

**MEETING OF THE
WINNEBAGO COUNTY
DEPARTMENT OF HUMAN SERVICES BOARD**

Minutes

DATE: Monday, October 3, 2016

TIME: 3:00 p.m.

PLACE: Neenah Human Services Building, Rm. 008

MEMBERS PRESENT: Jim Koziczkowski, Ron Kuehl, Larry Lautenschlager, Donna Lohry, Mike Norton, Karen Powers, and Harold Singstock

MEMBERS EXCUSED: Jerry Finch

STAFF PRESENT: Bill Topel, Mary Fredrickson, Ann Kriegel, Beth Culp, Sheila Leadingham and Dorothy De Grace

OTHERS PRESENT: Family assisted by World Relief and Human Services and their interpreter; James Rashid, Fox Valley World Relief

Larry Lautenschlager called the meeting to order at 3:00 p.m.

AGENDA ITEM #1: PUBLIC COMMENTS ON AGENDA ITEMS

There were no comments.

AGENDA ITEM #2: APPROVE MINUTES OF THE SEPTEMBER 7, 2016 HUMAN SERVICES BOARD MEETING

Jim Koziczkowski moved for approval of these minutes; seconded by Mike Norton and carried.

AGENDA ITEM #3: ACCEPT MINUTES OF THE AUGUST 8, 2016 ADRC COMMITTEE MEETING

Donna Lohry moved for acceptance of these minutes; seconded by Mike Norton and carried.

Larry Lautenschlager moved that the Program be next on the agenda; motion carried.

PROGRAM: Family Assisted by World Relief and Human Services Department

Sheila Leadingham of the Long Term Support Division introduced a husband and wife who are refugees from Iraq. There are six people in their family, including their 14-year-old son who has Cerebral Palsy. Through their interpreter they shared that they came here because of the insecurities and unrest in Iraq. They couldn't get the proper medical care and humane treatment in Iraq for their son.

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The family had spent five years in Syria and three years in Turkey before finally arriving in the United States after applying to the State Department and being accepted to come to the location chosen by the State Department. While in Syria and Turkey they had to wait days or weeks to get permission to take their son to see a doctor or specialist. Since arriving in the United States, the biggest barrier and challenge for them has been learning the language. They have social connections with their neighbors and their faith community in the area. Because of significant health issues, the parents aren't able to work. They said that words cannot describe what Winnebago County is doing for them; they are very thankful for the help.

James Rashid works for World Relief Fox Valley as the education program coordinator. He gave an overview of the services offered by the agency. World Relief is a non-profit resettlement agency that contracts with the U.S. Department of State to provide basic needs; initial assistance and case management; cultural orientation and referrals to partner agencies for services to newly arrived refugees admitted by the U.S. Department of Homeland Security. World Relief also receives funding from the State of Wisconsin and private sources to offer health case management, employment services, and most recently they started offering long-term immigration services to the existing refugee population. After being here a year, refugees are obligated to apply for their permanent residency card (green card). World Relief can help initiate the application process, and they can assist families with travel documents for overseas travel once they have their green card. They can also help refugees apply for family reunification. The most prominent challenges refugee families face during their first year in the U.S. include language barriers, financial strain, undertreated medical conditions, and culture shock. World Relief provides \$925 one-time cash assistance for each individual client/family member. They can then apply for other program assistance through Human Services, such as Food Share; BadgerCare; and the W-2 program or for refugee cash assistance (for single adults or married couples without children who don't qualify for W-2). James distributed information on resettlement numbers and types of refugee populations for the Oshkosh and Appleton locations.

AGENDA ITEM #4: INPATIENT & INSTITUTIONAL PLACEMENT STATISTICS

Bill Topel reported on the information given on the statistical chart for inpatient and institutional placements: Child Welfare Division–Juvenile Corrections shows that the average daily population (ADP) through August was 2.6; for Child Residential Care Centers the ADP was 4.7, which is below budget; for Behavioral Health & LTS Division–Specialty Hospitals for adults the ADP was 2.1, and the ADP for children was 0.9; Secure Detention's ADP was 7.3; the ADP for children's Foster Care was 101 and has been going down, primarily due to our In-Home Safety Services program.

AGENDA ITEM #5: FINANCIAL REPORT

Bill Topel said the 2016 Financial Report shows a projected surplus of \$1,282,486. If things continue as they are, this is the projection for the end of the year and our best case scenario. We must remember that there is about one-third of the year remaining for actual expenses.

Bill referred to a copy of a travel summary for employee expenses through August 2016. The Long Term Support and Economic Support areas are just slightly over projection.

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AGENDA ITEM #6: DIRECTOR'S REPORT

Bill Topel explained that MTM, Inc., which is the state's contracted provider for non-emergency medical transportation reviews any complaints through an ombudsman, and all substantiated complains are listed on a Department of Health Services website from 2013 to the present. Bill said the complaints for Winnebago County average between 5 and 10 per month; statewide the complaints average about 800 per month.

Responding to a question from the last meeting, Bill Topel explained that our Behavioral Health Division has approximately 188 open cases for children under 18 years of age seeing our psychiatrists; 127 of them see our nurse prescribers for medication.

Bill Topel is checking into the possibility of having a startup of the quarterly WCHSA regional meetings at the Fox Valley Technical College site in Appleton on the third Friday of the month starting in January.

AGENDA ITEM #7: BOARD MEMBER REPORTS

Donna Lohry reported that she recently attended a presentation at an "Over 50" apartment complex in Neenah regarding information on the services offered through the ADRC.

Mike Norton said he attended a WCA Conference where he participated in a session on homelessness. He also was at a Housing Conference where he attended a session given by a dementia specialist.

With no further business, Mike Norton moved for adjournment; seconded by Ron Kuehl and carried at 5:05 p.m. The next meeting of the Human Services Board will be on **Monday, November 7, 2016 at 3:00 p.m.** in the Oshkosh Human Services Building, Room 33.

Submitted by Dorothy De Grace, Human Services
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