

March 11, 2013

To whom it may concern:

I am writing about an insurance reimbursement due to a road hazard. On Thursday, February 21, 2013 at approximately 1:30pm, I was driving south on 41, getting onto 441-10 east going around the curve. There was a large pot hole when I was coming around the corner with a chunk of cement standing straight up in pot hole. Do to road conditions I was unable to avoid the hole and chunk of cement which caused damage to my car.

I would like to be reimbursed for the repair costs to my car. I had to replace the tire, rim and rear knuckle and the total of the repairs are as follows. The cost to replace the damaged rim is \$150.00. The tire and instillation cost \$119.92; the repairs to the chassis were \$215.27. The total was \$485.94 for my car to be back to the previous condition.

The highway commission's office instructed me to submit my claim to you to be processed. Please feel free to contact me with any questions or additional information you may require. Thank you for your time and I look forward to hearing from you soon.

Sincerely,

Kristi Kaczrouske



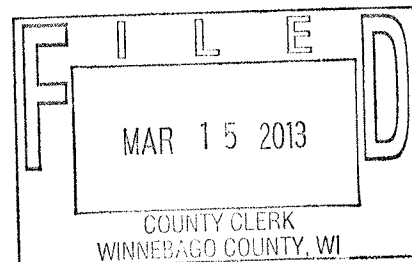
Kristi Kaczrouske

1273 Green Acres Lane

Neenah, WI 54956

920-606-8846 (Cell)

KLK11690@yahoo.com (email)





CUSTOMER COPY
POMP'S TIRE SERVICE, INC.

REMITTANCE ADDRESS:
POMP'S TIRE SERVICE, INC.
ATTN: AR DEPARTMENT
P.O. BOX 1630
GREEN BAY, WI 54305-1630

POMP'S TIRE-OSHKOSH
2180 S WASHBURN ST

INVOICE #: 270008657

PAGE: 1

OSHKOSH, WI 54904

920/235-7590

CUSTOMER: RICHARD ROSE
647 E ONTARIO ST
482 OMRO WI 54963

CREATED BY RAMIRO
SALESMAN: RAMIRO CONTRERAS
INVOICE DATE: 03/12/13

LICENSE: NO-VEHICLE
TERMS: DUE ON DELIVERY

PRODUCT	MECHANIC	QUANTITY	PRICE	F.E.T.	EXTENSION
225/50VR16 FIERCE INSTINCT\$ 353G679177		1	116.70		116.70
PASSENGER SPIN BALANCE PBAL	2709	1.00	10.00		10.00
RUBBER SNAP IN VALVE PVALV		1	2.50		2.50
PASSENGER SCRAP DISPOSAL FEE PDISP		1	2.50		2.50
PREFERRED CUSTOMER DISCOUNT 415L		-1	17.50		-17.50

TIRE WAS DAMAGED AT SAME TIME WHEEL WAS DAMAGED APPEARED TO HAVE AT SAME TIME
THAT TIRE HIT LARGE PIECE OF CONCRETE APPROX . COST OF USED WHEEL \$ 150.00

MERCHANDISE: 101.70
LABOR: 10.00
OTHER: 2.50
SALES TAX: 5.72
INVOICE TOTAL: 119.92

VISA/MASTERCARD

119.92

LUG NUT'S SHOULD BE RE-TORQUED AFTER 50 TO 100 MILES.X

Signature

Printed Name

A finance charge of 1.5% per month (18% APR) will be added to the unpaid balance after 30 days.

CUSTOMER ESTIMATE SELECTION

You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate but will not exceed the estimate without your permission. Your signature will indicate your estimate selection.

1. I request an estimate in writing before you begin repairs.

2. Please proceed with repairs but call me before continuing if price will exceed \$

3. I do not want an estimate.

Do you want the replaced parts you are entitled to? ☐ YES ☐ NO
☐ This vehicle received without face to face customer contact.

ESTIMATED PRICE OF REPAIRS
\$

I hereby authorize the below repair work to be done along with necessary materials. You and your employees may operate vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident, damage from freezing due to lack of anti-freeze or any other causes beyond your control.

CUSTOMER SIGNATURE X

ADDITIONAL WORK AUTHORIZED BY:

DATE TIME P.M. NO. CALLED NEW ESTIMATE

MAIN TIRE AND MAINTENANCE

Invoice

1121 E MAIN ST
Omro, WI 54963
Shop Phone: (920) 685-5553

72583

Estimate Ref #72,461
Date Printed: 02/25/2013
Printed Time: 5:02 pm

Hat/Ref:

Time Promised:

KACZROUSKE, KRISTI
647 E. ONTARIO
Omro, WI 54963
Home: (920) 606-8846
Cell:

1999 OLDSMOBILE ALERO V6 3.4L 207CID FI GAS N E
VIN: 1G3NF52E6XC411387
License: 283-JBN Mileage In: 149,258
Unit #: Mileage Out: 149,258
DOM:

Date Written: 02/25/2013
Written By: Jerry
Save Old Parts: No

Job Name	Description	Technician	Qty	List	Extended
Job #1	HIT SOMETHING ON THE ROAD....CHECK FOR DAMAGE...				
Labor 1	Work Requested - HIT SOMETHING ON THE ROAD....CHECK FOR DAMAGE.		1.00	81.50	81.50
Part 22606764	Work Performed - TEST DRIVE AND INSPECT. LEFT REAR LATERAL LINK BENT. REPLACE. REAR LATERAL LINK..LEFT.....BA		1.00	45.69	45.69
Note/Title	P225/50R16 FUSION VRI TIRE = NOT AVAILABLE. DORAL = \$131.32 TOTAL				

THRUST ANGLE ALIGNMENT	CHECK ALL SUSPENSION AND STEERING PARTS FOR W...				
Labor 1	Work Requested - ALIGNMENT		1.00	69.95	69.95
	Work Performed - ALIGN 4 WHEELS.....RECOMMEND NEW STRUTS (REAR ARE MOST WORN)				

Payment Date	Type	Method	Amount
2/25/2013	Cash		215.27
		Payment Totals:	\$215.27

Parts: \$45.69
Labor: \$151.45
Sublet: \$0.00
Misc: \$0.00

Hazmat: \$0.00
Supplies: \$7.89

Tax Total: \$10.24

Invoice Total: **\$215.27**

Less Paid: 215.27

Balance Due: \$0.00

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By _____

Date _____

Time _____