Park View Health Center/
Information Systems
Joint Committee Meeting

Date/Time: February 18, 2009   6:30 P.M.
Location: Park View Great Room
                   725 Butler Ave., Oshkosh Wi.

Present: Park View Committee: Administration:
                Bill Wingren, Chair   Margie Rankin, Admin.
                Al Jacobson, Vice Chair
                Dr. Shilo Ramos, Secretary
                Tom Ellis, Supervisor
                Bill Roh, Supervisor

                Information Systems Committee: Administration:
                Jef Hall, Chairman   Patty Francour, IT Admin.
                Al Jacobson, Secretary
                Jim Nelson, Supervisor
                Pat Brennand, Supervisor
                Bill Pollnow, Citizen Member

Visitors: Chuck Orenstein, Finance Dept
                Ron Eichman, Supervisor
                Gina Eiden, Telecommunications Coordinator
                Karen Carlson, FoxComm Management Information Coordinator
                Mark Harris, County Executive

1.   Call to Order: The Meeting was called to order at 6:30 by ParkView Committee
        Chairman Bill Wingren.

2.   Approval of Agenda: It was moved by Bill Pollnow and Seconded by Bill Roh to
          approve the agenda. Carried by voice vote.

3.   Phone System report: A report of the phone system add-on component was given
          by Patty Francour and Gina Eiden. The problem originated with the
          elimination of the 24-7 telephone operator at Parkview. There is a need
          for a more efficient routing system for calls. A hand out was reviewed
          of the Nuance-Voice to Text system. This system will work with the
          current Voicemail System in the county and could be expanded to and

benefit other departments. There are currently between 1700 and 2000 incoming calls per month to shift co-ordinators which takes them from their assigned duties. The initial installation cost would be about $38,000.00 and maintenance would be charged to each user department through interfund charges. ACTION: Jef Hall moved and seconded by Pat Brennand for approval by the Information Systems Committee, approved 5-0 by voice vote. Dr. Shilo Ramos moved with a second by Tom Ellis for approval by the ParkView Committee, 4-0-1 with abstention by Bill Roh.

4.   Adjourn: It was moved by Jef Hall and seconded by Bill Pollnow to adjourn at 6:55, carried by voice vote,

Respectfully Submitted by:
Al Jacobson, I.S. Secretary

Jef Hall, chairman, I.S. Committee

Bill Wingren, Chairman, ParkView Committee