/health
(920) 232-3000

112 Otter Ave., Oshkosh, WI

(920) 727-2894

211 N. Commercial St., Neenah, WI

Breakwater

<https://breakwaterwi.org>
(920) 232-3000

112 Otter Ave., Oshkosh, WI

(920) 727-2894

211 N. Commercial St., Neenah, WI

Youth and adult substance abuse prevention program.

HIV/AIDS Programs

Confidential counseling and testing for persons at risk. Meet with a counselor to understand the HIV antibody test. Rapid testing with results in 15 minutes.

Immunization Clinic

Offers immunizations to children and adults.

Injury Prevention - Maternal Child Health

Cribs and car seats available for those that meet eligibility requirements.

119 N McCarthy Rd Ste G Appleton, WI 54913



NO CONSULTATION FEES, FREE EDUCATIONAL MEETINGS

- ◆ Dental/Vision/Hearing
- ◆ Group Health
- ◆ Hospital Indemnity
- ◆ Individual Health
- ◆ Life Insurance
- ◆ Medicare Advantage
- ◆ Medicare Supplement
- ◆ Part D Drug Plans
- ◆ Travel/Trip Insurance

Neither 5 Star Insurance Group, LLC nor its agents are connected with the Federal Medicare Program.

Phone: 920-831-3210

www.5starins.net

Email: info@5starins.net

Older Adult Health Services

Provides evidenced based classes, nurse home visits, medication management assistance and care coordination with a physician. No charge for this service. See page 8 for class listing.

re·THINK - Winnebago's Healthy Living Partnership

Prevention education, outreach programs, resources and promotes health of residents and the environment.

Stay Active - Be Confident

A free home assessment to identify any fall hazards. Upon request a depression screening, a cognitive screening and medication review is available.

Women, Infants and Children (WIC)

Oshkosh: (920) 232-3350

Neenah: (920) 729-2945

Low to moderate income women, infants and children up to age 5 who are at nutrition risk. Provides for nutritious foods to supplement diets, information on healthy eating and referrals to health care.

Wisconsin Poison Control Center

www.wisconsinpoison.org • (800) 222-1222

Wisconsin Tobacco Quit Line

www.ctri.wisc.edu/quitline • (800) 784-8669

RECREATION & SOCIAL

Able Trek Tours

www.abletrektours.com

(800) 205-6713 • (608) 524-3021

Vacations designed for those who need assistance vacationing. Wheelchair accessible.

Access Ability Wisconsin

www.accessabilitywi.org • (608) 886-9388

Recreational opportunities for physically challenged people, including wheelchair users, who want to enjoy the Wisconsin outdoors.

Accessible Nature

www.accessiblenature.info

A collection of links to places you can go to enjoy nature with minimal obstacles. These are wheelchair accessible or easily walkable trails.

Advocap Senior Friends

www.advocap.org • (920) 426-0150
2929 Harrison St., Oshkosh, WI

A volunteer is matched with a person age 65+ for peer support.

Challenge the Outdoors. Inc.

www.ctoforme.org • (920) 593-6300
901 Anderson Dr., Green Bay, WI

Enables persons with physical challenges to participate in hunting, fishing and other recreational activities.

Clarity Care, Inc. – Chance Program

www.claritycare.org • (920) 236-6560
424 Washington Ave., Oshkosh, WI

Provides enrichment opportunities for adults with developmental disabilities.

Covey

www.covey.org
(800) 261-1895 • (920) 424-4071
1930 Algoma Blvd., Oshkosh, WI

Services individuals with disabilities with life enrichment classes and social events.

Easter Seals Wisconsin – Wisconsin Elks/Easter Seals Respite Camp – Wisconsin Dells

www.eastersealswisconsin.com • (800) 422-2324

Camp for individuals with medical conditions, behavior disorders and/or multiple disabilities. Wheelchair accessible. Ages 3 and up.

Fishing Has No Boundaries Inc.

www.fhnbinc.org
(800) 243-3462 • (715) 634-3185
15453 County Hwy B, PO Box 175, Hayward, WI

Provides recreational fishing opportunities for persons with disabilities regardless of their age.

Friendship Place, Inc.

www.friendshipplaceinc.com • (920) 729-9975
220 N. Commercial St., Neenah, WI

Social, educational, recreational activities for those with severe and persistent mental illness.

Goodwill Industries of North Central WI – The Miracle League of the Fox Valley

www.foxvalleymiracleleague.com
(920) 733-3217

1800 Appleton Rd., Menasha, WI

A baseball league for children ages 4 - 19 with cognitive and/or physical disabilities.

Lamers Tour and Travel – Special Needs Tours

www.golamers.com • (800) 832-0807

Organized tours for individuals with mental or physical challenges.

Menasha Parks & Recreation Dept.

www.cityofmenasha-wi.gov • (920) 967-3640

100 Main St., Menasha, WI

General recreational and fitness activities for all ages.

Menasha Public Library – Home Delivery

www.menashalibrary.org • (920) 967-3690

440 First St., Menasha, WI

Free home delivery service to residents who cannot get to the library.

Menasha Senior Center

www.cityofmenasha-wi.gov • (920) 967-3530

116 Main St., Menasha, WI

Regularly scheduled activities for people 55+. Exercises, trips, presentations, parties and planned events.

Neenah Parks & Recreation Department

www.ci.neenah.wi.us • (920) 886-6060

211 Walnut St., Neenah, WI

General recreational and fitness activities for all ages.

Neenah Public Library Home Delivery

www.neenahlibrary.org • (920) 886-6315

240 E. Wisconsin Ave., Neenah, WI

Free home delivery service to residents who cannot get to the library.

Omro Area Community Center

www.omrocommunity.org • (920) 685-0380

130 W. Larrabee St., Omro, WI

Intergenerational programming, meal site and Senior Center.

Oshkosh Area School District – Recreation Department

www.oshkoshrecdept.com • (920) 424-0150

425 Division St., Oshkosh, WI

General recreational and fitness activities for all ages.

Oshkosh Public Library – Home Delivery

www.oshkoshpubliclibrary.org

(920) 236-5205

106 Washington Ave., Oshkosh, WI

Free home delivery service to residents who cannot get to the library.

Oshkosh Seniors Center

www.ci.oshkosh.wi.us/SeniorServices

(920) 232-5300

200 N. Campbell Rd., Oshkosh, WI (South Building)

234 N. Campbell Rd., Oshkosh, WI (North Building)

Scheduled activities for people 50+. Exercises, trips, presentations, parties and planned events. The Fox Fitness Center has top of the line exercise equipment.

Pickett Community Center

www.pickett-community-center.com

(920) 589-6111

6687 State Rd. 44, Pickett, WI

Regularly scheduled activities, exercises, trips, presentations, parties and planned events.

SOAR Fox Cities

www.soarfoxcities.com • (920) 731-9831

211 E. Franklin St., Ste. A, Appleton, WI

Provides social and recreational services for person with developmental disabilities; camps & Special Olympics.

Volunteer Fox Cities – Phone Pals Program

www.volunteerfoxcities.org/phonepals-call

(920) 832-9360

Friendly phone calls to individuals who are homebound or isolated.

Wisconsin Adaptive Sports Association

www.wasa.org • (414) 430-6543

Promotes community collaboration of adaptive sports and recreation opportunities to those with physical disabilities and/or visual impairments.

Wisconsin Badger Camp

www.badgercamp.org • (608) 348-9689

11815 Munz Ln., Prairie Du Chien, WI

Serves individuals with developmental disabilities by providing quality outdoor recreational experiences.

Wisconsin Department of Natural Resources (DNR)

www.dnr.wi.gov

(888) 936-7463 • (920) 424-3050

625 E. County Road Y, Ste. 700, Oshkosh, WI

Boating and hunter safety classes, hunting and fishing licenses, stamps and applications. Maps, public hunting grounds. State Parks parking stickers and campsite reservations.

Open the Outdoors – WI DNR

dnr.wi.gov/topic/openoutdoors/
(608) 267-7490
101 S. Webster St., Madison, WI

Resource to all the available recreation options for individuals with disabilities; adaptive kayaks, beach wheelchairs, accessible cabins, sit skis. Accessible boat access and shore fishing sites.

YMCA – Neenah/Menasha

www.ymcafoxcities.org • (920) 729-9622
110 West North Water Street, Neenah, WI

YMCA – Oshkosh 20th Avenue

www.oshkoshymca.org • (920) 230-8439
3303 West 20th Ave., Oshkosh, WI

YMCA – Oshkosh Downtown

www.oshkoshymca.org • (920) 236-3380
324 Washington Ave., Oshkosh, WI

SENIOR & COMMUNITY CENTERS

Menasha Senior Center

www.cityofmenasha-wi.gov • (920) 967-3530
116 Main St., Menasha, WI

Omro Area Community Center

www.omrocommunity.org • (920) 685-0380
130 W. Larrabee St., Omro, WI

Oshkosh Seniors Center

www.ci.oshkosh.wi.us/SeniorServices
(920) 232-5300
200 N. Campbell Rd., Oshkosh, WI (South Building)
234 N. Campbell Rd., Oshkosh, WI (North Building)

Pickett Community Center

www.pickett-community-center.com
(920) 589-6111
6687 State Rd. 44, Pickett, WI

The Thompson Center on Lourdes – Programs and Services

www.thetcol.org • (920) 939-3088
2331 E. Lourdes Dr., Appleton, WI

TAX ASSISTANCE

AARP – American Association of Retired Persons – Tax Assistance

www.goodwillncw.org/programs/financial/vita
Oshkosh: (920) 385-6756
Neenah/Menasha: (920) 215-1040

Free tax help. Call to make an appointment and you will be given an appointment and location update. Please leave a message and someone will call you back.

Goodwill Industries of North Central WI – Volunteer Income Tax Assistance

www.goodwillncw.org/programs/financial/vita
(920) 968-6044

During the tax season provides free tax assistance, preparation and electronic filing. Serving low-income, persons with disabilities and older adults.

Internal Revenue Service – Appleton Office

www.irs.gov • (800) 829-1040 • (920) 996-4860
1901B E. Capitol Dr., Appleton, WI

Provides federal income tax information.

Taxpayer Advocate Helpline

www.taxpayeradvocate.irs.gov • (877) 777-4778

Helps taxpayers resolve tax issues not resolved through the IRS.

Wisconsin Department of Revenue

www.revenue.wi.gov • (920) 832-2727
265 W. Northland Ave., Appleton, WI

State income tax information. Homestead tax assistance.

TELEPHONE & OTHER COMMUNICATION

CaptionCall

www.captioncall.com • (920) 551-0232

An amplified and captioning phone that is a no cost service for those with hearing loss.

Lifeline Phone Service

www.lifelinesupport.org/ • (800) 234-9473

Federal government assistance program that offers free or discounted phones and service plans to low-income individuals.

Options for Independent Living, Inc.

www.optionsil.org • (888) 465-1515
Fox Valley Office: (920) 882-9309

2331 E. Lourdes Dr., Rm 208, Appleton, WI

Computer Assessment

Computer and related technology assessment and referral program.

Independent Options

Equipment demonstration, trial, and loan services for persons who have sensory, physical or other impairments. Training, information and support provided.

Telework

Loan program for computers and equipment needed to work from home.

Public Service Commission of Wisconsin – Lifeline

psc.wi.gov/pages/programs/lifelinelinkup.aspx
(608) 266-5481

4822 Madison Yards Way, Madison, WI

A program that makes landlines, cell phones and internet services more affordable by reducing the monthly phone charges for income-eligible households.

Public Service Commission of Wisconsin – (TEPP) Telecommunications Equipment Purchase Program

psc.wi.gov/pages/programs/TEPP.aspx
TTY: (888) 816-3831 • (608) 231-3305

Assists residents who are hearing, speech or motion impaired buy equipment they need in order to use basic telephone services such as TTY, amplified telephone and hand/headset.

Wisconsin Talking Book and Braille Library

www.dpi.wi.gov/talkingbooks
(800) 242-8822 • (414) 286-3045

Provides Braille, recorded books and playback equipment.

Wisconsin Telecommunications Telephone Relay System

www.wisconsinrelay.com
To place a call – TTY: 7-1-1 • (608) 234-4781

A TTY (TDD, TT or text telephone) device allows person who cannot hear and/or speak to type and read their phone conversations. During a relay call, the voice will be typed.



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TECH**



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TO SOCIALIZE**

The Oshkosh Seniors Center serves adults aged 50 or over.
200 North Campbell Road, Oshkosh, WI 920-232-5300

TRANSPORTATION

ADRC of Winnebago County – Transportation for Elderly, Disabled, Special Need

www.co.winnebago.wi.us/adrc • (877) 886-2372
220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI

Information and referral on transportation for elderly and disabled residents.

Advocap, Inc.

www.advocap.org • (920) 426-0150
2929 Harrison St., Oshkosh, WI

Advocap Transportation Program

Provides transportation to older adults and person with disabilities. Wheelchair accommodations are not available. ADRC referral needed.

Amtrak – I-41 Bus Service

www.amtrakhiawatha.com

Daily bus service from Green Bay to Milwaukee with stops in Oshkosh and Appleton.

Angel Flight, Inc.

www.angelflight.com • (918) 749-8992

Arranges free flight transportation to medical treatment.

Arms of Angels Transportation Services

www.armsofangelsinc.com
(920) 370-7599
1658 Silhouette Ln., DePere, WI

Specializing in wheelchair transportation.

Ascension – Safe Driver Program

(920) 738-2681 • N496 Milky Way, Appleton

Provides driver evaluation and training to senior and individuals with all levels of physical or cognitive disability. Clinical Evaluation, Behind-the-Wheel Evaluation, Behind-the-Wheel Training. Evaluates vehicle modifications and adaptive equipment needs.

Aurora Health Care – Driver Readiness Program

(920) 303-5300
712 Doctors Ct., Oshkosh, WI

Evaluation performed by an Occupational Therapist. Testing includes: strength/coordination, vision, memory, problem solving/cognition, reaction time, attention skills and vehicle ergonomics.

A & J Mobility

www.aandjmobility.com
DePere: (920) 632-4882
1330 Mid Valley Dr., DePere, WI
Valders: (920) 775-9333
333 W. Washington St., Valders, WI
Wheelchair accessible vehicles and adaptations.
Van rentals available.

Fox Valley Cab

www.foxvalleycab.com • (920) 734-4545
719 W. Francis St., Appleton, WI
24 hour taxi service.

GO Transit

www.ci.oshkosh.wi.us/Transit/
(920) 232-5340
926 Dempsey Trail, Oshkosh, WI

Access to Jobs (ATJ) Program

After hours transportation for employed low-income Oshkosh residents to get to work. Childcare transportation considered.

Buses – Go Transit

A fixed-route bus service from 6:15 a.m. to 6:15 p.m. Mon. - Sat. in the City of Oshkosh. Inter-city route between Oshkosh and Neenah that operates from 6:30 a.m. to 6:30 p.m. Mon. - Fri., and 7:30 a.m. to 6:45 p.m. Sat.

Dial-A-Ride Program

Is provided by the Oshkosh Cab Company and provides reduced rates for people with disabilities and age of 60+. A Dial-A-Ride card can be obtained at the Oshkosh Seniors Center, 200 N. Campbell Road, Oshkosh, 920-232-5300.

Rural Program

Reduced fare transportation to rural Winnebago County residents that are disabled or 60+ years. Certification process required. 10 one-way rides per month.

Wheel Chair Transport

(920) 231-0994
Provides reduced cost, door to door wheelchair van service for individuals unable to use the fixed bus route. 24/7. ADA certification is required.

Gold Cross Ambulance Service

www.goldcross.org
 To Schedule: (920) 727-3034
 Questions: (920) 727-3020
 1055 Wittmann Dr., Menasha, WI
 Ambulance service area includes Winnebago County.

Kobussen Buses LTD

www.kobussen.com • (920) 766-0606
 Provides specialized transportation services.
 Wheelchair accessible.

Koeppen's Medical Transport LTD

www.kmedtran.com
 (800) 622-5711 • (715) 823-5711
 Provides specialize transportation services. Wheelchair accessible.

Lamers Tour and Travel

www.golamers.com • (866) 552-6377

Lamers Connect

(800) 261-6600
 Provides a daily route service to and from multiple Wisconsin cities.

Lamers Medical Transport

(920) 496-3600
 Provides specialized transportation services.
 Wheelchair accessible.

Lutheran Social Services of WI and Upper Michigan

www.lsswis.org • (920) 225-1719
 3003 A N. Richmond St., Appleton, WI

Make the Ride Happen

Provides transportation, information and ride options to older adults and persons with disabilities. City bus training is also available. Limited wheelchair accommodations.

Winnebago Catch-A-Ride

Provides transportation options for disadvantaged individuals in Winnebago County. Employment subsidies available.

Metro Medical Transport

(920) 982-6059
 E9321 Crain Rd., New London, WI
 Provides wheelchair and cot transportation.

Mobility Works

www.mobilityworks.com
 (877) 741-8413 • (920) 491-8384
 844 Ontario Rd., Green Bay, WI
 Adaptive equipment for cars, trucks, vans, lifts etc.
 Van rentals available.

Non-Emergency Medical Transportation

www.mtm-inc.net • (866) 907-1493 • TTY: 711
 Provides for non-emergency, medical transportation services for persons on Medicaid or BadgerCare Plus. Call (866) 907-1493 to schedule routine trip two business days in advance. "Where's My Ride" for inquiries about a ride that is late or did not show up call (866) 907-1494.

Northern Winnebago Dial-A-Ride

City of Neenah/Menasha:
www.ci.neenah.wi.us/departments/community-development/dial-a-ride.html
 (920) 886-6130 • (920) 734-4546
 Fox Crossing:
www.foxcrossingwi.gov • (920) 734-4546
 Reduced fare transportation for residents of the cities of Neenah and Menasha and Fox Crossing, aged 60 years and older.

On the Go with Tina

(920) 659-0619
 Non-emergency medical transportation with wheel chair accessibility

Oshkosh Cab Company, Inc.

2723 Harrison St., Oshkosh, WI

Cab-U-Lance Program

(920) 426-3900
 Provides door to door wheelchair van service for individuals outside city limits.

Taxi Cab

(920) 235-7000
 24 hour taxi service.

RideShare Wisconsin

www.rideshareetc.org
 Website that provides ride sharing connections.

St. Vincent De Paul Society – Bike Program

(920) 235-9368
 2551 Jackson St., Oshkosh, WI
 Repaired bikes for those in need at no cost.

Salvation Army of Oshkosh – Department of Veterans Services Transportation

www.saoshkosh.org • (920) 232-7660
Coordinates transportation for veterans to VA Appleton Clinic.

STAT Medical Rides, LLC

www.statmedicalrides.com • (920) 386-8043
218 A E. Oak St., Juneau, WI
Provides specialized transportation services.
Wheelchair accessible.

Valley Transit – Northern Winnebago County

www.appleton.org/residents/valley-transit
TTY: (800) 947-3529 • (920) 832-5800
801 S. Whitman Ave., Appleton, WI

Bus Services

Fixed bus route public transportation. Reduced fare to those with disabilities or 65+.

Valley Transit II

Provides transportation for people with disabilities who are unable to use the fixed bus route system. ADA certification required through Occupational Health Systems 920-730-5337.

The Connector

After hours transportation for employed low-income Fox Cities residents to get to work.
Wheelchair accessible.

Wisconsin Department of Motor Vehicles – Handicapped Parking Permits

wisconsin.gov/pages/dmv/vehicles/dsbld-prkg/default.aspx • (608)-264-7447
2301 Omro Rd., Oshkosh
Applications for a handicapped parking permit.
Provides state licensing of vehicles.

Wisconsin Department of Veterans Affairs – Van Rides

www.dav-wi.org/dav-van-program
(920) 831-7905
10 Tri-Parkway, Appleton
Medical transportation to major VA medical facilities and VA out patient clinics.

VETERAN'S SERVICES

American Red Cross Northeast Chapter – Armed Forces Emergency Services

www.redcross.org/local/wisconsin
(920) 231-3590
2905 Universal St., Ste. LL5 Ste. 201, Oshkosh, WI
Relay emergency messages, leave requests, coordination of emergency financial grants.

Artists for the Humanities

www.a4th.org • (920) 915-5595
Art therapy program.

Blinded Veterans Association

www.bva.org • (800) 669-7079

Center for Veterans Issues

www.cvivet.org • (920) 906-4779
50 N. Portland St., Fond du Lac, WI
Support services for veterans and their families.

Easter Seals Wisconsin – Community OneSource

(414) 449-4444
Information and referral.

Easter Seals Wisconsin – Veterans Family Camp Wawbeek - Wisconsin Dells

www.eastersealswisconsin.com

Fox Valley Veterans Council

<https://www.foxvalleyveterans.org/>
(920) 358-0662
2 North Systems Dr., Appleton, WI
Resource and information hub for veteran services.
Provides emergency funding for basic needs to veterans and families

Green Bay VA Health Care Center – Memory Assessment Clinic

(920) 431-2500
2851 University Ave., Green Bay, WI

Madison VA Medical Center

www.madison.va.gov
(888) 478-8321 • (605) 256-1901
2500 Overlook Terrace, Madison, WI
Geriatric research education clinical center. VA referral needed for memory testing and evaluation.

Military OneSource

www.militaryonesource.mil • (800) 342-9647
Information and referral website.

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Oshkosh - 567 E. Snell Road
Neenah - 526 S. Commercial St.



WinCU.org



920.233.9096



Milwaukee VA Medical Center

(414) 384-2000

5000 W. National Ave., Milwaukee, WI

Full service medical hospital for veterans.

Mobility 4 Vets Wheelchair Shop

www.mobility4vets.com • (715) 281-6175

270 Grand Seasons Dr., Waupaca, WI

Donations of used scooters and wheelchairs are rehabbed for resale to those in need.

National Suicide Prevention Lifeline & Veteran's Crisis Line

www.suicidepreventionlifeline.org

(800) 273-8255

Press 1 Deaf & hard of hearing (800) 799-4889

Veterans crisis line. Text to 838255.

Paralyzed Veterans of America

www.pva.org • (866) 734-0857

Provides advocacy and information for veterans and all persons with a spinal cord injury.

Salvation Army of Oshkosh – Department of Veterans Services Transportation

www.saoshkosh.org • (920) 232-7660

504 Algoma Blvd., Oshkosh, WI

Coordinates transportation for veterans to all VA Appleton Clinic.

Senior Veterans Service Alliance

www.veteransaidbenefit.org • (800) 728-1497

Information and assistance with veterans benefits.

Tricare Humana Military East

www.tricare.mil • www.humanamilitary.com

(800) 444-5445

Health care insurance program for veterans and dependents.

U.S. Department of Veterans Affairs – John H. Bradley Community Clinic

www.milwaukee.va.gov/locations/appleton.asp

(920) 831-0070

10 Tri-Parkway, Appleton, WI

Medical clinic and out patient mental health counseling for veterans.

U.S. Department of Veterans Affairs – National Call Center for Homeless Veterans

www.va.gov/HOMELESS/NationalCallCenter.asp

(877) 424-3838

U.S. Department of Veterans Affairs – National Caregiver Support Line

www.caregiver.va.gov • (855) 260-3274

Social workers provide information and referral to local VA services.

Veterans Assistance Foundation Inc. – Supportive Services for Veterans Families

www.vafvets.org

(866) 823-8387 • (608) 372-8387

312 Superior Ave., Tomah, WI

Temporary financial assistance.

Winnebago County Department of Veterans Services

www.co.winnebago.wi.us/veterans

(920) 232-3400

112 Otter Ave., Oshkosh, WI

(920) 729-4820

211 N. Commercial St., Neenah, WI

Information about Veterans benefits available to senior Veterans and their spouses.

Wisconsin Department of Veterans Affairs

dva.wi.gov • (800) 947-8387

Assists with eligibility determination, education, employment etc.

Wisconsin Department of Veterans Affairs – Van Rides

www.dav-wi.org/dav-van-program

(920) 831-7905

10 Tri-Parkway, Appleton, WI

Medical transportation to major VA medical facilities and VA out patient clinics.

Wisconsin Department of Veterans Affairs – Veterans Outreach and Recovery (VORP)

www.tricare.mil • www.humanmilitary.com

(800) 947-8387 • (715) 409-3767

2135 Rimrock Rd., Madison, WI

Connects WI Veterans to community services.

Provides case management with a special emphasis on treatment and recovery.

Wisconsin Veterans Home at King

dva.wi.gov

(888) 458-5586 • (715) 258-5586

N2665 County Rd. QQ, King, WI

Long term care for elderly and eligible veterans, spouse, widow/widower.

VISION

AB See

www.abseevision.com
 (888) 613-2020 • (920) 722-2020
 1401 McMahan Dr., Ste 100, Neenah, WI
 Vision therapy center for adults and children.

American Council of the Blind

www.acb.org • (800) 424-8666
 Provides advocacy, educational scholarships and a monthly publication.

Center for Deaf/Blind Persons Inc.

deaf-blind.org
 Voice/TTY/DBC: (414) 481-7477
 Toll Free: (844) 638-5800
 8306 W. Lincoln, West Allis, WI
 Specializing in services for persons with combined hearing and vision loss.

Eye Care America

www.eyecareamerica.com • (877) 887-6327
 Online referral center for a no cost vision exam.

Hands Up Wisconsin

(920) 306-1470
 1410 Alcan Dr., Menasha, WI
 Resource center for deaf, blind and hard of hearing.

Larsen / Winchester Lions Club

www.e-clubhouse.org/sites/larsenwinchester
 (920) 427-3244
 8348 County Rd., T, Larsen, WI
 Provides eye exam, glasses, contacts for those unable to pay for them.

Office for the Blind and Visually Impaired

www.dhs.wisconsin.gov/blind
 (888) 879-0017 • (920) 831-2090
 2331 E. Lourdes Dr., Appleton, WI
 Provides in home rehabilitation to reduce the effects of vision loss by teaching techniques to help persons adapt to vision loss.

OneSight

www.onesight.org
 Eyewear and vision care program for low income. Free eye exams and glasses. Referral needed by a local agency.

Fox River Mall

Lens Crafters:
 (920) 730-8770 • (888) 935-4589
 4301 W. Wisconsin Ave., Appleton, WI

Target Optical

(920) 749-9785 • (888) 935-4589
 1800 S. Kensington Dr., Appleton, WI

Prevent Blindness Wisconsin

<https://wisconsin.preventblindness.org/>
 (414) 765-0505
 Education, information, vision risk assessment and vouchers for low income families.

VisionAware

www.visionaware.org • (800) 232-5463
 Website that connects people dealing with vision loss and local resources.

Vision Forward Association

www.Vision-forward.org
 (855) 878-6056 • (414) 615-0100
 Empower, enhance and educate those with vision loss.

Wisconsin Council of the Blind & Visually Impaired

www.wcblind.org
 (800) 783-5213 • (608) 255-1166
 Advocacy, vision service, education, assistive products, computer technology training, in home evaluation. College and vocational school scholarships, free white canes.

WI Department of Public Instruction – Wisconsin Center for the Blind and Visually Impaired

www.wcbvi.k12.wi.us/outreach
 (800) 832-9784 • (608) 758-6100
 1700 W. State St., Janesville, WI
 Offers educational facility for visually impaired children, outreach and summer rehabilitation for adults with vision loss.

Wisconsin Talking Book and Braille Library

dpi.wi.gov/talkingbooks
 (800) 242-8822 • (414) 286-3045
 Provides braille and recorded books and playback equipment.

VOLUNTEER SERVICES

AARP – American Association of Retired Persons

www.aarp.org • (888) 687-2277

Advocap, Inc.

www.advocap.org • (920) 426-0150
2929 Harrison St., Oshkosh, WI

Fall Clean Up

Volunteers provide assistance to those in need of lawn care in the fall.

Foster Grandparent Program

15 hour/week. Stipend provided. Work in school settings in groups or one on one with students.

Retired & Senior Volunteer Program-RSVP

Provides volunteer opportunities for persons over 55 years.

Senior Friends

A volunteer is matched with a person age 65+ for peer support.

Transportation

Volunteer drivers transport people to appointments. Mileage reimbursed for drivers.

Big Brothers Big Sisters of East Central WI

www.bbbsecw.org • (920) 739-3542
Matches children with adults for mentoring.

Boys and Girls Club of Oshkosh

www.bgcosh.org • (920) 233-1414
501 E. Parkway Ave., Oshkosh, WI

Covey

www.covey.org • (920) 424-4071
1930 Algoma Blvd., Oshkosh, WI

Fox Valley Literacy Coalition

www.fvlc.net • (920) 991-9840
130 E. Franklin St., Appleton, WI
Volunteer tutoring for adults.

Goodwill Industries of North Central Wisconsin – Volunteer Income Tax Assistance

www.goodwillncw.org/programs/financial/vita
(920) 968-6044
1800 Appleton Rd., Menasha, WI
Volunteers provide free tax assistance.

Habitat for Humanity

www.habitatoshkosh.org
www.foxcitieshabitat.org
(920) 235-3535
1640 S. Koeller St., Oshkosh, WI
(920) 954-8702
921 Midway Rd, Menasha, WI
Variety of volunteer positions.

HUB – Oshkosh

www.huboshkosh.org • (920) 426-0150
A connecting point for Oshkosh residents experiencing financial barriers. An advocate (case manager) assists persons/families to create a personal plan to overcome crisis and gain self-sufficiency.

Lutheran Social Services of WI and Upper Michigan

www.lsswis.org
(920) 225-1719 • (920) 730-1326
3003 A N. Richmond St., Appleton, WI

Make the Ride Happen

Volunteer driver program.

Winnebago Catch-A-Ride

Volunteers needed for driving. Mileage reimbursement available, set your own hours

Menasha Public Library

www.menashalibrary.org • (920) 967-3690
440 First St., Menasha, WI

Menasha Senior Center

www.cityofmenasha-wi.gov/departments/senior_center
(920) 967-3530
116 Main St., Menasha, WI

Neenah Public Library

www.neenahlibrary.org • (920) 886-6315
240 E. Wisconsin Ave., Neenah, WI

Omro Area Community Center

www.omrocommunity.org • (920) 685-0380
130 W. Larrabee St., Omro, WI

Oshkosh Area Humane Society

www.oahs.org • (920) 424-2128
1925 Shelter Ct., Oshkosh, WI

Oshkosh Public Library

www.oshkoshpubliclibrary.org/getinvolved
(920) 236-5205
106 Washington Ave., Oshkosh, WI

Oshkosh Seniors Center

www.ci.oshkosh.wi.us/SeniorServices
(920) 232-5300
200 N. Campbell Rd., Oshkosh, WI (S. Building)
234 N. Campbell Rd., Oshkosh, WI (N. Building)

Oshkosh Area United Way, Inc. – Volunteer Oshkosh

www.volunteeroshkosh.org
Website listing of volunteer opportunities in the Oshkosh Area.

Pickett Community Center

www.pickett-community-center.com
(920) 589-6111
6687 State Rd. 44, Pickett, WI

Rebuilding Together – Fox Valley

www.rtfv.org
(920) 730-2156
1800 Appleton Rd., Menasha, WI
Volunteers assist in revitalizing homes.

The Thompson Center on Lourdes

www.thetcol.org • (920) 939-3088
2331 E. Lourdes Dr., Appleton, WI

Volunteer Fox Cities

www.volunteerfoxcities.org • (920) 832-9360
A volunteer matching program.

Winnebago County Health Dept. – re-THINK - Winnebago’s Healthy Living Partnership

www.rethinkwinnebago.org • (920) 232-3000
112 Otter Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI
Volunteers help promote prevention and wellness.

Winnebago Area Literacy Council

www.winlit.org • (920)573-5507
106 Washington Ave., Oshkosh, WI
Volunteer tutoring for adults.

Wisconsin Board on Aging and Long Term Care – Ombudsman Programs

longtermcare.wi.gov • (800) 815-0015
Volunteers advocate for nursing home client rights.

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- Meal Preparation
- Prescription Pick-up/Errands
- Escort to and from doctors' appointments
- Specialty Care
- Alzheimer's/Dementia Care
- Parkinson's Care
- Hospice Support Care
- Care Management
- Medication Management
- Personal Emergency Response System (PERS)

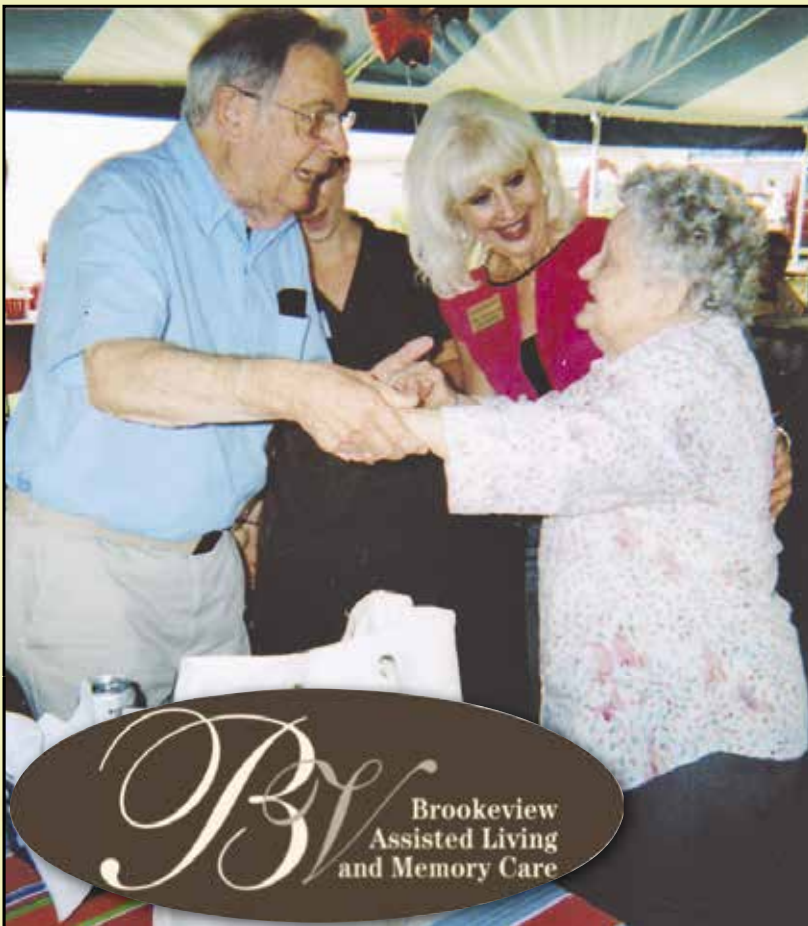
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