#### WINNEBAGO COUNTY SPECIALIZED TRANSPORTATION COUNCIL MEETING

## **Minutes**

DATE: Tuesday, February 14, 2017

TIME: 1:30 p.m.

### PLACE: Hooper Community Center

#### PRESENT:

Nickolas Musson, ECWRPC; Holly Keenan, Lutheran Social Services; Jim Collins, Go Transit; Mark Weisensel and Pam Bartelt, Winnebago County Department of Human Services

### 1. <u>WELCOME & INTRODUCTIONS</u>:

Nickolas Musson welcomed everyone and called the meeting to order.

# 2. <u>APPROVAL OF MINUTES OF THE NOVEMBER 8, 2016 MEETING</u>:

Mark Weisensel moved for approval of the minutes of the November 8, 2016 meeting; seconded by Holly Keenan and carried.

### 3. <u>PUBLIC COMMENT</u>:

There was no public comment.

### 4. <u>WINNEBAGO COUNTY RURAL TRANSPORTATION FACILITATIONS</u> <u>UPDATE:</u>

Established 3 working groups –

**Healthcare**: Holly Keenan shared she made connections with people from ThedaCare, Aurora and Mercy. Researched some statistics about cost involved for healthcare community in regards to no-shows.

**Employment**: Nick Musson shared progress was made by working with Workforce Development and creating a survey to get information from people using their services. Have about 89 responses so far.

Asset Management: Met with 211 and discussed their new software however they are working out some glitches with the program. They are looking at all agencies that are involved with 211. Nick Musson invited Holly Keenan to work with them to develop this list. She accepted.

Discussed possibility of 211 doing a presentation at upcoming WHAM Conference in Wausau.

Nick had a discussion with Carl from Brown Cab comparing the business model for taxicab with the business model from Uber and Lift. Possibly restructure business model to become more competitive with Uber and Lift. These businesses put all the responsibility of owning the vehicle, insurance, healthcare, vacation on the drivers. This would allow the drivers to work as hard or as little as they want. Success comes from hard workers. Mindset of the public is more accommodating with Uber driver as compared to a cab company. Public transportation must make all the scheduled trips happen which is why people are encouraged to schedule ahead.

### 5. <u>TRANSPORTATION PROGRAM UPDATES</u>:

Holly shared that they have purchased software and are training staff on it. This will provide much more accurate data. Goal is to go live April 1, 2017. Holly also mentioned their office is moving to North Richmond Street.

LSS has a van available and this can be used if gas and maintenance are supplied. For use in Winnebago County. Would advertise to be in a rural community one day a week.

Holly would like to form an advisory group. Need to justify funding and show the demand for need for the van. Possibly invite others such as housing or others that work with this population. Will send out memo to everyone on the Specialized Transportation Council. Nick shared that working on public outreach is very important; very time consuming in order to accommodate timelines of all the various levels involved. Next meeting will be hosted at Aurora and they are excited about this.

Oshkosh Chamber of Commerce provide lots of good connections to people that would benefit our communication.

Jim shared that Go Transit is putting tablets on all busses. Provides efficient service as well as tracking routes.

Mark shared that he has updated the 2017 Transportation Brochure and there are about 3000 copies going out around the county.

Nick Musson shared that the County Coordination Plans are coming up soon and are due in 2018. Looking at doing regional meetings with 3-4 counties.

### 6. <u>NEXT MEETING DATE – May 9, 2017 at East Central:</u>

The date of the next meeting was noted. The next meeting of the Winnebago County Specialized Transportation Council will be held on May 9, 2017 at East Central at 1:30 p.m.

### 7. <u>ADJOURNMENT</u>:

With no further business, Jim Collins moved for adjournment; seconded by Mark Weisensel and carried at approximately 2:35 p.m.

Respectfully submitted by: Pam Bartelt, Human Services Department