



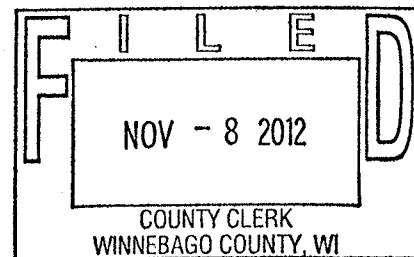
FARMERS

National Document Center
P. O. Box 268992
Oklahoma City, OK 73126-8992
claimsdocuments@hpcs.com
Fax: 877-217-1389
Toll Free: 800-HelpPoint

11/07/2012

Winnebago County Clerk
Po Box 2808
Oshkosh, WI 54903

Re: Our Insured: Amy Hix
Our Claim #: 099 SUB 1022514169-1
Date of Loss: 10/30/2012
Your Insured: Winnebago County Hwy Department
Your Claim #: Loss date 10/30/12
Deductible Amount: \$750.00
Loss of Use Amount: \$0.00
Rental Amount: \$0.00
Total Amount Owed: \$1,854.09



Dear Winnebago County Clerk:

My insured vehicle was traveling on Highway 42 in Oshkosh, WI at approximately 4:00 p.m. when Winnebago County Highway Dept. truck #44 struck a construction barrel. This initial impact caused the construction barrel base to enter roadway and strike the passenger side front of my insured vehicle.

We have made payment to our insured for damages resulting from this accident. Our investigation has established that the above loss was caused by the negligence of your driver. By virtue of our subrogation rights this letter is to advise you that we expect payment from you for the amount of damages within 14 days of the receipt of this letter.

Be advised that no partial payment, which is less than the full amount claimed herein, will be considered in any way an acceptance of benefits, a novation or an accord and satisfaction of this claim without the express written release of our claim executed by an individual who identifies himself/herself as a member of our subrogation department. Therefore, our legal rights to enforce collection on the remaining amount of the claim shall not be waived or estopped due to a partial payment by you.

If you need additional support for our claim or require further information, please call me at 630-907-6931 with your FAX number so that the requested information can be sent to you.

Sincerely,
Mid-Century Insurance Company

Heather Winterville

Heather Wontorcik
Auto Subrogation Representative
heather.wontorcik@hpcs.com
PO Box 268992
Oklahoma City, Ok 73126

ATTACHMENT(S)



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11/07/2012

Payment Log

Account Number: EEE786458
Date of Loss: 10/30/2012
Insured's Name: Amy Hix

Claim Number 099 SUB 1022514169-1
Your Claim Number
Loss Type

Proof of Payment

Date: 11/02/2012
Payee: AMY HIX AND
S & S AUTO BODY INC
609 NEBRASKA STREET
OSHKOSH, WI, 54902

Payment Description: Comprehensive
Amount: \$1,104.09

Sub Total:	\$1,104.09
Deductible Amount:	\$750.00
Salvage	\$0.00
Total Amount:	\$1,854.09

Mid-Century Insurance Company

MID-CENTURY INSURANCE COMPANY

WISCONSIN FIELD CLAIMS OFFICE
HELPPPOINT CLAIM SERVICES BY FARMERS
FOR SUPPLEMENT CALL (800)282-7033

Claim #:
Workfile ID:

1022514169-1-1
b07c76b5

Estimate of Record

Written By: BRAD SCHOLZE, 11/02/2012 11:33:30 AM
Adjuster: Scholze, Brad, (262) 501-9259 Business

Insured:	AMY HIX	Policy #:	0186762254	Claim #:	1022514169-1-1
Type of Loss:	Comprehensive	Date of Loss:	10/30/2012 04:00 PM	Days to Repair:	5
Point of Impact:	12 Front	Deductible:	750.00		

Owner:

AMY HIX
2230 BOWEN ST
OSHKOSH, WI 54901
(920) 470-2379 Other

Inspection Location:

HIX, AMY
2230 BOWEN ST
OSHKOSH, WI 54901
Home
(920) 470-2379 Other

Appraiser Information:

Email:
bradley.scholze@hpcs.com
Phone: (262) 501-9259

Repair Facility:

S & S AUTO BODY INC
609 NEBRASKA STREET
OSHKOSH, WI 54902
(920) 233-4540 Day

VEHICLE

Year:	1999	Color:	Silver Int: TAN	License:	700-RVU	Production Date:	09/1998
Make:	LEXU	Body Style:	4D SED	State:	WI	Odometer:	151717
Model:	ES 300	Engine:	6-3.0L-FI	VIN:	JT8BF28G4X0151890	Condition:	

TRANSMISSION

Automatic Transmission

POWER

Power Steering
Power Brakes
Power Windows
Power Locks
Power Driver Seat
Power Passenger Seat

Power Mirrors

Heated Mirrors

Memory Package

DECOR

Dual Mirrors

Console/Storage

Overhead Console

CONVENIENCE

Air Conditioning
Rear Defogger
Tilt Wheel
Cruise Control
Intermittent Wipers
Climate Control
Keyless Entry

Alarm

RADIO

AM Radio

FM Radio

Stereo

Cassette

Search/Seek

CD Changer/Stacker

Premium Radio

SAFETY

Anti-Lock Brakes (4)
Driver Air Bag
Passenger Air Bag
Front Side Impact Air Bags
4 Wheel Disc Brakes

ROOF

Electric Glass Sunroof

SEATS

Cloth Seats
Leather Seats
Bucket Seats

Recline/Lounge Seats

Heated Seats

WHEELS

Aluminum/Alloy Wheels
Chrome Wheels
Locking Wheels

PAINT

Clear Coat Paint
Two Tone Paint
Metallic Paint

OTHER

Fog Lamps

Estimate of Record

1999 LEXU ES 300 4D SED 6-3.0L-FI Silver

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		FRONT BUMPER					
2		O/H front bumper				2.7	
3	** <>	Repl A/M Bumper cover	LX1000112	1	216.00	Incl.	2.6
4		Add for Clear Coat					1.0
5		Add for Two Tone					1.0
6	R&I	License bracket	5211433060			0.2	
7		FRONT LAMPS					
8	**	Repl A/M CAPA RT Headlamp assy	LX2503101C	1	257.00	0.5	
9		Aim headlamps				0.4	
10	**	Repl A/M RT Signal lamp assy	LX2531101	1	128.00	Incl.	
11	R&I	RT Fog lamp assy	8121033080			Incl.	
12	R&I	LT Fog lamp assy	8122033080			Incl.	
13		FENDER					
14	*	Rpr RT Fender	5380133070			<u>4.0</u>	2.0
15		Overlap Major Non-Adj. Panel					-0.2
16		Add for Clear Coat					0.4
17	*	R&I <u>RT Fender liner-LOOSEN</u>	5387533080			<u>0.3</u>	
18	*	R&I RT Body side mldg gray code 1B2	7560133020D3			<u>0.2</u>	
19	*	Rpr RT Front panel	5371133042			<u>1.0</u>	<u>0.3</u>
20	#	Flex Additive		1	6.00 T		
21	#	Cover Car		1	6.00 T		
22	#	Corrosion Protection - ***		1	10.00 T	0.2	
23	#	Hazardous Waste		1	5.00 T		
SUBTOTALS					628.00	9.5	7.1

NOTES

Estimate Notes:
 Paint is Flaxen Pearl 4M7

Estimate of Record

1999 LEXU ES 300 4D SED 6-3.0L-FI Silver

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			601.00
Body Labor	9.5 hrs @	\$ 54.00 /hr	513.00
Paint Labor	7.1 hrs @	\$ 54.00 /hr	383.40
Paint Supplies	7.1 hrs @	\$ 34.00 /hr	241.40
Miscellaneous			27.00
Subtotal			1,765.80
Sales Tax	\$ 1,765.80 @	5.0000 %	88.29
Total Cost of Repairs			1,854.09
Deductible			750.00
Total Adjustments			750.00
Net Cost of Repairs			1,104.09

QUALITY REPLACEMENT PARTS WARRANTY

OUR REPAIR ESTIMATE MAY SPECIFY THE USE OF QUALITY REPLACEMENT PARTS. QUALITY REPLACEMENT PARTS ARE PARTS NOT MANUFACTURED BY OR FOR THE ORIGINAL EQUIPMENT MANUFACTURER. WE WILL STAND BEHIND THE QUALITY REPLACEMENT PARTS THAT ARE SPECIFIED ON THIS ESTIMATE AND USED IN THE REPAIR OF YOUR VEHICLE, FOR AS LONG AS YOU OWN/LEASE THE VEHICLE. WE WARRANT THESE PARTS ARE OF LIKE KIND, QUALITY, SAFETY, FIT AND PERFORMANCE TO PARTS MANUFACTURED BY OR FOR THE ORIGINAL EQUIPMENT MANUFACTURER.

THIS WARRANTY EXCLUSIVELY COVERS LOSS OR DAMAGE THAT IS RELATED TO DEFECTS IN THE QUALITY REPLACEMENT PART. THIS WARRANTY DOES NOT COVER DAMAGE OR PART FAILURE DUE TO IMPROPER INSTALLATION, MISUSE, NEGLECT, ABUSE, IMPROPER MAINTENANCE, ABNORMAL OPERATION, OR NORMAL WEAR & TEAR.

SHOULD A SUPPLIER OF A PART SPECIFIED IN OUR REPAIR ESTIMATE, OR THE REPAIR FACILITY THAT PERFORMS THE REPAIR ON YOUR VEHICLE, BE UNABLE TO RESOLVE A LEGITIMATE COMPLAINT ABOUT THE QUALITY REPLACEMENT PART USED IN THE REPAIR, WE WILL MAKE EVERY EFFORT TO SEE THAT THE PROBLEM IS CORRECTED.

THIS WARRANTY AND ANY REPRESENTATIONS MADE HEREIN ARE NON-TRANSFERABLE AND EXTEND ONLY TO THE PARTY OWNING/LEASING THE VEHICLE AT THE TIME OF THE REPAIR.

FOR ASSISTANCE, PLEASE CONTACT THE NEAREST HELPPPOINT CLAIM SERVICES OFFICE.

DISCLAIMER:

ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT INSURANCE CLAIM FOR THE PAYMENT OF A LOSS MAY BE GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

THE LABOR AND TAX RATES USED WERE DETERMINED BY THE VEHICLE INSPECTION LOCATION UNLESS THE REPAIR FACILITY WAS KNOWN AT THE TIME OF THE INSPECTION OR ANOTHER LOCATION WAS SPECIFIED BEFORE THE ESTIMATE WAS PREPARED

Estimate of Record

1999 LEXU ES 300 4D SED 6-3.0L-FI Silver

TO EXPEDITE THE HANDLING OF ANY SUPPLEMENTAL DAMAGES CLAIM, PLEASE HAVE THE APPROXIMATE AMOUNT OF ADDITIONAL DAMAGES AVAILABLE WHEN YOU CALL 1 (800) 282-7033. POTENTIALLY, A REINSPECTION MAY BE CONDUCTED WITHIN HOURS OF YOUR CALL. ALL SUPPLEMENTS MUST BE APPROVED BY A CLAIMS REPRESENTATIVE BEFORE REPAIRS ARE COMPLETED.

IF THE ABOVE ESTIMATE INCLUDES A NAPA PART PRICE, THE REPAIR FACILITY MUST COMPLETE A ONE TIME SET UP WITH THEIR LOCAL NAPA RETAILER IN ORDER TO RECEIVE THE SPECIAL FARMERS PREFERRED PARTS PROGRAM PRICING. TO ACCOMPLISH SET UP, CONTACT YOUR LOCAL NAPA RETAILER AND ASK THEM TO INSERT BILLING CODE NUMBER 9066 INTO YOUR CUSTOMER BILLING PROFILE. THE 9066 CODE WILL ENABLE YOUR REPAIR FACILITY TO RECEIVE SPECIAL PRICING ON ALL NAPA PARTS AND/OR SUPPLIES PURCHASED. IF YOU DO NOT ALREADY HAVE A LOCAL NAPA RETAILER ACCOUNT, PLEASE CALL 1-800 LET-NAPA FOR YOUR NEAREST NAPA LOCATION.

GLASS REPLACEMENT IS AVAILABLE BY CALLING SAFELITE AT 1-800-826-0914.

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

Estimate of Record

1999 LEXU ES 300 4D SED 6-3.0L-FI Silver

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide AEB8908, CCC Data Date 10/17/2012, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as AM. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2012 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

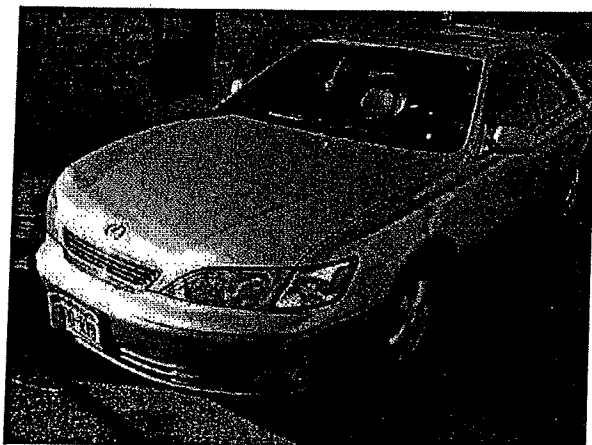
BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

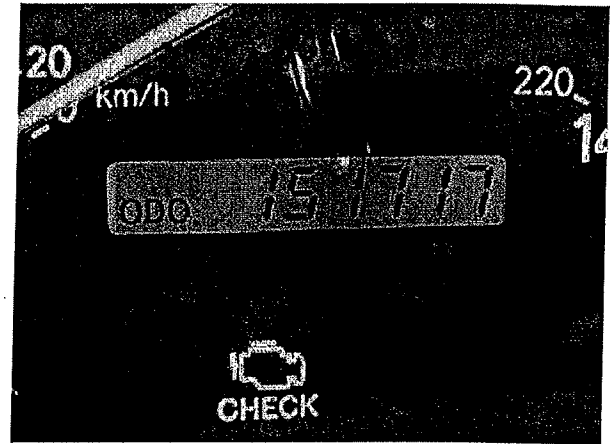
Estimate of Record

1999 LEXU ES 300 4D SED 6-3.0L-FI Silver

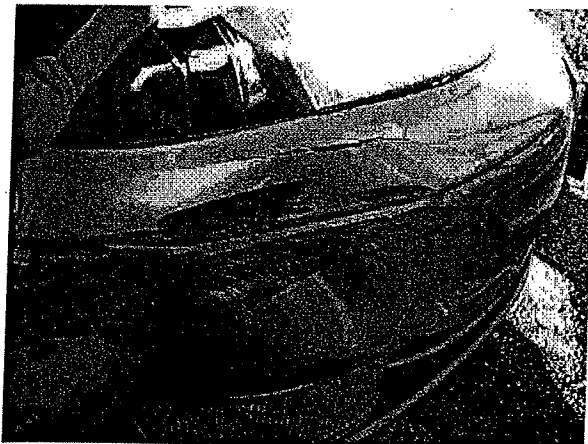
ALTERNATE PARTS SUPPLIERS

Line	Description	Supplier	Item #	Price
3	A/M Bumper cover	FdL Bumper Main Warehouse	LX1000112	\$ 216.00
		FdL Bumper Main Warehouse	(920) 921-2570	
		1285 Morris St., Fond du Lac WI 54935		
Line	Description	Supplier	Item #	Price
8	A/M CAPA RT Headlamp assy	FdL Bumper Main Warehouse	LX2503101C	\$ 257.00
		FdL Bumper Main Warehouse	(920) 921-2570	
		1285 Morris St., Fond du Lac WI 54935		
Line	Description	Supplier	Item #	Price
10	A/M RT Signal lamp assy	Keystone - APPLETON, WI #3157	LX2531101	\$ 128.00
		Keystone - APPLETON, WI #3157	(800) 422-1995	
		5085 WREN DRIVE, APPLETON WI 54913		





RT SIDE MARKER LAMP CRACKED HOUSING, PIECE GONE



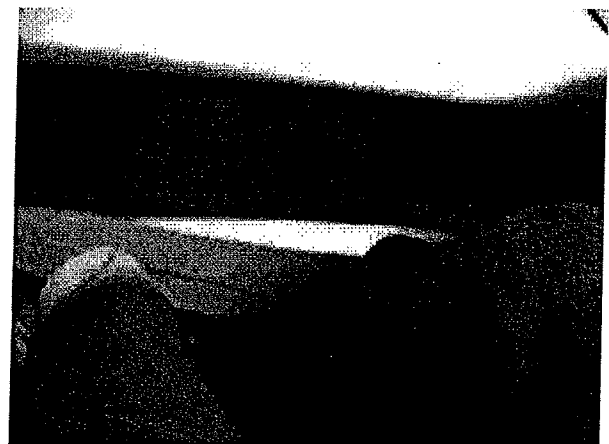
RT CORNER OF FRONT BUMPER DAMAGE



BIG TEAR IN COVER



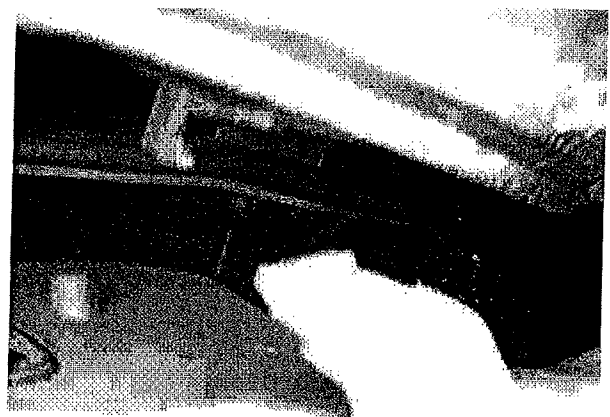
BOTTOM OF RT FENDER IS BENT AND FRESH, BARE METAL IS NOW EXPOSED



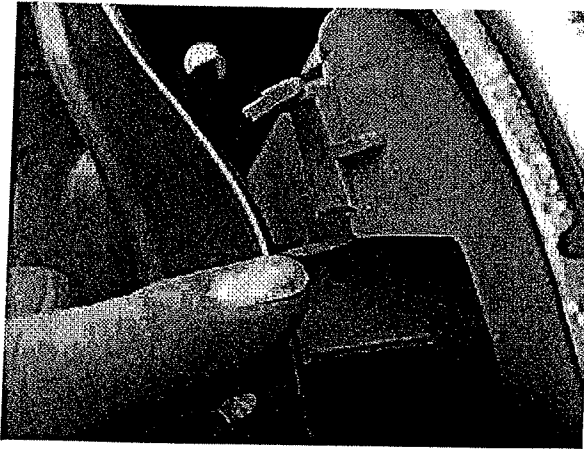
BOTTOM FRONT EDGE OF RT FENDER IS PUSHED IN AND NEEDS REPAIR



I AM HOLDING BACK A SKINNY PORTION OF THE FRONT COVER, COVER NEEDS REPLACEMENT



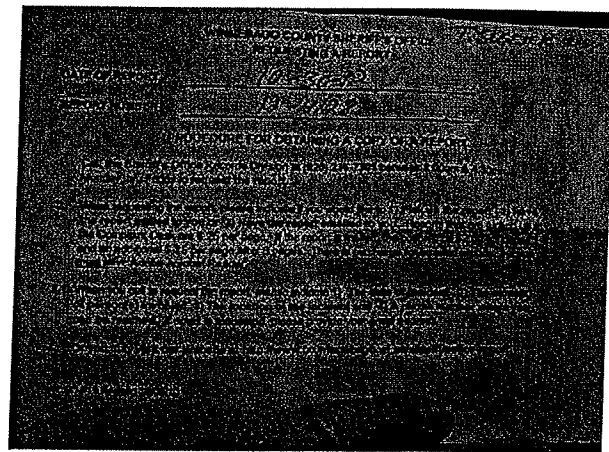
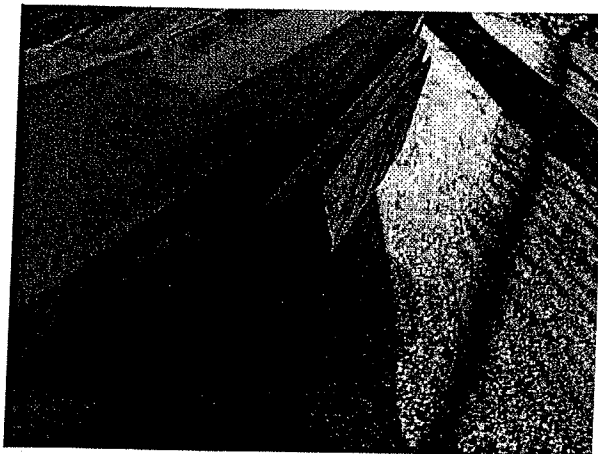
RT SIDE POCKET STRUCTURE BENT SLIGHTLY



RT H/L, OUTER EDGE HAS CLIP FOR THE SIDE MARKER LAMP
BUSTED OFF



RT FENDER IS ALSO BOWED OUT MIDWAY UP THE SIDE
MARKER LAMP OPENING



REPORT # 12-4128, INSD STATES A COUNTY TRUCK DROVE OVER
A ORANGE BARREL BASE AND KICKED IT UP WHERE THE INSD
COULDN'T AVOID IT, CAUSING DAMAGE TO THE RT FRONT OF
HER CAR.

