## WINNEBAGO COUNTY AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE

# **MEETING MINUTES**

#### DATE: December 9, 2013

TIME: 3:30 p.m.

#### PLACE: Oshkosh Human Services Bldg., Room 33

**Members Present:** Ginger Beuk, Debra Hogue, Ann Jungwirth, Mike Norton, Rob Paterson, Harold Singstock, and Claire Steger

Members Excused: Donna Lohry and Eileen Lienweber

Staff Present: Mary Krueger, Marty Watkins, Mark Weisensel, Mary DeBruin and Dorothy De Grace

Others Present: Lori Duclon, Public Health Department

#### 1. Public Comments:

There were no comments.

#### 2. Introductions:

Introductions were made.

## 3. <u>Approve Minutes of the November 11, 2013 ADRC Meeting:</u>

Mike Norton moved for approval of these minutes; seconded by Ann Jungwirth and carried.

## 4. ADRC in Action:

Mary DeBruin is an Information & Assistance Referral Specialist with the ADRC of Winnebago County. She explained how she has been assisting a family in getting the services they need. She said she received a referral from Mercy Medical Center in 2011 to assist a 59-year-old woman and her 87-year-old father in getting them access to the right services and supports in their home. The woman initially didn't want any assistance, but we were able to pay for some personal care for her father using Alzheimer's Family Caregiver Support Program (AFCSP) money. Mary set up mealson-wheels for the father. Two other family members helped with housecleaning, grocery shopping, and transportation. Mary said a year later she needed to update the financial information to establish that the father was still eligible for AFCSP funds and to monitor income amount and assets for Medicaid eligibility. Once he is Medicaid eligible, she could do enrollment counseling for Family Care or the IRIS program. After several months Mary met with family members who had concerns regarding the 59-year-old daughter. Mary is again working with the family in setting up a plan for more services in the home for both the father and the daughter. Mary said she gave the family some general information and options counseling for future plans.

## 5. Affordable Care Act – Assisting Individuals Enroll in the Marketplace:

Marty Watkins is one of three temporary part-time individuals hired by Human Services to assist people in applying for insurance through the Marketplace as part of the implementation of the Affordable Care Act. Individuals can apply by calling 1-800-318-2596 or on-line at Healthcare.gov or by submitting a paper application which is available on Marketplace.cms.gov. Marty gave a demonstration by going through the process of applying on-line. In Winnebago County there are four (4) companies that have contracted to offer insurance plans: Anthem Blue Cross/Blue Shield; Arise; Common Ground Health Care; and Molina of Wisconsin. Each company has different plans and levels of coverage, and they also offer a catastrophic plan (or major medical plan) with a low monthly premium and a high deductible. This plan is typically interesting to younger individuals. Marty said they've had 102 referrals for assistance so far; 79% were self-referrals and 10% were referrals from Human Service staff. They helped 55 people apply and/or enroll in the Affordable Care Act. Marty said other agencies such as public libraries are also offering assistance to people in applying. She said a single person earning less than \$46,000 per year would be eligible for a tax credit. If a person has a lower income that is above 100% of the federal poverty level, he would get a larger tax credit. Marty said they will be holding meetings to answer questions about applying for insurance, and there will be insurance agents at the meeting who are knowledgeable about the process of applying for the Affordable Care Act. The meeting dates are: Monday, December 16 at the Menasha Library from 9:00 a.m.-11:00 a.m. and at the Oshkosh Library from 6:00 p.m.-8:00 p.m.; Tuesday, December 17 at the Oshkosh Library from 9:00 a.m.-11:00 a.m. and at the Menasha Library from 6:00 p.m.-8:00 p.m. Marty said the last date to apply for insurance coverage for next year is March 31, 2014. She said insurance agents could advise customers on which plan is the best for them.

## 6. Update: December 3, 2013 Transportation Summit:

Mark Weisensel said approximately 25 people attended the Specialized Transportation Summit on December 3. A planning grant was received by the East Central Wisconsin Regional Planning Commission (ECWRPC) from the Department of Transportation to conduct a study regarding specialized transportation. The results of the study and key issues were discussed at the Summit, and recommendations were given on how to proceed with some next steps. A steering committee will be meeting in January to address the findings and prioritize recommendations. Mark said there was discussion at the Summit about getting more information regarding transportation needs for the rural areas of the county. Nick Musson of the ECWRPC will meet with some direct users of rural transportation for more input. Mark Weisensel distributed copies of a summary of the transportation study process and the outcome.

## 7. <u>Reports</u>:

a. ADRC Manager Report: Mary Krueger said as a follow-up to last meeting's discussion about transportation, she and Mark Weisensel will be meeting with staff of Valley Transit to find out their view point on transportation issues. They will formulate suggestions to bring back to the committee. Mary will also find out the proper procedure for public input at the Oshkosh Common Council meetings.

Mary Krueger said she contacted Lakeland Care District regarding the \$1 increase in fare that was set for its members. She found out that Lakeland has a contract with Go Transit, and the rate increase is mutually agreed upon with Go Transit. The rate is part of each member's transportation allocation amount included in their budgeted benefit package plan. IRIS members have a similar benefit package.

Mary Krueger reported that at the recent Long Term Care Advisory Board meeting there was feedback given about the new non-medical transportation provider, MTM. Advisory Board members felt it was a smooth transition from having Logisticare as a provider. MTM kept the same phone number and kept the Logisticare staff working for them along with MTM staff. Mary said there will soon be an on-line report card giving a review of the ratings for MTM's service. She said it was reported that there has been a decrease in ridership for MTM. Mary said the Wisconsin Counties Association (WCA) has a designated committee that represents counties on transportation issues, and it gives periodic updates to WCA. Mary will share information as she receives it.

Another focus at the Advisory Board meeting was a dementia study where Wisconsin is looking at making some systemic changes. Mary said people with dementia need some protection with regard to health and safety. There are rules in place that individuals with dementia cannot automatically be admitted into a hospital for service, but there are no other facilities readily available to receive them. The state is looking at proposing to fund dementia specialists in counties to work with consumers who might have signs of dementia. Mary said the state is also looking to expand the definition of estate recovery beyond what is currently being used.

Mary Krueger said there is an effort locally to focus on a smoother supported care transition moving individuals from acute and long-term care services to a new residence. A meeting will be held early in 2014 for more input and to find out the core of any current issues.

- b. Outreach-Marketing: Mark Weisensel said he recently gave a presentation to a group of Affinity visiting nurses regarding the ADRC. Mark reported that he completed a DVD of the ADRC which will be available for viewing on the website. He would like to show it to the committee at its January meeting. He is currently working on a second DVD regarding the ADRC which will show interviews of consumers and their loved ones, explaining how the ADRC assisted them.
- c. Committee Member Updates: Rob Paterson reported that he attended a public hearing for the City Council regarding its budget, and he advocated for several bus routes being changed to accommodate elderly and disabled riders. He also attended the Specialized Transportation Summit on December 3.

Ginger Beuk reported on her attendance at a Transportation planning meeting in November.

d. Complaints/Grievances: There were none to report.

8. <u>"Community Beat"</u>: Lori Duclon said a 12-week Strong Bones class is offered twice a year at the Menasha Senior Center; Zion apartment complex; and Algoma Town Hall. Mark Weisensel said we are nearly finished preparing a staggered handout regarding myths and what information is available regarding prevention, health education, and a Falls Prevention program. It will be available for distribution to physicians, hospitals, other medical providers, and the elderly population. Mark will share it with the committee when it is completed in the spring.

Lori Duclon said Public Health Department continues to work with the Oshkosh Fire Department with the Stay Active, Be Confident program. They are also considering partnering with Gold Cross in encouraging people to be proactive instead of reactive regarding wellness programs and activities.

#### 9. Next Meeting: January 13, 2014 at Oshkosh Human Service Building:

With no further business, Mike Norton moved for adjournment; seconded by Ginger Beuk and carried at 5:20 p.m. The next meeting of the ADRC Committee will be held at 3:30 p.m., Monday, January 13, 2014 at the Oshkosh Human Services Building, Rm. 33.

Respectfully submitted: Dorothy De Grace, Recorder