WINNEBAGO COUNTY

DEPT OF HUMAN SERVICES

PUBLIC HEARING

2018 BUDGET

OSHKOSH

Wednesday
June 21, 2017
6:00 p.m. – 7:00 p.m.
Oshkosh Human Services Building
220 Washington Ave
Room 033, Lower Level
(Wheelchair Accessible)

NEENAH

Thursday
June 22, 2017
8:30 a.m. – 9:30 a.m.
Neenah Human Services Building
211 N. Commercial St
Room 008, Lower Level
(Wheelchair Accessible)

The annual Human Service Public Hearing Booklet is accessible as follows:

- Human Services website: www.co.winnebago.wi.us/human-services
- By e-mail: dhs@co.winnebago.wi.us
- By telephone: (920) 236-1185

Arrangements to accommodate special needs may be made by calling the telephone number listed above.

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WINNEBAGO COUNTY
HUMAN SERVICES
OFFICE LOCATIONS

Human Services – Oshkosh
220 Washington Avenue
PO Box 2187
Oshkosh, WI 54903-2187

Website:
http://www.co.winnebago.wi.us/human-services

Phone: (920) 236-4700
Fax: (920) 236-1157
E-mail: dhs@co.winnebago.wi.us

Human Services – Neenah
211 N. Commercial Street
Neenah, WI 54956

Website:
http://www.co.winnebago.wi.us/human-services

Phone: (920) 727-2750
Fax: (920) 729-2790
E-mail: dhs@co.winnebago.wi.us

HUMAN SERVICE DIVISIONS

ADMINISTRATIVE SERVICES
BEHAVIORAL HEALTH
CHILD WELFARE
ECONOMIC SUPPORT
LONG TERM SUPPORT

WINNEBAGO COUNTY HUMAN SERVICES BOARD MEMBERS

Year 2017 (3 year terms)

Jerry Finch
515 Shreve Lane
Neenah, WI 54956
Phone: 725-6170 (home)
Cell: 213-2252
Jerry.Finch@co.winnebago.wi.us
Term exp. 12/31/2018

Jim Koziczkowski
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Term exp. 12/31/2018

Judy Wright
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Winneconne, WI 54986
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Term exp. 12/31/2019

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Michael Dillon
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Term exp. 12/31/2017

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Term exp. 12/31/2018

PLANNING PROCESS

The following information is made available as a part of the annual 2018 Budget planning process for the Winnebago County Department of Human Services. It is the intent to invite and consider the public's input as part of the Department's annual budget planning process which begins in June and culminates in October with the County Board Budget session. It should be noted that some aspects of the planning process occur continually throughout the year at the Winnebago County Human Services Board's regular monthly meetings. The exact times and locations of meetings can be obtained by contacting the Department of Human Services at (920) 236-1185 or the Winnebago County Clerk's office at (920) 236-4888. Additional information is available on the Winnebago County web-site: http://www.co.winnebago.wi.us/county-clerk/meetings

This year's planning process will again include public forums, which will be held within the major population centers on June 21 and 22, 2017. For your reference, the cover of this booklet provides information on the time and location of hearings. Individuals wishing to participate in these public forums are encouraged to do so and will have an opportunity to speak to the Department of Human Services Board. If special considerations regarding accessibility and/or translators are required, please contact Pam at the Department of Human Services at (920) 236-1185.

Individuals who are unable to attend a forum in person are encouraged to send written comments to the Department of Human Services offices. Such comments can be directed to:

Board Chairperson
Winnebago County Department of Human Services
PO Box 2187
Oshkosh WI 54903-2187
or via e-mail to: dhs@co.winnebago.wi.us

VISION STATEMENT

To be a leader in Human Services by fostering healthy, self-reliant and productive individuals and families.

MISSION STATEMENT

To serve our clients with professional, quality and cost-effective services that focus on prevention, protection, mental health, family integration, self-determination and recovery with respect for and in partnership with individuals, families, caregivers and the community.

Winnebago County

2017 Adopted Budget

Human Services

DESCRIPTION	AMOUNT
Intergovernmental	$ 23,338,102
Public Services	$ 2,259,103
Intergovernmental Services	$ 14,000
Winnebago County Tax Levy	$ 18,073,374
TOTAL REVENUES	**$ 43,684,579**
County Labor	$ 20,936,629
Travel	$ 436,503
Capital	$ 25,000
Operating / Contractual	$ 22,286,447
TOTAL EXPENSES	**$ 43,684,579**

HUMAN SERVICES
Target Population Description

Abused and Neglected Children – Includes a consumer and his family who is, or is alleged to be, abused or neglected as defined in Wisconsin Statutes, or is at the risk of being abused or neglected. This definition includes physical abuse, sexual abuse, neglect and emotional damage.

Adults and Elderly - Includes consumer age 18 or over whose services are directed at the improvement of physical and social functioning, assistance with daily living and preservation or restoration of the ability to live in a homelike environment and participate in community activities. This program Includes frail, elderly and others, aged 65 and older, who are being served for reasons other than alcohol and other drug abuse, developmental disabilities or mental illness

Alcohol and/or Other Drug Abuse - Includes persons that uses alcohol and/or another chemical substance that has mind-altering effects to the extent that it interferes with or impairs physical health, psychological functioning, or social or economic adaptation, including occupational or educational performance and personal or family relations. It also includes a person whose use of alcohol and/or other drugs has resulted in a conviction for operating a motor vehicle while intoxicated, a Department of Transportation referral for an assessment to determine the existence of an AODA disability, or participation in the Drug Court Initiative. Other included activities are services to the community for the prevention of alcohol/drug abuse, identification of persons in need of AODA treatment and informing the public of services available.

Children and Family - Includes a child or family member(s) who has service needs not specified in the other target population categories. Activities may include those directed at improving family functioning and referrals to community services targeted to address specific needs for children and families.

Developmental Disability - The program is delivered to persons who have a disability attributable to brain damage, intellectual disability, cerebral palsy, epilepsy, autism, or another neurological condition closely related to intellectual disability or requiring treatment similar to that required for intellectual disability, which has continued or can be expected to continue indefinitely and constitutes a substantial handicap to the afflicted individual.

Juvenile Justice - The program provides case management services to assist families in overcoming adolescent behavior problems such as delinquency, uncontrollability, run away, or truancy which have resulted in Juvenile Court intervention. Case management services begin with an assessment of the youth and family, followed by case plan development and implementation based on the identified strengths and needs of the family. This may include recommendations for additional assessments and services such as AODA or mental health counseling. Social workers assist parents and youth to facilitate needed changes in the family and monitor progress made in meeting the conditions of the juvenile court order, consent decree, or deferred prosecution agreement. Workers also partner with school personnel to support the educational needs of the youth. When necessary, court ordered sanctions for violations of rules and court conditions are utilized to hold youth accountable to their court orders. Out of home placements are made when youth cannot safely remain in the home.

Mental Health - The program is delivered to persons who are serviced for the purpose of treating mental illness or its personal or social effects. The objective of treatment and other services is to ameliorate the effects of mental illness and improve the ability of consumers to function in personal, social and vocational roles. The Mental Health Target Population covers persons with chronic mental health problems, including both adults with chronic mental illness and children and youth with severe emotional disturbance who are unable to perform essential personal and social roles appropriate to their age, and who require or receive personal assistance or supervision to carry out activities of daily living or to participate in community living.

Physical and Sensory Disability - The program is delivered to persons under age 65 who have a physical disability which impairs their mobility, or are blind or visually impaired, or are deaf or hard of hearing and receive services to assist them to achieve their maximum level of functioning and independence in social roles, and to fully access and participate in community life. The target population also includes programming designed to identify persons in need of services and to prevent physical disabilities.

Economic Support - Represents Winnebago County and citizens of the East Central Income Maintenance Partnership (Calumet, Green Lake, Kewaunee, Manitowoc, Marquette, Outagamie, Waupaca, Waushara, Winnebago) who due to personal economic situations qualify for state or federal economic programs to include Medicaid/Badger Care, Child Care assistance and Foodshare.

HUMAN SERVICES

Service Category Description

Child Day Care – Crisis/Respite - Services to children that includes care in settings such as a day care center, the home of another, or in their own home. The purpose of these services is to meet crisis or respite needs, prevent or remedy abuse or neglect, alleviate stress in the family, or preserve the family unit.

Community Living/Support Services - Services providing support to consumers in order to maintain a natural living arrangement or aid in the adaptation to physical or communicative barriers. Skill development, adult day care, meal programs, respite care, interpreter services, adaptive equipment, housing and energy assistance, protective payment/guardianship, and the coordination of services.

Community Prevention, Access and Outreach - Services to at-risk population in the community to include persons likely to have a problem which can potentially be alleviated by the delivery of human services; handling individual inquiries for help; providing accessibility to community health programs; providing advocacy and providing prevention activities to enhance the physical health and improve social and community functioning by making constructive changes in community conditions; and providing public information and referral services to satisfy inquiries; and to identify specific resources in the human services delivery system.

Community Residential Services - Services to consumers in licensed adult family homes, child foster homes, group homes, shelter care and community-based residential facilities.

Community Support Program - The provision of a network of coordinated care and treatment services to adults with serious and persistent mental illness and to chronic alcoholic consumers. These services may occur in natural or supportive service settings delivered by an identified provider to ensure ongoing therapeutic involvement, reduce the disabling effects of mental illness or alcoholism and assist consumers to access and participate in the community.

Community Treatment Services - The provision of treatment services in outpatient medical settings, as well as supervision of juvenile justice consumers in the community and occupational and physical therapy, speech and language therapies. Services delivered in a mental health outpatient setting include treatment for the purpose of ameliorating the effects of various mental disorders and to improve personal, social and family functioning. Services delivered to youth in the juvenile justice system under formal or informal supervision or in restitution programs. Services are designed to monitor behavior, prevent continued delinquent activity, strengthen family ties, assist in successful involvement in the community and fulfill any obligations ordered by the court or other juvenile justice agency. AODA treatment services are designed to improve personal, social, vocational and family functioning and prevent further deterioration of physical health.

Comprehensive Community Services -Comprehensive Community Services (CCS) provides programming to people of all ages -- youth to elderly -- living with either a mental illness and/or substance use disorder. CCS is for individuals who need ongoing services beyond occasional outpatient care, but less than the intensive care provided in a hospital setting. The individual works with a dedicated team of service providers to develop a treatment and recovery plan to meet the individual's unique needs and goals.

Inpatient and Institutional Care - Services delivered in settings such as state mental health institutes, centers for developmental disabilities, general hospitals, CBRF's certified as inpatient treatment programs, residential care centers and juvenile correctional institutions. Inpatient treatment is for the purpose of providing treatment of mental and substance abuse disorders and restoring health, personal and social functioning. Also includes IMD (Institution for Mental Diseases) licensed nursing homes to persons with severe mental illness.

Investigations and Assessments - Services to consumers that includes screening, assessment, diagnosis, case planning or determining the existence or nature of a specific problem. Services include child abuse and neglect investigations, reports to the court required under Chapters 48, 51 and 55 Wisconsin Statutes, consumer intake assessments and activities related to procedures established by juvenile court guidelines.

Specialized Transportation - The provision of transportation and transportation related supervision to the elderly, handicapped or other persons with limited ability to access needed community resources. Includes transportation centered on improving a person's general mobility and ability to perform daily tasks independently such as shopping, visiting with friends, competitive employment, etc.

Supported Employment - Supported Employment is competitive work in an integrated work setting for individuals who, because of their handicaps, need ongoing and/or intensive support services to find and perform this work.

Supportive Home Care - The provision of services to maintain consumers in independent or supervised living in their home or the home of their friends or relatives that help them meet their daily living needs, ensure their well-being and/or reduce the likelihood that they will be placed into alternate living arrangements. Services may include, but are not limited to, household care, personal care and supervision. Includes supervised apartment living, senior companion activities, telephone reassurance, friendly visiting and home health care.

Work Related and Day Services - Services delivered for the purpose of promoting vocational participation and self-sufficiency. Services include vocational counseling or activities that promote participation in work or job placement services. Also included is day center services to persons to develop skills necessary for community living.

DIVISION SERVICES

ADMINISTRATIVE SERVICES DIVISION

Administrative Services encompasses a range of responsibilities, which provide the overall supervision and management of the Department of Human Services. Administrative Services ensure that the programs and objectives of the Department are developed and maintained in accordance with the philosophies and objectives of the Winnebago County Board of Supervisors and County Executive. In addition, the Administrative staff ensures that the programs of the department are carried out in a cost efficient manner, ensuring that all mandated state and federal human service programs are delivered in accordance with established requirements.

Administrative Services include:

- Provide support to financial and service programs of the department.
- The development of the mission, infrastructure and operating procedures for the department.
- Compliance with state, federal, local laws and regulations.
- The provision of long-range goals and directions for the department in achieving strategic plans.
- Preparation, monitoring and management of the department's annual operating budget.
- The negotiation of annual contracts with service providers.
- Provide field, phone and clerical support for Human Service professional staff.
- Continually evaluating needs to move forward in incorporating technology for the department.
- Manage staff security to client database tracking systems.
- Implement new State initiatives.
- Maintain a high level of competent customer service.
- Continually working towards paperless systems.

BEHAVIORAL HEALTH SERVICES DIVISION

The Behavioral Health Division is divided into two programs:

- Alcohol and Other Drug Abuse Services
- Mental Health Services

ALCOHOL AND OTHER DRUG ABUSE SERVICES

Alcohol and other drug abuse can best be defined by understanding our service system philosophy. Our stated philosophy is:

> We believe that alcoholism and other drug dependency is a disease which, left untreated, robs individuals of a happy, fulfilling life, and ultimately can result in death. This disease is characterized by dependency on alcohol/drugs to the extent that the individual's health is impaired or endangered, and his or her social and/or economic functioning is disrupted. We believe that alcoholism and other drug abuse/dependency are treatable illnesses, and that individuals who are suffering from, or adversely affected by these illnesses, should be afforded and have the right to obtain prompt, quality care and counseling. We recognize and accept that relapses are part of this chronic disease and such relapses should not be used in any way to foster shame or guilt.

The AODA service system is a blend between *contracted* and *county operated* services. Between the two, a full continuum of care exists from prevention to inpatient services.

Contracted Services

- *Outpatient Service:* Outpatient services are organized nonresidential recovery services provided to persons with a substance related disorder in regularly scheduled individual or group therapy sessions.

- *Residential Service:* Residential services are provided in community-based residential facilities (CBRF) licensed and certified by the State Department of Health Services. Residential services are designed to serve persons who are in need of a safe and stable living environment

in order to develop sufficient recovery skills. Residential services are of two types – extended care and transitional.

- *Inpatient Service:* Inpatient Services are medically monitored, or medically managed services, provided in a community based residential facility (CBRF) or a hospital.

- *Detox/ER/Physician:* Detoxification services are designed to achieve safe and comfortable withdrawal for alcohol and drugs. Detox can be provided in various settings including hospitals, community based residential facilities, or home.

- *Other:* On occasion, expenses associated with an ambulance/police transport of an individual between hospitals are paid by our department.

County Operated Services

The Department of Human Services provides a wide range of services that are designed to prevent problems; offer assistance to those trying to access services; offer assistance to those in crisis; and provide specialty residential services to those with a serious and persistent mental illness and an alcohol/drug disorder.

- *Prevention Services:* Since the early 1980's, our department has operated a prevention service. Over the years a variety of strategies were used, all designed to offer the community-at-large better and more accurate information about alcohol and drugs, so more informed decisions could be made by individuals choosing whether or not to use any mood-altering chemical.

- *Assessment and Intervention Services:* Seven (7) full-time equivalent AODA counselors / case managers act as the county's single point of entry for AODA and OWI services, including our SSTOP initiative, Justice Programs, drug court outpatient services, etc. The counselors assess, authorize and case manage individuals in need of alcohol and/or drug treatment services. Walk-in assessment services are an

option for the non-drunk driver. Walk-in services are available daily in Oshkosh and on Tuesday and Thursday in the Neenah clinic.

- *Outpatient Services:* While limited at this point, it is expected that our current department staff will provide some outpatient services for adults and children / adolescents when the need presents itself. At this time, service capacity in the private sector can be an issue especially when considering payment source.

- *Drug Court:* In 2006, after a year of planning, Winnebago County launched a new Drug Court initiative. This initiative is designed to offer non-violent substance dependent offenders an opportunity to successfully complete alcohol/drug treatment as an alternative to incarceration. The program is intended for Winnebago County residents whose crimes were motivated because of their addiction problem. This initiative is a collaborative effort among many stakeholders (courts, treatment providers, prosecutors, defense attorneys, law enforcement, including our Sheriff's Office, and others).

MENTAL HEALTH SERVICES

Our Mental Health Program is guided by the principles of consumer recovery and least restrictive placement; that individuals can improve and recover from their mental or emotional condition; and those recipients of services must be involved in the formulation of their treatment plan.

The division provides a full range of mental health services, either directly with county staff or through contract agencies.

Contracted Services

- Inpatient Services: Inpatient services are medically managed services provided in a general or specialty hospital. Both acute care and long-term inpatient services are available within our continuum of care.

- Residential Services: Residential services are generally transitional in nature and provided in licensed community based residential facilities (CBRF's). These services focus on and provide a variety of habitation

or rehabilitation services to assist the consumer in developing the necessary skills to return to independent living.

- Vocational Services: Vocational services are utilized to assist consumers in maximizing their work potential and to provide some economic self-sufficiency.

Operated Services

- *Community Support Program Team:* The purpose of this team is to provide comprehensive community based care in the least restrictive environment consistent with individualized needs. Services include psychiatric evaluation, medication prescription and monitoring, supportive counseling, psychosocial rehab to help with daily living skills, vocational involvement, etc.

- *Family Services Team:* This team works with children and their families who are court ordered into treatment due to abuse, neglect, or delinquent behavior. Their goals are to help families stay intact whenever possible, reunite if separated, and reduce the possibility of out-of-home placement.

  Beginning in 2008, eligible children served by this team were enrolled in the Comprehensive Community Service program. In 2009, an intensive in-home treatment team (therapist and case manager) was established. In 2013 a second Team was added, and in 2015 a third intensive in-home team was added.

- *Psychotherapy Team:* This team generally works with individuals with or without insurance, including MA, that are at or below 200% of Federal Poverty Limit (FPL). These people are often overwhelmed emotionally and seek help, or are referred by the community. The goal is to quickly lessen distress/danger and return them to adequate functioning. Access to therapy can be via our Walk-in clinic which is operational Monday through Thursday from 8:00 A.M. to 3:30 P.M. in Oshkosh, and Tuesday and Thursday 8:00 A.M. to 3:30 P.M. in Neenah.

- *Case Management Team/Comprehensive Community Service Team:* This team's services include psychiatric evaluation; medication prescription and monitoring; supportive psychotherapy; assistance with activities of daily living; vocational assessment and support; crisis management, a range of care similar to Community Support Program, but to a somewhat lesser disabled consumer. In 2014, three (3) positions were transferred from the Child Welfare Division and added to our Family Services Team to deal with the needs of our youth in need of CCS services. Also in 2014, Winnebago County joined with four (4) other counties in the region to form a CCS Regional Consortium.

  Crisis Services: Our department's Mental Health/AODA crisis service system has various components: a mobile crisis component which operates 16 hours per day; and the below referenced phone service which is in operation 24 hours per day, 365 days per year. An on-call pager system is currently available thus offering 24 hour per day mobile response.

- *Residential Services:* Summit House is an eight bed community based residential facility operated by the Department of Human Services and designed specifically for adults experiencing a crisis situation that does not require a hospital admission, but can not be safely resolved in the person's home. In addition, this facility houses our department's 24 hour Crisis Intervention/Helpline telephone service.

- *Residential Services:* Toward Tomorrow is a transitional living facility designed specifically to serve individuals with a severe and persistent mental illness. Individuals served in this facility are those identified as needing care, treatment or other recovery oriented services necessary to transition back into an independent community living situation. Anticipated length of stay is less than one year, but more than just a few weeks. Care, treatment or other services encompass not only psychiatric care, medication monitoring, supervision, case management and supportive services, but also the development of independent living, social and vocational / employment skills necessary to resume life in the community. This facility will also offer some limited crisis diversion services.

CHILD WELFARE SERVICES DIVISION

Access/Initial Assessment Services

The Access Team is the starting point where requests for child protective services are evaluated. Initial screening, intake, information and referrals are provided. This unit completes investigation of abuse or neglect of children. Information and referral to community services is an additional part of this team's response to calls from the community. Cases requiring ongoing services are referred to another unit within the agency responsible for ongoing services.

Child Protective Services

Child Protective Services teams work with families experiencing a variety of problems. These problems may include child abuse or neglect, mental health issues, money management issues, domestic violence, or alcohol and drug abuse.

When it becomes necessary for Child Protective Services to intervene in a family, the main consideration is the safety of the children within the family structure. Services are provided to the entire family as a unit, keeping in mind that the goal is to reduce or eliminate the problems that influence the immediate safety of the children. Family-focused intervention is designed to preserve the family unit when appropriate. It attempts to build on the strengths of the family members to prevent breakup. This type of service focuses on the underlying issues, rather than the obvious symptoms that brought the family to our attention.

Services include individual, family, and group counseling; in-home parent training; home management training; budget counseling; advocacy and permanency planning for children. Staff on these teams work closely with the courts in an effort to reinforce the importance of providing a safe and nurturing environment for children. Team workers make referrals to area service providers, such as hospitals, counseling clinics, AODA resources, mental health facilities and family training services. Child Protective services work involves placement of some children into foster homes or Residential

Care facilities. Team Social Workers provide case management services in such cases.

Juvenile Intake Services

Juvenile Court Intake serves the courts by screening all child and juvenile referrals submitted by the Department of Human Services, the police departments, schools, parents and other child serving agencies. It functions under the guidelines authorized by the circuit courts. Intake prepares and makes recommendations to the court at all secure and non-secure custody review hearings.

The Juvenile Restitution Program is provided where juvenile offenders can compensate their victims and the community through dollars earned or community service.

Juvenile Justice Services

Juvenile Justice Services teams work with families experiencing problems, which may include juvenile delinquency, or a child who is chronically truant, uncontrollable, or a runaway.

When Human Services intervenes in a family due to the actions of one member, services are provided to the family as a unit, rather than just the individual, whenever possible. The goal of this family-focused approach is to assist families in overcoming problems that may, at times, pressure the family unit to dissolve. This type of approach addresses the underlying problems contributing to the disturbance and emphasizes the integrity and well-being of the family.

Services include background social studies for the court; individual, family and group counseling; family training; home management training; budget counseling; and advocacy. Team workers make referrals to and coordinate services with, area service providers such as hospitals, counseling clinics and chemical dependency programs. Case management services are also provided to youth and families should out-of-home placements into foster care, group home care, Residential Care facilities, or Correctional facilities become necessary.

The Juvenile Justice North team coordinates the Bridges Truancy Program, which is an effort to divert from the court system, youth who are chronically truant, but otherwise not delinquent. A positive approach to dealing with the truancy is utilized, rather than attempting consequences through the Juvenile Court system.

Resource Team Services

The Resource Team administers and supervises placements and services for children and youth. The Resource Team oversees Child Substitute Care, and Kinship Care. Child Substitute Care Services provides the recruitment, training and licensing of foster parents and supervises the placement of children in foster homes, group homes and institutions. The main emphasis of substitute care services is to provide temporary, short-term placement for children while treatment and rehabilitation efforts are made in order to reunite the natural family. Independent Living Skills are assessed and enhanced for youth 14 years of age and older.

ECONOMIC SUPPORT SERVICES DIVISION

The Economic Support Team is comprised of Economic Support Specialists and Support Staff who process applications and changes for Medicaid, Badger Care, Foodshare and Child Care Assistance cases. They staff a call/change center for our East Central Income Maintenance Consortium along with agents from Calumet, Green Lake, Kewaunee, Manitowoc, Marquette, Outagamie, Waupaca and Waushara counties. The ESS workers also work with the Aging and Disability Resource Center to determine eligibility for the Family Care and IRIS programs.

LONG TERM SUPPORT SERVICES DIVISION

Teams within the division support people with disabilities and their families with a long term support need. They provide information, assistance and benefits and options counseling to seniors and adults with intellectual and/or physical disabilities. This includes assisting eligible persons with nutritional and transportation needs.

The Long Term Support Division also provides adult protective services such as elder abuse investigation/interventions, conservatorships, protective placements and reviews, guardianships, and durable power of attorney for finances and health care.

In addition, the Long Term Support Division oversees the service coordination provided by the contracted case management agency that also provides Birth to Three services.

Family Support Team

The staff of this team helps families and individuals, typically aged birth to eighteen and for some individuals to age twenty-three. The goal is to help families better meet the needs of a son or daughter with a disability, as well as, supporting parents as caregivers. Staff helps families and individuals connect with community resources, navigate the services and school systems, assist with locating and contracting with community-based resources, and/or arrange funding to purchase individualized services and supports. They can help a person's transition from school to adult services. This team also collaborates with other Human Service divisions to support children through the Children's MA Waiver Program.

A Children's Community Options Advisory Committee assists in developing the Children's Community Options Program (CCOP) plan and monitoring this program and serves as the Birth to Three Interagency Coordinating Council.

Aging and Disability Resource Center (ADRC)

The ADRC is a resource center that provides the following services:

- Information and Assistance to the general public about services, resources and programs, as well as, connect people with those services.

- Long Term Care Options Counseling to offer consult and advice about the available options to meet individual's long term care needs.

- Benefits Counseling assists individuals by providing accurate and current information on private and government benefits and programs.

- Prevention and Early Intervention efforts are intended to keep people healthy and independent.

- Access to the Family Care benefit is the responsibility of the resource center determine eligibility and to enroll eligible, interested members in a Managed Care Organization or the self directed IRIS program.

The goal of these services and programs is to give seniors and adults with disabilities options and support so they may remain independent, contributing, and participating members of the community in which they live.

The Winnebago County ADRC Committee, which also serves as the Commission on Aging, advises the services at the county level. The Winnebago County Aging Services are a part of the ADRC. Aging services are specifically designed to enhance nutrition, health and wellness for all individuals 60 years and older within our communities through the Older American Act. Specialized transportation funding is managed within the Long Term Support division.

Also within the ADRC is the provision of Adult Protective Services. They provide Adults at Risk and Elder Abuse investigations/interventions and work with individuals, community resources and the courts in coordinating adult protective services, including guardianships.

PROGRAM / SERVICE CATEGORIES

Child Day Care - Crisis/Respite

Supportive Home Care

Specialized Transportation and Escort

Community Living/Support Services

- Adult Day Care
- Respite Care
- Housing/Energy Assistance
- Daily Living Skills Training
- Interpreter Services and Adaptive Equipment
- Congregate Meals
- Home Delivered Meals
- Family Planning
- Protective Payment/Guardianship
- Case Management

Investigations and Assessments

- Court Intake and Studies
- Intake Assessment

Community Support

- Community Support
- Comprehensive Community Service

Work Related and Day Services

- Work Related Services
- Day Center Services - Non-medical

Supported Employment

Community Residential Services

- Adult Family Home
- Foster Home
- Group Home
- Shelter Care
- Community Based Residential Facility
- Detoxification

Community Treatment Services

- Juvenile Probation and Supervision Services
- Juvenile Reintegration and Aftercare Services
- Restitution
- Crisis Intervention
- Counseling/Therapeutic Resources
- Day Treatment - Medical

Inpatient and Institutional Care and Institution for Mental Disease

- Juvenile Correctional Institution Services
- Detoxification – Hospital Setting
- Inpatient
- Residential Care Center
- DD Centers/Nursing Home

PURCHASED and COUNTY OPERATED SERVICES IN EFFECT FOR 2017

The County and Contracted Services Listings represent a point-in-time and are subject to change throughout the course of the current calendar year. The amounts stated are approximated based upon the projected number of persons to be serviced and the related cost of the services to be provided.

ADMINISTRATIVE SERVICES DIVISION

VENDOR	PROGRAM NAME	AMOUNT
LANGUAGE TRANSLATION SERVICES		
COMMUNICATION LINK	Center for Communication Hearing & Deafness	Use as Needed
CONNECTING CULTURES	Translation Services	Use as Needed
LAKESIDE VENTURES INC / DBA INTERNATIONAL LANGUAGES	Translation Services	Use as Needed
LANGUAGE LINE SERVICES, INC - Statewide	Telephone Translation Services	Use as Needed

BEHAVIORAL HEALTH DIVISION

VENDOR	PROGRAM NAME	AMOUNT
COMMUNITY RESIDENTIAL SERVICES		
BLANDINE HOUSE, INC – Fond du Lac	AODA Residential Treatment	$75,000
BROTOLOC HEALTH CARE SYSTEMS, INC (Brotoloc North) - Statewide	Community Based Residential Facility (CBRF)	$100,000
CLARITY CARE, INC. - Oshkosh	Community Based Residential Facility (CBRF)	$85,000
DODGE COUNTY - CLEARVIEW & NORTHVIEW HEIGHTS CBRF - Juneau	Residential Services	$346,685
EMPOWERMENT LIVING SERVICES	Adult Family Home	$80,000
FRIENDS OF WOMEN IN RECOVERY, INC – Fond du Lac	Community Based Residential Facility (CBRF)	$67,525
HOPE HAVEN – Madison	Residential Treatment	$10,000
LA CROSSE COUNTY d/b/a/ Ravenwood Behavioral Health – West Salem	Residential Services	$25,000
LUTHERAN SOCIAL SERVICES OF WISCONSIN AND UPPER MICHIGAN, INC. – Appleton/Oshkosh/Neenah/Menasha	Community Based Residential Facility (CBRF)	$54,000
MINISTRY BEHAVIORAL HEALTH – Stevens Point	Residential Services	$85,000
MISSISSIPPI VALLEY HEALTH SERVICES – Lakeview Health Center, La Crosse	Residential Services	$85,000
THE MOORING PROGRAMS, INC - Casa Clare - Appleton	Residential Services	$300,000
THE MOORING PROGRAMS, INC – Mooring House - Appleton	Transitional Residential (CBRF)	$300,000
NOVA COUNSELING SERVICES, INC – Oshkosh	Residential Inpatient; Transitional/Extended Care	$350,000
PRODUCTIVE LIVING SYSTEMS, INC – Altoona	Community Based Residential Facility (CBRF)	$212,500

BEHAVIORAL HEALTH DIVISION

VENDOR	PROGRAM NAME	AMOUNT
COMMUNITY RESIDENTIAL SERVICES (CONTINUED)		
QUALITY HOME CARE OF OSHKOSH, LLC – Oshkosh	Supportive Home Care; Respite	$62,500
REHABILITATION HOUSE, INC – Bletzinger House Neenah	Community Based Residential Facility (CBRF); Adult Family Home	$49,275
SERENITY PLACE, INC. – Neenah	Community Based Residential Facility (CBRF)	$36,865
WINNEBAGO COUNTY OPERATED – SUMMIT HOUSE – Oshkosh	Residential Crisis Facility; Crisis Intervention Helpline	$550,000
WINNEBAGO COUNTY OPERATED – TOWARD TOMORROW – Oshkosh	Residential Services	$450,000
COMMUNITY TREATMENT SERVICES		
AFFINITY HEALTH SYSTEMS, INC – MERCY MEDICAL CENTER and ST. ELIZABETH – Oshkosh/Appleton	AODA Outpatient Services	$152,000
ESPRIT COUNSELING & CONSULTING – Neenah	AODA Outpatient Services	$6,000
KD THERAPY SERVICES - Oshkosh	Therapist/Service Facilitator	$50,000
NOVA COUNSELING SERVICES, INC – Oshkosh	AODA Outpatient Services	$50,000
OPTIONS TREATMENT PROGRAMS, INC – Appleton	AODA Outpatient Services	$50,000
SAMARITAN COUNSELING CENTER OF THE FOX VALLEY – Menasha	AODA Outpatient Services	$10,000
THEDACARE BEHAVIORAL HEALTH, INC – Menasha	AODA Outpatient Services	$75,000
WELLHOEFER COUNSELING – Oshkosh	Therapist/Service Facilitator	$80,000
WINNEBAGO COUNTY OPERATED CLINICAL SERVICES – Oshkosh/Neenah	Mental Health/AODA Outpatient Services; CSP; Case Management; Crisis; CCS Services	Refer to BH Financial Summary

BEHAVIORAL HEALTH DIVISION

VENDOR	PROGRAM NAME	AMOUNT
COMMUNITY LIVING/SUPPORT SERVICES		
CLARITY CARE, INC. – Oshkosh	Apartment Living Program; Home Health	$10,000
FAMILY SERVICES OF NORTHEAST WISCONSIN, INC. – Green Bay	Parent Connections; Parent Aide Program; Nurturing Program (HOPE)	$53,400
FRIENDSHIP PLACE - Neenah	Drop-In Center for the Mentally Ill	$20,000
OPTIONS LAB, INC – Appleton	Specimen Collection; Lab Drug Testing	$45,000
INPATIENT/INSTITUTIONAL CARE		
AFFINITY HEALTH SYSTEMS, INC – MERCY MEDICAL CENTER and ST. ELIZABETH – Oshkosh/Appleton	Inpatient Services	$152,000
AGNESIAN HEALTHCARE, INC – Fond du Lac	Inpatient Services	$20,000
BROWN COUNTY MENTAL HEALTH CENTER – Green Bay	Inpatient Services	$12,000
FOND DU LAC COUNTY DEPARTMENT OF COMMUNITY PROGRAMS – Fond du Lac	Acute Psychiatric Inpatient Services	$400,000
THEDACARE REGIONAL MEDICAL CENTER – Neenah	Emergency Room; Inpatient Psych; Detoxification	$200,000
TREMPEALEAU COUNTY HEALTH CARE CENTER Whitehall	Institute for Mental Disease; Farnam House	$600,000
WINNEBAGO/MENDOTA MENTAL HEALTH INSTITUTE (State Facilities) – Winnebago/Madison	Inpatient Services	$1,325,000

CHILD WELFARE DIVISION

VENDOR	PROGRAM NAME	AMOUNT
COMMUNITY RESIDENTIAL		
CHOICES TO CHANGE, INC – Plover	Group Home	$250,000
FAMILY SERVICES OF NORTHEAST WISCONSIN, INC – Neenah	Residential Treatment for Children; Silvercrest Group Home; Ethan House Group Homes; Weekend Respite	$772,500
LAD LAKE, INC. – Dousman	Residential Care	$130,000
LUTHERAN SOCIAL SERVICES OF WISCONSIN AND UPPER MICHIGAN, INC – Statewide	Winnebago County Shelter Care; Beaver Dam Group Home	$686,532
NORTHWEST PASSAGE, LTD – Webster	Residential Treatment Center	$25,000
OCONOMOWOC DEVELOPMENTAL TRAINING CENTER – Oconomowoc	Residential Treatment Center	$300,000
POSITIVE ALTERNATIVES, INC – Menomonie	Group Home	$25,000
RAWHIDE, INC – New London	Residential; Foster Home Care	$225,000
RITA'S PLACE – Mosinee	Group Home	$350,000
SAINTA – Milwaukee	Residential Treatment Center	$130,000
SIERRA GROUP HOME – White Lake	Group Home	$50,000
TOMORROW'S CHILDREN, INC – Waupaca	Residential Care Center	$222,650
COMMUNITY TREATMENT		
3M ELECTRONIC MONITORING	Electronic Monitoring	$45,000

CHILD WELFARE DIVISION

VENDOR	PROGRAM NAME	AMOUNT
COMMUNITY TREATMENT (CONTINUED)		
BOARD OF REGENTS, UW-OSHKOSH, CENTER FOR CAREER DEVELOPMENT AND EMPLOYABILITY TRAINING – Oshkosh	Truancy Intervention Program Coordinator	$65,850
COOPERATIVE EDUCATIONAL SERVICE AGENCY #6 – Oshkosh	Integrated Youth Services; Counseling/Therapeutic; Daily Living Skills/Respite Services	$200,000
FAMILY SERVICES OF NORTHEAST, WISCONSIN, INC – Green Bay	Step-Parent Adoption Studies	$5,000
FAMILY TRAINING PROGRAM, INC – Neenah	Family Training Program	$665,600
MITCHELL FRANK – Oshkosh	Anger Management	$5,000
ALLEN HAUER, PhD – Oshkosh	Psychological Evaluation; Consulting Services	$75,000
OPTIONS TREATMENT PROGRAM – Appleton	AODA Outpatient Services	$10,000
OSHKOSH AREA SCHOOL DISTRICT – Oshkosh	Second Chance Education Program; WIT Program	$68,377
PROFESSIONAL SERVICES GROUP, INC – Winnebago County	Aftercare Program; In-Home Safety Services; Supervised Visitation; Children's Mobile Crisis	$958,619
REACH COUNSELING SERVICES, INC – Menasha	Sexual Abuse Counseling Services	$25,000
YOUTH-GO	Bridges Truancy Program; PACT Program; Early Intervention Mentoring	$135,018
INSTITUTIONAL CARE		
FOND DU LAC COUNTY SHERIFF DEPARTMENT – Fond du Lac	Juvenile Secure Detention	$300,000

CHILD WELFARE DIVISION

VENDOR	PROGRAM NAME	AMOUNT
CHILDREN FOSTER HOMES		
ADVOCATES FOR HEALTHY TRANSITIONAL LIVING, LLC – Green Bay	Treatment Foster Care	$130,000
AMERICAN FOUNDATION OF COUNSELING SERVICES, INC – Green Bay	Treatment Foster Care	$135,000
CHILDREN'S SERVICE SOCIETY OF WISCONSIN – Milwaukee	Treatment Foster Homes	$100,000
COMMUNITY CARE RESOURCES AND PROGRAMS, INC – Middleton	Individual Foster Homes	$200,000
FAMILY CARE SPECIALISTS – Sheboygan	Treatment Foster Care	$50,000
FAMILY WORKS PROGRAMS, INC – Madison	Treatment Foster Care	$50,000
HOPEFUL HAVEN, INC – Fond du Lac	Treatment Foster Care	$140,000
LUTHERAN SOCIAL SERVICES OF WISCONSIN AND UPPER MICHIGAN, INC – Statewide	Treatment Foster Care	$50,000
MACHT VILLAGE PROGRAMS - DePere	Treatment Foster Care	$225,000
PILLAR AND VINE – Brandon	Treatment Foster Care	$150,000
THRIVE TREATMENT SERVICES – Watertown	Treatment Foster Care	$30,000
WINNEBAGO COUNTY DHS FOSTER HOMES (All Winnebago County)	Individual Foster Homes	$1,550,000

ECONOMIC SERVICES DIVISION

VENDOR	PROGRAM NAME	AMOUNT
COMMUNITY LIVING/SUPPORT SERVICES		
ADVOCAP, INC – Fond du Lac	General Poverty Case Management	$80,000
CHILD CARE RESOURCE & REFERRAL – Kimberly	Child Care Certification	$14,000
DAY BY DAY WARMING SHELTER – Oshkosh	Warming Shelter	$5,000
ENERGY SERVICES, INC – Madison	Wisconsin Home Energy Assistance Program (WHEAP)	$308,568
FOX VALLEY WARMING SHELTER - Appleton	Warming Shelter	$5,000
O'BRIEN & ASSOCIATES – Holmen	Childcare Fraud Services; Income Maintenance Fraud Investigations; Overpayments	$40,885
PARTNERSHIP COMMUNITY SERVICES - Menasha	Preventive Health Care Program	$25,000
UW OSHKOSH – Oshkosh	Living Healthy Community Clinic	$70,000

LONG TERM SUPPORT

VENDOR	PROGRAM NAME	AMOUNT
SUPPORTIVE HOME CARE		
ABLE RESIDENTIAL AND COMMUNITY OPTIONS, LLC – Manitowoc	Supportive Home Care; Respite	$50,000
ALMOST FAMILY – Oshkosh	Supportive Home Care	$10,000
BORTSCREATION, LLC (d/b/a Senior Helpers) - Appleton	Supportive Home Care	$10,000
BROTOLOC HEALTH CARE SYSTEMS, INC. – Statewide	Supportive Home Care	$25,000
COOPERATIVE CARE – Wautoma	Supportive Home Care; Respite	$20,000
COVEY, INC. - Oshkosh	Supportive Home Care; Respite	$150,000
MACHT VILLAGE PROGRAMS – De Pere	Supportive Home Care; Respite	$20,000
PREFERRED HOME HEALTH CARE, INC – Oshkosh/Neenah/Menasha	Supportive Home Care; Home Health Care; Respite Services	$65,000
QUALITY HOME CARE OF OSHKOSH, LLC – Neenah/Menasha/Oshkosh	Supportive Home Care; Respite Care	$62,500
RIGHT AT HOME	Supportive Home Care; Respite Care	$10,000
SENIORS HELPING SENIORS – Oshkosh	Supportive Home Care; Respite	$10,000
VALLEY VNA HEALTH SYSTEMS, INC – Neenah/Menasha/Oshkosh	Supportive Home Care; Community Living	$20,000
WE CARE SENIOR CARE, INC (d/b/a Home Instead Senior Care #203) – Appleton	Non-medical Homecare	$15,000
WILLOW HEART RESPITE & CARE CENTER, INC. – Little Chute	Supportive Home Care; Adult Day Services; Respite	$40,000

LONG TERM SUPPORT

VENDOR	PROGRAM NAME	AMOUNT
SPECIALIZED TRANSPORTATION		
ADVOCAP, INC – Oshkosh	Senior Friends; Volunteer Transportation Services	$77,000
CITY OF NEENAH – Neenah	Neenah/Menasha Dial-A-Ride	$19,000
CITY OF OSHKOSH – Oshkosh	Transportation to the Elderly; Cabulance; Inter-City Service; Rural; Dial-A-Ride	$451,334
LUTHERAN SOCIAL SERVICES OF WISCONSIN AND UPPER MICHIGAN, INC. – Appleton, Oshkosh, Neenah, Menasha	Making the Ride Happen - Transportation to adults with a disability, or over age 60	$13,093
COMMUNITY LIVING/SUPPORT SERVICES		
ACCEPTIONAL MINDS, LLC – Green Bay	Consumer Education & Training; Mentoring; Daily Living Skills	$65,000
ADVOCAP, INC – Oshkosh/Neenah	Group Mealsites; Home Delivered Meals Program	$1,146,701
ADVOCATES FOR HEALTHY TRANSITIONAL LIVING, LLC – Green Bay	Daily Living Skills; Respite	$95,000
AGNESIAN HEALTHCARE, INC – St. Agnes Hospital – Fond du Lac	Training and Education; Daily Living Skills; Respite	$80,000
BERTRAND SCHMITZ CONSULTING SERVICES – Appleton	Daily Living Skills	$20,000
CITY OF MENASHA – Menasha	Menasha Senior Center; 60 Plus Health Screening Program	$49,292
CITY OF OSHKOSH – Oshkosh	Health and Wellness Services; Program Services	$46,078
CLARITY CARE, INC – Oshkosh	Apartment Living Program; Home Health; Adult Day Services	$30,000
CLIFTON LARSON ALLEN, LLP – Oshkosh	Fiscal Intermediary Service	$25,000
COMMUNITY CARE RESOURCES, INC. – Middleton	Daily Living Skills; Respite	$50,000

LONG TERM SUPPORT

VENDOR	PROGRAM NAME	AMOUNT
COMMUNITY LIVING/SUPPORT SERVICES (CONTINUED)		
CONNECTIONS, LLC – Kimberly	Daily Living Skills	$27,000
COOPERATIVE EDUCATIONAL SERVICE AGENCY #6 – Oshkosh	Integrated Youth Services; Counseling/Therapeutic; Daily Living Skills/Respite Services	$1,205,000
FAMILY SERVICES OF NORTHEAST WISCONSIN, INC. - Neenah	Weekend Respite	$87,500
FW CONSULTING – DHFS, LLC – Madison	Fiscal Intermediary Service	$30,000
GOLDEN CARE SERVICES, INC. – De/Pere	Guardianship	$5,000
GOODWILL INDUSTRIES OF NORTH CENTRAL WISCONSIN, INC. – Oshkosh/Neenah/Menasha	Early Intervention Program	$717,120
GUARDIAN PAYEE SERVICES, INC – Omro	Corporate Guardianship	$15,000
HEALTHY CONNECTIONS, LLC – Appleton	Psychological Evaluation; Consultation Services	$10,000
INNOVATIVE SERVICES, INC – Green Bay	Psycho-Social Rehabilitation/Youth Services	$275,000
JASPER PICKETT FOUNDATION – Pickett	Pickett CommunityCenter Director	$20,916
STEVEN KLEIN, PhD – Appleton	In-Home Autism Behavioral Treatment	$300,000
LUTHERAN SOCIAL SERVICES OF WISCONSIN AND UPPER MICHIGAN, INC – Appleton/Oshkosh/Neenah/Menasha	Older Adult Mental Health Program; Family Preservation Program	$79,064
NEENAH/MENASHA YMCA – Neenah/Menasha	Older Adult Health-Wellness Services	$14,000
OMRO AREA COMMUNITY CENTER – Omro	Community Center Director	$23,200
OSHKOSH COMMUNITY YMCA – Oshkosh	Older Adult Outreach Exercise Program	$10,000

LONG TERM SUPPORT

VENDOR	PROGRAM NAME	AMOUNT
COMMUNITY LIVING/SUPPORT SERVICES (CONTINUED)		
OSHKOSH FAMILY, INC – Oshkosh	Administrative Servics; Corporate Guardianship	$200,000
VALLEY VNA HEALTH SYSTEMS – Neenah	Home Delivered Meals	$7,920
WINNEBAGO COUNTY EXTENSION DEPARTMENT – Oshkosh	Grandparents Caregiving Program	$4,428
WINNEBAGO COUNTY HEALTH DEPARTMENT	Prevention Services	$9,101
COMMUNITY RESIDENTIAL SERVICES		
CARE PARTNERS ASSISTED LIVING, LLC – Winneconne	Community Based Residential Facility	$90,000
CLARITY CARE, INC. – Oshkosh	Community Based Residential Facility (CBRF)	$36,865
PRODUCTIVE LIVING SYSTEMS, INC. – Altoona	Community Based Residential Facility; Adult Family Home	$212,500
REHABILITATION HOUSE, INC. - Neenah	Community Based Residential Facility	$49,275
WORK RELATED/DAY SERVICES		
CLARITY CARE, INC – Oshkosh	Vocational Services	$3,500
GOODWILL INDUSTRIES OF NORTH CENTRAL WISCONSIN, INC. – Oshkosh	Work Services	$5,000
TODD STEVEN AND ASSOCIATES, INC – Oshkosh/Neenah/Menasha	Community Building; Work Related Services; Behavioral Support	$135,000