WINNEBAGO COUNTY SPECIALIZED TRANSPORTATION COUNCIL MEETING

Minutes

DATE: Tuesday, August 9, 2016

TIME: 1:30 p.m.

PLACE: Hooper Community Center

PRESENT:

Nickolas Musson, ECWRPC; Holly Keenan, Lutheran Social Services; Glen Davies and Darrin Beyer, Oshkosh City Cab & Cabulance; Jim Collins, Go Transit; Mike Norton, Human Services Board; Mark Weisensel and Dorothy De Grace, Winnebago County Department of Human Services

OTHERS PRESENT: Brian Silk, MTM, Inc.

1. WELCOME & INTRODUCTIONS:

Nickolas Musson welcomed everyone and called the meeting to order.

2. <u>APPROVAL OF MINUTES OF THE MAY 10, 2016 MEETING:</u>

Mark Weisensel moved for approval of the minutes of the May 10, 2016 meeting; seconded by Glen Davies and carried.

3. PUBLIC COMMENT:

There were no comments.

4. MTM PRESENTATION /DISCUSSION:

Brian Silk is a Network Area Representative for MTM, Inc., the contracted provider of non-emergency medical transportation services (NEMT) for the state of Wisconsin. He has extensive experience working in the call center for MTM. He said that much of his time is spent visiting and consulting with the transportation providers; he does basic vehicle inspections; he assists with the volume and network of riders; and he monitors for standardized rates. Brian said MTM is a care management centered organization that partners with local providers in making sure individuals get the ride they need to get to appointments on time. Approximately 340,000 rides are provided by MTM every month throughout the state, and MTM reviews and acts on all complaints. Brian has been working with insurance companies for coverage to its providers at a group discount rate, since the recently passed transportation bill states that a driver who receives revenue of any kind must have commercial liability insurance coverage.

When asked for clarification on medically necessary ride requests, Brian responded that the rider must complete a temporary level of need form to override having to take the bus, and the person's doctor must complete a form within two weeks. He clarified that the reason for all rides must be Medicaid billable.

Brian said he tries to contract with enough providers in order to meet the transportation needs of the members, but he wants fewer providers rather than having a lot of providers getting less money.

5. WINNEBAGO COUNTY RURAL TRANSPORTATION FACILITATIONS UPDATE:

Nick Musson reported on the discussions that this group had on June 7 and June 14 where they created three separate work groups: 1) this group will focus on health care and will find a person in the community to build relationships; 2) the employer work group is making a list of questions they'd like to ask about 10 potential employers/businesses about their transportation needs; and 3) the goal of this group is to look at some type of asset mapping software to get a handle on all of the assets in addition to looking at the 2-1-1 system to see what's working well. They will be meeting again to see the progression of each group.

6. TRANSPORTATION PROGRAM UPDATES:

Mark Weisensel reported that the Human Services Board approved the 2017 proposed transportation budget, and the Human Services complete Budget will go to the County Executive and then the County Board for approval.

Jim Collins reported on the following: 1) Go Transit is currently working on their budget; 2) they plan to have a "free fare" bus day for children and students on Friday, August 26; and 3) they are working on procuring five (5) new buses.

Nick Musson said they applied for a 53.04 grant to prepare the Oshkosh Transit Development Plan and are awaiting a reply from the Department of Transportation (DOT).

Holly Keenan said she is in the process of writing a 53.10 grant request for 2017 which includes the purchase of an ADA van to be shared with the three counties we serve, mostly focusing on providing transportation to the rural communities. Holly is in the process of purchasing a new software package for the program. They received a small grant from the Oshkosh Community Foundation for this project.

7. NEXT MEETING DATE – NOVEMBER 8, 2016:

The next meeting of the Winnebago County Specialized Transportation Council will be held at 1:30 p.m. on November 8, 2016 at the East Central Wisconsin Regional Planning Commission in Menasha.

8. ADJOURNMENT:

With no further business, Mike Norton moved for adjournment; seconded by Glen Davies and carried at approximately 2:45 p.m.

Respectfully submitted by Dorothy De Grace, Human Services Department