WINNEBAGO COUNTY AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE

MEETING MINUTES

DATE: August 12, 2013

TIME: 3:30 p.m.

PLACE: Oshkosh Human Services Bldg., Room 33

Members Present: Ginger Beuk, Diane Egan, Debra Hogue, Ann Jungwirth, Eileen Lienweber, Donna Lohry, Mike Norton, Rob Paterson, Harold Singstock, and Claire Steger

Members Excused: Peter Christianson and Deb Pahl

Staff Present: Mary Krueger, Ron Duerkop, Mark Weisensel, Karla Stark and Dorothy De Grace

Others Present: Teresa Paulus, Public Health Department; Tom Otto, interested citizen; Larry Lautenschlager, Human Services Board

1. Public Comments:

There were no comments.

2. Introductions:

Introductions were made.

3. <u>Approve Minutes of the July 8, 2013 ADRC Meeting:</u>

Ginger Beuk moved for approval of these minutes; seconded by Rob Paterson and carried.

4. <u>ADRC in Action</u>:

Karla Stark explained that Options counseling is part of what the ADRC workers may offer to people. They give an explanation of what services are available and how to qualify for them. Karla said she recently helped a lady by telling her about the various Lifeline services that are available. She explained that among the new technology a Personal Emergency Response System can be hooked up to the doctor's office to monitor when a person's pills should be taken, monitor blood pressure or weight gain, and other important information. Karla said she was able to give the lady information on different options and the cost involved. She will now follow up with the lady to find out if she needs any more information to help her choose a service that would work best for her.

ADRC Committee Minutes of 8/12/13 Page 2

5. 2014 Budget - Senior Center Grants:

Mary Krueger referred to a handout showing the amount of grant money Human Services gives to the local senior centers. She said for the 2014 Budget, we designated the following: \$10,119 to the Menasha Senior Center's activity coordinator and \$16,136 for the director; \$14,000 to the Neenah/Menasha YMCA for senior health programs; \$23,551 to the city of Menasha for health screening done at the Menasha Senior Center; \$23,664 to the Omro Senior Center for programs, for the director and activity coordinator, and a part-time custodian—the center also gets money from the city of Omro; \$16,014 to the city of Oshkosh Senior Center; \$25,378 to the city of Oshkosh for health screening at the Senior Center; and \$21,334 to the Jasper Pickett Senior Center. Mark Weisensel said that in the past, each of the senior centers would submit a proposal to the Commission on Aging for review and a decision would be made to allocate a certain amount of money. He said each of the four senior centers make space available for the benefit specialists who give presentations and are available to answer questions. He said that each of the senior centers also does fundraising.

6. Long Term Care Advisory Council Meeting:

Mary Krueger shared information from the LTC Advisory Council meeting. She said the type of individuals coming through the door of managed care organizations (Family Care entities) is reflecting lower-cost members with a lower acuity, which is the reason the monthly per member rate decreased slightly. Some Family Care programs continue to see increased competition where after they have been operating for five years they are open to having other MCO's in their area. There won't be any expansion of Family Care unless counties can prove that it would be effective. There has been some suggestion that behavioral health issues will be integrated into the long term care area. There are some new initiatives in the IRIS program, which currently has 8,700 members. The initiatives include: a policy and procedure manual which would include a training element; a new IT system with real-time data so decisions can be made quicker; claims processing would move to a third party; more independent consulting agencies through a certification process; and develop certification for a financial employer.

Mary Krueger shared a list of the proposed changes to the state 2014 ADRC contract. We will be able to see the changes in the contract which is scheduled to be available at the end of the year.

7. <u>Transportation – Fixed Route (Action)</u>:

Donna Lohry shared maps that show the poverty rates in Oshkosh which are cross-referenced with the bus routes and with residents over age 65. Mark Weisensel referred to a list of criteria for the Oshkosh para-transit program offered through Oshkosh Transit (Go Transit). Identification cards are offered to people who are ADA certified with the following eligibility criteria: a) a person can't navigate the bus system independently; b) a person needs an accessible vehicle; or c) there are obstacles that prevent the person from reaching the bus stop, such as distance, terrain, weather, or safety issues that impede them due to their disability. Mark said that as the committee discussed at a previous meeting, some people are being driven to have to use the para-transit system because some of the Go Transit bus stops have obstacles. Mark said having to be picked up in a van is more costly; requires advanced scheduling; and offers less freedom to navigate than riding the city bus.

Eileen Lienweber said she thinks the committee should make a statement that the status quo isn't acceptable and we should list options for changes that we'd like made to some of the bus stops. Mike Norton said a letter would need to go to the City Council soon; otherwise any concerns would first be addressed in early spring when they look at their ridership numbers. Mark Weisensel said this committee is an advocate for the elderly and disabled, and we need to do all that we can for them. Donna Lohry said the bus route as it is right now isn't meeting the needs of the elderly or the disabled and should be drastically changed at several of the locations that the committee discussed (Mercy Medical Center on 9th & Oakwood; Pick N Save on Jackson Street; and Affinity on Jackson Street). She said she feels we need to have a forum before the City Council so residents who ride the bus can come and speak. This is a federally funded system, and Go Transit is excluding accessibility which goes contrary to the Americans with Disabilities Act.

Mike Norton moved that Donna Lohry read a letter at the next City Council meeting on behalf of the committee regarding the bus route changes; seconded by Ginger Beuk and carried (10-0).

8. <u>Reports</u>:

a. ADRC Manager – Mary Krueger said Wisconsin is one of several states that will be piloting new Options counseling standards. One of our employees will attend a two-day seminar that will include an opportunity to give feedback on the presentation.

Mary said that next week individuals representing various agencies from counties in the region will be meeting at the Expo Center to learn about their role in the process of implementing the Affordable Care Act.

Mary informed the committee that Advocap will be the new provider for the Volunteer Transportation program and the Senior Friends program. They will do the recruitment and scheduling of volunteer drivers.

Four committee members whose terms will be expiring in August agreed to continue on the committee for another term if approved by the County Executive and County Board.

- b. Committee Member Updates Mike Norton said that as part of a steering committee of the Specialized Transportation Council, he helped review proposals from vendors who would conduct a project of surveying individuals regarding rural transportation to see how it can be improved. A transportation summit is planned for the fall regarding this issue.
- c. Complaints/Grievances there were none to report.
- 9. <u>"Community Beat"</u>: There was no information.

10. Next Meeting: September 9, 2013 at Oshkosh Human Service Building:

With no further business, Mike Norton moved for adjournment; seconded by Ginger Beuk and carried at 5:00 p.m. The next meeting of the ADRC Committee will be held at 3:30 p.m., Monday, September 9, 2013 at the Oshkosh Human Services Building, Rm. 33.

Respectfully submitted: Dorothy De Grace, Recorder