



FOXCOMM FAB MEETING

11/4/2014

Outagamie County Courthouse

MINUTES

Fiscal Advisory Board Members

Tom Pynaker, Chair*	P
Howard Mezera, Vice-Chair*	P
Calumet County	
Peter Stier	P
Mark Ott	P
Outagamie County	
Brad Gehring	P
Katrin Patience	P
Winnebago County	
Patty Francour	P
John Matz	P
Kenn Olson	P

FoxComm Staff Members

Tony Lodel	P
Recording Secretary	
Melissa Buman	P
Guests	
Sam Sok (OC)	P
Missy Sykes (OC)	P

1. Call to Order: The meeting was called to order at 1:34 p.m.
2. Roll Call – Determine if a quorum of members is present:
Quorum was met.
3. Consent Agenda Items: Gehring/Mezera made a motion to approve the Consent Agenda. Motion passed. The Consent Agenda included the following items:
 - a. Approval of the Agenda
 - b. Approval of the Minutes of the July 7 Meeting
4. Action Items:
 - a. Review and take action on any items that have been removed from the Consent Agenda: N/A
5. Discussion Items:
 - a. Partnership: Pynaker stated he had recently met with staff at Brown County at Executive Nelson’s request regarding a possible partnership with FoxComm. He informed the group that Brown County had an RFP out for 911 equipment and CAD. Discussions could not move forward until high speed communication was available, and Brown County was currently working on that piece. Pynaker stated that no actions were required on this topic; at this stage it was only discussion. Pynaker also brought up the current IGA and the past attempts at revision. Lodel added that Motorola had contacted him to inform him of the discussion. Lodel stated that Motorola was tasked with reviewing a possible microwave connection and fiber link and providing the associated costs. Lodel informed the group regarding space

concerns. He added that he had learned at the Motorola User Conference that the servers would no longer be supported in 2016, but this was not in his CIP budget until 2018. He stated that he had meetings with Motorola staff to discuss options, and Motorola would be providing budgetary numbers for Lodel to bring to the board regarding a five year or 10 year commitment. Lodel stated that every five years, the hardware would be replaced. Pynaker stated that many discussions would need to take place regarding a partnership with Brown County, which could be in the form of a customer paying by transaction or a full FoxComm membership. The group agreed that there would be many items to think about to create this type of contract. Pynaker stated that this topic would be discussed in greater detail at the Executive Committee level.

- b. Motorola Premier One: Lodel provided an update of the P1 timeline of events. Lodel also shared experiences from the Motorola user conference, including discussions with Rock County regarding the issues they had been experiencing. Lodel then discussed the upgrade version history and issues. Lodel stated that due to the issues, final payment was still being withheld and this would carry over into 2015. Some of the issues experienced included mapping, 911 calls not populating into CAD, and officers not being able to run state queries. Several police departments were receiving error messages when running queries or adding comments to incidents. Motorola had discovered that the database on one of the servers had an issue. After failback, all Comm. Centers had reported slowness issues. Many rolling restarts were performed to try to solve the issues. Lodel also informed the group that a decision had been made not to upgrade the CAD clients until the next release. That release would address the issue regarding the error windows. The server release currently was at a higher version than the clients. Sok and Sykes also shared their experiences and concerns including scheduling and rework time. Lodel added that he had calls in to Motorola requesting that they return onsite to address the issues and he had not received a reply yet. He added that he had been told that the next fix was in the engineering group's hands at this time. Lodel stated that there were no other alternatives except to continue to withhold final payment. Gehring also stated his concern with all of the staff time that had been involved. Lodel stated that the previous release had been a more stable platform, and in hindsight, he felt that the group should not have taken the upgrade as it was brand new. The group had been more or less forced to take the upgrade based on the fact that Paramount was at end of life, and the upgrade supposed Paramount. The committee members also discussed the possibility of looking at alternatives and

the costs associated with leaving the product altogether. Gehring suggested that the next FAB meeting include an invitation to the County Executives, County Board Chairs, I.T. staff, and Corporation Counsels from each county. Pynaker will send out the invites for the next meeting on December 2.

6. Reports:

- a. User Technical Committee: Lodel stated that the past issues were discussed. It had been brought up that FAB and UTC usually held a joint meeting each year. UTC members will be invited to join the meeting on December 2 so they can share their concerns.
 - b. Management Information Coordinator's Report: Lodel stated that a space issue was discovered on the training environment. A quote was requested from Motorola to solve this issue. Lodel also informed the group of the staff changes at Motorola, which he had learned about at the user conference. Lodel had encouraged the Motorola project manager to attend future FAB meetings.
 - c. FoxComm EOM Budget Status Report: Lodel stated that a purchase had been charged to the wrong line item, and this budgeting error would be fixed.
7. Determine the date/time/location of the next Fiscal Advisory Board Meeting: The next meeting will be held on December 2 at 1:30 p.m. at the Outagamie County Courthouse. The decision was made to cancel the November Executive Committee meeting. Motorola staff will be invited to attend this meeting.
8. Adjourn: Stier/Matz made a motion to adjourn the meeting. Motion carried. The meeting ended at 2:33 p.m.

Respectfully submitted,

Melissa Buman

Records Management/Administrative Services Supervisor
Outagamie County MIS Department