



**Winnebago County**

Office of the County Clerk

*The Wave of the Future*

**NOTICE OF CLAIM**

Date: March 9, 2017  
To: Doug, Linda and Joan  
Re: Claim from Alicia Ernst for damage to her vehicle's driver's side headlight caused by a County Highway Department snow plow on Interstate 41.

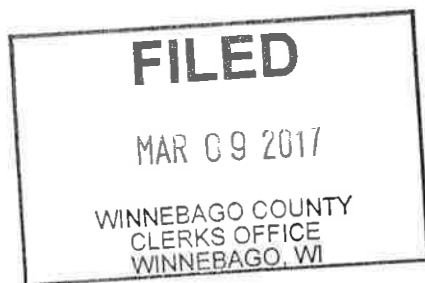
This claim will be presented to the County Board at their March 21, 2017 meeting.


February 26, 2017  
Alicia Ernst  
2919w Glenpark Dr. Apt 203  
Appleton, WI 54914

On the date of Friday February 24, 2017 approximately 6:15am I was north bound on Interstate 41 somewhere between Winneconne Ave and Prospect Ave where a wave of snow, slush, and ice plastered into the front end of my 2014 Jeep Compass from a southbound plow. I recovered after the impact and continued to my destination. A warning light came on stating my left turn signal was out and once I arrived, sight confirmed the damage. My driver's side headlight was shattered and broken.

I called the Outagamie Highway Dept. to report it immediately and spoke with John Wilson. I stated details of the happening and questioned what to do. He gave me the Outagamie County Risk Administrator, Tammy Krahn's number. Later that day I called and she informed me of steps of the process via email.

All in all, I have now spoke with John Groth, from the Winnebago County Highway Dept., and it was determined that I was in Winnebago County when the incident occurred. Since then I have received two different estimates for a headlight replacement which are enclosed. Through everything that has happened this last week I am thankful that only my headlight is out, but am seeking compensation.



Thank you,  
  
Alicia Ernst



All alicia, search your mailbox

Search Mail Search Web Home alicia



Compose



- Inbox (8)
- Drafts (7)
- Sent
- Archive
- Spam (508)
- Trash (50)
- Smart Views
- Folders
  - Notes
- Recent

vehicle damage (2)

Krahn, Tammy J. Good Afternoon Alicia, Thank Feb 24 at 3:17 PM

**Krahn, Tammy J.** <Tammy.Krahn@outagamie.org> Feb 28 at 10:44 AM  
 To: kermit\_4809@yahoo.com  
 CC: Groth, Jonathan

Good Morning Alicia,

As I mentioned yesterday, we did send an email to the Highway Maintenance Superintendent (Jon Groth) at Winnebago County regarding your claim for vehicle damage. He asked me to pass along some additional information to you that will help you file your vehicle damage claim with Winnebago County. I have attached a copy of Winnebago County claim requirements. The phone number for the Winnebago County Clerk is: (920)236-4888.

Best Regards,  
 ~Tammy

Tammy Krahn  
 Outagamie County Risk Administrator  
 410 S. Walnut St.  
 Appleton, WI 54911  
 Phone: 920-832-5494/Mobile: 920-209-0379  
 Fax: 920-832-2474  
 E-mail: Tammy.Krahn@outagamie.org

Send claim.docx

Reply Reply to All Forward More

Tammy J. Krahn

Tammy.Krahn@outaga...  
(920) 209-0379  
Search emails

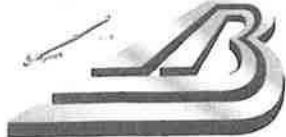


+ 1 more contacts



Click to Reply, Reply All or Forward

Send Tt **B** *I* **A**



JOHN BOURASSA  
Collision Repair Consultant

# BERGSTROM

BERGSTROM Victory Lane Imports  
Used Car Super Center • Body Shop

2925 Victory Lane  
Appleton, Wisconsin 54913  
(920) 733-3333 • Fax: (920) 749-3220  
jbourassa@bergstromauto.com • www.victorylaneimports.com

BERGSTROM VICTORY LANE IMPORTS  
3023 VICTORY LANE  
APPLETON, WI 54913  
Tel: 920-749-3232 FX: 920-749-3220  
FED. TAX I.D. 26-4297313

\*\*\* PRELIMINARY ESTIMATE \*\*\*

02/27/2017 02:30 PM

## Owner

**Owner:** ALICIA ERNST  
**Address:** 2919 W GLENPARK DR #203  
**City State Zip:** Appleton, WI 54914  
**Email:** KERMIT.4809@YAHOO.COM  
**Cell:** (715)460-4092  
**FAX:**

## Inspection

**Inspection Date:** 02/27/2017 02:30 PM  
**Primary Impact:** Left Front Corner  
**Inspection Type:**  
**Secondary Impact:**  
**Appraiser Name:** JOHN BOURASSA  
**Address:**  
**Email:** JBOURASSA2BERGSTROMAUTO.COM  
**Appraiser License # :**  
**Work/Day:** (920)749-3232

## Repairer

**Repairer:** Victory Lane Imports  
**Address:** 3023 Victory Lane  
**City State Zip:** Appleton, WI 54913  
**Email:** CSCHMIDT@BERGSTROMAUTO.COM  
**Contact:**  
**Work/Day:** (920)749-3232  
**FAX:** (920)749-3220

**Target Complete Date/Time:** **Days To Repair:** 1

## Vehicle

2014 Jeep Compass Latitude 4 DR Wagon  
4cyl Gasoline 2.4  
6-Speed Automatic

**Lic Expire:**  
**Prod Date:**  
**Veh Insp# :**  
**Condition:**  
**Ext. Refinish:** Two-Stage  
**VIN:** 1C4NJCEB1ED508430  
**Mileage:** 1  
**Mileage Type:** Actual  
**Code:** J2203B  
**Int. Refinish:**

### Options

- |                          |                       |                       |
|--------------------------|-----------------------|-----------------------|
| 2nd Row Head Airbags     | AM/FM CD Player       | Air Conditioning      |
| Aluminum/Alloy Wheels    | Anti-Lock Brakes      | Auxiliary Audio Input |
| Bodyside Cladding        | Bucket Seats          | Center Console        |
| Chrome Grille            | Color-Keyed Bumper(s) | Compact Spare Tire    |
| Courtesy/Warning Lights  | Cruise Control        | Dual Airbags          |
| Elect. Stability Control | Floor Mats            | Halogen Headlights    |
| Head Airbags             | Heated Front Seats    | Heated Power Mirrors  |
| Intermittent Wipers      | Keyless Entry System  | LED Brakelights       |
| Leather Steering Wheel   | Lighted Entry System  | MP3 Decoder           |
| Power Brakes             | Power Door Locks      | Power Steering        |

Power Windows	Privacy Glass	Pwr Accessory Outlet(s)
Rear Spoiler	Rear Step Bumper	Rear Window Defroster
Rear Window Wiper/Washer	Roof Rails	Side Airbags
Split Folding Rear Seat	Strg Wheel Radio Control	Tachometer
Theft Deterrent System	Tilt Steering Wheel	Tire Pressure Monitor
Traction Control System	Velour/Cloth Seats	

**Damages**

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ%	B%	Hours	R
<b>Front End Panel And Lamps</b>										
1	E	393		Headlamp Assy, Halogen LT	5272919AC	\$504.00			1.1	SM
2	N	973		Headlamps Aim	Additional Labor				0.4	SM
<b>Manual Entries</b>										
3	SB	M60		Hazardous Waste Removal	Sublet Repair	\$5.00*				SM
3		Items								

**Estimate Total & Entries**

<b>Gross Parts</b>						\$504.00				
<b>Parts &amp; Material Total</b>									\$504.00	
<b>Tax on Parts &amp; Material</b>					@ 5.000%				\$25.20	
<b>Labor</b>										
				<b>Rate</b>	<b>Replace Hrs</b>	<b>Repair Hrs</b>	<b>Total Hrs</b>			
Sheet Metal (SM)				\$60.00	1.1	0.4	1.5	\$90.00		
Mech/Elec (ME)				\$112.00						
Frame (FR)				\$75.00						
Refinish (RF)				\$60.00						
<b>Labor Total</b>							1.5 Hours		\$90.00	
<b>Tax on Labor</b>					@ 5.000%			\$4.50		
<b>Sublet Repairs</b>								\$5.00		
<b>Tax on Sublet</b>					@ 5.000%			\$0.25		
<b>Gross Total</b>									\$628.95	
<b>Net Total</b>									\$628.95	

Alternate Parts Y/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 54914 Default  
Rate Name Default

Audatex Estimating 8.0.134 ES 02/27/2017 02:31 PM REL 8.0.134 DT 01/01/2017 DB 02/15/2017  
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**Op Codes**



CHRYSLER Jeep DODGE RAM

**Bob Sperber**  
**Body Shop Manager**  
2701 W. College Ave • Appleton, WI 54914  
Ph 920.739.6381 • bsperber@GoKolosso.com  
www.GoKolosso.com

CHRYSLER JEEP DODGE  
W. College Ave  
Appleton, WI. 54914  
Ph: 920-739-6381 FAX: 920-739-1531  
X ID: 04-3689583

**WARRANTY ESTIMATE \*\*\***

02/27/2017 03:44 PM

**Owner**

**Owner:** ALICIA ERNST  
**Address:** 2919 W GLENPARK DR # 203  
**City State Zip:** Appleton, WI 54914

**Work/Day:** (715)460-4092  
**FAX:**

**Inspection**

**Inspection Date:** 02/27/2017 03:44 PM

**Inspection Type:**

**Contact:** BOB SPERBER  
**Address:**  
**City State Zip:**  
**Email:** bsperber@gokolosso.com

**Work/Day:** (920)739-6381  
**FAX:** (920)739-5308

**Repairer**

**Repairer:** Kolosso Chrysler Jeep Dodge  
**Address:** 2701 W. College Ave  
**City State Zip:** Appleton, WI 54914

**Contact:**  
**Work/Day:** (920)739-6381  
**FAX:** (920)739-5308

**Target Complete Date/Time:**

**Days To Repair:** 1

**Vehicle**

2014 Jeep Compass Latitude 4 DR Wagon  
4cyl Gasoline 2.4  
Continuously Variable Tr

**Lic Expire:**  
**Veh Insp# :**  
**Condition:**  
**Ext. Refinish:** Two-Stage

**VIN:** 1C4NJCEB1ED508430  
**Mileage Type:** Actual  
**Code:** J2203B  
**Int. Refinish:** Two-Stage

**Options**

2nd Row Head Airbags  
Aluminum/Alloy Wheels  
Bodyside Cladding  
Chrome Grille  
Courtesy/Warning Lights  
Elect. Stability Control  
Head Airbags  
Intermittent Wipers  
Leather Steering Wheel  
Power Brakes  
Power Windows  
Rear Spoiler  
Rear Window Wiper/Washer

AM/FM CD Player  
Anti-Lock Brakes  
Bucket Seats  
Color-Keyed Bumper(s)  
Cruise Control  
Floor Mats  
Heated Front Seats  
Keyless Entry System  
Lighted Entry System  
Power Door Locks  
Privacy Glass  
Rear Step Bumper  
Roof Rails

Air Conditioning  
Auxiliary Audio Input  
Center Console  
Compact Spare Tire  
Dual Airbags  
Halogen Headlights  
Heated Power Mirrors  
LED Brakelights  
MP3 Decoder  
Power Steering  
Pwr Accessory Outlet(s)  
Rear Window Defroster  
Side Airbags

Split Folding Rear Seat  
Theft Deterrent System  
Traction Control System

Strg Wheel Radio Control  
Tilt Steering Wheel  
Velour/Cloth Seats

Tachometer  
Tire Pressure Monitor

**Damages**

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ%	B%	Hours	R
<b>Front Bumper</b>										
1	I	1000		Cvr,Front Bumper Upr >> POLISH	Repair				0.5*	SM
<b>Front End Panel And Lamps</b>										
2	E	409		Headlamp Assy,Halogen LT	68171215AB	\$219.00			1.1	SM
3	N	973		Headlamps Aim	Additional Labor				0.4	SM
<b>Manual Entries</b>										
4	EC			MATERIALS	Replace Economy	\$5.00*				SM*
4	Items									

**Estimate Total & Entries**

Gross Parts		\$219.00	
Other Parts		\$5.00	
Parts & Material Total			\$224.00
Tax on Parts & Material	@ 5.000%		\$11.20

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs		
Sheet Metal (SM)	\$60.00	1.1	0.9	2.0	\$120.00	
Mech/Elec (ME)	\$99.95					
Frame (FR)	\$70.00					
Refinish (RF)	\$60.00					
<b>Labor Total</b>				2.0 Hours		\$120.00
Tax on Labor		@ 5.000%			\$6.00	
<b>Gross Total</b>						<b>\$361.20</b>
<b>Net Total</b>						<b>\$361.20</b>

Alternate Parts Y/00/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 54914 Default  
Rate Name Default

Audatex Estimating 8.0.035 ES 02/27/2017 03:46 PM REL 8.0.035 DT 02/01/2017  
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**Op Codes**



# M and G Automotive LLC

5000 Greenville Drive  
 Appleton, WI 54913  
 Shop Phone: (920) 574-3576

Email: mandgautomotive@gmail.com  
 Web Address: www.mandgautomotive.com

Estimate

1872

Estimate Ref #1,872  
 Date Printed: 02/27/2017  
 Printed Time: 4:12 pm

Hat/Ref: \_\_\_\_\_ Welcome to M and G Automotive LLC \_\_\_\_\_ Time Promised: \_\_\_\_\_

**Ernst, Alica**  
 2919 W Glenpark Dr #203  
 Appleton, WI 54914  
 Home: (715) 460-4092  
 Cell: \_\_\_\_\_

2014 JEEP TRUCK COMPASS 2WD L4-2.4L  
 VIN: \_\_\_\_\_  
 License: \_\_\_\_\_ Mileage In: 0  
 Unit #: \_\_\_\_\_ Mileage Out: 0  
 DOM: \_\_\_\_\_

Date Written: 02/27/2017  
 Written By: \_\_\_\_\_  
 Save Old Parts: No

Job Name	Description	Technician	Qty	List	Extended
Job #1	<b>HEADLAMP - Replace - One Side</b>				
Labor standard	Work Requested - HEADLAMP - Replace - One Side				66.30
Part	Headlamp Assembly		1.00	145.82	145.82
<b>Job Total:</b>					<b>212.12</b>

Payment Date	Type	Method	Amount
<b>Payment Totals:</b>			

Parts: \$145.82  
 Labor: \$66.30  
 Sublet: \$0.00  
 Misc: \$0.00  
 Hazmat: \$0.00  
 Supplies: \$9.55

Tax Total: \$10.61  
**Estimate Total: \$232.28**

**Thank You for Your Business !! All Repairs include a 2 Year 24K Warranty unless noted**

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By \_\_\_\_\_

Date \_\_\_\_\_

Time \_\_\_\_\_