

# Dab Tsi Yuav Pauv?

*Ntawm Cov Medicaid Waiver Programs mus rau Qhov Managed Long-Term Care*

## What Will Change?

*From the Medicaid Waiver Programs to Managed Long-Term Care*

*Koj tab tom tau txais cov kev pab uas yog Medicaid Waiver program muab nyiaj tuaj them rau xws li Community Options Program (COP), Community Integration Program (CIP), los yog Brain Injury Waiver (BIW). Cov kev pab cuam no yuav hloov thaum muaj managed long-term care nyob rau cheeb tsam ntawm koj nyob. Daim ntawv no yog ib cov lus teem ceeb teb rau cov lus nug txog qhov hloov no thiab tej yam yuav raug rau koj.*

### Managed long-term care yog dab tsi?

Managed long-term care yog ib lo lus siv los piav cov kev pab cuam uas ziang no muaj cov kev pab mus sij hawm ntev (long-term care) uas tej zaum koj yuav tau siv. Cov kev pab cuam no yuav txawv cov uas tam sim no koj nyob rau hauv vim hais tias cov kev pab cuam no yuav muab tas nrho cov kev pab los tso ua ib ke thiab yoog raws li qhov koj xav tau kom pab tau koj kev noj qab haus huv kom nyob li qub los yog zoo dua qub. Qhov pab tau kom koj nyob lub neej li koj xav tau, es tseem ho raug nyiaj tsis ntau npaum li cas thiab, yuav ua rau peb muaj peev xwm pab tau coob leej ntxiv thiab yuav pab txo cov nyob tos npe rau cov kev pab cuam no kom txhob muaj ntxiv.

Nyob hauv Wisconsin no nws muaj ntau hom kev pab cuam mus sij hawm ntev (managed long-term care): Family Care, Family Care Partnership (los yog Partnership) thiab Program of All-Inclusive Care for the Elderly (los yog PACE). Qhov Family Care program yog xyuas tas nrho koj cov kev pab mus sij hawm ntev (long-term care) uas yav tas los tsis nyob ua ke rau ib qho. Koj cov kev kho mob thiab cov tshuaj tseem yog Medicare thiab Medicaid them. Partnership thiab PACE yuav them tas nrho cov kev pab mus sij hawm ntev (long-term care) uas muaj nyob hauv Family Care txoj kev pab cuam ntxiv rau tas nrho koj cov kev kho mob thiab koj cov tshuaj, ua ke ua ib pob. Cov kev pab cuam uas muaj rau koj yuav yog nyob ntawm seb koj nyob qhov twg.

### Kuv puas tseem tau cov kev pab qub?

Qhov kev pab managed long-term care muaj tas nrho cov kev pab uas tam sim no muaj nyob rau hauv cov Medicaid Waiver programs (CIP, COP, thiab BIW) thiab ib co kev pab uas koj daim Medicaid Forward card them rau. Cov koom haum Managed care, los yog cov MCOs, tseem muab ib co kev pab ntxiv uas tsis muaj nyob hauv Medicaid cov kev pab yog hais tias cov kev pab ntawd ua tau mus raws li tus neeg mob cov nyiaj tau los, ua tau hauj lwm zoo rau nws thiab tsis kim heev dhau.

Koj yuav tau txais cov kev pab nyob rau them raws li koj xav tau kom koj cov hauj lwm tshwm sim rau koj raws li koj siab xav. Tej zaum cov kev pab nov yuav yog los kuj tsis yog tib hom kev pab los yog nyob rau tib them li cov uas tam sim no koj tab tom tau txais. Yuav TSIS lam cia li muab cov kev pab txo pov tseg, thiab yuav tsis muaj qhov txiav txim tias sawv daws zoo ib yam xwb (“across the board”) txog qhov leej twg yuav tau txais qhov kev pab twg. Yog koj muaj qhov hloov hauv koj daim phiaj lawm, cov koj hloov ntawd yuav tsum yog hloov haum rau koj ib leeg, thiaj yog yuav pab tau koj tus kheej zoo tshaj! Qhov no yog vim hais tias txoj kev npaj nyob hauv Managed Care ces yog xyuas kom

koj tau txais cov kev pab uas ua tau hauj lwm tshwm sim rau koj tus kheej. Cov kev pab uas pab tsis tau koj li qhov koj xav yuav tau muab tso tseg.

Nws kuj yog ib qho tseem ceeb yuav tau nco ntsoov hais tias yog ntev mus es cov kev pab uas koj xav tau los yog cov hauj lwm uas koj xav kom ua tau tshwm sim rau koj ho hloov lawm, ces koj daim hom phiaj yuav tau hloov ib yam. Koj tsis tas muab cov kev pab uas hnuv no koj tsis tau siv txog los teev rau hauv koj daim hom phiaj, txawm hais tias koj yuav xav tau cov kev pab ntawd yav tom ntej.

### **Kuv puas tseem siv tau tus care manager qub?**

Tej zaum koj yuav tau ib tug care manager txawv los muaj. Cov koom haum Managed care yuav ntiav cov neeg paub hauj lwm, cov care managers paub nws txoj hauj lwm zoo uas yuav ua hauj lwm nrog koj xyuas kom koj tau cov kev pab uas koj xav tau kom koj thiaj tau nyob lub neej li koj nyiam.

Tsis tas li, koj yuav tau ib tug neeg tshiab los ntxiv rau koj pab neeg (care team) uas yav tas los koj tsis muaj: tus nurse. Nyob hauv Family Care Partnership, koj kuj yuav muaj ib tug nurse practitioner thiab tus kws kho mob nyob hauv koj pab neeg thiab. Cov neeg no yuav koom tes nrog koj thiab koj tus care manager xyuas kom koj tau txais cov kev pab kom zoo tshaj rau koj.

### **Kuv puas tau co chaw muab kev pab qub?**

Qhov nov yuav yog nyob ntawm seb koj cov chaw muab kev pab puas nyob hauv MCO “provider network” thiab seb koj pab neeg uas pab koj puas pom hais tias cov chaw koj siv ziag no pab tau koj mus cuag qhov koj xav tau es ho tsis kim heev dhau.

Cov MCOs feem ntau npaj muab kev cog lus nrog tas nrho cov chaw muab kev pab uas lub county cov waiver programs siv. Nyob hauv Family Care, cov chaw muab kev pab yeej ntau zuj zus vim hais tias cov kev pab yuav tsum muaj cov chaw muab kev pab kom txhua cov kev pab thiab yuav tsum muaj kom ntau txaus rau cov tswv cuab xaiv. Tej zaum koj yuav xaiv tau ib qho chaw muab kev pab tshiab uas tsis muaj rau koj yav tas los!

Rau cov chaw muab kev pab uas tuaj hauv koj tsev es nqes tes kiag pab koj, xws li kev pab tu koj tus kheej, lub MCO ntawd yuav tsum yuav cov kev pab tu koj ntawd los ntawm tus neeg uas koj xaiv tsuav kom tus neeg ntawd ua tau raws li lub MCO cov hauj lwm kom ua thiab kam yuav tus nqi li lub MCO them xwb.

Rau lwm cov kev pab, koj muaj cai xaiv tau los ntawm cov chaw muab kev pab uas nyob hauv MCO provider network. Tiam sis, tej zaum lub MCO yuav pab nrog nrhiav ib cov kev pab kom tsis txhob kim tshaj lwm cov. Yog li qhov no, lub MCO yuav muab ib txoj kev pab cuam uas tsim nyog tus nqi. Piv txwv li, tej zaum ib lub MCO yuav nrog xyuas kom tau ib qhov chaw muab kev pab rau ib tug nqi them raws hnuv los yog hmo ntuj, ces mam ho xyuas lwm qhov chaw muab kev pab uas yog them raws xuab moos. Yuav luag txhua zaus mas tus nqi them raws hnuv yog ib qho pheej yig dua, thiab lub MCO yuav txo tau cov kev xaiv kom tsim nyog tshaj rau cov kev pab uas xav kom tau.

Yog tam sim no koj yeej ua tus tswv uas koj yog tus ntiav koj cov chaw muab kev pab los ntawm qhov Self-Directed Supports, koj kuj ua twj ywm li ntawd mus ntxiv hauv managed long-term care.