#### WINNEBAGO COUNTY SPECIALIZED TRANSPORTATION COUNCIL MEETING

### **Minutes**

DATE: Tuesday, May 11, 2010

TIME: 1:30 p.m.

PLACE: East Central Wisconsin Regional Planning Commission

### PRESENT:

Jason Kakatsch, East Central WI Regional Planning Commission; Dan Kobussen & Ann Kobussen, Kobussen Buses; Beth Tourville, ARC Fox Cities; David Vickman & Chris Strong, Oshkosh Transit; Therese West, Making the Ride Happen; Kathryn Nichols, Lutheran Homes of Oshkosh; Jill Gretzinger, East Seals Inc.; Harvey Rengstorf, County Board; John Meissner, Options for Independent Living; Jill Burdette, Lakeland Care District; Margaret Winn, Lakeside Packaging Plus; Ruthann Buhrow, Barb Davies & Glen Davies, Oshkosh City Cab/Cabulance; Ashley Hesse & Lea Kitz, ARC-Winnebago County Disability Association; Mark Weisensel & Dorothy De Grace, Winnebago County Department of Human Services

### 1. <u>WELCOME & INTRODUCTIONS</u>:

Jason Kakatsch welcomed everyone and called the meeting to order.

# 2. <u>APPROVAL OF MINUTES OF THE FEBRUARY 9, 2010 MEETING</u>:

Mark Weisensel moved for approval of the minutes of the February 9, 2010 meeting; seconded by Dave Vickman and carried.

### 3. PUBLIC COMMENT:

There were no comments.

# 4. PRESENTATION: IMPACTS OF FAMILY CARE ON TRANSPORTATION

Jill Burdette is the provider network director of the Lakeland Care District which represents Manitowoc, Fond du Lac, and Winnebago counties. Jill explained the application process for providers of transportation to the Lakeland Care District. The providers must submit an application related to the SPC code for transportation, and they must include their rates. Lakeland reviews the rates and compares how they contract with other providers for similar service. The provider network team negotiates rates so they have an adequate provider network. Jill said we must have a certain amount of providers in each SPC code based on the state recommendations for the type of service. The contract for Winnebago County providers will run from 7/1/10 through 12/31/10. In September or October we will send out applications to providers for the next contract year. Providers could contact the provider network team at any time to review rates and services and possibly amend the contract. Jill said an IDT (inter-disciplinary team), which consists of a nurse, care manager, the member and any informal supports, determines the outcomes for the member through the RAD method (resource allocation decision), which is a seven-step process to look at the services that are needed to reach the outcomes for the member.

Jill said services need to be prior authorized for members, which is generated by individual service plans determined by the IDT. Providers will receive an authorization for each member for each service that they provide, which dictates how providers bill the District on a monthly basis. Jill said there are various rate options for providers in contracting for transportation services—they can contract for miles, trips, regions, or flat rates for specific routes. Jill said another option is for the District to purchase punch cards from a provider for members to use for the number of rides allotted. Jill said transportation addendum #107 is included with each contract as a guide for providers explaining the services that are expected per state guidelines. All providers would be members of a provider network team through Lakeland Care District.

# 5. TRANSPORTATION PROGRAM UPDATES:

Dave Vickman said they expect to get more buses in August.

<u>Kathryn Nichols</u> said they received another 53.10 grant vehicle. She said the vehicle has different specifications than was outlined in the grant. They are working on getting the correction made.

<u>Lea Kitz</u> said the ARC is hosting public forums on May 12 and June 16 regarding the state's Disability Ombudsman program for disabled adults aged 18-59. The program is helpful for those individuals who are appealing services or working on resolving other issues or concerns they are having with the Family Care or IRIS programs. Contact Ashley at the ARC to register (236-9230).

<u>Mark Weisensel</u> said the ADRC (Aging & Disability Resource Center) started operating in the Oshkosh Human Services Building on February 1. The satellite ADRC office will begin operations on July 1 in the Neenah Human Services Building. The ADRC Website is completed, and we will soon be adding a Resource Directory. He said the offices for the Lakeland Care District for Winnebago County will be located at the City Center in Oshkosh.

<u>Chris Strong</u> said they have recently completed some surveys of riders and will soon be reaching out to some stakeholders for their feedback. Chris said he is pleased with how things are going. They have been trying to extend their fixed route service into the evenings. He will keep this group informed of changes.

# 6. <u>NEXT MEETING DATE</u>:

The next meeting of the Specialized Transportation Council is scheduled for Tuesday, August 10, 2010 at the Hooper Community Center at 36 Broad St., Oshkosh at 1:30 p.m.

### 7. <u>ADJOURNMENT</u>:

With no further business, Harvey Rengstorf moved for adjournment; seconded by Dave Vickman and carried at 2:30 p.m.

Respectfully submitted: Dorothy De Grace, Secretary Human Services Department