WINNEBAGO COUNTY AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE

MEETING MINUTES

DATE: September 8, 2014

TIME: 3:30 p.m.

PLACE: Oshkosh Human Services Bldg., Room 33

Members Present: Ginger Beuk, Debra Hogue, Eileen Leinweber, Mike Norton, Rob Paterson,

Harold Singstock, and Claire Steger

Members Excused: Donna Lohry

Staff Present: Mary Krueger, Ron Duerkop, Mark Weisensel, Brian Nagler, and Dorothy De

Grace

Others Present: Caroline Panske, Transit Advisory Board and Tom Otto, interested citizen

Mary Krueger called the meeting to order at 3:30 p.m.

1. Introductions:

Introductions were made.

2. Public Comments:

Tom Otto informed the group that CRL Assisted Living was not put out of business by the state, but the state transferred their license.

3. Approve Minutes of the August 11, 2014 ADRC Meeting:

Mike Norton moved for approval of these minutes; seconded by Rob Paterson and carried.

4. **ADRC in Action:** Brian Nagler

Brian Nagler is an ADRC Information & Assistance Specialist. He gave two examples where he was able to help individuals. He explained that a physically disabled lady had been living in an apartment complex in Oshkosh for 13 years, and she was interested in moving into an apartment that was available on the main floor of the complex. She called the ADRC to see how we could help her get the down payment. Brian did an assessment on her, and even though she is physically disabled, she didn't meet the function screen. Brian was able to help her obtain a consumer loan through Oshkosh Family for half of the security deposit, and we were able to use ADRC funds for the remaining amount. Brian gave an example of an elderly lady who had been living independently in an apartment, but she started to fail and needed some help. He had enrolled her in Family Care in 2010, but she had some health issues and ended up in a nursing home and had disenrolled from Family Care. Brian was doing nursing home relocation for the lady into her own apartment, but she had a fall and ended up at Park View Health Center. His goal is to get her moved back to her apartment again.

- 5. Future Public Meeting: Mary Krueger said that one role of the ADRC Committee is to find out how long term Care services (LTC) are working for people in the community. It had been suggested that we have another public hearing to identify gaps in resources or concerns about long term care. We would also want to know if something is going well with LTC services. It was suggested that a hearing be held after the new Resource Directory is published each year, so we could get feedback and at the same time hand out the Directory. It was suggested that the hearing be organized into several different categories or topics to give it structure. We would invite individuals who have used the service, as well as providers of service. Mary Krueger will check into reserving two locations for a hearing, which would preferably be held sometime before November 15.
- **6.** Suggestions for State ADRC Conference: Mary Krueger said there will be a state ADRC Conference next April. She asked for suggestions to give to the state as topics to be addressed at the conference.

7. Reports:

- a. ADRC Manager Report Mary Krueger reported on the following: 1) there has been concern that managed care organizations (MCO's) don't have the expertise related to mental health services, but the state plans to have MCO's provide this service starting next year; 2) Lakeland Care District will have Community Care Inc. as a competitor starting next year; 3) the state reviewed the 2015 ADRC contract again and has determined that a change may occur in clarifying the role of the ADRC as it relates to MA eligibility determinations; 4) the printed version of the Resource Directory was recently published, and feedback will be given at our next meeting; 5) an RFP is being prepared for vendors to submit for the nutrition contract for congregate meals; 6) open enrollment starts for Medicare Part D in mid-October, and open enrollment for the Marketplace starts November 15 through February 15. We will hire two temporary employees to assist people with that process; 7) a community organizer has been hired for a "Neighbor Care" project, which is an effort between the counties of Brown, Outagamie and Winnebago; 8) an Aging Friendly Community group held its first meeting recently; 9) we are recruiting for additional ADRC Committee members—we need three individuals to represent seniors and one person to represent the physically disabled.
- b. Committee Member Updates Eileen Leinweber said that Mark Weisensel gave a presentation to about 35 individuals at the Learning in Retirement (LIR) gathering today. Some of the topics discussed were: drug disposal sites other than Police Departments; housing with graduated rent levels by income; and the Good RX.com website. Eileen suggested distributing the Resource Directory at the fall LIR meeting.

Mike Norton informed the group that Rob Paterson was appointed to the Oshkosh Housing Authority Council, and the Oshkosh Transit Advisory Board is looking for two new members.

Rob Paterson distributed an article regarding Appleton businesses becoming more dementia-aware by attending a training session. Rob recently attended a meeting regarding mobility transportation where they are putting together some by-laws.

ADRC Committee Minutes of 9/8/14 Page 3

- c. Complaints/Grievances Mary Krueger said we had a complaint from the daughter of a 93-year-old mother who lives on the edge of Winnebago County near Waushara County. The daughter called to get some home-delivered meals for her mother, and the ADRC referred her to Advocap for this request. It seems there was a misunderstanding at Advocap regarding her living so close to the county line and our not having a reciprocity agreement with Waushara. The daughter sent a letter of displeasure with the results of her request. Mary had a conversation with the lady and was able to get her request reversed with Advocap.
- **8.** "Community Beat": The mother of a friend of a committee member expressed that she is very pleased with the services of the ADRC.

9. Next Meeting: October 13, 2014:

With no further business, Mike Norton moved for adjournment; seconded by Ginger Beuk and carried at 5:20 p.m. The next meeting of the ADRC Committee will be held at 3:30 p.m., Monday, October 13, 2014 in Room 33 of the Oshkosh Human Services Building.

Respectfully submitted: Dorothy De Grace, Recorder