WINNEBAGO COUNTY AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE

MEETING MINUTES

DATE: March 9, 2015

TIME: 3:00 p.m.

PLACE: Oshkosh Human Services Bldg., Room 33

Members Present: Ginger Beuk, Debra Hogue, Eileen Leinweber, Donna Lohry, Mike Norton, Rob Paterson, and Harold Singstock

Members Excused: Claire Steger

Staff Present: Mary Krueger, Ron Duerkop, Karla Stark and Dorothy De Grace

Others Present: Lori Duclon and student, Public Health Department; Tom Otto, interested citizen

Donna Lohry called the meeting to order at 3:00 p.m.

1. <u>Introductions</u>:

Introductions were made.

2. Public Comments:

Tom Otto informed the committee that Oshkosh City Cab Company allows a passenger only four bags of goods into a cab during any ride. He suggested that the ADRC give some of its cloth bags to the cab company to have available for riders. The bags would hold more items than the plastic or paper bags that are given at grocery stores, and they would also be a promotional item for the ADRC.

3. <u>Approve Minutes of the February 9, 2015 ADRC Meeting:</u>

Rob Paterson moved for approval of these minutes; seconded by Ginger Beuk and carried.

4. <u>A Day in the Life of an ADRC Specialist:</u>

Karla Stark gave an example of a day when she was the on-call Information & Assistance Referral specialist where she received 24 phone calls and seven new referrals. 1) One referral was for a gentleman who had an emergency protective placement to the hospital, but the criteria indicated that he should be placed back at home with his wife where urgent services were arranged; 2) Karla received a call to do a courtesy screening for Manitowoc County for a protectively placed person in a group home in Winnebago County; 3) two calls were for people seeking in-home health services for a relative; 4) a caller had a question about requirements to receive skilled care assistance; 5) a call from a daughter seeking help for her parents who don't want to receive help; 6) a call from a daughter who is looking ahead into services for her parents in the future; 7) a call from a brother whose sister is providing care to his mother, and he wants a referral to an attorney so a legal contract can be drawn up so the daughter can be paid for providing the care; 8) two calls from people that want to be paid for caring for their parents.

5. ADRC Statistics:

Mary Krueger shared ADRC statistics for 2014 and 2013. She said that the percentage of the population over age 60 in Winnebago County for the year 2015 will be 21.9%; for the year 2025 it will be 26.9%. The total number of contacts through the ADRC was 10,971 during 2014. For 2013 the total number was 11,075. 74% of initial contacts are by telephone. The biggest reason people contacted the ADRC was for information & assistance followed by assistance with insurance applications and options counseling.

6. 2015-2017 Governor's Budget:

Mary Krueger distributed copies of documents that outline proposed changes to the Governor's Budget for ADRC's, Senior Care, and the Family Care & IRIS programs. 1) Proposed changes to Senior Care would significantly increase out-of-pocket costs due to seniors having to first purchase Part D insurance before enrolling in Senior Care; 2) proposed changes to ADRC'S would involve privatizing some or all of the services, thus fragmenting the system and decreasing cost-effectiveness and efficiency; and would eliminate the requirement of an advisory board; 3) proposed changes to Family Care would eliminate four Managed Care Districts; they would combine long term care with acute and primary care and behavioral health, which would be under the insurance commission; they would eliminate the IRIS program, but the MCO would offer self-directed services under the Family Care umbrella.

Mike Norton moved that we draft a resolution to the Legislative Committee and the County Board opposing the changes to ADRC's, Senior Care, Family Care and the IRIS programs that are proposed in the state's budget for 2015-2017; seconded by Harold Singstock who also added that a copy should be sent to Governor Walker, Secretary Katie Rhodes, the Wisconsin Counties Association, the Joint Finance Committee, Legislative Committee, local newspaper, other counties. The motion carried (7-0).

7. <u>Reports</u>:

- a. ADRC Manager Report Mary Krueger reminded everyone of the ADRC Conference to be held April 15–17 and the ADRC Public Meetings on March 30.
- b. Committee Member Updates Ginger Beuk will be testifying about long term care services at Public Hearings sponsored by the Joint Finance Committee to be held at Brillion High School on March 18 regarding the Governor's proposed 2015-2017 budget.

Ginger reported that she recently attended state budget training for disability advocates.

c. Complaints/Grievances – Mary Krueger reported that someone had complained to the state that when she contacted the ADRC for guidance with her Part D application she should have gotten more elaborate assistance. We are now working with her through the Benefit Specialist program.

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8. <u>"Community Beat"</u>: There was none to report.

9. Next Meeting: April 13, 2015:

With no further business, Mike Norton moved for adjournment; seconded by Ginger Beuk and carried at 5:00 p.m. The next meeting of the ADRC Committee will be held at 3:00 p.m., Monday, April 13, 2015 at the Oshkosh Human Services Building, Room 33.

Respectfully submitted: Dorothy De Grace, Recorder