

**WINNEBAGO COUNTY
AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE**

MEETING MINUTES

DATE: May 11, 2020

TIME: 3:00 p.m.

PLACE: Virtual Zoom Meeting

Members Present: Paul Janty, Susan Locke, Harold Singstock, Pete Christianson, Kate Pfaendtner, Rob Paterson, Tanisha Alvarado, Jan Olson, Elizabeth Jones, Don Hansen, Michael Norton

Members Excused: Claire Steger

Staff Present: Beth Roberts, Brian Nagler, Bryn Ceman and Julienne Gohde

Others Present: Alana Erickson, Stephanie Gyoldenvand

Paul Janty called the meeting to order at 3:00 p.m.

1. Public Comments:

No public comments given.

2. Approve Minutes of the March 9, 2020 ADRC Meetings:

Passed on this agenda item this month.

3. COVID 19 Operations Update:

The doors to the building are closed, however the ADRC is still open and the staff has remained very busy. About 60% of the staff is working from home. Staff are busy each day working over the phone and over video chat instead of face to face. Brian is also holding regular team zoom meetings once per week to stay connected as a team.

A virtual bingo was part of one of the memory cafes that was very successful. Medicare Part B presentations are being held through remote meetings. Even with the building being closed, the ADRC is receiving 2-3 enrollment packets for Family Care and Iris each day. The State has relaxed signature rules and are allowed to accept verbal signatures for enrollment packages and then following up with a hard copy signature through the USPS mail.

Traffic data: last month 1296 lines of data (contacts) were reported to the State, which falls close to normal amount per month. Referrals are down slightly but not much. Regular contact is being made with caregivers that are receiving National Caregiver Support Funds. The ADRC assistant is busy running out and getting MA verifications and signatures without direct contact with clients. In the process of planning a caregiver pizza party and virtual trivia night. Daily activities are going well without having direct contact with others. The Governor does not dictate when we open. It is up to the Human Service Department as to when we can begin meeting with people. We are currently in the process of looking into what safety measures we will go through while we reopen. Keeping clients and staff safe are the top priority. Providers are currently only working with clients that they were previously working with. Confidentiality laws (HIPPA) prevent information being shared if a client or another client at a provider, or a staff member or family member is positive for COVID 19.

4. On line training for Board Members- Brian and Beth

There is an online test that ADRC Specialists take and there is one section that pertains to the Board Members to take. This is not mandatory, just an option to increase your knowledge of the ADRC and what services they all provide.

This is the link for the ADRC committee testing:

<https://eri-wi.org/adrc-enroll/>

From here they will need to enroll and set up a password. I did look and when they enroll they would need to indicate that they are a board member

5. Falls Program- Brian

The Falls program is a collaboration with the Oshkosh Fire Department using the touch pad referral program. The ADRC is still receiving feedback. We have received 33 referrals from this program already, averaging 5.5 per month. Brian provided an example of a middle-aged man who recently went through amputation, however he needs assistance during the day when his spouse is working. The ADRC is working with him and he may qualify for Family care during the day so that his wife can continue working. This was from a referral. This program is all about getting help to those in need in the community. Right now, this program is only for places served by the City of Oshkosh; expansion is on hold right now due to COVID 19. This program is a start and a work in progress. The ADRC is also working closely with Public Health Department as a partnership for a fall assessment when a referral is received.

6. Public Health Social Connectedness- Stephanie Gyoldenvand

Stephanie works at the Public Health Department with a focus in substance abuse and works with first responders mapping overdoses and crisis response. Today she is speaking on social connectedness. Stephanie shared information from an adult health survey from Winnebago County. The only question in the adult health survey is “How often do you get the social and emotional support that you need when you need it?”. In Winnebago County, 500 adults were

surveyed; analysis was weighted to reflect demographic representation. This survey is conducted every 3 years over the phone.

The results showed that 1 in 5 adults in Winnebago county reported that they are not getting the social and emotional support they need.

Those aged 35-44 years are the least supported group. The age 65 and up category report they are getting the most support.

Households with only one adult are not getting the support they need.

Lower and higher income households are equally as likely to not get the support they need.

Both are twice as likely to not get the support they need.

Physical and mental health- of those that reported physical or mental health prevented usual activities on three or more days in the past month, 34% are not getting the support they need.

42% of adults that had considered suicide in the past year said they are not getting the support they need.

Older adults reporting poor health: 16% rarely or never receive the support they need, where 66% always or usually receive the support that need.

Physical /mental health prevented usual activities 3 or more days in the past month: 13% rarely or never receive the support they need, while 70% report always or usually receive support they need.

Older adults living alone-10% rarely or never receive the support they need, 83% always or usually receive the support they need.

Social connectedness/support means having strong relationships, feeling valued, being able to contribute in a meaningful way.

Build social support in community: focus on neighborhoods, school/work...check in with one another and establish relationships.

7. **Reports:**

a. Manager Report – Beth Roberts

Making plans to start bouncing back, she is very impressed and appreciative of the ADRC staff

An application for a grant for “Riding in the Moment” for those with dementia was submitted. We not receive the grant but are going forward with the program anyway. (Horseback riding)

b. Complaints / Grievances – Beth Roberts

No complaints or grievances in the past month

8. **“Community Beat” – Sharing of Compliments / Complaints from Community, Consumers, Providers – Committee Members**

Alana Erickson shared resources and noted that the health department page is updated daily between 4-6 pm. Here are a few helpful links :

[Informational Resources](#)

[Situational Updates](#)

[Facebook Page - @WinnebagoHealth](#)

[Winnebago Cty COVID - 19 Caseload Dashboard](#)

Pete Christianson shared that the Senior apartment building where he lives is making masks, over 1700 so far. These have been donated to Omro Care Center, Parkview and other facilities. He is very thankful for the materials that were donated. The Lions' Locker is closed at the moment due to the COVID situation.

Bryn Ceman shared the following updates:

Outreach looks different, but they are submitting press releases in Omro / Oshkosh Herald and Winneconne News that the ADRC is still open and providing telephonic support. They specifically ran a piece on our Elderly Benefits Specialist services and in coming weeks there will be a press release for the Disability Benefits Specialists as well as Elder Abuse Awareness with June being Elder Abuse Awareness month. Small group working on website and quarterly newsletter. Transportation, secured approval to utilize DOT (85.10) grant money to reimburse for grocery delivery (Piggly Wiggly). They also take food share over the phone. Tomorrow will be a Specialized Transportation Meeting over zoom. Wellness plus efforts are continuing. The Evidenced-based health promotions collaboration recently submitted grant application for approximately \$2K. If awarded the grant, money would cover the cost of four class leader trainings as well as more marketing materials. APS-Work is not slowing during this pandemic; protective placement reviews continue as well as referrals. To date, there have been 15 financial exploitation cases, 36 guardianships filed and 26 protective placements petitioned for 2020. Looking for voluntary guardians, appointed by the court to be someone's decision maker. Reach out to Bryn.

Mike Norton is waiting to hear from Marleah from Parkview about a lending locker to be added to the new facility that is being built out by Parkview. He is very interested in it. Beth will try to schedule a conference call for the three of them. (This call is postponed until COVID 19 settles)

Rob Paterson is wondering about the Dementia Care Summit next week. Beth stated that they were trying to do it virtually. Beth will send out link and information. (Dementia Summit is cancelled)

Tanisha Alvarado shared information about the WI Board for People with Developmental Disabilities. She attended an online Zoom meeting and they are offering various classes online to help working on getting social connectedness. They are even getting devices to those that are interested that need them to get to these resources. Tanisha also shared a program, Main Stream Voucher, which is for housing for those aged between 18-62 with disabilities. This grant is for those that are facing homelessness. It serves all of Winnebago county. Must request application from the housing authority...it is not available online.

Elizabeth Jones shared that the Walk for Autism- originally scheduled for April, now postponed to October 10th. They are trying to come up with creative ways to have a safe alternative to this since they expect 4000 participants.

9. Next Meeting – June 8, 2020 Zoom Meeting

With no further business, Mike Norton motioned to adjourn the meeting and Harold Singstock seconded 4:20 p.m.

Respectfully submitted: Julienne Gohde, Recorder