## WINNEBAGO COUNTY AGING & DISABILITY RESOURCE CENTER (ADRC)

## **PUBLIC FORUM MINUTES**

**DATE:** April 11, 2016

TIME: 3:00 p.m.

PLACE: Oshkosh Human Services Building

**Committee Members Present:** Ginger Beuk, Donna Lohry, Mike Norton, Rob Paterson, Harold Singstock and Larry Lautenschlager (representing County Board and Lakeland Care District Board)

Committee Members Excused: Debra Hogue, Eileen Leinweber, and Claire Steger

Staff Present: Mary Krueger, Mark Weisensel, Brian Nagler and Dorothy De Grace

- 1. Chairperson Donna Lohry welcomed everyone and opened the Public Forum at 3:00 p.m. Introductions of ADRC Committee members were made.
- 2. Donna Lohry stated that today's public forum is a chance for residents of Winnebago County to give feedback and share concerns about ADRC services.
- 3. Customer experiences and/or input were provided by attendees. The following are excerpts:
- A lady stated that the IRIS program has made it possible for her to stay in her home and be independent. It provides her with things where she would normally have to spend her own money, such as transportation and other assists with daily living. The people that are working with her are wonderful—they explain things that are clear and easy to understand. She hopes everyone else has the same experience that she is having.
- A lady said there isn't a bus service near her home, and the cab is too expensive. She will be needing a ride to her new job. She asked what the ADRC can do for her transportation needs.
- A lady stated that if she could find a job she would be willing to give a certain percentage of her income back to the IRIS program. It was suggested that she contact Advocap, since they offer an employment & training program and they also have a volunteer program that could possibly lead to a job.
- A lady said she uses a bus pass that she receives through the IRIS program, and she always has very helpful bus drivers. An enhancement that could be offered by IRIS would be for her and other qualified individuals to be able to use Cabulance when the bus isn't operating, such as after 6:00 p.m. or on Sundays. It was suggested that she contact the ADRC regarding Advocap's volunteer transportation services.
- A gentleman suggested that bus stops be relocated further away from street corners, because people waiting for the bus are mistaken for people waiting to cross the street.

- It was suggested by a lady present today that the ADRC make known the availability of Section 8 housing for aging and disabled individuals.
- A gentleman asked if there is help for a person to stay in his current housing situation if the family is living on the wife's disability income. It was recommended that he contact Advocap for information about the Bridges and the PASS programs. He should also apply for Section 8 housing. If he contacts the ADRC, they will give him all of the resources he'll need.

Donna Lohry thanked everyone for attending today's meeting and invited them to attend the monthly ADRC Committee meetings. She closed the public forum at 4:30 p.m.

Recorded by Dorothy De Grace Winnebago County Department of Human Services