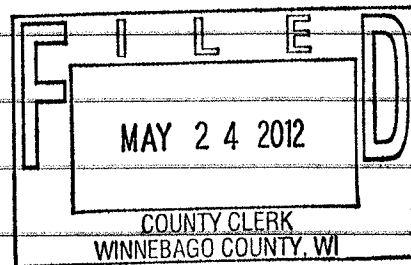


On 5-3-2012 my son Richard Messman Jr.
was in a car accident with a
Winnebago County Sherriff. The
officer was at fault. I want
reimbercement for my damages.

You have copys of my estimates.
I faxed them to you already

Richard Messman Sr
94 Fox St
Menasha, WI. 54952



Hayes Auto Body

114 S. Fieldcrest Drive
Neenah, WI 54956

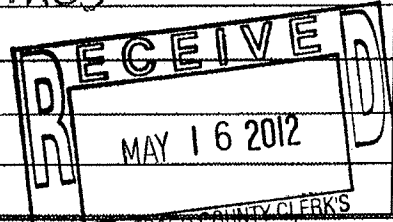
REPAIR ESTIMATE

Phone: (920) 725-1839

Fax: (920) 725-1839

Car Owner RICHARD MESSMAN		Date 5-15-2012
Address		Phone
Make Car Buick	Model CENTURY	Body Style SEDAN
Year 98	License	Mileage
Motor No.	Serial No. 264N/S52MXW1437014	

REPLACE	REPAIR	DESCRIPTION	PARTS	LABOR	REFINISH
<input checked="" type="checkbox"/>		FRONT BUMPER COVER AFTER MARKET	267.50	1.6	3.7
<input checked="" type="checkbox"/>		RT COVER MOLD	21.95	0.1	
		LT " "	21.95	0.1	
<input checked="" type="checkbox"/>		RT HEADLAND ASSY	152.63	T.M.	
				2.0	3.7
<input checked="" type="checkbox"/>		HOOD			
<input checked="" type="checkbox"/>		RT FRONT FENDER	246.00	2.8	3.0
<input checked="" type="checkbox"/>		RT DOOR		1.0	
<input checked="" type="checkbox"/>		RT MIRROR		0.7	0.1
		PAINT + MATERIALS	396.00		



YOU ARE ENTITLED TO AN ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

- I request an estimate in writing before you begin repairs.
- Please proceed with repairs, but call me before continuing if the price will exceed \$ _____
- I do not want an estimate.

Do you want the replaced parts you are entitled to? YES NO

Motor vehicle repair trade practices are regulated by Wisconsin Administrative Code, Chapter AG 132, administered by the Trade Division, Wisconsin Dept. of Agriculture, 801 W. Badger Road, Madison, WI 53713

This vehicle received without face to face customer contact.
DAE HAYES
SHOP REPRESENTATIVE SIGNATURE

TOTAL PARTS & LABOR	\$ 1106.03	\$ 1042.20
TOWING	\$ _____	
PARTS & LABOR	2148.23	
SALES TAX	107.41	
TOTAL	2255.64	

The above is an estimate based on our inspection and does not cover any additional parts or labor which may be required after the work is opened up. Occasionally, after the work has started, damaged or broken parts are discovered which are not evident on the first inspection. Because of this, the above prices are not guaranteed.

BERGSTROM NEENAH BODYSHOP
 150 N. GREEN BAY ROAD
 P.O. BOX 777
 NEENAH, WI 54956-0777
 OFFICE: 920-729-4020 FAX: 920-729-4014

*** PRELIMINARY ESTIMATE ***

05/08/2012 02:23 PM

Owner

Owner: RICHARD MESSMAN

Inspection

Inspection Date: 05/08/2012 02:24 PM
 Primary Impact: Right Front Corner

Inspection Type:
 Secondary Impact:

Appraiser Name: JOHN DERY

Appraiser License # :

Repairer

Repairer: Bergstrom Body Shop Neenah
 Address: 150 N Green Bay Rd

Contact:
 Work/Day: (920)729-4020
 FAX: (920)729-4014

City State Zip: Neenah, WI 54957
 License # :

Work/Day:
 Regulation ID: 39-1414823

Vehicle

1998 Buick Century Custom 4 DR Sedan
 6cyl Gasoline 3.1
 4 Speed Automatic

Lic Expire:
 Prod Date:
 Veh Insp# :
 Condition:
 Ext. Refinish: Two-Stage

VIN: 2G4WS52MXW1437014
 Mileage: 112,124
 Mileage Type: Actual
 Code: S2433B
 Int. Refinish: Two-Stage

Options

AM/FM Stereo	Air Conditioning	Anti-lock Brakes
Dual Airbags	Intermittent Wipers	Keyless Entry System
Lighted Entry System	Power Brakes	Power Door Locks
Power Mirrors	Power Steering	Power Windows
Rear Window Defroster	Tilt Steering Wheel	Velour/Cloth Seats

Damages

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
1	PC	17		Cover,Front Bumper	Replace PXN Reconditioned	\$267.50		1.6	SM
2	L	17	13	Cover,Front Bumper	Refinish			3.7	RF
					2.6 Surface				
					0.6 Two-stage setup				

1998 Buick Century Custom 4 DR Sedan
Claim # :

05/08/2012 02:23 PM

				0.5	Two-stage				
3	E	19	Mldg,Frt Bumper Cover LT	10269360	GM Part	\$21.95		0.1	SM
4	E	20	Mldg,Frt Bumper Cover RT	10269360	GM Part	\$21.95		0.1	SM
5	EP	42	Headlamp Assy,Halogen RT	Replace	PXN	\$152.63		INC	SM
6	I	83	Panel,Hood	Repair				2.0*	SM
7	L	83	Panel,Hood	Refinish				3.7	RF
				3.1	Surface				
				0.6	Two-stage				
8	EP	104	Fender,Front RT	Replace	PXN	\$246.00		2.8	SM
9	L	104	Fender,Front RT	Refinish				3.0	RF
				1.7	Surface				
				0.8	Edge				
				0.5	Two-stage				
10	I	208	Door Shell,Front RT	Repair				1.0*	SM
			>> ALIGN DOOR						
11	UC	230	Mirror,Sport R/C RT	Replace	Reconditioned			0.7	SM
12	L	230	Mirror,Sport R/C RT	Refinish				0.6	RF
				0.5	Surface				
				0.1	Two-stage				
13	SB	M03	Flex Additive	Sublet	Repair	\$5.00*			RF
14	SB	M60	Hazardous Waste Removal	Sublet	Repair	\$3.00*			SM
			14 Items						

MC Message

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

Estimate Total & Entries

Gross Parts	\$43.90	
Other Parts	\$666.13	
Paint Materials	\$396.00	
Parts & Material Total		\$1,106.03
Tax on Parts & Material	@ 5.000%	\$55.30

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs		
Sheet Metal (SM)	\$56.00	5.3	3.0	8.3	\$464.80	
Mech/Elec (ME)	\$85.00					
Frame (FR)	\$65.00					
Refinish (RF)	\$56.00	11.0		11.0	\$616.00	
Paint Materials	\$36.00					
Labor Total				19.3 Hours		\$1,080.80
Tax on Labor		@ 5.000%			\$54.04	
Sublet Repairs					\$8.00	
Tax on Sublet		@ 5.000%			\$0.40	
Gross Total						\$2,304.57
Net Total						\$2,304.57

Alternate Parts Y/03/03/00/00/00 CUM 03/03/00/00/00 Zip Code: 54956 Default

Audatex Estimating 6.0.726 ES 05/08/2012 02:36 PM REL 6.0.726 DT 04/01/2012
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2.3 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

1998 Buick Century Custom 4 DR Sedan
Claim # :

05/08/2012 02:23 PM

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

Op Codes

* = User-Entered Value	E = Replace OEM	NG = Replace NAGS
EC = Replace Economy	OE = Replace PXN OE Srpls	UE = Replace OE Surplus
ET = Partial Replace Labor	EP = Replace PXN	EU = Replace Recycled
TE = Partial Replace Price	PM = Replace PXN Reman/Rebld	UM = Replace Reman/Rebuilt
L = Refinish	PC = Replace PXN Reconditioned	UC = Replace Reconditioned
TT = Two-Tone	SB = Sublet Repair	N = Additional Labor
BR = Blend Refinish	I = Repair	IT = Partial Repair
CG = Chipguard	RI = R & I Assembly	P = Check
AA = Appearance Allowance	RP = Related Prior Damage	



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