415 JACKSON STREET, P.O. BOX 2808 OSHKOSH, WISCONSIN 54903-2808

OSHKOSH (920) 236-4890 FOX CITIES (920 727-2880 FAX (920) 303-3025 E-mail: countyclerk@co.winnebago.wi.us

The Wave of the Future

NOTICE OF CLAIM

Date:

February 8, 2017

To:

Doug, Linda and Joan

Re:

Claim from Jason A. Gagnon for damage to his vehicle's passenger side mirror

unit caused by a Winnebago County Plow on Interstate 41.

This claim will be presented to the County Board at their March 21, 2017 meeting.

Jason A. Gagnon 4110 E. Appleview Dr. Appleton, WI 51913 (920) 422-1474

Winnebago County Highway Department 901 W. County Rd. Y Oshkosh, WI 54901

February 2, 2017

To Whom It May Concern:

This letter is a request for reimbursement for damages to my Toyota Sienna minivan caused by a Winnebago County plow.

Early in the afternoon of Saturday, December 17, 2016 my family and I were traveling southbound on Highway 41, intending to go to a family event. In the vehicle with me were my 39 year old wife, my 13 year old son, my 10 year old daughter and my 71 year old mother-in-law. We were traveling in the center lane behind a Winnebago County plow. The plow was actually traveling in both the center and the far left lane with his right wing blade in the right lane. I assume he noticed the accumulating traffic behind him, because he lifted his right blade and moved into the right lane, allowing traffic to pass in the center and left lanes. We took our turn to pass, traveling in the center lane with vehicles behind us and to our left. We were about even with the cab of the plow and moving forward when the plow driver lowered his left wing blade into my vehicle. My wife and mother-in-law screamed and I saw the blade move past the passenger-side window. There was a loud bang and the plow moved onto the Breezewood off ramp in Neenah. He continued to travel in the off ramp, apparently not realizing what happened, and we continued to travel south in the center lane, taking stock of ourselves and any damage we could see.

I immediately called and left a message for the Winnebago County Highway Department to advise of what happened. I also immediately called the Winnebago County Sheriff's Department and arranged to meet a Deputy at the Qwik Trip on Highway 21 in Oshkosh. I filed a report with the Deputy. That report number is 16-004262. The deputy and I found the only obvious damage was to the mirror on the passenger side of our van. The housing was shattered and the entire unit was dangling to the side. I took a couple of pictures of the damaged mirror in an effort to document the incident.

In the beginning of this letter, I stressed the ages of my family, because we very well could have been killed in this incident. By the grace of God, we are all safe and the damage to our vehicle is minimal. I am including photos of the damage and a copy of the paid invoice for the mirror. I am asking that the County reimburse me for the cost to repair the damage.

I appreciate your attention to this matter and look forward to a quick resolution. Please contact me should you have any questions.

Sincerely.

Jason A. Gagnon

FILED

FEB -8 201/

WINNEBAGO COUNTY CLERKS OFFICE WINNEBAGO WI CUSTOMER #: 59699

STEPHANIE GAGNON

217986

PAGE 1

gotta go to! GUSTMAN

INVOICE

CHEVROLET-BUICK-GMC
Gustman Chevrolet Sales, Inc.
Corner of Hwys. 41 & 55, * 1450 Delanglade Street
P.O. Box 800 * Kaukauna, WI 54130

Service direct: 920-766-5532 Business: 920-766-3581 Toll Free: 800-236-6606

54.00

TOTAL

54.00

249.67

303.67

1110 APPLEVIEW DR APPLETON, WI 54913 HOME:920-464-0097 CONT:920-464-0097 BUS: CELL:

S: CELL:						SERVICE ADVISOR: 25 PAT BAYORG				
COLOR	YEAR		MAKE/MODEL		100000000000000000000000000000000000000	VIN	LICENSE	MILEAGE	IN / OUT	TAG
AY	14	TOYOTA SIENNA		5TDK	5TDKK3DC0ES520759		36465/36465			
DEL. DATE	IN SVC	. DATE	WARR, EXP.	PRO	VISED	PO NO.	RATE	PAYMENT	INV. DA	ATE
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280CT15 DD | 17:00 21DEC16|

R,O. OPENED | READY | OPTIONS: ENG:3.5_Liter

21DEC16 09JAN17

LINE OPCODE TECH TYPE HOURS LIST NET A REPLACE RT. DOOR MIRROR IS DAMAGED , REFINISH MIRROR TO MATCH BODY.

CAUSE: DAMAGED

280

15 GLASS-WINDOW-MIRRORS

60 CBC 0.90

1 87910-08094-B1 MIRROR ASSY

OR ASSY 249.67 249.67 54.00 OTHER: 0.00 TOTAL LINE A:

PARTS: 249.67 LABOR: 54.00 OTHER: 0.00 TOTAL LINE REMOVE TRIM AS NEEDED TO REMOVE DAMAGED MIRROR & INSTALL NEW. NO

YOU MAY RECEIVE A SURVEY FROM G.M. IN THE NEXT FEW WEEKS. IF FOR ANY REASON YOU FEEL YOU CANNOT GRADE US WITH A "COMPLETELY SATISFIED" RESPONSE. PLEASE CONTACT LEE VANDER SANDEN (SERV-DIR) THANK YOU AGAIN. PARTS DESIGNATED WITH A W-PREFIX ARE LIMITED LIFETIME WARRANTY FOR CUSTOMER PAY REPAIRS.

GUSTMAN CHEVROLET BUICK GMC 1450 DELANGLADE STREET KAUKAUNA, WI 54130 (920) 766-3581

ferchant ID: 000051435417

Ref #: 0002

Sale

(XXXXXXXXXXX1878
/ISA Entry Method: Swiped

fotal: \$ 318.85

11.09/17 11:16:59

inv #: 217986 Appr Code: 98529D

Approd: Online Batch#: 000868

Customer Copy

USTOMER SIGNATURE

THANK YOU FOR YOUR BUSINESS!

FLU - 8 201/
WINNEBAGO COUNTY
CLERKS OFFICE
WINNEBAGO, WI

PAID JOAN 17

VARRANTY INFORMATION
checked: Warranty: on the lace side hereofed by a manufacture's warranty. Copies of
available through the selling dealer. There
ther warranties applicable to the parts or
unrished in this repair. The dealer is not a
ny euch manufacturer's warranty.

LER HEREBY EXPRESSLY DISCLAIMS ALL
TIES, EITHER EXPRESS OR IMPLIED,
G ANY IMPLIED WARRANTIES OF
ITABILITY OR FITNESS FOR A PARTICULAR
AND NEITHER ASSUMES NOR
ZES ANY OTHER PERSON TO ASSUME FOR
IABILITY IN CONNECTION WITH THE SALE
AND THE PARTS AND/OR SERVICE. BUYER SHALL
NOT BE ENTITLED TO RECOVER FROM THE SELLING

OF 1-14-56 PART'S AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

NOTICE: You are entitled to inspect or receive any	DESCRIPTION	TOTALS
components, parts, or accessories replaced or removed by the shop.	LABOR AMOUNT	54.00
"Motor vehicle repeir practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dapt. of Agriculture, Trade and Consumer	PARTS AMOUNT	249.67
Protection, P.O.Box 8911, Medison, Wisconsin 53708-8911.*	GAS, OIL, LUBE	0.00
"Remanufactured parts meet GM approved service part requirements and are made from		0.00
previously used components in a process that involves disassembly, inspection, cleaning	MISC CHARGES	0.00
update of software and replacement of part as appropriate, testing and reassembly.		303.67
Refurbished parts meet GM approved service part requirements and are previously use	LESS DISCOUNT	0.00
parts that are inspected, cleaned, tested, an	SALES TAX	15.18
repackaged. By leaving your car for servicing you are expressly consenting to the installatio of either new, remanufactured, or refurbishe parts at the discretion of the servicer."	PI FASE PAY	318.85



