

2016 Mobile Device Refresh

Our 2yr contract with US Cellular will expire in September of this year and once again we will be upgrading all mobile devices for those users with a County issued phone.

We have elected to keep all critical *data* devices used by the Sheriff Squads and County Clerk Voting System on the Verizon network both for better coverage and separation of providers in the event of a disaster.

The County currently has **218** active US Cellular lines in which **87** are iPhones. The majority of the iPhone users are from the Sheriff's Office and Public Health.

The total monthly cost paid to US Cellular averages around \$4700.00.

The **LG Envoy III basic flip** phone is our **FREE** option.

The **iPhone SE 16 GB for \$.01** will be our standard smartphone option. (Similar in size to the iPhone 5S)

Listed below is the purchase price for other models.

<http://www.apple.com/iphone/compare/>

• iPhone SE	16GB	\$.01	(4" display)
• iPhone SE	64GB	\$75.25	(4" display)
• iPhone 6	16GB	\$99.99	(4.7" display)
• iPhone 6	64GB	\$187.75	(4.7" display)
• iPhone 6+	16GB	\$187.75	(5.5" display)
• iPhone 6S	16GB	\$187.75	(4.7" display)
• iPhone 6S+	16GB	\$262.75	(5.5" display)

Contract Terms:

The Contract terms and conditions have not changed from our previous 2yr contract with US Cellular.

This contract has been negotiated with the state, so no changes can be made to it.

- Term: 2 years
- Monthly rate plan \$.00/mo.
- Incoming/Outgoing calls \$.05/min
- Data Plan for smartphone \$24.95/mo.
- Pay as you Go Text option \$.10/per text
 - Unlimited incoming texts – FREE
- Lines can be added anytime during the 2yr contract IF activated on County owned equipment.
 - If the line received NEW equipment at a discounted rate (Free or \$.01) the line begins a new contract of 24 months for the purpose of getting the discount.
 - If a phone is damaged, we have spare phones in our inventory that can be activated to avoid any changes to the contract terms for that individual line.
 - We can deactivate a line within the first 6 months at no charge.

US Cellular Service:

- A Survey sent to our users revealed the majority overall were happy with US Cellular. A small number did experience dropped calls, missed calls, connectivity issues and delayed Voicemails. There is a known “sketchy” spot on the West side of Winnebago County near Omro and Freemont in which some of these issues were experienced.

US Cellular Contract Language:

-
- *Under this Agreement, all lines will be under contract for a period of twenty-four months from the date of execution of this Agreement. All lines will have coterminous end dates. If Winnebago County should cancel its service before the expiration of this Agreement, or should elect not to renew its service with U.S. Cellular upon expiration of the Agreement, any lines that received equipment discounts within the previous six months of service will be charged the Cost Difference for each piece of equipment. The Cost Difference is defined as the difference between what Winnebago County actually paid for the equipment and the full retail price of the equipment as defined in the Equipment Pricing Section above, or by manufacturer’s suggested retail price if the model and/or full retail price is not identified in the Equipment Pricing Section. This charge is a reimbursement and shall not be considered a penalty of any kind. This Agreement covers any lines of service added under this Agreement. The Terms and Conditions of Agreement, attached hereto and made a part of this Agreement as Exhibit A, shall control the provision of Service to the Customer.*