

**Park View Health Center/
Information Systems
Joint Committee Meeting**

Date/Time: February 18, 2009 6:30 P.M.
Location: Park View Great Room
725 Butler Ave., Oshkosh Wi.

Present: Park View Committee: Administration:
Bill Wingren, Chair Margie Rankin, Admin.
Al Jacobson, Vice Chair
Dr. Shilo Ramos, Secretary
Tom Ellis, Supervisor
Bill Roh, Supervisor

Information Systems Committee: Administration:
Jef Hall, Chairman Patty Francour, IT Admin.
Al Jacobson, Secretary
Jim Nelson, Supervisor
Pat Brennand, Supervisor
Bill Pollnow, Citizen Member

Visitors: Chuck Orenstein, Finance Dept
Ron Eichman, Supervisor
Gina Eiden, Telecommunications Coordinator
Karen Carlson, FoxComm Management Information Coordinator
Mark Harris, County Executive

1. Call to Order: The Meeting was called to order at 6:30 by ParkView Committee Chairman Bill Wingren.
2. Approval of Agenda: It was moved by Bill Pollnow and Seconded by Bill Roh to approve the agenda. Carried by voice vote.
3. Phone System report: A report of the phone system add-on component was given by Patty Francour and Gina Eiden. The problem originated with the elimination of the 24-7 telephone operator at Parkview. There is a need for a more efficient routing system for calls. A hand out was reviewed of the Nuance-Voice to Text system. This system will work with the current Voicemail System in the county and could be expanded to and

benefit other departments. There are currently between 1700 and 2000 incoming calls per month to shift co-ordinators which takes them from their assigned duties. The initial installation cost would be about \$38,000.00 and maintenance would be charged to each user department through interfund charges. ACTION: Jef Hall moved and seconded by Pat Brennand for approval by the Information Systems Committee, approved 5-0 by voice vote. Dr. Shilo Ramos moved with a second by Tom Ellis for approval by the ParkView Committee, 4-0-1 with abstention by Bill Roh.

4. Adjourn: It was moved by Jef Hall and seconded by Bill Pollnow to adjourn at 6:55, carried by voice vote,

Respectfully Submitted by:
Al Jacobson, I.S. Secretary

Jef Hall, chairman, I.S. Committee

Bill Wingren, Chairman, ParkView Committee