



2021 OFFICIAL RESOURCE DIRECTORY

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Facebook

Compliments of Winnebago County
www.co.winnebago.wi.us/adrc



LIVE WITH WONDER



love where you live

MIRAVIDA LIVING; emphasizing wonder and possibilities, a way of life not defined by age or abilities, and days filled with meaningful opportunities.

APARTMENT LIVING

Carmel Residence • Simeanna Apartments

ASSISTED LIVING AND DEMENTIA CARE

Gabriel's Villa • Elijah's Place

SKILLED NURSING AND REHABILITATION

Bethel Home • Eden Meadows Rehabilitation and Green House Homes

Helping Seniors Live Well at Home



The difference between
good care and great care is a
Caregiver who cares.

HOME CARE ASSISTANCE

"I used to worry all the time,
but now I know my mom is #1
and getting great care from
Home Care Assistance."

— Debe

920-966-6276

**Whether you need help for just a few hours
or around-the-clock care, we are here for you.**

Our High Caliber Home Care Services Include:

- Mobility/Transfer Assistance
- Dressing, Toileting & Bathing
- Medication Reminders
- Exercise Assistance
- Meal Preparation
- Companionship & Outings
- Medical Appointments & Errands
- Housekeeping & Laundry

And Much, Much More!

Offices in Oshkosh & Appleton
Great Caregivers throughout the Fox Cities



**Call today to learn about our
unique approach to in-home care!**

www.HomeCareAssistanceFoxCities.com





Becky M.
Central Region
CAREGiver of the Year
2019-2020

By Their Side

So they can stay at home.

Whether you need support a few hours a week or 24 hours a day, our award-winning CAREGivers provide a variety of in-home care services **tailored to your individual needs:**

- Alzheimer's & Dementia Care
- Hospice Support & End-of-Life Care
- Transfer & Ambulation Assistance
- Medication Reminders
- Companionship
- Bathing, Dressing & Grooming
- Meal Prep & Nutrition
- Transportation
- Housekeeping & Laundry
- Incontinence Care

Ask about our new CARE Assistant program for independent lifestyles



Two Convenient Locations!

2201 Oregon St. | Oshkosh
HomeInstead.com/OshkoshWI

3020 E. College Ave. | Appleton
HomeInstead.com/AppletonWI

Each Home Instead® franchise office is independently owned and operated.

THE AGING & DISABILITY RESOURCE CENTER



What Is The ADRC?

The Aging & Disability Resource Center (ADRC) is a program of the U.S. Department of Health and Human Services, whose work is to serve as a highly visible and trusted place where people of all ages, income and disabilities can go to get information and one-on-one counseling on the full range of long-term services and support options. The Aging & Disability Resource Center of Winnebago County is one of almost 500 such centers across the U.S.

What We Do

The ADRC of Winnebago County offers a no cost, single point of contact for information; assistance/referrals; options benefit and long term care enrollment counseling; short term case management; advocacy; plus health and wellness programs.

- Long-term Care Choices
- Social Security, Medicare and other Benefits
- Health and Wellness
- Support Services and Community Resources
- Adult Protective Services



The ADRC provides unbiased information about the providers and services in the community, their availability and costs. ADRC professionals will work with you to find the right options for your individual situation and help you make the best decisions.

Who We Serve

- Older Adults
- Adults with Physical Disabilities
- Adults with Developmental Disabilities
- Youth with Disabilities Transitioning into the Adult Services System (over 17 ½ years old)
- Professionals
- Caregivers
- Family Members
- Healthy Adults Planning for the Future





Dear Friends:

To provide you with the most up-to-date information about services and programs in our area, we are very pleased to present you with this 2021 edition of the Aging and Disability Resource Center (ADRC) of Winnebago County Resource Directory.

This directory is intended to serve as a starting point for accessing services in Winnebago County. It is our hope that this directory will be useful for you when making important decisions about your needs or the needs of others dear to you. And as always, our staff welcome the opportunity to meet with you to further discuss available resources and provide additional assistance.

This directory is a partnership between the ADRC of Winnebago County, 44th North Advertising and Design, and all of the agencies and organizations who provide resources and/or purchased ads, each of which we would like to thank. Additional complimentary copies of this directory are available throughout Winnebago County at a variety of locations. You may also request a free copy to be mailed to you by calling the ADRC toll free at 1-877-886-2372, or email us at adrc@co.winnebago.wi.us.

Any corrections to this directory should be made by sending an email with the correction to the above email address and the correction will also be made on the ADRC website at www.co.winnebago.wi.us/adrc. This website provides more detailed information, is updated regularly, and has a very easy-to-use search function.

With warm regards,

Beth Roberts

Beth Roberts, Director ADRC/Long Term Support Services

Winnebago County Department of Human Services
220 Washington Avenue
Oshkosh, WI 54901

For additional copies
call the ADRC at
1-877-886-2372

Being listed in this directory does not constitute the endorsement of the ADRC of Winnebago County.

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WELCOME TO WELLNESS PLUS: TOOLS FOR BETTER HEALTH!

Classes to help you live your best life

We offer a variety of interactive, researched tested, proven classes to increase your health and well-being.

- Healthy Living with Diabetes
- Healthy Living with Chronic Pain
- Walking with Ease for Arthritis Sufferers
- Mind over Matter- Bladder Control Class
- Powerful Tools for Caregivers
- Stepping On for Falls Prevention
- Strong Bodies
- Tai Chi for Falls Prevention

For more information on any of these classes, contact Winnebago County Health Department at **920-232-3000** or visit the website: **www.winnebagopublichealth.org** and Search “Classes”



ACCESS AND HEALTH INSURANCE MARKETPLACE



Access to Eligibility Support Services for Health and Nutrition

Your Connection to Health & Nutrition

Call East Central Income Maintenance (IM)

1-888-256-4563 Toll Free • 7-1-1 TTY

Find out which low or no cost programs you may be able to get.

Apply online for FoodShare, Medicaid, BadgerCare Plus, Family Planning Only Services, and Child Care.

Replace your ForwardHealth card (for some plans).

Get an Explanation of Medical Benefits (EOMB).

Manage your benefits:

- Get up-to-date information.
- Report changes.
- Renew your benefits.
- Submit your FoodShare and Child Care Six-Month Report form.

Go to ACCESS.wi.gov and create your MyACCESS account. FAST – PRIVATE – EASY

HealthCare.gov

What Is the health insurance Marketplace?

The health Insurance Marketplace provides a new way to buy health insurance.

The Marketplace lets you:

- See available options.
- Decide what fits your needs and budget.
- Apply for coverage and determine if you qualify for a federal tax subsidy.

To Enroll

November 1st to December 15th

www.healthcare.gov

Call 1-800-318-2596

TTY: 1-855-889-4325

What Do You Need to Enroll?

1. Social Security Numbers (or document numbers for legal immigrants).
2. Employer and income information for every member of your household who needs coverage (pay stub or W-2, etc).
3. Policy numbers for current health insurance plans covering.
4. If anyone in your household is eligible for a job-based insurance plan, you will need to have their employer complete an Employer Coverage Tool (available on the healthcare.gov website).

You May Qualify for Lower Premiums or Out-of-Pocket Costs, Based on Your Household Income and Size.

In 2019, an individual making up to about \$51,040, or a family of 4 making up to about \$104,800, may qualify for these lower costs.

There will be penalties if you don't enroll in a health plan.

Marketplace Assistance

Call Health Education and Enrollment Center for an appointment with a Certified Application Counselor

920-882-6420 or visit healthcare.gov

ADVANCE DIRECTIVES

Advance planning allows you to make choices regarding your medical care and/or finances in the event that you become incapacitated. This is your opportunity to express your wishes rather than potentially having a court appoint a guardian to do this for you. Advance planning may be made by any competent individual 18 years and older.

The Wisconsin Department of Health Services has advance directive forms available online. These forms are designed to be completed without the assistance of an attorney. Given your particular circumstances or concerns, you may want to seek legal advice from an attorney.

You may access the following forms at www.dhs.wisconsin.gov/forms/advdirectives:

- Declaration to Physicians (Wisconsin Living Will)
- Power of Attorney for Health Care
- Power of Attorney for Finance and Property
- Authorization for Final Disposition

If printing off the Internet, please ensure that you print and complete all pages of the forms you are using. To be valid, the forms must be complete and signed. The Declaration to Physicians (Living Will) and the Power of Attorney for Health Care have accompanying letters that are not part of the legal forms but contain information that should be read prior to completing the forms. The forms contain standardized wording specified in the Wisconsin Statutes. If these forms are filled out and signed correctly, the completed forms are presumed to be valid in the State of Wisconsin. Do not change the preprinted wording of the forms unless instructions indicate you may do so. Changing the forms, contrary to their instructions, may invalidate the completed forms. If the forms are not sufficient for your needs, consult an attorney.

For one copy, send a stamped, self-addressed business sized envelope to:

Power of Attorney
Division of Public Health
PO Box 2659
Madison, WI 53701-2659

Forms, or variation of these forms, are available from your attorney, physician, hospital or at the Aging & Disability Resource Center (ADRC).

Multi-language versions of the Advanced Directive and Power of Attorney for Health Care may be obtained at the State Bar of Wisconsin or Aging with Dignity.

CAREGIVER SUPPORT PROGRAMS

National Family Caregiver Support Program

What is the National Family Caregiver Support Program (NFCSP)?

It is a program that offers respite, information, support, and other resources to caregivers.

How does the program work?

Caregiver support services are open to all families caring for a person age 60+ or a person with a type of Dementia of any age. The program can provide limited respite that could be offered in the home, a day program, or in a facility. Other services that could be offered are yard work, snow shoveling, meal prep, housework, transportation, emergency response system, personal care, incontinence supplies, etc...

Who is eligible?

- Any caregiver who provides unpaid care to a person age 60+ or person with a type of Dementia of any age (note the person must require assistance with daily cares).
- Grandparents or relatives age 55 and older who are the primary caregivers for a child under age 19 or who care for a person age 19-59 with a long-term disability.
- There are no fees or income requirements.

Alzheimer's Family Caregiver Support Program

What is the Alzheimer's Family Caregiver Support Program (AFCSP)?

It is a program created to help enhance the lives of caregivers who care for a person with Dementia to help them live in the community as long as possible.

How does the program work?

Funds are available in each county for eligible persons to provide some respite care or purchase and goods/services needed to help care for someone with a type of Dementia. The program can provide limited respite, emergency response system, personal care, housework, home delivered meals, activity and hobby supplies, caregiver education classes, incontinence supplies, transportation expenses, lawn care, snow shoveling, etc...

Who is eligible?

- Diagnosis of Alzheimer's or another Dementia.
- The person must reside in a home setting (not a facility).
- The person with Dementia and their spouse (if applicable) have a gross annual income less than \$48,000 (costs related to the Dementia-related care can be deducted when calculating).
- There are no fees.

How do I apply for one of these programs?

Call the Aging and Disability Resource Center (ADRC) of Winnebago County to learn more. Call us toll free at 1-877-886-2372, stop in at our office: 220 Washington Ave, Oshkosh or 211 N. Commercial St, Neenah or email us at adrc@co.winnebago.wi.us

HIRING HOME CARE

When choosing home care there are a few things to think about. There is also the option of choosing an agency or hiring a person independently. If needed the ADRC can help you with this process.

Considerations Hiring Home Care

- **Interview in Person** – Your initial reaction to the agency and/or home care provider is important.
- **References** – Ask for at least 3 to 6 references.
- **Criminal Background Checks** – Ensure the safety of home, self, personal property, etc. by following up with references and conducting a Criminal Background Check.
- **Insurance** – (Workers' Compensation, liability, bonding, etc.) What if something is broken in the home, a home care provider is dishonest or injured?
- **Taxes** – (Local, state and federal payroll taxes) Wages must be reported if you hire an independent home care provider.
- **Training** – What kind of training has the home care provider had? Do they participate in a continuing education program?
- **Availability** – Is care available up to 24 hours a day, 7 days a week, etc.? What happens if a home care provider calls in sick or needs time off?
- **Documentation** – Is a log maintained daily on activity? Daily events should be written down so that all those involved in caregiving are aware of what has happened.
- **Transportation** – Is there home care provider assistance for running errands, going to appointments, etc.? What about emergency transportation?
- **Rates and Billing** (private pay, Medicare, Medicaid, long term care insurance, etc.) – Check everything out. You are going to need resources to pay for care. Keep good records.
- **Contract or Service Agreement** – Are you obligated for a certain period of time? Is there a deposit required to initiate services? Define your caregiving expectations. Get it in writing.
- **Back up Plan** – No matter how well a plan has been thoughtout, be prepared if something goes wrong or the plan changes.

Agency Provider

- Screen and hire qualified employees
- Provide help quickly
- Send replacements when necessary
- Provide training, supervisor and liability insurance
- Handles employee payroll
- Resolves conflicts between you and employee

Considerations

- Services may be too costly to use regularly
- You may have to accept a schedule around employees
- You may not be pleased with the quality or reliability of the employee
- Different employees may be sent on different day, interrupting continuity of care

Independent Provider

- Less costly than going through an agency
- You directly manage the worker and have control over hours, tasks and pay
- One person giving care which can provide continuity for your loved one

Considerations

- Contacting, interviewing and screening are your job and can be time-consuming
- If worker is ill or unavailable, you need to arrange for substitutes
- You are responsible for all paperwork, i.e., Social Security records, payments and insurance
- You will need liability insurance to cover the worker in case of accidents

DISABILITY BENEFIT SPECIALIST (DBS)

What is a disability benefit specialist (DBS)?

A Disability Benefit Specialist is trained to counsel residents 18 to 59 years with physical disabilities, developmental disabilities, mental illness and/or substance use disorders about private or public benefits. They are experts at helping residents with extensive paperwork that is often required in benefit programs. Disability Benefit Specialists are continually trained by Disability Rights Wisconsin attorneys knowledgeable in disability benefits. They work closely with other state and local professionals.

Who should seek help from a disability benefit specialist?

- Persons who want to know more about private or public benefits
- Persons who need help in organizing their paperwork and applying for benefits
- Persons who have been denied a benefit they think they are entitled to

What can a disability benefit specialist help you with?

- Social Security Disability Income (SSDI)
- Medicare Supplemental Insurance
- Supplemental Security Income (SSI)
- Veterans Benefits Information and Assistance
- Medicaid
- FoodShare Wisconsin Application Assistance
- Medicare Part A, B, C, and D Information
- Prescription Drug Assistance Programs and Assistance
- Housing and Utility Issues
- Private Health and Disability Insurance
- Other/benefit Needs and Issues

ELDER BENEFIT SPECIALIST (EBS)

What is an elder benefit specialist (EBS)?

An Elder Benefit Specialist is trained to counsel residents 60 years and older about private or public benefits regardless of income. They are experts at helping older residents with extensive paperwork that is often required in benefit programs. Elder Benefit Specialists are continually trained by attorneys knowledgeable in elder law issues. They work closely with other federal, state, and local professionals.

Who should seek help from a disability benefit specialist?

- Persons who want to know more about private or public benefits
- Persons who need help in organizing their paperwork and applying for benefits
- Persons who have been denied a benefit they think they are entitled to

What can an elder benefit specialist help you with?

- Consumer Problems
- Spousal Impoverishment Protection Information
- Medicare Supplemental Insurance
- Medicare A, B, C, and D Information and Assistance
- SeniorCare and other Prescription Assistance Programs
- Veterans Benefit Information and Referral Assistance Programs
- FoodShare Wisconsin
- Private Health Insurance
- Housing and Utility Issues
- Social Security Disability Insurance
- Social Security
- Supplemental Security Income
- Other Legal/Benefit Needs and Issues (SSI) Assistance
- Medicaid

Contact the Aging & Disability Resource Center (ADRC) for Benefit Specialist assistance. Appointments are encouraged. Language interpreters are provided upon request.

ABUSE & NEGLECT

Childhelp National Child Abuse Hotline

www.childhelp.org • (800) 422-4453

Crisis counselors can provide assistance in 170 languages. Text and online chat now available.

Christine Ann Domestic Abuse Services, Inc. – 24-Hour Helpline

www.christineann.net • (920) 235-5998

206 Algoma Blvd., Oshkosh, WI

Crisis line, emergency safe shelter, counseling, legal advocacy and support groups for victims.

Coalition of Wisconsin Aging Groups Elder Financial Empowerment Project

www.cwagwisconsin.org/elder-law-center/62-2/
(800) 488-2596 Ext. 328

Provides information, advocacy and referrals to elder victims of financial abuse

National Domestic Violence Hotline 24-Hour Hotline

www.thehotline.org • (800) 799-7233

Rape, Abuse and Incest National Network

www.rainn.org • (800) 656-4673

National sexual assault hotline.

Reach Counseling Services – Crisis & Counseling Services

www.reachcounseling.com

(920) 426-1460

414 Doctors Ct., Suite 110, Oshkosh, WI

(920) 722-8150

1509 S. Commercial St., Neenah, WI

24 hr. crisis line for sexual abuse, incest and rape.

Specializes in trauma treatment.

Winnebago County Department of Human Services

www.co.winnebago.wi.us

220 Washington Ave., Oshkosh, WI

Child Protective Services

(920) 236-4615

Addresses: child maltreatment, neglect, domestic violence, alcohol and drug abuse, household management, intervention efforts for safety issues and risk.

Elder Adult and Adults at Risk Reporting System

(877) 886-2372

Emergency protective placement, guardianship, elder abuse investigation. Abuse includes physical, emotional and sexual abuse. Financial exploitation, neglect, self neglect treatment without consent or unreasonable confinement or restraint.

Wisconsin Coalition Against Domestic Violence End Domestic Abuse WI

www.endabusewi.org • (608) 255-0539

Provides domestic abuse advocacy.

Wisconsin Coalition Against Sexual Assault

www.wcasa.org • (608) 257-1516

Information and referral on any issue related to sexual violence.

ADULT DAY SERVICES

Adult day services provides services generally Monday through Friday in a group setting to adults who need assistance with the activities of daily living and supervision. Participants in adult daycare may receive assistance with personal cares, supervision, meals, medication administration, and may participate in various social activities and community outings. Additional info available at www.dhs.wisconsin.gov/guide/adc.htm

Clarity Care, Inc. – Day Services

www.claritycare.org • (920) 236-6560

424 Washington Ave., Oshkosh, WI

Serves adults 18 and older who have a physical, cognitive and/or memory impairments. The center provides support with their activities of daily living as well as a variety of health, social, recreational and physical activities.

Covey – Covey Respite House

www.covey.org • (920) 424-4071

1325 Eastman, Oshkosh, WI

8-bed respite house. Provides service on an hourly or overnight basis.



OUR COMMUNITY AWAITS GRAND OPENING - SPRING 2021



FIRST PANDEMIC DESIGNED ASSISTED LIVING – CBRF COMMUNITY AND SECURED MEMORY CARE NEIGHBORHOOD IN THE FOX VALLEY



CopperStone Assisted Living is soon to be the newest Assisted Living Facility in the Fox Valley. Construction is currently underway, and a grand opening is scheduled for Spring of 2021. This CopperStone Community will consist of a 40-unit Community Based Residential Facility (CBRF) and a 20-Unit secured Memory Care neighborhood. CopperStone Assisted Living will be a community for seniors and retired residents who place a high value on their independence, friendships, healthy lifestyle, and medical care. Our mission is to enrich the aging experience by providing opportunities for active, engaged, and purposeful living. This benefits not just our residents, but also their families, our staff, and the greater community. We call this the CopperStone Standard.

FOR MORE INFORMATION OR FOR PRE-LEASING, PLEASE CONTACT US:

(920) 515-3411

751 Deerwood Ave, Neenah, WI 54956

www.CopperStoneAssistedLiving.com

info@CopperStoneCommunities.com



@CopperStoneAssistedLiving

Lakeside Packaging Plus, Inc. – Adult Services

www.lakesidepackagingplus.com

(920) 231-0870

100 W. Fernau Ave., Oshkosh, WI

(920) 725-8241

1040 Breezewood Ln., Neenah, WI

Adult day services and senior retirement services for adults with special needs.

Morning Star Respite, LLC

(920) 415-6055

1000 W. Main St., Little Chute, WI

Adult day center program is for persons age 18 and older. Physical, behavioral and developmental disabilities.

St. Paul Elder Services, Inc. – Club Gabriel

www.stpaulelders.org • (920) 766-6020, ext. 189

316 E. Fourteenth St., Kaukauna, WI

Serves adults, who have physical, cognitive and/or memory impairment. Provides a variety of health, social, recreation activities. On-site bathing services available.

Valley Packaging Industries, Inc. – Adult Day Services

www.vpind.com/rehabilitation/facility-based-services/day-services/ • (920) 749-5870

3375 W. Brewster St., Appleton, WI

Serves adults who have physical, cognitive and/or memory impairment. Provides a variety of health, social and recreational activities.

ADVOCACY & SUPPORT

ADRC - Winnebago County The ADRC of Winnebago County provides: information; assistance/referral; options, enrollment and benefit counseling; prevention and early intervention; short term case management; eligibility determination for long term support benefits; Disability and Elder Benefit Specialist. The ADRC provides informational resources online at www.co.winnebago.wi.us/adrc.

AARP – American Association of Retired Persons

www.aarp.org • (888) 687-2277

Promotes the interests of people 50+.

Advocap Senior Friends

www.advocap.org • (920) 426-0150

2929 Harrison St., Oshkosh, WI

A volunteer is matched with a person age 55+ for peer support.

Agnesian HealthCare Bereavement Center/Grief Relief

www.agnesian.com/bereavement

(920) 907-3940

1161 W. Johnson St., Fond du lac, WI

AIDS.org

www.aids.org

ALS Association - Wisconsin Chapter (Lou Gehrig's)

www.alsawi.org

(414) 763-2220 • (920) 279-4449

Alzheimer's & Other Dementia

See page: 28

American Cancer Society

www.cancer.org • (800) 227-2345

American Council of the Blind

www.acb.org • (800) 424-8666

American Heart Association & American Stroke Association

www.strokeassociation.org • www.heart.org
(800) 242-8721

American Kidney Fund Helpline

www.kidneyfund.org • (866) 300-2900

American Liver Foundation

www.liverfoundation.org • (800) 465-4837

American Lung Association of WI

www.lung.org • (262) 703-4200

American Parkinson Disease Association – Wisconsin Chapter

www.apdaparkinson.org/community/wisconsin/
(608) 345-7938

5900 Monona Dr., Ste. 407, Monona, WI

American Psychiatric Association Healthy Minds. Healthy Living

www.psychiatry.org/ • (202) 559-3900

Ascension

www.healthcare.ascension.org/Events

(800) 362-9900

500 S. Oakwood Rd., Oshkosh, WI

Provides support and education for many conditions and chronic diseases.

Asthma and Allergy Foundation of America

www.aafa.org • (800) 727-8462

Aurora Health Care – Support Groups

www.aurorahealthcare.org/events

(800) 499-5736

855 N. Westhaven Dr., Oshkosh, WI

Provides support and education for many conditions and chronic diseases.

Autism Society of the Fox Valley

www.autismfoxvalley.org • (920) 558-4602

Autism Society of Greater Wisconsin

www.autismgreaterwi.org

(888) 428-8476 • (920) 558-4602

Brain Injury Alliance of Wisconsin

www.biaaw.org • (608) 206-6426

Provides advocacy, education, information, resources, prevention, support services to brain injury survivors, their families.

Brain Injury Resource Center of Wisconsin

www.bircofwi.org • (262) 770-4882

511 N. Grand Ave., Waukesha, WI

Offers statewide brain injury assistance and resources.

Breastcancer.org

www.breastcancer.org

BreatheFree Inc.

www.breathefree.us • (833) 417-9334

400 N. Sawyer St., Oshkosh, WI

Seeks to integrate immigrants within the Fox Valley Community through connections, learning and advocacy.

Caregiver Support

See page: 34

Thank you

for voting us Best Chiropractic Clinic in Winnebago County

When it comes to your spine, only the BEST will do!



2 CONSECUTIVE YEARS



Dr. Kent Belville



Dr. Nicholas Belville



Dr. Adam Mootz



Dr. Joshua Belville



Kyle Belville, Rehab



440 N. Koeller Street, Oshkosh, WI 54902

(920) 230-2525

www.belvillechiro.com

Center for Medicare Advocacy, Inc. Medicare Advocacy Hotline

www.medicareadvocacy.org • (860) 456-7790

Christine Ann Domestic Abuse Services, Inc. – Domestic Abuse Program

www.christineann.net • (920) 235-5998
206 Algoma Blvd., Oshkosh, WI

One-to-one counseling and support groups for victims and their families. 24-hour helpline.

Cleft Palate Foundation

www.cleftline.org • (800) 242-5338

Community for Hope of Greater Oshkosh, Inc.

Hope Line – Oshkosh

www.communityforhope.org
www.suicidepreventionlifeline.org
(920) 230-4840

Community members promoting and supporting mental wellness and building awareness about suicide prevention, intervention and response.

National Suicide Prevention Lifeline

www.communityforhope.org
(800) 784-2433
24-hour national helpline.

S.O.S. - Survivors of Suicide Support Group

www.communityforhope.org
(920) 230-4840

Support groups for family, friends, classmates, and colleagues of suicide victims.

The Compassionate Friends

www.compassionatefriends.org • (877) 969-0010

Provides support groups for bereaved parents who have lost a child.

Cystic Fibrosis Foundation – WI Chapter

www.cff.org/wisconsin
(800) 472-7720 • (414) 763-3435

Community Circles of Support

(920) 840-2918

People helping people transition from incarceration to the community.

Disability Rights Wisconsin

www.disabilityrightswi.org • (800) 928-8778

Advocacy resource for persons with disability issues.

Victim Advocacy Program

Provides direct service to individuals with disabilities who experience crime, regardless if it has been reported. Advocacy, service and support.

The Demeter Foundation Inc

www.thedemeterfoundation.com
(608) 298-3563

Advocating and educating for the humane treatment and civil rights of incarcerated and formerly incarcerated women in Wisconsin.

Epilepsy Foundation Heart of Wisconsin

www.epilepsywisconsin.org • (833) 890-2277

Families Anonymous

www.familiesanonymous.org • (800) 736-9805
Information for families coping with drug and/or alcohol abuse and related behaviors.

Forge Forward

www.forge-forward.org/aging • (414) 559-2123
Support, educate and advocate for the rights and lives of transgender individuals.

Fox Valley Fibromyalgia Support Group

www.fmaware.org • (920) 739-8774

Fox Valley Grief Supports and Services

www.wichmannfuneralhomes.com/services/grief-recovery • (920) 831-9905
Listing of numerous local grief support groups.

Fox Valley Hearing Loop

www.loopwisconsin.com
Promotes awareness and installation of hearing loops. Listing of places that offer loops in WI.

Friendship Place Inc.

www.friendshipplaceinc.com • (920) 729-9975
220 N. Commercial St., Neenah, WI

Social, educational and recreational support for persons with severe and persistent mental illness.

Greater Wisconsin Agency on Aging Resources Inc. – Advocacy

gwaar.org/advocacy-and-grassroots-resources1
Website resource for advocacy materials on issues affecting older adults and caregivers.

Healthy Bowels, Healthy Bladder

www.healthybowelandbladder.com

Free educational website to promote bowel and bladder health for women.

International OCD Foundation, Inc. – (Obsessive Compulsive Disorder)

www.ocfoundation.org • (617) 973-5801

Education about OCD, hoarding and related disorders.

Leukemia & Lymphoma Society

www.lls.org • (262) 790-4701

Helps pay insurance premiums and meet co-pay obligations. Assists in finding additional support programs.

Make A Wish Foundation of Wisconsin – Northeastern Office

www.wisconsin.wish.org • (920) 993-9994

Grants wishes to children under 18 years old with life threatening medical conditions.

Mesothelioma Prognosis Network

www.mesotheliomaprognosis.com
(877) 697-3090

Provides free information and resources about asbestos exposure.

National Alliance on Mental Illness (NAMI) – Fox Valley

www.namifoxvalley.org • (920) 954-1550
211 E. Franklin St., Appleton, WI

Support and education for people with mental illness as well as families and friends.

National Alliance on Mental Illness (NAMI) – Oshkosh

www.namioshoshkosh.org • (920) 651-1148
525 N. Main St., Oshkosh, WI

Support and education for people with mental illness as well as families and friends.

National Cancer Institute – Cancer Information Service

www.cancer.gov • (800) 422-6237

Specialists can answer your questions about cancer and explain medical information.

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Neenah, WI 54956
920-725-8241

100 W Fernau Ave.
Oshkosh, WI 54901
920-231-0870

www.lakesidepackagingplus.com

National Institute of Mental Health

www.nimh.nih.gov • (866) 615-6464

National Institute on Aging – Alzheimer’s Caregiving

www.nia.nih.gov • (800) 438-4380

Alzheimer’s Disease and related Dementias education and Referral center.

National Kidney Foundation – NKF of Wisconsin, Inc.

www.kidneywi.org

(800) 622-9010 • (414) 897-8669

National Multiple Sclerosis Society – WI Chapter

www.nationalmssociety.org/chapters/WIG

(800) 344-4867

National Resource Center of LGBT Aging

www.lgbtagingcenter.org

(888) 234-7243 • (212) 741-2247

Resource center improving the quality of services and support for lesbian, gay, bisexual and transgender (LGBT) older adults.

National Sudden Death Syndrome Foundation

www.firstcandle.org • (800) 221-7437

Provides information and counseling on SIDS.

Northeast Wisconsin Mental Health Connections

www.myconnectionnew.org

Online resource to connect with mental health and substance abuse service providers.

Options for Independent Living, Inc.

(Fox Valley Office)

www.optionsil.org • (920) 882-9309

2331 E. Lourdes Dr., Rm 208, Appleton, WI

Peer Support and Advocacy

Staff and trained volunteers, who have experienced a disability provide training, information and support.

Oshkosh Seniors Center – Support Groups

www.ci.oshkosh.wi.us/senior_services

(920) 232-5300

200 N. Campbell Rd., Oshkosh, WI

Ongoing support groups for grief, Parkinson’s and visually challenged.

Overeaters Anonymous

www.oa.org

Post-Polio Health International

www.post-polio.org • (314) 534-0475

Prader-Willi Syndrome Association

www.pwsaofwi.org • (920) 733-3077

Prevent Blindness America

www.preventblindness.org/wi • (414) 765-0505

Education, information, vision risk assessment and vouchers for low income families.

Reach Counseling Services

www.reachcounseling.com • (920) 722-8150

1509 S. Commercial St., Neenah, WI

(920) 426-1460

414 Doctors Ct., Ste. 110, Oshkosh, WI

Confidential crisis and support services. Counseling, treatment, prevention and advocacy.

Rogers

www.rogersbh.org • (844) 258-1072

4351 W. College Ave., Ste 300, WI

Inpatient psychiatric hospital, specializing in eating disorders, OCD, anxiety and chemical dependency.

Schizophrenia

www.schizophrenia.com

Sexual Assault Crisis Center

www.sacc-foxcities.org

(800) 722-7797 • (920) 733-8119

17 Park Place, Ste. 400, Appleton, WI

Support groups for women, men, children and their families who are victims of sexual abuse. Medical and legal advocacy, support groups, counseling, prevention education and community outreach, 24-hour hotline.

WisconSibs

www.wisconsibs.org • (920) 968-1742

211 E. Franklin St., #C, Appleton, WI

Provides assistance, education, advocacy and support to siblings of persons with disabilities.

SOAR Fox Cities

www.soarfoxcities.com • (920) 731-9831

211 E. Franklin Ste. A, Appleton, WI

Education and advocacy for persons with disabilities.

Take Off Pounds Sensibly – TOPS

www.tops.org • (414) 482-4620

Text “Hopeline”

Text 741741

Text hopeline provided by the Center of Suicide Awareness. Emotional support text line.

ThedaCare - Classes and Events

www.thedacare.org/getting-involved/classes-and-events • (800) 236-2236

130 Second St., Neenah, WI

Provides support and education for many conditions and chronic diseases.

U.S. Department of Housing and Urban Development Housing Discrimination Hotline

www.hud.gov • (800) 669-9777

Provides information on fair housing rights.

Accepts housing complaints.

University of Wisconsin Extension – Grandparents Raising Grandchildren

www.winnebago.uwex.edu • (920) 232-1973

625 E. County Rd. Y, Ste. 600, Oshkosh, WI

Focuses on the roles grandparent/relatives play and provides an opportunity to meet others who share similar experiences.

Well Badger Resource First Wisconsin First Step

<https://wellbadger.org/> • (800) 642-7837

Information and referral service for, parents of children with special needs, womens health, Health Care and Family services.

Winnebago County Department of Human Services

Long-Term Support – Family Support Services

www.co.winnebago.wi.us • (920) 236-4650

220 Washington Ave., Oshkosh, WI

211 N. Commercial St., Neenah, WI

Provide Service Coordination, resources and support funding to eligible families and individuals, aged 0 - 22.

Wisconsin Board for People with Developmental Disabilities – Wisconsin BPDD

www.wi-bpdd.org • (608) 266-7826

Advocacy and planning group influencing legislation for individuals with developmental disabilities.

Wisconsin Board on Aging and Long Term Care – Ombudsman Programs

longtermcare.wi.gov • (800) 815-0015

1402 Pankratz St., Ste. 111, Madison, WI

Investigates complaints concerning improper treatment of aged/disabled persons receiving long term care. Advocates for client interests.

Wisconsin Council on Problem Gambling, Inc.

www.wi-problemgamblers.org • (800) 426-2535

24-hour helpline. Text for Help to (920) 888-HELP

Wisconsin Department of Health Services – Client Rights Office

www.dhs.wisconsin.gov/clientrights/

(608) 266-3102

1 W. Wilson St., Madison, WI

Handles grievance procedures for mental health, developmentally disabled and substance abuse.

Wisconsin Family Assistance Center for Education, Training and Support (WI FACETS)

www.wifacets.org • (877) 374-0511

600 W. Virginia St., Milwaukee, WI

Provides information, support and referral for families and others who support children with special needs.

Wisconsin Family Ties

www.wifamilyties.org • (608) 267-6800

Provides guidance to families with children with emotional, behavioral and mental disorders.

Wisconsin Parkinson Association

www.wiparkinson.org • (414) 312-6990

WI Regional Center for Children & Youth with Special Health Care Needs – Northeast Regional Center

www.northeastregionalcenter.org

(877) 568-5205

325 N. Commercial St., Neenah WI

Provides advocacy and help for special needs children, birth to 21 and their families.

Wisconsin Tourette Syndrome Association

tourette.org/chapter/wi/

ALCOHOL & SUBSTANCE ABUSE

Addiction Medical Solutions

www.amsoshkosh.com • (920) 232-2332
505 S. Washburn St., Oshkosh, WI

Methadone drug clinic that offers comprehensive evaluations, custom treatment plans and counseling services

Al-Anon Family Groups-WI

alanon-wi.org
(888) 425-2666 • (414) 257-2415

Services and support for persons affected by alcoholism.

Alcohol And Drug Helpline

www.alcoholanddrughelpline.com
(888) 866-1613

Alcoholics Anonymous

www.district02aa.org
Appleton: (920) 731-4331
Oshkosh: (920) 410-4620

Appleton Comprehensive Treatment Center

www.methadone-clinic.com • (866) 575-8187
3301B N. Ballard Rd., Ste. B, Appleton, WI

Long term treatment program using drug replacement therapy along with counseling. Comprehensive treatment clinic.

Apricity Residential Treatment

<https://apricityservices.com> • (920) 722-2345
607 W. Seventh St., Appleton, WI

Residential treatment and ongoing recovery support services. Also provides employment options.

Ascension – Behavioral Health

www.healthcare.ascension.org • (920) 223-8570
Mercy Medical Center: 500 S. Oakwood Rd., Oshkosh, WI

Outpatient AODA and mental health services.

Club 206 of Menasha

(920) 725-5699
64 Racine St., Menasha, WI

Social gathering place in a non-alcoholic entertainment environment.

Cocaine Anonymous

www.cawisconsin.org • (414) 445-5433

Families Anonymous

www.familiesanonymous.org • (800) 736-9805
Twelve step program for families coping with drug and/or alcohol abuse and related behaviors.

Genesis Club

(920) 733-6180
1213 N. Appleton St., Appleton, WI

Support group and drop in center for recovering alcoholics and drug addicts.

Iris Place

www.namifoxvalley.org/iris-place/
(920) 815-3217
1213 S. Matthias St., Appleton, WI

Provides peer-based support and short-term respite (up to 8 days) for individuals experiencing emotional distress or crisis.

Lutheran Social Services of Wisconsin and Upper Michigan

www.lsswis.org • (920) 730-1321

Older Adult AODA & Mental Health Counseling

3003 A N. Richmond St., Appleton, WI

Individual (60+ yrs. old), couple, family or group counseling. Services include support groups for caregivers. Specifically for older adults needs.

Narcotics Anonymous Helpline

www.iluana.org
(866) 635-2254 • (800) 240-0276

National Alcoholism & Substance Abuse Information Center

www.addictioncareoptions.com • (800) 784-6776

National Council on Alcoholism & Drug Dependence

www.ncaddms.org • (601) 899-5880

Northeast Wisconsin Mental Health Connections

www.myconnectionnew.org
Online resource to connect with mental health and substance abuse service providers.

Nova Counseling Services, Inc. – Treatment & Terra Halfway House

www.novaoshkosh.com
(800) 298-8170 • (920) 231-0143
3240 Jackson St., Oshkosh, WI

Licensed residential, 28 day and 90 day transitional programs for adults who are chemically dependent.

Options Treatment Programs

www.optionstx.com

(920) 651-1844

502 E. New York Ave., Oshkosh, WI

(920) 735-9010

1000 N. Lynndale Ave., Ste. C, Appleton, WI

Substance abuse and mental health counseling.

Samaritan Counseling Center

www.samaritan-counseling.com

(920) 235-1678

110 Church Ave., Oshkosh, WI

(920) 886-9319

1478 Kenwood Dr., Ste. 1, Menasha, WI

Substance abuse and mental health counseling.

Solutions Recovery, Inc.

sir-wi.org • (920) 233-0888

621 Evans St., Oshkosh, WI

12 step recovery club.

ThedaCare – Behavioral Health

www.thedacare.org

(800) 501-8247 • (920) 720-2300

1095 Midway Rd., Menasha WI

Offers alcohol and substance abuse treatment and counseling.

Winnebago County Department of Human Services – AODA Services

www.co.winnebago.wi.us

(920) 236-4734

220 Washington Ave., Oshkosh, WI

(920) 727-2882

211 N. Commercial St., Neenah, WI

Focus on prevention, increased awareness and treatment. Assess those convicted of operating while intoxicated.

Winnebago County Drug and Alcohol Coalition

www.winnebagodac.org

Prevent and reduce drug and alcohol use by empowering our community to effect individual and social change through education, advocacy, collaboration and coordination.

Wisconsin Addiction Recovery Helpline

www.addictionhelpWI.org • (833) 944-4673

Text your zip code to 898211

24/7 Helpline for finding substance use treatment and recovery services.



Come for a walk in the park, get in a quick workout, or play a game of pickleball, horse shoes, or bean bags, and don't forget to stop and smell the wild flowers during your visit to Winnebago County Parks & Sunnyview Expo Center!



WINNEBAGO COUNTY PARK

501 E. Cty. Rd. Y (Sunnyview Rd.)
Oshkosh WI 54901

www.co.winnebago.wi.us/parks • 920.232.1960

ALZHEIMER'S & OTHER DEMENTIA

ADRC Dementia Care Specialist provides support for people with dementia and their caregivers with up to date information on programs.

www.co.winnebago.wi.us (877) 886-2372

220 Washington Ave Oshkosh WI &

211 N. Commercial St Neenah WI

See ADRC ad page

Active Minds

www.activemindscommunity.com/index.php

Our Saviors Lutheran Church 1860 Wisconsin St., Oshkosh, WI • (920) 422-1986

A personal learning experience designed to fit the needs of those with early to mild stage memory loss.

Alzheimer's Association – Greater WI Chapter

www.alz.org/gwwi

(800) 272-3900 • (920) 260-4683

Provides Alzheimer's related information and referral for support groups and services, clinical trials and educational programs. Provides 24/7 helpline.

AlzPossible – Webinar Resource for Caregivers

www.alzpossible.org

Association for Frontotemporal Degeneration

www.theaftd.org • (866) 507-7222

Fox Valley Memory Project

www.foxvalleymemoryproject.org

(920) 225-1711

An integrative, dementia friendly community.

Memory Cafes provide information, social activities, camaraderie and supportive settings. Memory Loss Resource Center provides information, assistance and resource library.

Making Sense of Alzheimer's

<http://makingsenseofalzheimers.org>

Memory Cafés – Oshkosh and Fox Valley

Memory Cafés welcome those experiencing early stage dementia, mild memory loss or cognitive impairment and the care partners of those affected. It is a fun time to share laughter, learn new things and relax and enjoy refreshments. Cafés vary in format, there is something for everyone.

Menasha Public Library – 1:30-3:00 p.m.

440 1st St., Menasha

3rd Wednesday of the Month

Neenah Public Library – 1:30-3:30 p.m.

240 E. Wisconsin Ave., Neenah

3rd Monday of the Month

Oshkosh Public Library – 1:00-3:00 p.m.

106 Washington Ave., Oshkosh

2nd Wednesday of the Month

Oshkosh YMCA – 1:00-3:00 p.m.

3303 W. 20th Ave., Oshkosh

Last Monday of each month

Memory Care Respite Partner

Neenah: St. Paul Lutheran Church 200 N.

Commercial St. • Oshkosh: 1860 Wisconsin St.

A free community program that provides organized arts, crafts, and music for persons with memory loss and respite for caregivers.

Our Saviors Lutheran Church – 1:30-3:30 p.m.

(920) 235-4850

1860 Wisconsin St., Oshkosh

3rd and 4th Tuesday of each month

St. Paul Lutheran Church – 1:30-3:30 p.m.

(920) 383-1180

200 N. Commercial St., Neenah

1st and 2nd Monday of each month

Menasha Home Safe Home Database

(920) 967-3550

Database for City of Menasha residents with Alzheimer's/dementia related illness of emergency contact information, pictures, missing incident information.

Mosaic Family Health - RCI REACH

(920) 997-8407

229 S. Morrison St., Appleton, WI

In-home, tailored caregiver support intervention and training.

Oshkosh Police Department – Project Lifesaver

www.oshkoshpd.com/ProjectLifesaver/

(920) 236-5757

420 Jackson St., Oshkosh, WI

A radio tracking system designed for people with diagnoses that involve a wandering risk.



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- WanderGuard® Monitoring
- Medication Management
- Diabetic Monitoring
- Concierge Services
- Special Dietary Meals
- Activities & Happy Hour
- Fireplace
- Individual Suite Washer & Dryer
- Grand Spa & Salon
- American Star Theater
- Spacious Private Suites w/Master Bath
- Bistro / Internet Cafe
- Housekeeping & Laundry
- Personal Trainer
- Personal Chef
- Some Pets Allowed

900 MEADOW LANE, NEENAH - WWW.AMERICANGRAND.COM

Silver Alert Program

www.wisconsincrimealert.gov

Offers an alert system for missing residents over 60 years old who have form of memory loss, Alzheimer's, or dementia.

Spark!

Offers art related projects to support those with memory disorders.

Spark! At The Paine

www.thepaine.org/calendar/programs
1410 Algoma Blvd., Oshkosh, WI

Spark! At Bergstrom-Mahler Museum of Glass

(920) 751-4658
165 N. Park Ave., Neenah, WI

This Caring Home

www.thiscaringhome.org

Website that provides information on home safety, dementia care and networking.

Valley VNA Senior Care – Lyrics & Laughter

www.valleyvna.org • (920) 727-5555
1535 Lyon Dr., Neenah, WI

Group activity designed around the benefits of music and singing for individuals with dementia and their caregivers.

Wisconsin Alzheimers Institute

www.wai.wisc.edu • (608) 263-2862
Listing of memory clinics in the state of Wisconsin.

ASSISTED LIVING

Community Based Residential Facilities (CBRF)
see pages 78 - 80.

Residential Care Apartment Complexes (RCAC)
see page 75.

Wisconsin Assisted Living Directories at

www.dhs.wisconsin.gov/bqaconsumer/AssistedLiving/Aslivindex.htm.

BENEFIT ASSISTANCE**ADRC of Winnebago County –
Benefit Specialist Program**

www.co.winnebago.wi.us • (877) 886-2372
220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI

Disability Benefit Specialist

Assists persons 18 - 59 years with physical disabilities, developmental disabilities, mental illness and/or substance use disorders.

Elder Benefit Specialist

Assists persons over 60 years with private and government benefits (Medicare, supplemental insurance, SSI, Social Security, Medical Assistance, SeniorCare, etc.).

AARP - American Association of Retired Persons

www.aarp.org • (888) 687-2277
Promotes the interests of people 50+

AIDS Resource Center of Wisconsin

www.viventhealth.org • (800) 359-9272
Provides HIV medical, dental, and mental health services. Also provides complete medical management of HIV disease, treatment of general health conditions, social work, benefit advocacy, legal services and housing assistance.

Benefits Checkup

www.benefitscheckup.org
A web-based service to find benefit programs to help pay medications, healthcare, utilities and more.

**Board on Aging and Long Term Care –
Prescription Drug Helpline**

www.longtermcare.wi.gov • (855) 677-2783
Provides information and assistance to Medicare beneficiaries regarding the various prescription drug programs, including costs, eligibility and benefit coverage.

**Center for Medicare Advocacy, Inc. –
Medicare Advocacy Hotline**

www.medicareadvocacy.org • (860) 456-7790

East Central Income Maintenance Partnership

www.access.wi.gov • (888) 256-4563
A call center to connect people with information about Wisconsin programs and services; health insurance, food share and child care.

Great Lakes Inter-Tribal Council, Inc. – Tribal Disability Benefit

www.glitc.org
(800) 472-7207 • (715) 588-3324

Benefit counseling for enrolled tribal members aged 18 and over living on or near a reservation.

Health Insurance Marketplace

www.healthcare.gov • (800) 318-2596

Assists in finding health insurance through the Marketplace.

Medicare

www.medicare.gov • (800) 633-4227

Provides Medicare information. Request a free handbook.

National Underinsured Resource Directory – Patient Advocate Foundation

www.patientadvocate.org • (800) 532-5274

Online tool to help underinsured individuals faced with high out-of-pocket medical costs.

Partnership Community Health Center – Application Counseling

www.partnershipchc.org • (920) 882-6420
2999 W. Spencer St., Appleton, WI

Certified Application Counselors that can help you enroll in the Insurance Marketplace and assist with BadgerCare applications.

Social Security Administration

www.ssa.gov
(877) 445-0834
400 City Center, Ste. B, Oshkosh, WI
(877) 694-5495
607 W. Northland Ave., Appleton, WI

Assists with Social Security including retirement, survivors and dependents, disability, Medicare and Supplemental Security Income (SSI) benefits.

Tricare Humana Military East

www.tricare.mil • www.humanamilitary.com
(800) 444-5445

Health care program for uniformed service members, veterans and dependents.



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Upper Midwest Pension Rights Projectwww.midwestpensions.org • (866) 783-5021

Provides free counseling, information and advocacy to Wisconsin residents with pension issues.

Winnebago County Department of Veterans Serviceswww.co.winnebago.wi.us/veterans

(920) 232-3400

112 Otter Ave., Oshkosh, WI

(920) 729-4820

211 N. Commercial St., Neenah, WI

Assistance with application and submission for veterans' benefits. Includes: Medical, Education, Loans (home, home improvement, and personal), compensation for disabilities, Veterans home at King, Veterans assistance program for homeless.

**Wisconsin Board on Aging and Long Term Care
Medigap Helpline / SHIP**longtermcare.wi.gov • (800) 242-1060

Free, confidential counseling service for Medicare beneficiaries. Assists with questions about various health insurance topics such as: supplemental insurance, Part D, Savings Programs, COBRA.

**Wisconsin Department of Health Services –
Katie Beckett Program**www.dhs.wisconsin.gov • (608) 266-3236

Allows certain children with long-term disabilities, mental illness, or complex medical needs, living at home with their families, to obtain a Wisconsin Medicaid card. Children who are not eligible for other Medicaid programs because the income or assets of their parents are too high, may be eligible for Medicaid through the Katie Beckett Program.

**Wisconsin Department of Health Services –
Senior Care**www.dhs.wisconsin.gov/seniorcare/index.htm

(800) 657-2038 • (608) 266-3236

Prescription drug assistance for WI residents who are 65 or older and meet enrollment requirements

**CARE PLANNING &
COORDINATION**

ADRC assesses needs of persons 18 years and older. Provides long-term care options counseling and short-term case management. Links persons to community resources.

Achievable Senior Care Solutions, Inc.

(920) 252-0563

2498 Hickory Ln., Ste. 1, Oshkosh, WI

Client advocate, assess client holistic needs, care planning, resources, referral, monitor reevaluate and adjust services.

**Adult Care Consultants, Inc. – Care Management -
Private & Forensic Case Management**www.adultcareconsultants.com • (920) 886-3191

1486 Kenwood Dr., Menasha, WI

Care management services are designed to help persons with mental illness find and maintain services needed to remain living independently.

**Advocap, Inc. – People Achieving
Self Sufficiency (PASS)**www.advocap.org • (920) 426-0150

2929 Harrision St., Oshkosh, WI

Case management and referral services connecting people to resources in the community to help them achieve economic self-sufficiency.

Care Patrol of the Fox Citieswww.NEWI.carepatrol.com • (920) 428-0827

1835 E. Edgewood Dr., Ste. 10520, Appleton, WI

Assists elders and families to evaluate, coordinate and manage care.

Community Care, Inc. – Family Carewww.communitycareinc.org • (920) 750-5500

4435 W. Lawrence St., Appleton, WI

Offers care management services to help eligible elders and adults with disabilities live independently at home or in their community. Family Care eligibility is determined by the Aging and Disability Resource Center (ADRC) of Winnebago County.

Community Circles of Support

(920) 840-2918

Provides recently released prisoners with a support network of local volunteers that provides guidance, mentoring, and direction to the offender in all areas of his/her life including employment, education, housing and social skills.

Coyle Care Management and Consulting, LLCwww.coylecaremanagement.com • (920) 740-8441

Assists elders and families to evaluate, coordinate and manage care.

HUB - Hub-Oshkosh

www.huboshkosh.org • (920) 426-0150

A connecting point for Oshkosh residents experiencing financial barriers. A coach assists persons/families create a personal plan to overcome crisis and gain self-sufficiency.

Include, Respect, I Self-Direct (IRIS)

<https://www.dhs.wisconsin.gov/iris/index.htm>
(888) 515-4747

Provides Wisconsin self-directed Medicaid funded long term care where enrolled members choose their own support services and goods. Eligibility determined by Aging & Disability Resource Center (ADRC) of Winnebago County.

Lakeland Care, Inc. – Family Care

www.lakelandcareinc.com • (920) 456-3200
520 N. Koeller St., Oshkosh, WI

Offers care management services to help eligible elders and adults with disabilities live independently at home or in their community. Family Care eligibility is determined by the Aging and Disability Resource Center (ADRC) of Winnebago County.

Lutheran Social Services of WI and Upper Michigan – Support Brokers

www.lsswis.org • (715) 552-2426

Assists individuals to create connections and coordinate support for self directed services.

N.E.W. Living Support, LLC – Support Brokers

www.newlivingsupport.com
(920) 252-5100 • (920) 243-8996

Local care coordination and community connections for adults wishing to maintain independence at home. Provides assistance to individuals in the IRIS program.

Respite Care Association of WI

www.respitecarewi.org • (608) 222-2033
1835 E. Edgewood Dr., Ste. 105-436,
Appleton, WI

On-line matching service for families in need of respite providers.



**LAKESHORE
MANOR**
a Senior Lifestyle community

**Compassionate staff.
Exceptional care.**

Discover a warm and friendly memory care community that's like family. Your loved one will feel welcome and at home.

The world may change, but we're still here for your family. Start a conversation personalized to your needs by calling
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Memory Care | # 14665
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We Care Every Day in Every Way.

Bathing Assistance	Medication Reminders	Friendly Companionship
Dressing Assistance	Errands/Shopping	Flexible Hourly Care
Grooming	Light Housekeeping	Respite Care for Families
Assistance with Walking	Meal Preparation	Live-In Care

America's Choice in Homecare.
VisitingAngels.
LIVING ASSISTANCE SERVICES

920.312.7000
www.VisitingAngels.com/Oshkosh

Winnebago County Department of Human Services

Aging & Disability Resource Center (ADRC)

www.co.winnebago.wi.us
(877) 886-2372

220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI

Assesses needs of persons 18 years and older.
Provides long-term care options counseling and short-term case management. Links persons to community resources.

Behavioral Health

www.co.winnebago.wi.us
(920) 236-4700 • (920) 729-2777
220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI

Public outpatient clinic serves children and adults. Assessment and treatment ranging from acute, short-term, to chronic ongoing emotional problems or mental health disturbances and AODA. Comprehensive community services, medication management.

Long-Term Support – Family Support Services

www.co.winnebago.wi.us
(920) 236-4650
220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI
Provides Service Coordination, resources and support funding to eligible families and individuals, aged 0 - 22.

CAREGIVER SUPPORT

ADRC provides caregiver information, assistance and support.

AARP - American Association of Retired Persons – AARP Caregiving Resources

www.aarp.org/caregiving • (877) 333-5885
Information about resources and programs to help you as you care for those who need assistance.

Alzheimer's Association - Greater WI Chapter

www.alz.org/gwwi • (800) 272-3900
Provides Alzheimer's related information and referral for support groups and services, clinical trials and educational programs. Provides 24/7 helpline.

AlzPossible – Webinar Resource for Caregivers

www.alzpossible.org

Caregivers Action Network

www.caregiveraction.org • (855) 227 3640
Provides education, peer support, and resources to family caregivers.

Caringbridge

www.caringbridge.org
Provides a website that connects and supports caregivers with others.

Clarity Care, Inc. – Caregiver Support

www.claritycare.org • (920) 236-6560
424 Washington Ave., Oshkosh, WI
Training, continuing education and resources provided to both professional and family caregivers. State-certified Nursing Aide training programs.

Family Caregiver Alliance

www.caregiver.org • (800) 445-8106
National hotline, online resources and printed publications which serve persons seeking assistance regarding care giving.

Family Caregivers Rock - Non Profit

www.familycaregiversrock.org
Supports caregivers through the granting of wishes at no cost to the caregiver. WI based non-profit. Apply on line.

National Institute on Aging – Alzheimer's Caregiving

www.nia.nih.gov • (800) 438-4380
Alzheimer's Disease and related Dementias education Referral center.

Oshkosh Seniors Center – Support Groups

www.ci.oshkosh.wi.us/SeniorServices
(920) 232-5300
200 N. Campbell Rd., Oshkosh, WI
Information and assistance to older adults and their families.

Powerful Tools for Caregivers

(920) 236-1227
A class to provide caregivers with tools and strategies to better handle daily challenges.

Respite Care Association of WI

www.respitecarewi.org • (608) 222-2033
1835 E. Edgewood Dr., Ste. 105-436, Appleton, WI
On-line matching service for families in need of respite providers.

U.S. Department of Veterans Affairs – National Caregiver Support Line

www.caregiver.va.gov • (855) 260-3274

Licensed Clinical Social Workers available to answer questions, listen to concerns and directly link caregivers to the Caregiver Support Coordinator at their local VA Medical Center.

University of Wisconsin Extension – Family Living Education

www.winnebago.uwex.edu • (920) 232-1970
625 E. County Rd. Y, Oshkosh, WI

Provides education to strengthen family relationships, become more effective parents and caregivers, enhance interpersonal skills and decision making, identify and address family related, community issues and concerns.

Well Spouse Association

www.wellspouse.org • (732) 577-8899

Connects caregivers to useful tools, peer support, information and advice from fellow caregivers.

WellMed Charitable Foundation – Caregiver Teleconnection

www.caregiversos.org • (866) 390-6491
8637 Fredericksburg Rd. #100, San Antonio, TX

Telephone and recorded online learning sessions with professional experts given.

Wisconsin Family Caregiver Support Program

www.wisconsincaregiver.org • (866) 843-9810

Offers information, support and resources to help caregivers better care for their loved ones and themselves.

CLOTHING & HOUSEHOLD GOODS

2nd Chance Thrift Store

(920) 230-3565

753 N. Main St., Oshkosh, WI

Used clothing and household goods resale shop.

Bethesda Lutheran Communities – Bethesda Thrift Mart

bethesdalc.org • (920) 725-7467
846 S. Green Bay Rd., Neenah, WI

Used clothing and household goods resale shop.

Community Clothes Closet, Inc.

www.communityclothescloset.org
(920) 731-7834

1465B Opportunity Way, Menasha, WI

Provides free interview clothing and more to those who are re-entering the job market, general re-sale shopping.

Evergreen Retirement Community – Evergreen Manor Mart

(920) 233-2340

1130 N. Westfield St., Oshkosh, WI

Secondhand store located within Evergreen.

Freecycle

www.freecycle.org

An online network that lists items to be recycled. Items must be free, legal and appropriate for all ages.

Goodwill Industries of North Central WI

www.goodwillncw.org

1600 W. 20th Ave., Oshkosh • (920) 233-3897

2303 Westowne Ave., Oshkosh • (920) 479-1719

907 S. Green Bay Rd., Neenah • (920) 558-4507

1800 Appleton Rd., Menasha • (920) 731-6601

Used clothing and household goods resale shop.

Habitat for Humanity – ReStore Oshkosh

www.habitatoshkosh.org • (920) 230-3535

1640 S. Koeller St., Oshkosh, WI

A retail outlet where quality new and used building materials are sold at a fraction of original retail prices.

Omro Thrift Store

(920) 685-0568 • 800 E. Main St., Omro, WI

Resale of used and donated household items and clothing.

St. Vincent De Paul Society Thrift/Furniture Store

www.svdposhkosh.org

(920) 235-9368

2551 Jackson St., Oshkosh, WI

www.svdpneenah.org

(920) 727-1766

1425 S. Commercial St., Neenah, WI

Used clothing and household items. Financial assistance available.

Winneconne Thrift & Gift

www.winneconnethriftgift.org
(920) 582-3932

911 E. Main St., Winneconne, WI

Used clothing and household goods resale shop.

CONSUMER INFORMATION & PROTECTION**AARP - American Association of Retired Persons**

www.aarp.org • (888) 687-2277

Advocacy organization for seniors; an organization that promotes the interests of people 50+

Better Business Bureau of WI

www.bbb.org/wisconsin
(800) 273-1002 • (920) 734-4352

Provides instant access to business and consumer alerts. Can file a complaint online.

Better Business Bureau – Wise Giving Alliance

www.give.org • (703) 276-0100

Provides information to donors and charities.

Center for Auto Safety

www.autosafety.org • (202) 328-7700

Consumer information on automobile defects, common problems and advice, allows you to file complaints and view other filed complaints, access lemon laws by state.

Consumer Product Safety Commission

www.cpsc.gov • (800) 638-2772

Provides information on recalls, education and safety of various consumer products.

Credit Report Request Service

www.annualcreditreport.com • (877) 322-8228

Free credit reports.

Department of Workforce Development State of WI - Equal Rights Division

dwd.wisconsin.gov/er/ • (608) 266-6860
201 E. Washington Ave., Madison, WI

Enforces anti-discrimination laws, wage and hour laws, and other conditions related to employment. Includes housing discrimination.

Eldercare Locator

eldercare.acl.gov • (800) 677-1116

Information on services for the elderly to enable them to remain independent.

Fair Housing Council

www.fairhousingwisconsin.com • (877) 647-3247
4321 W. College Ave., Ste. 200, Appleton, WI

Provides advocacy and helps with discrimination matters for clients, investigates complaints and performs presentations on fair housing issues.

Federal Trade Commission - National Do Not Call Registry

www.donotcall.gov • (888) 382-1222

Sign up to reduce telemarketing calls.

Federal Trade Commission – Identity Theft

www.ftc.gov • (877) 438-4338 • (202) 326-2222

Report misuse of personal information or identity theft.

Fox Valley Funeral Consumer Alliance

www.funeralsfoxvalley.com/home
(920) 725-6880

Volunteer organization dedicated to affordable funerals. Information available on organ donation, cremation, and funeral planning.

Medicare

www.medicare.gov • (800) 633-4227

Provides Medicare information. Request a free handbook.

Medicare Fraud and Abuse Hotline

oig.hhs.gov/fraud/report-fraud • (800) 447-8477

Report Medicare fraud.

National Neighborhood Watch - Find a Watch Program

www.nnw.org • (800) 424-7827

Division of the National Sheriff's Association, A website to find a watch program in your neighborhood.

National Highway Traffic Safety Administration

www.nhtsa.dot.gov • (888) 327-4236

Information on vehicle recalls. Vehicle crash test report information, tire quality and grading information. Obtain product safety and report unsafe products.



A leader in quality care since 1972, Clarity Care is dedicated to providing care and services to individuals with acute, chronic or long-term conditions, including those with disabilities and special needs.

From in-home healthcare and senior living options, to employment services, we enable our clients to feel in control of their lives and remain an active part of the community.

In everything we do, we strive to serve our customers with the utmost respect and integrity, consistently fulfilling our role as a quality care provider.

- **In-Home Health Care**
Services that help people stay in their own homes.
- **Heritage Court**
Apartments for independent seniors.
- **Residential Programs**
A full array of services for persons with limitations, disabilities, traumatic brain injury, and the frail elderly.
- **Day Services**
Socialization, skills building, activities.
- **Community Employment Services**
Providing job seekers the tools they need to gain employment.
Providing employers with motivated workers.
- **Clarity Care Training Institute**
Professional caregiver education: CNA, HHA, continuing education, and customized on-site classes for care providers.



(920) 236-6560

homecare@claritycare.org • www.claritycare.org

Caring for *your* family member like *our* family member!

Occupational, Safety & Health Administration (O.S.H.A.)

www.osha.gov • (920) 734-4521

Enforces federal safety and health standards in the work place.

Ready Wisconsin

www.readywisconsin.wi.gov
(800) 943-0003 • (608) 242-3239

Provides information on emergency preparedness, including cyber safety, natural disasters and potential terrorist attacks.

Recalls.gov – www.recalls.gov

Website providing recall information and safety tips. Includes links to consumer products.

State of Wisconsin Dept. of Agriculture, Trade and Consumer Protection – Consumer Protection Bureau

datcp.wi.gov/Consumer/Wisconsin_Way/
(800) 422-7128

Assist with landlord tenant issues, consumer scams to file a consumer complaint.

Winnebago Conflict Resolution Center, Inc.

www.mediationwrcrc.org • (920) 236-4925
415 Jackson St., Ste. 417, Oshkosh, WI

Training and workshops in mediation skills, leadership skills, client interviewing skills for professionals, dealing with difficult people.

Winnebago County Wide Crime Stoppers

www.winnebagocrimestoppers.org
(920) 231-8477 • 420 Jackson St., Oshkosh, WI

Allows those with knowledge of a crime to make an anonymous tip.

Wisconsin Board on Aging and Long Term Care – Ombudsman Programs

longtermcare.wi.gov • (800) 815-0015

Investigates complaints concerning improper treatment of aged/disabled persons receiving long term care in Wisconsin. Advocates for client interests, information on client rights, educates the public about long term care.

Wisconsin Bureau of Quality Assurance – Information and Complaint Message Center

www.dhs.wisconsin.gov/guide/complaints.htm
(800) 642-6552

Offers information and takes complaints about home health agencies, hospitals, hospice, dialysis centers, assisted living facilities, adult family homes, State Centers, and nursing homes. Types of abuse include: abuse, neglect, theft, mental health and substance abuse.

Wisconsin Department of Health Services – Home Health Hotline

www.dhs.wisconsin.gov/rl_DSL/HHAs/HHAhotline.htm • (800) 642-6552

Provides information about home health care agencies, hospice agencies, agency certification for Medicare or Medical Assistance, state inspections and complaints confirmed against an agency.

Wisconsin Department of Workforce Development – Fair Employment and Housing

www.dwd.wisconsin.gov/er • (608) 266-6860

Handles discrimination complaints in employment, housing and public accommodations and complaints under Wisconsin's Family Medical Leave Law.

Wisconsin Department of Workforce Development – Worker's Compensation

dwd.wisconsin.gov/wc/ • (608) 266-3131

Administers programs designed to ensure that injured workers receive required benefits from insurers or self-insured employers; encourage rehabilitation and re-employment for injured workers; promotes the reduction of work related injuries and illnesses.

Wisconsin Office of the Commissioner of Insurance

www.oci.wi.gov • (800) 236-8517

Information and assistance, regulates & enforces Wisconsin insurance laws.

CRIME & VICTIM RELATED SUPPORT

Disability Rights Wisconsin – Victim Advocacy Program

www.disabilityrightswi.org • (800) 928-8778

Provides direct service to individuals with disabilities who experience crime, regardless if it has been reported. Advocacy, service and support.

Community Circles of Support

Provides recently released prisoners with a support network of local volunteers that provides guidance, mentoring, and direction to the offender in all areas of his/her life including employment, education, housing and social skills.

Office of Crime Victim Services

www.doj.state.wi.us/ocvs • (800) 446-6564

Reach Counseling Services – Crisis & Counseling Services

www.reachcounseling.com

(920) 426-1460

414 Doctors Ct., Ste. 110, Oshkosh, WI

(920) 722-8150

1509 S. Commercial St., Neenah, WI

24-hour crisis line for sexual abuse, incest and rape, specializes in trauma treatment. Certified outpatient mental health clinic. Counseling programs.

DENTAL

Affordable Dentures

www.affordabledentures.com • (800) 336-8873

Offers low-cost denture options and payment plans.

Familia Dental

www.familiadental.com

Green Bay East: 1931 Main St. • (920) 321-3498

Green Bay West: 2280 W. Mason St.

(920) 321-3501

Full service dental, root canals, crowns, dentures and bridges. Accepts Medical Assistance and private insurance and cash payment.

Father Carr's Place To Be – St. Francis Community Clinic

www.fathercarrs.org • (920) 230-2273

1000 N. Koeller St., Oshkosh, WI

Comprehensive health care and dental clinic to uninsured and underinsured.

**Your Needs.
Your Independence.
Your Best Life.**

Lakeland Care is your local option for Family Care Program services. Contact your local Aging and Disability Resource Center (ADRC) for more information.

www.lakelandcareinc.com



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Fox Valley Technical College – Dental Hygiene Student Clinic

(920) 735-4884

1825 N. Bluemound Dr., Appleton, WI

Offers cleaning, x-rays and fluoride treatments.

Gardetto Family Community Dental Clinic

(414) 210-2440

2450 W. North Ave., Milwaukee, WI

Serves children and adults with moderate to severe cognitive or physical disabilities. Referral needed by a doctor or dentist.

Marquette University School of Dentistry

www.marquette.edu/dentistry • (414) 288-6790

1801 W. Wisconsin Ave., Milwaukee, WI

Provides dental care in the general clinic by pre-doctoral students.

My County Cares Dental Plan

www.mycountycares.com • (877) 354-6226

Offers discounted dental services with local providers with membership.

Partnership Community Health Center – Dental Health Care

www.partnershipchc.org

(920) 731-7445

2310 Westowne Ave., Oshkosh, WI

(920) 731-7445

5337 Grande Market Dr., Appleton, WI

Family dental care, preventative and restorative care for children, adults and seniors. Provides underinsured and uninsured dental care.

Tri-County Community Dental Clinic

www.tricountydental.org • (920) 882-5500

9 Tri-Parkway, Grand Chute, WI

Dental care to those who are underinsured or uninsured.

Wisconsin Dental Association – Donated Dental Service Program

www.wda.org/wda-foundation/donated-dental-services#application • (888) 338-6852

Dentists throughout the state have volunteered to donate dental care to people of all ages who because of a permanent disability, chronic illness or advanced age (65 and over) are unable to afford dental care. Program is by application only and not an emergency service.

DISABILITY RESOURCES

ADRC provides access to developmental and physical disability services. Assists youth with disabilities over 17 1/2 years in transition to the Adult Service system. The ADRC has an Assistive Technology kit and manual with examples of equipment used to maintain or improve the functional capabilities of persons with disabilities.

Agnesian HealthCare – Agnesian Beyond Boundaries of Autism (ABBA)

www.agnesian.com/services/autism-treatment-services-abba • (920) 907-3928

371 E. First St., Fond du lac, WI

Provides individualized services to maximize independence and manage behaviors.

Autism Society of the Fox Valley

www.autismfoxvalley.org

(888) 428-8476 • (920) 558-4602

Provide information and referral, advocacy, public awareness, education and support.

Autism Society of Greater Wisconsin

www.autismgreaterwi.org

(888) 428-8476 • (920) 558-4602

1477 Kenwood Dr., Menasha, WI

Provides information, resource links and advocacy.

BEAMING, Inc.

www.beaminginc.org • (920) 851-6160

Provides equine therapy services to persons with disabilities and veterans.

Bertrand Schmitz Consulting Services

www.bertrandschmitzautismconsulting.com

(920) 378-0940 • (920) 205-1087

Provides behavioral consults for children and adults, in addition to services for children with Autism.

Central Wisconsin Center – Evaluations & Treatment Program

www.dhs.wisconsin.gov/cwc • (608) 301-9200

317 Knutson Dr., Madison, WI

Provides evaluation, treatment, intensive rehabilitation and training for at risk, medically involved children and adults with intellectual disabilities. Inpatient behavioral treatment

Challenge the Outdoors, Inc.

www.ctoforme.org • (920) 593-6300
901 Anderson Dr., Green Bay, WI

Enables physically challenged person to participate in hunting, fishing and other recreational activities.

Children and Adults with Attention-Deficit / Hyperactivity Disorder – CHADD

www.chadd.org • (920) 735-1099

Provides education, support and advocacy around the issues of ADD/ADHD

Covey

www.covey.org • (920) 424-4071
1930 Algoma Blvd., Oshkosh, WI

Empowers people with disabilities to fully engage with the community with life enrichment and respite programs.

Deaf Connections, Inc.

(920) 215-0900
1410 Alcan Dr., Menasha, WI

Resource center for deaf, blind and hard of hearing.

Disability Rights Wisconsin

www.disabilityrightswi.org • (800) 928-8778
Statewide advocacy resource for persons with disability issues.

Down Syndrome Association Fox Cities

www.dsawfoxcities.org • (920) 460-9494
211 E. Franklin St., Appleton, WI

Down Syndrome Association of Wisconsin

www.dsaw.org • (414) 327-3729

Fox Valley Autism Treatment Program

www.foxvalleyautism.com • (920) 205-0475
Behavioral treatment program for individuals with Autism.

Innovative Counseling, Inc.

www.innovativecounseling.com
(866) 460-8848

Outpatient counseling, Autism in-home intensive program and intensive in-home psychotherapy program.

Assisi Homes of Neenah

A Mercy Housing Community

Now Rentings:

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- Income restrictions apply
- Smoke free facility

Assisi Homes of Neenah
210 Byrd Avenue
Neenah, WI 54956

Phone: 920-729-1771
Fax: 920-729-1797
TTY: 800-924-1973







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- Meal Preparation
- Medication Reminders
- Errands / Appointments

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FREE CARE Assessment
(920) 843-1700
www.synergyhomecare.com

Integrated Development Services, Inc.**www.idsautism.com • (800) 218-3781**

Provides services for children and families affected by Autism spectrum disorders, childhood mental health concerns and other behavioral and emotional challenges.

Learning Disability Association of America (LDA)**www.lidaamerica.org • (412) 341-1515**

Offers parent support, information and referral network, legislation, school program development and adult issues. Provides support to children and adults through advocacy, education, information and research.

National Association for Down Syndrome**www.nads.org • (630) 325-9112****National Down Syndrome Society****www.ndss.org • (800) 221-4602****National Institute of Neurological Disorders & Stroke (NINDS)****www.ninds.nih.gov • (800) 352-9424**

Offers information on traumatic brain injury and the nervous system.

Northern Wisconsin Center**www.dhs.wisconsin.gov/nwc • (715) 723-5542**
2820 E. Park Ave., Chippewa Falls, WI

A state operated intermediate care facility for persons with intellectual disabilities, serving adults and children with developmental disabilities combined with mental illness and aggressive/challenging behaviors.

Short-term treatment.

Options for Independent Living, Inc. – Peer Support and Advocacy**www.optionsil.org • (888) 465-1515**
555 Country Club Rd., Green Bay, WI

Provides advocacy, independent living skills training, information and referrals and peer support.

Rawhide - CHAPS Equine - Assisted Services**www.rawhide.org/chaps • (877) 300-9101**
N5367 Mayflower Rd., Shiocton, WI

Counseling and equine-assisted mental health activities.

SOAR Fox Cities**www.soarfoxcities.com • (920) 731-9831**
211 E. Franklin St., Ste. A, Appleton, WI

Provides programs and services to individuals with developmental disabilities. Youth, adult and family programs including advocacy services, community education, special olympics, recreation and respite programs.

Southern Wisconsin Center**www.dhs.wisconsin.gov/swc • (262) 878-2411**
21425 Spring St., Union Grove, WI

State operated intermediate care facility, serving people with developmental disabilities, often combined with mental illness and problem behaviors. Residential care and treatment preparing persons to live in a community setting. Short term treatment.

Trempealeau County Health Care Center**www.tchcc.com • (715) 538-4312**
W20410 State Rd. 121, Whitehall, WI

Inpatient and residential treatment facilities for persons with mental illness, developmental disabilities, alcohol and drug dependency.

Winnebago County Department of Human Services – Long-Term Support – Family Support Services**www.co.winnebago.wi.us • (920) 236-4650**
220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI

Provide service coordination, resources and support funding to eligible families and individuals, aged 0 - 22.

WisconSibs**www.wisconsibs.org • (920) 968-1742**
211 E. Franklin St., #C, Appleton, WI

Provides assistance, education, advocacy and support to siblings of persons with disabilities.

Wisconsin Board for People with Developmental Disabilities – Wisconsin BPDD**www.wi-bpdd.org • (608) 266-7826**

An advocacy and planning body to influence the direction of programs and policies for individuals with developmental disabilities.

Wisconsin Department of Public Instruction**www.dpi.state.wi.us • (800) 441-4563**

State transition and requirement information.



TOUCHMARK

THE {FULL} LIFE CONTINUES

At Touchmark, your friends are always nearby. We take care of the shopping, cooking, cleaning; you enjoy time to do the things you love from the safety of home. We offer a continuum of services to fit your needs, whether you are independent and looking for more social activity, or in need of some help with the day-to-day tasks.

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Wisconsin Division of Long-Term Support

www.dhs.wisconsin.gov/long-term-care-support.htm • (608) 266-1865

Links Wisconsin residents to a variety of public services.

Wisconsin Early Autism Project (WEAP)

www.wiautism.com • (920) 338-1610
1141 W. Main Ave., Ste. 201, DePere, WI

A program and clinic for the treatment of children with Autism.

Wisconsin Family Assistance Center for Education, Training and Support – WI FACETS

www.wifacets.org • (877) 374-0511

Provides information and support for families and others who support children with special needs.

WisPACT, Inc

www.wispact.org • (608) 268-6006

Manages Special Needs Trusts for persons with a disability to safeguard their public benefits.

EDUCATION & SELF ENRICHMENT**AARP – American Association of Retired Persons – Drivers Safety Program**

www.aarp.org/driversafety • (877) 846-3299
222 W. Washington Ave., Madison, WI

Contact information given for local driver safety courses.

Advocap, Inc.

www.advocap.org
(800) 631-7760 • (920) 922-7760
2929 Harrison St., Oshkosh, WI
181 E. North Water St., Ste. 210, Neenah, WI

Business Development Program

(920) 922-7760

Helps persons with low-incomes gain self sufficiency through self employment. The program administers a Business Loan Fund that provides loans to start-up and existing eligible businesses.

Educational Opportunities

(920) 922-7760

One-on-one GED & HSED classes. The instruction provides assistance to adults in completing their basic educational goals.

Skills Enhancement

(920) 922-7760

Provides opportunities for working adults to increase their income by building skills through education. Persons must be working at least 20 hours a week and meet the 150% of poverty guidelines.

American Red Cross Northeast Chapter – First Aid and CPR Courses

www.redcross.org/local/wisconsin/chapters/northeast • (920) 231-3590
515 S. Washburn St., Oshkosh, WI

Ascension – Safe Driver Program

(920) 738-2681 • N496 Milky Way, Appleton

Provides driver evaluation and training to senior and individuals with all levels of physical or cognitive disability. Offers Clinical Evaluation, Behind-the-Wheel Evaluation, Behind-the-Wheel Training. Vehicle modifications and adaptive equipment needs are evaluated.

Aurora Health Care – Driver Readiness Program

(920) 303-5300
712 Doctors Ct., Oshkosh, WI

Evaluation performed by an Occupational Therapist. Testing includes: strength/coordination, vision, memory, problem solving/cognition, reaction time, attention skills and vehicle ergonomics.

Bethesda Lutheran Communities – Bethesda College

www.bethesdalc.org • (262) 243-2183
12800 N. Lake Shore Dr., Mequon, WI

A two-year postsecondary certificate program for persons with intellectual and developmental disabilities. On the Concordia University campus.

CESA 6 – Cooperative Educational Service Agency

www.cesa6.org • (920) 233-2372
2300 State Rd. 44, Oshkosh, WI

Facilitates communication and cooperation among all public and private schools and agencies.

Child Care Information Center

dcf.wisconsin.gov/ccic • (888) 256-4563

A mail order lending library for information on child care topics. Childcare search for licensed care providers.

Clarity Care, Inc. – Training Institute

www.claritycare.org • (920) 236-6560
424 Washington Ave., Oshkosh, WI

Provides an instruction program to certify adults as caregivers. Offers a Home Health Aide/Nurses Aide Program.

Covey – Community Engagement

www.covey.org • (920) 424-4071
1930 Algoma Blvd., Oshkosh, WI

Incorporates educational and social programming to provide on going learning opportunities.

Fox Valley Literacy Coalition

www.fvllc.net • (920) 991-9840
130 E. Franklin St., Appleton, WI

Tutoring for English language learners and preparation for GED.

Fox Valley Technical College

www.fvvtc.edu • (800) 735-3882
150 N. Campbell Rd., Oshkosh, WI
1825 N. Bluemound Dr., Appleton, WI

Adult Basic Education (ABE)

(920) 236-6142

Self paced adult learning lab for high school credit, GED/HSED.

Educational Support Services

(920) 236-6142

Provides information, assistance and support to individuals who have disabilities, are academically disadvantaged.



**They probably weren't thinking about home health care fifty years ago.
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Since 1966, Interim HealthCare has helped families care for their loved ones with a wide range of in-home services, all provided with the highest levels of professionalism and compassion. And, as an industry leader for over 50 years, we offer a level of stability, security, and experience unavailable anywhere else.



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English Language Learning (ELL)

(920) 236-6187

Designed to meet needs of adults whose native language is not English.

QUEST (Alternative High School)

(920) 735-5723

A competency-based, self-paced program for students age 16 and older for whom traditional high school has not proven satisfactory.]

Menasha Senior Center

www.cityofmenasha-wi.gov/departments/senior_center (920) 967-3530

116 Main St., Menasha, WI

Offers a wide variety of social and educational activities for older adults.

Omro Area Community Center

www.omrocommunity.org • (920) 685-0380

130 W. Larrabee St., Omro, WI

Offers a wide variety of social and education activities.

Oshkosh Seniors Center

www.ci.oshkosh.wi.us/SeniorServices

(920) 232-5300

200 N. Campbell Rd., Oshkosh, WI (South Building)

234 N. Campbell Rd., Oshkosh, WI (North Building)

Offers a wide variety of social and educational activities for older adults.

Oshkosh/Winnebago County Housing Authority – Family Self Sufficiency Program (FSS)

www.ohawcha.org • (920) 424-1450

600 Merritt Ave., Oshkosh, WI

Assists residents with Section 8 Housing Vouchers, attain self-sufficiency through education, employment skill development, home-ownership opportunities, and development of financial assets.

Ries Driving School

www.riesdrivingschool.com • (920) 921-2846

643 S. Military Dr., Fond Du Lac, WI

Driving evaluation or remedial course for persons experiencing difficulty driving.

Road Scholar

www.roadscholar.org • (800) 454-5768

Educational and travel adventures for life long learning.

Sheperds College

www.shepherdscollege.edu • (262) 878-5620
1805 15th Ave., Union Grove, WI

An accredited 3 year post-secondary school that assists young adults with intellectual disabilities, transitioning to independent living. Classes in functional academics, daily living skills with an emphasis in areas of study in Horticulture and Culinary Arts.

SOAR Fox Cities – Adult Programming

www.soarfoxcities.com • (920) 731-9831

211 E. Franklin St., Ste. A, Appleton, WI

This program develops self-esteem, social skills and healthy lifestyles by providing educational, cultural and recreational opportunities to increase community involvement.

Think College

www.thinkcollege.net

Website to find and compare information about college programs for students with intellectual disabilities.

The Thompson Center on Lourdes

www.thetcol.org • (920) 939-3088

2331 E. Lourdes Dr., Appleton, WI

Offers a wide variety of social & educational activities.

University of Wisconsin Extension

www.winnebago.uwex.edu • (920) 232-1970

625 E. County Rd. Y, Ste. 600, Oshkosh, WI

Human Development & Relationships

Provides education on financial management and budgeting.

Family Nutrition

Educational classes on food, food safety, and nutrition information.

Rent Smart

Tenant training program provides practical education to help people looking for rental housing to find, get and keep suitable housing.

University of Wisconsin Fox Valley – Senior Auditors

(920) 424-3164

800 Algoma Blvd., Oshkosh WI

WI residents, 60 years of age or older may audit classes for free. Based on available space.

University of Wisconsin Oshkosh – Learning In Retirement

www.uwosh.edu/lir • (920) 424-0876
800 Algoma Blvd., Oshkosh, WI

Programs for Seniors 55+ on and off campus.

University of Wisconsin Oshkosh – Project Success

www.uwosh.edu/success • (920) 424-1033
800 Algoma Blvd., Oshkosh, WI

A remedial program for students with language-based learning disabilities attending UWO.

University of Wisconsin Whitewater – LIFE Program

www.uww.edu/coeps/departments/life-program
(262) 472-1101
800 Main St., Whitewater, WI

Offers a complete college experience for persons with intellectual disabilities.

Winnebago County Literacy Council

www.winlit.org
(800) 936-7463 • (920) 236-5185
106 Washington Ave., Oshkosh, WI

Offers one to one Adult Basic Education, English as a second language tutoring and road to work for refugees. Public library locations in Oshkosh, Neenah, Menasha, Winneconne and Omro.

WI Department of Public Instruction – Wisconsin Center for the Blind and Visually Impaired

www.wcbvi.k12.wi.us/outreach
(800) 832-9784 • (608) 758-6100
1700 W. State St., Janesville, WI

Offers educational facility for visually impaired children, outreach and summer rehabilitation for adults with vision loss.



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FOR THE FUTURE. CHOOSE WISELY.**

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920-231-8380
217 Ceape Ave., Oshkosh, WI 54901
jb@reff-law.com , ae@reff-law.com

WI Department of Workforce Development – Division of Vocational Rehabilitation (DVR)

www.dwd.wisconsin.gov/dvr

(608) 261-0050 • (920) 232-6250

315 Algoma Blvd., Ste 106, Oshkosh, WI
(920) 997-3272

1802 Appleton Rd., Menasha, WI

Provides services to enable persons with disabilities to prepare for and/or re-enter the workplace or maintain competitive employment including educational support to persons with disabilities.

Wisconsin Parents Association – Homeschooling

www.homeschooling-wpa.org • (608) 283-3131

Accurate information about home schooling to interested families.

Wisconsin Public Libraries

www.publiclibraries.com/state/wisconsin

A listing of public libraries in Wisconsin.

EMERGENCY SHELTERS & SERVICES

911 Emergency

Non-emergency by city-

Appleton: (920) 832-5500

Fox Crossing: (920) 720-7109

Menasha: (920) 967-3500

Neenah: (920) 886-6000

Omro: (920) 685-7007

Oshkosh: (920) 236-5700

Winneconne: (920) 582-9944

Advocap, Inc.

www.advocap.org

(920) 426-0150

2929 Harrison St., Oshkosh, WI

(920) 725-2791

181 E. North Water St., Ste. 210, Neenah, WI

Bridges

A temporary emergency assistance program that provides eligible clients with direct financial assistance and referrals. For person in Southern Winnebago County.

Homeless Services

Program to help homeless families or individuals.

Rental Housing

(920) 922-7760 Ext. 3588

Provides limited rental units for persons coming out of homeless shelters, persons with disabilities and larger households.

American Red Cross Northeast Chapter – Disaster Services

www.redcross.org/local/wisconsin

(920) 231-3590

515 S. Washburn St., Oshkosh, WI

24 hour assistance to families who have been affected by fires, tornadoes, and other types of natural and man made disasters. Includes food, shelter, clothing.

CHEMTREC

www.chemtrec.com • (800) 262-8200

Emergency call center that provides immediate critical response information during incidents involving chemicals, hazardous materials and dangerous goods.

Christine Ann Domestic Abuse Services, Inc.

www.christineann.net • (920) 235-5998

206 Algoma Blvd., Oshkosh, WI

Shelter and services for victims and their children who are in need of a safe place to stay because of domestic abuse.

Community Outreach Temporary Services (COTS)

www.appletoncots.org • (920) 734-3609

Provides transitional housing for individuals who are homeless, working toward independent living.

COTS Men's Program

913 S. West Ave., Appleton, WI

COTS Women's & Children Program

1003 W. College Ave., Appleton, WI

COTS Young Adult/Veterans Program

819 S. West Ave., Appleton, WI

Day by Day Warming Shelter

www.warmingshelter.com • (920) 203-4865

449 High Ave., Oshkosh, WI

Provides temporary emergency shelter for adults who have no other sheltering options in Oshkosh. Services and assistance are offered during mid Oct. - mid April.

Emergency Services – CDC

www.emergency.cdc.gov • (800) 232-4636

Emergency preparedness website in response to natural disasters, severe weather conditions and other hazards.

Father Carr's Place To Be

www.fathercarrs.org • (920) 231-2378

1062 N. Koeller St., Oshkosh, WI

Emergency shelter. Holy Family Villa for women and children, Bethlehem Inn for Men.

Federal Emergency Management (FEMA)

www.fema.gov • (800) 621-3362

Supports citizens and first responders to work together to build, sustain, and improve the capability to prepare for, protect against, respond to, recover from disasters.

Leaven, Inc.

www.leavenfoxcities.org • (920) 738-9635

1475 Opportunity Way, Menasha, WI

Provides emergency financial assistance with housing, utilities, transportation and other related emergencies. For Winnebago County, must live in Neenah, Menasha, or Appleton.

National Alliance on Mental Illness (NAMI) - Fox Valley – Iris Place

www.namifoxvalley.org/iris-place

(920) 815-3217

1213 S. Matthias St., Appleton, WI

Provides peer support and shelter to individuals that want to avoid a crisis related to mental health and/or substance abuse.

Pillars, Inc

www.pillarsinc.org • (920) 734-9192

605 E. Hancock St., Appleton, WI

Housing Solutions

Affordable housing options.

Pillars Adult and Family Shelter

400 N. Division St., Appleton, WI

Shelter for homeless and families.

Pillars Adult Shelter

1928 W. College Ave., Appleton, WI

Evening/overnight shelter for homeless

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- Marilyn



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Many Activities Available • Elevator • On Bus Route
(920) 231-6248 • 2520 Witzel Ave • Oshkosh

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of Hunter's Ridge

Midwest's Newest 55+ Luxury Apartment Community

Condo Style Living • Individual Entrance w/Front Porch
Attached Garage • All One Level, No Stairs
Large Walk-in Showers • Pets Welcome (some restrictions)
(920) 230-6600 • 3161 Elk Ridge Drive • Oshkosh

BRIARWOOD COTTAGES

Condo Style Living • Individual Entrance w/Front Porch
Attached Garage • All One Level, No Stairs
Large Walk-in Showers
Pets Welcome (some restrictions)
(920) 232-1474

1118 W. 20th Ave • Oshkosh



Pillars Resource Center

129 S. Mason St., Appleton, WI

Open Monday through Friday daytime to provide housing related resources.

Ready Wisconsinwww.readywisconsin.wi.gov

(800) 943-0003 • (608) 242-3000

Information on emergency preparedness: cyber safety, natural disasters and potential terrorist attacks.

Sexual Assault Crisis Center – Hotlinewww.sacc-foxcities.org

(800) 722-7797 • (920) 733-8119

17 Park Place Ste. 400, Appleton, WI

U.S. Department of Veterans Affairs – National Call Center for Homeless Veteranswww.va.gov/HOMELESS/NationalCallCenter.asp

(877) 424-3838

Hotline to assist homeless Veterans and their families.

Winnebago County Department of Human Services – Crisis Intervention/Hotlinewww.co.winnebago.wi.us • (920) 233-7707

220 Washington Ave., Oshkosh, WI

211 N. Commercial St., Neenah, WI

Provides 24/7 emergency crisis evaluation, counseling, information and referral.

Winnebago County Emergency Managementwww.co.winnebago.wi.us • (920) 236-7460

Reduce the impact of disasters and large-scale emergencies for the citizens of Winnebago County.

EMPLOYMENT**Advocap, Inc.**www.advocap.org • (800) 631-7760**Business Development Program**

(920) 922-7760 • (800) 631-7760

2929 Harrison St., Oshkosh, WI

Helps low-income person through self-employment. Business Loan Fund provides loans to start-up and existing eligible businesses.

Fresh Start Program

(920) 922-7760 • (800) 631-7760

2929 Harrison St., Oshkosh, WI

Young adults aged 18 - 24, receive individualized tutoring to complete a high school equivalency diploma, on-site new house construction training work experience, academic instruction and supportive services.

Funds for Fines

(800) 323-0150 • (920) 426-0150

2929 Harrison St., Oshkosh, WI

Loans to help people with low income, pay fines and fees that would otherwise cause them to lose their job (Not OWI related fines).

Job & Career Work Force Development Centers

(920) 232-6273

219 Washington Ave. Ste. 107, Oshkosh, WI

Provides job training services in local colleges and technical schools for persons who have been laid off, victim of businesses closings, looking to get retrained.

Work-N-Wheels Program

(800) 323-0150 • (920) 426-0150

2929 Harrison St., Oshkosh, WI

Assists with loans to purchase or repair vehicles to enable low-income workers retain employment.

Apricity Contract Packagingwww.apricitycontractpackaging.com

(920) 722-2345

1010 Strohmayr Dr., Neenah, WI

Transitional employment for adults who are recovering from substance abuse.

Clarity Care, Inc. –**Community Employment Services**www.claritycare.org • (920) 236-6560

424 Washington Ave., Oshkosh, WI

Assists individuals with varying types of disabilities or limitations obtain/retain work.

Curvative Connections – Senior Service Programwww.curvativeconnections.org

(920) 468-1161

2900 Curry Ln., Green Bay, WI

Employment and training program for unemployed, low income people age 55 and older.

Income-Based Independent Housing



Call for a Private Tour
(920) 424-1450

Amenities

- Noon Meal
- Indoor Mailboxes
- Kitchen Appliances
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- Activity Room & Resident Lounges
- All Oshkosh Properties on Bus Line
- Wellness Nurse
- Social Services Team
- Leasing & Maintenance Staff on-site

Court Tower

- Award-winning 104 unit complex
- 93 two-bedroom apartments
- 11 efficiency units
- Near the Fox River in Oshkosh

Raulf Place

- Renovated historic 10-story apartment complex
- 104 one- and two-bedroom apartments
- On Main Street, downtown Oshkosh

Marian Manor

- 6-story, 121 unit complex
- 120 one-bedroom and 1 two-bedroom units
- Serving the elderly and disabled communities
- Located in Menominee South Neighborhood, Oshkosh

Waite Rug Place

- Renovated Historic Waite Grass Carpet Factory
- Laundry hookups in units & laundry room ea. floor
- 56 one- and two-bedroom apartments
- Varied floor plans
- On the corner of Harrison & Custer in Oshkosh

Fox View, Omro and Riverside, Winneconne

- Both Serving the Elderly
- Fox View Apartments: 3-story, 30 one-bedroom apartments located in Omro
- Riverside: 3-story, 31 unit apartment complex (30 one-bedroom and 1 two-bedroom unit) located in Winneconne

Oshkosh / Winnebago County Housing Authority

600 Merritt Avenue, Oshkosh, WI 54901

Applications online at www.ohawcha.org



Easter Seals Wisconsin – Farm Programwww.eastersealswisconsin.com

(800) 422-2324

Helps farmers continue to farm after a disabling, illness or injury and helps non-farmers with disabilities learn the skills necessary to successfully enter the agricultural workforce.

Employment Resources, Inc.www.eri-wi.org/programs

(855) 401-8549 • (608) 246-3444

2701 International Ln., Ste. 210, Madison

Work incentive planning and assistance for persons receiving SSI or SSD benefits. Ticket to Work, Plans for Achieving Self Support (PASS), Impairment Related Work Expenses (IRWE), Medicaid Purchase Plan (MAPP).

Epilepsy Foundation Heart of Wisconsinwww.epilepsywisconsin.org • (833) 890-2277

Counseling and case management, support groups, a parent network, employment, mediation, emergency funding for medications and life skills training.

Equal Employment Opportunity Commissionwww.eeoc.gov • (800) 669-4000

Information about discrimination, disability and/or age.

Forward Services Corporationwww.fsc-corp.org

(920) 292-1330 • 2201 Oregon St., Oshkosh, WI

(920) 886-7118 • 1050 Midway Rd., Menasha, WI

FoodShare Employment and Training (FSET)

If you're getting FoodShare, you are eligible for FSET, which helps with career exploration, training, gas vouchers and other benefits to help you start a job.

Emergency Assistance

One time payment to help custodial parents in need, to secure first months rent, a security deposit or pay utilities.

Wisconsin Works (W2)

Helps parents get the support and resources they need to start careers.

Goodwill Industries of North Central Wisconsin – Employment Programswww.goodwillncw.org • (920) 968-6881

Provides vocational assessments along with job development and training to persons with disabilities.

Greater Wisconsin Agency on Aging Resources Inc. – WI Senior Employment Program (WISE)gwaar.org/wisconsin-senior-employment-program-title-v • (920) 469-8858 • (608) 220-1011

1401 McMahon Dr., Ste. 200, Neenah, WI

Assists people 55 and older learn new skills by placing them in training positions.

Hmong American Partnership Fox Valley

(920) 739-3192

2198 S. Memorial Dr., Appleton, WI

Assists refugees with counseling and integration into American society. Case management services for refugees and former refugees in the Neenah and Menasha area.

Job Accommodation Network (JAN)www.askjan.org • (800) 526-7234

Provides free and confidential guidance on the disability employment laws, workplace accommodations and self-employment options for people with disabilities.

Junior Achievement of WI – Fox Cities & Oshkoshwww.juniorachievement.org/web/ja-wisconsin/winnabago-region-district • (920) 882-0773

11 Tri-Parkway, Appleton, WI

Educating students about entrepreneurship, work readiness and financial literacy.

Lakeside Packaging Plus, Inc. – Adult Serviceswww.lakesidepackagingplus.com

(920) 725-8241

1040 Breezewood Ln., Neenah, WI

(920) 231-0870

100 W. Fernau Ave., Oshkosh, WI

Adult day services and senior retirement services for adults with special needs.

Options for Independent Living, Inc.

www.optionsil.org • (888) 465-1515

Telework

(920) 882-9309

2331 E. Lourdes Dr., Appleton, WI

A statewide, alternative loan program that allows Wisconsin residents with disabilities to purchase computers and other equipment needed to work from home or other remote sites away from the office.

Worksite Assessment

(920) 490-0500

555 Country Club Rd., Green Bay, WI

On-site worker's task evaluation and recommendations for more ergonomic and efficient working conditions.

Todd Steven & Associates, Inc.

www.toddsteven.com • (920) 232-3649

1244 Midway Rd., Ste. C, Menasha, WI

Assists individuals with varying types of disabilities or limitations obtain/retain work.

Valley Packaging Industries, Inc. – Vocational Support Program

www.vpind.com • (920) 749-5859

2730 N. Roemer Rd., Appleton, WI

Vocational evaluation, employment, training, job placement services, school to work transition and day services.

Winnebago County Literacy Council – Basic Job Skills Class

www.winlit.org • (920) 236-5185

106 Washington Ave., Oshkosh, WI

Participants can learn the basic skills needed to get a job.



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ATTORNEY

Wisconsin Department of Workforce Development

www.dwd.wisconsin.gov
www.foxvalleyjobcenters.com • (920) 997-3272
 1802 Appleton Rd., Menasha, WI

Division of Vocational Rehabilitation (DVR)

Provides services to enable persons with disabilities to prepare for and/or re-enter the workplace or maintain competitive employment including educational support to persons with disabilities.

Workforce Development Center

Serve job seekers of all ages by providing training and consultation.

**Wisconsin Department of Veterans Affairs –
Department of Workforce Development**

dwd.wisconsin.gov/veterans/home_vet.htm
 TTY: (920) 832-2756
 Menasha: (920) 997-3272
 Oshkosh: (920) 232-6273
 1802 Appleton Rd., Menasha, WI
 219 Washington Ave. Ste 107, Oshkosh, WI
 Employment assistance for Veterans.

FAMILY & RELATIONSHIPS**Catholic Diocese of Green Bay – Adoption/
Pregnancy/Birth Parent Services**

www.gbdioc.org
 (877) 500-3580 • (920) 437-7531
 Pregnancy planning, before and after adoption services, parenting resources and assistance.

**CESA 6 – Cooperative Educational Service Agency –
Family Engagement Services**

www.cesa6.org • (920) 233-2372
 2300 State Rd. 44, Oshkosh, WI
 Supports parents and educators to build partnerships among parents, schools and communities on behalf of children and youth with disabilities.

Child Care Information Center

dcf.wisconsin.gov/ccic • (888) 256-4563
 A mail-order lending library for information on child care topics. Childcare search for licensed care providers.

Child Care Resource & Referral, Inc.

www.ccrfoxvalley.org
 (800) 749-5437 • (920) 886-1211
 1001 W. Kennedy Ave., Ste. A, Kimberly, WI
 Consumer information and materials to help parents evaluate, choose and monitor child care services.

Child Find of America, Inc.

www.childfindofamerica.org • (800) 426-5678
 Works to prevent and resolve all cases of missing, abducted and runaway children. Services provided to parents in conflict.

**Easter Seals Wisconsin –
Parents 4 Parents**

www.eastersealswisconsin.com
 (800) 422-2324 • (920) 832-0344
 Provides opportunities for parents and caregivers to network when raising a child with special needs.

**Family Services of Northeast Wisconsin –
Parent Connection - Oshkosh**

www.familyservicesnew.org
 (920) 233-6630
 36 Broad St., Ste. 150, Oshkosh, WI
 (920) 739-4226
 1810 Appleton Rd., Menasha, WI
 Education and support for parents. Provides a variety of workshops.

Lutheran Social Services of WI and Upper Michigan

www.lsswis.org • (920) 730-1326
 3003 A N. Richmond St., Appleton, WI
 Child care services, child abuse, sexual assault services, alternative education, residential treatment and family preservation. Adoption and counseling.

**National Alliance on Mental Illness (NAMI) -
Family to Family Education Course**

www.namioshoshkosh.org
www.namifoxvalley.org • (920) 954-1550
 211 E. Franklin St., Appleton, WI
 (920) 651-1148 • 525 N. Main St., Oshkosh, WI
 Support and education for people with mental illness, families and friends.

**PFLAG of the Greater Oshkosh Area, Inc. –
Parents Families & Friends of Lesbians & Gays**

www.pflag.org • (920) 740-8331
 Promotes the health and well-being of gay, lesbian, bisexual and transgender persons.

University of Wisconsin Extension

www.winnebago.uwex.edu

625 E. County Rd. Y, Ste. 600, Oshkosh, WI

Grandparents Raising Grandchildren

(920) 232-1973

Support group and network.

Human Development & Relationships

(920) 232-1970

Provides education that enables people to:
Strengthen family relationships, become more effective parents and caregivers, enhance interpersonal skills and decision making, address family related, community issues and concerns.

Valley Packaging Industries, Inc. – Early Intervention Program

(920) 997-1484

313 S. State St., Appleton, WI

Information, developmental screening, evaluation and access to services for children birth to age 3.

Well Badger Resource Center – Maternal and Child Health Hotline

wellbadger.org

(800) 642-7837 • (800) 722-2295

Information and referral services for pregnant women, families, and children and youth with special health care needs.

Winnebago Conflict Resolution Center, Inc.

www.mediationwcrc.org • (920) 236-4925

415 Jackson St., Ste. 417, Oshkosh, WI

Mediation service to negotiate and resolve disputes.

Covey

Covey empowers individuals with disabilities. Through customized skill building programs, our participants grow their circle of friends and take steps toward greater independence. Our unique respite program is beneficial in so many ways—supporting our clients, their families, and the community.

LEARN MORE ABOUT HOW COVEY CAN EMPOWER YOU AND YOUR LOVED ONE BY OFFERING:

- 24/7 Respite Care
- Social Development Programs
- Transitional Living Programs
- Volunteering



Phone: 920.424.4071

Email: info@covey.org

Visit: covey.org

FINANCIAL ASSISTANCE

ADRC Disability and Elder Benefit Specialists provide assistance with private and government benefits. Provides caregiver financial support.

Advocap, Inc.

www.advocap.org
2929 Harrison St., Oshkosh, WI

Bridges

(800) 323-0150 • (920) 426-0150

Provides short-term emergency financial assistance to persons in need. For persons in Southern Winnebago County.

Funds for Fines

(800) 323-0150 • (920) 426-0150

Loans to help people with low income pay fines and fees that would otherwise cause them to lose their job (Not OWI related fines).

Homeowner Education, Assistance and Direction Program (AHEAD)

(800) 631-7760 • (920) 922-7760

Provides budget counseling and financial assistance to eligible households who are at risk of foreclosure.

Work-N-Wheels Program

(800) 323-0150 • (920) 426-0150

Assists with loans to purchase or repair vehicles to enable low-income workers retain employment.

American Red Cross Northeast Chapter – Disaster Services

www.redcross.org/local/wisconsin
(920) 231-3590
515 S. Washburn St., Oshkosh, WI

24-hour assistance to families who have been affected by fires, tornadoes, and other disasters. Includes food, shelter, clothing.

Catholic Diocese of Green Bay – New Life Fund

newcatholiccharities.org • (920) 272-8234

Grants last resort funding to pregnant women and parents of infants who are experiencing needs related to pregnancy, adoptive placement or basic necessities.

Community Benefit Tree – Medical Crisis Programs

www.communitybenefittree.org
(920) 422-1919

2204 Crooks Ave., Ste. C, Kaukauna, WI

Provides financial, emotional support and resources for those going through a medical crisis. Assists with individual fundraisers, individual funds, medical crisis budgeting or receiving funds.

Energy Services, Inc. – Energy Assistance

www.homeenergyplus.wi.gov • (800) 506-5596
(920) 231-0600

303 Pearl Ave., Ste. D, Oshkosh, WI

(920) 729-1433

1475 Opportunity Way., Menasha, WI

Provides assistance for home heating and electric costs, and energy crisis situations.

Foundation for Rural Housing

www.wisconsinruralhousing.org • (888) 400-5974

One time payment assist for rent or security deposit, mortgage, utility or property tax assist to prevent homelessness.

Goodwill Industries of North Central Wisconsin – Financial Information & Service Center (FISC)

www.fisc-cccs.org • (800) 366-8161

1600 W. 20th Ave., Oshkosh, WI

1800 Appleton Rd., Menasha, WI

One-to-one financial and credit counseling, debt management plans and financial education.

Homesteads Solutions Inc.

www.homesteadsolutions.org • (920) 230-3324
5041 Washington St., Oshkosh, WI

Non-profit HUD-certified housing counseling agency that works with homeowners at risk of foreclosure.

HUB – Oshkosh

www.huboshkosh.org • (920) 426-0150

A connecting point for Oshkosh residents experiencing financial barriers. A coach assists persons/families to create a personal plan to overcome crisis and gain self-sufficiency.

Keep Wisconsin Warm/Cool Fund

www.kwwf.org • (800) 891-9276

Preventative services and financial assistance to person with unmet energy needs. Arranges payment plans, offers budget counseling and teaches ways to conserve energy.

Leaven, Inc.

www.leavenfoxcities.org • (920) 738-9635
1475 Opportunity Way, Menasha, WI

Provides short-term emergency financial assistance to persons in need. Must live in Neenah or Menasha.

Moving Out, Inc. – Forgivable Rehab Loans

www.movin-out.org
(877) 861-6746, Ext. 7 • (608) 251-4446 Ext. 7

Provides housing counseling, down payment and rehab/repair and rental property assistance.

Oshkosh Housing Rehabilitation – Critical Repair Loan

(920) 236-5059
215 Church Ave., PO Box 1130, Oshkosh, WI

Offers financial assistance to qualified Oshkosh homeowners.

Salvation Army

www.saoshkosh.org • (920) 232-7660
417 Algoma Blvd., Oshkosh, WI

Offers food pantry and noon meal services, social services, holiday assistance program, free school supplies via the back-to-school fair, and birthday club for children in need. Sunday services, women's ministry, bible study and men's fellowship. Laundry program for families with minor children, Veterans rides to Appleton VA clinic.

Social Security Administration

www.ssa.gov
(877) 445-0834
400 City Center, Ste. B, Oshkosh, WI
(877) 694-5495
607 W. Northland Ave., Appleton, WI

Assists with Social Security including retirement, survivors and dependents, disability, Medicare and Supplemental Security Income (SSI) benefits.

Spierings Cancer Foundation

www.spieringscancerfoundation.org
(920) 788-7189
700 Harvest Trail, Appleton, WI

Provides financial support for families affected by cancer, to enhance medical care for cancer patients and to fund cancer research in Wisconsin.

St. Vincent De Paul Society Thrift Store

www.svdposhkosh.org • (920) 235-9368
2551 Jackson St., Oshkosh, WI
www.svdpneenah.org • (920) 727-1766
1425 S. Commercial St., Neenah, WI

Used clothing and household items. Financial assistance available.

United States Department of Agriculture USDA – Rural Development

www.rd.usda.gov/wi
(715) 345-7600 • (920) 907-2976
5417 Clems Way, Stevens Point, WI

Provides home rehabilitation loans to low-income rural homeowners.

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2205 Midway Road, Menasha WI 54952
(920) 702-0000
menashasales@oakparkplace.com



Winnebago County Department of Human Services – East Central Income Maintenance Partnership

www.access.wi.gov • (888) 256-4563
220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI

Badger Care

Healthcare insurance meet state and federal financial criteria.

Child Care Assistance

Helps working families who qualify pay a portion of childcare expenses.

Food Share

Income-based supplemental nutritional program for individuals and families seeking assistance to obtain food.

Medicaid or MA

Healthcare insurance for individuals that are over 65 years old or disabled and meet financial guidelines.

Winnebago County Health Department – Women, Infants and Children (WIC)

www.co.winnebago.wi.us/health

(800) 250-3110

(920) 232-3350

112 Otter Ave., Oshkosh, WI

(920) 729-2945

211 N. Commercial St., Neenah, WI

Low to moderate income women, infants and children up to age 5 who are at nutrition risk provided nutritious foods to supplement diets, information on healthy eating and referrals to health care.

WI Department of Health Services – AIDS/HIV Insurance and Drug Assistance Program

www.dhs.wisconsin.gov/hiv • (800) 991-5532

Pays the cost of group and certain individual health insurance premiums for qualified residents who have reduced their work hours or stopped working because of HIV.

WI Department of Workforce Development – Division of Worker's Compensation

dwd.wisconsin.gov/wc/ • (608) 266-1340

Programs to ensure that injured workers receive required benefits from insurers or self-insured employers; encourage rehabilitation and reemployment for injured workers.

WI Housing and Economic Development Authority – Property Tax Deferral Loan Program

(800) 755-7835

Helps low-income homeowners over 65 years of age with loans to pay current property taxes.

WisPACT, Inc.

www.wispact.org • (608) 268-6006

Manages Special Needs Trusts for persons with a disability.

FOOD, MEALS & GROCERIES

DINING SITES

Advocap, Inc.

www.advocap.org

(800) 631-7760 • (920) 725-2791

Mid-day meals Monday - Friday

Dining Sites

Neenah: Hearthside Commons and Menasha Senior Center.

Oshkosh: Senior Center, Marian Manor, Raulf Place, Heritage Court and Court Tower.

Rural: Fox View Manor, Omro Community Center, Riverside Apts in Winneconne and Pickett Community Center.

Father Carr's Place To Be – Meal Site Oshkosh

www.fathercarrs.org • (920) 231-2378

1062 N. Koeller St., Oshkosh, WI

Noon and 5 p.m. meals, 7 days a week.

Fox Valley Community Table, Inc. FVCT

(920) 851-2274

200 N. Commercial St., Neenah, WI

Mid-day meals are served Tuesdays & Saturdays.

Salvation Army Fox Cities – Appleton Meal Site

(920) 734-3324

130 E. North St., Appleton, WI

Mid-day meals 7 days a week. Serves people of any city or county.

Salvation Army – Oshkosh Meal Site

www.saoshkosh.org • (920) 232-7660
417 Algoma Blvd., Oshkosh, WI

Mid-day meals Monday through Friday. Serves Winnebago County residents, excluding Neenah and Menasha.

St. Thomas Episcopal Church

www.stthomaswi.com • (920) 725-5601
226 Washington St., Menasha, WI

Serves a mid-day meal Monday & Thursday. Also serves a mid-day meal the first, second, and fourth Wednesday.

**Trinity Episcopal Church –
Loaves and Fishes Program**

www.oshkosh-episcopal.org • (920) 231-2420
311 Division St., Oshkosh, WI

Mid-day meals are served the first, third and fifth Saturday of the month.

Food Pantries**Cornerstone Community Church**

(920) 725-7252
357 Broad St., Menasha, WI

Pantry open the first Saturday morning of the month.

**Emmanuel United Church of Christ –
Food Pantry**

(920) 235-8340
1306 Michigan St., Oshkosh, WI

Oshkosh residents can receive food once a month on Tuesdays, Wednesdays, and Fridays. Call ahead.

Father Carr's Place To Be

www.fathercarrs.org • (920) 231-2378
1062 N. Koeller St., Oshkosh, WI

Free bread products available Monday thru Friday, food bank open Fridays.

His Church - World Outreach Center Pantry

www.hcwo.org • (920) 426-4596
2704 Jackson St., Oshkosh, WI

Recipients can receive food once a month. Fridays 9am - 1pm.

Lutheran Food Pantry

www.jerichoroadoshkosh.org • (920) 379-4774
714 Division St., Oshkosh, WI

Bring identification and your own boxes or bags. Can receive assistance once a month. Monday, Tuesday & Thursdays.

Omro Area Community Pantry

(920) 231-7546
310 N. Webster Ave., Omro, WI

Open Tuesday & Thursday.

Oshkosh Area Community Pantry

www.oacptoday.org • (920) 651-9960
2551 Jackson St., Oshkosh, WI

Serves southern Winnebago County residents including Oshkosh, Omro, Winneconne, Butte des Morts, Eureka, Waukau, Pickett, Fisk and Rush Lake. Pantry guests have shopping privileges during specific timeframes each month. Must register.

Ruth's Pantry – Grace Lutheran Church

www.glcw.org • (920) 836-2382
8396 Steeple Hill Dr., Larsen, WI

Open Mondays.

**Salvation Army Fox Cities –
Neenah/Menasha Food Pantry**

(920) 734-3324
181 E. North Water St., Neenah, WI

Recipients can receive food once per month. Open Wednesdays.

Salvation Army – Oshkosh Food Pantry

www.saoshkosh.org • (920) 232-7660
417 Algoma Blvd., Oshkosh, WI

Recipients can receive food once per month. Monday - Friday.

St. Joseph Food Program, Inc.

www.stjoesfoodprogram.org • (920) 734-9461
1465 A. Opportunity Way, Menasha, WI

Serves northern Winnebago County. Recipients must bring their own containers. Monday - Friday.

St. Thomas Episcopal Church

www.stthomaswi.com • (920) 725-5601
226 Washington St., Menasha, WI

Recipients receive two bags of non-perishable food once a month.

Winneconne Area Assistance Center

(920) 851-5757

102 S. 3rd St., Winneconne, WI

Open Wed. evenings and Sat. mornings.

MEALS & GROCERIES**Advocap, Inc. – Nutrition Program**www.advocap.org

(800) 631-7760 • (920) 725-2791

181 E. North Water St., Ste. 210, Neenah, WI

Home delivered meals to elderly and eligible disabled individuals throughout Winnebago County. Mid-day meals are provided Monday through Friday (No special diets). Cold weekend meals available.

Eat Streetwww.eatstreet.com

Order restaurant food online for delivery.

Festival Foodswww.festivalfoods.com

Oshkosh: 2415 Westowne Ave. • (920) 966-3378

Neenah: 647 S. Green Bay Rd. • (920) 967-3300

Grocery delivery service. Order groceries online for pick up.

Food Dudes Deliverywww.fooddudesdelivery.com • (800) 599-5770

Order restaurant food online for delivery.

Grubhubwww.grubhub.com

Order restaurant food online for delivery

Home Style Directwww.homestyledirect.com • (866) 735-0921

2032 Highland Ave., E, Twin Falls, ID

Home delivered meal service, dietary restrictions available.

Instacart – Grocery Deliverywww.instacart.com • (888) 246-7822

Order groceries online from Aldi, Pick N Save, Festival and Piggly Wiggly and have them delivered.

Mom's Mealswww.momsmeals.com • (877) 508-6667

Home delivered meal service, dietary restrictions available.

Pick 'n Savewww.picknsavefood.com

All locations in Winnebago County

Order groceries online for pick up.

Walmartwww.walmart.com

Oshkosh: (920) 231-1575

Neenah: (920) 722-8072

Order groceries online for pick up. Will deliver with online order through phone app Door Dash.

Valley VNA Senior Care –**Valley VNA Meals on Wheels**www.valleyvna.org

(866) 930-8862 • (920) 727-5555

210 E. Bell St., Neenah, WI

Home delivered meals to seniors & disabled in the cities of Neenah & Menasha. Regular & special diets.

FOOT CARE**In-Home Foot and Nail Care, LLC**

(920) 840-3521

In-home foot care.

Lotus Foot Care, LLCwww.lotusfootnurse.com • (920) 637-0754

1608 Bluebird Ct., Neenah, WI

In-home foot care.

Oshkosh Seniors Centerwww.ci.oshkosh.wi.us/senior_services/

(920) 232-5300

200 N. Campbell Rd., Oshkosh, WI (South Building)

Valley VNA Senior Care – Foot Care Clinicswww.valleyvna.org

(866) 930-8862 • (920) 727-5555

Various Community Sites

GOVERNMENT & PUBLIC SERVICES

Department of Workforce Development State of WI – Equal Rights Division

dwd.wisconsin.gov/er/ • (608) 266-6860
201 E. Washington Ave., Madison, WI

Enforces anti-discrimination laws, wage and hour laws, and other conditions related to employment. Includes housing discrimination.

Committees on Aging

Volunteer groups of appointees who monitor programs, identify needs and improve conditions for older citizens.

Menasha

www.cityofmenasha-wi.gov
116 Main St. • (920) 967-3531

Neenah

www.ci.neenah.wi.us
P.O. Box 426 • (920) 886-6128

Oshkosh

www.ci.oshkosh.wi.us/
200 N. Campbell Rd. • (920) 232-5300

Division of Motor Vehicles (DMV)

www.dot.state.wi.us
(800) 924-3570 • (608) 264-7447
2301 Omro Road, Oshkosh, WI
711 W. Association Dr., Appleton, WI
State vehicle registration and drivers license services. Issues identification cards for those who do not have a driver's license.

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1336 E Wisconsin Ave.
Appleton, WI 54911
(920) 733-7525



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- Yours to use for One Full Month

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and NO Obligation to buy.



www.havilandhearing.com

Greater Wisconsin Agency on Aging Resources Inc. (GWAAR)

www.gwaar.org • (608) 243-5670
1414 MacArthur Rd. Ste. A, Madison, WI
Monitors federal Older Americans Act programs serving persons 60 years and older (Elderly Nutrition Program, Transportation, Elder Benefit Specialist Program, Advocacy etc). Sponsors Guardianship Support Center.

Menasha Public Health

www.cityofmenasha-wi.gov • (920) 967-3520
100 Main St., Suite 100, Menasha, WI
Public health, school health and environmental health programs.

Social Security Administration

www.ssa.gov
(877) 445-0834
400 City Center, Ste. B, Oshkosh, WI
(877) 694-5495
607 W. Northland Ave., Appleton, WI
Assists with Social Security including retirement, survivors and dependents, disability, Medicare and Supplemental Security Income (SSI) benefits.

Social Security Multi-Language Gateway

www.ssa.gov/multilanguage
Offers Social Security information in 16 languages.

Winnebago County

Clerk of Courts

(920) 236-4848
www.co.winnebago.wi.us/clerk-courts
415 Jackson St., Oshkosh, WI
Manages court files, collects fines. Filing of court actions, processes record searches, provides copies of court records, petitions for occupational driver license and passport applications. Manages jury processes.

County Clerk

(920) 232-3430
www.co.winnebago.wi.us/county-clerk
112 Otter Ave., Oshkosh, WI
Issues marriage licenses & work permits. Provides county maps and plat books. Access to voter information & Public Officials.

Material Recycling Facility

(920) 232-1800
www.co.winnebago.wi.us/solid-waste
100 W. Cty. Road Y, Oshkosh, WI
Electronics recycling call or go online for rates.

Register of Deeds

(920) 232-3390
www.co.winnebago.wi.us/register-deeds/vital-records
112 Otter Ave., Oshkosh, WI
County record keeper of real estate, birth, death, marriage certificates, divorces and domestic partnerships.

Winnebago County Health Department

www.co.winnebago.wi.us/health
(920) 232-3000
112 Otter St., Oshkosh, WI
211 N. Commercial St., Neenah WI
Public health, school health and environmental health programs.

Health Department – Drug Drop

(800) 250-3110 • (920) 232-3000
www.co.winnebago.wi.us/health/drug-drop
Oshkosh Public Safety Building –
420 Jackson St.
Neenah Police Dept. – 2111 Marathon Ave.
City of Menasha Police Dept. – 430 1st St.
Town of Menasha Police Dept. –
2000 Municipal Dr., Neenah, WI
Safely dispose of medications.

Wisconsin Department of Health Services

www.dhs.wisconsin.gov • (608) 266-1865
1 W. Wilson St., Madison, WI
Resource info regarding child/youth services, healthcare benefits, home care supports, long term care, mental health, nutrition, hunger relief, services for developmental disabled, services for elderly, substance abuse, public health & vital records.

Wisconsin Department of Natural Resources (DNR) – Oshkosh Office

<http://dnr.wi.gov>
(888) 936-7463 • (920) 424-3050
625 E. County Road Y, Ste. 700, Oshkosh, WI
Boating, hunter education classes, hunting and fishing licenses, stamps and applications. State park parking stickers and campsite reservations.

GUARDIANSHIP/ REPRESENTATIVE PAYEE

ADRC provides guardianship information and assistance.

Financially Speaking, LLC

www.finspk.com • (920) 486-7026
106 Woodside Ln., Neenah, WI

Offers services to Seniors to include Durable Power of Attorney and Estate Representative Services. Offers basic bill paying and account reconciliation services.

Goodwill Industries of North Central Wisconsin – Payment Partners

www.paymentpartner.org • (920) 968-6984
1800 Appleton Rd., Menasha, WI

Provides representative payee & bill paying services.

Guardians of Tomorrow, Inc.

www.gotinc.org • (920) 858-2900
PO Box 1753, Appleton, WI

Guardianship services.

Guardian Payee Services, Inc.

(920) 233-7646
3270 Isaac Ln., Oshkosh, WI

Guardianship services.

Helping Hands Caregivers

www.helpinghandswi.com
(920) 217-2961 • (855) 434-1011
509 W. Walnut St., Green Bay, WI

Rep payee service.

Oshkosh Family, Inc.

www.oshkoshfamily.org • (920) 231-9520
36 Broad St., Ste. 120, Oshkosh, WI

Provides representative payee, guardianship and bill paying services.

HEALTH RELATED SERVICES

See Memory Center Listings pages 91.

AIDS Resource Center of Wisconsin

www.vivenhealth.org • (800) 359-9272

Provides HIV medical, dental, and mental health services, medical management, general health conditions, social work, benefit advocacy, legal services and housing assistance.

Welcome to Elder Lodge

Our intimate home environment is paired with our professional team caring for the physical and emotional needs of our residents.



OUR SERVICES INCLUDE:

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- Laundry
- Meals
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920.969.1002 • 1055 Jacobsen Rd., Neenah, WI 54956



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Fond du Lac | Outagamie | Winnebago County

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920.233.1140 • www.healthcarecu.org
429 N. Sawyer St., Oshkosh, WI 54902

Ascension – Nurse Direct**(800) 362-9900**

24-hour phone service that connects callers with a registered nurse.

Bella Pregnancy Medical Clinic**bellamedicalclinic.org • (920) 231-6006****1484 W. South Park Ave., Oshkosh, WI**

Medical pregnancy testing, ultrasounds, parenting classes, abortion education and recovery, information regarding sexual health, contraception, pregnancy and STD's.

City of Menasha – Public Health**www.cityofmenasha-wi.gov • (920) 967-3520****100 Main St., Suite 100, Menasha, WI**

Public health, school health and environmental health programs.

**Father Carr's Place To Be –
St. Francis Community Clinic****www.fathercarrs.org • (920) 230-2273****1000 N. Koeller St., Oshkosh, WI**

Comprehensive health care, full service clinic to uninsured and underinsured, AIDS testing/screening available. Dental, Lab, Chiropractor.

Hope Clinic and Care Center**www.hopeclinic.care • (920) 931-1150****1814 Appleton Rd., Menasha, WI**

A free medical clinic designed to serve the uninsured people of Fox Valley and surrounding areas.

**Medical College of Wisconsin –
Anatomical Gift Registry****(414) 955-8261**

Body donation for research.

Nurse Practitioner Health Services, LLC**www.np-health-services.com/****(920) 840-8524****2535 Northern Rd., Ste. D, Appleton, WI**

Nurse Practitioners providing primary care, preventive care, lab testing and blood work in their clinic or can come to your home.

**Partnership Community Health Center –
Medical and Behavioral Health Center****www.partnershipchc.org • (920) 731-7445****5471 Waterford Ln., Appleton, WI****2310 Westowne Ave., Oshkosh, WI**

Medical care for urgent (non-emergency) and chronic care needs. Accepts all medical insurance. Discounted fees to those with no insurance, based on income and family size.

Planned Parenthood of America, Inc.**www.plannedparenthood.org • (920) 235-0115****378 S. Koeller St., Oshkosh, WI**

Men's and women's health care, pregnancy testing and services, STD and HIV testing, treatment and vaccines. Emergency contraception & birth control pick up.

Theda Care on Call – Health Access**www.thedacare.org • (920) 830-6877**

24-hour phone service that connects with a registered nurse.

**University of Wisconsin Hospitals & Clinic –
Organ Procurement Program****Referrals: (866) 894-2676****Donations: (608) 265-0356**

Register to be an organ, tissue and eye donor.

Winnebago County Health Department**www.co.winnebago.wi.us/health****(800) 250-3110****Oshkosh: 112 Otter Ave. • (920) 232-3000****Neenah: 211 N. Commercial St. • (920) 727-2894**

Public health, school health and environment health programs. In-home fall risk assessments.

**Wisconsin Department of Health Services –
Donate Life Wisconsin****www.donatelifewisconsin.org • (608) 261-6854**

Register to be an organ, tissue or eye donor.

HEARING**Affordable Audiology –
Hearing Aid Sales and Repairs****www.affordableaudiology.com • (920) 232-4752****2390 State Rd. 44, Ste. D, Oshkosh, WI**

Sells and repairs all types of hearing devices. Hearing testing offered.

American Speech Language Hearing Association (ASHA)

www.asha.org
(800) 638-8255 • (301) 296-5700

Provides information on hearing aid insurance coverage and related services plus referrals to a certified audiologist or speech language pathologist.

Audient

www.audientalliance.org • (866) 956-5400

Provides access to hearing aids and related care for low income hearing impaired persons.

CaptionCall

www.captioncall.com • (920) 551-0232

An amplified and captioning phone that is a no cost service for those with hearing loss.

Deaf Connections, Inc.

(920) 215-0900
1410 Alcan Dr., Menasha, WI

Resource center for deaf, blind and hard of hearing.

Elite Hearing

elitehearingcenters.com/ • (920) 232-1010
1730 Algoma Blvd., Ste. C, Oshkosh, WI

Hearing aid sales and service. Free hearing consultations.

Fox Valley Hearing Center, Inc. – Audiology Services

www.foxvalleyhearingcenter.com
(920) 267-4071

1820 West Point Dr., Oshkosh, WI
(920) 725-8804

1148 Westowne Dr., Neenah, WI 54956

Provides hearing evaluations, hearing aid sales and service, cleaning and repairs.

Fox Valley Hearing Loop

www.loopwisconsin.com

Promotes awareness and installation of hearing loops. Listing of places that offer loops in WI.



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920.731.7910 or 1.800.731.7910 • www.myericksonmobility.com • 644 Valley Rd., Menasha, WI 54952

Hearing Life

www.hearinglife.com • (888) 878-3525

(920) 267-4825

384 S. Koeller Rd., Oshkosh, WI

(920) 243-4688

1440 S. Oneida St., Ste. N, Appleton, WI

Provides hearing evaluations, hearing aid sales and service, cleaning and repairs.

Hear Wisconsin

www.hearwi.org • (414) 604-2200

Provides communication options and services.

HIA - Hearing Industries Association

www.hearing.org • (202) 975-0905

Provides education, support and treatment information for people with hearing losses.

Lifetone Technology – Bedside Fire Alarm & Clock

www.lifetonesafety.com • (800) 648-7923

Bedside alarm that connects to smoke detectors.

Options for Independent Living, Inc. – WisLoan - Equipment Loan Program

www.optionsil.org

(888) 465-1515 • (920) 882-9309

2331 E. Lourdes Dr., Rm. 208, Appleton, WI

(920) 490-0500

555 Country Club Rd., Green Bay, WI

Offers assistive technology loans to individuals who have a disability. Loans help buy equipment such as hearing aides.

Public Service Commission of WI – Telecommunications Equipment Purchase Program (TEPP)

psc.wi.gov/Pages/Programs/TEPP.aspx

(608) 231-3305 • TTY: (888) 816-3831

Assists residents who are hearing, speech or motion impaired buy equipment they need in order to use basic telephone services such as TTY, amplified telephone and hand/headset.

Starkey Hearing Foundation – Hear Now

www.starkeyhearingfoundation.org/hear-now

(800) 328-8602

Assists those who are hard of hearing and have no other resources to acquire hearing aids. Collects hearing aids for recycling.

University of Wisconsin Hospital - Madison – Hearing Aid Recycling Program (HARP)

csd.wisc.edu/harp.htm • (608) 262-3951

Free or low-cost reconditioned hearing aids, ear molds, and batteries to low-income individuals. Apply online.

Wisconsin Center for Deaf / Blind Persons, Inc.

www.deaf-blind.org

Toll Free: (844) 638-5800

Voice/TTY/DBC: (414) 481-7477

Specializing in services for persons with combined hearing and vision loss.

Wisconsin Department of Health Services – Office for the Deaf and Hard of Hearing

www.dhs.wisconsin.gov/odhh • (855) 359-5252

Provides statewide information and referral services for hearing impaired residents.

Wisconsin Lions Foundation, Inc. – Hearing Aid Project

www.wlf.info • (877) 463-6953

Helps individuals who cannot afford to purchase a hearing instrument, and do not qualify for any existing state-funded financial assistance programs.

Wisconsin Relay

www.wisconsinrelay.com • Dial 7-1-1

Provides telecommunication relay service for persons who are deaf, hard of hearing, and/or speech disabled.

Wisconsin Talking Book and Braille Library

www.dpi.wi.gov/talkingbooks

(800) 242-8822 • (414) 286-3045

Provides Braille and recorded books and playback equipment for those who cannot read normal print.

HOME CARE SERVICES**MEDICAL (INCLUDES HOSPICE PROVIDERS)**

See Chart on page 74 - 75.

NON-MEDICAL

See Chart on pages 72 - 73.

HOME EMERGENCY/ MEDICAL RESPONSE SYSTEMS

See Chart on page 77.

HOME IMPROVEMENT MODIFICATIONS

Also see Medical / Adaptive / Mobility Equipment section on pages 89.

Advocap, Inc.

www.advocap.org • (800) 631-7760

Advocap Housing Rehab Program

(920) 922-7760

19 W. First St., Fond du Lac, WI

Provides assistance with housing rehab needs. All rehab is based on health safety, and accessibility issues.

Advocap Weatherization Program

(920) 426-0150

2929 Harrison St., Oshkosh, WI

Renters or homeowners living in a house, mobile home, duplex, or apartment may qualify. Must have received help with utility bills last year. Installing insulation, replacing water heaters, furnaces, freezers and refrigerators.

Arrow Lift

www.arrowlift.com

(888) 815-4387 • (920) 733-3421

411 N. Casaloma Dr., Appleton, WI

Stair lifts, elevators and wheelchair platform lifts.

Bridgeway Independent Living Designs, LLC

www.bildnow.com

(888) 482-2453 • (920) 569-0148

9209 W. Bluemound Rd., Milwaukee, WI

Provides home accessibility assessments, building and home modifications.

Energy Services, Inc. – Weatherization

www.homeenergyplus.wi.gov

(800) 506-5596 • (920) 231-0600

303 Pearl Ave., Ste. D, Oshkosh, WI

(920) 729-1433

1475 Opportunity Way, Menasha, WI

Assistance for households with excessive energy costs for occupants who are elderly, handicapped and/or children less than 6 years of age.



Pam Lang, Owner

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Nursing Services as needed**

For more details on how we can help you

(920) 651-9400



- Personal Care/ADL's
- Companionship
- Meal Preparation
- Medication Reminders
- Cleaning/Laundry Assistance
- Errands/Outings/Shopping
- Appointments (to and from)
- Overnights
- Respite Services
- Hospice

Servicing the Oshkosh area and surrounding communities

Available 24 hours a day • 7 days a week

The Right Care, Right at Home.®

Oshkosh/Surrounding Communities

2100 Omro Road, Suite H

Oshkosh, WI 54904

920.651.9400

www.rahhomecare.com

Expertise

www.expertise.com/remodeling/home-remodeling-for-disability-and-special-needs

Provides guides for disability remodeling options.

Habitat for Humanity – Restore Oshkosh

www.habitatoshkosh.org • (920) 230-3535

1640 S. Koeller St., Oshkosh, WI

A retail outlet where new and used building materials are sold at a fraction of original retail prices.

Larsen / Winchester Lions Club

www.e-clubhouse.org/sites/larsenwinchester

(920) 427-3236

8348 County Rd., T, Larsen, WI

Wheelchair ramp construction for Winnebago County.

Neenah Housing Rehabilitation

www.ci.neenah.wi.us • (920) 886-6128

211 Walnut St., Neenah, WI

Provides financial assistance for housing repairs to qualified low and moderate income residents.

Northeastern WI Housing Rehab Loan Program – Community Dev. Block Grant (CDBG)

(920) 448-6480

305 E. Walnut St., Rm. 320, Green Bay, WI

Provides no interest loans to low income homeowners for housing repairs. Payments are not required until the home is sold.

Options for Independent Living, Inc. – Fox Valley Office

www.optionsil.org • (920) 882-9309

2331 E. Lourdes Dr., Rm. 208, Appleton, WI

Equipment (demonstration, trial, and loan services) for persons who have sensory, physical or other impairments. Staff provide training, information and support.

Home Accessibility Assistance Loan Program

(920) 490-0500

Provides deferred payment, no interest loans to low income persons with disabilities.

Showcase Model Home and Office

(920) 490-0500

Unique office facility is a showcase of assistive technology and modifications in a home-like environment.

Oshkosh, City of

www.ci.oshkosh.wi.us • (920) 236-5059

215 Church St., Room 204, Oshkosh, WI

Curb Appeal Program

www.ci.oshkosh.wi.us/Community_Development/Planning_Services/Oshkosh_Neighborhoods/

Funding for exterior home improvement projects. Preference given to properties in recognized neighborhoods.

Oshkosh Housing Rehabilitation - Comprehensive Repair Loan

Provides financial assistance for housing repairs to qualified low and moderate income owner-occupants living in the city. No interest, deferred loan. Application mid Dec. - mid March.

Owner Occupied Rehabilitation Program

www.ci.oshkosh.wi.us/PlanningServices/HousingRehabilitation.aspx

Funding for home owners for interior and exterior home improvement projects.

Rental Rehabilitation Program

www.ci.oshkosh.wi.us/PlanningServices/HousingRehabilitation.aspx

Funding for home owners and owners of rental properties for interior and exterior home improvement projects.

Rebuilding Together – Fox Valley

www.rtfv.org • (920) 730-2156

1800 Appleton Rd., Menasha, WI

Repairs and rehabilitates homes for low-income older and disabled homeowners.

Rural Housing, Inc.

www.wisconsinruralhousing.org

(888) 400-5974 • (608) 238-3448

Provides financial assistance for housing expenses and costs.

Tomorrows Home Foundation

www.tomorrowshomefoundation.org

(608) 255-1088

Emergency assistance grants to provide critical repairs so that individuals can stay in their manufactured or mobile home. Assists with the disposal of mobile homes.

United States Department of Agriculture USDA – Rural Development

www.rd.usda.gov/wi • (715) 345-7600
5417 Clems Way, Stevens Point, WI

Provides home rehabilitation loans to low-income rural homeowners.

HOME PURCHASING & MOVING

Advocap, Inc. – Home Buyer Program

www.advocap.org
(800) 631-7760 • (920) 922-7760
2929 Harrison St., Oshkosh, WI

Provides education and opportunities for households to acquire a home of their own, as well as down payment assistance to qualified persons.

Fox Valley Pack and Clean Services

(920) 573-2601

Services include start to finish moving assistance, cleaning, handy helper, and seasonal cleaning. Senior and Military
Discounts available.

Habitat for Humanity – Homeownership Program

www.habitatoshkosh.org • (920) 235-3535
1640 S. Koeller St., Oshkosh, WI
www.foxcitieshabitat.org • (920) 954-8702
921 Midway Rd., Menasha, WI

Builds new construction homes and sells them to qualified families.

Long's Senior Transitions

www.longmoving.com/seniortransitions.htm
(920) 734-6052
2301 W. Everett St., Appleton, WI

Services include planning, home organization, home sale, moving and move-in.

Moving Forward LLC

www.mfnew.com • (920) 306-1995
1200 W. Henry St., Kaukauna, WI

Services to prepare homes for the real-estate market, carpentry repairs, painting or clean outs. Moving assistance.

Movin' Out Inc. – Forgivable Rehab Loans

www.movin-out.org
(877) 861-6746, Ext. 7
(608) 251-4446, Ext. 7

Provides housing counseling, down payment and rehab/repair and rental property assistance.

Patriot Partners Removal

patriotpartnersremoval.com/removal
(920) 214-3204

Downsize, declutter and move. Assistance with moving, removal and responsible disposal.

Segues Senior Move Specialists

www.segues.net • (262) 442-4200

Helps with downsizing, moving and settling in.

Seniors First Remodeling, LLC

www.linkedlivinghomes.com • (920) 903-0919

Modular home additions for seniors and those with special living needs. Manufacture, deliver and install living suites that attach to a home.

Sold on Oshkosh Program

www.ci.oshkosh.wi.us/Community_Development/Planning_Services/Oshkosh_Neighborhoods/
(920) 236-5059
215 Church Ave., Room 204, Oshkosh, WI

Funding for homebuyers looking to purchase a home in participating neighborhoods.

Trunk 'N Junk

www.trunknjunk.com • (920) 858-1455
Recycles and disposes clutter.

Winnebago County - Tri-County Recycling

www.recyclomoretricity.org/recycling-guide
(920) 232-1800

Winnebago County waste / recycling guidelines and information.

WIHousingSearch.org

www.wihousingsearch.org • (877) 428-8844

Helps search for up to date home & apartment rentals. Listing of home buyer resource.

HOUSING

ADULT FAMILY HOMES

See chart on page 76.

COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF)

See chart on pages 78 - 80.

INDEPENDENT LIVING APARTMENTS

See chart on pages 81 - 83.

RESIDENTIAL CARE APARTMENT COMPLEXES (RCAC)

See chart on page 75.

Wisconsin Department of Health Services Wisconsin Assisted Living Directories

www.dhswisconsin.gov/guide/assisted-living.htm

Online Wisconsin adult day care programs, adult family homes (AFH), community based residential facilities (CBRF), and residential care apartment complexes (RCAC) listings.

HOUSING QUESTIONS TO ASK

- Is there an entrance fee? If yes, is it reimbursed when I move out?
- What determines the monthly fee and how often can it be raised?
- How much notice do I have to give if I leave?
- What is included in the monthly rate?
- Do I have a private bathroom?
- What are the costs for additional services or meals, private room, telephone, etc?
- What is the meal plan and are meals provided?
- Do you accommodate special diets?
- Are pets allowed?
- Is there awake staff overnight?
- Is there an emergency response system?
- Does the facility have an Emergency Preparedness Plan (power outage, fire, etc.)
- May outside services come in to help me?
- Is there a nurse on call 24 hours a day?
- What is the ratio of staff to residents?
- Is the facility at maximum capacity?
- What are the policies regarding visitors?
- Is there transportation available if I have a doctor appointment? What is the cost?
- Do you have parking or garage for a vehicle?
- If I have to be hospitalized for a period of time, what happens to my apartment or room?
- What personal possessions may I bring?
- Has the facility had any citations?
- What happens when my money runs out?
- Is the facility accessible?
- Does the facility have an emergency power back-up?

HOUSING DEFINITIONS

Community Based Residential Facility (CBRF)

- Group home setting consisting of 5-21+ beds. Can be single or double occupancy rooms, usually with a halfbath.
- Common dining and living areas.
- Facilities are licensed by the state and classified according to size and the population served.
- Required to provide assistance with bathing, dressing, grooming, medications, referral services.
- Many facilities offer additional service packages for increased rates.
- Scheduled in-home and community activities, transportation for errands, etc.
- Payment for these facilities are generally private pay. Long term support funding is available to help with costs. The CBRF manager can answer questions regarding financial matters.

Independent Living Apartment

- Multi-unit dwellings specifically for older and/or disabled residents capable of managing their own lives.
- Costs range from subsidized apartments for low income individuals to expensive condominium style units.
- Some complexes may have recreation rooms, activities, transportation services and/or a mealsite.
- These facilities have minimal health services.
- Some may charge entrance fees.

Residential Care Apartment Complex (RCAC)

- Apartment-type units with their own kitchen, bathroom, living and sleeping areas.
- Residents are somewhat independent, usually needing some degree of help with daily living activities. Through the facility, a resident can obtain up to 28 hours of assistance/week. Emergency assistance is available.
- Social and recreational activities as well as meals available. Ask what services are included in the monthly rate and what services require additional payment.
- RCAC facilities that are registered with the state accept private pay only.
- If the facility is certified with the state, they may be able to accept funding if it is available and the resident is eligible. The RCAC manager can answer financial questions.

Skilled Nursing Facility (Nursing Home)

- Health care facility that provides nursing services 24 hours a day.
- Persons needing extensive supervision, those with complex health plans, residents needing rehabilitative services (occupational, physical or speech therapy) or those who do not have supportive living services available are residents who would benefit from nursing home care.
- Costs vary according to the services and the level of care provided.
- The daily rate should include room and board, activities, social services and nursing care.
- Therapy, medications, dental care, foot care and personal items are typically not included in the daily rate.
- Nursing homes have admission agreements that include information about the daily rate, policies regarding transfers and discharges, policies regarding the handling of residents funds and the rights and responsibilities of the residents.
- Nursing homes are licensed and surveyed by state and federal regulators.
- There are a variety of ways to pay for nursing home costs:
 - Medicare pays for limited nursing home stays as long as it meets their requirements.
 - Long term care or supplemental insurance may pay for some stays.
 - Medical Assistance may cover unlimited stays once financial criteria is met.
 - Private pay or veterans benefits may also be used.

The nursing home administrator and/or social worker can answer questions regarding financial matters.

Contact the ADRC for further information.

HOME CARE SERVICES – NON MEDICAL

H = Housekeeping MA = Medical Assistance MP = Meal Preparation MR = Medication Reminders
PC = Personal Care RC = Respite Care/Companion S = Shopping YC = Yard Care

	H	MA	MP	MR	PC	RC	S	YC
Almost Family Oshkosh: 920-922-8098 • Neenah/Menasha: 920-729-6165 lhcgroupp.com	•	•	•	•	•	•	•	
Brightstar Care - Neenah/Menasha 920-882-7277 • 866-618-7872 • www.brightstarcare.com/appleton	•		•	•	•	•	•	
Brightstar Care - Oshkosh/Omro 920-808-2020 • www.brightstarcare.com/oshkosh-fond-du-lac	•		•	•	•	•	•	
Clarity Care, Inc. 920-236-6560 • 855-224-7487 • www.claritycare.org	•	•	•	•	•	•	•	
Christian Servants Home Care, LLC 262-939-0894 • www.christianservantshomecare.com	•		•	•	•	•	•	
Cleaning for a Reason Foundation (for women undergoing chemotherapy) 877-337-3348 • www.cleaningforareason.org	•							
Comfort Keepers 920-922-1779 • www.comfortkeepers.com	•		•	•	•	•	•	
Conquer Your Clutter Organizing, LLC 920-915-2233 • www.conquyourclutterorganizing.com	Organizing							
Cooperative Care 920-787-1886 • www.cooperativecare.us	•		•	•	•	•	•	
Evergreen at Home - Home Care 920-237-2155 • www.evergreenoshkosh.com	•		•	•	•	•	•	Home Maintenance & YC
Good People - Live in Caregivers only 24/7 414-759-7482 • 800-608-8003 • www.goodpeople.us	•		•	•	•	•	•	
Helping Hands Caregivers 920-217-2961 • 855-434-1011 • www.helpinghandswi.com	•	•	•	•	•	•	•	
HomeAid Health Care 920-637-4486 • www.homeaidhealthcare.com	•		•	•	•	•	•	
Home Care Assistance - Fox Cities 920-372-2273 • www.homecareassistancefoxcities.com	•		•	•	•	•	•	
Home Helpers 920-722-2273 • www.homehelpershomecare.com/appletonwi/home	•		•	•	•	•	•	
Home Instead Senior Care 920-997-0118 • www.homeinstead.com	•		•	•	•	•	•	
Homes for Independent Living of Wisconsin 920-499-7965, ext. 1304 • www.hil-wi.com	•		•	•	•	•	•	
Integrated Care and Cleaning 920-574-2272 • www.integratedcareandcleaning.com	•		•	•	•	•	•	

HOME CARE SERVICES – NON MEDICAL (CONTINUED)

H = Housekeeping MA = Medical Assistance MP = Meal Preparation MR = Medication Reminders
PC = Personal Care RC = Respite Care/Companion S = Shopping YC = Yard Care

	H	MA	MP	MR	PC	RC	S	YC
Interim Healthcare of the Fox Cities 920-944-8945 • www.interimhealthcare.com/foxcities	•	•	•	•	•	•	•	
In Its Place Organizing Services 920-419-1828 • www.initsplaceorganizer.com	Organizing							
Lori Knapp, Inc. - Home Care 920-907-0949 • 844-534-7225 • www.loriknappcompanies.com	•	•	•	•	•	•	•	
Pasoua Home Care, LLC 920-358-7902 • www.pasouahomecare.com	•	•	•	•	•	•	•	
Preferred Home Health Care, Inc. 920-725-1116 • www.phhcare.com	•	•	•	•	•	•	•	
Quality Home Care of Oshkosh, LLC 920-230-3553 • www.qualityhomecareoshkosh.com	•		•	•	•	•	•	
Right at Home In Home Care & Assistance - Neenah/Menasha 920-257-4667 • www.rightathome.net/appleton	•		•	•	•	•	•	
Right at Home In Home Care & Assistance - Oshkosh 920-651-9400 • www.rightathome.net/oshkosh-central	•		•	•	•	•	•	
Senior Helpers 920-749-9700 • www.seniorhelpers.com/foxcities/	•		•	•	•	•	•	
Seniors Helping Seniors 920-216-1313 • www.seniorshelpingseniors.com	•		•			•	•	
St. Paul Elder Services, Inc. - St. Paul at Home 920-766-6020 Ext. 189 • www.stpaulelders.org	•	•	•	•	•	•	•	
Stay at HomeCare 920-989-0157 • www.stay-at-homecare.com	•	•	•		•	•		
Supportive Learning Care 920-267-8200	•		•	•	•	•	•	
Synergy HomeCare 920-843-1700 • www.synergyhomecare.com	•		•	•	•	•	•	
Thao Enterprises, Inc - Tongxeng Personal Home Care, LLC 920-734-1702 • www.tongxenghomecare.com	•	•	•	•	•	•	•	
Todd Steven & Associates Inc 920-232-3649 • www.toddsteven.com	•		•	•	•	•	•	
Valley VNA Senior Care - In Home Care 920-727-5555 • 866-930-8862 • www.valleyvna.org	•		•	•	•	•	•	
Visiting Angels 920-312-7000 • www.visitingangels.com/oshkosh	•	•	•	•	•	•	•	
Wisconsin Home Health Care, Inc. 920-288-0661 • www.whhllc.com	•	•	•		•	•		

HOME CARE SERVICES – MEDICAL & HOSPICE

	Hospice	Skilled	Rehab	Specialty Services
Ascension at Home 920-727-2000 • 866-236-8500 • www.affinityhealth.org	•	•	•	
Agnesian Health Care and Hospice Hope 920-923-7950 • 800-236-4156 • www.agnesian.com		•	•	
Almost Family 920-729-6165 • Neenah: 920-729-6165 Oshkosh: 920-922-8098 • lhcgroupp.com		•	•	
Amedisys Home Health 920-497-1234 • www.amedisys.com		•	•	Behavioral-dementia in home
AseraCare Hospice 920-339-9065 • www.aseracare.com	•			
Aurora at Home 920-288-5100 • 800-862-2201 aurorahealthcare.org/services/aurora-at-home	•	•	•	
Brightstar Care - Neenah/Menasha 920-882-7277 • www.brightstarcare.com/appleton		•		
Brightstar Care - Oshkosh/Omro 920-808-2020 • www.brightstarcare.com/oshkosh-fond-du-lac		•		
Comfort Keepers 920-922-1779 • www.comfortkeepers.com		•		
Evergreen at Home - Home Health 920-237-6242 • 844-654-7600 • www.evergreenoshkosh.com		•	•	Whirlpool Bathing
Generations Hospice, Inc. • 920-922-0134 • 877-545-0551 www.generationshomeandhospice.com	•			
Heartland Home Care & Hospice 866-216-5708 • www.heartlandhospice.com	•	•	•	Wound care
Hospice Compassus 920-321-2004 • www.compassus.com	•			
Marquardt Home Health & Hospice 844-206-4930 • www.marquardtmanagement.com/home-services	•	•	•	
Nurse Practitioner Health Services, LLC 920-840-8524 • www.np-health-services.com		•		In Home primary & preventative care by a certified Nurse Practitioner
Preferred Home Health Care, Inc. - Oshkosh & Menasha 920-235-4326 • 920-725-1116		•		
PRN Home Health and Therapy 920-820-9911 • www.pnrcare.com		•	•	Wound, Lymphedema, Big & Loud Therapy
RecoverHealth 715-258-2130 • www.recoverhealth.org		•	•	Private Duty Nursing
SouthernCare Hospice 920-496-1690 • 866-419-2774 • www.southerncarehospice.com	•	•		

HOME CARE SERVICES – MEDICAL & HOSPICE (CONTINUED)

	Hospice	Skilled	Rehab	Specialty Services
St. Croix Hospice 855-278-2764 • www.stcroixhospice.com	•			Music, Pet, Massage Therapy
St. Paul Elder Services, Inc. - St. Paul Hospice 920-766-6020 • www.stpaulelders.org	•			
Taylorred Rehab, LLC 920-322-0447 • www.taylorredrehab.com			•	Vertigo, Parkinson's specific therapy- Big & Loud, Lymphedema
ThedaCare at Home 920-969-0919 • 800-984-5554 • www.thedacare.org	•	•	•	
ThedaCare at Home - Hospice of Cherry Meadows 920-225-7730 • 800-984-5554 • www.thedacare.org	•	•	•	10 Bed Residential Facility
ThedaCare at Home - ThedaCare Hospice Residence 920-969-0919 • 800-984-5554 • www.thedacare.org	•	•	•	Hospice Residence at The Heritage

HOUSING – RESIDENTIAL CARE APARTMENT COMPLEXES (RCAC)

	# Apts	Certified	Registered	Pet Friendly
BAKA Enterprises - Emerald Ridge Assisted Living 130 Byrd Ave. Neenah, WI • 920-722-5100 • www.bakaenterprises.com	45	•		•
Evergreen Retirement Community - Garden Place 1130 N. Westfield St. Oshkosh, WI 920-237-2122 • www.evergreenoshkosh.com	20		•	• (Cats Only)
Miravida Living - Gabriel's Villa 215 N. Westfield St. Oshkosh, WI 920-651-8600 • www.miravidaliving.com	39 5 Respite		•	Visits Only
Senior Lifestyles, LLC - Bella Vista 631 Hazel St. Oshkosh, WI • 920-233-6667 • www.seniorlifestyle.com	96	•		•
Senior Lifestyles, LLC - Island Shores 131 E. North Water St. Neenah, WI 920-725-7110 • www.seniorlifestyle.com	101	•		•
Thedacare, Inc. - Heritage Assisted Living 2600 S. Heritage Woods Dr. Appleton, WI 920-738-3000 • www.thedacare.org	137		•	
Touchmark Living Centers - Touchmark on W. Prospect 2601 Touchmark Dr. Appleton, WI 920-832-9100 • www.touchmarkappleton.com	76		•	•
Valley VNA Senior Care - Alexandrite Manor Senior Apartments 1537 Lyon Dr. Neenah, WI 920-727-5544 • www.valleyvna.org	32		•	Visits Only

Visit www.dhs.wisconsin.gov/guide/provider-search.htm for current information

HOUSING – ADULT FAMILY HOMES

ELD = Elderly DA = Dementia/Alzheimer's DD = Developmentally Disabled
 TBI = Traumatic Brain Injury PD = Physically Disabled ED/MI = Emotionally Disturbed/Mental Illness

	# Beds	ELD	DA	DD	PD	TBI	ED/MI
Clarity Care, Inc. - Multiple Listings 424 Washington Ave., Oshkosh, WI 920-236-6560 • www.claritycare.org		•	•	•	•	•	•
Connie Home, LLC - Multiple Listings 414-345-7781	4	•	•	•	•	•	•
Empowerment Living Services - Multiple Listings 333 N. Commercial St., Ste 300, Neenah, WI 920-558-4504 • www.empowermentlivingservices.com	4			•		•	•
Harbor Hope, Inc. - Harbor Hope 908 Baldwin St., Neenah, WI 920-225-9045	4 Male			•			
Karen's Adult Family Home & Respite 807 E. Nevada Ave., Oshkosh, WI 920-231-5061	4	•	•	•		•	•
Nobility Reigns - Todd's Adult Family Home 516 Washington Ave., Oshkosh, WI 920-366-8707 • www.nobility-reigns.com	4	•		•	•		•
Productive Living Systems, Inc. - Multiple Listings 300 N. Woods Edge Dr., Ste 103, Appleton, WI 920-738-5393 • www.plsjobs.net	4			•		•	•
Robinson Adult Family Home 1077 Harold Dr., Menasha, WI 920-832-8727				•			
VistaCare - Multiple Listings 877-723-3066 • www.vistacare.org	4	•	•	•	•	•	•

Visit www.dhs.wisconsin.gov/guide/provider-search.htm for current information

HOME EMERGENCY/MEDICAL RESPONSE SYSTEMS

	Personal Response Service	Medication Monitoring	Home Monitoring	Health Monitoring	GPS	Fall Alert
ADRC provides FILE of Life medical and person information packets for use by emergency medical personnel 877-886-2372 • www.co.winnebago.wi.us/adrc						
Comfort Keepers - Safety Choice Program 920-922-1779 • www.comfortkeepers.com	•	•	•	•	•	•
Critical Signal Technologies 888-557-4462 • www.cstitl.com	•	•	•		•	•
Do-Not-Resuscitate (DNR) - DNR bracelet. Obtain forms from a physician 608-266-1568 • www.dhs.wisconsin.gov/forms/f4/f44763.pdf						
Evergreen - First Call Emergency Response System 920-237-2155 • www.evergreenoshkosh.com/at-home-care	•					
Great Call, Inc. 866-359-5606 • www.greatcall.com	•				•	•
Helping Hands Caregivers 920-217-2961 • www.helpinghandswi.com	•				•	•
Home Helpers - Direct Link 920-722-2273 • www.homehelpershomecare.com	•	•		•	•	•
LifeFone 800-882-2280 • www.lifefone.com	•				•	•
Medical Guardian 855-296-9869 • www.go.medicalguardian.com	•				•	•
Night Owl 877-559-1642 • www.nosllc.com	•		•			
Oshkosh Police Department - Project Lifesaver 920-236-5757 • www.oshkoshpd.com/projectlifesaver					•	
Philips Lifeline 855-681-5351 • www.lifeline.philips.com	•	•	•		•	•
Response Link 866-802-3676 • www.respondelink.com	•	•	•		•	•
Thedacare, Inc. - Lifeline 920-738-6391 • www.thedacare.org	•					•
Valued Relationships Inc. (VRI) 800-860-4230 • www.vricares.com	•	•		•	•	•

HOUSING – COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF)

ELD = Elderly DA = Dementia/Alzheimer's DD = Developmentally Disabled
 PD = Physically Disabled TBI = Traumatic Brain Injury ED = Emotionally Disturbed/ Mental Illness
 TI = Terminally Ill A/D = Alcohol & Drug

	# Beds	ELD	DA	DD	PD	TBI	ED	TI	A/D
Alten Haus, LLC - Alten Haus Traditions 1091 Jacobsen Rd., Neenah, WI 920-470-9040 • www.ah-assistedliving.com	15	•	•	•					
Alten Haus, LLC 625 & 635 Bondow Dr., Neenah, WI • 920-470-9040	10-12	•	•						
American Grand 900 Meadow Lane, Neenah, WI 920-585-6985 • www.americangrand.com	72	•	•	•	•	•		•	
ANew Choice Care, Inc. I & II 1255 & 1265 Depere St., Menasha, WI 920-955-3131 • www.HeartwoodSeniorLiving.com	6	•	•	•	•	•	•	•	
Azura Memory Care of Oshkosh 2220 Brookview Ct., Oshkosh, WI 920-426-9900 • www.azuramemory.com	18	•	•						
Bridgestone Living - Lake Pointe Villa 190 Lake Pointe Dr., Oshkosh, WI 920-232-8686 • www.lakepointevilla.com	20	•	•	•	•				
Bridgestone Living - Parkside Senior Living 2330 Bruce St., Neenah, WI 920-727-1120 • www.parksideseniorliving.net	20	•	•	•					
Brookeview Assisted Living, LLC - Eastbrooke & Westbrooke 3504 & 3508 W. 20th Ave., Oshkosh, WI • 920-232-9002	25	•	•						
Capital Senior Living - Waterford I, II & III 1018 & 1110 W. Murdock St. & 1816 Vinland St., Oshkosh, WI 920-479-0303 • www.capitalsenior.com	28-43	•	•					•	
Care Partners Assisted Living, LLC - Care Partners I & II 234 S. 5th St. Winneconne, WI 920-582-4662 • www.carepartners-countryterrace.com	8-15	•	•	•	•		•	•	
Clarity Care, Inc. - Multiple Locations 424 Washington Ave., Oshkosh, WI 920-236-6560 • www.claritycare.org	64	•	•	•	•	•	•		
CopperStone Assisted Living 751 Deerwood Ave., Neenah, WI 920-515-3411 • www.copperstoneassistedliving.com	60	•	•		•	•		•	
Country Villa Assisted Living 1900 Huckleberry Ave., Omro, WI 920-685-0607 • www.cvassistedliving.com	38	•	•	•	•	•	•	•	
Covey Respite House 1325 Eastman St., Oshkosh, WI 920-424-4071 • www.covey.org	8			•	•	•	•		

HOUSING – CBRF (CONTINUED)

ELD = Elderly DA = Dementia/Alzheimer's DD = Developmentally Disabled
 PD = Physically Disabled TBI = Traumatic Brain Injury ED = Emotionally Disturbed/ Mental Illness
 TI = Terminally Ill A/D = Alcohol & Drug

	# Beds	ELD	DA	DD	PD	TBI	ED	TI	A/D
CRL Senior Living - Centennial Inn 1628 N. Main Street, Oshkosh, WI • 920-236-9360	18	•	•		•		•	•	
Diverse Options, Inc. - Bonneview Home 6412 Bonnieview Rd., Pickett, WI 920-589-5014 • www.diverseoptions.org	8	•		•	•				
Elder Lodge Assisted Living 1055 Jacobsen Rd., Neenah, WI 920-969-1002 • www.elderlodgcare.com	15	•	•	•	•			•	
Evergreen Retirement Community - Sharehaven Home 1095 N. Westfield St., Oshkosh, WI 920-233-2340 • www.evergreenoshkosh.com	20		•						
Evergreen Retirement Community - Garden Heights/Manorview 1130 N. Westfield St. Oshkosh, WI 920-233-2340 • www.evergreenoshkosh.com	40	•	•						
Good Life Assisted Living, Inc. - Arborview Manor 1520 Arboretum Dr., Oshkosh, WI 920-231-7900 • www.thegoodlife.care	36	•	•		•	•		•	
Good Life Assisted Living, Inc. - Oakwood Manor 2675 Omro Road, Oshkosh, WI 920-231-7900 • www.thegoodlife.care	22	•	•		•	•			
Good Life Assisted Living, Inc. - Webster Manor 515 S. Webster Ave., Omro, WI 920-231-7900 • www.thegoodlife.care	20	•	•	•	•			•	
Matthews Senior Housing LLC - Matthews of Irish Road 1760 Irish Road, Neenah, WI 920-727-3898 • www.matthewsseniorliving.com	20	•	•		•		•	•	
Matthews Senior Housing, LLC - Matthews of Neenah I & II 970 W. American Dr., Neenah, WI • 920-886-0491 990 W. American Dr., Neenah, WI • 920-886-3982 www.matthewsseniorliving.com	16 & 20	•	•		•		•	•	
Matthews Senior Housing, LLC - The Courtyard at Oshkosh 3851 Jackson St., Oshkosh, WI • 920-969-8020 www.thecourtyardatoshkosh.com	67	•	•		•			•	
Matthews Senior Living, LLC - Adare I - IV Place 1645 - 1670 Century Oaks Court, Menasha, WI 920-727-3880	8-16	•	•	•	•	•	•	•	
Mayberry Manor LLC - Mayberry Manor of Oshkosh 3539 Witzel Ave., Oshkosh, WI 920-267-3535 • www.mayberrymanorcare.com	8	•	•		•	•	•	•	•
Miravida Living - Elijah's Place 1551 Southland Ave., Oshkosh, WI 920-235-5599 • www.miravidaliving.com	12		•						

HOUSING – CBRF (CONTINUED)

ELD = Elderly DA = Dementia/Alzheimer's DD = Developmentally Disabled
 PD = Physically Disabled TBI = Traumatic Brain Injury ED = Emotionally Disturbed/ Mental Illness
 TI = Terminally Ill A/D = Alcohol & Drug

	# Beds	ELD	DA	DD	PD	TBI	ED	TI	A/D
Nova Counseling Services, Inc. - Terra Halfway House 3240 Jackson St., Oshkosh, WI 920-231-0143 • www.novaoshkosh.com	50								•
Oak Park Place 2205 Midway Rd., Menasha, WI 920-702-0000 • www.oakparkplace.com/communities/menasha	84	•	•		•		•		
Oakridge Gardens Nursing Center - Gardenview, Inc. 1712 Midway Rd., Menasha, WI 920-733-4305 • www.oakridgegardens.com	15	•	•						
Pnuma LLC - Pnuma 3 1955 County Rd. A, Neenah, WI • 920-727-4827	6			•			•		
Prairie Home Assisted Living, LLC - I, II, III 1459 - 1463 Kenwood Dr., Menasha, WI 920-969-0526 Ext. 0 • www.prairiehomeassistedliving.com	53	•	•	•	•	•		•	
Productive Living Systems, Inc. - Coral House 675 Planeview Dr., Oshkosh, WI 920-738-5393 • www.productivelivingsystems.com	8			•		•	•		
Rehabilitation House Inc - Bletzinger House 107 Professional Plaza, Neenah, WI 920-725-2271 • www.bletzingerhouse.com	14						•		•
Senior Life Style - Bella Vista Manor 631 Hazel Street, Oshkosh, WI 920-233-6667 • www.seniorlifestyle.com	36	•	•		•		•	•	
Senior Lifestyle - Lakeshore Manor 711 Bayshore Dr., Oshkosh, WI 920-426-2670 • www.seniorlifestyle.com	53	•	•		•	•			
Serenity Place, Inc. - Serenity Place I 1538 W. 6th Ave. Oshkosh, WI • 920-233-8942	7	•	•	•			•		
TheDACare, Inc. - Heritage Assisted Living 2600 S. Heritage Woods Dr., Appleton, WI 920-738-3000 • www.thedacare.org	20	•	•						
TLC Homes, Inc. - Allerton 1657 Maricopa Dr., Oshkosh, WI 920-694-1152 • www.tlchomes.net	8			•	•	•	•		
Touchmark on West Prospect 2601 Touchmark Dr., Appleton, WI 920-710-1381 • www.touchmark.com	48	•	•						
Valley VNA Senior Care 1533 Lyon Dr., Neenah, WI • 920-727-5544 • www.valleyvna.org	64	•	•		•			•	

Visit www.dhs.wisconsin.gov/guide/provider-search.htm for current information

HOUSING – INDEPENDENT LIVING APARTMENTS

	# of Apartments, Rooms, Duplexes	Family	Admission Age/ Elderly	Disabled	Housing Assistance	Pet Friendly
Brookstone Commons 120 Byrd Ave. Neenah, WI 920-886-7550 • www.brookstonecommonapts.com	52		55	•	•	•
Cardinal Capital Management - Fairway Meadows 1721 Maricopa Dr., Oshkosh, WI • 920-729-6336	21	•		•	•	•
Cardinal Capital Management - Fireside Commons 115 Professional Plaza, Neenah, WI • 920-722-2242	61		62	•	•	•
Cardinal Capital Management - Fox Meadows I 1206 - 1222 Doctors Dr. Neenah, WI • 920-722-2242	8	•		•	•	
Cardinal Capital Management - Fox Meadows II 374 - 386 Stanley Ct., Neenah, WI • 920-722-2242	7	•		•	•	
Cardinal Capital Management - Hearthside Commons 210 Haylett St., Neenah, WI • 920-725-8816	60		62	•	•	•
Cardinal Capital Management - Maplewood Meadows I 1015 Maple St., Neenah, WI • 920-729-6336	8	•		•	•	•
Cardinal Capital Management - Maplewood Meadows II 230 Byrd Ave., Neenah, WI • 920-729-6336	8	•		•	•	•
Cardinal Capital Management - Menasha Woods 1820 Chain Dr. Menasha, WI • 920-722-9136	40	•		•	•	
Cardinal Capital Management - Neenah Court Apartments 2112 Marathon Ave., Neenah, WI • 920-722-9136	24	•		•	•	
Cardinal Capital Management - Lakeside Commons 37 Tayco St., Menasha, WI • 920-729-6336	36		62	•	•	•
Cardinal Capital Management - Woodland Meadows 1400 Lucerne Dr. Menasha, WI • 920-729-6336	30	•		•	•	•
Clarity Care, Inc. - Heritage Court 600 W. Packer Ave., Oshkosh, WI 920-236-6540 • www.claritycare.org/heritage-court	69		55	•	•	
Elizabeth Court Apartments 936 6th St., Menasha, WI • 920-729-9253 www.elizabethcourtaprts.com	61		62	•	•	•
Evergreen Communities 1130 N. Westfield St. Oshkosh, WI 920-237-2122 • www.evergreenoshkosh.com	157		55	•		•
Fox Valley Meadows 300 Schindler Place, Apt. 103, Menasha, WI • 920-830-3361	60	•		•	•	•
Gilead Apartments I, II & III Oshkosh, WI • 920-379-1266	14, 9, 6			Chronically Mentally Ill	•	•
Good Life Assisted Living, Inc - Webster Manor Independent Apartments 525 S. Webster Ave., Omro, WI • 920-231-7900	12		55	•		•

HOUSING – INDEPENDENT LIVING APARTMENTS (CONTINUED)

	# of Apartments, Rooms, Duplexes	Family	Admission Age/ Elderly	Disabled	Housing Assistance	Pet Friendly
Henrietta Foundation - Henrietta Apartments 5300 Ann St., Larsen, WI • 920-836-2200	10		55	•		•
Herman & Kittle Properties, Inc. - Jackson Square Apartments 2490 Jackson St., Oshkosh, WI 920-303-0877 • www.apartmentsinoshkosh.com	54	•		•	•	•
Homz Management Corp. - Camelot Court 515 - 540 Camelot Court • 920-237-0795	40	•		•	•	
JoMar of Zion Apartments 521 W. 16th Ave., Oshkosh, WI • 920-379-1266	15		62	•	•	•
KMG Prestige - Primrose Apartments 1316 Primrose Lane, Neenah, WI • 920-729-0672	72	•		•	•	
Lakefront Manor & Villas Senior Apartments 680 Oak St., Oshkosh, WI • 920-231-6550	66		55	•	•	•
Mercy Housing - Assisi Homes of Neenah 210 Byrd Ave., Neenah, WI 920-729-1771 • www.mercyhousing.org	38		62	•	•	•
Midwest Realty Management - Briarwood Cottages of Menasha 1700 Midway Place, Menasha, WI 920-725-2885 • www.midwestrents.com	80		55	•		•
Midwest Realty Management - Briarwood Cottages of Oshkosh 1118 W. 20th Ave., Oshkosh, WI 920-232-1474 • www.midwestrents.com	56		55	•		•
Midwest Realty Management - Briarwood of Hunter's Ridge 3161 Elk Ridge Dr., Oshkosh, WI 920-230-6600 • www.midwestrents.com	122		55	•		•
Midwest Realty Management - Havenwood Lake 2520 Witzel Ave., Oshkosh, WI 920-231-6248 • www.midwestrents.com	76		55	•		
Miravida Living - Carmel Residence 220 N. Westfield St., Oshkosh, WI 920-232-5231 • www.miravidaliving.com	73		55	•		•
Miravida Living - Simeanna Apartments 145, 151 & 155 N. Eagle St., Oshkosh, WI 920-232-5230 • www.miravidaliving.com	217		62	Mobility Impaired	•	•
Mission Village of Menasha 1455 Kenwood Dr., Menasha, WI 920-886-8002 • www.missionvillagemenasha.com	66		55	•		•
Oshkosh/Winnebago County Housing Authority - Housing Subsidy 600 Merritt Ave., Oshkosh, WI • 920-424-1450	See Chart Next Page					

HOUSING – INDEPENDENT LIVING APARTMENTS (CONTINUED)

	# of Apartments, Rooms, Duplexes	Family	Admission Age/ Elderly	Disabled	Housing Assistance	Pet Friendly
Professional Property Management - Glynn Park 1255 W. 18th Ave., Oshkosh, WI • 920-231-7701	66		55	•	•	•
Rusch Properties - Regency House 10 Main St., Menasha, WI • 920-312-1678	37			•	•	
Senior Life Styles, LLC - Bella Vista 631 Hazel St., Oshkosh, WI • 920-233-6667	121			•		•
Thedacare, Inc. - Heritage - In Peabody Community 2600 S. Heritage Woods Dr., Appleton, WI • 920-738-3000	132		55	•		
The Rivers Senior Living 455 & 475 Marion Rd., Oshkosh, WI • 920-252-5298	100		55	•	•	•
United Apartments - The Highlands at Mahler Park 1555 Lyon Dr., Neenah, WI • 920-722-3222	191		55	50+	•	
United Apartments - The Highlands at River Crossing 424 Cleveland St., Winneconne, WI • 920-582-7200	39		55	50+	•	•
Valley VNA Senior Care - Alexandrite Manor Senior Apartments 1537 Lyon Dr., Neenah, WI • 920-727-5544	32		55	•		
Zion Lutheran Apartments 420 N. Sawyer St., Oshkosh, WI • 920-573-6964	46		55	•		

HOUSING – INDEPENDENT LIVING APARTMENTS (CONTINUED)

Oshkosh/Winnebago County Housing Authority: Online application: www.ohawcha.org

Housing Subsidy • 920-424-1450 • www.ohawcha.org	# of Apartments, Rooms, Duplexes	Family	Admission Age/ Elderly	Disabled	Housing Assistance	Pet Friendly
Court Tower • 100 Court St., Oshkosh, WI	104			•	•	•
Cumberland Court • Oshkosh, WI	72	•			•	•
Fox View Manor • 330 W. Main St., Omro, WI	30		62	•	•	•
Homes, Duplexes, Town homes Various Locations in Oshkosh, Neenah, & Menasha, WI	156	•		•	•	•
Marian Manor • 600 Merritt Ave., Oshkosh, WI	121		55	•	•	•
Raulf Place Apts. • 530 N. Main St., Oshkosh, WI	104			•	•	•
Riverside Apartments • 101 N. Second St., Winneconne, WI	31		62	•	•	•
Waite Rug Place • 300 E. Custer Ave., Oshkosh, WI	56			•	•	•
Willo Apartments Cerebral Palsy 202 E. Tennessee Ave., Oshkosh, WI	12			Physically Disabled	•	•

HOUSING – NURSING HOMES/SKILLED NURSING FACILITY

	# Beds	Dementia	Hospice	Respite	Rehab	Brain Injury
Clearview L.T.C. and Rehabilitation - Clearview Brain Injury Center (Dodge County) 198 County DF., Juneau, WI • 920-386-3400 www.co.dodge.gov/government/departments-a-d/clearview	30				•	•
Edenbrook 1850 Bowen St. Oshkosh, WI 920-233-4011 • www.edenbrookoshkosh.com	110	•	•	•	•	
Evergreen Retirement Community 1130 N. Westfield St., Oshkosh, WI 920-233-2340 • www.evergreenoshkosh.com	80	•	•	•	•	
Miravida Living - Bethel Home 225 N. Eagle St., Oshkosh, WI 920-235-4653 • www.miravidaliving.com	128	•	•	•	•	
Miravida Living - Eden Meadows Campus 3151 Eden Ct., Oshkosh, WI 920-651-4000 • www.miravidaliving.com	50	•	•	•	•	
Oakridge Gardens Nursing Center, Inc. 1700 Midway Rd. Menasha, WI 920-739-0111 • www.oakridgegardens.com	108	•	•	•	•	
Omro Care Center 500 Grant St., Omro, WI 920-685-2755 • www.consulatehealthcare.com	50	•	•	•	•	
Park View Health Center 725 Butler Ave., Oshkosh, WI 920-420-0971 • www.co.winnebago.wi.us/parkview	168	•	•	•	•	
ThedaCare, Inc. - Peabody Manor 2500 S. Heritage Woods Dr., Appleton, WI 920-738-3000	58	•	•	•	•	
Wisconsin Veterans Home at King (Waupaca County) N2665 County Rd. QQ, King, WI • 715-258-5586 dva.state.wi.us/Pages/veteransHomes/VeteransHomeKing.aspx	721	•	•	•	•	



OSHKOSH AREA
COMMUNITY
FOUNDATION

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Give *later*.



Establishing a fund now with the Oshkosh Area Community Foundation gives you the benefit of watching your philanthropic dollars at work. Naming the Foundation in your will or estate plan allows your named fund to support the causes or organizations you care about most, forever. Making a difference in your community now, and in the future, is easy. Call us today to learn how.

230 Ohio Street | Suite 100 | Oshkosh, WI 54902
920.426.3993 | www.OshkoshAreaCF.org

INFORMATION & ASSISTANCE/REFERRAL

2-1-1

www.211now.org • Dial 2-1-1

Provide easy, simple access to health and human services, to give callers an opportunity to give or get help.

5-1-1 Wisconsin Traffic

www.511wi.gov • Dial 5-1-1

Road condition report.

Child Care Resource & Referral, Inc.

www.ccrfoxvalley.org
(800) 749-5437 • (920) 886-1211

Consumer information and materials to help parents evaluate, choose and monitor child care services.

Coalition of WI Aging Groups

www.cwag.org • (800) 488-2596

Represents and serves Wisconsin's seniors with the goal to improve quality of life.

Elder Financial Empowerment Project

www.cwagwisconsin.org/elder-law-center/62-2/ (800) 488-2596, ext. 32

Provides information, advocacy and referrals to elder victims of financial abuse

Lutheran Social Services of WI and Upper Michigan – Senior Connection Appleton

(920) 225-1705

3003 A N. Richmond St., Appleton, WI

Information and assistance to older adults and their families.

Medicare Rights Center – Medicare Interactive

www.medicareinteractive.org

Online resource providing Medicare information.

Narcotics Anonymous Helpline

(866) 635-2254

National Alcoholism & Substance Abuse Information Center

www.addictioncareoptions.com
(800) 784-6776

National Council on Alcoholism & Drug Dependence

www.ncaddms.org • (601) 899-5880

National Institute of Mental Health

www.nimh.nih.gov • (866) 615-6464

National Multiple Sclerosis Society – Wisconsin MS Chapter

www.nationalmssociety.org/chapters/WIG
(800) 344-4867 • (262) 369-4400
1120 James Dr., Ste. A, Hartland, WI

Substance Abuse and Mental Health Services Administration – National Helpline

www.samhsa.gov/find-help/national-helpline
(800) 662-4357

Toll Free Operator – AT&T

(800) 555-1212

Contact to locate an unknown toll free number.

Well Badger Resource Center

www.wellbadger.org/
1900 South Ave., La Crosse, WI

Hotline for Women, Children & Families

(800) 642-7837

Information and links to public programs that serve pregnant women and children.

Wisconsin First Step

(800) 642-7837

Information and referral service for parents of children with special needs, womens health, Health Care and Family services.

Winnebago County Department of Human Services – Crisis Intervention/Helpline

www.co.winnebago.wi.us

(920) 233-7707

220 Washington Ave., Oshkosh, WI

211 N. Commercial St., Neenah, WI

Provides 24/7 emergency crisis evaluation, counseling, information and referral.

WI Adoptions Record Search Program

dcf.wisconsin.gov/adoption/search
(608) 422-6928



Are “Home Care” and “Home Health Care” the same thing?

They offer different services, for your convenience!

Home Care agencies provide household and personal care services—like making meals, cleaning and helping with bathing or dressing. Services can be tailored to an individual’s wants and needs.

Home Health Care provides medical and therapy treatment for an illness, injury or chronic condition—usually for a short period of time with the intention of helping individuals recover and regain independence. Home Health Care services must be part of a plan of care ordered by a physician.

Evergreen At Home provides both: Home Care, and licensed Home Health Care services.

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to learn
more!*

Home Care:
(920) 237-2155

**Home
Health Care:**
(920) 237-6205



Wisconsin Board on Aging and Long-Term Care – Ombudsman Programs

longtermcare.wi.gov • (800) 815-0015
1402 Pankratz St. Ste. 111, Madison, WI
Investigates complaints concerning improper treatment of aged/disabled persons receiving long-term care. Advocates for client interests.

Wisconsin Council on Problem Gambling, Inc. – Referrals to Gamblers Anonymous

www.wi-problemgamblers.org • (800) 426-2535

Wisconsin Department of Health Services

www.dhs.wisconsin.gov • (608) 266-1865
Resource info regarding child/youth services, healthcare benefits, home care supports, long-term care, mental health, nutrition, hunger relief, services for developmental disabled and elderly, substance abuse, public health & vital records.

Wisconsin Office of the Commissioner of Insurance

oci.wi.gov • (800) 236-8517
Provides current state information regarding state insurance policies. Regulates and enforces Wisconsin insurance laws.

Wisconsin Poison Center – Poison Control

www.wisconsinpoison.org • (800) 222-1222
PO Box 1997, Ste. C660, Milwaukee, WI

Wisconsin State Legislature

legis.wisconsin.gov • (800) 362-9472
Provides information about state legislative processes, bill histories, etc.

INTERPRETER & TRANSLATION

International Languages

www.itlanguages.com • (920) 380-0980
1500 N. Casaloma Dr., Suite 409, Appleton, WI
Provides interpreters and translation services.

The Sign Language Group

www.thesignlanguagegroup.com
(920) 720-3046
1478 Kenwood Dr., Menasha, WI
Provides interpreter services and sign language services statewide. Also provides sign language instruction for corporations and individuals.

United Translators, Inc.

www.unitedtranslatorsinc.com
(877) 968-0040 • (920) 944-8433
(920) 422-4171
622 W. Airport Rd., Menasha, WI
Provides interpreters and translation services.

LEGAL ASSISTANCE

AARP - American Association of Retired Persons

www.aarp.org • (888) 687-2277

Disability Rights Wisconsin

www.disabilityrightswi.org • (800) 928-8778
Advocacy resource for persons with disability issues.

Greater Wisconsin Agency on Aging Resources, Inc. – GWAAR

www.gwaar.org • (855) 409-9410
1414 MacArthur Rd., Suite A, Madison, WI

Elder Law Center

(608) 243-5670

Legal services and resources to citizens 60+ years with special emphasis on the frail and vulnerable elderly in need of long-term care. Provides most services free of charge.

Guardianship Support Center

(855) 409-9410

A statewide resource for information. Provides legal information, consultation and referrals. Does not provide legal representation.

Legal Action of Wisconsin

www.legalaction.org
300 Ohio St., Oshkosh, WI

Elder Rights Project

(844) 614-5468 • (920) 233-6521

Free civil legal service to victims of elder abuse. For WI residents, 60+ victim of a crime and have a civil need related to their victimization.

Legal Services

(800) 236-1128 • (920) 233-6521

Legal representation in civil law such as family, public benefits, consumer law, housing law, tenant rights and public assistance and other limited areas.

LegalShield Legal Services

www.legalshield.com • (800) 654-7757

Affordable access for attorney advice, family law, child custody, contract review, landlord tenant law, wills and estate planning.

The National Academy of Elder Law Attorneys

www.naela.org • (703) 942-5711

Attorneys who deal with legal issues affecting people as they age and people with disabilities. Features a search engine for locating local attorneys.

Pro Se Divorce and Mediation Service

www.prosedivorce.net • (920) 980-7055

309 High St., Oshkosh, WI

Information on how to prepare and file divorce papers.

State Bar of WI

(800) 362-9082

Lawyer Referral and Information Service

www.wisbar.org/forPublic/INeedaLawyer/Pages/i-need-a-lawyer.aspx

Provides information consultation and referral services at lower rates.

Modest Means Program

www.wisbar.org/forPublic/INeedaLawyer/Pages/Modest-Means.aspx

Legal assist for individuals whose income is too high to qualify for free legal services. Sliding fee.

State Public Defender

www.wispd.org • (920) 424-3304

303 Pearl Ave., Ste. B, Oshkosh, WI

Court ordered legal services to indigent persons charged with crimes

Winnebago Conflict Resolution Center, Inc.

www.mediationwcrc.org • (920) 236-4925

415 Jackson St., Ste. 417, Oshkosh, WI

Mediation service for people in conflict who are willing to listen to each other, negotiate and resolve disputes.

WI Adoptions Record Search Program

dcf.wisconsin.gov/adoption/search

(608) 422-6928

MEDICAL/ADAPTIVE/ MOBILITY EQUIPMENT

101 Mobility

www.appleton.101mobility.com

(920) 738-7000

2312 W Nordcale Dr., Appleton, WI

Offers a complete line of mobility and accessibility products and equipment for home and vehicles. Installation and rentals.

180 Medical

www.180medical.com • (877) 688-2729

Home delivery of incontinence, ostomy and catheter supplies.

A & J Mobility

www.aandjmobility.com • (877) 830-1330

(920) 632-4882

1330 Mid Valley Dr., DePere, WI

(920) 775-9333

333 W. Washington St., Valders, WI

Wheelchair accessible vehicles and adaptations. Van rentals available.

AbleData

www.abledata.aci.gov • (800) 227-0216

Provides information on assistive technology, products & rehab equipment.

ActivStyle

www.activstyle.com • (800) 651-6223 Ext. 267

Home delivery of incontinent, urological and diabetic supplies and nutritional supplements.

Agnesian Health Shoppe

www.agnesianhealthshoppe.com

(800) 922-3400 • (920) 926-5277

307 Camelot Dr., Fond du Lac, WI

Variety of medical equipment for purchase or rental. Offers free home safety assessments and delivery of home health and respiratory equipment.

Apria Healthcare, Inc.

www.apria.com

(800) 924-1064 • (920) 469-4800

2980 Voyager Dr., Green Bay, WI

Sells or rents home respiratory equipment.

Arrow Liftwww.arrowlift.com

(888) 815-4387 • (920) 733-3421

411 N. Casaloma Dr., Appleton, WI

Mobility products including stair lifts, elevators and wheelchair platform lifts.

Ascension – Safe Driver Program

(920) 738-2681

N496 Milky Way, Appleton, WI

Provides driver evaluation and training to senior and individuals with disabilities. Offer Clinical Evaluation, Behind-the-Wheel Evaluation, Behind-the-Wheel Training. Vehicle modifications and adaptive equipment needs are evaluated.

Aurora Health Care –**Aurora at Home Medical Equipment**

(920) 288-5100

931 Discovery Rd., Green Bay, WI

Variety of medical equipment for purchase or rental.

Bach Mobilities, Inc.www.bachmobilitiesinc.com

(800) 828-2224 • (906) 789-9490

1617 North 28th St., Escanaba, MI

Lifts for the home and vehicles.

Bill-Ray Home Mobilitywww.billrayhomemobility.com • (920) 257-4001

1110 W. Kennedy Ave., Ste. C, Kimberly, WI

Provides assist rails, TV mounts, trapeze, Friendly Bed, med. alert alarms and toilet lift chairs, etc.

Erickson Mobilitywww.myericksonmobility.com

(800) 731-7910 • (920) 731-7910

644 Valley Rd., Menasha, WI

Wheelchairs, scooters, ramps, lifts and other adaptive equipment. Wheelchair and ramp rentals. Vehicle modifications.

Independence First – Mobility Storewww.independencefirst.org/services/mobility-store

(414) 291-7520

540 S. 1st St., Milwaukee, WI

Provides a wide variety of quality, refurbished medical and mobility equipment.

J & B Medical Supplywww.jandbmedical.com • (800) 737-0045

Home delivery of incontinent, urological and diabetic supplies.

Larsen / Winchester Lions Clubwww.e-clubhouse.org/sites/laresenwinchester

(920) 427-3244

8348 County Rd., T, Larsen, WI

Medical equipment loan closet open Tuesdays 10-1pm and Saturdays 12-1pm. Donations appreciated.

Lincarewww.lincare.com • (920) 735-1261

1760 Prospect Ct., Ste. 112, Appleton, WI

Sells or rents home respiratory equipment.

Mobility 4 Vets Wheelchair Shopwww.mobility4vets.com • (715) 281-6175

270 Grand Seasons Dr., Waupaca, WI

Provides a wide variety of quality refurbished medical and mobility equipment.

Mobility Workswww.mobilityworks.com

(877) 741-8413 • (920) 491-8384

844 Ontario Rd., Green Bay, WI

Adaptive equipment for cars, trucks, vans, lifts, etc. Van rentals available.

Nu Motionwww.numotion.com

(800) 924-8313 • (920) 749-3777

920 N. Westhill Blvd., Appleton, WI

Variety of medical equipment for purchase or rental.

Options for Independent Living, Inc. – WisLoan – Equipment Loan Programwww.optionsil.org • (888) 465-1515

(920) 882-9309

2331 E. Lourdes Dr., Rm 208, Appleton, WI

(920) 490-0500

555 Country Club Rd., Green Bay, WI

Offers assistive technology loans to help buy equipment such as hearing aides, modified vehicles, wheelchairs and ramps. Technical assistance and applications. Accepts and loans used adaptive equipment. Provides equipment demonstrations, trial and loans.

Public Service Commission of Wisconsin - Telecommunications Equipment Purchase Program (TEPP)

psc.wi.gov/Pages/Programs/TEPP.aspx
(888) 816-3831 TTY • (608) 231-3305

Assists residents who are hearing, speech or motion impaired buy equipment they need in order to use basic telephone services such as TTY, amplified telephone and hand/headset.

The Standing Company

www.thestandingcompany.com • (800) 782-6346

Offers the SuperStand standing wheelchair.

ThedaCare at Home

www.thedacare.org
(800) 984-5554 • (920) 969-0919
3000 E. College Ave., Ste. A, Appleton, WI
2100 Omro Rd., Unit E, Oshkosh, WI

Variety of medical equipment for purchase or rental.

Wisconsin Council of the Blind, Inc.

www.wcblind.org
(800) 783-5213 • (608) 255-1166

Advocacy, vision service, education, assistive products, computer technology training, in-home evaluation. College and vocational school scholarships, free white canes.

MEMORY CENTERS

Memory clinics are staffed by professional providers who are well-informed in the diagnosis and treatment of dementia and Alzheimer's disease. Contact the clinics or your primary care physician with concerns about memory loss, thinking skills or behavior changes.

Ascension – Neurology

www.healthcare.ascension.org • (920) 223-2727
Appleton, Oshkosh and Neenah



The Arc Fond du Lac empowers people with intellectual & developmental disabilities to independence and integration in the community. Offering a broad range of services and programs for all ages, we invite you to achieve with us!

- Adult Day Services
- Youth Services (ages 5+)
- Afternoon & Evening programs for all ages
- Special Olympics programs
- Respite Care
- Residential Living
- Transportation

The Arc Fond du Lac contracts with various funding sources including Managed Care Organizations (MCO), county & state agencies, and private pay.

To learn more, visit arcfdl.org or contact us at 920-923-3810.

Green Bay VA Health Care Center - Memory Assessment Clinic

(920) 431-2500
2851 University Ave., Green Bay, WI

Mosaic Family Health – Memory Assessment Clinic

www.mosaicfamilyhealth.org • (920) 832-2783
229 S. Morrison St., Appleton, WI

Neuroscience Group – Memory Care Center

www.neurosciencegroup.com • (920) 725-9373
1305 W. American Drive, Neenah, WI

Prevea Health Clinic

(920) 272-1610
1821 S Webster Ave., Green Bay, WI

ThedaCare – Behavioral Health

www.thedacare.org • (920) 720-2300
1095 Midway Rd., Menasha, WI

UW - Health Hospital & Clinics Memory Center – Memory Assessment Clinic (East)

www.uwhealth.org
(608) 265-1295 • (800) 323-8942
5249 E. Terrace Dr., Madison, WI

William S. Middleton VA Hospital – Memory Assessment Clinic

www.madison.va.gov • (608) 280-7000
2500 Overlook Terrace, Madison, WI

MENTAL HEALTH SERVICES

ADRC Provides information and referral for adults with mental health needs.

Anxiety and Depression Association of America

www.adaa.org • (240) 485-1001
Promotes preventative treatment and cure of anxiety disorders.

Ascension – Behavioral Health

www.healthcare.ascension.org
Mercy Medical Center: (920) 223-8570
2700 W. 9th Ave., Ste. 102, Oshkosh, WI
St Elizabeth's: (920) 730-4411
1531 S. Madison St., Ste. 580, Appleton, WI
Mental health services outpatient program.

Ascension – Behavioral Health Adult Inpatient

www.healthcare.ascension.org
Mercy Medical Center • (920) 223-3400
500 S. Oakwood Rd., Oshkosh, WI
St. Elizabeth's • (920) 738-2350
1506 S. Oneida St., Appleton, WI

Assessment and treatment for persons experiencing mental health problems requiring an acute setting. Specialty unit for geriatric patients.

Aurora Health Care – Behavioral Health

www.aurorahealthcare.org
(920) 456-2030
Oshkosh: 700 N. Westhavn Dr. • (920) 456-2030
414 Doctors Ct. • (920) 303-5100
Neenah: 1136 Westown Dr. • (920) 456-2030
Outpatient mental health services.

Brown County Community Treatment Center

www.co.brown.wi.us/departments/
(920) 391-4700
3150 Gershwin Dr., Green Bay, WI
State licensed inpatient psychiatric hospital and nursing home.

Christine Ann Domestic Abuse Services, Inc.

www.christineann.net • (920) 235-5998
206 Algoma Blvd., Oshkosh, WI
24 hour helpline, support groups, advocacy and self-sufficiency programs for victims and family members of domestic abuse.

Community for Hope of Greater Oshkosh, Inc.

www.communityforhope.org

Hope Line – Oshkosh

www.suicidepreventionlifeline.org
(920) 230-4840
2700 W. 9th Ave., Ste. 100, Oshkosh, WI
Community members promoting and supporting mental wellness and building awareness about suicide prevention, intervention and response.

National Suicide Prevention Lifeline

(800) 784-2433
24-hour National help line.

Diocese of Green Bay, Inc. – Mental Health

www.newcatholiccharities.org
(920) 235-6002
36 Broad St., Ste. 200, Oshkosh, WI
1475 Opportunity Way, Menasha, WI

Family Services of Northeast Wisconsin – Counseling and Treatment Services

www.familyservicesnew.org • (920) 739-4226
1810 Appleton Rd., Menasha, WI

Family, marriage, individual and group
counseling.

Fond du Lac County Health Care Center – Acute Unit Psychiatric Hospital

(920) 929-3513

459 East 1st St., Fond du Lac, WI

A mental health psychiatric inpatient unit.

Harbor House Domestic Abuse Programs

www.harborhousewi.org

(800) 970-1171 • (920) 832-1667

720 W. Fifth St., Appleton, WI

24/7 crisis counseling.

Innovative Counseling, Inc

www.innovativecounseling.com

(866) 460-8848 • (920) 497-6161

1499 6th St., Green Bay, WI

Outpatient counseling, Autism and intensive in-
home psychotherapy program.

Iris Place

www.namifoxvalley.org/iris-place

(920) 815-3217

1213 S. Matthias St., Appleton, WI

Provides peer based support and short term
respite (up to 7 days) for individuals experiencing
emotional distress or crisis.

No more late fees!

OVERDUE

by
Shel Silverstein

What do I do?
What do I do?

The library book is 42
Years overdue.

I admit that it's mine
But I can't pay the fine -


Should I turn it in
Or hide it again?

What do I do?
What do I do?




No need to worry if your book
is overdue!

Fine Free at Oshkosh Public
Library applies to everyone
Even you!

Details at
oshkoshpubliclibrary.org or
call 236-5205.



106 Washington Ave.
(920) 236-5205
oshkoshpubliclibrary.org

Lutheran Social Services of WI and Upper Michiganwww.lsswis.org

3003 A N. Richmond St., Appleton, WI

Appleton Mental Health Clinic

(920) 730-1321

Provides counseling for individuals, families, groups and children.

LSS – Older Adult AODA & Mental Health Counseling

(920) 225-1709

Older adult and caregiver counseling support groups and community education.

National Alliance on Mental Illness (NAMI) – Fox Valleywww.namifoxvalley.orgwww.namioshoshkosh.org

(920) 954-1550 • 211 E. Franklin St., Appleton

(920) 651-1148 • 525 N. Main St., Oshkosh

Support and education for people with mental illness their family and friends. Support Groups for family, veterans, teens, and young adults.

National Institute of Mental Healthwww.nimh.nih.gov • (866) 615-6464**National Suicide Prevention Lifeline – Suicide Prevention & Veteran's Crisis Line**www.veteranscrisisline.net • (800) 273-8255

Press 1 Deaf & hard of hearing (800)799-4889

Northeast Wisconsin Mental Health Connectionswww.myconnectionnew.org

Online resource to connect with mental health and substance abuse service providers.

Options Treatment Programswww.optionstx.com • (920) 651-1844

502 E. New York Ave., Oshkosh, WI

(920) 735-9010

1000 N. Lynndale Ave., Ste. C, Appleton, WI

Substance abuse and mental health counseling.

Oshkosh Counseling and Wellness Centerwww.oshcc.com • (920) 231-2858

501 Merritt Ave., Oshkosh, WI

Provides marriage, family and individual psychotherapy.

Partnership Community Health Center – Medical and Behavioral Health Centerwww.partnershipchc.org • (920) 731-7445

2310 Westowne Ave., Oshkosh, WI

5471 Waterford Lane, Appleton, WI

Medical care for urgent, non-emergency, chronic care needs, physicals, behavioral health services and prescription assistance. Discounted fee for underinsured.

Psychology Associates of the Fox Citieswww.pa-fc.com • (920) 738-9999

1427 C Province Terrace, Menasha, WI

Counseling for children, adolescents, adults, couples and families. In-home family counseling available.

Rawhide – CHAPS Equine – Assisted Serviceswww.rawhide.org/chaps • (877) 300-9101

N5367 Mayflower Rd., Shiocton, WI

Counseling and equine-assisted mental health activities.

Reach Counseling Services – Crisis & Counseling Serviceswww.reachcounseling.com • (920) 426-1460

414 Doctors Ct., Ste. 110, Oshkosh, WI

(920) 722-8150

1509 S. Commercial St., Neenah, WI

24-hour crisis line for sexual abuse, incest and rape, specializes in trauma treatment. Certified outpatient mental health clinic. For children, adolescents and adults.

Samaritan Counseling Centerwww.samaritan-counseling.com

(920) 235-1678

110 Church Ave., Oshkosh WI

(920) 886-9319

1478 Kenwood Dr., Ste. 1, Menasha, WI

Substance abuse, gambling and mental health counseling.

Sexual Assault Crisis Center – Short-Term Counselingwww.sacc-foxcities.org

(800) 722-7797 • (920) 733-8119

17 Park Place, Ste. 400, Appleton, WI

Provides crisis intervention, advocacy and counseling for individuals and families affected by sexual trauma and exploitation at no cost.

ThedaCare – Behavioral Health

www.thedacare.org • (920) 720-2300
 600 N. Westhaven Dr., Oshkosh, WI
 1095 Midway Rd., Menasha, WI
 Outpatient mental health services.

Adult Inpatient

(920) 738-5934
 130 2nd St., Neenah, WI

Assessment and treatment for person experiencing mental health problems requiring an acute setting.

Trempealeau County Health Care Center

www.tchcc.com • (715) 538-4312
 W20410 State Rd., 121, Whitehall, WI

Inpatient and residential treatment facilities for persons with mental illness, developmental disabilities, alcohol and drug dependency.

Winnebago County Dept. of Human Services

www.co.winnebago.wi.us

Behavioral Health

(920) 236-4700
 220 Washington Ave, Oshkosh, WI
 (920) 729-2777
 211 N. Commercial St., Neenah, WI

Public outpatient clinic serves children and adults. Assessment and treatment. Walk-in hours available. Medical Assistance, Medicare or underinsured, based on ability to pay.

Crisis Intervention/Hotline

Oshkosh: (920) 233-7707
 24 hour help line.

MULTI-CULTURAL SUPPORT**BreatheFree Inc.**

www.breathefree.us • (833) 417-9334
 400 N. Sawyer St., Oshkosh, WI

Seeks to integrate immigrants within the Fox Valley Community through connections, learning and advocacy.

Casa Hispana

www.casahispanawi.org • (920) 968-6880
 1800 Appleton Rd., Menasha, WI

Provides a bilingual center to the Hispanic/Lation community.

Hmong American Partnership Fox Valley

(920) 739-3192
 2198 S. Memorial Dr., Appleton, WI

Assists refugees with counseling and integration, case management services for Neenah & Menasha residents.

National Alliance for Hispanic Health

www.healthyamericas.org
 (866) 783-2645 • (202) 387-5000

Information and referral.

Office of Minority Health

www.minorityhealth.hhs.gov • (800) 444-6472
 Information and referral.

Oneida Community Health Center

www.oneida-nsn.gov
 (866) 869-2711 • (920) 869-2711
 525 Airport Dr., Oneida, WI

Medical clinic.

Reach Counseling Services – Indigenous Connections

www.reachcounseling.com • (920) 722-8150
 1509 S. Commercial St., Neenah, WI

Offers outreach, advocacy and support to Native survivors of sexual and domestic violence and their families.

Social Security Multi – Language Gateway

www.ssa.gov/multilanguage

Offers Social Security information in 16 languages.

US Citizenship and Immigration Services

www.uscis.gov • (800) 375-5283

Oversees immigration to the U.S. Filing forms available on the website.

World Relief Corporation – Fox Valley

www.worldrelieffoxvalley.org
 (920) 231-3600

510 E. Wisconsin Ave., Appleton, WI
 404 N. Main St., Ste. 302 Oshkosh, WI

Refugee resettlement, employment service, immigration services, international.

**NURSING HOME/
SKILLED NURSING FACILITY**

See Chart on page 84.

PRESCRIPTION DRUG ASSISTANCE

Board on Aging and Long Term Care – Prescription Drug Helpline

longtermcare.wi.gov • (855) 677-2783

Provides information and assistance to Medicare beneficiaries regarding the various prescription drug programs, including costs, eligibility and benefit coverage.

Disability Drug Benefit Helpline

(800) 926-4862

Assists persons with Medicare Part D under 60 years old with a disability.

Discount Drug Network

www.discountdrugnetwork.com • (877) 537-5537

Provides a prescriptions discount card to use at select pharmacies.

Good Days

www.mygooddays.org • (877) 968-7233

Offers assistance to pay for medications for chronic disease.

Leukemia & Lymphoma Society

www.lls.org • (262) 790-4701

Helps pay insurance premiums and meet co-pay obligations.

NeedyMeds

www.needymeds.org • (800) 503-6897

Offers a database of medications that can be obtained free or at low cost by uninsured, low income patients.

Partnership for Prescription Assistance

www.aafp.org • (888) 477-2669

Affordable medications for uninsured or underinsured persons.

Patient Access Network

www.panfoundation.org • (866) 316-7263

Helps eligible underinsured patients afford the copayments for pharmaceutical treatment.

Rx Assist – Patient Assistance Program Center

www.rxassist.org

Website to help find programs to help with pharmaceutical costs.

The RX Solution

(888) 823-0042

Assists uninsured or under-insured person apply for and get approved for the Patient Assistance Programs.

U.S. Department of Veterans Affairs – John H. Bradley Community Based Outpatient Clinic

www.va.gov • (920) 831-0070

10 Tri-Parkway, Appleton, WI

Prescription drug assistance for veterans.

Wisconsin BadgerCare Plus HMO – Badgercare (State of WI)

www.dhs.wisconsin.gov • (888) 256-4563

Health insurance to individuals and/or families that meet certain requirements.

Wisconsin Department of Health Services – Wisconsin AIDS Drug Assistance Program

www.dhs.wisconsin.gov/hiv/adap.htm

(800) 991-5532

General information and additional resources for prescription and care assistance.

Wisconsin SeniorCare

www.dhs.wisconsin.gov/seniorcare

(800) 657-2038

Prescription drug assistance program for residents over 65 years.

PREVENTION & WELLNESS SERVICES

In addition to the information in this section about Prevention and Wellness Services, please refer to page 8 for Wellness Plus - Tools for Better Health.

AIDS Resource Center of Wisconsin

www.arcw.org • www.viventhealth.org

(800) 359-9272

HIV medical, dental, and mental health services. Management of general health conditions, social work, benefit advocacy, legal services and housing assistance.

Ascension – Classes and Events

www.healthcare.ascension.org/events

(800) 362-9900

Various education opportunities and events each month. Call or see website for information and registration.

Aurora Health Care – Classes and Events

www.aurorahealthcare.org/events
(800) 499-5736

Various education opportunities and events each month. Call or see website for information and registration.

National Institute on Aging

www.nia.nih.gov • (800) 222-2225

Provides research and resources for better health in the aging process.

Planned Parenthood of America, Inc.

www.plannedparenthood.org • (920) 235-0115
378 S. Koeller St., Oshkosh, WI

Men's and women's health care, pregnancy testing and services, STD and HIV testing, treatment and vaccines. Emergency contraception & birth control pick up.

ThedaCare – Classes and Events

www.thedacare.org/getting-involved/classes-and-events • (800) 236-2236

Various education opportunities and events each month. Call or see website for information and registration.

Winnebago County Health Department

www.co.winnebago.wi.us/health

(920) 232-3000

112 Otter Ave., Oshkosh, WI

(920) 727-2894

211 N. Commercial St., Neenah, WI

HIV/AIDS Programs

Confidential counseling and testing for persons at risk. Meet with a counselor to understand the HIV antibody test. Rapid testing with results in 15 minutes.

Medicare Aces, LLC

**Questions about Medicare?
We can help!**

**Shelly Squier:
(920) 527-0292**

Retirement Planning Healthcare Solutions Wealth Management
Income Protection College Savings Legacy Planning

Offices in Oshkosh and Appleton
(or we can come to you)

*not affiliated with any government agency



Immunization Clinic

Offers immunizations to children and adults.

Injury Prevention - Maternal Child Health

Cribs and car seats available for those that meet eligibility requirements.

Older Adult Health Services

Provides evidenced based classes, nurse home visits, medication management assistance and care coordination with a physician. No charge for this service.

re-THINK - Winnebago's Healthy Living Partnership

Prevention education, outreach programs, resources and promotes health of residents and the environment.

Stay Active - Be Confident

A free home assessment to identify any fall hazards. Upon request a depression screening, a cognitive screening and medication review is available.

Women, Infants and Children (WIC)

Oshkosh: (920) 232-3350

Neenah: (920) 729-2945

Low to moderate income women, infants and children up to age 5 who are at nutrition risk. Provides for nutritious foods to supplement diets, information on healthy eating and referrals to health care.

Wisconsin Poison Control Center

www.wisconsinpoison.org • (800) 222-1222
PO Box 1997, Ste. C660

Wisconsin Tobacco Quit Line

www.ctri.wisc.edu/quitline • (800) 784-8669

RECREATION & SOCIAL

Able Trek Tours

www.abletrektours.com
(800) 205-6713 • (608) 524-3021

Vacations designed for those who need assistance vacationing. Wheelchair accessible.

Access Ability Wisconsin

www.accessabilitywi.org • (608) 886-9388

Recreational opportunities for physically challenged people, including wheelchair users, who want to enjoy the Wisconsin outdoors.

Accessible Nature

www.accessiblenature.info

A collection of links to places you can go to enjoy nature with minimal obstacles. These are wheelchair accessible or easily walkable trails.

Advocap Senior Friends

www.advocap.org • (920) 426-0150
2929 Harrison St., Oshkosh, WI

A volunteer is matched with a person age 55+ for peer support.

Assist WI

www.assistwi.org • (608) 253-2939

Accessible opportunities for individuals with disabilities and their families in South Central Wisconsin

Challenge the Outdoors. Inc.

www.ctoforme.org • (920) 593-6300
901 Anderson Dr., Green Bay, WI

Enables physically challenged persons to participate in hunting, fishing and other recreational activities.

Clarity Care, Inc. – Chance Program

www.claritycare.org • (920) 236-6560
424 Washington Ave., Oshkosh, WI

Provides enrichment opportunities for adults with developmental disabilities.

Covey

www.covey.org
(800) 261-1895 • (920) 424-4071
1930 Algoma Blvd., Oshkosh, WI

Services individuals with disabilities with life enrichment classes and social events.

Easter Seals Wisconsin – Wisconsin Elks/Easter Seals Respite Camp – Wisconsin Dells

www.eastersealswisconsin.com • (800) 422-2324

Camp for individuals with medical conditions, behavior disorders and/or multiple disabilities. Wheelchair accessible. Ages 3 and up.

Fishing Has No Boundaries Inc.

www.fhnbinc.org
 (800) 243-3462 • (715) 634-3185
 15453 County Hwy B, PO Box 175, Hayward, WI
 Provides recreational fishing opportunities for persons with disabilities regardless of their age.

Friendship Place, Inc.

www.friendshipplaceinc.com • (920) 729-9975
 220 N. Commercial St., Neenah, WI
 Social, educational, recreational activities for those with severe and persistent mental illness.

Goodwill Industries of North Central WI – The Miracle League of the Fox Valley

www.foxvalleymiracleleague.com
 (920) 733-3217
 1800 Appleton Rd., Menasha, WI
 A baseball league for children ages 4 - 19 with cognitive and/or physical disabilities.

Lamers Tour and Travel – Special Needs Tours

www.golamers.com • (800) 832-0807
 Organized tours for individuals with mental or physical challenges.

Menasha Parks & Recreation Dept.

www.cityofmenasha-wi.gov • (920) 967-3600
 140 Main St., Menasha, WI
 General recreational and fitness activities for all ages.

Menasha Public Library – Home Delivery

www.menashalibrary.org • (920) 967-3600
 440 First St., Menasha, WI
 Free home delivery service to residents who cannot get to the library.

Menasha Senior Center

www.cityofmenasha-wi.gov • (920) 967-3530
 116 Main St., Menasha, WI
 Regularly scheduled activities for people 55+. Exercises, trips, presentations, parties and planned events.

Neenah Parks & Recreation Department

www.ci.neenah.wi.us • (920) 886-6060
 211 Walnut St., Neenah, WI
 General recreational and fitness activities for all ages.

Neenah Home Delivery

www.neenahlibrary.org • (920) 886-6315
 240 E. Wisconsin Ave., Neenah, WI
 Free home delivery service to residents who cannot get to the library.

Omro Area Community Center

www.omrocommunity.org • (920) 685-0380
 130 W. Larrabee St., Omro, WI
 Intergenerational programming, meal site and Senior Center.

Oshkosh Area School District – Recreation Department

www.oshkoshrecdept.com • (920) 424-0150
 425 Division St., Oshkosh, WI
 General recreational and fitness activities for all ages.

Oshkosh Public Library – Home Delivery

www.oshkoshpubliclibrary.org
 (920) 236-5205
 106 Washington Ave., Oshkosh, WI
 Free home delivery service to residents who cannot get to the library.

Oshkosh Seniors Center

www.ci.oshkosh.wi.us/SeniorServices
 (920) 232-5300
 200 N. Campbell Rd., Oshkosh, WI (South Building)
 234 N. Campbell Rd., Oshkosh, WI (North Building)
 Scheduled activities for people 50+. Exercises, trips, presentations, parties and planned events. The Fox Fitness Center has top of the line exercise equipment.

Pickett Community Center

www.pickett-community-center.com
 (920) 589-6111
 6687 State Rd. 44, Pickett, WI
 Regularly scheduled activities, exercises, trips, presentations, parties and planned events.

SOAR Fox Cities

www.soarfoxcities.com • (920) 731-9831
 211 E. Franklin St., Ste. A, Appleton, WI
 Provides social and recreational services for person with developmental disabilities; camps & Special Olympics.

Volunteer Fox Cities – Phone Pals Program

www.volunteerfoxcities.org/phonepals-call
(920) 832-9360

Friendly phone calls to individuals who are homebound or isolated.

Wisconsin Adaptive Sports Association

www.wasa.org • (414) 430-6543

Promotes community collaboration of adaptive sports and recreation opportunities to those with physical disabilities and/or visual impairments.

Wisconsin Badger Camp

www.badgercamp.org • (608) 348-9689
11815 Munz Ln., Prairie Du Chien, WI

Serves individuals with developmental disabilities by providing quality outdoor recreational experiences.

Wisconsin Department of Natural Resources (DNR)

www.dnr.wi.gov
(888) 936-7463 • (920) 424-3050
625 E. County Road Y, Ste. 700, Oshkosh, WI

Boating and hunter safety classes, hunting and fishing licenses, stamps and applications. Maps, public hunting grounds. State Parks parking stickers and campsite reservations.

Open the Outdoors – WI DNR

dnr.wi.gov/topic/openoutdoors/
(608) 267-7490
101 S. Webster St., Madison, WI

Resource to all the available recreation options for individuals with disabilities; adaptive kayaks, beach wheelchairs, accessible cabins, sit skis. Accessible boat access and shore fishing sites.

YMCA – Neenah/Menasha

www.ymcafoxcities.org • (920) 729-9622
110 West North Water Street, Neenah, WI

YMCA – Oshkosh 20th Avenue

www.oshkoshymca.org • (920) 230-8439
3303 West 20th Ave., Oshkosh, WI

YMCA – Oshkosh Downtown

www.oshkoshymca.org • (920) 236-3380
324 Washington Ave., Oshkosh, WI

SENIOR & COMMUNITY CENTERS

Menasha Senior Center

www.cityofmenasha-wi.gov • (920) 967-3530
116 Main St., Menasha, WI

Omro Area Community Center

www.omrocommunity.org • (920) 685-0380
130 W. Larrabee St., Omro, WI

Oshkosh Seniors Center

www.ci.oshkosh.wi.us/SeniorServices
(920) 232-5300
200 N. Campbell Rd., Oshkosh, WI
(South Building)
234 N. Campbell Rd., Oshkosh, WI
(North Building)

Pickett Community Center

www.pickett-community-center.com
(920) 589-6111
6687 State Rd. 44, Pickett, WI

The Thompson Center on Lourdes – Programs and Services

www.thetcol.org • (920) 939-3088
2331 E. Lourdes Dr., Appleton, WI

TAX ASSISTANCE

Goodwill Industries of North Central WI – Volunteer Income Tax Assistance

www.goodwillncw.org/programs/financial/vita
(920) 968-6021

During the tax season provides free tax assistance, preparation and electronic filing. Serving low-income, persons with disabilities and older adults.

Internal Revenue Service – Appleton Office

www.irs.gov/Advocate
(800) 829-1040 • (920) 996-4860
1901B E. Capitol Dr., Appleton, WI
Taxpayer advocate service.

Taxpayer Advocate Helpline

www.taxpayeradvocate.irs.gov • (877) 777-4778
Helps taxpayers resolve tax issues not resolved through the IRS.

Wisconsin Department of Revenue

www.revenue.wi.gov • (920) 832-2727
265 W. Northland Ave., Appleton, WI
State income tax information. Homestead tax assistance.

TELEPHONE & OTHER COMMUNICATION

CaptionCall

www.captioncall.com • (920) 551-0232
An amplified and captioning phone that is a no cost service for those with hearing loss.

Lifeline Phone Service

www.lifelinesupport.org/ • (800) 234-9473
Federal government assistance program that offers free or discounted phones and service plans to low-income individuals.

Options for Independent Living, Inc.

www.optionsil.org • (888) 465-1515
Fox Valley Office: (920) 490-0500
555 Country Club Rd., Green Bay, WI

Computer Assessment

Computer and related technology assessment and referral program.

Independent Options

Equipment demonstration, trial, and loan services for persons who have sensory, physical or other impairments. Training, information and support provided.

Telework

Loan program for computers and equipment needed to work from home.

Public Service Commission of Wisconsin – Lifeline

psc.wi.gov/pages/programs/lifelinelinkup.aspx
(608) 266-5481
4822 Madison Yards Way, Madison, WI

A program that makes landlines or cell phones more affordable by reducing the monthly phone charges for income-eligible households.

The possibilities at the Oshkosh Seniors Center are *endless* ...

- Well-equipped Fitness Center and Exercise Classes
- We Accept SilverSneakers, Optum and Silver & Fit - Medicare Reimbursement Fitness Plans
- Arts and Cultural Opportunities
- Travel Excursions
- Social and Wellness Events



Stay engaged.

200 N. Campbell Road
Oshkosh, WI 54902
920.232.5300
[www.ci.oshkosh.wi.us/Senior Services/](http://www.ci.oshkosh.wi.us/Senior%20Services/)



@OshkoshSeniorsCenter

Public Service Commission of Wisconsin – Telecommunications Equipment Purchase Program (TEPP)

psc.wi.gov/pages/programs/TEPP.aspx
TTY: (888) 816-3831 • (608) 231-3305

Assists residents who are hearing, speech or motion impaired buy equipment they need in order to use basic telephone services such as TTY, amplified telephone and hand/headset.

Qlink

www.qlinkwireless.com • (855) 754-6543
Free cell phone and service for those receiving public assistance.

Wisconsin Talking Book and Braille Library

www.dpi.wi.gov/talkingbooks
(800) 242-8822 • (414) 286-3045
Provides Braille, recorded books and playback equipment.

Wisconsin Telecommunications Telephone Relay System

www.wisconsinrelay.com
To place a call – TTY: 7-1-1 • (608) 234-4781
A TTY (TDD, TT or text telephone) device allows person who cannot hear and/or speak to type and read their phone conversations. During a relay call, the voice will be typed.

TRANSPORTATION

ADRC of Winnebago County – Transportation for Elderly, Disabled, Special Need

www.co.winnebago.wi.us/adrc • (877) 886-2372
220 Washington Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI
Information and referral on transportation for elderly and disabled residents.

Advocap, Inc.

www.advocap.org • (920) 426-0150
2929 Harrison St., Oshkosh, WI

Advocap Transportation Program

Provides transportation to older adults and person with disabilities. Wheelchair accommodations are not available. ADRC referral needed.

Amtrak – I-41 Bus Service

www.amtrakhiawatha.com
Daily bus service from Green Bay to Milwaukee with stops in Oshkosh and Appleton.

Angel Flight, Inc.

www.angelflight.com • (918) 749-8992
Arranges free flight transportation to medical treatment.

Appleton-Neenah – Menasha Taxi Cab

www.appletonyellowtaxi.com • (920) 733-4444
A 24 hour taxi service.

Arms of Angels Transportation Services

www.armsofangelstransportation.com
(920) 370-7599
1658 Silhouette Ln., DePere, WI
Specializing in wheelchair transportation.

Ascension – Safe Driver Program

(920) 738-2681 • N496 Milky Way, Appleton
Provides driver evaluation and training to senior and individuals with all levels of physical or cognitive disability. Clinical Evaluation, Behind-the-Wheel Evaluation, Behind-the-Wheel Training. Evaluates vehicle modifications and adaptive equipment needs.

Aurora Health Care – Driver Readiness Program

(920) 303-5300
712 Doctors Ct., Oshkosh, WI
Evaluation preformed by an Occupational Therapist. Testing includes: strength/coordination, vision, memory, problem solving/cognition, reaction time, attention skills and vehicle ergonomics.

A & J Mobility

www.aandjmobility.com • (877) 830-1330
DePere: (920) 632-4882
1330 Mid Valley Dr., DePere, WI
Valders: (920) 775-9333
333 W. Washington St., Valders, WI
Wheelchair accessible vehicles and adaptations. Van rentals available.

Fox Valley Cab

www.foxvalleycab.com • (920) 734-4545
719 W. Francis St., Appleton, WI
24 hour taxi service.

GO Transit

www.ci.oshkosh.wi.us/Transit/
(920) 232-5340
926 Dempsey Trail, Oshkosh, WI

Access to Jobs (ATJ) Program

After hours transportation for employed low-income Oshkosh residents to get to work.
Childcare transportation considered.

Buses – Go Transit

A fixed-route bus service from 6:15 a.m. to 6:15 p.m. Mon. - Sat. in the City of Oshkosh. Inter-city route between Oshkosh and Neenah that operates from 6:30 a.m. to 6:30 p.m. Mon. - Fri., and 7:30 a.m. to 6:45 p.m. Sat.

Dial-A-Ride Program

Is provided by the Oshkosh Cab Company and provides reduced rates for people with disabilities and age of 60+. A Dial-A-Ride card can be obtained at the Oshkosh Seniors Center, 200 N. Campbell Road, Oshkosh, 920-232-5300.

Rural Program

Reduced fare transportation to rural Winnebago County residents that are disabled or 60+ years. Certification process required. 10 one-way rides per month.

Wheel Chair Transport

(920) 231-0994

Provides reduced cost, door to door wheelchair van service for individuals unable to use the fixed bus route. 24/7. ADA certification is required.

Gold Cross Ambulance Service

www.goldcross.org
To Schedule: (920) 727-3034
Questions: (920) 727-3020
1055 Wittmann Dr., Menasha, WI
Ambulance service area includes Winnebago County.

Mobility Works

www.mobilityworks.com
(877) 741-8413 • (920) 491-8384
844 Ontario Rd., Green Bay, WI
Adaptive equipment for cars, trucks, vans, lifts etc.
Van rentals available.

Kobussen Buses LTD

www.kobussen.com • (920) 766-0606
Provides specialized transportation services.
Wheelchair accessible.

Koeppen's Medical Transport LTD

www.kmedtran.com
(800) 622-5711 • (715) 823-5711
Medicaid certified, non-emergency transportation to medical centers. Wheelchair accessible.

Lamers Tour and Travel

www.golamers.com
(800) 236-1240 • (866) 552-6377

Lamers Connect

(800) 261-6600

Provides a daily route service to and from multiple Wisconsin cities.

Lamers Medical Transport

(920) 832-8800

Provides specialized transportation services.
Wheelchair accessible.

Lutheran Social Services of WI and Upper Michigan

www.lsswis.org • (920) 225-1719
3003 A N. Richmond St., Appleton, WI

Make the Ride Happen

Provides transportation, information and ride options to older adults and persons with disabilities. City bus training is also available.
Limited wheelchair accommodations.

Winnebago Catch-A-Ride

Provides transportation options for disadvantaged individuals in Winnebago County. Employment subsidies available.

Metro Medical Transport

(920) 982-6059
E9321 Crain Rd., New London, WI
Provides wheelchair and cot transportation.

Non-Emergency Medical Transportation

www.mtm-inc.net • (866) 907-1493 • TTY: 711
Provides for non-emergency, medical transportation services for persons on Medicaid or BadgerCare Plus. Call (866) 907-1493 to schedule routine trip two business days in advance. "Where's My Ride" for inquiries about a ride that is late or did not show up call (866) 907-1494.

Northern Winnebago Dial-A-Ride

City of Neenah/Menasha:
www.ci.neenah.wi.us/departments/community-development/dial-a-ride.html
(920) 886-6130 • (920) 734-4546
Fox Crossing:
www.foxcrossingwi.gov • (920) 734-4546
Reduced fare transportation for residents of the cities of Neenah and Menasha and Fox Crossing, aged 60 years and older.

On the Go with Tina

(920) 659-0619
Non-emergency medical transportation with wheel chair accessibility

Oshkosh Cab Company, Inc.

2723 Harrison St., Oshkosh, WI

Cab-U-Lance Program

(920) 426-3900
Provides door to door wheelchair van service for individuals outside city limits.

Taxi Cab

(920) 235-7000
24 hour taxi service.

RideShare Wisconsin

www.rideshareetc.org
Website that provides ride sharing connections.

St. Vincent De Paul Society – Bike Program

(920) 235-9368
2551 Jackson St., Oshkosh, WI
Repaired bikes for those in need at no cost.

Salvation Army of Oshkosh – Department of Veterans Services Transportation

www.saoshkosh.org • (920) 232-7660
Coordinates transportation for veterans to VA Appleton Clinic.

Valley Transit

www.appleton.org/residents/valley-transit
TTY: (800) 947-3529 • (920) 832-5800
801 S. Whitman Ave., Appleton, WI

Bus Services

Fixed bus route public transportation. Reduced fare to those with disabilities or 65+.

Valley Transit II

Provides transportation for people with disabilities who are unable to use the fixed bus route system. ADA certification required through Occupational Health Systems 920-730-5337.

The Connector

After hours transportation for employed low-income Fox Cities residents to get to work. Wheelchair accessible.

Wisconsin Department of Motor Vehicles – Handicapped Parking Permits

wisconsindot.gov/pages/dmv/vehicles/dsbld-prkg/default.aspx • (608)-264-7447
2301 Omro Rd., Oshkosh
Applications for a handicapped parking permit.

Wisconsin Department of Veterans Affairs – Van Rides

www.dav-wi.org/dav-van-program
(920) 831-7905
10 Tri-Parkway, Appleton
Medical transportation to major VA medical facilities and VA out patient clinics.

VETERAN’S SERVICES

American Red Cross Northeast Chapter – Armed Forces Emergency Services

www.redcross.org/local/wisconsin
(920) 231-3590
515 S. Washburn St., Oshkosh, WI
Relay emergency messages, leave requests, coordination of emergency financial grants.

Artists for the Humanities

www.a4th.org • (920) 915-5595
Art therapy program.

Blinded Veterans Association

www.bva.org • (800) 669-7079

Center for Veterans Issues

www.cvivet.org • (920) 906-4779
50 N. Portland St., Fond du Lac, WI
Helps veterans and their families readjust to civilian life.

Easter Seals Wisconsin – Community OneSource

(414) 449-4444

Information and referral.

**Easter Seals Wisconsin –
Veterans Family Camp Wawbeek - Wisconsin Dells**www.eastersealswisconsin.com**Green Bay VA Health Care Center –
Memory Assessment Clinic**

(920) 431-2500

2851 University Ave., Green Bay, WI

Madison VA Medical Centerwww.madison.va.gov

(888) 478-8321 • (605) 256-1901

2500 Overlook Terrace, Madison, WI

Geriatric research education clinical center. VA referral needed for memory testing and evaluation.

Military OneSourcewww.militaryonesource.mil • (800) 342-9647

Information and referral website.

Milwaukee VA Medical Center

(414) 384-2000

5000 W. National Ave., Milwaukee, WI

Full service medical hospital for veterans.

Mobility 4 Vets Wheelchair Shopwww.mobility4vets.com • (715) 281-6175

270 Grand Seasons Dr., Waupaca, WI

Donations of used scooters and wheelchairs are rehabbed for resale to those in need.

**National Suicide Prevention Lifeline &
Veteran's Crisis Line**www.veteranscrisisline.net • (800) 273-8255

Press 1 Deaf & hard of hearing (800) 799-4889

Veterans crisis line. Text to 838255.

Paralyzed Veterans of Americawww.pva.org • (866) 734-0857

Provides advocacy and information for veterans and all persons with a spinal cord injury.

**Salvation Army of Oshkosh –
Department of Veterans Services Transportation**www.saoshkosh.org • (920) 232-7660

504 Algoma Blvd., Oshkosh, WI

Coordinates transportation for veterans to all VA Appleton Clinic.

Senior Veterans Service Alliancewww.veteransaidbenefit.org • (800) 728-1497

Medical transportation to the John H. Bradley VA Clinic.

Tricare Humana Military Eastwww.tricare.mil • www.humanamilitary.com

(800) 444-5445

Health care insurance program for veterans and dependents.

**U.S. Department of Veterans Affairs –
John H. Bradley Community Clinic**www.milwaukee.va.gov/locations/appleton.asp

(920) 831-0070

10 Tri-Parkway, Appleton, WI

Medical clinic and out patient mental health counseling for veterans.

**U.S. Department of Veterans Affairs –
National Call Center for Homeless Veterans**www.va.gov/HOMELESS/NationalCallCenter.asp

(877) 424-3838

**U.S. Department of Veterans Affairs –
National Caregiver Support Line**www.caregiver.va.gov • (855) 260-3274

Social workers provide information and referral to local VA services.

**Veterans Assistance Foundation Inc. –
Supportive Services for Veterans Families**www.vafvets.org

(866) 823-8387 • (608) 372-8387

312 Superior Ave., Tomah, WI

Temporary financial assistance.

Winnebago County Department of Veterans Serviceswww.co.winnebago.wi.us/veterans

(920) 232-34V00

112 Otter Ave., Oshkosh, WI

(920) 729-4820

211 N. Commercial St., Neenah, WI

Information about Veterans benefits available to senior Veterans and their spouses.

**Wisconsin Department of Veterans Affairs –
Department of Workforce Development**dwd.wisconsin.gov/veterans/vetreps.htm

(608) 267-7277 • (920) 997-3272

1802 Appleton Rd., Menasha, WI

Employment assistance for veterans.

Wisconsin Department of Veterans Affairs – Van Rides

www.dav-wi.org/dav-van-program
(920) 831-7905
10 Tri-Parkway, Appleton, WI
Medical transportation to major VA medical facilities and VA out patient clinics.

Wisconsin Veterans Home at King

dva.wi.gov
(888) 458-5586 • (715) 258-5586
N2665 County Rd. QQ, King, WI
Long term care for elderly and eligible veterans, spouse, widow/widower.

VISION

AB See

www.abseevision.com
(888) 613-2020 • (920) 722-2020
1401 McMahon Dr., Ste 100, Neenah, WI
Vision therapy center for adults and children.

American Council of the Blind

www.acb.org • (800) 424-8666
Provides advocacy, educational scholarships and a monthly publication.

Center for Deaf/Blind Persons Inc.

deaf-blind.org
Voice/TTY/DBC: (414) 481-7477
Toll Free: (844) 638-5800
8306 W. Lincoln, West Allis, WI
Specializing in services for persons with combined hearing and vision loss.

Eye Care America

www.eyecareamerica.com • (877) 887-6327
Online referral center for a no cost vision exam.

Hands Up Wisconsin

(920) 306-1470
1410 Alcan Dr., Menasha, WI
Resource center for deaf, blind and hard of hearing.

Larsen / Winchester Lions Club

www.e-clubhouse.org/sites/larsenwinchester
(920) 427-3244
8348 County Rd., T, Larsen, WI
Provides eye exam, glasses, contacts for those unable to pay for them.

Office for the Blind and Visually Impaired

www.dhs.wisconsin.gov/blind
(888) 879-0017 • (920) 831-2090
2331 E. Lourdes Dr., Appleton, WI
Provides in home rehabilitation to reduce the effects of vision loss by teaching techniques to help persons adapt to vision loss.

OneSight

www.onesight.org
Eyewear and vision care program for low income. Free eye exams and glasses. Referral needed by a local agency.

Fox River Mall

Lens Crafters: (920) 730-8770
4301 W. Wisconsin Ave., Appleton, WI

Target Optical

(920) 749-9785
1800 S. Kensington Dr., Appleton, WI

Prevent Blindness America

www.preventblindness.org • (414) 765-0505
Education, information, vision risk assessment and vouchers for low income families.

Vision Aware

www.visionaware.org
Website that connects people dealing with vision loss and local resources.

Vision Forward Association

www.Vision-forward.org
(855) 878-6056 • (414) 615-0100
Empower, enhance and educate those with vision loss.

Wisconsin Council of the Blind, Inc.

www.wcblind.org
(800) 783-5213 • (608) 255-1166
Advocacy, vision service, education, assistive products, computer technology training, in home evaluation. College and vocational school scholarships, free white canes.

WI Department of Public Instruction – Wisconsin Center for the Blind and Visually Impaired

www.wcbvi.k12.wi.us/outreach
(800) 832-9784 • (608) 758-6100
1700 W. State St., Janesville, WI

Offers educational facility for visually impaired children, outreach and summer rehabilitation for adults with vision loss.

Wisconsin Talking Book and Braille Library

dpi.wi.gov/talkingbooks
(800) 242-8822 • (414) 286-3045

Provides braille and recorded books and playback equipment.

VOLUNTEER SERVICES

AARP – American Association of Retired Persons

www.aarp.org • (888) 687-2277

Advocap, Inc.

www.advocap.org • (920) 426-0150
2929 Harrison St., Oshkosh, WI

Fall Clean Up

Volunteers provide assistance to those in need of lawn care in the fall.

Foster Grandparent Program

15 hour/week. Stipend provided. Work in school settings in groups or one on one with students.

Retired & Senior Volunteer Program-RSVP

Provides volunteer opportunities for persons over 55 years.

Senior Friends

A volunteer is matched with a person age 55+ for peer support.

Transportation

Volunteer drivers transport people to appointments. Mileage reimbursed for drivers.

Big Brothers Big Sisters of the Fox Valley Region

www.bbbsecw.org • (920) 739-3542

Matches children with adults for mentoring.

Boys and Girls Club of Oshkosh

www.bgcosh.org • (920) 233-1414
501 E. Parkway Ave., Oshkosh, WI

Covey

www.covey.org • (920) 424-4071
1930 Algoma Blvd., Oshkosh, WI

Fox Valley Literacy Coalition

www.fvllc.net • (920) 991-9840
130 E. Franklin St., Appleton, WI

Volunteer tutoring for adults.

Goodwill Industries of North Central Wisconsin – Volunteer Income Tax Assistance

www.goodwillncw.org/programs/financial/vita
(920) 968-6021

1800 Appleton Rd., Menasha, WI

Volunteers provide free tax assistance.

Habitat for Humanity

www.habitatoshkosh.org

www.foxcitieshabitat.org

(920) 235-3535

1640 S. Koeller St., Oshkosh, WI

(920) 954-8702

921 Midway Rd, Menasha, WI

Variety of volunteer positions.

HUB – Oshkosh

www.huboshkosh.org • (920) 426-0150

A connecting point for Oshkosh residents experiencing financial barriers. An advocate (case manager) assists persons/families to create a personal plan to overcome crisis and gain self-sufficiency.

Lutheran Social Services of WI and Upper Michigan

www.lsswis.org

(920) 225-1719 • (920) 730-1326

3003 A N. Richmond St., Appleton, WI

Make the Ride Happen

Volunteer driver program.

Winnebago Catch-A-Ride

(920) 232-3030

Volunteers needed for driving. Mileage reimbursement available, set your own hours

Menasha Public Library

www.menashalibrary.org • (920) 967-3690

440 First St., Menasha, WI

Menasha Senior Center

www.cityofmenasha-wi.gov/departments/senior_center (920) 967-3530
116 Main St., Menasha, WI

Neenah Public Library

www.neenahlibrary.org • (920) 886-6315
240 E. Wisconsin Ave., Neenah, WI

Omro Area Community Center

www.omrocommunity.org • (920) 685-0380
130 W. Larrabee St., Omro, WI

Oshkosh Area Humane Society

www.oahs.org • (920) 424-2128
1925 Shelter Ct., Oshkosh, WI

Oshkosh Public Library – Home Delivery

www.oshkoshpubliclibrary.org/getinvolved
(920) 236-5205
106 Washington Ave., Oshkosh, WI

Oshkosh Seniors Center

www.ci.oshkosh.wi.us/SeniorServices
(920) 232-5300
200 N. Campbell Rd., Oshkosh, WI (S. Building)
234 N. Campbell Rd., Oshkosh, WI (N. Building)

Oshkosh Area United Way, Inc. – Volunteer Oshkosh

www.volunteeroshkosh.org
Website listing of volunteer opportunities in the Oshkosh Area.

Pickett Community Center

www.pickett-community-center.com
(920) 589-6111
6687 State Rd. 44, Pickett, WI

Rebuilding Together – Fox Valley

www.rtfv.org
(920) 730-2156
1800 Appleton Rd., Menasha, WI
Volunteers assist in revitalizing homes.

The Thompson Center on Lourdes

www.thetcol.org • (920) 939-3088
2331 E. Lourdes Dr., Appleton, WI

Volunteer Fox Cities

www.volunteerfoxcities.org • (920) 832-9360
A volunteer matching program.

Winnebago County Health Dept. – re-THINK - Winnebago’s Healthy Living Partnership

www.rethinkwinnebago.org • (920) 232-3000
112 Otter Ave., Oshkosh, WI
211 N. Commercial St., Neenah, WI
Volunteers help promote prevention and wellness.

Winnebago County Literacy Council

www.winlit.org • (920) 236-5185
106 Washington Ave., Oshkosh, WI
Volunteer tutoring for adults.

Wisconsin Board on Aging and Long Term Care – Ombudsman Programs

longtermcare.wi.gov • (800) 815-0015
Volunteers advocate for nursing home client rights.

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Oakridge Gardens

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MEMORY CENTER

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920-739-0111
oakridgegardens.com

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community again soon!***

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all of the support and kind wishes.*



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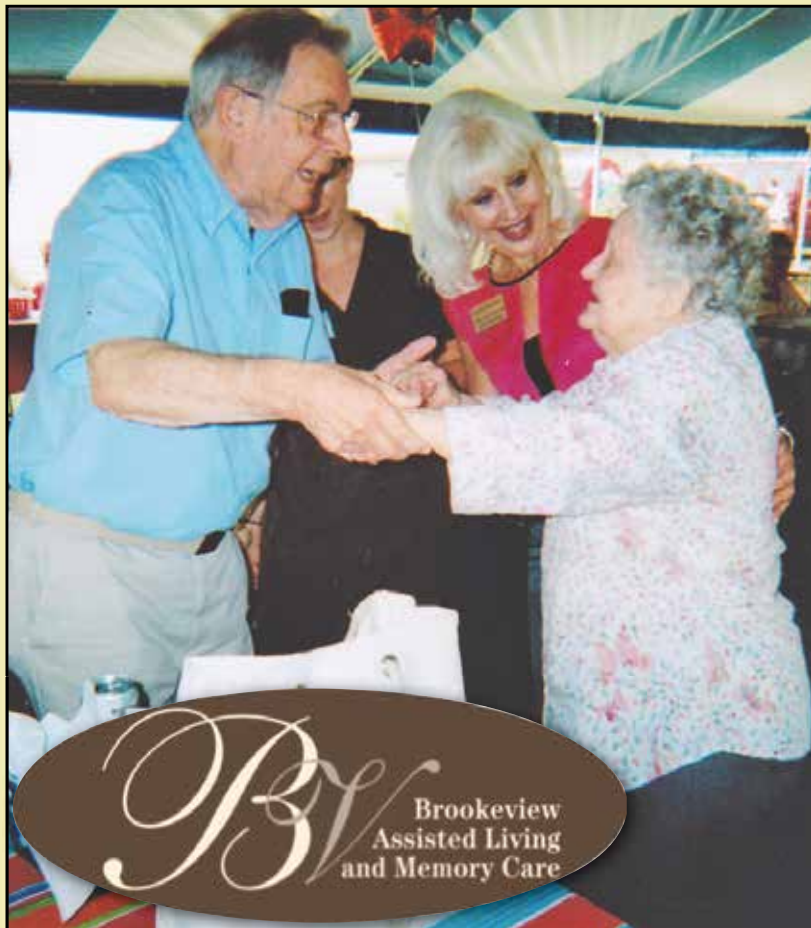
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Hospice Support Care
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Medication Management
Personal Emergency Response System (PERS)

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Linda Carlson
Administrator/Local Owner

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WESTBROOKE : 3508 W. 20th Ave. • Oshkosh • (920) 232-9920



PART OF THE
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NETWORK



EDENBROOK
OSHKOSH

📍 1850 Bowen St., Oshkosh, WI 54901

📞 920.233.4011

🌐 www.edenbrookoshkosh.com



OMRO CARE CENTER
Part of the Eden Senior Care Network

📍 500 Grant Ave., Omro, WI 54963

📞 920.685.2755

🌐 www.omronursing.com

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A PERSONAL TOUR**

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www.edenseniorhc.com



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